

ASS. REC BY: Adrian Ling

REF:

CC3 / ALG17011033 / Arbez

June

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: _____

at Workshop m/s _____

of _____

Insured: _____

Policy No. 2100309753

Claims No. 4340583975 SG

Sum Insured: _____ Excess: \$1400

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

N/S	O/S

Bal. or Market Value: 148K

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 09 hrs days Res.: Yes or No

Lum Sum: _____ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: _____ Person Contacted: _____

Veh No: SKG1277U- Yr Regn: 2012 / July

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Audi Q7 c.c. 2995

Colour: Black A/C: Insured / Std / NI / NA

Sp. Reading: 168515 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: WAUZZZ4LCP017132

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 275/45R20

R: 275/45R20

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front Rear

R/Bal. 06 mm R/Bal. 06 mm

L/Bal. 06 mm L/Bal. 06 mm

D.O.A. D.O.I. 06/06/17

Survey held at Peranjan

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	ODAIG.
	SKG 1277U- X
7/6/17	Sent peli through menimen, seek mandate
7/6/17	Mandate approve, Inform Jack antharise
	supplement item mandate approve
	confirm \$25,239.16 @ 9 days
	Red: \$12,462.84, 23%.

Date/Time, File Pass to?

☐

Preli. Report

Days Of Repair: 9

1) typist

☒

Final Report

Resurvey No. of Trip: 1

Date/Time, File Return to?

2) _____

Add Fee:

☐

Site Insp (\$

☐

Interview (\$

☐

Tech. Invs (\$

☐

Weekend (\$

Report Format: 00

Lump Sum / I.B.I: (\$ 12,462.84

Survey Fee:

Transportation

S + RS SI

Photos

Others

TOTAL

200

10

210

RECEIVED 26 JUN 2018



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
AIG ASIA PACIFIC INSURANCE PTE LTD		Ref : CC3/AIG17011033/Arb	
78 SHENTON WAY #08-16 CHARTIS BUILDING SINGAPORE 079120		Date : 06-06-2017	
		Code : AIG	
1. Policy Particulars :- OWN DAMAGE			
Insured Veh.		Veh. Inspected	SKG 1277U
Policy No.	2100309753	Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	06/06/2017
2. Vehicle Particulars & Condition			
Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm
4. Description of Damages			
5. General Information			
Accident Date	02/06/2017	Inspection Date	06/06/2017
Survey held at	PREMIUM AUTOMOBILES PTE LTD 55 UBI ROAD 1. SINGAPORE 408699		
5a. Remarks			
A) THE MARKET VALUE IS S\$----- (EST. AVERAGE) B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE AUTHORISED REPAIRS.			

Note: This document has not been finalised.**LKK Auto Consultants Pte Ltd** (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd.
AIG Building
78 Shenton Way #07-16
Singapore 079120

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn:

Date: 07 Jun 2017

Preliminary Advice

Vehicle No	: SKG1277U	Accident Date	: 02/06/2017
Make	: AUDI Q7	Policy No.	: 2100309753
Assignment Date	: 06/06/2017	Excess	: S\$0.00
Date of Inspection	: 06/06/2017	Est. Duration of Repair	: 9.00
Inspection At	: PREMIUM AUTOMOBILES PTE LTD (HQ) 55 UBI ROAD 1 SINGAPORE 408699		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	36,192.00
Revised Amount	:S\$	21,201.00
Check Items (Estimated)	:S\$	8,339.00
Total	:S\$	29,540.00

Lump Sum Repair	:S\$	
-----------------	------	--

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	148,000.00
COE / PARF Rebate	:S\$	111,069.00
Salvage Value	:S\$	
Margin for Repair	:S\$	36,931.00

Remarks

- (X) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- (X) Other comments : We have not authorise repair.

Print Received Message

This mail is associated with :

***SKG1277U (4540583975SG)**

OD

Jun 2 2017 11:10PM

[GOH SHEAU MING]

Premium Automobiles Pte Ltd

From **AIG Asia Pacific Insurance Pte. Ltd. (AIG_SG), sent on 07/06/2017 14:51 PM.**
To **LKK_HQ**
Subject **Alert - Adj Mandate Approved (S\$21201.00) - SKG1277U - Claim Handler:**
 Chan, Kian Meng

Approved:21201.00:Re-inspection to be done for damage check and supplementary items / labour.

Print Received Message

This mail is associated with :

***SKG1277U (4540583975SG)**

OD

Jun 2 2017 11:10PM

[GOH SHEAU MING]

Premium Automobiles Pte Ltd

From AIG Asia Pacific Insurance Pte. Ltd. (AIG_SG), sent on 07/06/2017 14:14 PM.
To LKK_HQ
Subject SKG1277U / OD / 02/06/2017 / Coverage & Excess update

Dear LKK Auto Consultants Pte Ltd

Please note that policy is in force and excess amount is \$1400.00

Thank you
Chan, Kian Meng

 Reply all |   Delete Junk |  ...

Re: Own damage claim for SKG 1277 U (AIG)

JL

Janice Lee (LKKAUTO)

Wed 6/7/2017 3:41 PM

To: Claims <claims@premiumauto.com.sg>

Cc: SUR  Reply all | 

Sent Items

Dear Jack,

Instructed by our client, please proceed to repair the insured vehicle **SKG 1277U (Excess \$1,400/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

Any check item or supplementary are subjected to further approval from our client.

Thank you.

Best Regards,

Janice Lee (Ms) | Case Handler**LKK Auto Consultants Pte Ltd**Phone: 6256-3561 | email: janicelee@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Janice Lee (LKKAUTO)**Sent:** Wednesday, June 7, 2017 11:20 AM**To:** Claims**Cc:** SUR**Subject:** Re: Own damage claim for SKG 1277 U (AIG)

Dear Jack,

Enclosed interview and undertaking form, kindly get the insured signature and get back to us.

Thank you.

Regards,

Janice Lee

From: Claims <claims@premiumauto.com.sg>**Sent:** Wednesday, June 7, 2017 8:21:59 AM**To:** Veron Chen (LKKAUTO); Janice Lee (LKKAUTO); Denise Tay (LKKAUTO)**Cc:** 'Claims'**Subject:** Own damage claim for SKG 1277 U (AIG)

Reply all | Delete | Junk | ...



Good morning to you all !!!

Kindly assist for approval for this case subject mentioned.

And kindly confirm the excess amount.

Thank you and have a nice days ahead.

Cheers !!!

Best regards,
Jack ng
Claims Department

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd.
AIG Building
78 Shenton Way #07-16
Singapore 079120

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Chan, Kian Meng

Date: 06 Sep 2017

Preliminary Advice

Vehicle No	: SKG1277U	Accident Date	: 02/06/2017
Make	: AUDI Q7	Policy No.	: 2100309753
Assignment Date	: 06/06/2017	Excess	: S\$1,400.00
Date of Inspection	: 06/06/2017	Est. Duration of Repair	: 9.00
Inspection At	: PREMIUM AUTOMOBILES PTE LTD (HQ) 55 UBI ROAD 1 SINGAPORE 408699		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	37,702.00 (Supplementary : \$1,510.00)
Revised Amount	:S\$	22,711.00 (Supplementary : \$1,510.00)
Check Items (Estimated)	:S\$	8,339.00
Total	:S\$	31,050.00

Lump Sum Repair :S\$

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	148,000.00
COE / PARF Rebate	:S\$	111,069.00
Salvage Value	:S\$	
Margin for Repair	:S\$	36,931.00

Remarks

- (X) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- () Other comments :

Print Received Message

This mail is associated with :

***SKG1277U (4540583975SG)**

OD

Jun 2 2017 11:10PM

[GOH SHEAU MING]

Premium Automobiles Pte Ltd

From AIG Asia Pacific Insurance Pte. Ltd. (AIG_SG), sent on 06/09/2017 16:05 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$22711.00) - SKG1277U - Claim Handler: Chan, Kian Meng

Approved:22711.00:

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore(GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	05/06/2017 12:24
Date Of Accident	02/06/2017 23:10
Exact Location Of Accident	SENGKANG WAY WEST
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SKG1277U
Insured/Policyholder	
Name Of Registered Owner	GOH SHEAU MING
NRIC No	S1473966A
Email Address	RICHARDGOH67@GMAIL.COM
Mobile Phone No	(LOCAL) +65-96715393
Alternative Phone No	HOME-68444416

Vehicle Particulars

Manufacturer	AUDI
Model	Q7 3.0 TFSI QU

Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
--	-------------

Are you claiming under your own insurance policy for repair to your vehicle?	YES
--	-----

If No, Please state action to be taken

Vehicle Category	PRIVATE CAR
------------------	-------------

Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	2100309753
Cover Note Number	

Driver

Name of Driver	AHAKASAH BIN IMRAHIM
NRIC No	S0093920Z
Date Of Birth	19/06/1954
Occupation	INDOOR
Date Of Driving Pass	18/10/2001
Driving Experience	15 YEARS AND 7 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-91633987
Fax Number	
Contact Number	OFFICE-66026305
EMail Address	NOEMAIL

Address BLK 648 PUNGGOL CENTRAL #03-376
 Postcode 820648
 Was driver an employee of the Insured's Company YES
 If No, Relationship of the Driver with the Insured
 Vehicle Registration Number of Driver's Own Vehicle -
 -
 -
 Insurance Company of Driver's Own Vehicle -
 -
 -

General Information of the Accident

Type Of Accident COLLISION- HEAD TO REAR (INSURED HIT TP)
 Weather Conditions CLEAR
 Road Surface DRY

Other Information

Was any foreign vehicle involved in this accident? NO
 Was any body injured in the Accident? NO
 Was any other material or property damaged? YES
 I have been approached by unknown person(s) soliciting/offering accident claims assistance. NO
 Number of Passengers (Including Driver) 1

Details of Police Action

Was the accident reported to the police? NO
 If Yes, Please state which Police Station
 Was notice of intended Prosecution given? NO
 If Yes, against whom?

Circumstances of Accident

I WAS DRIVING ALONG SENGKANG WAY WEST, STOPPED AT THE TRAFFIC JUNCTION. WHEN THE TRAFFIC LIGHT TURN GREEN, IN FRONT CAR START TO MOVE AND I FOLLOW. SUDDENLY THE CAR INFRONT OF ME JAMM BRAKE AND I AM UNABLE TO STOP IN TIME. I HIT ONTO HIS REAR OF HIS CAR. REPORTED BY: JN, SUBMITTED BY: MAS

Attachment(s)

Are accident photos available for attachment? YES
 Was there any video captured by Car Camera? NO
 Was there any audio recorded? NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number JX1876M
 Vehicle Make/Model/Colour
 Details Of Properties
 Name of Driver
 NRIC/Passport Number
 Contact Number
 Address
 Postcode
 Insurance Company Name
 Nature Of Damage
 No. Of Passenger (Including Driver)

Details of Witness

Name
 Phone Number
 Email Address

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any willful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

B. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

(a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' law yers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of

(i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;

(ii) investigating the accident and/or my claims;

(iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;

(iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or

(v) complying with applicable law in administering, processing, handling and/or dealing with my claims.

(collectively the "Purposes")

(b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' law yers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes, and

(c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their law yers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.

 1/6/2017

Policyholder's Signature / Date & Time



Driver's Signature (If driver is not the policyholder) / Date & Time



Witnessed by Reporting Centre Personnel

Sketch Plan

Sengkang Way West

A = SKG 1277M

B = JX 1871M



Sketch Plan #2

Describe Circumstances of the Accident

I was driving along Songkhro way west, stopped at the traffic junction when the traffic light turn green. in front car start to move and I follow. Suddenly the car in front of me jump brake and I unable to stop so I hit his rear of his car.

Declaration

We declare the foregoing particulars are true in every respect.


Policyholder's Signature / Date & Time


Driver's Signature (if driver is not the policyholder) / Date & Time


Witnessed by Reporting Centre Personnel

Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



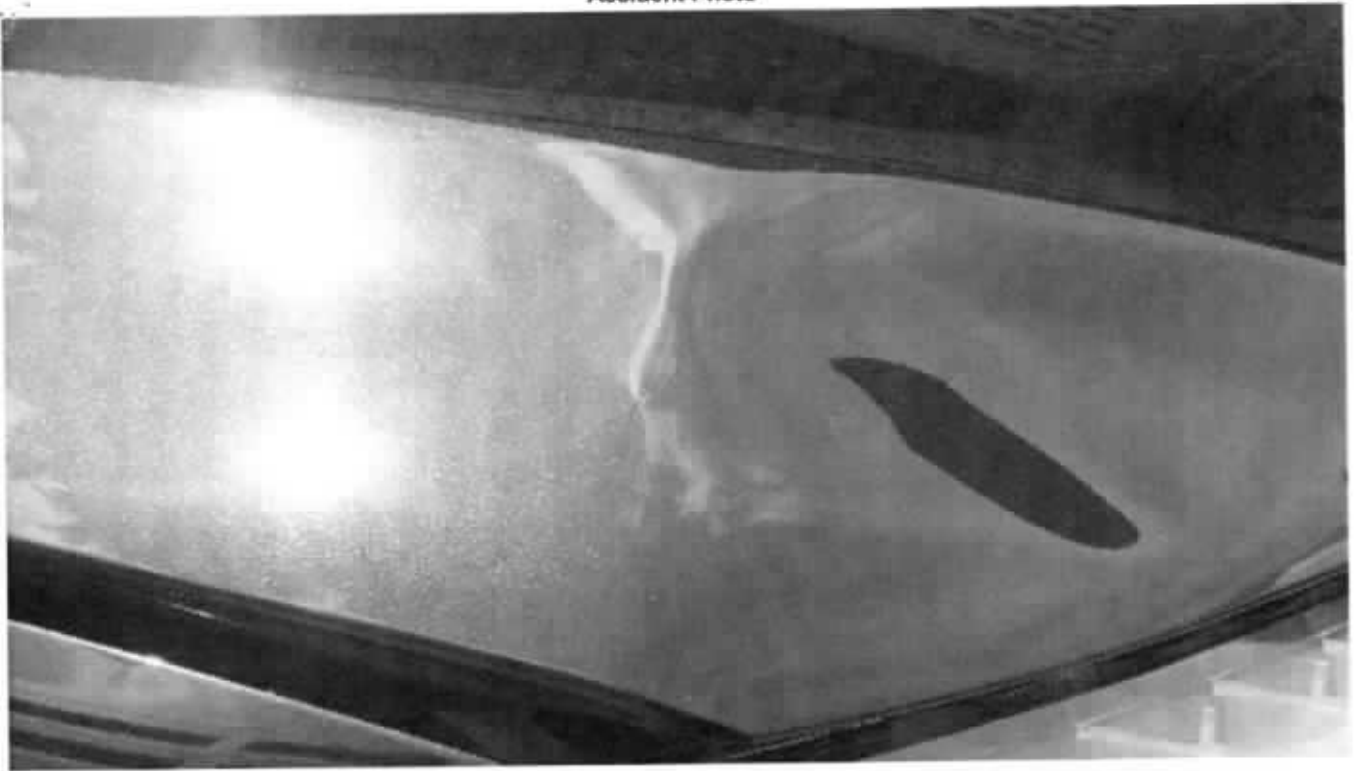
Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Enquire PARF/COE Rebate for Registered Vehicle**Vehicle Owner Particulars**

