

ASS. REC. BY:

REF:

09/CT217008868/ b

Special Instruction:

Survivor:

Marimen

## ASSIGNMENT (Office)

From (Person):

Chong Boon Sen

of

CTL

Date/Time:

05052017 403pm

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

G8B 7156R

Insured:

STP 7066L

at Workshop m/s

Ethoz

Tel:

6654 7617

of

22 Tampines St 92

Policy No:

DMPCSN3018371702

Claim No:

SNM17D0202402

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A.

01.04.2017

CA / REV / REP. / REV 24 HRS 'wp'

H.O.D. Endorsement:

Date/Time:

05052017 411pm

Person Contacted:

Boon Kai

Vehicle-IN/OUT

| Date/Time       | Action/Instruction ( <input checked="" type="checkbox"/> ) Estimate |
|-----------------|---------------------------------------------------------------------|
|                 | G8B 7156R - X                                                       |
|                 | STP 7066L - X                                                       |
| 16/10/17 0517pm | Boon Kai arrange with owner                                         |
| 30/12/17 230pm  | Email to Chong Boon Sen temporary close file thru Marimen           |
|                 |                                                                     |
|                 |                                                                     |

## View Sent Message

This mail is associated with :

\*GB89156R (SNM1700202402)  
[SJP7066L]

TP

UNITED PARCEL SERVICE SINGAPORE PTE LTD  
Apr 1 2017 5:00PM

Lkk Auto Consultants Pte Ltd

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**From** LKK Auto Consultants Pte Ltd (LKK\_HQ), sent on 30/12/2017 14:20 PM  
**To** boonsen\_chong@sg.ctaiping.com  
**Subject** Temporarily close file

Dear Boon Sen,

Please be informed that we are unable to conduct the inspection after some attempts to inform the workshop to present the vehicle.

This case has been pending for a long time due to the unavailability of the owner, therefore we decided to temporarily close this case.

Kindly advise us if there is any arrangement made and will be glad to re-open the case accordingly.

*"Wishes you a Happy New Year 2018"*

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**DOCUMENTS SUMMARY**

There are no documents.

## ...CLAIM SUBFOLDER...(New Assignment)

| CLAIM SUBFOLDER TRACKING |             |               |                                                |         |               |            |                                                               |
|--------------------------|-------------|---------------|------------------------------------------------|---------|---------------|------------|---------------------------------------------------------------|
| Case                     | Notified    | Est Submitted | Adj Assigned                                   | Adj Rpt | Adj Submitted | Ins Auth'd | Status                                                        |
| Main                     | 05 May 2017 |               | 12 May 2017<br>18:40<br><a href="#">Assign</a> |         |               |            | <a href="#">New Assignment</a><br><a href="#">Cancel Case</a> |

  

| Main                                                                                                                                                                          | Reference | Claim Details          | Documents                 | Show All |         |             |              |            |       |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------|------------------------|---------------------------|----------|---------|-------------|--------------|------------|-------|
| <b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by insurer]</span>                                                                                        |           |                        |                           |          |         |             |              |            |       |
| <b>Insured:</b>                                                                                                                                                               |           |                        |                           |          |         |             |              |            |       |
| Main Claimant: UNITED PARCEL SERVICE SINGAPORE PTE LTD, Co. Reg. No.: 198801949D                                                                                              |           |                        |                           |          |         |             |              |            |       |
| Vehicle Reg. No.: GB89156R                                                                                                                                                    |           | Date of Loss:          | 01/04/2017 17:00 - :59    |          |         |             |              |            |       |
| Claim Type: TP / SNM17D0202402                                                                                                                                                |           | Policy/Cover Note No.: | DMPCSN3018371702          |          |         |             |              |            |       |
| Vehicle Reg. No. (Insured): SJP7066L                                                                                                                                          |           | Policy No. (Claimant): | 999995099/100748422-00000 |          |         |             |              |            |       |
|                                                                                                                                                                               |           | Excess:                | S\$0.00                   |          |         |             |              |            |       |
| Repairer: Lkk Auto Consultants Pte Ltd (HQ) 51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park, 408933 Ubi - Tel:                                                                  |           |                        |                           |          |         |             |              |            |       |
| Handling Insurer: China Taiping Insurance (Singapore) Pte. Ltd. (HQ) - Tel: 6389 6111 ... [Handled by Chong Boon Sen]                                                         |           |                        |                           |          |         |             |              |            |       |
| Claimant's Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000                                                                                             |           |                        |                           |          |         |             |              |            |       |
| Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Final Rpt due 23/05/2017]                                                                                   |           |                        |                           |          |         |             |              |            |       |
| Adj Asg. Remarks: PRS SURVEY WP BASIS. TO COME BACK WITH RECOMMENDATION (SJE)                                                                                                 |           |                        |                           |          |         |             |              |            |       |
| <b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>                                                 |           |                        |                           |          |         |             |              |            |       |
| There are no mail for this case.                                                                                                                                              |           |                        |                           |          |         |             |              |            |       |
| <b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span> |           |                        |                           |          |         |             |              |            |       |
| Due Date                                                                                                                                                                      | Priority  | Type                   | Task Group                | Subject  | Handler | Assigned By | Completed On | Created On | Done? |
| No results.                                                                                                                                                                   |           |                        |                           |          |         |             |              |            |       |

