

Your Ref: SJG227H
Our Ref : 140110/02

Mr Sham Keat Min
Postal Address :
Blk 34 Sin Ming Drive
#01-114
Singapore 575708

Date : 16.08.2016

AXA Insurance Singapore Pte Ltd
Motor Claims Dept
8 Shenton Way
#27-01 AXA Tower
Singapore 068811

Dear Sir/Madam

**ACCIDENT INVOLVING SDU6118Y AND SJG227H ALONG ULU PANDAN ROAD
(INFRONT OF PANDAN VALLEY) ON 21.02.2014.**

I am the owner of the m/vehicle SDU6118Y which was involved in the above accident.

My vehicle sustained damages as a result of the said accident and I am now claiming against you for the followings:-

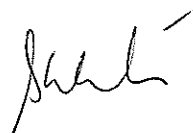
1. Costs of repairs	\$ 1,558.99
2. Loss of use of vehicle at \$120.00 per day for 03 day(s)	\$ 360.00
3. Police documents/Search fees	\$ 5.35
4. Surveyor report fee	\$ -

				Total:	\$ 1,924.34
					=====

Please advise whether you are prepared to settle my claim as outlined above. As I have yet to settle my repair bill with my repairers, I hereby authorise my repairers and/or their representatives to negotiate/compromise settlement of above claim on my behalf.

Looking forward to hear from you soon.

Yours faithfully,



encl.

Letter of Authorization

To Whom It May Concern

Accident on 21st February 2014 involving SDU6118Y and SJG227H

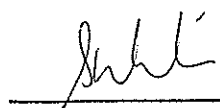
Along Ulu Pandan Road (Infront of Pandan Valley)

I/We Sham Keat Min NRIC NO. S2559659E of
31 Mount Sinai Rise #16-07 S(276953)

owner of Motor Vehicle Registration No. SDU6118Y insured by
MSIG INSURANCE (SINGAPORE) PTE LTD under Policy No. A27121178QMY

do hereby authorize M/s K. Kim Hin Auto Pte Ltd as my/our
representative with full authority to write, negotiate and settle claim for damages on my/our
behalf against the owner and /or driver of Motor Vehicle Regn No. SJG227H
in regard to the above mentioned accident

I /We also consent to the agreed settlement sum be made in favour of my/our representative,
M/s K. Kim Hin Auto Pte Ltd and the said
payment be forwarded to them to be construed as full and final discharge of my/our claim.



Owner' Signature & Company Stamp

16.08.2016

Date



AXA THIRD PARTY DIRECT SETTLEMENT

Vehicle No:	SJG 227H (Insd veh)	Model: Volkswagen Jetta 1.4
	SDU 6118Y (TP veh)	
Date of Accident/ Time:	21/02/2014	

Repair Estimate	: \$	4,886.58	
Final Repair Cost	: \$		
Loss of Use	: \$		days at \$ per day
Rental (if any)	: \$		days at \$ per day
LTA / GIA Search Fee	: \$		
Others:	: \$		
Final Settlement Sum (Global Sum)	: \$	1,850.00	
Payee Name : K Kim Hin Auto Pte Ltd			
Is Third Party Workshop GIA Registered? <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO (Kindly indicate below)			
A)	For Non GIA Registered Workshop:	Agreed Liability _____ (%)	
B)	For GIA Registered Workshop:	BOLA Applicable: Yes/ No BOLA Scenario No: <u>27</u>	
	BOLA Liability: <u>100</u> (%)	Assessed Liability (*): _____ (%)	
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.			
Remarks:			

NOTE:

1. PLEASE EXPRESSLY RESERVE YOUR CLIENT'S RIGHTS IF SO REQUIRED IN THIS SETTLEMENT DOCUMENT.
2. THIS SETTLEMENT IS ON A WITHOUT PREJUDICE BASIS AND SHOULD NOT CONSTRUED AS AN ADMISSION OF LIABILITY ON AXA AND THEIR CLIENT/TORTEASOR IN ANY MANNER WHATSOEVER.
3. AXA RESERVES THEIR RIGHTS UNDER THE POLICY TERMS & CONDITIONS AS WELL AS THEIR RIGHTS IN LAW.

Only applicable to rental claim - All document are to be submitted with this settlement confirmation. In the event, rental agreement / invoices are **not received within 7 days** of this signed confirmation, we will automatically revert to loss of use claim per the NIMA rates.