Owner ID Type: Singapore NRIC
Owner ID: 3966A

Vehicle Details

Vehicle No.: SKG1277U
Vehicle to be Exported: No
Intended De-registration Date: 07 Jun 2017
Vehicle Make: AUDI
Vehicle Model: Q7 3.0 TFSI QUATTRO (245KW)
Primary Colour: Black
Manufacturing Year: 2011
Engine No.: CJT047511
Chassis No.: WAUZZZ4L1CD017132
Maximum Power Output: 245.0 kW (328 bhp)
Open Market Value: \$86,041.00
Original Registration Date: 30 Jul 2012
First Registration Date: 30 Jul 2012
Transfer Count: 0
Actual ARF Paid: \$86,041.00

Intended PARF Rebate Details

PARF Eligibility: Yes
PARF Eligibility Expiry Date: 29 Jul 2022
PARF Rebate Amount: \$64,530.00

Intended COE Rebate Details

COE Expiry Date: 29 Jul 2022
COE Category: E - Open Category
COE Period(Years): 10
QP Paid: \$92,700.00
COE Rebate Amount: \$46,539.00
Total Rebate Amount: \$111,069.00

The information contained herein is correct as at 07 Jun 2017

OK

Land Transport  Authority

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Last updated on 28 May 2017 at 12:58 AM



HOTLINE TEL: (65) 6419-3000
FAX: (65) 6415-3723

RENEWAL SCHEDULE

AUDI AUTO PROTECTOR (INSURED NOT DRIVING POLICY)

THIS SCHEDULE IS **NOT MEANT** FOR ROAD TAX RENEWAL PURPOSES
PLEASE PRODUCE YOUR ORIGINAL CERTIFICATE OF INSURANCE

PERIOD OF INSURANCE : From : 30 Jul 2016
(both dates inclusive) To : 29 Jul 2017

INSURED : GOH SHEAU MING

ADDRESS : 11 Jalan Tari Zapin
Jalan Kayu Estate
Singapore 799058

BUSINESS/PROFESSION : Proprietor/Business Owner/Company Owner

REGISTRATION NO. : SKG1277U

MAKE AND TYPE OF BODY : AUDI Q7 3.0 TFSI QU

YEAR OF REGISTRATION : 2012 CC/TONNAGE : 2,995.00

SEATING CAPACITY : 7

CHASSIS NO. : WAUZZZ4L1CD017132

ENGINE NO. : CJT047511

SUM INSURED : Market Value

INSURING WITH COE/PARF : Yes

EXCESS : S\$1400.00 (1)

NAMED DRIVERS :
1) JIANG JINRONG

POLICY NO. : 2100309753
ENDORSEMENT NO. : 04000

PREMIUM CALCULATION : S\$
After 5% Safe Driving Discount & 40% No Claim Discount

PREMIUM \$3,015.52
GST @ 7.00% \$211.09

Total Due \$3,226.61

Insurance coverage includes the following benefit(s): Loyalty
Home Cover, Loss Of Use 15 days Replacement Car only for
repairs at Audi Customer Service Centre

SUBJECT TO AGE CONDITION : All Age Condition
HIRE PURCHASE OWNERS/EMPLOYER'S LOAN :
HITACHI CAPITAL(S) PTE LTD

SUBJECT TO ENDORSEMENT(S) :
2(O), 7(a), 15, 25, 57, 72(b), 82(i), 89(a), 94, 130, 140(c)

Loyalty Home Cover Risk Location: 11 Jalan Tari Zapin, Jalan Kayu Estate, 799058

Issued in SINGAPORE on 29 Jul 2016

Person(s) Entitled To Drive :

Any person other than the Insured who is driving on the Insured's order or with his permission.
This policy will indemnify the insured or any authorised driver only if he/she meets the age conditions.
A Young and/or Inexperienced Driver Excess ("YIDR") of S\$3,000.00, in addition to the
Policy Excess, applies to You and any Authorised Driver (named or unnamed) if You are or the said
Authorised Driver is below the age of 23 and/or has less than 2 years' driving experience.

Limitation As To Use :

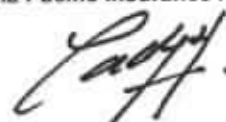
Use only for social, domestic and pleasure purposes and for the Insured's business.
The Policy does not cover use for hire or rewards, tuition, driving test, racing, pace-making, reliability trial speed-testing
the carriage of goods other than samples in connection with any trade or business or use for any purpose in
connection with the Motor Trade.

APPROVED REPORTING CENTRES / AUDI AUTHORISED REPAIRERS

1. Audi Customer Service Center - 55 Ubi Road 1 (Tel: 63662323)
2. ComfortDelgro Engrg - 205 Braddell Rd (Tel: 63837118)
3. DPS Body & Paint Workshop - 209 Pandan Gardens (Tel: 65684501)
4. Ethos - 30 Bukit Batok Cres (Tel: 66547777)
5. Glass-Fix - 52 Ubi Ave 3 (Tel: 62780887) - For windscreen only
6. Kan Fook Sing Motor - 61 Defu Lane 12 (Tel: 67479580)
7. Lai Huat (Meng Kee) Motor - 21 Sin Ming Ind (Tel: 64538110)
8. Mova Automotive - 1008 Bukit Merah Lane 3 (Tel: 62723892)
9. Progressive Automotive - 3022A Ubi Rd 1 (Tel: 67415336)
10. SME Motor - 1 Kaki Bukit Ave 6 Blk D (Tel: 67476106)

504125-200
PREMIUM LEASING - AP
281 ALEXANDRA ROAD
AUDI CUSTOMER SERVICE CENTRE
SINGAPORE 159938

AIG Asia Pacific Insurance Pte. Ltd.



AUTHORISED REPRESENTATIVE

ORIGINAL

SSPMLB

REPUBLIC OF SINGAPORE DRIVING LICENCE

License Number: **S0093920Z**

Name: **AHAKASAH BIN IBRAHIM**

Birth Date: **19 Jun 1954**

Issue Date: **21 Feb 2004**

001131475J



REPUBLIC OF SINGAPORE

IDENTITY CARD NO. **S0093920Z**

Name: **AHAKASAH BIN IBRAHIM**

Race: **MALAY**

Date of birth: **19-06-1954**

Country of birth: **SINGAPORE**

Sex: **M**

S0093920Z




YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASSES

Class	Description	Pass Date
Class 2B	Motorcycles not exceeding 250 cc	28 Nov 1999
Class 2A	Motorcycles between 201 cc and 400 cc	28 Nov 1999
Class 3	Motor Cars and Motor Tractors the weight of which unladen does not exceed 2500 kilograms	18 Oct 2001

Licence No: **S0093920Z**

NP 428A



4703898

WRC No: **S0093920Z**

Date of Issue: **05-04-2011**

Address: **APT BLK 541 ANG MO KIO AVENUE 10 #07-2340 SINGAPORE 560541**





Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khal@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/OD/0550/2017/CCS
Date	:	5-Jun-17

Vehicle NOT in workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name	:	Mr. Goh Sheau Ming
Address	:	11 Jalan Tari Zapin
		Singapore 799058
Telephone	:	(HP) 96715393
Type of Claim	:	Own Damage Claim
Policy No.	:	2100309753
Vehicle No	:	SKG 1277 U
Model Code	:	Q7 3.0 TFSI QU
Model / Year	:	Jul-12
Engine No	:	CJT 047511
Chassis No	:	WAUZZZ4L1CD017132
Mileage	:	-
Date In	:	-
Liability	:	-
Excess Cost	:	-
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	2-Jun-17
Place of Accident	:	Sengkang Way West

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle. SKG 1277 U.

