

ASS. REC. BY:

REF: (6/ms617009293/Rirbez

Janice
Special Instruction:

Surveyor:

ASSIGNMENT (Office)

From (Person): Katherine Wong of mslh Date/Time: 12052017 1424pm

Estimated Cost: _____ Bill to: _____

OD / TP WS / TP RES / OD RES / EVA / INV / MV / CSTo Inspect Vehicle No: SIB 2296Y Insured: STA 6703Hat Workshop m/s MDVA Tel: 62723892of Bik 1002 Bulat Murah Lane 3 # 01-04Policy No: 27085525 MCV Claim No: 514062

Sum Insured: _____ Excess: _____

Make of Veh: _____ D.O.A. 06052017
(Client's Record)

CA / REV / REP. / REV 24 HRS wpi

Date/Time: 12052017 450pm Person Contacted: Emmy H.O.D. Endorsement: _____Vehicle: IN / 617

Date/Time	Action/Instruction (✓) Estimate
	<u>SIB 2296Y - NGA / INC 17081117 / Y</u>
	<u>STA 6703H - NGA / MS6170042118 / STA</u>
<u>30/3/17</u>	<u>Sent preli through merimen.</u>
<u>15/4/17</u>	<u>Final fig \$ 350 confirmed by email (Reel 3651.68, 917)</u>

Rah

REF: MSC1

32602

ASSIGNMENT

From: Date: 29/5/2017

Estimated Cost:

OD TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: SLB 22964

at Workshop m/s

of

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

after 10-30 AM

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value:

IDAC Accident Rpt: Consistent? ; Yes or No

GIA / PR Seen: Consistent? ; Yes or No

Est. Repairs: days Res: Yes or No

Lum Sum: % 3 Val: Yes or No

CA / REV / REP. / 24 HRS (wp)

Vehicle: IN / OUT

Date: Person Contacted:

Veh No: SLB 22964 Yr Regn: 2011 / M4

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Volkswagen Golf 2.0L c.c 1984

Colour: Black A/C: Insured / Std / NI / NA

Sp. Reading: 103791 T/Radio: Insured / Std / NI / NA

Eng/No:

C/No: WVW2221KZB W 288131

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 225/40ZR18

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIG / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal. 6 mm

R/Bal. 6 mm

L/Bal. 6 mm

L/Bal. 6 mm

D.O.A. 06/05/17

D.O.I. 29/05/17

Survey held at: Mond (bar)

Des. of Damages: Front Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

RECEIVED 22 NOV 2017

Date/Time, File Pass to?

☐ : Preli. Report

1)

☒ : Final Report

Date/Time, File Return to?

2) 22/11- typist

Days Of Repair: 2

Resurvey No. of Trip: 1

Survey Fee:

Transportation:

) S + RS: SI

) Photos

) Others

TOTAL

Add Fee: ☐ : Site Insp (\$

☐ : Interview (\$

☐ : Tech. Invs (\$

☐ : Weekend (\$

Report Format : merimen

Lump Sum / I.B.I: (\$ 350/2)

200

10

210

Survey Department Check List (Case Handler)

Reference No. : CS MSG1700 9293 R/rb
Policy Type: OD / TP / TP RES / TL / EVA

Case Handler

Typist

Admin (): Case handler to make sure all Information created by the assignment team are **ACCURATE**.

(1) Office Assign Form

		Y-Date	N-Date	Y-Date	N-Date
C	Reference No.	✓			
C	Customer Code				
N	Assign From				
C	Assign Date	✓			
C	Veh No (Inspected)	✓			
C	Veh No (Insured)	✓			
C	D.O.A	✓			
C	Policy No	✓			
C	Claim No	✓			
C	Insurance Authorisation (CA /REV/REP)				
C	Report Type	✓			
C	Weekend Charges				
N	Survey held at/Repairer	✓			
C	Excess				

Surveyor (): Case handler to make sure the surveyor completed all required information.

(1) Assignment Form

C	Vehicle No	✓			
C	Regn Month/Year	✓			
N	Vehicle Type	✓			
N	Make & Model	✓			
C	Engine Capacity. (C.C)	✓			
N	Colour	✓			
C	Odometer. (Sp.Reading)	✓			
C	Chassis No	✓			
N	General Condition	✓			
N	Steering	✓			
N	Brake	✓			
N	Modification (Modi)	✓			
C	Tyre Size	✓			
N	Tyre Make	✓			
C	Tyre Balance	✓			
C	Date of Inspection	✓			
N	Survey held	✓			
N	Des.of Damages	✓			

(2) System - (Views/Merimen)

C	Damaged Vehicle Photographs Uploaded	✓			
---	--------------------------------------	---	--	--	--

(3) Workshop Estimate/Assignment Form

N	ALL Parts condition	✓			
C	Market Value for OD cases				
C	Estimate Repair Cost for PRI (RSI, TMI, MSIG)				
C	Days of repair	✓			
C	Finalised Amount	✓			
C	Re-inspection Cases to Finalize within 5 Days				

(4) System - (Views/Merimen)

C	Resurvey photo Uploaded	✓			
---	-------------------------	---	--	--	--

Check By: VERON 22/11/17
Case Handler Date

*C: Critical *N: Non-Critical

21/05/2014



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

MSIG INSURANCE (SINGAPORE) PTE LTD

Ref : CS/MSG17009293/R1rb

16 RAFFLES QUAY

#24-01 HONG LEONG BLDG SINGAPORE 048581

Date : 12-05-2017



Code : MSG

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SJQ 6703H	Veh. Inspected	SLB 2296Y
Policy No.	27085525MCY	Coverage (\$)	0.00
Claim No.	514062	Excess (\$)	0.00
Assign From	MERIMEN (KATHERINE WONG)	Assign Date	12/05/2017

2. Vehicle Particulars & Condition

Make & Model	c.c	0
Engine No.	HIDDEN	Year of Reg.
Chassis No.		Colour
Odometer	-	Steering
Brakes		Modification
General		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

--

5. General Information

Accident Date	06/05/2017	Inspection Date
Survey held at	MOVA AUTOMOTIVE PTE LTD BLK 1008 BUKIT MERAH LANE 3 #01-04/06/08 SINGAPORE 159722	

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
--

...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING							Status
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	
Main	09 May 2017		12 May 2017 16:24 Assign				New Assignment Cancel Case

Main	Reference	Claim Details	Documents	Show All
------	-----------	---------------	-----------	----------

CLAIM SUBFOLDER DETAILS

[Created by insurer]

Insured:	Multico Marketing & Services Pte Ltd, Co. Reg. No.: 200901012C		
Main Claimant:	HENG KEH RUI, DERRICK, ID: S8943260Z		
Vehicle Reg. No.:	SLB2296Y	Date of Loss:	06/05/2017 00:00 - :59
Claim Type:	TP / 514062	Policy/Cover Note No.:	27085525MCY Coverage: 21/05/2016 - 20/05/2017
Vehicle Reg. No. (Insured):	SJQ6703H	Policy No. (Claimant):	
		Excess:	
Repairer:	Mova Automotive Pte Ltd (Bukit Merah) No. 22 Jalan Kilang, #03-01, Mova Building, 159419 Bukit Merah - Tel: 62723892/64763333		
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Katherine Wong Chew Shong - 6594 2544]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Imm.Advice due 13/05/2017]		

ASSOCIATED MAIL RECEIVED

View All

Compose Case Mail

There are no mail for this case.

ALL ASSOCIATED TASKS

View All

Search Tasks

Create New Task

Complete

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Note: This document has not been finalised.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: MSIG Insurance (Singapore) Pte. Ltd.
4 Shenton Way
#21-01 SGX Centre 2
Singapore 068807

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Katherine Wong Chew Shong

Date: 30 May 2017

Preliminary Advice

Insured Vehicle No	: SJQ6703H	Accident Date	: 06/05/2017
TP Vehicle No	: SLB2296Y	Assignment Date	: 12/05/2017
Make	: VOLKSWAGEN GOLF	Est. Duration of Repair	: 2.00
Date of Inspection	: 29/05/2017		
Inspection At	: MOVA AUTOMOTIVE PTE LTD (BUKIT MERAH) NO. 22 JALAN KILANG, #03-01, MOVA BUILDING SINGAPORE 159419		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	4,001.68
Revised Amount	:S\$	350.00
Check Items (Estimated)	:S\$	2,221.11
Total	:S\$	2,571.11

Lump Sum Repair	:S\$	
-----------------	------	--

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	
COE / PARF Rebate	:S\$	
Salvage Value	:S\$	
Margin for Repair	:S\$	

Remarks

- () The vehicle is economical/not economical for repair.
- (X) The above survey was conducted on a 'without prejudice' basis.

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore(GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	08/05/2017 13:42
Date Of Accident	06/05/2017 11:55
Exact Location Of Accident	BAYCOURT 461A UPPER EAST COAST ROAD(466507)
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLB2296Y
Insured/Policyholder	
Name Of Registered Owner	HENG KEH RUI, DERRICK
NRIC No	S8943260Z
Email Address	KEHRUI.DERRICK@GMAIL.COM
Mobile Phone No	(LOCAL) +65-98170862
Alternative Phone No	OFFICE-98170862

Vehicle Particulars

Manufacturer	VOLKSWAGEN
Model	JETTA-2.0 GLI (A)
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	NTUC INCOME INSURANCE CO-OPERATIVE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	5081644238
Cover Note Number	

Driver

Name of Driver	HENG KEH RUI, DERRICK
NRIC No	S8943260Z
Date Of Birth	04/12/1989
Occupation	INDOOR
Date Of Driving Pass	27/03/2009
Driving Experience	8 YEARS AND 1 MONTH
Gender	MALE
Mobile Number	(LOCAL) +65-98170862
Fax Number	
Contact Number	OFFICE-98170862
EMail Address	KEHRUI.DERRICK@GMAIL.COM

Address	BLK 69 REDHILL CLOSE #05-82
Postcode	150069
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
Insurance Company of Driver's Own Vehicle	-
	-

General Information of the Accident

Type Of Accident	UNKNOWN - TP REVERSE AND HIT INSURED
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Was any body injured in the Accident?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

PLEASE REFER TO SKETCH PLAN

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SJQ6703H
Vehicle Make/Model/Colour	TOYOTA CAMRY 2.0
Details Of Properties	
Name of Driver	GAY SHENG, GAIUS
NRIC/Passport Number	S9030703G
Contact Number	92292029
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	1

Details of Witness

Name	
Phone Number	
Email Address	

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

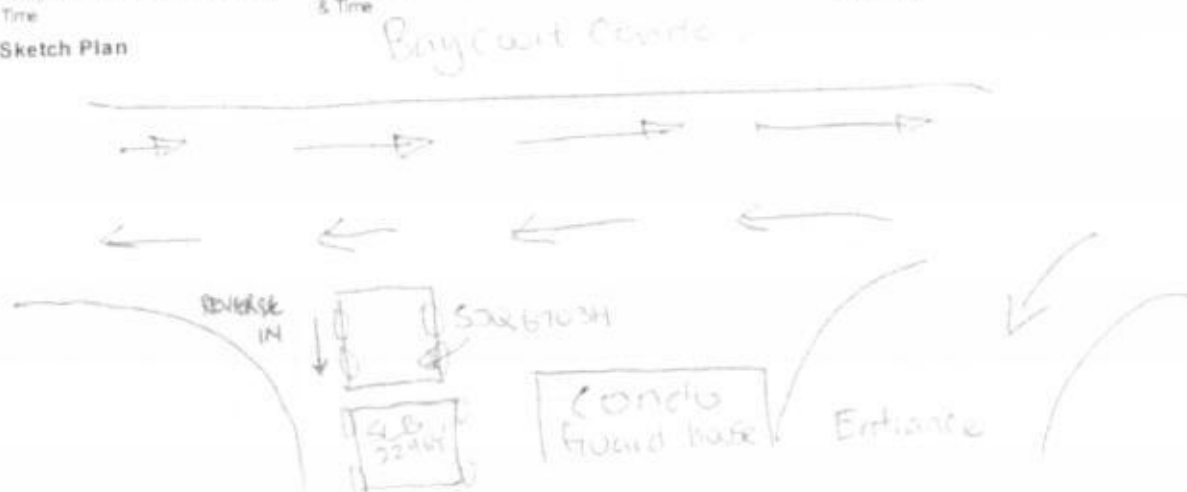
1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any willful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**
I understand, acknowledge, agree and consent that:
(a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
(i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
(ii) investigating the accident and/or my claims;
(iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
(iv) administering my claims including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages), and/or
(v) complying with applicable law in administering, processing, handling and/or dealing with my claims.
(collectively the "Purposes")
(b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
(c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.

Policyholder's Signature / Date & Time

Sketch Plan

Driver's Signature (if driver is not the policyholder) / Date & Time

Witnessed by Reporting Centre Personnel



Sketch Plan #2

Describe Circumstances of the Accident

Driver of STG 6163H, at Boncourt Center exit, suddenly had his vehicle reversed without checking after I had noticed and had been in front for 5 sec. to allow him through this process, he had caused a damage to my front bumper and had him to write on IDV and driver particulars.

He told me that his vehicle was out and had notice on coming, hence was on high speed that caused him to reverse to avoid an accident without checking vehicle at his back.

Declaration

(We declare the foregoing particulars are true in every respect)

Policyholder's Signature / Date & Time

Driver's Signature (if driver is not the policyholder) / Date & Time

Witnessed by Reporting Centre Personnel

Main Office:

Mova Building
No. 22, Jalan Kilang,
Singapore 159419
Tel : (65) 6476 3333
Fax : (65) 6271 5891
www.mova.com.sg

Workshop Dept:

Block 100B,
Bukit Merah Lane 3,
#01-04/06/08/94
Singapore 159722

Tel : (65) 6272 3892
Fax : (65) 6270 8314

Co. Reg. 198904033G
GST Reg. M2-0088864-2

Estimate

08/05/2017

MSIG INSURANCE (S) PTE LTD (SGX CENTRE)
16, RAFFLES QUAY
#24-01 HONG LEONG BUILDING
SINGAPORE 048581.

Attention :- XA013

Page # :- 1

Veh # :- SLB2296Y

Veh Model :- V/ W

Estimate# :- CK415767

Claim # :-

ACC. Date :- 06/05/17

Terms :- C.O.D Days

Remarks :-

No.	Description	Qty	U.Price	Amounts S\$
LIST ITEMS :				
1.	RADIATOR GRILLE ASSY	1 PC	1,057.50	1,057.50
2.	HEADLAMP ASSY LH - CHECK	1 PC		
3.	HEADLAMP LOWER BRACKET LH - CHECK	1 PC		
4.	FRONT BUMPER	1 PC	1,367.30	1,367.30
5.	FRONT BUMPER REINFORCEMENT	1 PC	845.70	845.70
6.	FRONT BUMPER LOWER GRILLE - CENTER	1 PC	343.70	343.70
7.	FRONT BUMPER SNESOR INNER LH	1 PC	221.00	221.00
8.	SUPPORT PANEL - CHECK	1 PC		
LIST TOTAL S\$				3,835.20
10% DISCOUNT S\$				-383.52
				3,451.68
LABOUR :				
TO KNOCK & STRAIGHTEN FRONT BODY MEMBER. REMOVE & REPLACE ACCIDENT DAMAGED PARTS. REALIGN ALL CONNECTIONS.				
SPRAY PAINT FRONT BUMPER.				200.00
LABOUR TOTAL S\$				550.00

*Repair
H/ 90010061*

2 days

4/5

29/05/17 @ 1015

Resurvey after repair

[Signature]
26/7

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

E. & O.E

NON-TAX AMOUNT S

AMOUNT S\$ 4,001.68

GST @ 7 % 280.12

AMOUNT DUE S\$ 4,281.80

Acknowledged by Repairer

Customer's Signature/Co. Stamp **MOVA AUTOMOTIVE PTE LTD**

Date:

Veron Chen (LKKAUTO)

From: Billy <billy@moval.com.sg>
Sent: Wednesday, 22 November, 2017 2:19 PM
To: Veron Chen (LKKAUTO)
Subject: FW: Re:SLB2296

From: Rasul (LKKAUTO) [mailto:Rasul@lkkauto.com]
Sent: 15 November 2017 17:58
To: Billy
Subject: RE: Re:SLB2296

Hi Billy,

Finalised amount \$ 350.00 / 2 days of repair confirmed

Best Regards,

Rasul | Assessor

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Rasul@lkkauto.com | fax: 6841-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

From: Billy [mailto:billy@moval.com.sg]
Sent: Wednesday, 15 November, 2017 5:42 PM
To: Rasul (LKKAUTO)
Subject: FW: Re:SLB2296

From: Billy [mailto:billy@moval.com.sg]
Sent: 13 November 2017 14:11
To: 'Rasul (LKKAUTO)'
Cc: 'sur@lkkauto.com'
Subject: FW: Re:SLB2296

Hi Sir,

Please help to finalize above mention case, Thank You.

Best Regard's

Billy Liaw

From: Billy [mailto:billy@moval.com.sg]
Sent: 07 November 2017 14:11
To: 'Rasul (LKKAUTO)'
Subject: FW: Re:SLB2296

Hi Sir,

Please help to finalize above mention case, Thank You.

Best Regard's
Billy Liaw

From: Billy [mailto:billy@movva.com.sg]
Sent: 30 October 2017 14:23
To: 'Rasul (LKKAUTO)'
Cc: 'sur@lkkauto.com'
Subject: FW: Re:SLB2296

Hi Sir,

Attach with finalization report, please advice. Thank you.

Best Regard's
Billy Liaw

From: Billy [mailto:billy@movva.com.sg]
Sent: 25 October 2017 09:09
To: 'Rasul (LKKAUTO)'
Cc: 'sur@lkkauto.com'
Subject: FW: Re:SLB2296

Hi Sir,

Please help to finalize above mention case, Thank You.

Best Regard's
Billy Liaw

From: Billy [mailto:billy@movva.com.sg]
Sent: 06 September 2017 11:56
To: 'Rasul (LKKAUTO)'
Subject: Re:SLB2296

Hi Sir,

Attach with finalization report, please advice. Thank you.

Best Regard's
Billy Liaw

Estimate

08/05/2017

MSIG INSURANCE (S) PTE LTD (SGX CENTRE)
16, RAFFLES QUAY
#24-01 HONG LEONG BUILDING
SINGAPORE 048581.

Attention :- XA013

Page # :- 1
Veh # :- SLB2296Y
Veh Model :- V/ W
Estimate# :- CK415767
Claim # :-
ACC. Date :- 06/05/17
Terms :- C.O.D Days
Remarks :-

Main Office:
Mova Building
No. 22, Jalan Kilang,
Singapore 159419
Tel: (65) 6476 3333
Fax: (65) 6271 5891
www.mova.com.sg
Workshop Dept:
Block 1008,
Bukit Merah Lane 3,
#01-04/06/08/94
Singapore 159722
Tel: (65) 6272 3892
Fax: (65) 6270 8314
Co. Reg. 198904033G
GST Reg. M2-0088864-2

No.	Description	Qty	U.Price	Amounts S\$
LIST ITEMS :				
1.	RADIATOR GRILLE ASSY	1 PC	1,057.50	1,057.50 ?
2.	HEADLAMP ASSY LH - CHECK	1 PC		
3.	HEADLAMP LOWER BRACKET LH - CHECK	1 PC		
4.	FRONT BUMPER	1 PC	1,367.30	1,367.30 R
5.	FRONT BUMPER REINFORCEMENT	1 PC	845.70	845.70 ?
6.	FRONT BUMPER LOWER GRILLE - CENTER	1 PC	343.70	343.70 ?
7.	FRONT BUMPER SNESOR INNER LH	1 PC	221.00	221.00 ?
8.	SUPPORT PANEL - CHECK	1 PC		
LIST TOTAL S\$				3,835.20
10% DISCOUNT S\$				-383.52
				3,451.68
LABOUR :				
TO KNOCK & STRAIGHTEN FRONT BODY MEMBER. REMOVE & REPLACE ACCIDENT DAMAGED PARTS. REALIGN ALL CONNECTIONS.				
SPRAY PAINT FRONT BUMPER.				
LABOUR TOTAL S\$				150 350.00
				200.00
				350.00

*Rate
Rp 90010061
2 days
4/5
29/05/17 @ 1015
Resurvey after repair
Please advice. Thank you*

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

E. & O.E

NON-TAX AMOUNT S
AMOUNT S\$ 4,001.68
GST @ 7 % 280.12
AMOUNT DUE S\$ 4,281.80

Acknowledged by Repairer
Customer's Signature/Co. Stamp MOVA AUTOMOTIVE PTE LTD

Date:



INVOICE

Bill To: Derrick Heng

Vehicle

Volkswagen Golf GTI

Invoice

27-03-17

Address:

Vehicle Registration No.: SLB 2296 Y

Invoice No.: INV201705151

Term:

Postal code:

Phone: 98170862

Email:

Description	Amount
KB (M) - Extreme Full Exterior Package + Seats protection application	\$ 1,880.00
KB (S) - Paint Restoration	\$ 328.00
Remarks (if any):	
Additional Info (if any):	
Warranty No. 5D20161129 (10 Years)	
Car Maintenance Tips:	
*Wash Your Car Regularly With Mild Car Soap (Recommended Once A Week)	
*Avoid Doing Any Further Polishing and Using Wax & Wash Car Soap As It Will Void Your Warranty	
*We Provide Car Wash Services Which Will Include Application of Kube Bond Diamond Plus Coating Enhancer	
*For Hard To Remove Stains Please Do Not Hesitate To Come Back To Us For Stain Removal	
Total	\$ 2,208.00

Address: 7 Soon Lee Street #01-26 iSpace Building, Singapore 627608

Tel: +65 6254 0456

Email: info@5dsolutions.sg

C.R.N: 201536586N

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	09 May 2017		12 May 2017 16:24 Edit Adj Rpt	S\$350.00 Edit Estimates	S\$350.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
----------------------	---------------------------	-------------------------------	---------------------------	--------------------------

CLAIM SUBFOLDER DETAILS

[Created by insurer]

Insured:	Multico Marketing & Services Pte Ltd, Co. Reg. No.: 200901012C		
Main Claimant:	HENG KEH RUI, DERRICK, ID: S8943260Z		
Vehicle Reg. No.:	SLB2296Y	Date of Loss:	06/05/2017 00:00 - :59
Claim Type:	TP / 514062	Policy/Cover Note No.:	27085525MCY Coverage: 21/05/2016 - 20/05/2017
Vehicle Reg. No. (Insured):	SJQ6703H	Policy No. (Claimant):	
		Excess:	
Repairer:	Mova Automotive Pte Ltd (Bukit Merah) No. 22 Jalan Kilang, #03-01, Mova Building, 159419 Bukit Merah - Tel: 62723892/64763333		
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Katherine Wong Chew Shong - 6594 2544]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD RASUL] ... [Final Rpt due 11/06/2017]		

ASSOCIATED MAIL RECEIVED

[View All](#) [Compose Case Mail](#)

There are no mail for this case.

ALL ASSOCIATED TASKS

[View All](#)
[Search Tasks](#)
[Create New Task](#)
[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SLB2296Y (514062)
[SJQ6703H]
TP
HENG KEH RUI, DERRICK
May 6 2017 12:00AM
[Multico Marketing & Services Pte Ltd]
Mova Automotive Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			View Use Viewer		
Assessment Reports									1 per page		☒
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)							Thumbnail	Print	
1	15/05/17 17:53	Accident Statement From: SC - Reg. No: SJQ6703H, Claimant: Multico Marketing & Services Pte Ltd							 Load HTM		
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)							Thumbnail	Print	
1	30/05/17 18:25	Adjuster Immediate Advice							 Load HTM		
Photos/Images									3 per page		☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)							Thumbnail	Print	
1	22/11/17 14:08	General View							 Load JPG	☒	
2	22/11/17 14:08	General View							 Load JPG	☒	
3	22/11/17 14:08	General View							 Load JPG	☒	
4	22/11/17 14:08	General View							 Load JPG	☒	
5	22/11/17 14:08	General View							 Load JPG	☒	
6	22/11/17 14:08	General View							 Load JPG	☒	
7	22/11/17 14:08	General View							 Load JPG	☒	
8	22/11/17 14:08	General View							 Load JPG	☒	
9	22/11/17 14:08	General View							 Load JPG	☒	
10	22/11/17 14:08	General View							 Load JPG	☒	
11	22/11/17 14:08	General View							 Load JPG	☒	
12	22/11/17 14:08	General View							 Load JPG	☒	
13	22/11/17 14:08	General View							 Load JPG	☒	
14	22/11/17 14:08	General View							 Load JPG	☒	
15	22/11/17 14:08	General View							 Load JPG	☒	
16	22/11/17 14:08	General View							 Load JPG	☒	
17	22/11/17 14:08	General View							 Load JPG	☒	
18	22/11/17 14:08	General View							 Load JPG	☒	
19	22/11/17 14:08	General View							 Load JPG	☒	
20	22/11/17 14:08	General View							 Load JPG	☒	
21	22/11/17 14:08	General View							 Load JPG	☒	
22	22/11/17 14:08	General View							 Load JPG	☒	
23	22/11/17 14:08	General View							 Load JPG	☒	
24	22/11/17 14:08	General View							 Load JPG	☒	
25	22/11/17 14:08	General View							 Load JPG	☒	
26	22/11/17 14:08	General View							 Load JPG	☒	
27	22/11/17 14:08	General View							 Load JPG	☒	
28	22/11/17 14:08	General View							 Load JPG	☒	
29	22/11/17 14:08	General View							 Load JPG	☒	
30	22/11/17 14:08	General View							 Load JPG	☒	
31	22/11/17 14:08	General View							 Load JPG	☒	
32	22/11/17 14:09	Reinspection Photo							 Load JPG	☒	
33	22/11/17 14:09	Reinspection Photo							 Load JPG	☒	

34	22/11/17 14:09	Reinspection Photo		Load JPG	☒
Documentation			1 per page		☒
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)		Thumbnail	Print
1	09/05/17 17:46	ESTIMATE		Load PDF	
2	09/05/17 17:46	TP GIA REPORT		Load PDF	
3	12/05/17 16:24	Email to TP to appoint LKK		Load PDF	
4	15/05/17 17:54	TP SLB2296Y GIA REPORT		Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST

[Reset](#) [Save](#) [Print](#)

There are no document checklists configured.

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/MSG17009293/R1RBE2

Date: 23/11/2017

REFERENCE

Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd.	Policy No:	27085525MCY
Claimant Vehicle No :	SLB2296Y	Insured Vehicle No :	SJQ6703H
Date of Loss:	06/05/2017	Nature of Claim:	TP
		Claim No:	514062

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SLB2296Y	Engine No:	CCZ142520
Make & Model:	VOLKSWAGEN GOLF, 2.0 GTI (A)	Chassis No:	WVWZZZ1KZBW258131
Reg. Date:	11/08/2011 (Man. Year: 2011)	Odometer:	103791 km
Colour:	Black		
Engine Capacity:	1984 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	225/40Z R18	Rear Tyre Size:	225/40Z R18
Front Left Side:	Michelin 6 mm	Rear Left Side:	Michelin 6 mm
Front Right Side:	Michelin 6 mm	Rear Right Side:	Michelin 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS

	Repairer's	Adjuster's	Difference	Diff %
Parts	3,451.68	0.00	3,451.68	100.00
Miscellaneous Items	0.00	0.00	0.00	
Labour	550.00	350.00	200.00	36.36
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	4,001.68	350.00	3,651.68	91.25
+ GST 7.00/7.00% (S\$)	280.12	24.50	255.62	91.25
Nett Amount (S\$)	4,281.80	374.50	3,907.30	91.25

INSPECTION

Date of Assignment: 12/05/2017

Date Inspected: 29/05/2017 Inspected At:

Mova Automotive Pte Ltd (Bukit Merah)
No. 22 Jalan Kilang, #03-01, Mova
Building
Singapore 159419

Estimated Period of Repair: 2.0 days

Adjuster: MOHD RASUL

Manager: Janice Lee Si Hua

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source: MRM-SG	Version: 1.0 (Last Synchronised: 23 Nov 2017)
Parts: 144	VOLKSWAGEN GOLF 2.0 GTI (A) (Catalogue:Merimen Singapore 1.0)
Labour: Repairer's	(Price-denominated Standard List)
Print Code: (Unsubmitted, no print-code for SLB2296Y)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*RADIATOR GRILLE ASSY	Not Necessary	1,057.50 FL	*- FL
2	1		*HEADLAMP ASSY LH (NPA)	* Check	0.00 FL	*- FL
3	1		*HEADLAMP LOWER BRACKET LH (NPA)	* Check	0.00 FL	*- FL
4	1		*FRONT BUMPER	Repair	1,367.30 FL	*- FL
5	1		*FRONT BUMPER REINFORCEMENT	Not Necessary	845.70 FL	*- FL
6	1		*FRONT BUMPER LOWER GRILLE - CENTER	Not Necessary	343.70 FL	*- FL
7	1		*FRONT BUMPER SENSOR INNER LH	Not Necessary	221.00 FL	*- FL
8	1		*SUPPORT PANEL (NPA)	* Check	0.00 FL	*- FL

F=Franchise part. L=ListItemDisc.

Sub Total (\$\$)	3,835.20	0.00
- List Item Discount on L Items 10.00/10.00% (\$\$)	383.52	0.00
Total Parts (\$\$)	3,451.68	0.00

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO KNOCK & STRAIGHTEN FRONT BODY MEMBER. REMOVE & REPLACE ACCIDENT DAMAGED PARTS. REALIGN ALL CONNECTIONS	New	350.00	150.00
2	SPRAY PAINT FRONT BUMPER	New	200.00	200.00
Gross Labour Cost (S\$)			550.00	350.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >