

Joy Irene (LKKAuto)

From: Loh, Chee-Heng <Chee-Heng.Loh@aig.com>
Sent: Thursday, 4 January 2018 3:19 PM
To: Joy Irene (LKKAuto)
Cc: Admin A; Vic (LKKAuto)
Subject: RE: Your Ref: 3105867723SG-003_ACCIDENT INVOLVING VEHICLE SJN 3928L AND SHD 5499X ON 18/10/2014

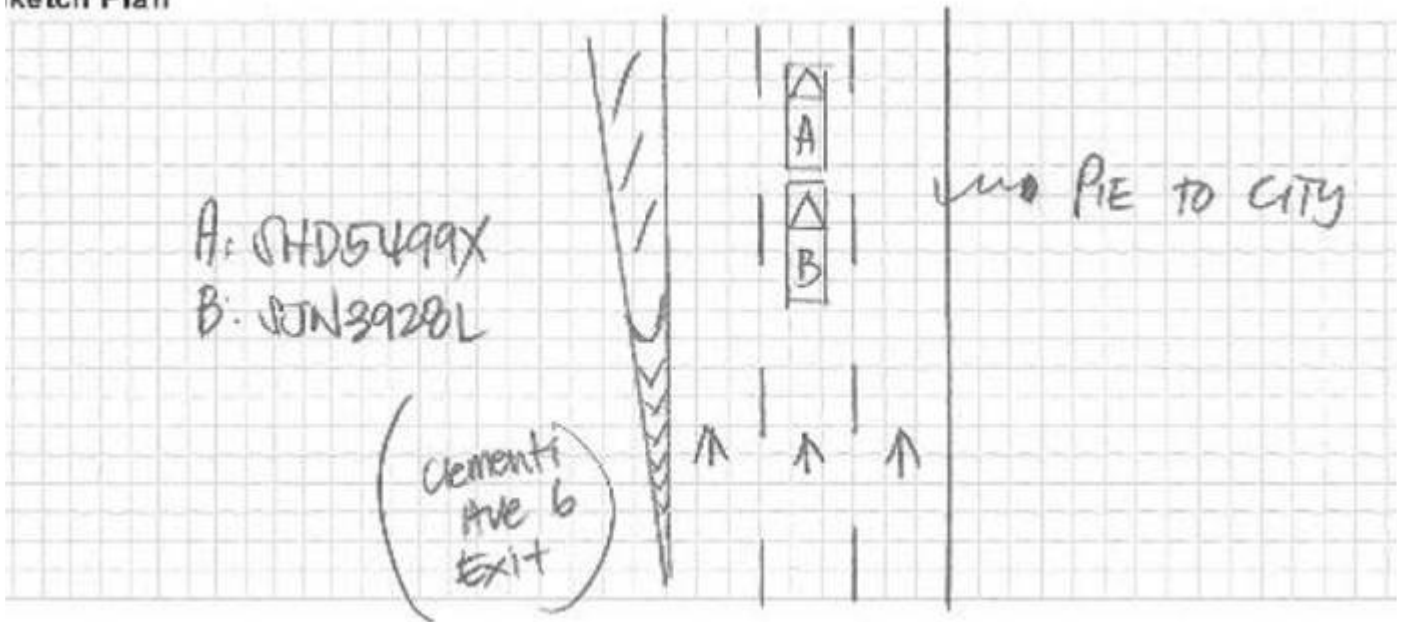
Dear Irene,

Merimen has been re-opened for your handling.

Kindly inform TP repairer that the damages to both vehicles does not corroborate with TP's sketch plan.

Thank you.

Sketch Plan



Best regards,

Loh Chee Heng
AIG

Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

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From: Joy Irene (LKKAuto) [<mailto:JoyIrene@lkkauto.com>]

Sent: 28 December 2017 15:22

To: Dally Amri, Mimi Zarina

Cc: Vic (LKKAuto); Admin A

Subject: Your Ref: 3105867723SG_ACCIDENT INVOLVING VEHICLE SJN 3928L AND SHD 5499X ON 18/10/2014

Your Ref: **3105867723SG**

Our Ref: CC3/AIG14020801/Kha3

Dear Mimi,

We refer to the above references. The accident occurred and assignment was given last 2014.

We submitted our WP report to your good-office on 18/04/2017 due to inactivity.

Now, we received LOD from TP repairer however, no evidence was furnish despite our request.

The adjusted repair cost is at \$850.00 after survey.

We required evidence from TP as their driver reported a front-to-rear scenario that occurred on the same lane where TP damages did not correspond with our insured's report and damages sustained on its front right hand side.

Attached damage photos for comparison and your reference.

In view of the above, we are of the opinion that OI's version is more [probable.TP](#) likely changed lane and OI's evasive reaction to avoid collision fall short hence, contact of their vehicles.

As such, in the absence of strong evidence from both, an equal liability settlement of 50:50 is already reasonable solely for the purpose of an amicable settlement and to bring this 2014 claim to end.

Kindly assist to re-open this claim file if you are agreeable for the settlement at 50%.

Thank you.

Best Regards,

Joy Irene | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6749-5792 | email: joyirene@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Vic (LKKAuto)

Sent: Friday, 31 March, 2017 3:56 PM

To: Ahmad, Syaza

Cc: Admin A; Vic (LKKAuto); Chan, Kian-Chuan

Subject: Your Ref: 3105867723SG_ACCIDENT INVOLVING VEHICLE SJN 3928L AND SHD 5499X ON 18/10/2014

Your Ref: 3105867723SG

Our Ref: CC3/AIG14020801/Kha3

Dear Syaza,

ACCIDENT INVOLVING VEHICLE SJN 3928L AND SHD 5499X ON 18/10/2014

We refer to the above matter.

This is a conflicting version where both parties reported that the other vehicle cut lane.

We had requested evidence from TP since 25/05/2015 but haven't received any feedback from them till date.

Due to TP inactivity till date, we will proceed to temporarily close this matter and submit our WP report to your good office.

We will reopen the matter should there be any further development/instruction.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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