

INS. CASE OWNER: Premdevan

CC 3 /AIG140 20801 / K/1e3

LKK:

IDAC:

ASSIGNMENT

Surveyor: KennethDOI: 04/11/14Date / Time: 04/11/14

Pre-assign / CCU / FTE

Registered in Merimen: 05/11/14Insured Vehicle No.: SSA 3928LName of Insured: Yalayan D/O RamiahInsured Tel No.: HP:Excess Sec II: SS D.O.A: 13/10/14Is driver the owner? (YES / NO) Nature of Accident:If NO, Driver Name / Age: R ChandrasekaranDriver Tel No.: 91074763Claim No.: 310586772359Policy No.: 2100195152-04000Make / Model: ToyotaPlace of Accident: Pioneer North Twp's Changi Airport

OI GIA REPORT: YES / NO; TP GIA REPORT: YES / NO

(V/L: YES / NO Insured Liability: % Final? Yes / No

SHD 5499XINSRS:
WSP: Trans-Cab
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:

Date / Time

FOR CSO ONLY:

Is driver the owner? (YES / NO)

If NO, Driver Name / Age:

Driver's Own Vehicle Number:

Insurance Company:

SHD 5499X - XSSA 3928L - X

STAGE

DATE / PIC

Finalisation:

Email AIG for OI GIA:

Apt letter to OI:

Call OI:

After call ltr to OI:

Type Report:

Prepare Invoice:

Others:

Documentation Check List: Handler Typist

OI Apt Ltr:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

LTA / GIA:

Medical Bill:

Approval Email:

Payment Breakdown Form:

Others:

call OI. NO RESPONSE.

spoke to OI & OI. OI CONFIRMED

ACCIDENT DETAILS. THE INSURED TP CUT TO

WV LANE AS TP GOT INTO WORKING AREA.

OI TRAVELLING ON HIGHWAY LANE. NO CON.

ONLY 2 PAY INSIDE WHICH ARE RELATED TO

OI OI. INFORMED TP CLAIM & OI OI

DISPUTED LIABILITY. OI QAND TP PRIDE

THUM FOR \$20.

TO GET CON/EVIDENCE FROM TP.

TALK TP FOR EVIDENCE.

24-02-16 BOTH PARTIES GAVE DIFFERENT LOCATION OF ACCIDENT, CONFLICTING

VERSION. TO ASK TP TO PROVIDE PSR'S STATEMENT; ALSO TO FOLLOWUP ON CLIENT'S CLAIM STATUS.

20-07-16 TO MAKE ENQUIRY ON T/S COUNTER CLAIMS AGAINST TP TO REINFORCE THIS CLAIM

19-12-16 IF NO DEVELOPMENT ON T/S COUNTER CLAIM. SUGGEST TO CLOSE THE FILE AS DAMAGE IS MINOR

TO TRUMP. CLOSE.

23-03-17 TO CLOSE FILE FOR NO DEVELOPMENT FURTHER.

RE-OPEN CASE. TP LOW IN.

NO DOCUMENT / WE REPORT TP INADEQUATE

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REF: Arg 1

Kenneth

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: _____

at Workshop m/s Trans Cab

of _____

Insured: _____

Policy No. _____

Claims No. _____

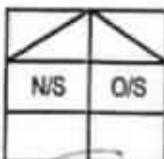
Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value: _____

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 1 1/2 days Res.: Yes or No

Lum Sum: 20 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____ Vehicle: IN / OUT

Veh No: S1405499X Yr Regn: 07 10

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Toy Wish c.c. 1987

Colour Red A/C: Insured / Std / NI / NA

Sp. Reading 476679 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: JT0GT20W305002405

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / Si/Rim / STD A/Rim or

Tyre Size: F: 195/65R15

R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front _____ Rear _____

R/Bal. 2 mm R/Bal. 4 mm

L/Bal. 2 mm L/Bal. 4 mm

D.O.A. 18/10/14 D.O.I. 9/11/14

Survey held at _____

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

Inspected car with 4850.00 with 1.5 days
CRIP: 7,111.29 (89%)

Date/Time, File Pass to?

☐ : Preli. Report

1) Date/Time, File Return to?

☐ : Final Report

2) _____

Days Of Repair: _____

Resurvey No. of Trip: Final Report

Survey Fee: _____

Transportation: _____

\$ + RS \$

Photos

Others

TOTAL

Report Format: _____

Lump Sum / I.B.I: (\$ _____)

Add Fee: ☐ : Site Insp (\$ _____)

☐ : Interview (\$ _____)

☐ : Tech. Invs (\$ _____)

☐ : Weekend (\$ _____)

TRANS-CAB AUTO SERVICES PTE LTD
 NO.42 SUNGEI KADUT ST 1 SINGAPORE 729346
 TEL NO.6287 6666 FAX NO.6366 8862
 CO/GST REG NO.201019626G
SHD 5499X - AIG

Andrea

Not Authored
L/Smp 88501

Vehicle No.:
 Chassis No.:
 Vehicle Make:
 Vehicle Model:
 Date of Accident :
 Third Party Insurer :

