

Shu Pei (LKKAuto)

From: Shu Pei (LKKAuto)
Sent: Monday, 29 May, 2017 6:54 PM
To: 'Janet Tan'
Cc: Admin A; Hsiao Tong (LKKAuto); Nur Syafiqah (LKKAuto)
Subject: RE: Our ref:DM17HO01149/JT- FW: Request for 3rd party survey GY8117E Claims against YN8708U ***LKK REF:CC4/EQI17010234/Upb3
Attachments: TP ESTIMATE- MARKED.pdf

WITHOUT PREJUDICE

Dear Janet,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle GY 8117E at M/s Liu's Brother Auto Workshop.

Enclosed for your perusal is:

- Estimated cost of repair (incomplete)

Our case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)
Sent: Monday, 29 May, 2017 2:59 PM
To: 'Janet Tan' <janet.tan@eqinsurance.com.sg>; Admin A <admin-a@lkkauto.com>
Cc: assignments <assignments@lkkauto.com>
Subject: RE: Our ref:DM17HO01149/JT- FW: Request for 3rd party survey GY8117E Claims against YN8708U

Dear Janet,

Received with thanks.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Janet Tan [<mailto:janet.tan@eqinsurance.com.sg>]

Sent: Monday, 29 May, 2017 2:54 PM

To: Catherine Chong (LKK Auto) <admin-d@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>

Subject: Our ref:DM17HO01149/JT- FW: Request for 3rd party survey GY8117E Claims against YN8708U

Dear Cat

Attach OI report.

Regards,

Janet Tan

Senior Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190

www.eqinsurance.com.sg



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From: Catherine Chong (LKK Auto) [<mailto:admin-d@lkkauto.com>]

Sent: Thursday, May 25, 2017 3:54 PM

To: Janet Tan <janet.tan@eqinsurance.com.sg>; 'Admin A' <admin-a@lkkauto.com>

Cc: assignments@lkkauto.com

Subject: RE: Our ref:DM17HO01149/JT- FW: Request for 3rd party survey GY8117E Claims against YN8708U

Dear Janet,

Thank you for the assignment.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Janet Tan [<mailto:janet.tan@eqinsurance.com.sg>]

Sent: Thursday, 25 May, 2017 3:37 PM

To: Admin A <admin-a@lkkauto.com>

Subject: FW: Our ref:DM17HO01149/JT- FW: Request for 3rd party survey GY8117E Claims against YN8708U

Dear all,

Please assist to attend to the PRS.

Our insured driver has yet to report.

Regards,

Janet Tan

Senior Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190

www.eqinsurance.com.sg



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From: Susan Low [<mailto:liusbro@ymail.com>]

Sent: Thursday, May 25, 2017 3:20 PM

To: Janet Tan <janet.tan@eqinsurance.com.sg>

Subject: Re: Our ref:DM17HO01149/JT- FW: Request for 3rd party survey GY8117E Claims against YN8708U

We did like to chose as follows:-

6) LKK Auto Consultants Pte Ltd

Kindly arrange

Thank.

Best Regards,

Susan Low
M/s Liu's Brother Auto Workshop
No. 1 Kaki Bukit Avenue 6 #01-01
AutoBay @ Kaki Bukit
Singapore 417883
Tel: 67411730 Fax: 67445746

From: Janet Tan <janet.tan@eqinsurance.com.sg>
To: "liusbro@ymail.com" <liusbro@ymail.com>
Sent: Thursday, 25 May 2017, 14:38
Subject: Our ref:DM17HO01149/JT- FW: Request for 3rd party survey GY8117E Claims against YN8708U

Without Prejudice
Save as to Cost

Dear Susan

Our insured has yet to report.

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please **revert within 2 working days** if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) AJAX Inspection Services Pte Ltd Tel: 6255 0808 Fax: 6849 9155	2) Automobile Inspection Services Pte Ltd Tel: 6286 0155 Fax: 6284 1539 Contact Person: Sophia
3) LBS Automotive Appraisal Pte Ltd L.B.S. Auto Consultants Pte Ltd Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace	4) Priority Services Tel: 62934822 Fax: 62963283 Contact Person: Hui Lian
5) RT Appraisal Pte Ltd Tel: 67486076 Fax: 67480361 Contact Person: Ricky Teng	6) LKK Auto Consultants Pte Ltd Tel: 6256-3561 Fax: 6741-4108
7) Kelvin Automotive Appraising Services Tel: 81825263 Fax: 67461148 Contact Person: Kelvin	8) Automotive Appraiser & Surveying Services Tel: 96623655 Fax: 67655662 Contact Person: Mr Chee

9) JP Knights Pte Ltd Tel: 63450068 Fax: 63445328 Contact Person: Edna Lee	
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If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days. Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Regards,

Janet Tan
Senior Executive | Claims



EQ Insurance Company Limited
5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190
www.eqinsurance.com.sg



Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender immediately and delete all copies of it.

From: Elaine Cheong
Sent: Thursday, May 25, 2017 1:28 PM
To: Janet Tan <janet.tan@eqinsurance.com.sg>
Cc: liusbro@gmail.com; Annabel Tan <annabel.tan@eqinsurance.com.sg>
Subject: FW: Request for 3rd party survey GY8117E Claims against YN8708U

Dear Janet,

FYNA. Thanks.

Regards,

Elaine Cheong
Senior Executive | Claims



EQ Insurance Company Limited
5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 62234190
www.eqinsurance.com.sg



Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender immediately and delete all copies of it.

From: Susan Low [<mailto:liusbro@gmail.com>]
Sent: Thursday, May 25, 2017 1:19 PM
To: Elaine Cheong; Annabel Tan
Subject: Re: Request for 3rd party survey GY8117E Claims against YN8708U

Accident on 12/05/2017 Along Somewhere In Airport Cargo Complex
Involving _____ and _____

We refer to the above accident and 3rd party claims.

We hereby write to request of 3rd party claims pre-repair inspection for our client's vehicle.

Kindly arranged your authorise surveyor down to survey our client's vehicle at No. 1 Kaki Bukit Avenue 6 #01-01 AutoBay @ Kaki Bukit Singapore 417883 as soon as possible.

Thank you.

Best Regard!

Susan Low
M/s Liu's Brother Auto
No. 1 Kaki Bukit Avenue 6 #01-01
AutoBay @ Kaki Bukit
Singapore 417883
Tel: 6741 1730
Fax: 6744 5746

Date of Survey:- _____

Name of Authorise Surveyor:- _____

Surveyor Email: _____

Remark :- _____