

15/09/2010

INS. CASE OWNER:

ECON OM

CC 3/CTI1701

1087

K2/10/17

LKK:

IDAC:

Surveyor:

KALVIN

DOI:

ASSIGNMENT

6/6/17

Date / Time:

6/6/17

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

SEN 77J

Name of Insured:

MDM 40 SEN LN

Insured Tel No.:

HP: 96748860

Excess Sec II :\$5

D.O.A: 20/5/17

Is driver the owner?

(YES / NO)

Nature of Accident:

Claim No.:

SN M13003224017

Policy No.:

0MPCSN15291701

Make / Model:

BMW

Place of Accident:

JUNG OF OUTRAM RD & TIONG

BARRU RD

If NO, Driver Name / Age:

Driver Tel No.:

(V/L YES/NO)

OI GIA REPORT YES / NO ; TP GIA REPORT YES / NO

Insured Liability:

%

Final ? Yes / No

SMB 1429B



INSRS:

WSP:

Tel:

Liability:

RMKS:

SMRT



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time	STAGE	DATE / PIC
2/6/17	Non-Reporting ltr (1st):	
	Non-Reporting ltr (2nd):	
	Non-Reporting ltr (Final):	
	Notification ltr (if non-pickup):	
	Call OI:	2/11/17 Lm
	After call ltr to OI:	
11/6/17 @ 3:00	Documentation Check List: Handler Typist	
	Notification ltr (if non-pickup)	
	After call ltr to OI:	
	Authorisation to Act:	
	Release Voucher:	
	Final Repair Bill:	
	Car Rental Invoice:	
	Towing Invoice:	
	LTA / GIA:	
	Medical Bill:	
	PIR:	
	Mandate/Reject Instruction:	
	LOD	
	Payment Breakdown Form:	
	Post-Repair Photos:	
	Others:	
13/10/17 @ 2:50	OI side with top line ltr is against O?	
	To send letter	
	OI called back. Disputed on liability	
	she will get back to me by 22/10/17	
	OI disputed liability. Do not settle	
	first. Wait for LOD & get video	
	from SMRT	
4/12/18	How OI of SMRT is Audrey	
05-07-18	LIABILITY IS NOT IN OI'S FAVOUR. INSISTING TP TO PRODUCE	
	VIDEO FOOTAGE TO SUPPORT THEIR CLAIM AND CONVINCING OI TO ACCEPT.	
PRELIMINA 07-03-14	CASE IS NOT IN OI'S FAVOR. ASK CHINA (TAPING TO PROCEED WITH	
	NEGOTIATE FOR SETTLEMENT W/O DELAY. (SEE MY COMMENTS)	
FINALIZATION	Date/Time:	Confirm with:
Repair Cost:	SS 2,796.19 (1 days) Reduction: 14 %	Email ☐ Call ☐
FINAL SETTLEMENT	Date/Time: 10/03/2020	Confirm with: KAREN
Final Liability:	% 100 (Agreed / Assessed) BOLA S/N No.: N11	Email ☐ Call ☐
Repair Cost:	SS 2,796.19	
Loss of Rental (LOR):	SS (days)	
Loss of Use (LOU):	SS 275.00 x 1 days	
Loss of Income (LOI):	SS (\$ x days)	
LOR only ☐ LOU only ☐	☒ LOR + LOU ☐ LOR + LOI ☐ [Tick only one]	
GIA/LTA Search	SS 5.00	
Medical:	SS - (e.g. Tow/ Independent)	
Disbursement:	SS -	
Legal Cost	SS -	
Total:	SS 3,076.19	Global Sum \$5: -
FINAL PAYMENT	Date/Time:	Confirm with:
Payee 1:	SS 3,076.19	Name 1: SMRT BUSSES LTD
Payee 2: (Strike if N.A.)	SS -	Name 2: -
Payee 3: (Strike if N.A.)	SS -	Name 3: -

C1/2)

REFERENCE NUMBER	
C09/01/7011087/Kihb3	
DATE / TIME	ACTIONS / REMARKS
19/09/19	- TO TYPE REPORT FOR MANDATE APPROVAL
19-09-19	PLEASE EXPEDITE CLAIM SETTLEMENT IN ORDER TO CLOSE FILE.
	- REPORT DONE
07/10/19	- GIVE MANDATE APPROVAL TO OM.
	- MICHAEL (OI WORKSHOP) 9107 4000 - USI
16/10/19 @ 1:50PM	- GROWS TO OI. GIVE WORKSHOP MC. FORGOT NAME OF WORKSHOP. SPOKE TO MICHAEL, THEY HAVE OI CLAIM BY LAWYER. HE WILL CHECK IN FOLLOW UP WITH HIM LATER ON THE CLAIM UPDATE.
10/09/2020	- CTI APPROVED MANDATE. - SEND ACCEPTANCE BULK TO TP
15/09/2020	- DV IN. ALL DOCS IN ORDER - TO CLOSE.

(2/2)