SHD 5499X - Andrea
JTDGJ20W305002405*
TOYOTA
WISH 2.0 BI-FUEL
18.10.2014
AIG

		PART			LIST
1	1	Rear Bumper	\$	Bu	585.36
2	1	Rear Bumper Side Retainer RH	\$	Sm	68.76 X
3	1	Rear Bumper Side Support RH	\$	Sm	104.76 X
4	1	Rear Bumper Reflectors RH	\$	Sm	66.00 X
5	1	Rear Bumper Side Retainer LH	\$	Sm	68.76 X
6	1	Rear Bumper Side Support LH	\$	Sm	104.76 X
7	1	Rear Bumper Reflectors LH	\$	Sm	66.00 X
8	1	Rear End Panel Outer	\$	Re	623.76 X
9	1	Rear End Panel Inner	\$	Re	336.84 X
10	1	Rear End Panel Inner Trim	\$	Sm	263.84 X
11	1	Tailgate lid	\$	Re	1,480.44 X
12	1	Tailgate lid centre 'TOYOTA' logo badge	\$	Re	66.82 X
13	1	Tailgate lid weatherstrip	\$	Sm	344.28 X

TOTAL	\$	4,180.38
25%	\$	1,045.10
	\$	3,135.29

Special Nett

1 Set	Rear Bumper Parking Sensor	\$	Sm	300.00 X
1 Set	Rear Bumper Fastener Clip	\$	Re	30.00
1 Set	Rear end panel inner trim clip	\$	Re	36.00 X
1	CNG Sticker	\$	Re	30.00 15.50
1	Tailgate Sticker "TRANS-CAB"	\$	Re	50.00 X
1	Tailgate Sticker "TRANS-LINK"	\$	Re	50.00 X
1	Tailgate Sticker "6555-3333"	\$	Re	50.00 X
1	Tailgate Advertisement Sticker	\$	Re	250.00 X
1	Rear Bumper Advertisement Sticker	\$	Re	150.00 100.00

TOTAL	\$	946.00
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TOTAL PARTS	\$	4,081.29
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TRANS-CAB AUTO SERVICES PTE LTD
NO.42 SUNGEI KADUT ST 1 SINGAPORE 729346
TEL NO.6287 6666 FAX NO.6366 8862
CO/GST REG NO.201019626G
SHD 5499X - AIG

Andrea

Panel Beating, Knocking And Straightening The Necessary Portion, Remove And Renewal Of Parts, Adjust And Realign The Same	\$	1,400.00	2001
To Rust-Proofing Of The Affected Areas.	\$	170.00	~ 170.00 X
To Check Electrical Lighting Concerned.	\$	120.00	100
Putty And Spray Painting Of The Affected	\$	1,350.00	2001
To Transfer Of Tailgate Fittings, Attachments And Perform Water Seepage Test.	\$	170.00	~ 170.00 X
To remove and replace corporate sticker	\$	330.00	300
To reinstall rear bumper parking sensor.	\$	170.00	500
To Transfer Of End Panel Fittings, Attachments And Perform Water Seepage Test.	\$	170.00	~ 170.00 X
	\$	3,880.00	
TOTAL	\$	7,961.29	

REPAIR DAYS

5 DAYS

1 1/2 day

LKK Auto Consultants will notify the Repairer of the following:

- To resurvey or re-estimate spray painting
- To discuss damaged parts / items resurvey
- Parts prices are subject to our "Iron"
- Third party survey is on "Without Prejudice" basis
- No legal modifications is allowed
- Any necessary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Friday, 31 March, 2017 3:56 PM
To: Ahmad, Syaza
Cc: Admin A; Vic (LKKAUTO); Chan, Kian-Chuan
Subject: Your Ref: 3105867723SG_ACCIDENT INVOLVING VEHICLE SJN 3928L AND SHD 5499X ON 18/10/2014
Attachments: Your Ref: SHD 5499X_ACCIDENT INVOLVING VEHICLES SJN 3928L AND SHD 5499X ON 18.10.14

Your Ref: 3105867723SG
Our Ref: CC3/AIG14020801/Kha3

Dear Syaza,

ACCIDENT INVOLVING VEHICLE SJN 3928L AND SHD 5499X ON 18/10/2014

We refer to the above matter.

This is a conflicting version where both parties reported that the other vehicle cut lane.

We had requested evidence from TP since 25/05/2015 but haven't received any feedback from them till date.

Due to TP inactivity till date, we will proceed to temporarily close this matter and submit our WP report to your good office.

We will reopen the matter should there be any further development/instruction.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vic@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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Vic (LKKAuto)

From: Loh, Chee-Heng <Chee-Heng.Loh@aig.com>
Sent: Thursday, 4 January, 2018 3:19 PM
To: Joy Irene (LKKAuto)
Cc: Admin A; Vic (LKKAuto)
Subject: RE: Your Ref: 3105867723SG-003_ACCIDENT INVOLVING VEHICLE SJN 3928L AND SHD 5499X ON 18/10/2014

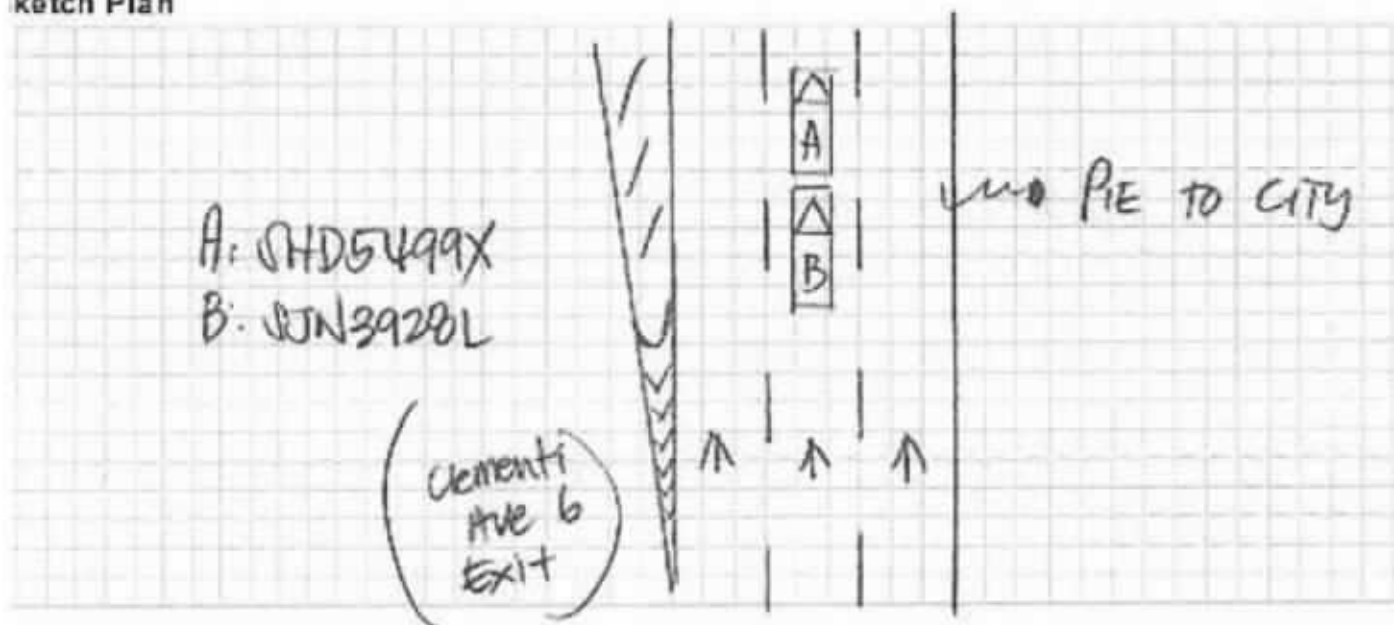
Dear Irene,

Merimen has been re-opened for your handling.

Kindly inform TP repairer that the damages to both vehicles does not corroborate with TP's sketch plan.

Thank you.

Sketch Plan



Best regards,
Loh Chee Heng
AIG
Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore(079120)

Tel +(65) 6419 1881 | Fax +(65) 6835 7416

Chee-Heng.Loh@aig.com | www.aig.com.sg

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Joy Irene (LKKAUTO)

From: Joy Irene (LKKAUTO)
Sent: Thursday, 28 December, 2017 3:22 PM
To: 'Dally Amri, Mimi Zarina'
Cc: Vic (LKKAUTO); Admin A
Subject: Your Ref: 3105867723SG_ACCIDENT INVOLVING VEHICLE SJN 3928L AND SHD 5499X ON 18/10/2014
Attachments: OI DAMAGE.pdf; TP DAMAGES CLAIMED.pdf

Your Ref: **3105867723SG**
Our Ref: CC3/AIG14020801/Kha3

Dear Mimi,

We refer to the above references. The accident occurred and assignment was given last 2014.

We submitted our WP report to your good-office on 18/04/2017 due to inactivity.

Now, we received LOD from TP repairer however, no evidence was furnish despite our request.

The adjusted repair cost is at \$850.00 after survey.

We required evidence from TP as their driver reported a front-to-rear scenario that occurred on the same lane where TP damages did not correspond with our insured's report and damages sustained on its front right hand side.

Attached damage photos for comparison and your reference.

In view of the above, we are of the opinion that OI's version is more probable. TP likely changed lane and OI's evasive reaction to avoid collision fall short hence, contact of their vehicles.

As such, in the absence of strong evidence from both, an equal liability settlement of 50:50 is already reasonable solely for the purpose of an amicable settlement and to bring this 2014 claim to end.

Kindly assist to re-open this claim file if you are agreeable for the settlement at 50%.

Thank you.

Best Regards,
Joy Irene | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6749-5792 | email: joyirene@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Vic (LKKAuto)

Sent: Friday, 31 March, 2017 3:56 PM

To: Ahmad, Syaza

Cc: Admin A; Vic (LKKAuto); Chan, Kian-Chuan

Subject: Your Ref: 3105867723SG_ACCIDENT INVOLVING VEHICLE SJN 3928L AND SHD 5499X ON 18/10/2014

Your Ref: 3105867723SG

Our Ref: CC3/AIG14020801/Kha3

Dear Syaza,

ACCIDENT INVOLVING VEHICLE SJN 3928L AND SHD 5499X ON 18/10/2014

We refer to the above matter.