S/N	Nature of Jobs	Estimated Charges	Surveyor's Recommendation
1	To remove and transfer front wire harness for headlights, horns, fog lamps, outside temperature sensor, headlight washer assy and front parking aid.	S/N \$ 480.00	✓
2	To remove and transfer aircon condenser, radiator, additional radiators, electrical fans and control unit. To carry out vacuum / reags and to pressurise cooling system.	S/N \$ 1,200.00	✓
3	To dismantle front bumper, both front fenders and bonnet. Renew front lock carrier and align to position. Renew front bumper, both front fenders, bonnet and headlights. Re-organise front crash management components. Reinstall all parts removed.	\$ 5,600.00	3600, 6x600
4	To respray front bumper, bonnet, both front fenders and both front doors.	\$ 4,600.00	3600, 6x600
5	To carry out diagnostic check.	S/N \$ 192.00	✓
TOTAL LABOUR CHARGES		: \$ 12,072.00	

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SKG 1277 U.

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	FRONT BUMPER <i>Del'd</i>	\$ 2,727.00	✓ 2181.60
2	FRONT BUMPER GRILLE - LOWER CTR <i>new</i>	\$ 197.00	x
3	FRONT BUMPER GRILLE - UPPER LH/RH <i>Misc</i>	2 \$ 137.00	✓ 218.40 x
4	FRONT LED TURN SIGNAL - LH/RH <i>new</i>	2 \$ 1,608.00	✓ 1286.40
5	FRONT BUMPER FOAM - INNER <i>new</i>	\$ 125.00	x
6	FRONT REINFORCEMENT BEAM <i>new</i>	\$ 632.00	x
7	FRONT REINFORCEMENT BEAM HOLDER - LH/RH <i>new</i>	2 \$ 572.00	x
8	FRONT BUMPER GUIDE - LH/RH <i>new</i>	2 \$ 86.00	+
9	FRONT BUMPER SUPPORT - LH/RH <i>new</i>	2 \$ 76.00	+
10	FRONT BUMPER TOP COVER <i>Del'd</i>	\$ 122.00	✓ 97.20
11	BONNET <i>Buckled</i>	\$ 4,790.00	✓ 3832.00
12	BONNET CATCH HOOK <i>new</i>	\$ 83.00	+
13	BONNET LOCK <i>new</i>	\$ 180.00	+
14	BONNET SEAL <i>new</i>	2 \$ 58.00	✓ 46.08
15	BONNET STOP BUFFER <i>new</i>	2 \$ 42.00	+
* 16	HEADLIGHT - LH/RH <i>new</i>	2 \$ 6,172.00	✓ 4937.60
* 17	HEADLIGHT MOUNTING - LH/RH <i>new</i>	2 \$ 338.00	? 261.20
18	FRONT FENDER - LH/RH <i>new</i>	2 \$ 2,910.00	+
19	FRONT FENDER BRACE - LH/RH <i>new</i>	2 \$ 78.00	+
20	RADIATOR GRILLE <i>new</i>	\$ 1,304.00	✓ 1043.20
SUB-TOTAL SPARE PARTS		\$ 22,237.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

22318.40

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SKG 1277 U.

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
21	FRONT FENDER 'S-LINE' INSCRIPTION <i>new</i>	2 \$ 210.00	✓ 168.00
22	FRONT LOCK CARRIER <i>Crushed</i>	\$ 1,016.00	✓ 812.80
23	COOLANT <i>new</i>	\$ 132.00	✓ 105.28
24	FRONT NO. PLATE <i>new</i>	S/N \$ 25.00	✓ 25
25	SUNDRIES <i>new</i>	\$ 500.00	? 23.04
TOTAL SPARE PARTS		:	\$ 24,120.00
TOTAL LABOUR CHARGES		:	\$ 12,072.00
GRAND TOTAL		:	\$ 36,192.00

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

32402.26

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name : Adrian L
Surveyed Date : 06/06/17
Authorised Date :
Excess Cost :
Liability :
Remarks : not authorised, 09 Aug

Consultants hence notify
repairer of the following:
• survey before/after spray painting
• display damaged part(s) during resurvey
• parts prices are subject to confirmation
• Third party survey is on a "Without Prejudice" basis
• No illegal modification(s) is allowed
• Supplementary item(s) must be resurveyed and
is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Please Note

- : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the
progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,

Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles Pte Ltd

55 Ubi Road 1, Singapore 408699

Tel : (65) 6366 2323 Fax : (65) 6841 1183

Supplementary Estimate 1

GST Reg No. 19-9902271-W

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way
#07-16 AIG Building
Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept
Tel: 6841 0055 - Fax: 6256 4315

Estimate No.

PA/OD/0550/2017/CCS

Date

10-Jun-17

Service Advisor

Jeffery Tan

Pages

1

Regn No

SKG 1277 U

Model No

Q7 3.0 TFSI QU

Quantity	Description	Unit Price	Amount
<u>Parts</u>			
1	Front Bumper Wire Harness Snapped -	\$ 584.00	467.20
2	LOCK CARRIER AIR GUIDE - LHS/RHS / Rl	\$ 46.00	25.36
	RADIATOR / Cut	\$ 1,464.00	626.80
		<u>\$ 1,510.00</u>	
<u>LABORS</u>			
	TOTAL	\$ 1,510.00	

For Premium Automobiles Pte Ltd



Authorised Signature

Gue Guey.
12/6/17

Janice Lee (LKKAUTO)

From: Boo seng yak <boojohnny@gmail.com>
Sent: Monday, August 07, 2017 10:25 AM
To: Adrian Ling (LKKAUTO); Janice Lee (LKKAUTO); SUR; Carrine Leong; Nora Khai
Subject: FINAL REVISION SKG1277U - OD AIG - SURVEYED 6 JUN 17
Attachments: PA05502017 - SKG 1277 U - Q7 3.0 TFSI QU - FRONT (AIG).xls; IMG_5584.JPG; IMG_5585.JPG; IMG_5586.JPG; IMG_5587.JPG; IMG_5588.JPG; IMG_5589.JPG

Hi Adrian and all,

Revised estimate is attached.

Please confirm repair cost of \$25,239.16 @ 9 days of repairs.

Attached, photos of front bumper wire harness - added parts.

We await your kind approval.

Best regards - jb

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/OD/0550/2017/CCS
Date : 05-Jun-17

Vehicle NOT in workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Hi Adrian

9 days of repairs - ok - jb - 7 Aug 17

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Mr. Goh Sheau Ming
Address : 11 Jalan Tari Zapin
Singapore 799058
Telephone : (HP) 96715393
Type of Claim : Own Damage Claim
Policy No. : 2100309753
Vehicle No : **SKG 1277 U**
Model Code : Q7 3.0 TFSI QU
Model / Year : Jul-12
Engine No : CJT 047511
Chassis No : WAUZZZ4L1CD017132
Mileage : -
Date In :
Liability : -
Excess Cost : -
Estimated By : Johnny Boo / Allan Wu
Accident Date : 02-Jun-17
Place of Accident : Sengkang Way West

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle. SKG 1277 U.