**Catherine Chong (LKK Auto)**

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**From:** Janice Lee (LKKAuto) <JaniceLee@lkkauto.com>  
**Sent:** Friday, 5 May, 2017 4:03 PM  
**To:** Jason Tea; assignments; Admin-D (LKKAuto)  
**Cc:** Jimmy Goh; Jonathan Lim; Claims Dept of CTI; SUR; Ng Boon Kai; Chong Boon Sen  
**Subject:** RE: Survey for vehicle No :GBB9156R TP Claim (SNM17D02024C02/6)

Dear Jason,  
Thank you for your mail.

Dear Assignment team,  
FYNA

Thank you.

Best Regards,  
**Janice Lee (Ms) | Case Handler**  
**LKK Auto Consultants Pte Ltd**  
Phone: 6256-3561 | email: [janicelee@lkkauto.com](mailto:janicelee@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Jason Tea [<mailto:jason.tea@sg.cntaiping.com>]  
**Sent:** Friday, 5 May, 2017 3:59 PM  
**To:** Ng Boon Kai <[BoonKai.Ng@ethozgroup.com](mailto:BoonKai.Ng@ethozgroup.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; Chong Boon Sen <[boonsen.chong@sg.cntaiping.com](mailto:boonsen.chong@sg.cntaiping.com)>  
**Cc:** Jimmy Goh <[jimmy.gohkl@ethozgroup.com](mailto:jimmy.gohkl@ethozgroup.com)>; Jonathan Lim <[Jonathan.Lim@ethozgroup.com](mailto:Jonathan.Lim@ethozgroup.com)>; Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** RE: Survey for vehicle No :GBB9156R TP Claim (SNM17D02024C02/6)

Without Prejudice

Dear Boon Kai,

As spoken we have engaged LKK to survey your client's vehicle on a without prejudice basis.

Dear LKK,

Please conduct a survey, my colleague Boon Sen will create merimen later.

**Jason Tea**  
**Executive**  
**Motor Division**  
**Claims Department**  
**China Taiping Insurance (Singapore) Pte Ltd**  
3 Anson Road  
#15-00 Springleaf Tower  
Singapore 079909  
Co. Reg. No. 200208384E  
DID : +65 6389 6171  
FAX: +65 6224 7175/6224 7478

Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)  
[jason.tea@sg.cntaiping.com](mailto:jason.tea@sg.cntaiping.com)  
Website: [www.sg.cntaiping.com](http://www.sg.cntaiping.com)

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**From:** Ng Boon Kai [<mailto:BoonKai.Ng@ethozgroup.com>]  
**Sent:** Friday, May 05, 2017 10:27 AM  
**To:** Claims Dept of CTI  
**Cc:** Jimmy Goh; Jonathan Lim  
**Subject:** Survey for vehicle No :GBB9156R TP Claim (SNM17D02024C02/6)

Hi,

Reminder:

Thanks,  
Regards,  
Boon Kai

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**From:** Ng Boon Kai  
**Sent:** Thursday, May 04, 2017 11:31 AM  
**To:** 'claimsdept@sg.cntaiping.com'  
**Cc:** Jimmy Goh  
**Subject:** Survey for vehicle No :GBB9156R TP Claim

Hi,

Appreciate if you could arrange survey for the above mentioned vehicle .

Your insured: SJP7066L

DOA: 01/04/2017

Thanks,

Best regards,

Ng Boon Kai  
Executive  
Motor Claims Operations

**ETHOZ**

ETHOZ GROUP LTD

22 Tampines Street 92 Singapore 528876  
HP: 9889 2120 | DID: 6654 7617 | Fax: 6654 7648  
Website: [www.ethozgroup.com](http://www.ethozgroup.com)



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