This is a conflicting version where both parties reported that the other vehicle cut lane.

We had requested evidence from TP since 25/05/2015 but haven't received any feedback from them till date.

Due to TP inactivity till date, we will proceed to temporarily close this matter and submit our WP report to your good office.

We will reopen the matter should there be any further development/instruction.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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Vic (LKKAUTO)

From: Ng Wai Yin <waiyin.ng@transcab.com.sg>
Sent: Monday, 15 January, 2018 1:51 PM
To: Joy Irene (LKKAUTO)
Cc: 'Jasmine Tan'; Vic (LKKAUTO); Admin A
Subject: RE: TCS REF: AAD1410-192--Accident involving SHD5499X & SJN3928L on 18.10.14
Attachments: AAD1410-192 - DV.pdf; AAD1410-192 - LTA.pdf

WITHOUT PREJUDICE

Dear Joy Irene

Attached duly signed DV and LTA search for your action to effect the payment.

Original hard copy will be mailed to you by post.

Thank You
Best Regards,
Ng Wai Yin
Finance Department
TEL: 6603 1265 Ext.308

***** Please be reminded that all claims correspondence to be sent to claims@transcab.com.sg**



TRANS-CAB SERVICES PTE LTD
No. 2 Ang Mo Kio Street 63, Singapore 569111
Main Line: (65) 6287 6666 Fax Line: (65) 6287 7764
Website: www.transcab.com.sg

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From: Joy Irene (LKKAUTO) [mailto:JoyIrene@lkkauto.com]
Sent: Monday, January 15, 2018 8:44 AM
To: Jasmine Tan <jasminetan@transcab.com.sg>; 'Ng Wai Yin' <waiyin.ng@transcab.com.sg>
Cc: Vic (LKKAUTO) <vicalpeh@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: TCS REF: AAD1410-192--Accident involving SHD5499X & SJN3928L on 18.10.14

WITHOUT PREJUDICE

Dear Wai Yin,

Good morning.

Kindly assist to return the DV sent to you on 09/01/2018 for closure.

Thank you.

Best Regards,
Joy Irene | Case Handler

LKK Auto Consultants Pte Ltd
DID: 6749-5792 | email: joyirene@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Joy Irene (LKKAuto)
Sent: Tuesday, 9 January 2018 1:36 PM
To: 'Jasmine Tan' <jasminetan@transcab.com.sg>; 'Ng Wai Yin' <waiyin.ng@transcab.com.sg>
Cc: Vic (LKKAuto) <vicalpeh@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: TCS REF: AAD1410-192--Accident involving SHD5499X & SJN3928L on 18.10.14

WITHOUT PREJUDICE

Dear Jasmine/Wai Yin,

Attached DV for your necessary action.

Kindly also send supporting doc for the LTA search fee.

Thank you.

Note: There is correction on rental rate, from \$96.60 to \$96.30

Best Regards,
Joy Irene | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6749-5792 | email: joyirene@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Jasmine Tan [<mailto:jasminetan@transcab.com.sg>]
Sent: Tuesday, 9 January 2018 8:34 AM
To: Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>; 'Ng Wai Yin' <waiyin.ng@transcab.com.sg>
Cc: Vic (LKKAuto) <vicalpeh@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: TCS REF: AAD1410-192--Accident involving SHD5499X & SJN3928L on 18.10.14

Without Prejudice

Dear Joy

Please proceed to send us the DV.

Thank You
Best Regards

Jasmine Tan



TRANS-CAB SERVICES PTE LTD

No. 2 Ang Mo Kio Street 63, Singapore 569111
Main Line : (65) 6287 6666 Fax Line: (65) 6257 1330
Direct Line : (65) 6603 1250
Website: www.transcab.com.sg

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From: Joy Irene (LKKAUTO) [<mailto:JoyIrene@lkkauto.com>]
Sent: Monday, 8 January 2018 4:24 PM
To: Ng Wai Yin <waiyin.ng@transcab.com.sg>
Cc: Vic (LKKAUTO) <vicalpeh@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: TCS REF: AAD1410-192--Accident involving SHD5499X & SJN3928L on 18.10.14

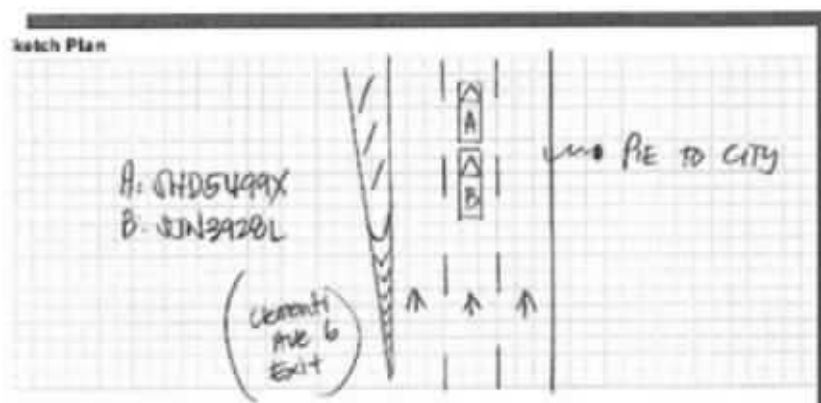
Our Ref: CC3/AIG14020801/Kha3q2-1

WITHOUT PREJUDICE

Dear Wai Yin,

We have reviewed the case file and we understand that your driver reported a straight front-to-rear scenario that occurred on the same lane.