We/I confirmed that this is a **full and final settlement** that we and or our client have/had/has against you (AXA and their policyholder/authorised driver/tortfeasor) for any and all losses (past/present/future) arising from this accident.

We confirmed that we have the authority of our client to act for and on their behalf in this accident.

 Signature of workshop representative / Workshop stamp Name of Representative: <u>SANJARA KHORR</u> Date: <u>7.8.2020</u>	 Signature of Witness / Workshop stamp (if applicable) Name of Witness: <u>MARGARET</u> Date: <u>7.8.2020</u>
 Signature of AXA's surveyor/representative: Name of AXA's surveyor /Representative: Date: <u>11/09/2020</u>	

TAX CLAIM INVOICECO. REG. NO: 199402370D
GST NO: M2-0123250-3**金興(龔)汽車私人有限公司**

新民通道 (大牌 34 座) 門牌 114 號

Blk 34 Sin Ming Drive, #01-114, Singapore 575708.

Tel: 6452 7018 (5 Lines) Fax: 6454 9575

Email: service@kkinhin.com.sg

NO: 120871

Accident Date : 21-Feb-2014

Date : 16-Aug-2016

Our Ref : 140110 / ANGIE

PAGE : 1

MR SHAM KEAT MIN
C/O AXA INSURANCE SINGAPORE PRIVATE LIMITED
8 SHENTON WAY
#27-01 AXA TOWER
Singapore 068811

FINAL REPAIR BILL FOR VOLKSWAGEN JETTA 1.4TSI (2009) SDU6118Y

1 pc rear bumper - top	490.00	
1 pc rear bumper - bottom	540.00	
1 pc o/s rear bumper reflector	50.00	

	1,080.00	
Less 10% :	-108.00	
	-----	972.00
To remove, cut out damaged parts, panel beating, welding, align, refix and to renew affected parts.		200.00
To focus taillamps. To check rear wiring and lighting operation.		15.00
To putty and respray on affected portions.		220.00
To remove and refit reverse sensor assy.		50.00

		1,457.00
Add 7% GST :		101.99

Total :		S\$ 1,558.99
		=====

Singapore Dollars One Thousand Five Hundred and
Fifty Eight and Cents Ninety Nine Only

DIAMOND CAR RENTAL PTE. LTD.

Blk 1, Sector C, Sin Ming Industrial Estate, #01-119, Singapore 575636

Tel: (65) 6452 7793 Fax: (65) 6454 9575

Co. Reg. No. 199901716M

No: 8515

RENTAL AGREEMENT

Vehicle No.	Make / Model
SKG 226 Z	Toyota Altis 1.6 A

Date : _____

HIRER'S PARTICULARS	
Name	: Mr Sham Keat Min
Address	: 31 Mount Sinai Rise # 16 - 07 S (276953)
Telephone (Home)	:
(Office)	:
H/Phone	: 8606 1181
NRIC or Passport No	: S 2559659 E
Nationality	:
Date of Birth	: 23 - 01 - 1960 Age :
Driving Licence No	: Expires :
Type	: Local / Int'l Issued :
Driving Experience	:

DRIVER'S PARTICULARS (if different from Hirer)	
Name	: Kam Koon Hae
Address	: 31 Mount Sinai Rise # 16 - 07 S (276953)
Telephone (Home)	:
(Office)	:
H/Phone	: 8606 1181
NRIC or Passport No	: S 1791892 C
Nationality	:
Date of Birth	: 13 - 10 - 1967 Age :
Driving Licence No	: Expires :
Type	: Local / Int'l Issued :
Driving Experience	: 20 - 2 - 1991

CHARGES		
	\$	cts
3 Day(s) @ S\$ 120.00	360	00
Week(s) @ S\$		
Month(s) @ S\$		
Insurance		
Additional Rental Payable		
Surcharge of Fuel		
Total	360	00
Less Deposit (Cash / Cheque No.)		
Balance Payable / Refundable		
Refund Received (Cash / Cheque No.)		

Note : 1) Hirer is liable for all parking fines and traffic violations.

2) Excess - In the event of any accident, the Hirer is liable to pay first (S\$ 2500.00) plus loss of earnings before the damaged vehicle is being repaired.

3) Young, Inexperienced or Aged driver, additional excess of (S\$ 3500.00) will apply.

I/We declare that the above particulars are true and correct in every respect and I/We have read and understood the terms and conditions of the Hire Agreement printed overleaf.

* Windscreen Breakage \$ 100.00 if Stone hit

Stamp & Signature of Hirer

Signature of Driver
(if different from Hirer)

Date _____

Date _____

Date Out	3 - 3 - 2014	Date In	6 - 3 - 2014
Time Out	9:35 AM	Time In	7:20 PM
Mileage at Delivery / Pick-up	132546	Mileage on Returning	
Fuel Level at Delivery / Pick-up	E 1/4 1/2 3/4 F	Fuel on Returning	E 1/4 1/2 3/4 F
Surcharge of Fuel will be at S\$	per 1/4 tank		

Remarks : _____

Text size + -



Land Transport Authority
10 Sin Ming Drive
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 22 Feb 2014 / 14:26:03

Receipt Date/Time : 22 Feb 2014 / 14:26:03

Tax Invoice/Receipt

Receipt No. : ITNET-00000-140222-000400

Previous Receipt No. :

**S/N Item Description/
Business Transaction Reference No.**

Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
--	---------------------------------	---------------------------------------

As at 21 Feb 2014/16:10:00

INSURANCE CO:AXA INSURANCE SINGAPORE PTE LTD

1 Insurance Enquiry - SJG227H
Enquiry Fee
20140222142325447244

5.00	0.35	5.35
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Sub-Total	5.00	0.35	5.35
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Total Before Rounding	5.00	0.35	5.35
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Rounding Difference			0.00
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Total Amount Payable			5.35
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Paid By

20140222142332756	Direct Debit: eNETS Debit (Internet Banking)	5.35
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Total		5.35
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Cash Change		0.00
--------------------	--	------

Tendered Amount		5.35
------------------------	--	------

Excess Refundable Amount		0.00
---------------------------------	--	------

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Hsiao Tong (LKKAUTO)

From: NG Stacey <stacey.ng@axa.com.sg>
Sent: Thursday, 3 September 2020 3:08 PM
To: Hsiao Tong (LKKAUTO)
Cc: Admin A
Subject: FW: [EXTERNAL] RE: RE: Re: Re: LONG OUTSTANDING - O/REF: 140110/02 - ACC INVLG SDU6118Y & SJG227H ON 21 FEB 2014 -C0300867
Attachments: SJG227H - OI GIA REPORT.PDF; SDU6118Y - TP GIA REPORT.PDF; SDU6118Y-MARKED ESTIMATE.pdf; Survey Photos.pdf; TP Docs.pdf

Dear Hsiao Tong

Approved, thanks.

Regards

Stacey Ng | Manager, Motor Claims Department
AXA Insurance Pte Ltd | 8 Shenton Way, #24-01 AXA Tower, Singapore 068811 | www.axa.com.sg
Email:stacey.ng@axa.com.sg
Customer Care No. 1800 8804888

We remain available to serve you during the circuit breaker period. For AXA's COVID-19 updates & initiatives, please visit <https://www.axa.com.sg/covid-19-updates>.

Please consider the environment before printing this message

This message is confidential. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Friday, August 21, 2020 9:45 AM
To: NG Stacey <stacey.ng@axa.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: [EXTERNAL] RE: RE: Re: Re: LONG OUTSTANDING - O/REF: 140110/02 - ACC INVLG SDU6118Y & SJG227H ON 21 FEB 2014 -C0300867

Hi Stacey,

Thank you for your email.

We have managed to retrieve the survey photos for SDU6118Y. Based on both parties accident report, our insured driver had hit onto third party vehicle rear right portion. Liability is down on our driver.

We would like to seek your mandate as follows: -

1. Cost of Repair (w/GST)	\$ 1,558.99
2. Loss of Rental (3days x \$100.00)	\$ 300.00
3. LTA/ GIA Search Fee	\$ 5.35
Total	\$ 1,864.34

For your approval/ instruction please.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: NG Stacey <stacey.ng@axa.com.sg>

Sent: Wednesday, 19 August 2020 3:03 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: FW: [EXTERNAL] RE: Re: Re: LONG OUTSTANDING - O/REF: 140110/02 - ACC INVLG SDU6118Y & SJG227H ON 21 FEB 2014 -C0300867

Dear Hsiao Tong

As spoken, please see attached for the GIA reports.

Do note that the damage for the accident on 21/02/2014 should be on the rear right portion.



Regards

Stacey Ng | Manager, Motor Claims Department

AXA Insurance Pte Ltd | 8 Shenton Way, #24-01 AXA Tower, Singapore 068811 | www.axa.com.sg

Email: stacey.ng@axa.com.sg

Customer Care No. 1800 8804888

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From: NG Stacey

Sent: Monday, August 17, 2020 4:07 PM

To: margaret@kkinhin.com.sg; claims@kkinhin.com.sg; 'Hsiao Tong' <chewht@lkkauto.com>

Cc: CHIONH Hock San Christopher <chris.chionhhs@axa.com.sg>; admin-a@LKKauto.com

Subject: RE: [EXTERNAL] RE: Re: Re: LONG OUTSTANDING - O/REF: 140110/02 - ACC INVLG SDU6118Y & SJG227H ON 21 FEB 2014 -C0300867

Hi Margaret,

Noted, will keep you updated.

Hi Hsiao Tong,

Kindly follow up as there is a marked estimate done by LKK Kenneth.

Thanks.

Regards

Stacey Ng | Manager, Motor Claims Department

AXA Insurance Pte Ltd | 8 Shenton Way, #24-01 AXA Tower, Singapore 068811 | www.axa.com.sg

Email: stacey.ng@axa.com.sg

Customer Care No. 1800 8804888

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From: margaret@kkinhin.com.sg <margaret@kkinhin.com.sg>

Sent: Friday, August 14, 2020 2:54 PM

To: NG Stacey <stacey.ng@axa.com.sg>; claims@kkinhin.com.sg; 'Hsiao Tong' <chewht@lkkauto.com>

Cc: CHIONH Hock San Christopher <chris.chionhhs@axa.com.sg>; admin-a@LKKauto.com

Subject: [EXTERNAL] RE: Re: Re: LONG OUTSTANDING - O/REF: 140110/02 - ACC INVLG SDU6118Y & SJG227H ON 21 FEB 2014 -C0300867

Our Ref: 140110/02

Dear Stacey

Enclosed is the marked estimated from Kenneth@LKK. I will try to check if our service section has any correspondence on this survey.

The LOD and its supporting documents for this claim were forward to LKK together with few other claims and it acknowledged receipt on 16 August 2016. We have sent several reminders to Hsiao Tong on the claim but receive no response from her. If she did not have any records of this claim she should at least advised us instead of just ignoring our correspondence.

Please keep us updated on this matter.

Tks and Regards

Margaret
K. Kim Hin Auto Pte Ltd.

From: NG Stacey <stacey.ng@axa.com.sg>
Sent: Friday, August 14, 2020 8:28 AM
To: claims@kkimhin.com.sg; Hsiao Tong <chewht@lkkauto.com>; Auntie Margaret <margaret@kkimhin.com.sg>
Cc: CHIONH Hock San Christopher <chris.chionhhs@axa.com.sg>; admin-a@LKKauto.com
Subject: RE: [EXTERNAL] Re: Re: LONG OUTSTANDING - O/REF: 140110/02 - ACC INVLG SDU6118Y & SJG227H ON 21 FEB 2014 -C0300867

Dear Margaret,

As spoken yesterday, both LKK and AXA do not have records of the claim. Kindly let us have the marked estimate from LKK surveyor and the email sent to LKK/AXA on the claim submission.

Thank you.

Regards

Stacey Ng | Manager, Motor Claims Department
AXA Insurance Pte Ltd | 8 Shenton Way, #24-01 AXA Tower, Singapore 068811 | www.axa.com.sg
Email: stacey.ng@axa.com.sg
Customer Care No. 1800 8804888

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From: claims@kkimhin.com.sg <claims@kkimhin.com.sg>
Sent: Thursday, August 13, 2020 4:20 PM
To: NG Stacey <stacey.ng@axa.com.sg>; Hsiao Tong <chewht@lkkauto.com>
Cc: CHIONH Hock San Christopher <chris.chionhhs@axa.com.sg>; Margaret KKH <margaret@kkimhin.com.sg>; admin-a@LKKauto.com
Subject: [EXTERNAL] Re: Re: LONG OUTSTANDING - O/REF: 140110/02 - ACC INVLG SDU6118Y & SJG227H ON 21 FEB 2014 -C0300867

Dear Stacey

Thank you for your reply.

The LOD was given to LKK on 16 Aug 2016, copy of acknowledgement slip is enclosed for your ref.

LOD was resent by email to LKK on 02 Jun 2020 as requested by LKK, encl copy of LOD for your ref.

Appreciate if you could kindly assist to expedite the claim.

Thank you.

Best Regards
Carin
K.Kim Hin Auto Pte Ltd
160 Sin Ming Dr #02-20
Sin Ming AutoCity
Singapore 575722
Tel: 6452 7018

From: NG Stacey
Sent: Thursday, August 13, 2020 3:27 PM
To: claims@kkimhin.com.sg ; Hsiao Tong
Cc: CHIONH Hock San Christopher ; Margaret KKH ; admin-a@LKKauto.com
Subject: RE: [EXTERNAL] Re: LONG OUTSTANDING - O/REF: 140110/02 - ACC INVLG SDU6118Y & SJG227H ON 21 FEB 2014 -C0300867

WITHOUT PREJUDICE

Hi Carin,

We did not receive any third party claim from K Kim Hin in 2014 and there is no records on our end. As such, case was not assigned to LKK as well.

Can you let us have the supporting documents that the claim was submitted to AXA/LKK?

Thank you.

Regards

Stacey Ng | Manager, Motor Claims Department
AXA Insurance Pte Ltd | 8 Shenton Way, #24-01 AXA Tower, Singapore 068811 | www.axa.com.sg
Email: stacey.ng@axa.com.sg
Customer Care No. 1800 8804888

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From: claims@kkimhin.com.sg <claims@kkimhin.com.sg>
Sent: Thursday, August 13, 2020 2:44 PM
To: NG Stacey <stacey.ng@axa.com.sg>; Hsiao Tong <chewht@lkkauto.com>

Cc: CHIONH Hock San Christopher <chris.chionhhs@axa.com.sg>; Margaret KKH <margaret@kkinhin.com.sg>; admin-a@LKKauto.com

Subject: [EXTERNAL] Re: LONG OUTSTANDING - O/REF: 140110/02 - ACC INVLG SDU6118Y & SJG227H ON 21 FEB 2014

LKK REF : C6/AXA17008873/Kpb3C

Dear Sir/Mdm

We refer to our numerous reminders for the above matter since LOD dated 16 Aug 2016.

We regret to inform that, up-to-date, there is no reply from your good office.

Please assist to look into the matter and look forward to your reply soon.

Thank you.

Best Regards

Carin

K.Kim Hin Auto Pte Ltd
160 Sin Ming Dr #02-20
Sin Ming AutoCity
Singapore 575722
Tel: 6452 7018

From: claims@kkinhin.com.sg

Sent: Tuesday, July 28, 2020 5:41 PM

To: Stacey Ng Pei Sze ; Hsiao Tong

Cc: 'Christopher Chionh' ; Margaret KKH ; admin-a@LKKauto.com

Subject: Re: LONG OUTSTANDING - O/REF: 140110/02 - ACC INVLG SDU6118Y & SJG227H ON 21 DEC 2014

Dear Hsiao Tong

With reference to our LOD dated 16 Aug 2016 and our numerous reminders.

We regret to inform that we have yet to receive any reply from your good office.

Please let us hear from you soon.

Thank you.

Best Regards

Carin

K.Kim Hin Auto Pte Ltd
160 Sin Ming Dr #02-20
Sin Ming AutoCity
Singapore 575722
Tel: 6452 7018

From: claims@kkinhin.com.sg

Sent: Monday, July 13, 2020 5:04 PM

To: Stacey Ng Pei Sze

Cc: 'Christopher Chionh' ; Margaret KKH ; Hsiao Tong ; admin-a@LKKauto.com

Subject: Re: LONG OUTSTANDING - O/REF: 140110/02 - ACC INVLG SDU6118Y & SJG227H ON 21 DEC 2014

Dear Stacey

We refer to the tele-conversation with your goodself and our Margaret a while ago.

We would much appreciate if you could kindly assist to look into the matter and look forward to your reply soon.

Thank you.

Best Regards
Carin
K.Kim Hin Auto Pte Ltd
160 Sin Ming Dr #02-20
Sin Ming AutoCity
Singapore 575722
Tel: 6452 7018

From: claims@kkinhin.com.sg
Sent: Friday, July 03, 2020 10:36 AM
To: 'Hsiao Tong (LKKAUTO)'; admin-a@LKKauto.com
Cc: 'Christopher Chionh'; Margaret KKH
Subject: Re: LONG OUTSTANDING - O/REF: 140110/02 - ACC INVLG SDU6118Y & SJG227H ON 21 DEC 2014

Dear Hsiao Tong

There has been No offer since LOD dated 16 Aug 2016.

Please update us the status of the claim.

Thank you.

Best Regards
Carin
K.Kim Hin Auto Pte Ltd
160 Sin Ming Dr #02-20
Sin Ming AutoCity
Singapore 575722
Tel: 6452 7018

From: claims@kkinhin.com.sg
Sent: Tuesday, June 02, 2020 11:02 AM
To: 'Hsiao Tong (LKKAUTO)'; admin-a@LKKauto.com
Cc: 'Christopher Chionh'; Margaret KKH
Subject: LONG OUTSTANDING - O/REF: 140110/02 - ACC INVLG SDU6118Y & SJG227H ON 21.12.04

Dear Hsiao Tong

With reference to our LOD dated 16 Aug 2016.

We regret to inform that we have yet to receive any offer from your good office.

We would much appreciate if you could reply soon.

Thank you.

Best Regards

Carin

K. Kim Hin Auto Pte Ltd

160 Sin Ming Dr #02-20

Sin Ming AutoCity

Singapore 575722

Tel: 6452 7018

From: margaret@kkimhin.com.sg

Sent: Friday, July 19, 2019 2:26 PM

To: 'Hsiao Tong (LKKAUTO)'; 'Kenneth Kong (LKKAUTO)'

Cc: 'Christopher Chionh'; 'k.kim.hin'; claims@kkimhin.com.sg

Subject: RE: OUTSTANDING CLAIMS

Dear Hsiao Tong

Please refer to our email dated 24 January 2019 and 2 April 2019.

Could you please advise us on the outcome of the following three cases which are still outstanding. Despite our reminders we still have not heard from you.

Date of Acc	Our Ref	Date of submission	Our vehicle No.	Your vehicle No.
21.02.2014	140110/02	16.08.2016	SDU6118Y	SJG227H
13.04.2014	140262/04	25.08.2015	SKB1168C	SJR2123C
02/09/2014	140606/09	07.08.2018	XB9368K	XD3809J

Please advise accordingly as soon as possible.

Rgds

Margaret

K. Kim Hin Auto Pte Ltd.

From: margaret@kkimhin.com.sg <margaret@kkimhin.com.sg>

Sent: Tuesday, April 02, 2019 11:59 AM

To: 'Hsiao Tong (LKKAUTO)' <chewht@lkkauto.com>; 'Kenneth Kong (LKKAUTO)' <KennethKong@lkkauto.com>

Cc: 'Christopher Chionh' <chris.chionhhs@axa.com.sg>; 'k.kim.hin' <service@kkimhin.com.sg>;
'claims@kkimhin.com.sg' <claims@kkimhin.com.sg>

Subject: RE: OUTSTANDING CLAIMS

Hi Hsiao Tong

Reference to our email dated 24 January 2019.

We still have not heard from you with regard to the three cases which we have sent you. Can you kindly look into them and update us accordingly.

Thanks and regards

Margaret
K. Kim Hin Auto Pte Ltd.

From: margaret@kkimhin.com.sg <margaret@kkimhin.com.sg>
Sent: Thursday, January 24, 2019 3:25 PM
To: 'Hsiao Tong (LKKAUTO)' <chewht@lkkauto.com>; 'Kenneth Kong (LKKAUTO)' <KennethKong@lkkauto.com>
Cc: 'Christopher Chionh' <chris.chionhhs@axa.com.sg>; 'k.kim.hin' <service@kkimhin.com.sg>;
'claims@kkimhin.com.sg' <claims@kkimhin.com.sg>
Subject: OUTSTANDING CLAIMS

Dear Hsiao Tong

We regret to note that you have not responded to our Letter of Demand.

Could you kindly let us have your offer of settlement for the following outstanding cases:

Date of Acc	Our Ref	Date of submission	Our vehicle No.	Your vehicle No.
21.02.2014	140110/02	16.08.2016	SDU6118Y	SJG227H
13.04.2014	140262/04	25.08.2015	SKB1168C	SJR2123C
02/09/2014	140606/09	07.08.2018	XB9368K	XD3809J

Please let us hear from you soon.

Rgds

Margaret
K. Kim Hin Auto Pte Ltd.

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