S/N	Nature of Jobs		Estimated Charges	Surveyor's Recommendation
1	To remove and transfer front wire harness for headlights, horns, fog lamps, outside temperature sensor, headlight washer assy and front parking aid.	S/N \$	480.00	\$ 480.00
2	To remove and transfer aircon condenser, radiator, additional radiators, electrical fans and control unit. To carry out vacuum / reags and to pressurise cooling system.	S/N \$	1,200.00	\$ 1,200.00
3	To dismantle front bumper, both front fenders and bonnet. Renew front lock carrier and align to position. Renew front bumper, both front fenders, bonnet and headlights. Re-organise front crash management components. Reinstall all parts removed.	\$	5,600.00	\$ 3,600.00
4	To respray front bumper, bonnet, both front fenders and both front doors.	\$	4,600.00	\$ 3,600.00
5	To carry out diagnostic check.	S/N \$	192.00	\$ 192.00
TOTAL LABOUR CHARGES		:	<u>\$ 12,072.00</u>	<u>\$ 9,072.00</u>

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SKG 1277 U.

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	FRONT BUMPER	\$ 2,727.00	\$ 2,181.60
2	FRONT BUMPER GRILLE - LOWER CTR	\$ 197.00	
3	FRONT BUMPER GRILLE - UPPER LH/RH	2 \$ 137.00	\$ 218.40
4	FRONT LED TURN SIGNAL - LH/RH	2 \$ 1,608.00	\$ 1,286.40
5	FRONT BUMPER FOAM - INNER	\$ 125.00	
6	FRONT REINFORCEMENT BEAM	\$ 632.00	
7	FRONT REINFORCEMENT BEAM HOLDER - LH/RH	2 \$ 572.00	
8	FRONT BUMPER GUIDE - LH/RH	2 \$ 86.00	
9	FRONT BUMPER SUPPORT - LH/RH	2 \$ 76.00	
10	FRONT BUMPER TOP COVER	\$ 122.00	\$ 97.20
11	BONNET	\$ 4,790.00	\$ 3,832.00
12	BONNET CATCH HOOK	\$ 83.00	
13	BONNET LOCK	\$ 180.00	
14	BONNET SEAL	2 \$ 58.00	\$ 46.08
15	BONNET STOP BUFFER	2 \$ 42.00	
16	HEADLIGHT - LH/RH	2 \$ 6,172.00	\$ 4,937.60
17	HEADLIGHT MOUNTING - LH/RH	2 \$ 338.00	\$ 261.20
18	FRONT FENDER - LH/RH	2 \$ 2,910.00	
19	FRONT FENDER BRACE - LH/RH	2 \$ 78.00	
20	RADIATOR GRILLE	\$ 1,304.00	\$ 1,043.20
SUB-TOTAL SPARE PARTS		\$ 22,237.00	\$ 13,903.68

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SKG 1277 U.

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
		<i>cf</i>	\$ 13,903.68
21	FRONT FENDER 'S-LINE' INSCRIPTION	2 \$ 210.00	\$ 168.00
22	FRONT LOCK CARRIER	\$ 1,016.00	\$ 812.80
23	COOLANT	\$ 132.00	\$ 105.28
24	FRONT NO. PLATE	S/N \$ 25.00	\$ 25.00
25	<i>Added parts - see attached</i>	\$ 2,094.00	\$ 1,129.36
27	SUNDRIES	\$ 500.00	\$ 23.04
	TOTAL SPARE PARTS	\$ 26,214.00	\$ 16,167.16
	TOTAL LABOUR CHARGES	\$ 12,072.00	\$ 9,072.00
	GRAND TOTAL	\$ 38,286.00	\$ 25,239.16

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles Pte Ltd

55 Ubi Road 1, Singapore 408699

Tel : (65) 6366 2323 Fax : (65) 6841 1183

Supplementary Estimate 1

GST Reg No. 19-9902271-W

AIG Asia Pacific Insurance Pte Ltd 78 Shenton Way #07-16 AIG Building Singapore 079120 Attn: Mr. Adrian Ling - Motor Claims Dept Tel: 6841 0055 - Fax: 6256 4315		Estimate No. Date Service Advisor Pages Regn No Model No	PA/OD/0550/2017/CCS 10-Jun-17 Jeffery Tan 1 SKG 1277 U Q7 3.0 TFSI QU
Quantity	Description	Unit Price	Amount
<u>Parts</u>			
1	LOCK CARRIER AIR GUIDE - LHS/RHS	\$ 46.00	\$ 35.36 (A)
2	RADIATOR	\$ 1,464.00	\$ 626.80 (A)
3	FRONT BUMPER WIRE HARNESS	\$ 584.00	\$ 467.20 (A)
		\$ 2,094.00	\$ 1,129.36
<u>LABORS</u>			
TOTAL		\$ 2,094.00	\$ 1,129.63

For Premium Automobiles Pte Ltd

Authorised Signature

Premium Automobiles

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims Dept
Yr Ref: SKG 1277 U

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/OD/0550/2017/MAS

26 June 2018

from
Telephone +65-
Telefax +65-
EMail
Our department
Our Ref
Your Ref
Date

Dear Sir,

total pages

RE: INSURANCE CLAIM FOR SKG 1277 U, Audi Q7 3.0 TFSI QU

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

With reference to the above-mentioned vehicle no **SKG 1277 U**, claimant, **Mr. Goh Sheau Ming**, please find the related document per attached.

1. A copy of the Original invoice no. 85012625 – S\$25,507.90
2. A copy of the Discharge Voucher duly signed by client.

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encls

AIG – SKG 1277 U



Premium Automobiles Pte Ltd

Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone: 6386 2222
Main Telefax: 6471 8233

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Telephone: 6386 2222
Telefax: 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408695
Telephone: 6386 2222

Customer Service
Service Appointment
24-hour Breakdown Service
Email: customer.care@premiumauto.com.sg

6386 2222
6628 1233

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INSURANCE INVOICE
Company Reg. No. 199902271W
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice: 85012625 Date : 14/06/2010 Order : SKG1277U Term : 30	Accounts 00006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	---	--

Regn No.: SKG1277U (V 17044)	Regn Date: 30/07/2012	Mileage: 179283	WIP No.: 26483
Model: 07 3.0 TFSI QU (333 bhp) 4LB04	Chassis: WAUZZZ4L1CD017132	Engine: CJT 047511	Dept: U
VGB No.:			
You have been assisted by :- UB-Jiayee (29)			

		Details	Qty	Unit Price	Amount
S	SUBLET	N: TO SUPPLY VEHICLE NUMBER PLATE.	25.00	1.00	25.00
Q	EXC	N: 8888 Insurance Excess/Liability	-1400.00	1.00	-1,400.00
S	BODYWORK	N: TO REMOVE AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHTS, HORNS, FOG LAMPS, OUTSIDE TEMPERATURE SENSOR, HEADLIGHT WASHER ASSY AND FRONT PARKING AID	400.00	1.00	400.00
S	BODYWORK	N: TO REMOVE AND TRANSFER AIRCON CONDENSER, RADIATOR, ADDITIONAL RADIATORS, ELECTRICAL FANS AND CONTROL UNIT TO CARRY OUT VACUUM/ REGAS AND TO PRESSURISE COOLING SYSTEM	1200.00	1.00	1,200.00
S	BODYWORK	N: TO DISMANTLE FRONT BUMPER, BOTH FRONT FENDER AND BONNET, RENEW FRONT LOCK CARRIER AND ALIGN TO POSITION, RENEW FRONT BUMPER, BOTH	3600.00	1.00	3,600.00
Sub-Total					
7% GST					
Grand Total					



Premium Automobiles Pte Ltd

Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone: 6836 2222
Main Telefax: 6471 3233

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Telephone: 6388 2222
Telefax: 6475 1623

Ubi Service Centre
55 Ubi Road 1
Singapore 408549
Telephone: 6388 2222

Customer Service
Service Appointment
24-hour Breakdown Service
Email: customer.care@premiumauto.com.sg
6888 2222
9828 1233

INSURANCE INVOICE
Company Reg. No. 199902271W
GST Reg. No. 199902271W

Page 2 15:44

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoices: 85012625 Date: 14/06/2018 Order: 5K61277U Term: 30	Account: 80006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	---	--

Regn No.: 5K61277U (V 17044)	Regn Date: 30/07/2012	Mileage: 179203	WIP No.: 26483
Model: 07 3.0 TFSI QU (333 bhp) 4LBNX	Chassis: WAUZZZ4L1CD017132	Engine: CJT 047511	Dept: U
VSE No.:			
You have been assisted by :- UB-Jiayee (29)			

		Details	Qty	Unit Price	Amount
S	BODYWORK	HEADLIGHTS AND BONNET. REPAIR BOTH FRONT FENDERS. REORGANISE FRONT CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED. M:	3680.00	1.00	3,680.00
S	BODYWORK	TO RESPRAY FRONT BUMPER, BONNET BOTH FRONT FENDERS AND BOTH FRONT DOOR M:	192.00	1.00	192.00
X	A4L0823733C	GASKET (A) Less 820%	2.00	28.00	46.00
X	A4L0971095DL	HARNES Less 820%	1.00	584.00	467.20
X	A4L0941613B	MOUNTING Less 820%	1.00	157.50	126.00
X	AS A13A8JM1	COOLANT ADDITIVE Less 820%	4.00	32.90	105.20
X	A4L08536516 T94	RADIATOR GRILLE (A) Less 820%	1.00	1384.00	1,043.20
X	A7LB121212A	RADIATOR Less 820%	1.00	783.50	626.80
X	A4L0941029AG	HEADLAMP (V) (B) Less 820%	1.00	3086.00	2,468.80
X	A4L0941030AG	HEADLAMP (V) Less 820%	1.00	3086.00	2,468.80
X	A4L0823029A	FLAP (V) Less 820%	1.00	4790.00	3,832.00
X	A4L0807105M GRU	BUMPER W/PA S-LINE (V) Less 820%	1.00	2727.00	2,181.60
Sub-Total					
7% GST					
Grand Total					



Premium Automobiles Pte Ltd

Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone: 6834 2223
Main Telefax: 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Telephone: 6888 2223
Telefax: 6475 1022

Ubi Service Centre
55 Ubi Road 1
Singapore 408045
Telephone: 6388 7523

Customer Service
Service Appointment:
24-hour Breakdown Service
Email: customer.care@premiumauto.com.sg
6888 2223
9628 1233

INSURANCE INVOICE

Company Reg. No. 199902271W

GST Reg. No. 199902271W

Page 3 16:44

AIG ASIA PACIFIC INSURANCE PTE LTD	Invoice: 85012625	Accounts: A0006 (T 0)
MOTOR CLAIM DEPT	Date: 14/06/2018	AIG ASIA PACIFIC INSURANCE PTE LTD
AIG BUILDING	Order: SKG1277U	MOTOR CLAIM DEPT
78 SHENTON WAY	Term: 30	AIG BUILDING
#07-16		78 SHENTON WAY
SINGAPORE 079120 079120		#07-16
		SINGAPORE 079120

Regn No.: SKG1277U (V 17044)	Regn Date: 30/07/2012	Mileage: 179283	WTP No.: 26483
Model: Q7 3.0 TFSI QU (333 bhp) 4LWXX	Chassis: WAUZZZ4L1CD017132	Engine: CJT 047511	Dept: U
VSB No.:			
You have been assisted by: UB-Jiayee 1 29 1			

		Details	Qty	Unit Price	Amount
X	A4L0807081	COVER(A)	1.00	121.50	97.20
X	A7L0121253A	RADIATOR	1.00	1464.00	1,171.20
X	A7L0121253A	RADIATOR	-1.00	1464.00	-1,171.20
X	A4L0805594A	CARRIER(A)	1.00	816.00	812.80
X	AD 00700082	SILICSPRAY (DG)	1.00	28.00	23.04
X	ABK0853601	INSCRIPTION *VET	1.00	105.00	84.00
X	ABK0853601	INSCRIPTION *VET	1.00	105.00	84.00
X	A4L0807697B 01C	GRILLE	1.00	136.50	109.20
X	A4L0807698B 01C	GRILLE	1.00	136.50	109.20
X	A4L0941614B	MOUNTING	1.00	169.00	135.20
X	A4L0953041E	TURN SIGNAL	1.00	804.00	643.20
X	A4L0953042E	TURN SIGNAL	1.00	804.00	643.20
X	A4L0121283G	AIR DUCT(V)	1.00	22.10	17.68
X	A4L0121284G	AIR DUCT(V)	1.00	22.10	17.68

Parts	16,142.16	Sub-Total	23,839.16
Labour	0.00	7% GST	1,668.74
Sublet	3,037.00	Grand Total	25,507.90
Menus	0.00		
Lubricant	0.00		



Received by

For & on behalf of
Premium Automobiles Pte Ltd

Customer

Premium Automobiles

Telefax

to AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Motor Claims Dept
Yr Ref: SKG 1277 U

Norah Khai
6768 9828
6841 1183

Body Repair

PA/OD/0550/2017/JN
21 June 2017

from
Telephone +65-
Telefax +65-
Mobile +65-
Our department
Your Claim Ref
Our Ref
Date

1 total pages

RE : CLAIM – OWNER'S SATISFACTION/DISCHARGE VOUCHER

Make & Model : Audi Q7 3.0 TFSI QU
Vehicle Chassis No. : WAUZZZ4L1CD17132
Vehicle Regn No. : SKG 1277 U
Vehicle Mileage : 168515 KM
Vehicle Owner : Mr. Goh Sheau Ming
Certificate No : 2100309753
Policy Excess : S\$1,498.00 (inclusive of 7% GST)
Accident Date : 2 June 2017
Place : Seng Keng Way West
Repair Cost : \$ 25,507.90
WIP No. : 26483
Repairer's Name : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Road 1
Singapore 408699
Telephone (65) 6366 2323
Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

Owner / Insured Signature : 
Time :
Date : 27/06/17

REPUBLIC OF SINGAPORE DRIVING LICENCE



Licence Number: S0093920Z
 Name: AHAKASAH BIN IBRAHIM
 Birth Date: 19 Jun 1954
 Issue Date: 21 Feb 2004

001131475J

REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S0093920Z



Name: AHAKASAH BIN IBRAHIM
 Race: MALAY
 Date of birth: 19-06-1954
 Country of birth: SINGAPORE
 Sex: M
 S0093920Z

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

Class	Description	Pass Date
Class 2B	Motorcycles not exceeding 200 cc	28 Nov 1988
Class 2A	Motorcycles between 201 cc and 400 cc	28 Nov 1988
Class 3	Motor Cars and Motor Tractors the weight of which unladen does not exceed 2500 kilograms	18 Oct 2001

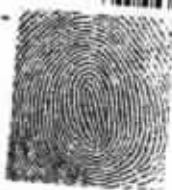
NP 428A

Licence No: S0093920Z

4703598



NRIC No: S0093920Z



Date of issue: 05-04-2011
 Address: APT BLK 541 ANG MO KIO AVENUE 10 #07-2340 SINGAPORE 560541



HOTLINE TEL: (65) 6419-3000
FAX: (65) 6415-3723

RENEWAL SCHEDULE

AUDI AUTO PROTECTOR (INSURED NOT DRIVING POLICY)

THIS SCHEDULE IS **NOT MEANT** FOR ROAD TAX RENEWAL PURPOSES
PLEASE PRODUCE YOUR ORIGINAL CERTIFICATE OF INSURANCE

PERIOD OF INSURANCE (both dates inclusive)	: From : 30 Jul 2016 To : 29 Jul 2017	POLICY NO.	: 2100309753
INSURED	: GOH SHEAU MING	ENDORSEMENT NO.	: 04000
ADDRESS	: 11 Jalan Tari Zapin Jalan Kayu Estate Singapore 799058	PREMIUM CALCULATION :	S\$
BUSINESS/PROFESSION	: Proprietor/Business Owner/Company Owner	After 5% Safe Driving Discount & 40% No Claim Discount	
REGISTRATION NO.	: SKG1277U	PREMIUM	\$3,015.52
MAKE AND TYPE OF BODY	: AUDI Q7 3.0 TFSI QU	GST @ 7.00%	\$211.09
YEAR OF REGISTRATION	: 2012 CC/TONNAGE : 2,995.00	Total Due	\$3,226.61
SEATING CAPACITY	: 7	Insurance coverage includes the following benefit(s): Loyalty Home Cover, Loss Of Use 15 days Replacement Car only for repairs at Audi Customer Service Centre	
CHASSIS NO.	: WAUZZZ4L1CD017132		
ENGINE NO.	: CJT047511		
SUM INSURED	: Market Value		
INSURING WITH COE/PARF	: Yes		
EXCESS	: S\$1400.00 (1)		
NAMED DRIVERS 1) JIANG JINRONG	:		
SUBJECT TO AGE CONDITION : All Age Condition HIRE PURCHASE OWNERS/EMPLOYER'S LOAN : HITACHI CAPITAL(S) PTE LTD		SUBJECT TO ENDORSEMENT(S) : 2(O), 7(a), 15, 25, 57, 72(b), 82(i), 89(a), 94, 130, 140(c)	
Loyalty Home Cover Risk Location: 11 Jalan Tari Zapin Jalan Kayu Estate 799058		Issued in SINGAPORE on 29 Jul 2016	

Person(s) Entitled To Drive :

Any person other than the Insured who is driving on the Insured's order or with his permission.
This policy will indemnify the insured or any authorised driver only if he/she meets the age conditions.
A Young and/or Inexperienced Driver Excess ("YIDR") of S\$3,000.00, in addition to the
Policy Excess, applies to You and any Authorised Driver (named or unnamed) if You are or the said
Authorised Driver is below the age of 23 and/or has less than 2 years' driving experience.

Limitation As To Use :

Use only for social, domestic and pleasure purposes and for the Insured's business.
The Policy does not cover use for hire or rewards, tuition, driving test, racing, pace-making, reliability trial speed-testing
the carriage of goods other than samples in connection with any trade or business or use for any purpose in
connection with the Motor Trade.

APPROVED REPORTING CENTRES / AUDI AUTHORISED REPAIRERS

1. Audi Customer Service Center - 55 Ubi Road 1 (Tel: 63662323)
APPROVED REPORTING CENTRES / AIG AUTHORISED REPAIRERS (FOR CLAIMS-RELATED REPAIRS)
2. ComfortDelgro Engrg - 205 Braddell Rd (Tel: 63837118) 3. DPS Body & Paint Workshop - 209 Pandan Gardens (Tel: 65684501)
4. Ethoz - 30 Bukit Batok Cres (Tel: 66547777) 5. Glass-Fix - 52 Ubi Ave 3 (Tel: 62780887) - For windscreen only
6. Kan Fook Sing Motor - 61 Defu Lane 12 (Tel: 67479560) 7. Lai Huat (Meng Kee) Motor - 21 Sin Ming Ind (Tel: 64538110)
8. Mova Automotive - 1008 Bukit Merah Lane 3 (Tel: 62723892) 9. Progressive Automotive - 3022A Ubi Rd 1 (Tel: 67415336)
10. SME Motor - 1 Kaki Bukit Ave 6 Blk D (Tel: 67476106)

504125-200
PREMIUM LEASING - AP
281 ALEXANDRA ROAD
AUDI CUSTOMER SERVICE CENTRE
SINGAPORE 159938

AIG Asia Pacific Insurance Pte. Ltd.

AUTHORISED REPRESENTATIVE

ORIGINAL

SSPMLB

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	07 Jun 2017 10:25		06 Jun 2017 19:46 Edit Adj Rpt	\$25,239.16 Edit Estimates	\$25,239.16 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by insurer]									
Insured:	GOH SHEAU MING, ID: S1473966A, Tel: +6596715393								
Vehicle Reg. No.:	SKG1277U	Date of Loss:	02/06/2017 23:00 - :59 [58 Months and 3 Days From LTA Reg Date (Man Yr)]						
Claim Type:	OD / 4540583975SG	Policy/Cover Note No.:	2100309753 (Comprehensive)						
		Excess:	\$1,400.00						
Repairer:	Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Chan, Kian Meng] kianmeng.chan@aig.com								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 15/06/2017]								
Driver/Custodian:	AHAKASAH BIN IMRAHIM (62 / Male), NRIC: S0093920Z, Tel: +6591633987								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
- AIG_SG (13/06/2018): Alert - Adj Mandate Approved (\$25239.16) - SKG1277U - Claim Handler: Chan, Kian... - AIG_SG (06/04/2018): Alert - Adj Mandate Maintained - SKG1277U - Claim Handler: Chan, Kian Meng - AIG_SG (06/09/2017): Alert - Adj Mandate Approved (\$22711.00) - SKG1277U - Claim Handler: Chan, Kian... - AIG_SG (07/06/2017): Alert - Adj Mandate Approved (\$21201.00) - SKG1277U - Claim Handler: Chan, Kian... - AIG_SG (07/06/2017): Alert - Adj Mandate Maintained - SKG1277U - Claim Handler: Chan, Kian Meng - AIG_SG (07/06/2017): SKG1277U / OD / 02/06/2017 / Coverage & Excess update									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SKG1277U (4540583975SG)

OD

Jun 2 2017 11:10PM

[GOH SHEAU MING]

Premium Automobiles Pte Ltd

Upload Documents Upload Photos Compose New Letter Upload Video Upload Audio		View View in Browser
Assessment Reports		1 per page ☐
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)
1	07/06/17 11:13	Adjuster Immediate Advice
2	06/09/17 10:35	Adjuster Immediate Advice
3	05/04/18 11:50	Adjuster Immediate Advice
Photos/Images		3 per page ☐
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)
1	07/06/17 10:59	General View
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5	07/06/17 10:59	General View
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32	07/06/17 10:59	General View
33	07/06/17 10:59	General View

Assessment Reports			1 per page	☒
No	Finalized On	L&K Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
34	07/06/17 10:59	General View		☒
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78	20/03/18 18:20	Reinspection Photo		☒
Documentation			1 per page	☒
No	Relabel/Reorder	L&K Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	07/06/17 10:59	Certificate of Insurance		☒
2	07/06/17 10:59	Singapore Accident Statement		☒
3	07/06/17 10:59	Driver's NRIC & DRIVING LICENSE		☒

Assessment Reports			1 per page	☒
No	Finalized On	LYK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
4	07/06/17 14:32	WORKSHOP EST		Load PDF
5	06/09/17 11:10	SUPPLEMENTARY EST		Load PDF
6	12/06/18 12:36	SVS 1277U FINNALISE ESTIMATE		Load PDF
7	27/06/18 08:54	Supplementary		Load PDF

Linked Accident Report Documents

Assessment Reports			1 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	05/06/17 15:20	Accident Statement		Load HTM
Photos/Images			3 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
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Documentation			1 per page	☒
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1	05/06/17 12:47	Sketch Plan		Load JPG
2	05/06/17 12:47	Sketch Plan #2		Load JPG

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LYK Auto Consultants Pte Ltd (HQ) 			
Show Remarks To: ☐ Handling Insurer Note: Remarks are private unless you share it to other parties.			

LKK Auto Consultants Pte Ltd

(Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.
AIG Building, 78 Shenton Way #07-16
Singapore 079120

Our File No: CC3/AIG17011033/ARBE2

Date: 27/06/2018

REFERENCE

Insured/Claimant: GOH SHEAU MING Policy No: 2100309753
Date of Loss: 02/06/2017 Nature of Claim: OD Claim No: 4540583975SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SKG1277U
Make & Model: AUDI Q7, 3.0 TDI QUATTRO (A) Engine No: CJT047511
Reg. Date: 30/07/2012 (Man. Year: 2011) Chassis No: WAUZZZ4L1CD017132
Colour: Black Odometer: 168515 km
Engine Capacity: 2995 cc
Market Value/New Car Price: S\$148,000.00
Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 275/45 R20 Rear Tyre Size: 275/45 R20
Front Left Side: Goodyear 6 mm Rear Left Side: Goodyear 6 mm
Front Right Side: Goodyear 6 mm Rear Right Side: Goodyear 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	25,330.76	16,167.16	9,163.60	36.18
Miscellaneous Items	0.00	0.00	0.00	
Labour	12,072.00	9,072.00	3,000.00	24.85
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	37,402.76	25,239.16	12,163.60	32.52
- Excess (S\$)	1,400.00	1,400.00	0.00	0.00
(S\$)	36,002.76	23,839.16	12,163.60	33.79
+ GST 7.00/7.00% (S\$)	2,520.19	1,668.74	851.45	33.79
Nett Amount (S\$)	38,522.95	25,507.90	13,015.05	33.79

INSPECTION

Date of Assignment: 06/06/2017

Date Inspected: 06/06/2017 Inspected At:

Premium Automobiles Pte Ltd (HQ)
55 Ubi Road 1
Singapore 408699

Estimated Period of Repair: 9.0 days

Adjuster: ADRIAN LING

Manager: Janice Lee Si Hua

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER	Deformed	2,727.00 FS	*2,181.60 FS
2	1		*FRONT BUMPER GRILLE - LOWER CTR	Not Necessary	197.00 FS	*- FS
3	2		*FRONT BUMPER GRILLE - UPPER LH / RH	Missing	218.40 FS	*218.40 FS
4	2		*FRONT LED TURN SIGNAL - LH/RH	Cracked	1,608.00 FS	*1,286.40 FS
5	1		*FRONT BUMPER FOAM - INNER	Not Necessary	125.00 FS	*- FS
6	1		*FRONT REINFORCEMENT BEAM	Not Necessary	632.00 FS	*- FS
7	2		*FRONT BUMPER REINFORCEMENT BEAM HOLDER - LH/RH	Not Necessary	572.00 FS	*- FS
8	2		*FRONT BUMPER GUIDE - LH / RH	Not Necessary	86.00 FS	*- FS
9	2		*FRONT BUMPER SUPPORT - LH/RH	Not Necessary	76.00 FS	*- FS
10	1		*FRONT BUMPER TOP COVER	Deformed	122.00 FS	*97.20 FS
11	1		*BONNET	Buckled	4,790.00 FS	*3,832.00 FS
12	1		*BONNET CATCH HOOK	Not Necessary	83.00 FS	*- FS
13	1		*BONNET LOCK	Not Necessary	180.00 FS	*- FS
14	2		*BONNET SEAL	Necessary	58.00 FS	*46.08 FS
15	2		*BONNET STOP BUFFER	Not Necessary	42.00 FS	*- FS
16	2		*HEADLIGHT - LH/RH	Cut	6,172.00 FS	*4,937.60 FS
17	2		*HEADLIGHT MOUNTING - LH/RH	Damaged	338.00 FS	*261.20 FS
18	2		*FRONT FENDER - LH/RH	Repair	2,910.00 FS	*- FS
19	2		*FRONT FENDER BRACE - LH / RH	Not Necessary	78.00 FS	*- FS
20	1		*RADIATOR GRILLE	Cracked	1,304.00 FS	*1,043.20 FS
21	2		*FRONT FENDER S-LINE INSCRIPTION	Necessary	210.00 FS	*168.00 FS
22	1		*FRONT LOCK CARRIER	Cracked	1,016.00 FS	*812.80 FS
23	1		*COOLANT	Necessary	132.00 FS	*105.28 FS
24	1		*FRONT NO. PLATE	Necessary	25.00 FS	*25.00 FS
25	1		*SUSPENSION	Necessary	500.00 FS	*23.04 FS
26	1		*FRONT BUMPER WIRE HARNESS	Snapped	467.20 FS	*467.20 FS
27	1		*LOCK CARRIER AIR GUIDE - LHS/RHS	Deformed	35.36 FS	*35.36 FS
28	1		*RADIATOR	Cut	626.80 FS	*626.80 FS

F=Franchise part. S=SpecNet.

Total Parts (S\$) 25,330.76 16,167.16

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REMOVE AND TRANSFER AIRCON CONDENSER, RADIATOR, ADDITIONAL RADIATORS, ELECTRICAL FANS AND CONTROL UNIT. TO CARRY OUT VACUUM / REGAS AND TO PRESSURISE COOLING SYSTEM	New	1,200.00	1,200.00
2	TO DISMANTLE FRONT BUMPER, BOTH FRONT FENDERS AND BONNET. RE-ALIGN FRONT LOCK CARRIER AND ALIGN TO POSITION. RE-INSTALL FRONT BUMPER, BOTH FRONT FENDERS, BONNET AND HEADLIGHTS. RE-ORGANISE FRONT CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REPAIRED.	New	5,600.00	3,600.00
3	TO RESPRAY FRONT BUMPER, BONNET, BOTH FRONT FENDERS AND BOTH FRONT DOORS	New	4,600.00	3,600.00
4	TO CARRY OUT DIAGNOSTIC CHECK	New	192.00	192.00
5	TO REMOVE AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHTS, HOODS, FOG LAMPS, OUTSIDE TEMPERATURE SENSOR, HEADLIGHT WASHER ASSY AND FRONT PARKING LAMP	New	480.00	480.00
Gross Labour Cost (S\$)			12,072.00	9,072.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >