

22/03/2002

ASS. REC. BY:

REF: CS/MS617010039/Grtbe2

Special Instruction:

Surveyor:

GR

ASSIGNMENT (Office)

menmen

From (Person):

Vimala

of

MSA

Date/Time:

25.05.2017 7:12pm

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

S1016CD

Insured:

at Workshop m/s

Premium

Tel:

6768 9828

of

55 Ubi Road 1

Policy No:

27898805QMY

Claim No:

515684

Sum Insured:

Excess:

# 1500.00

Make of Veh:

D.O.A.

22052017

(Client's Record)

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time:

25.05.2017

8:50am

Person Contacted:

Tony

Vehicle IN / OUT

Date/Time	Action/Instruction (✓) Estimate
	S1016CD x
25/5/17	Sent deli through menmen ; seek mandate
26/5/17	Mandate approved ; Inform Jack for authorise mandate excess.

Singapore  
Insurer

Xcel

REF: msch

# ASSIGNMENT

From: \_\_\_\_\_ Date: 29/05/2017

Estimated Cost: \_\_\_\_\_

☒ OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: S 10160

at Workshop m/s Premium

of 55 Ubi Road 1

Insured: \_\_\_\_\_

Policy No. \_\_\_\_\_

Claims No. \_\_\_\_\_

Sum Insured: \_\_\_\_\_ Excess: \$1500.00

(Client's Record)

Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value: \_\_\_\_\_

IDAC Accident Rpt: \_\_\_\_\_ Consistent?: Yes or No

GIA / PR Seen: \_\_\_\_\_ Consistent?: Yes or No

Est. Repairs: 13 days Res.: Yes or No

Lum Sum: \_\_\_\_\_ % 3 Val.: Yes or No

CA / ☒ REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_

Veh No: S1016 CD Yr Regn: 19 May 2015

Type: ☒ M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Audi Q5 c.c. 1984

Colour: Grey A/C: Insured / Std / NI / NA

Sp. Reading: 50277 T/Radio: Insured / Std / NI / NA

Eng/No: \_\_\_\_\_

C/No: WAU8Z28R1FA107997

Gen. Cond: ☒ Good / Fair / Poor / Burnt

Steering: ☒ In order / Jammed / Leaked / Burnt or

Brake: ☒ In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD ☒ A/Rim or

Tyre Size: F: 235/55 R19

R: "

BS / DUN / EXNOVA / GY / FS / LIZA / ☒ MIC / DHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal. 6 mm R/Bal. 6 mm

L/Bal. 6 mm L/Bal. 6 mm

D.O.A. \_\_\_\_\_ D.O.I. 25-05-17

Survey held at w/s 11:30 AM

Des. of Damages: Frt / Rear / ☒ N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

Confirm \$ 22,728.70, 13 days  
Red: \$ 3851.30, 14%.

19/3/2018

RECEIVED - 19 MAR 2018

Date/Time, File Pass to?

☐ : Preli. Report

1) typist

☒ : Final Report

Date/Time, File Return to?

2)

Days Of Repair: 13

Resurvey No. of Trip: 1

Survey Fee:

Transportation:

Add Fee: ☐ : Site Insp (\$

☐ : Interview (\$

☐ : Tech. Invs (\$

☐ : Weekend (\$

) S + RS. SI

) Photos

) Others

TOTAL

Report Format : DD

Lump Sum / I.B.I.: (\$ 22,728.70 )

300
10
310




# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
MSIG INSURANCE (SINGAPORE) PTE LTD		Ref : CS/MSG17010039/Grb		
16 RAFFLES QUAY #24-01 HONG LEONG BLDG SINGAPORE 048581		Date : 24-05-2017		
		Code : MSG		
<b>1. Policy Particulars :- OWN DAMAGE</b>				
Insured Veh.		Veh. Inspected		S 1016CD
Policy No. 27898805QMY		Coverage (\$)		0.00
Claim No. 515684		Excess (\$)		1,500.00
Assign From MERIMEN (VIMMALA)		Assign Date		25/05/2017
<b>2. Vehicle Particulars &amp; Condition</b>				
Make & Model		c.c 0		
Engine No. HIDDEN		Year of Reg.		
Chassis No.		Colour		
Odometer -		Steering		
Brakes		Modification		
General				
<b>3. Conditions of Tyres</b>				
		Size	Make	Balance
	R/H Front Tyre			mm
	L/H Front Tyre			mm
	R/H Rear Tyre			mm
	L/H Rear Tyre			mm
<b>4. Description of Damages</b>				
<b>5. General Information</b>				
Accident Date 22/05/2017		Inspection Date 25/05/2017		
Survey held at		PREMIUM AUTOMOBILES PTE LTD		
		55 UBI ROAD 1.		
		SINGAPORE 408699		
<b>5a. Remarks</b>				
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS.				
B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

## ...CLAIM SUBFOLDER...(New Assignment)

## CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	22 May 2017		25 May 2017 07:12 Assign				<b>New Assignment</b> Cancel Case

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b>									
<div style="text-align: right;">[Created by insurer]</div>									
<b>Insured:</b>	NUR AZUWANIS MAHMOOD, ID: G1441034T, Tel: +6596448257								
<b>Vehicle Reg. No.:</b>	S1016CD	<b>Date of Loss:</b>	22/05/2017 16:00 - :59						
<b>Claim Type:</b>	OD / 515684	<b>Policy/Cover Note No.:</b>	27898805QMY (Comprehensive) Coverage: 19/05/2017 - 18/05/2018						
		<b>Excess:</b>	S\$1,500.00						
<b>Repairer:</b>	Premium Automobiles Pte Ltd (HQ) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828								
<b>Handling Insurer:</b>	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Vimmala D/O Raja Singam - 65942471]								
<b>Adjuster:</b>	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Imm.Advice due 26/05/2017]								
<b>Driver/Custodian:</b>	NURUDDIN BIN YAZID (37 / Male), NRIC: G1450653K								
<b>Adj Asp. Remarks:</b>	Please revert. Owner is waiting at 10am today at the workshop premises.								
<b>ASSOCIATED MAIL RECEIVED</b>			<a href="#">View All</a>	<a href="#">Compose Case Mail</a>					
There are no mail for this case.									
<input type="checkbox"/> <b>ALL ASSOCIATED TASKS</b>									
<div style="text-align: right;"> <a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a> </div>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

**Note: This document has not been finalised.****LKK Auto Consultants Pte Ltd** (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To: MSIG Insurance (Singapore) Pte. Ltd.  
4 Shenton Way  
#21-01 SGX Centre 2  
Singapore 068807

From: LKK Auto Consultants Pte Ltd  
51 Ubi Ave 1 #01-25  
Paya Ubi Industrial Park  
Singapore 408933

Attn: Vimmala D/O Raja Singam

Date: 25 May 2017

**Preliminary Advice**

Vehicle No	: S1016CD	Accident Date	: 22/05/2017
Make	: AUDI Q5	Policy No.	: 27898805QMY
Assignment Date	: 25/05/2017	Excess	: S\$1,500.00
Date of Inspection	: 25/05/2017	Est. Duration of Repair	: 13.00
Inspection At	: PREMIUM AUTOMOBILES PTE LTD (HQ) 55 UBI ROAD 1 SINGAPORE 408699		

**Point of Impact / General Description of Damages**

The vehicle sustained impact / damages o/s body and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	26,580.00
Revised Amount	:S\$	22,067.00
Check Items (Estimated)	:S\$	1,913.00
Total	:S\$	23,980.00

Lump Sum Repair	:S\$	
-----------------	------	--

**Total Loss Consideration**

New for Old Value	:S\$	
Pre-Accident Value	:S\$	Not Advised
COE / PARF Rebate	:S\$	
Salvage Value	:S\$	
Margin for Repair	:S\$	

**Remarks**

( X ) The vehicle is economical for repair. We have not authorise repair.

( ) The above survey was conducted on a 'without prejudice' basis.

## Print Received Message

This mail is associated with :

**\*S1016CD (515684)**

OD

May 22 2017 4:00PM

[NUR AZUWANIS MAHMOOD]

Premium Automobiles Pte Ltd

**From** MSIG Insurance (Singapore) Pte. Ltd. (MSIG\_SG), sent on 26/05/2017 11:15 AM.  
**To** LKK\_HQ  
**Subject** Alert - Adj Mandate Approved (S\$23980.00) - S1016CD - Claim Handler: Vimmala D/O Raja Singam

Approved:23980.00.

**Janice Lee (LKKAuto)**

---

**From:** Janice Lee (LKKAuto)  
**Sent:** Friday, 26 May, 2017 11:55 AM  
**To:** 'claims@premiumauto.com.sg'  
**Cc:** SUR  
**Subject:** S 1016CD

Dear Jack,

Instructed by our client, please proceed to repair the insured vehicle **S 1016CD (Excess \$1,500/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

Any check item or supplementary are subjected to further approval from our client.

Thank you.

Best Regards,

**Janice Lee (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [janicelee@lkkauto.com](mailto:janicelee@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Text size + -

**Enquire PARF/COE Rebate for Registered Vehicle****Vehicle Owner Particulars**

Owner ID Type: Malaysia NRIC

Owner ID: 45732

**Vehicle Details**

Vehicle No.: S1016CD

Vehicle to be Exported: No

Intended De-registration  
Date: 25 May 2017

Vehicle Make: AUDI

Vehicle Model: Q5 2.0 TFSI QUATTRO (EU6)

Primary Colour: Grey

Manufacturing Year: 2015

Engine No.: CNC108778

Chassis No.: WAUZZZ8R1FA107997

Maximum Power  
Output: 165.0 kW (221 bhp)

Open Market Value: \$46,888.00

Original Registration  
Date: 19 May 2015

First Registration Date: 19 May 2015

Transfer Count: 0

Actual ARF Paid: \$0.00

**Intended PARF Rebate Details**

PARF Eligibility: Yes

PARF Eligibility Expiry  
Date: 18 May 2025

PARF Rebate Amount: \$0.00

**Intended COE Rebate Details**

COE Rebate Amount: \$0.00

**Total Rebate Amount: \$0.00****Message**

This vehicle is eligible for pro-rated COE when it is converted from COE-exempted to non COE-exempted status. The COE is pro-rated to the number of years for the vehicle to be 10 years old, subject to a minimum of 5 years. Please call our Customer Service Hotline at 1800-CALL LTA (1800-2255 582) for further details.

The information contained herein is correct as at 25 May 2017



Please read through the Privacy Statement, Terms of Use and Disclaimer.

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Best viewed with IE 6.0 SP3 and above. 1024 X 768 resolution

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## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore(GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	22/05/2017 18:49
Date Of Accident	22/05/2017 16:00
Exact Location Of Accident	RAFFLES HOSPITAL CARPARK
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	S1016CD
<b>Insured/Policyholder</b>	
Name Of Registered Owner	NUR AZUWANIS MAHMOOD
Passport No/FIN	800502145732
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-96448257
Alternative Phone No	OFFICE-65642513

### Vehicle Particulars

Manufacturer	AUDI
Model	Q5 2.0 TFSI QU
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES

If No, Please state action to be taken

Vehicle Category	PRIVATE CAR
------------------	-------------

### Insurance Company

Name of Insurance Company	MSIG INSURANCE (SINGAPORE) PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	
Cover Note Number	

### Driver

Name of Driver	NURUDDIN BIN YAZID
Passport No/FIN	G1450653K
Date Of Birth	20/04/1980
Occupation	INDOOR
Date Of Driving Pass	22/05/2015
Driving Experience	2 YEARS AND 0 MONTHS
Gender	MALE
Mobile Number	(FOREIGN) 6012-2579414
Fax Number	
Contact Number	
EMail Address	NOEMAIL

Address 301 JERVOIS ROAD

Postcode 249077

Was driver an employee of the Insured's Company NO

If No, Relationship of the Driver with the Insured SPOUSE

Vehicle Registration Number of Driver's Own Vehicle -

Insurance Company of Driver's Own Vehicle -

#### General Information of the Accident

Type Of Accident UNKNOWN - SIDE SWIPE GRAZED ONTO WALL

Weather Conditions CLEAR

Road Surface DRY

#### Other Information

Was any foreign vehicle involved in this accident? NO

Was any body injured in the Accident? NO

Was any other material or property damaged? NO

I have been approached by unknown person(s) soliciting/offering accident claims assistance. NO

Number of Passengers (Including Driver) 1

#### Details of Police Action

Was the accident reported to the police? NO

If Yes, Please state which Police Station

Was notice of intended Prosecution given? NO

If Yes, against whom?

#### Circumstances of Accident

EXITING RAFFLES HOSPITAL CARPARK, I ACCIDENTALLY HIT THE SIDE WALL WHILE TURNING RIGHT. CAUSE MY RIGHT SIDE CAR DAMAGE. REPORTED BY: JN, SUBMITTED BY: JN.

#### Attachment(s)

Are accident photos available for attachment? YES

Was there any video captured by Car Camera? NO

Was there any audio recorded? NO

## Sketch Plan

### SKETCH PLAN

#### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process
2. This Form must be completed by the Policyholder and/or the Authorised Driver
3. Information provided must be as truthful and accurate as possible. Any willful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies
5. Any false reporting may be referred to the Police for investigation
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid

#### 8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

(a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this form and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' law yers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of

(i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;

(ii) investigating the accident and/or my claims;

(iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;

(iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or

(v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")

(b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' law yers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and

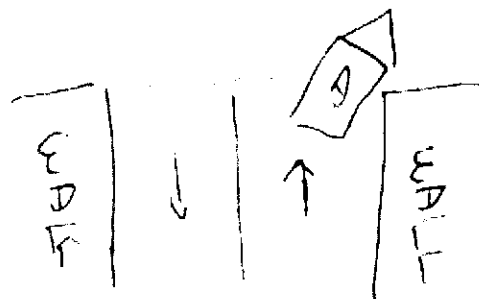
(c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their law yers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.

Policyholder's Signature / Date & Time

Driver's Signature (If driver is not the policyholder) / Date & Time

Witnessed by Reporting Centre Personnel

#### Sketch Plan



Raffles Hospital  
Car park

A = S1016 CD

### Sketch Plan #2

### Describe Circumstances of the Accident

Exiting Raffles Hospital carpark, accidentally hit the side wall while turning right. Cause my right side door damage

### Declaration

We declare the foregoing particulars are true in every respect

Policyholder's Signature / Date & Time:

Driver's Signature (If driver is not the policyholder) / Date & Time

Witnessed by Reporting Centre  
Personnel

Accident Photo



Accident Photo



Accident Photo



Accident Photo





Accident Photo



**Accident Photo**



**Accident Photo**



Accident Photo



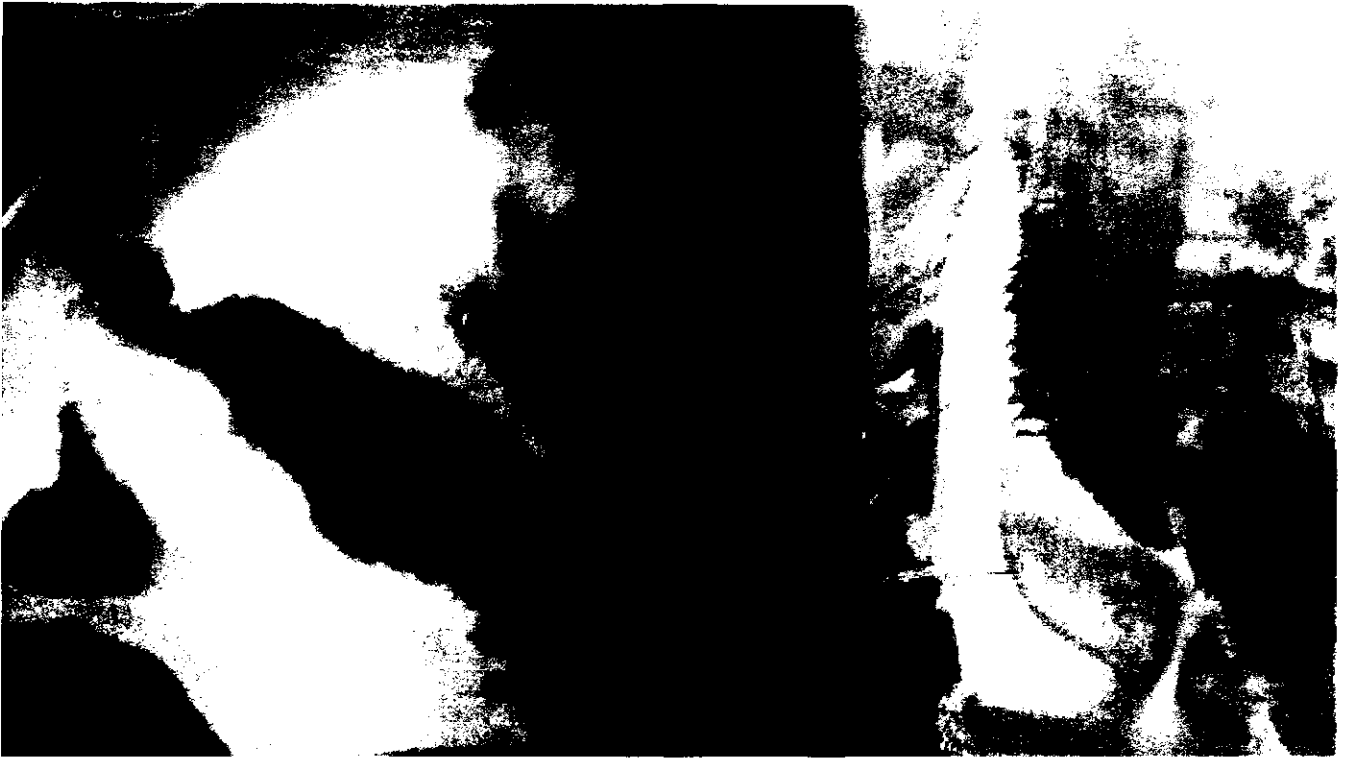
Accident Photo



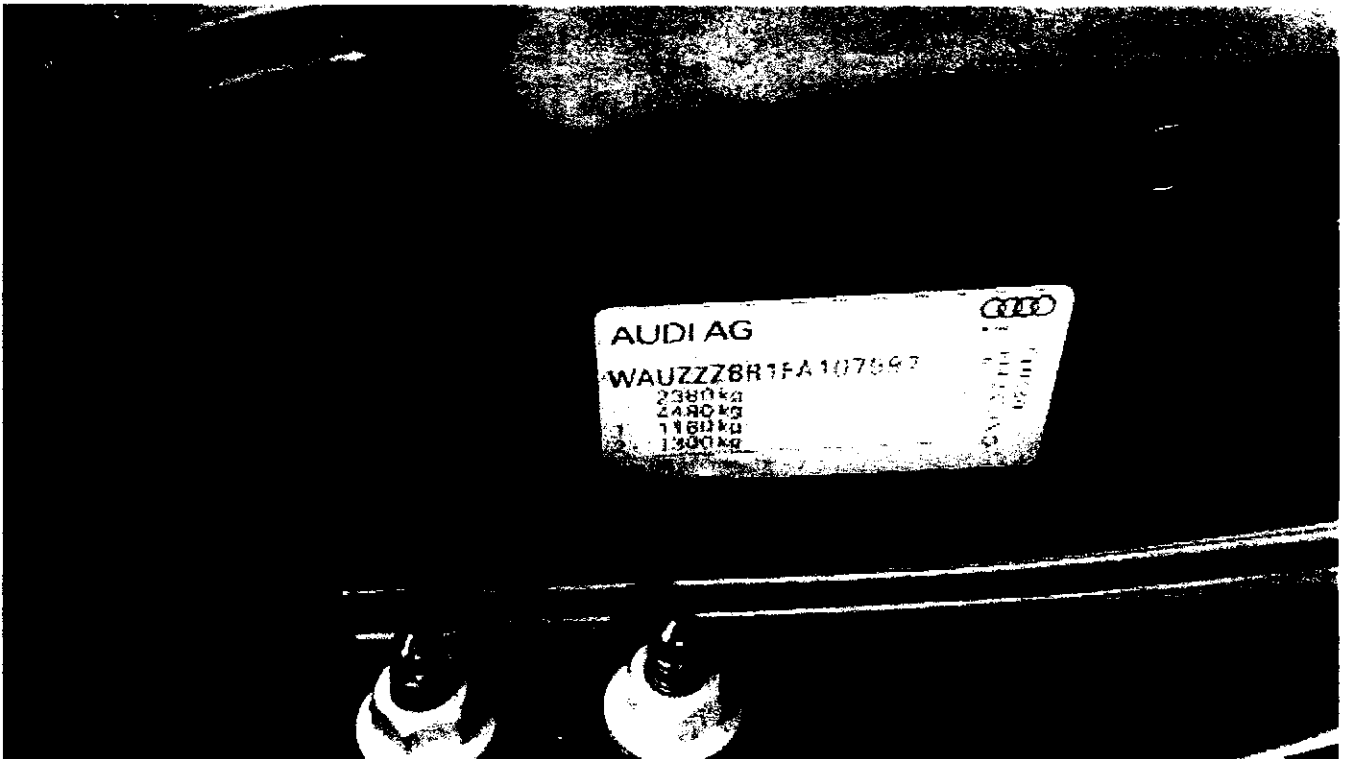
Accident Photo



Accident Photo



Accident Photo





REPUBLIC OF SINGAPORE DRIVING LICENCE



002425235E

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASSIFICATION

Class 3 Motor Cars =< 3000kg with =<7 passengers, exclusive of the driver; and other motor vehicles =< 2500kg 22 May 2015

NP 428A



Licence No:G1450653K



Ministry of Foreign Affairs  
Singapore

DIPLOMATIC



FIN: G1450653K Card No: 910-800448

Name: MR NURLEON BIN YARD

Designation: HQ FIRST SECRETARY

Mission: HIGH COMMISSION OF MALAYSIA

Date of Issue: 20-11-2014

Date of Expiry: 20-09-2017

This card is not transferable. The card should be returned to the Protocol Directorate, Ministry of Foreign Affairs, Singapore, on departure of the bearer.

Loss of this card must be reported immediately to the Chief of Protocol, Ministry of Foreign Affairs, Singapore.

If found, this card must be returned immediately to the Protocol Directorate, Ministry of Foreign Affairs, Singapore 246463, or handed in at the nearest Police Station.



# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183  
Email: claims@premiumauto.com.sg

## Telefax

**Estimate** : Accident Repairs  
**Workshop** : Ubi Road 1  
**Contact No** : 6366 2323  
**Fax No** : 6841 1183  
**Reference** : PA/OD/0503/2017/CCS  
**Date** : 24-May-17

**Vehicle not in workshop. Kindly arrange for survey.**

## MSIG Insurance (Singapore) Pte Ltd

No 4 Shenton Way  
#23-01 SGX Centre 2  
Singapore 068896

**Attn: Motor Claims Dept**  
**Tel: 6827 2762 - Fax: 6225 7402**

**Owner's Name** : Nur Azuwanis Binti Mahmood  
**Address** : 301 Jervois Road

Singapore 249077  
**Telephone** : (HP) +65 96448257  
**Type of Claim** : Own Damage Claim  
**Policy No.** : 13104543  
**Vehicle No** : **S 1016 CD**  
**Model Code** : Audi Q5 2.0 TFSI QU  
**Model / Year** : May-15  
**Engine No** : CNC 108778  
**Chassis No** : WAUZZZ8R1FA107997  
**Mileage** : -  
**Date In** :  
**Liability** : -  
**Excess Cost** : -  
**Estimated By** : Johnny Boo / Allan Wu  
**Accident Date** : 22-May-17  
**Place of Accident** : Raffles Hospital Carpark

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Estimated Labour Charges for Accident Vehicle S 1016 CD.

S/n	Nature of Jobs			Estimated Charges		
1	To remove and reinstall rear parking aid. Check function.	S/N	\$	280.00	/	280
2	To remove and transfer rhs rear door's multi-lock system and power window devices.	S/N	\$	280.00	/	280
3	To remove and reinstall rear seats, back rest, ABCD pillar trims, roof liner, hat trays, carpets, curtain airbag and sill trims.	S/N	\$	1,400.00	/	1400
4	To remove and renew rhs quarter glass for fender renewal.	S/N	\$	300.00	/	300
5	To dislodge and reinstall rear wire harness for tail lights, fuse units, battery manager, fuse and relay trays, and electrical components.	S/N	\$	1,400.00	/	1400
6	To dismantle rhs rear door, rear bumper and rear lid. Cut out and weld rhs rear fender and rhs outer wheel house. Renew rhs front door, align to position. Reinstall all parts removed.		\$	7,500.00	5600	5600
7	To respray rhs rear door, door handle, door cover, rhs rear fender, outer wheel house, door entrance, drain panel, roof channel, rha sill panel and end panelling. To carry out joint sealer works and stone chip treatment.		\$	5,100.00	4400	4400
8	To carry out diagnostic check.	S/N	\$	192.00	/	192
<b>TOTAL LABOUR CHARGES</b>			:	<b>\$ 16,452.00</b>		

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Material List for Accident Vehicle Regn No. S 1016 CD.

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
1	REAR DOOR - RH / <i>buc</i>	\$ 2,158.00	2158
2	REAR DOOR SEAL - RH /	\$ 170.00	169.50
3	BONDING AGENT / } <i>McC</i>	\$ 42.00	X <i>nn</i>
4	REAR DOOR STONE CHIP PROTECTION - RH / <i>McC</i>	\$ 66.00	65.30
5	REAR DOOR CATCH - RH X <i>NN</i>	\$ 123.00	X
6	SILL PANEL SEAL - RH / <i>McC</i>	\$ 181.00	181.00
7	REAR WINDOW REGULATOR - RH X <i>NN</i>	\$ 257.00	X
8	REAR DOOR COVER - RH / <i>cut</i>	\$ 351.00	350.50
9	REAR DOOR HANDLE - RH / <i>cut</i>	\$ 125.00	125.00
10	REAR DOOR HANDLE MOUNTING - RH X <i>NN</i>	\$ 265.00	X
11	REAR FENDER - RH / <i>buc</i>	\$ 3,787.00	3787.00
12	REAR WHEEL HOUSE PANEL - RH X	\$ 557.00	} X
13	REAR WHEEL HOUSING LINER - RH X	\$ 224.00	
14	WHEEL HOUSING LINER ATTACHMENT PARTS X	\$ 87.00	
15	REAR 1/4 GLASS - RH /	\$ 362.00	361.50
16	PRIMER FOR GLASS & PAINT /	\$ 18.00	17.90
17	PETROL INSERT / } <i>McC.</i>	\$ 75.00	75
18	1/4 GLASS SEALANT /	S/N \$ 100.00	100
19	ACRYLIC SEALER /	S/N \$ 180.00	180
20	CAVITY WAX /	S/N \$ 140.00	140
<b>SUB-TOTAL SPARE PARTS CHARGES</b>		<b>\$ 9,268.00</b>	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved  
Spare parts are Special Nett.

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Material List for Accident Vehicle Regn No. S 1016 CD.

S/N	Parts Description	<u>Damaged Parts &amp; Prices</u>		Remark
		S/Nett		
21	STONE CHIP ✓	S/N \$	180.00	180
22	METAL FILLER POWDER ✓	S/N \$	280.00	280
23	SUNDRIES ✓	\$	400.00	600
TOTAL SPARE PARTS CHARGES		:	\$ 10,128.00	
TOTAL LABOUR CHARGES		:	\$ 16,452.00	
GRAND TOTAL		:	\$ 26,580.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved  
Spare parts are Special Nett.

26580

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

Name :  
Surveyed Date :  
Authorised Date :  
Excess Cost :  
Liability :  
Remarks :

12-13 Days.

Eno Qianf - 82880202

25/5/17

Excess \$ 1500

Not Authorised.

Before paint photos.

*[Signature]*  
26/5/17

## Please Note

- : This estimate is based on visual inspection of the affected vehicle.  
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.  
For inspection of vehicle, please refer to Ms Norah Khai at  
Tel:6768 9828 for appointment.

Yours faithfully,  
Premium Automobiles Pte Ltd

**LKK Auto Consultants** hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer  
Signature:  
Date:

Johnny Boo  
Body Repair Manager

Allan Wu  
Claims Consultant

# Premium Automobiles Pte Ltd

55 Ubi Road 1, Singapore 408699

Tel : (65) 6366 2323 Fax : (65) 6841 1183

## Supplementary Estimate 1

GST Reg No. 19-9902271-W

**MSIG Insurance (Singapore) Pte Ltd**  
No 4 Shenton Way  
#23-01 SGX Centre 2  
Singapore 068896

**Attn: Motor Claims Dept**  
**Tel: 6827 2762 - Fax: 6225 7402**

<b>Estimate No.</b>	PA/OD/0503/2017/CCS
<b>Date</b>	12-Jun-17
<b>Service Advisor</b>	jb
<b>Pages</b>	one
<b>Regn No</b>	S 1016 CD
<b>Model No</b>	Q5 2.0T

Quantity	Description	Unit Price	Amount
<u>Parts</u>			
<u>LABORS</u>			
1	To respray rear bumper ✓	\$ 900.00	\$ 700.00
<b>TOTAL</b>		<b>\$ 900.00</b>	<b>\$ 700.00</b>

For Premium Automobiles Pte Ltd

\_\_\_\_\_  
Authorised Signature

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: claims@premiumauto.com.sg

## Telefax

Estimate : Accident Repairs  
Workshop : Ubi Road 1  
Contact No : 6366 2323  
Fax No : 6841 1183  
Reference : PA/OD/0503/2017/CCS  
Date : 24-May-17

Vehicle not in workshop. Kindly arrange for survey.

## MSIG Insurance (Singapore) Pte Ltd

No 4 Shenton Way

#23-01 SGX Centre 2

Singapore 068896

Attn: Motor Claims Dept

Tel: 6827 2762 - Fax: 6225 7402

Owner's Name : Nur Azuwanis Binti Mahmood  
Address : 301 Jervois Road

Singapore 249077  
Telephone : (HP) +65 96448257  
Type of Claim : Own Damage Claim  
Policy No. : 13104543  
Vehicle No : **S 1016 CD**  
Model Code : Audi Q5 2.0 TFSI QU  
Model / Year : May-15  
Engine No : CNC 108778  
Chassis No : WAUZZZ8R1FA107997  
Mileage : -  
Date In :  
Liability : -  
Excess Cost : -  
Estimated By : Johnny Boo / Allan Wu  
Accident Date : 22-May-17  
Place of Accident : Raffles Hospital Carpark



# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Estimated Labour Charges for Accident Vehicle S 1016 CD.

S/n	Nature of Jobs	Estimated Charges			
1	To remove and reinstall rear parking aid. Check function.	S/N	\$	280.00	\$ 280.00
2	To remove and transfer rhs rear door's multi-lock system and power window devices.	S/N	\$	280.00	\$ 280.00
3	To remove and reinstall rear seats, back rest, ABCD pillar trims, roof liner, hat trays, carpets, curtain airbag and sill trims.	S/N	\$	1,400.00	\$ 1,400.00
4	To remove and renew rhs quarter glass for fender renewal.	S/N	\$	300.00	\$ 300.00
5	To dislodge and reinstall rear wire harness for tail lights, fuse units, battery manager, fuse and relay trays, and electrical components.	S/N	\$	1,400.00	\$ 1,400.00
6	To dismantle rhs rear door, rear bumper and rear lid. Cut out and weld rhs rear fender and rhs outer wheel house. Renew rhs front door, align to position. Reinstall all parts removed.		\$	7,500.00	\$ 5,600.00
7	To respray rhs rear door, door handle, door cover, rhs rear fender, outer wheel house, door entrance, drain panel, roof channel, rha sill panel and end panelling. To carry out joint sealer works and stone chip treatment.		\$	5,100.00	\$ 4,400.00
7a	<b>Added labour - see attached</b>		\$	900.00	\$ 700.00
8	To carry out diagnostic check.	S/N	\$	192.00	\$ 192.00
<b>TOTAL LABOUR CHARGES</b>		:	\$	<b>17,352.00</b>	\$ <b>14,552.00</b>

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Material List for Accident Vehicle Regn No. S 1016 CD.

S/N	Parts Description	<u>Damaged Parts &amp; Prices</u>	
		<u>S/Nett</u>	<u>Remark</u>
1	REAR DOOR - RH	\$ 2,158.00	\$ 2,158.00
2	REAR DOOR SEAL - RH	\$ 170.00	\$ 169.50
3	BONDING AGENT	\$ 42.00	
4	REAR DOOR STONE CHIP PROTECTION - RH	\$ 66.00	\$ 65.30
5	REAR DOOR CATCH - RH	\$ 123.00	
6	SILL PANEL SEAL - RH	\$ 181.00	\$ 181.00
7	REAR WINDOW REGULATOR - RH	\$ 257.00	
8	REAR DOOR COVER - RH	\$ 351.00	\$ 350.50
9	REAR DOOR HANDLE - RH	\$ 125.00	\$ 125.00
10	REAR DOOR HANDLE MOUNTING - RH	\$ 265.00	
11	REAR FENDER - RH	\$ 3,787.00	\$ 3,787.00
12	REAR WHEEL HOUSE PANEL - RH	\$ 557.00	
13	REAR WHEEL HOUSING LINER - RH	\$ 224.00	
14	WHEEL HOUSING LINER ATTACHMENT PARTS	\$ 87.00	
15	REAR 1/4 GLASS - RH	\$ 362.00	\$ 361.50
16	PRIMER FOR GLASS & PAINT	\$ 18.00	\$ 17.90
17	PETROL INSERT	\$ 75.00	\$ 75.00
18	1/4 GLASS SEALANT	S/N \$ 100.00	\$ 100.00
19	ACRYLIC SEALER	S/N \$ 180.00	\$ 180.00
20	CAVITY WAX	S/N \$ 140.00	\$ 140.00
<b>SUB-TOTAL SPARE PARTS CHARGES</b>		<b>\$ 9,268.00</b>	<b>\$ 7,710.70</b>

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Material List for Accident Vehicle Regn No. S 1016 CD.

S/N	Parts Description	<u>Damaged Parts &amp; Prices</u>		
		S/Nett	Remark	
	cf		\$	7,710.70
21	STONE CHIP	S/N \$ 180.00	\$	180.00
22	METAL FILLER POWDER	S/N \$ 280.00	\$	280.00
23	SUNDRIES	\$ 400.00	\$	6.00
TOTAL SPARE PARTS CHARGES		: \$ 10,128.00	\$	8,176.70
TOTAL LABOUR CHARGES		: \$ 17,352.00	\$	14,552.00
GRAND TOTAL		: \$ 27,480.00	\$	22,728.70

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved  
Spare parts are Special Nett.

**Janice Lee (LKKAUTO)**

---

**From:** Boo seng yak <boojohnny@gmail.com>  
**Sent:** Monday, August 07, 2017 10:28 AM  
**To:** Guo Qiang (LKKAUTO); Janice Lee (LKKAUTO); SUR; Carrine Leong; Nora Khai  
**Subject:** FINAL REVISION S 1016 CD - OD MSIG - SURVEYED 25 MAY 17  
**Attachments:** PA05032017 - S 1016 CD - Q5 2.0 TFSI QU - RHS (MSIG).xlsx; IMG\_1418.JPG; IMG\_1419.JPG; IMG\_1420.JPG; IMG\_1421.JPG

Hi Guo Qiang and all,

Revised estimate is attached.

Please confirm repair cost of \$22,728.70 @ 13 days of repairs.

B4 paint pics attached.

We await your early approval.

Best regards - jb

**...CLAIM SUBFOLDER...(Pending for Survey Report)**

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	22 May 2017		25 May 2017 07:12 <a href="#">Edit Adj Rpt</a>	<b>S\$22,728.70</b> <a href="#">Edit Estimates</a>	<b>S\$22,728.70</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

<b>Main</b>	<b>Reference</b>	<b>Claim Details</b>	<b>Documents</b>	<b>Show All</b>
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CLAIM SUBFOLDER DETAILS		[Created by insurer]	
Insured:	NUR AZUWANIS MAHMOOD, ID: G1441034T, Tel: +6596448257		
Vehicle Reg. No.:	S1016CD	Date of Loss:	22/05/2017 16:00 - :59
Claim Type:	OD / 515684	Policy/Cover Note No.:	27898805QMY (Comprehensive) Coverage: 19/05/2017 - 18/05/2018
		Excess:	S\$1,500.00
Repairer:	Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911		
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Vimmala D/O Raja Singam - 65942471]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by XING GUO QIANG] ... [Final Rpt due 24/06/2017]		
Driver/Custodian:	NURUDDIN BIN YAZID (37 / Male), NRIC: G1450653K		
Adj Asg. Remarks:	Please revert. Owner is waiting at 10am today at the workshop premises.		

ASSOCIATED MAIL RECEIVED	<a href="#">View All</a>	<a href="#">Compose Case Mail</a>
<ul style="list-style-type: none"> <li>MSIG_SG (19/03/2018): S1016CD (515684)</li> <li>MSIG_SG (26/05/2017): Alert - Adj Mandate Approved (S\$23980.00) - S1016CD - Claim Handler: Vimmala D/O...</li> </ul>		

ALL ASSOCIATED TASKS		<a href="#">View All</a>	<a href="#">Search Tasks</a>	<a href="#">Create New Task</a>	<a href="#">Complete</a>				
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

\*S1016CD (515684)  
OD  
May 22 2017 4:00PM  
[NUR AZUWANIS MAHMOOD]  
Premium Automobiles Pte Ltd

<a href="#">Upload Documents</a>		<a href="#">Upload Photos</a>	<a href="#">Compose New Letter</a>	<b>View</b> <a href="#">View in Browser</a>	
<b>Assessment Reports</b>				1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail	Print
1	22/05/17 19:47	<b>Accident Statement</b>	1	Load HTM	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	25/05/17 17:00	<b>Adjuster Immediate Advice</b>	1	Load HTM	
<b>Photos/Images</b>				3 per page	<input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail	Print
1	22/05/17 19:47	<b>Accident Photo</b> [Linked Accident Report Documents]	1	Load JPG	<input checked="" type="checkbox"/>
2	22/05/17 19:47	<b>Accident Photo</b> [Linked Accident Report Documents]	1	Load JPG	<input checked="" type="checkbox"/>
3	22/05/17 19:47	<b>Accident Photo</b> [Linked Accident Report Documents]	1	Load JPG	<input checked="" type="checkbox"/>
4	22/05/17 19:47	<b>Accident Photo</b> [Linked Accident Report Documents]	1	Load JPG	<input checked="" type="checkbox"/>
5	22/05/17 19:47	<b>Accident Photo</b> [Linked Accident Report Documents]	1	Load JPG	<input checked="" type="checkbox"/>
6	22/05/17 19:47	<b>Accident Photo</b> [Linked Accident Report Documents]	1	Load JPG	<input checked="" type="checkbox"/>
7	22/05/17 19:47	<b>Accident Photo</b> [Linked Accident Report Documents]	1	Load JPG	<input checked="" type="checkbox"/>
8	22/05/17 19:47	<b>Accident Photo</b> [Linked Accident Report Documents]	1	Load JPG	<input checked="" type="checkbox"/>
9	22/05/17 19:47	<b>Accident Photo</b> [Linked Accident Report Documents]	1	Load JPG	<input checked="" type="checkbox"/>
10	22/05/17 19:47	<b>Accident Photo</b> [Linked Accident Report Documents]	1	Load JPG	<input checked="" type="checkbox"/>
11	22/05/17 19:47	<b>Accident Photo</b> [Linked Accident Report Documents]	1	Load JPG	<input checked="" type="checkbox"/>
12	22/05/17 19:47	<b>Accident Photo</b> [Linked Accident Report Documents]	1	Load JPG	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	25/05/17 17:26	<b>General View</b>	1	Load JPG	<input checked="" type="checkbox"/>
2	25/05/17 17:26	<b>General View</b>	1	Load JPG	<input checked="" type="checkbox"/>
3	25/05/17 17:26	<b>General View</b>	1	Load JPG	<input checked="" type="checkbox"/>
4	25/05/17 17:26	<b>General View</b>	1	Load JPG	<input checked="" type="checkbox"/>
5	25/05/17 17:26	<b>General View</b>	1	Load JPG	<input checked="" type="checkbox"/>
6	25/05/17 17:26	<b>General View</b>	1	Load JPG	<input checked="" type="checkbox"/>
7	25/05/17 17:26	<b>General View</b>	1	Load JPG	<input checked="" type="checkbox"/>
8	25/05/17 17:26	<b>General View</b>	1	Load JPG	<input checked="" type="checkbox"/>
9	25/05/17 17:26	<b>General View</b>	1	Load JPG	<input checked="" type="checkbox"/>
10	25/05/17 17:26	<b>General View</b>	1	Load JPG	<input checked="" type="checkbox"/>
11	25/05/17 17:26	<b>General View</b>	1	Load JPG	<input checked="" type="checkbox"/>
12	25/05/17 17:26	<b>General View</b>	1	Load JPG	<input checked="" type="checkbox"/>
13	25/05/17 17:26	<b>General View</b>	1	Load JPG	<input checked="" type="checkbox"/>
14	25/05/17 17:26	<b>General View</b>	1	Load JPG	<input checked="" type="checkbox"/>
15	25/05/17 17:26	<b>General View</b>	1	Load JPG	<input checked="" type="checkbox"/>

16	25/05/17 17:26	General View	1	Load JPG	<input checked="" type="checkbox"/>
17	25/05/17 17:26	General View	1	Load JPG	<input checked="" type="checkbox"/>
18	25/05/17 17:26	General View	1	Load JPG	<input checked="" type="checkbox"/>
19	25/05/17 17:26	General View	1	Load JPG	<input checked="" type="checkbox"/>
20	25/05/17 17:26	General View	1	Load JPG	<input checked="" type="checkbox"/>
21	25/05/17 17:26	General View	1	Load JPG	<input checked="" type="checkbox"/>
22	25/05/17 17:26	General View	1	Load JPG	<input checked="" type="checkbox"/>
23	25/05/17 17:26	General View	1	Load JPG	<input checked="" type="checkbox"/>
24	25/05/17 17:26	General View	1	Load JPG	<input checked="" type="checkbox"/>
25	25/05/17 17:26	General View	1	Load JPG	<input checked="" type="checkbox"/>
26	25/05/17 17:26	General View	1	Load JPG	<input checked="" type="checkbox"/>
27	25/05/17 17:26	General View	1	Load JPG	<input checked="" type="checkbox"/>
28	25/05/17 17:26	General View	1	Load JPG	<input checked="" type="checkbox"/>
29	25/05/17 17:26	General View	1	Load JPG	<input checked="" type="checkbox"/>
30	25/05/17 17:26	General View	1	Load JPG	<input checked="" type="checkbox"/>
31	25/05/17 17:26	General View	1	Load JPG	<input checked="" type="checkbox"/>
32	25/05/17 17:26	General View	1	Load JPG	<input checked="" type="checkbox"/>
33	19/03/18 10:53	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>
34	19/03/18 10:53	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>
35	19/03/18 10:53	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>
36	19/03/18 10:53	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>
37	19/03/18 10:53	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>
<b>Documentation</b>				1 per page	<input checked="" type="checkbox"/>
No	Finalized On			Thumbnail	Print
1	23/05/17 10:34	MSIG Insurance (Singapore) Pte. Ltd. (HQ)	1	Load PDF	
2	25/05/17 07:11	Insured Persons & driver NRIC/Passport/Work Permit/Driving Licence	1	Load XLSX	
3	25/05/17 07:11	Estimate repair from Premium Automobile	1	Load PDF	
3	25/05/17 07:11	Email from repairer to arrange for survey today at 10am	1	Load PDF	
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail	Print
1	22/05/17 19:46	Sketch Plan [Linked Accident Report Documents]	1	Load JPG	<input checked="" type="checkbox"/>
2	22/05/17 19:46	Sketch Plan #2 [Linked Accident Report Documents]	1	Load JPG	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	25/05/17 17:19	Singapore Accident Statement	1	Load PDF	
2	25/05/17 17:19	Insureds NRIC AND DRIVING LICENSE	1	Load PDF	
3	25/05/17 17:19	WORKSHOP ESTIMATE	1	Load PDF	
4	20/03/18 10:08	Supplementary	1	Load PDF	

## Linked Accident Report Documents

				View	View in Browser
<b>Assessment Reports</b>				1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail	Print
1	22/05/17 19:47	Accident Statement	1	Load HTM	
<b>Photos/Images</b>				3 per page	<input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail	Print
1	22/05/17 19:47	Accident Photo	1	Load JPG	<input checked="" type="checkbox"/>
2	22/05/17 19:47	Accident Photo	1	Load JPG	<input checked="" type="checkbox"/>
3	22/05/17 19:47	Accident Photo	1	Load JPG	<input checked="" type="checkbox"/>
4	22/05/17 19:47	Accident Photo	1	Load JPG	<input checked="" type="checkbox"/>
5	22/05/17 19:47	Accident Photo	1	Load JPG	<input checked="" type="checkbox"/>
6	22/05/17 19:47	Accident Photo	1	Load JPG	<input checked="" type="checkbox"/>

7	22/05/17 19:47	Accident Photo	1	Load JPG	<input checked="" type="checkbox"/>
8	22/05/17 19:47	Accident Photo	1	Load JPG	<input checked="" type="checkbox"/>
9	22/05/17 19:47	Accident Photo	1	Load JPG	<input checked="" type="checkbox"/>
10	22/05/17 19:47	Accident Photo	1	Load JPG	<input checked="" type="checkbox"/>
11	22/05/17 19:47	Accident Photo	1	Load JPG	<input checked="" type="checkbox"/>
12	22/05/17 19:47	Accident Photo	1	Load JPG	<input checked="" type="checkbox"/>
<b>Documentation</b>					
				1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail	Print
1	22/05/17 19:46	Sketch Plan	1	Load JPG	<input checked="" type="checkbox"/>
2	22/05/17 19:46	Sketch Plan #2	1	Load JPG	<input checked="" type="checkbox"/>

## Documents Checklist

DOCUMENTS CHECKLIST		Reset	Save	Print
There are no document checklists configured.				

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)	
<div style="border: 1px solid black; height: 40px; width: 100%;"></div> <div style="text-align: right;"> <span>^</span>  <span>v</span> </div>	
<b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>	



**LKK Auto Consultants Pte Ltd** (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

**VEHICLE DAMAGE INSPECTION REPORT**

MSIG Insurance (Singapore) Pte. Ltd.  
4 Shenton Way, #21-01 SGX Centre 2  
Singapore 068807

Our File No: CS/MSG17010039/GRBE2

Date: 20/03/2018

**REFERENCE**

Insured/Claimant: NUR AZUWANIS MAHMOOD Policy No: 27898805QMY  
Date of Loss: 22/05/2017 Nature of Claim: OD Claim No: 515684

**DESCRIPTION & IDENTIFICATION OF VEHICLE**

Reg No: **S1016CD**  
Make & Model: AUDI Q5, 2.0 TFSI Quattro (A) Engine No: CNC108778  
Reg. Date: 19/05/2015 (Man. Year: 2015) Chassis No: WAUZZZ8R1FA107997  
Colour: Grey Odometer: 50277 km  
Engine Capacity: 1984 cc  
Market Value/New Car Price: N/A  
Sum Insured (S\$): **Market Value/New Car Price**

**CONDITION OF VEHICLE AT THE TIME OF SURVEY**

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes  
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition: Yes

**CONDITION OF TYRES**

Front Tyre Size: 235/55 R19 Rear Tyre Size: 235/55 R19  
Front Left Side: Michelin 6 mm Rear Left Side: Michelin 6 mm  
Front Right Side: Michelin 6 mm Rear Right Side: Michelin 6 mm

The above values represent the remaining tyre treads depth

<b>COST OF CLAIMS</b>	<b>Repairer's</b>	<b>Adjuster's</b>	<b>Difference</b>	<b>Diff %</b>
Parts	10,128.00	8,176.70	1,951.30	19.27
Miscellaneous Items	0.00	0.00	0.00	
Labour	17,352.00	14,552.00	2,800.00	16.14
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (S\$)</b>	<b>27,480.00</b>	<b>22,728.70</b>	<b>4,751.30</b>	<b>17.29</b>
<b>- Excess (S\$)</b>	<b>1,500.00</b>	<b>1,500.00</b>	<b>0.00</b>	<b>0.00</b>
<b>(S\$)</b>	<b>25,980.00</b>	<b>21,228.70</b>	<b>4,751.30</b>	<b>18.29</b>
<b>+ GST 7.00/7.00% (S\$)</b>	<b>1,818.60</b>	<b>1,486.01</b>	<b>332.59</b>	<b>18.29</b>
<b>Nett Amount (S\$)</b>	<b>27,798.60</b>	<b>22,714.71</b>	<b>5,083.89</b>	<b>18.29</b>

**INSPECTION**

Date of Assignment: 25/05/2017

Date Inspected: 25/05/2017 Inspected At:

Premium Automobiles Pte Ltd (HQ)  
55 Ubi Road 1  
Singapore 408699

Estimated Period of Repair: 13.0 days

Adjuster: XING GUO QIANG

Manager: Janice Lee Si Hua

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

### Reference

**Part Source:** MRM-SG      Version: 1.0 (Last Synchronised: 20 Mar 2018)

**Parts:** M1-SUV      AUDI Q5 2.0 TFSI Quattro (A) (Catalogue:Merimen Singapore 1.0)

**Labour:** Repairer's      (Price-denominated Standard List)

**Print Code:** (Unsubmitted, no print-code for S1016CD)

**Validity:** These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page

**Further Info:** Items/values not in reference catalogue are prefixed with an asterisk \*.

### Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR DOOR - RH	Buckled	2,158.00 FS	*2,158.00 FS
2	1		*REAR DOOR SEAL - RH	Necessary	170.00 FS	*169.50 FS
3	1		*BONDING AGENT	Not Necessary	42.00 FS	*- FS
4	1		*REAR DOOR STONE CHIP PROTECTION - RH	Necessary	66.00 FS	*65.30 FS
5	1		*REAR DOOR CATCH - RH	Not Necessary	123.00 FS	*- FS
6	1		*SILL PANEL SEAL - RH	Necessary	181.00 FS	*181.00 FS
7	1		*REAR WINDOW REGULATOR - RH	Not Necessary	257.00 FS	*- FS
8	1		*REAR DOOR COVER - RH	Cut	351.00 FS	*350.50 FS
9	1		*REAR DOOR HANDLE - RH	Cut	125.00 FS	*125.00 FS
10	1		*REAR DOOR HANDLE MOUNTING - RH	Not Necessary	265.00 FS	*- FS
11	1		*REAR FENDER - RH	Buckled	3,787.00 FS	*3,787.00 FS
12	1		*REAR WHEEL HOUSE PANEL - RH	Not Necessary	557.00 FS	*- FS
13	1		*REAR WHEEL HOUSING LINER - RH	Not Necessary	224.00 FS	*- FS
14	1		*WHEEL HOUSING LINER ATTACHMENT PARTS	Not Necessary	87.00 FS	*- FS
15	1		*REAR 1/4 GLASS - RH	Necessary	362.00 FS	*361.50 FS
16	1		*PRIMER FOR GLASS & PAINT	Necessary	18.00 FS	*17.90 FS
17	1		*PETROL INSERT	Necessary	75.00 FS	*75.00 FS
18	1		*1/4 GLASS SEALANT	Necessary	100.00 FS	*100.00 FS
19	1		*ACRYLIC SEALER	Necessary	180.00 FS	*180.00 FS
20	1		*CAVITY WAX	Necessary	140.00 FS	*140.00 FS
21	1		*STONE CHIP	Necessary	180.00 FS	*180.00 FS
22	1		*METAL FILLER POWDER	Necessary	280.00 FS	*280.00 FS
23	1		*SUNDRIES	Necessary	400.00 FS	*6.00 FS
<b>Total Parts (S\$)</b>					<b>10,128.00</b>	<b>8,176.70</b>

F=Franchise part. S=SpcNett.

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	TO REMOVE AND REINSTALL REAR PARKING AID. CHECK FUNCTION	New	280.00	280.00
2	TO REMOVE AND TRANSFER RHS REAR DOORS MULTI-LOCK SYSTEM AND POWER WINDOW DEVICES	New	280.00	280.00
3	TO REMOVE AND REINSTALL REAR SEATS, BACK REST, ABCD PILLAR TRIMS, ROOF LINER, HAT TRAYS, CARPETS, CURTAIN AIRBAG AND SILL TRIMS	New	1,400.00	1,400.00
4	TO REMOVE AND RENEW RHS QUARTER GLASS FOR FENDER RENEWAL	New	300.00	300.00
5	TO DISLodge AND REINSTALL REAR WIRE HARNESS FOR TAIL LIGHTS, FUSE UNITS, BATTERY MANAGER, FUSE AND RELAY TRAYS, AND ELECTRICAL COMPONENTS	New	1,400.00	1,400.00
6	TO DISMANTLE RHS REAR DOOR, REAR BUMPER AND REAR LID. CUT OUT AND WELD RHS REAR FENDER AND RHS OUTER WHEEL HOUSE. RENEW RHS FRONT DOOR, ALIGN TO POSITION. REINSTALL ALL PARTS REMOVED	New	7,500.00	5,600.00
7	TO RESPRAY RHS REAR DOOR, DOOR HANDLE, DOOR COVER, RHS REAR FENDER, OUTER WHEEL HOUSE, DOOR ENTRANCE, DRAIN PANEL, ROOF CHANNEL, RHS SILL PANEL AND END PANELLING. TO CARRY OUT JOINT SEALER WORKS AND STONE CHIP TREATMENT	New	5,100.00	4,400.00
8	TO CARRY OUT DIAGNOSTIC CHECK	New	192.00	192.00
9	TO RESPRAY REAR BUMPER	New	900.00	700.00
<b>Gross Labour Cost (S\$)</b>			<b>17,352.00</b>	<b>14,552.00</b>

Report was unsubmitted during this print-out.

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