

Agnes Lim (LKKAUTO)

From: Agnes Lim (LKKAUTO)
Sent: Tuesday, 27 June, 2017 10:59 AM
To: 'Joleen Tan'; Motor Claims
Cc: Derrick Quok; Kenneth Lim; Aaron Wang; Admin A; Hsiao Tong (LKKAUTO); Winnie Foo (LKKAUTO)
Subject: RE: PRI Assignment 70359/JT/WP/Teamwork Garage Pte Ltd/OD : FX6521B/TP : FBG2460G/ DOA : 26.04.2017 ***LKK REF: CC4/DAI17008937/pg3
Attachments: RE: PRI Assignment 70359/JT/WP/Teamwork Garage Pte Ltd/OD : FX6521B/TP : FBL4911H/ DOA : 26.04.2017 ***LKK REF:CC4/DAI17008914/pb3

Dear Joleen,

We refer to your below email and the contents were duly noted.

*****Kindly take note our refer no is : CC4/DAI17008937/pg3**

Best Regards,

Agnes Lim | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: AgnesLim@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joleen Tan [mailto:joleen.tan@directasia.com]
Sent: Tuesday, 27 June, 2017 9:06 AM
To: Agnes Lim (LKKAUTO) <AgnesLim@lkkauto.com>; Motor Claims <motorclaims@directasia.com>
Cc: Derrick Quok <derrick@directasia.com>; Kenneth Lim <kenneth@directasia.com>; Aaron Wang <aaron.wang@directasia.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; Winnie Foo (LKKAUTO) <QA-A@lkkauto.com>
Subject: RE: PRI Assignment 70359/JT/WP/Teamwork Garage Pte Ltd/OD : FX6521B/TP : FBG2460G/ DOA : 26.04.2017 ***LKK REF: CC4/DAI17008937/pg3

Your Ref: CC4/DAI17008914/pb3

Our Ref: 70359/JT

WITHOUT PREJUDICE

Dear Agnes

Kindly refer to my earlier email dated 22.6.2017.

Thank you.

Joleen Tan

From: Agnes Lim (LKKAUTO) [mailto:AgnesLim@lkkauto.com]
Sent: Friday, 23 June, 2017 2:45 PM
To: Joleen Tan; Motor Claims
Cc: Derrick Quok; Kenneth Lim; Aaron Wang; Admin A; Hsiao Tong (LKKAUTO); Winnie Foo (LKKAUTO)
Subject: RE: PRI Assignment 70359/JT/WP/Teamwork Garage Pte Ltd/OD : FX6521B/TP : FBG2460G/ DOA : 26.04.2017 ***LKK REF: CC4/DAI17008937/pg3

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

Please kindly advice liability soonest.

Meanwhile, kindly provide us the claim reference for our necessary action.

Kindly take note that the case handler in-charge Hsiao Tong and she can be contacted at DID: 6742 3197.

Thank you.

To check availability of the case handler , you may contact the undersigned.

Best Regards,

Agnes Lim | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: AgnesLim@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: TranfingoSG1 [<mailto:TranfingoSG1@directasia.com>] **On Behalf Of** Motor Claims

Sent: Monday, 8 May, 2017 9:48 AM

To: assignments@lkkauto.com

Cc: Derrick Quok <derrick@directasia.com>; Kenneth Lim <kenneth@directasia.com>; Aaron Wang <aaron.wang@directasia.com>; Joleen Tan <joleen.tan@directasia.com>

Subject: PRI Assignment 70359/JT/WP/Teamwork Garage Pte Ltd/OD : FX6521B/TP : **FBG2460G**/ DOA : 26.04.2017

Importance: High

Dear Sir,

Please arrange to survey **FBG2460G** on the without prejudice basis.

Please conduct direct motor survey at the workshop below pre-repair inspection and update us immediately if the repair cost is above \$10K.

Teamwork Garage Pte Ltd

Thank you.

Regards,

Claims Department

From: TEAMWORK GARAGE CLAIMS [<mailto:claims@teamworkgarage.com>]

Sent: Friday, May 05, 2017 5:49 PM

To: Motor Claims <motorclaims@directasia.com>; assignments@lkkauto.com

Subject: RE: OUR REF: 1705-14 // YOUR REF: FX6521B ACCIDENT INVOLVING FX6521B AND FBL4911H AND FBG2460G

Importance: High

WITHOUT PREJUDICE

OUR REF: 1705-14

YOUR REF: FX6521B

Dear Sir/Madam,

**PRE-REPAIR INSPECTION FOR FBG2460G
ACCIDENT INVOLVING FX6521B AND FBL4911H AND FBG2460G**

AGREED on appointing of motor surveyor/surveyors proposed by Third Party Insurance for Pre-repair Inspection.

We refer to your reply letter by @ 26.04.17 on your list of panel surveyor to us .

We have agreed and selected the surveyor from your list to conduct the pre-repair inspection as a single joint expert whereby the cost of the pre-repair surveyor carried out by single joint expert will be heard by you .

We have selected the motor surveyor/surveyors named in your attached list to conduct the joint pre-repair survey as a single joint expert : **LKK AUTO CONSULTANTS PTE LTD**

We will liase directly with the above selected accordingly . Please send your assignment to **LKK AUTO CONSULTANTS PTE LTD**

**Keith
Teamwork Garage Pte Ltd
53 Ubi Avenue 1
#01-24 Paya Ubi Industrial Park
Singapore 408934
Tel: 68442475
Fax: 68442474**

From: TranfingoSG1 [<mailto:TranfingoSG1@directasia.com>] **On Behalf Of** Motor Claims
Sent: Thursday, May 04, 2017 5:08 PM
To: claims@teamworkgarage.com
Cc: Derrick Quok; Kenneth Lim; Aaron Wang; Joleen Tan
Subject: FW: OUR REF: 1705-14 // YOUR REF: FX6521B ACCIDENT INVOLVING FX6521B AND FBL4911H AND FBG2460G
Importance: High

WITHOUT PREJUDICE

Your Ref: FBG2460G
Our Ref: 70359/JT

To: Teamwork Garage Pte Ltd
53 Ubi Avenue 1
#01-24 Paya Ubi Industrial Park
Singapore 408934
Tel: 68442475
Fax: 68442474

Dear Sir,

We refer to your Notice of Accident dated 26.04.2017.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop.

We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

1. STA Inspection Pte Ltd

2. LBS Automotive Appraisal Pte Ltd
3. LKK Auto Consultants Pte Ltd
4. DirectAsia Insurance internal motor surveyors

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert.

We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thank you.

Regards,
Claims Department

From: TEAMWORK GARAGE CLAIMS [<mailto:claims@teamworkgarage.com>]

Sent: Thursday, May 04, 2017 4:54 PM

To: Claim <claim@directasia.com>; Motor Claims <motorclaims@directasia.com>

Subject: OUR REF: 1705-14 // YOUR REF: FX6521B ACCIDENT INVOLVING FX6521B AND FBL4911H AND FBG2460G

Importance: High

WITHOUT PREJUDICE

OUR REF: 1705-14
YOUR REF: FX6521B

Dear Sir/Madam,

PRE-REPAIR INSPECTION FOR FBG2460G
ACCIDENT INVOLVING FBG2460G & FX6521B ON 26.04.2017

We refer to the above matter and enclosed herewith our client's GIA report and Notification of Pre-repair inspection for your attention.

Please let us have your list of surveyors for us to select as stated in the Practice Direction – Amendment No. 1 of 2016; Pre-action Protocol within 2 working days as of the date of our notice to you.

Please take notice: We will not entertain any of your surveyor calling us for the above inspection, without you giving us your list of surveyors for us to select by the Practice Direction of Pre-repair Inspection.

Thank you.

Keith
Teamwork Garage Pte Ltd
53 Ubi Avenue 1
#01-24 Paya Ubi Industrial Park
Singapore 408934
Tel: 68442475
Fax: 68442474

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