Your driver's sketch below.



We observed that the damages of your taxi vehicle did not correspond or corroborate with our insured's report and damages.

Our insured vehicle sustained damages on its front right hand side. Photos attached for your comparison and reference.



In view of the above, we are of the opinion that our insured's version is more probable. Your driver likely changed lane and our insured's evasive reaction to avoid collision fall short hence, contact of their vehicles.

As such, in the absence of strong evidence from both and conflict of their reports, we believe that an equal liability settlement of 50:50 is already fair and reasonable, solely for the purpose of an amicable settlement and to bring this 2014 claim to rest.

On without prejudice basis, we offer as follows:

Cost of Repairs (with GST)		\$ 909.50
Loss of Rental	(\$96.30 x 1.5days)	\$ 144.45
Loss of Use	(\$50.00 x 1.5days)	\$ 75.00
	TOTAL	\$1,128.95
LTA Search Fee	AT 50%	\$ 564.48
		\$ 6.00
	TOTAL	\$ 570.48

Please confirm acceptance.

Best Regards,
Joy Irene | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6749-5792 | email: joyirene@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

Our Ref : AAD1410-192

Your Ref : SJN3928L

Date : 17.May 2017

AIG ASIA PACIFIC INSURANCE

Dear Sir/Madam,

ACCIDENT INVOLVING SHD5499X AND SJN3928L ON 18-10-14 11:20 AM ALONG PIE TO CITY

It appears that the above accident was caused by your insured's negligence. We, therefore seeking compensation from you for our financial loss as itemized below :-

1.	Cost of Repair (inclusive of 7% GST)	\$	909.50
2.	Loss of Rental for ____ days @ \$_____ per day	\$	288.90
3.	Loss of Income for ____ days @ \$_____ per day	\$	300.00
4.	LTA Search Fee	\$	6.00
5.	Survey Fee	\$	0.00
	Total	\$	1,504.40

We enclose a copy of the following documents for your consideration :-

GIA report lodged by our driver

Certificate of Insurance

Original final repair bill

Rental rate and mileage records

Authorization To Act

LTA Search Fee

Kindly let us have the discharge voucher within the next 14 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.

Yours Faithfully

Trans-Cab Services Pte Ltd

Jasmine Tan

General Manager

Tel No. : 6603 1250 (DID)

Note : Please email any further correspondence to claims@transcab.com.sg (6603 1259)



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

Our Ref: CC3/AIG14020801/Kh2e3

28 NOVEMBER 2014

KALAYANI D/O RAMAIAH
BLOCK 129 ANG MO KIO AVENUE 3
#09-1533
SINGAPORE 560129

Dear Sir/Madam,

ACCIDENT INVOLVING SJN 3928L AND SHD 5499X ON 18/10/2014

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Kindly note that we have reviewed this matter and would like to advise that you and/or your authorized driver may not be absolved from blame for this accident.

If you have evidence/information to prove that we should not settle the third party claim, kindly let us have them in writing within the next 10 days i.e. by **08/12/2014**, after we shall proceed with negotiation with Third Party claimant on the **without prejudice basis** and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Vic Alpeh Sanghilan
Case Handler
DID: 6841 2096
FAX: 6741 4108
Email: vicalpeh@lkkauto.com

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

Authorization To Act

We, Trans-cab Services Pte Ltd of Company Registration No. 200303878K hereby authorize Trans-cab Auto Services Pte Ltd to act on behalf to claim for all losses incurred for the accident involving SHD5499X and SJN3928L along PIE TO CITY on 18-10-14 11:20 AM.

In addition, we also hereby authorize the above payment to be made in favour of Trans-cab Auto Services Pte Ltd upon settlement.

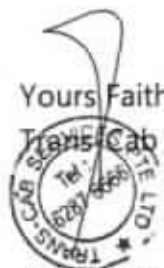
Dated this 17 (day) of May 2017

Yours Faithfully

Trans-Cab Services Pte Ltd

Jasmine Tan

General Manager



RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, **TRANS-CAB AUTO SERVICES PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$454.75** (Repair Cost), **S\$109.73** (Loss of Rental/Use), **S\$ 6.00** (Disbursement) for vehicle no. **SHD 5499X** that was damaged pursuant to the accident which occurred on **18/10/2014** (date) along **PIE TO CITY/PIONEER NORTH TOWARDS CHANGI** (location) involving vehicle no/s **SJN 3928L**. This is pursuant to the inspection conducted on **04/11/2014** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **TRANS-CAB SERVICES PTE LTD** ("the third party claimant") of vehicle no. **SHD 5499X** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SHD 5499X** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this **09** (day) of **January** (month) **2018** (year)



KOC

Signed by appointed surveyor



Signed by "the workshop" (with chop)

Trans-Cab Auto Services Pte Ltd

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel: 6287 6666

Fax: 6287 7764

Co. Reg. No.: 201019626G

GST Reg. No.: 201019626G

Tax Invoice / Debit Note

TO: AIG ASIA PACIFIC INSURANCE PTE LTD 78 Shenton Way #07-16 CHARTIS Building 079120 Singapore ATTENTION:	INVOICE NO. : INV1411-217 DATE : 27. November 2014 REFERENCE NO : AAD1410-192 TERMS : Net 30 Days DUE DATE : 27. December 2014 PAGE : 1
--	--

NO.	CODE	DESCRIPTION	QTY	UNIT PRICE	AMOUNT
1.	6050101	Repair-SHD5499X;DOA 18.10.14(LUMPSUM-14)	1	909.50	909.50

Total SGD Excl. GST :	850.00
7% GST	59.50
Total SGD Incl. GST :	909.50

****** NINE HUNDRED NINE AND FIFTY SGD ONLY ******

- 1) All cheques should be crossed and made payable to "Trans-Cab Auto Services Pte Ltd"
- 2) Please quote our Invoice Number during payment.
- 3) We reserve the right to charge interest @ 1.5% per month on overdue invoice.
- 4) Any dispute as to the accuracy, charges etc of this invoice must be communicated within 10 days from the date hereof failing which it shall be deemed to have been unconditionally accepted.

E. & O. E.

THIS IS A COMPUTER GENERATED INVOICE WHICH REQUIRES NO SIGNATURE

17 May, 2017

To Whom It May Concern

Dear Sir / Madam,

Accident on 18-10-14 11:20 AM at PIE TO CITY

1. We refer to the above-mentioned accident and wish to inform that Trans-Cab Services Pte Ltd is the registered owner of the taxi bearing vehicle registration no. SHD5499X. The taxi was hired to ABDOL MALEK BIN IBRAHIM a registered hirer-operator of Trans-Cab Services Pte Ltd at the time of occurrence of the aforementioned accident at a rental rate \$96.3 per day (inclusive of GST).
2. Please be advised that the Taxi is insured with FIRST CAPITAL INSURANCE LIMITED on a third party basis at the material time of the accident.
3. Please liaise with us directly far any settlement of claims in respect of the said accident.



Jasmine Tan
General Manager

TRANS-CAB SERVICES PTE LTD

No. 2 Ang Mo Kio Street 63

Singapore 569111

Tel No. : 6287 6666 Fax No. : 6281 1400

CO./GST Reg. No. 200303878K

17.05.17

Dear Sir / Mdm

Please be informed that the taxi was undergo accident repair in the workshop as follow :-

Date In	Date Out	Rental Rate	Taxi No.
04-11-14 13:30	06-11-14 16:00	\$ 96.30	SHD5499X

Yours faithfully

TRANS-CAB SERVICES PTE LTD



JASMINE TAN

General Manager

Enquire Vehicle & Owner Information (Vehicle No. SJN3928L As At 18 Oct 2014 / 11:20:00)**Law Firm Search Details**

Search Reason: Insurance claim in relation to traffic accident

Law Firm Case No.: TCS(ANDREA)SHD5499X

Current Owner Details

Owner ID Type: Singapore NRIC

Owner ID: S1519875C

Owner Name: KALAYANI D/O RAMAIAH

Registered Address Type: HDB / HUDC

Registered Block/House No.: 304

Registered Street Name: SHUNFU ROAD

Registered Unit No.: # 04 - 79

Registered Building Name: -

Registered Postal Code: 570304

Current Vehicle Details

Vehicle No.: SJN3928L

Make Description/Model: TOYOTA / COROLLA ALTIS 1.6 AUTO

Insurance Company Name: AIG ASIA PACIFIC INSURANCE PTE. LTD.



Please read through the Privacy Statement, Terms of Use and Disclaimer.

Please do not use the Back or Forward buttons on your browser as this may alter the results of the transactions.

Best viewed with IE 8.0 SP3 and above, 1024 X 768 resolution

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...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	05 Nov 2014 16:04 Edit Reg		04 Nov 2014 00:00 Edit Adj Rpt	S\$850.00 Edit Estimates	S\$850.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
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CLAIM SUBFOLDER DETAILS [Created by adjuster]

Insured:	Kalayani d/o Ramaiah, ID: S1519875C		
Main Claimant:	TRANS-CAB SERVICES PTE LTD, Co. Reg. No.: 200303878K		
Vehicle Reg. No.:	SHD5499X	Date of Loss:	18/10/2014 11:00 - :59
Claim Type:	TP / 3105867723SG	Policy/Cover Note No.:	2100193752-04000 (Comprehensive) Coverage: 13/02/2014 - 12/02/2015
Vehicle Reg. No. (Insured):	SJN3928L	Policy No. (Claimant):	D-12047359MFSH/
	Excess:		
Repairer:	Trans-cab Auto Services Pte Ltd (HQ) No. 42 Sungei Kadut St 1, 729346 Sungei Kadut - Tel: 62876666		
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Tan, Crystabelle-GP - 6419-1946] Crystabelle-GP.Tan@aig.com		
Claimant's Insurer:	First Capital Insurance Ltd (HQ) - Tel: 62222311		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KENNETH KONG] ... [Final Rpt due 10/01/2018]		

ASSOCIATED MAIL RECEIVED [View All](#) [Compose Case Mail](#)

- AIG_5G (08/01/2016): Report Send Back Alerts - SHD5499X (TP)

ALL ASSOCIATED TASKS [View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SHD5499X (3105867723SG)
[SJN3928L]
TP
TRANS-CAB SERVICES PTE LTD
Oct 18 2014 11:45AM
[Kalayani d/o Ramaiah]
Trans-cab Auto Services Pte Ltd

Upload Documents		Upload Photos		Compose New Letter		Upload Video		Upload Audio		View View in Browser	
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Letters/Correspondences					1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print	
1	(Draft)	Third Party Express Settlement – Payment Breakdown	1	Edit		

Photos/Images					3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print	
1	12/11/14 11:41	General View	1	Load JPG	<input checked="" type="checkbox"/>	
2	12/11/14 11:41	General View	1	Load JPG	<input checked="" type="checkbox"/>	
3	12/11/14 11:41	General View	1	Load JPG	<input checked="" type="checkbox"/>	
4	12/11/14 11:41	General View	1	Load JPG	<input checked="" type="checkbox"/>	
5	12/11/14 11:41	General View	1	Load JPG	<input checked="" type="checkbox"/>	
6	12/11/14 11:41	General View	1	Load JPG	<input checked="" type="checkbox"/>	
7	12/11/14 11:41	General View	1	Load JPG	<input checked="" type="checkbox"/>	
8	12/11/14 11:41	Odometer Reading	1	Load JPG	<input checked="" type="checkbox"/>	
9	12/11/14 11:41	Chassis Number	1	Load JPG	<input checked="" type="checkbox"/>	

Documentation					1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print	
1	12/11/14 11:40	TP ESTIMATE	1	Load PDF		
2	12/11/14 11:40	TP GIA REPORT	1	Load PDF		
3	31/03/17 15:57	EMAIL TO AIG	1	Load PDF		
4	15/01/18 14:53	EMAIL FROM AIG	1	Load PDF		
5	15/01/18 15:00	LETTER TO OI	1	Load PDF		
6	16/01/18 13:56	WORKSHOP INVOICE	1	Load PDF		
7	16/01/18 13:56	AUTHORISATION TO ACT FORM	1	Load PDF		
8	16/01/18 13:56	Release Voucher	1	Load PDF		
9	16/01/18 13:56	RENTAL RECEIPT	1	Load PDF		
10	16/01/18 13:56	LTA SEARCH	1	Load PDF		
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)		Thumbnail	Print	
1	06/11/14 14:03	OI GIA REPORT	1	Load PDF		

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

**AIG THIRD PARTY EXPRESS SETTLEMENT
FOR ACCIDENTS ON OR AFTER 1ST JUNE 2008
(PAYMENT BREAKDOWN)**

Vehicle No:	SJN3928L (Insd veh)	Model:	TOYOTA WISH 2.0 BI-FUEL
	SHD5499X (TP veh)		(A)
Date of Accident:	18/10/2014		

Global Sum Settlement	:	[]	Yes	[X]	No	
Repair Estimate	:	\$			8,518.57	
Final Repair Cost	:	\$			454.75	
Loss of Use	:	\$			37.50	1.50 days at \$50.00 per day
Rental (if any)	:	\$			72.23	1.50 days
LTA / GIA Search Fee	:	\$			6.00	
Others:	:	\$			0.00	
	:	\$				
Final Settlement Sum	:	\$			570.48	

Is Third Party Workshop GIA Registered? [] YES [X] NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability 50 (%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: _____

BOLA Liability: _____ (%) Assessed Liability (*): _____ (%)

* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks PLEASE SEND THE CHEQUE / PAYMENT TO TRANS-CAB AUTO SERVICES PTE LTD
NO.2 ANG MO KIO ST 63 SINGAPORE 569111.

Payment Instruction: Payee's Breakdown			
1)	Trans-cab Auto Services Pte Ltd	:	\$ 570.48
2)		:	\$
3)		:	\$
4)		:	\$

JOANNE LEE KHANG MIN

16 Jan
2018

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd

(Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG14020801/KHA3Q2-1

Date: 16/01/2018

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 2100193752-04000

Claimant Vehicle No : SHD5499X **Insured Vehicle No :** SJN3928L

Date of Loss: 18/10/2014 Nature of Claim: TP Claim No: 3105867723SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SHD5499X		
Make & Model:	TOYOTA WISH, 2.0 BI-FUEL (A)	Engine No:	3ZRA483038
Reg. Date:	30/07/2010 (Man. Year: 2010)	Chassis No:	JTDGJ20W305002405
Colour:	Red	Odometer:	476679 km
Engine Capacity:	1987 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	195/65 R15	Rear Tyre Size:	195/65 R15
Front Left Side:	Goodyear 2 mm	Rear Left Side:	Goodyear 4 mm
Front Right Side:	Goodyear 2 mm	Rear Right Side:	Goodyear 4 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	4,081.28	584.02	3,497.26	85.69
Miscellaneous Items	0.00	0.00	0.00	
Labour	3,880.00	490.00	3,390.00	87.37
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	7,961.28	1,074.02	6,887.26	86.51
Approved Total (Overridden) (S\$)		850.00		
(S\$)	7,961.28	850.00	7,111.28	89.32
+ GST 7.00/7.00% (S\$)	557.29	59.50	497.79	89.32
Nett Amount (S\$)	8,518.57	909.50	7,609.07	89.32
+ Loss of Use (1.5 x S\$50.00/day) (S\$)		75.00		
+ Car Rental (1.5 x S\$96.30/day) (S\$)		144.45		
(S\$)		1,128.95		
Liabe Amount (50.00%) (S\$)		564.48		
+ Doc/Search Fee (S\$)		6.00		
Nett Liability (S\$)		570.48		

INSPECTION

Date of Assignment: 04/11/2014

Date Inspected: 04/11/2014 Inspected At:

Trans-cab Auto Services Pte Ltd (HQ)
No. 42 Sungei Kadut St 1
Singapore 729346

Estimated Period of Repair: 1.5 days

Adjuster: KENNETH KONG**Manager:** VIC ALPEH

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Buckled	585.36 FL	*585.36 FL
2	1		*REAR BUMPER SIDE RETAINER RH	Serviceable	68.76 FL	*- FL
3	1		*REAR BUMPER SIDE SUPPORT RH	Serviceable	104.76 FL	*- FL
4	1		*REAR BUMPER REFLECTOR RH	Serviceable	66.00 FL	*- FL
5	1		*REAR BUMPER SIDE RETAINER LH	Serviceable	68.76 FL	*- FL
6	1		*REAR BUMPER SIDE SUPPORT LH	Serviceable	104.76 FL	*- FL
7	1		*REAR BUMPER REFLECTOR LH	Serviceable	66.00 FL	*- FL
8	1		*REAR END PANEL OUTER	Repair	623.76 FL	*- FL
9	1		*REAR END PANEL INNER	Repair	336.84 FL	*- FL
10	1		*REAR END PANEL INNER TRIM	Serviceable	263.84 FL	*- FL
11	1		*TAILGATE LID	Repair	1,480.44 FL	*- FL
12	1		*TAILGATE LID CENTRE TOYOTA LOGO BADGE	Not Necessary	66.82 FL	*- FL
13	1		*TAILGATE LID WEATHERSTRIP	Serviceable	344.28 FL	*- FL
14	1		*SET REAR BUMPER PARKING SENSOR	Serviceable	300.00 FS	*- FS
15	1		*SET REAR BUMPER FASTENER CLIP	Necessary	30.00 FS	*30.00 FS
16	1		*SET REAR END PANEL INNER TRIM CLIP	Not Necessary	36.00 FS	*- FS
17	1		*CNG STICKER	Necessary	30.00 FS	*15.00 FS
18	1		*TAILGATE STICKER TRANS-CAB	Not Necessary	50.00 FS	*- FS
19	1		*TAILGATE STICKER TRANS-LINK	Not Necessary	50.00 FS	*- FS
20	1		*TAILGATE 6555-3333	Not Necessary	50.00 FS	*- FS
21	1		*TAILGATE ADVERTISEMENT STICKER	Not Necessary	250.00 FS	*- FS
22	1		*REAR BUMPER ADVERTISEMENT STICKER	Necessary	150.00 FS	*100.00 FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (S\$)	5,126.38	730.36
- List Item Discount on L Items 25.00/25.00% (S\$)	1,045.10	146.34
Total Parts (S\$)	4,081.28	584.02

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	PANEL BEATING ,KNOCKING AND STRAIGHTENING THE NECESSARY PORTION,REMOVE AND RENEWAL OF PARTS ,ADJUST AND REALIGN THE SAME.	New	1,400.00	200.00
2	TO RUST-PROOFING OF THE AFFECTED AREAS	New	170.00	0.00
3	TO CHECK ELECTRICAL LIGHTING CONCERNED	New	120.00	10.00
4	PUTTY AND SPRAY PAINTING OF THE AFFECTED	New	1,350.00	200.00
5	TO TRANSFER OF TAILGATE FITTINGS ,ATTACHMENTS AND PERFORM WATER SEEPAGE TEST.	New	170.00	0.00
6	TO REMOVE AND REPLACE CORPORATE STICKER	New	330.00	30.00
7	TO REINSTALL REAR BUMPER PARKING SENSOR	New	170.00	50.00
8	TO TRANSFER OF END PANEL FITTINGS ,ATTACHMENTS AND PERFORM WATER SEEPAGE TEST.	New	170.00	0.00
Gross Labour Cost (\$\$)			3,880.00	490.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >