

REF:

A16

CC3/ALG17008817/Grber

ASSIGNMENT

From:

Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

at Workshop m/s

Premium Auto

of

Insured:

Policy No.

2100465200

Claims No.

010894102656

Sum Insured:

Excess:

\$600

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its

repair at the time of inspection.

Bal. or Market Value:

\$135K

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

6 days

Res.: Yes or No

Lum Sum:

%

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Veh No:

SLC 3756A

Yr Regn:

12 May 2016

Type: M/Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Audi A4

c.c.

1395

Colour:

white

A/C:

Insured / Std / NI / NA

Sp. Reading

19297

T/Radio:

Insured / Std / NI / NA

Eng/No:

C/No:

WAU 888 F 46 GA 076271

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modl: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

205/60R16

R:

11

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Continental

Front

Rear

R/Bal.

7

mm

R/Bal.

7

mm

L/Bal.

7

mm

L/Bal.

7

mm

D.O.A.

D.O.I.

05-05-17

Survey held at:

W/S

10:40 AM

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

N/S Int.

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

25/5/17

Supplementary received; sent 2 week mandate

29/5/17

Mandate approved and inform premium

24 Benz motor

11/9/18

Mandate approve; (confirmed \$17,710.24, 6 days
(Red: \$4715.76, 211.)

RECEIVED 28 SEP 2018

Date/Time, File Pass to?



Preli. Report

1) typist



Final Report

Date/Time, File Return to?

2)

Days Of Repair: 6

Resurvey No. of Trip:

Survey Fee:

Transportation:

\$ + RS \$

Photos

Others

TOTAL

Report Format :

DD

Lump-Sum / I.B.I. (\$ 17,710.24)

Add Fee:



Site Insp (\$



Interview (\$



Tech. Invs (\$



Weekend (\$

200 200

10

240



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AIG ASIA PACIFIC INSURANCE PTE LTD

Ref : CC3/AIG17008817/Grb

78 SHENTON WAY #08-16
CHARTIS BUILDING
SINGAPORE 079120

Date : 05-05-2017



Code : AIG

1. Policy Particulars :- OWN DAMAGE

Insured Veh.	Veh. Inspected	SLC 3756A
Policy No. 2100465200	Coverage (\$)	0.00
Claim No.	Excess (\$)	0.00
Assign From	Assign Date	05/05/2017

2. Vehicle Particulars & Condition

Make & Model	c.c	0
Engine No. HIDDEN	Year of Reg.	
Chassis No.	Colour	
Odometer -	Steering	
Brakes	Modification	
General		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

--

5. General Information

Accident Date 30/04/2017	Inspection Date 05/05/2017
Survey held at PREMIUM AUTOMOBILES PTE LTD 55 UBI ROAD 1 . SINGAPORE 408699	

5a. Remarks

A)THE MARKET VALUE IS S\$------(EST. AVERAGE) B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE AUTHORISED REPAIRS.
--

Janice Lee (LKKAUTO)

From: Claims Department <claims@premiumauto.com.sg>
Sent: Wednesday, 24 May, 2017 7:34 PM
To: SUR
Cc: 'Claims Department'
Subject: OD claim for SLC 3756 A
Attachments: SAftersales17052419310.pdf

Dear all,

Kindly assist in confirming the excess for this vehicle.

Survey was carried out by Guo Qiang and authorized on the same day as repairs are below S\$8,000.00

Now during repairs, additional damage on the LED headlight was found.

Please pass the supplementary list to Guo Qiang for his necessary marking. Photos of the headlight was taken by Adrian just now as he was in the premises for survey.

Many thanks!

Best regards,
Claims Advisor

Tan Eng Su Jeffery

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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Print Received Message

This mail is associated with :

***SLC3756A (0108941026SG)**

OD

Apr 30 2017 10:25AM

[CHAN CHON KIAT]

Premium Automobiles Pte Ltd

From AIG Asia Pacific Insurance Pte. Ltd, (AIG_SG), sent on 29/05/2017 11:06 AM.

To LKK_HQ

Subject Alert - Adj Mandate Approved (S\$14871.00) - SLC3756A - Claim Handler: Zainal Abidin, Ahmad Termizi

Approved:14871.00.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd.
AIG Building
78 Shenton Way #07-16
Singapore 079120

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Zainal Abidin, Ahmad Termizi

Date: 25 May 2017

Preliminary Advice

Vehicle No	: SLC3756A	Accident Date	: 30/04/2017
Make	: AUDI A4	Policy No.	: 2100465200
Assignment Date	: 05/05/2017	Excess	: S\$600.00
Date of Inspection	: 05/05/2017	Est. Duration of Repair	: 5.00
Inspection At	: PREMIUM AUTOMOBILES PTE LTD (HQ) 55 UBI ROAD 1 SINGAPORE 408699		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages n/s front portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	16,164.00	(Original Est + Supplementary)
Revised Amount	:S\$	14,442.00	
Check Items (Estimated)	:S\$	429.00	
Total	:S\$	14,871.00	

Lump Sum Repair	:S\$	
-----------------	------	--

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	135,000.00
COE / PARF Rebate	:S\$	64,063.00
Salvage Value	:S\$	
Margin for Repair	:S\$	70,937.00

Remarks

- (X) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- (X) Other comments : We have authorise repair.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd.
AIG Building
78 Shenton Way #07-16
Singapore 079120

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Zainal Abidin, Ahmad Termizi

Date: 30 Aug 2018

Preliminary Advice

Vehicle No	: SLC3756A	Accident Date	: 30/04/2017
Make	: AUDI A4	Policy No.	: 2100465200
Assignment Date	: 05/05/2017	Excess	: S\$600.00
Date of Inspection	: 05/05/2017	Est. Duration of Repair	: 5.00
Inspection At	: PREMIUM AUTOMOBILES PTE LTD (HQ) 55 UBI ROAD 1 SINGAPORE 408699		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages n/s front portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	22,426.00	(include supplementary \$6,262.00)
Revised Amount	:S\$	17,710.24	(include supplementary + check item)
Check Items (Estimated)	:S\$	0.00	
Total	:S\$	17,710.24	
Lump Sum Repair	:S\$		

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	135,000.00
COE / PARF Rebate	:S\$	64,063.00
Salvage Value	:S\$	
Margin for Repair	:S\$	70,937.00

Remarks

- (X) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- () Other comments :

Enquire PARF/COE Rebate for Registered Vehicle**Vehicle Owner Particulars**

Owner ID Type: Singapore NRIC

Owner ID: 6939Z

Vehicle Details

Vehicle No.: SLC3756A

Vehicle to be Exported: No

Intended De-registration Date: 25 May 2017

Vehicle Make: AUDI

Vehicle Model: A4 1.4 TFSI S TRONIC

Primary Colour: White

Manufacturing Year: 2016

Engine No.: CVN009492

Chassis No.: WAUZZZF46GA076271

Maximum Power Output: 110.0 kW (147 bhp)

Open Market Value: \$32,056.00

Original Registration Date: 12 May 2016

First Registration Date: 12 May 2016

Transfer Count: 0

Actual ARF Paid: \$26,879.00

Intended PARF Rebate Details

PARF Eligibility: Yes

PARF Eligibility Expiry Date: 11 May 2026

PARF Rebate Amount: \$20,159.00

Intended COE Rebate Details

COE Expiry Date: 11 May 2026

COE Category: E - Open Category

COE Period(Years): 10

QP Paid: \$49,000.00

COE Rebate Amount: \$43,904.00

Total Rebate Amount: \$64,063.00

The information contained herein is correct as at 25 May 2017

OK

Land Transport Authority

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S\$ 1432/52	In order to transfer No Claim Discount as declared, please cancel your previous (AXA) policy immediately.
Name: GASTON	NCD 50% (pending approval)

HOTLINE TEL: (65) 6419-3000
FAX: (65) 6415-3723

COVER NOTE

Cover Note No. 2100465200

Date 9 May 2016

The following risk described in the Schedule is hereby HELD COVERED in the terms of the applicable Company's policy issued to the Policyholder.

SCHEDULE

Policyholder	CHAN CHON KIAT (CHEN JUNJIE)	Registration No.	SLC 3756A
Age Condition	All Age Condition	Make/Model	AUDI A4 1.4 TFSI S tronic
Policy Type	AUDI AUTO PROTECTOR	CC/Tonnage	1,395.00
Effective Date	12 May 2016	Engine No	CVN009492
Expiry Date	11 May 2017	Chassis No	WAUZZZF46GA076271
Excess	S\$600.00	Year of Registration	2016
		Hire Purchase Company	United Overseas Bank Limited

This policy is subject to driver's age condition. The policy will indemnify the insured or any authorised driver only if he/she meets the age condition. Please refer to policy terms and conditions.

In addition to the Policy Excess, a Young and/or Inexperienced Driver Excess ("YIDR") of S\$3,000.00 (before GST) will apply to You or Your Authorised Driver who is below the age of 23 (in case of All Age Condition policies) and/or has less than 2 years' driving experience. The YIDR Excess is not applicable to Named Driver policies.

Usage of vehicle only for the following purposes:

1. Use only for social, domestic and pleasure purposes and for the Policyholder's business.
2. Use in connection with the Policyholder's business. Use for the carriage of passengers (other than for hire or reward) in connection with the Policyholder's business and use for social, domestic or pleasure purposes.

Please note that acceptance of the risk is subject to our final acceptance and terms and conditions applicable to the policy. Should you require any change to the insurance, please contact us immediately. Otherwise, any change will not be covered under the policy.

The Company may cancel this cover by notice in writing and the insurance will be terminated and a proportionate part of the annual premium for the insurance will be charged for the time the Company has been on risk.

MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) ACT (CHAPTER 189)
MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) RULES, 1960
ROAD TRANSPORT ACT, 1987 (MALAYSIA)
MOTOR VEHICLES (THIRD-PARTY RISKS) RULES, 1959 (MALAYSIA)

CERTIFICATE OF INSURANCE

I/We hereby certify that this cover note is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia)

Issued in SINGAPORE

AIG Asia Pacific Insurance Pte. Ltd.

IMPORTANT NOTICE

THIS COVER NOTE IS VALID FOR
60 DAYS FROM THE FIRST DAY OF
THE POLICY PERIOD. APPLICABLE
TO CORPORATE POLICIES ONLY.

AUTHORISED REPRESENTATIVE

ORIGINAL

SSPCOW.



Licence Number: **S7616939Z**
 Name: **CHAN CHON KIAT
(CHEN JUNJIE)**
 Birth Date: **13 Jun 1976**
 Issue Date: **15 Apr 2017**



002675006F

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

	EFFECTIVE DATE
Class 3 Motor cars with unladen weight $\leq 3000\text{kg}$ with ≤ 7 passengers, exclusive of driver; and other motor vehicles with unladen weight $\leq 2500\text{kg}$	20 Jun 1996

NP 428A



SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	02/05/2017 13:02
Date Of Accident	30/04/2017 10:25
Exact Location Of Accident	WATERWAY POINT CARPARK BIM NEAR EXIT
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLC3756A
-----------------------------	----------

Insured/Policyholder

Name Of Registered Owner	CHAN CHON KIAT
NRIC No	S7616939Z
Email Address	CHONKIAT.CHAN@TETRAPAK.COM
Mobile Phone No	(LOCAL) +65-85188628
Alternative Phone No	HOME-68757687

Vehicle Particulars

Manufacturer	AUDI
Model	A4-1.4 TFSI S TRONIC (A)
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	2100465200
Cover Note Number	

Driver

Name of Driver	CHAN CHON KIAT
NRIC No	S7616939Z
Date Of Birth	13/06/1976
Occupation	INDOOR
Date Of Driving Pass	20/06/1996
Driving Experience	20 YEARS AND 10 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-85188628
Fax Number	
Contact Number	HOME-68757687
Email Address	CHONKIAT.CHAN@TETRAPAK.COM

Address	BLK 637B PUNGGOL DRIVE #18-411
Postcode	822637
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION- HEAD TO SIDE
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Was any body injured in the Accident?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	2

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

DRIVING TOWARDS EXIT OF CARPARK AT WATERWAY POINT CHECK CLEAR AND MOVING SLOWLY TOWARDS EXIT. SAW SJW3710A TURN INTO SIDE LANE AND DRIVING AT QUITE HIGH SPEED WITH NO INTENTION OF STOPPING. HAVE TO STOP TO AVOID COLLISION ON MY LEFT FRONT DOOR AS THERE IS PASSENGER ON THE FRONT LEFT SEAT. CAR SJW3710A MOVE FORWARD TO IMPACT LEFT FRONT WHEEL AREA.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SJW3710A
Vehicle Make/Model/Colour	CHEVROLET AVEO GREY
Details Of Properties	
Name of Driver	YAP YONG KONG
NRIC/Passport Number	S7035998G
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

Details of Witness

Name	
Phone Number	
Email Address	

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
 3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
 5. Any false reporting may be referred to the Police for investigation.
 6. The report will be forwarded by the Insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
 7. By the lodgement of this report to the Insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
- 5. Consent under the Personal Data Protection Act (PDPA)**
- I understand, acknowledge, agree and consent that:
- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' law yers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
 - (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' law yers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
 - (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their law yers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.



Policyholder's Signature / Date & Time

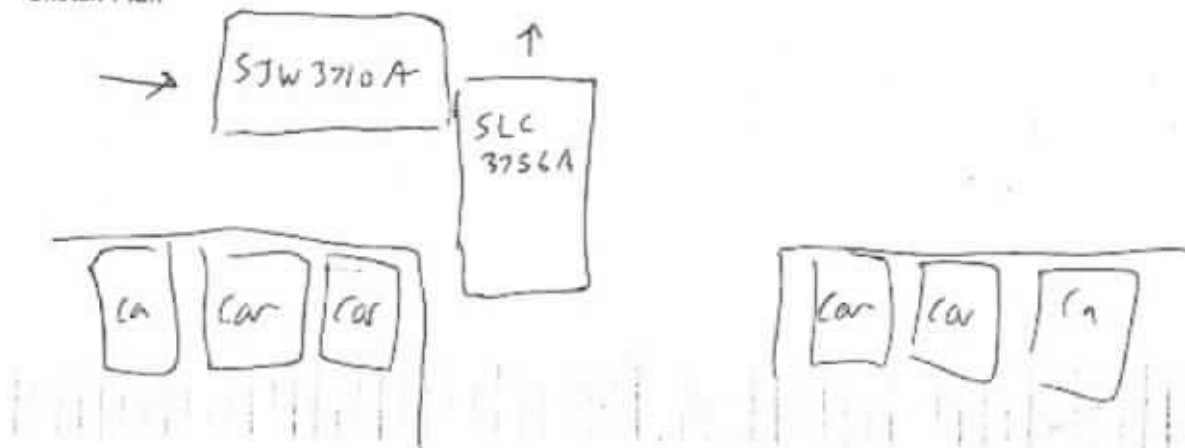


Driver's Signature (if driver is not the policyholder) / Date & Time



Witnessed by Reporting Centre Personnel

Sketch Plan



Sketch Plan #2

Describe Circumstances of the Accident

Driving towards exit of carpark at Waterway Point.
Check clear and moving slowly towards exit.
Saw SJW 3710W turn into side lane and driving at quite
high speed with no intention of stopping. even though ~~into~~
~~my car is~~
Have to stop to avoid collision on my left front door
as there is a passenger on the front left seat.

Car SJW 3710W move forward to impact left front wheel area.

Declaration

We declare the foregoing particulars are true in every respect.



Policyholder's Signature / Date &
Time



Driver's Signature (If driver is not the policyholder) / Date
& Time



Witnessed by Reporting Centre
Personnel



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/OD/0419/2017/JT
Date	:	2-May-17

Vehicle in workshop. Kindly arrange for survey.

Your insured vehicle no: **SLC 3756 A**

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name	:	Mr. Chan Chon Kiat
Address	:	637B Punggol Drive #18-411 Singapore 820637
Telephone	:	(HP) 8518 8628
Type of Claim	:	Own Damage Claims /
Policy No.	:	2100465200
Vehicle No	:	SLC 3756 A
Model Code	:	Audi A4 Sedan 1.4 TFSI S-tronic
Model / Year	:	May-16
Engine No	:	CVN 009492
Chassis No	:	WAUZZZF4GGA076271
Mileage	:	-
Date In	:	-
Liability	:	-
Excess Cost	:	-
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	30-Apr-17
Place of Accident	:	Waterway Point Carpark

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name

: Gue Qiang - 8288 0282

Surveyed Date

: Authorised

Authorised Date

:

Excess Cost

:

05/5/17

Liability

:

Remarks

:

5 Days.

[Signature]
5/5/17

Please Note

- : This estimate is based on visual inspection of the affected vehicle. Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly. For inspection of vehicle, please refer to Ms Norah Khai at Tel:6768 9828 for appointment.

Yours faithfully,

Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SLC 3756 A.

S/N	Nature of Jobs	Estimated Charges	Surveyor's Recommendation
1	To remove and transfer front wire harness for headlights, horns, outside temperature sensor and headlight washer assy.	S/N \$ 360.00	/ /
2	To remove front fittings, dismantle and renew front bumper and LHS front fender damaged attachments. Reinstall headlights, re-organize front crash management components. Reinstall all parts removed.	\$ 1,500.00	1000 /
3	To respray front bumper and LHS front fender.	\$ 1,500.00	1100 /
4	To renew LHS front rim and carry out wheel alignment.	S/N \$ 280.00	/ /
5	To carry out diagnostic checks.	S/N \$ 192.00	/ /
TOTAL LABOUR CHARGES		: \$ 3,832.00	

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLC 3756 A.

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	FRONT BUMPER Left / re	\$ 1,703.00	1362.40
2	FRONT BUMPER GUIDE - LHS RZ & NN	\$ 29.00	X
3	FRONT FENDER - LHS / BUL	\$ 643.00	514.40
4	FRONT FENDER ATTACHEMENT PARTS - LHS / MC	\$ 44.00	33.52
5	FRONT FENDER BRACE - LHS / MC	\$ 100.00	79.44
6	FRONT FENDER INNER BRACKET - LHS /	\$ 29.00	23.20
7	FRONT FENDER OUTER BRACKET - LHS /	\$ 15.00	11.28
8	FRONT FENDER UPPER BRACKET - LHS /	\$ 42.00	33.04
9	FRONT FENDER LOWER BRACKET - LHS X NN	\$ 79.00	X
10	POP RIVETS / MC	10 \$ 34.00	26.88
11	FRONT WHEEL HOUSE LINER - LHS / re	\$ 208.00	166.00
12	WHEEL HOUSE LINER ATTACHMENT - LHS / MC	\$ 76.00	60.56
13	FRONT WHEEL SPOILER - LHS / MC	\$ 61.00	48.48
14	FRONT STONE CHIP GUARD - LHS X NN	\$ 43.00	X
15	FRONT ALUMINIUM RIM - LHS / Cut	\$ 465.00	372.00
16	SUNDRIES / MC	\$ 300.00	33.68
TOTAL SPARE PARTS		: \$ 3,871.00	
TOTAL LABOUR CHARGES		: \$ 3,832.00	
GRAND TOTAL		: <u>\$ 7,703.00</u>	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

20066-36

Premium Automobiles Pte Ltd

55 Ubi Road 1, Singapore 408699

Tel : (65) 8368 2323 Fax : (65) 6841 1183

Supplementary Estimate 1

GST Reg No. 19-9902271-W

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Mr. Adrian Ling - Motor Claims Dept
Tel: 6841 0055 - Fax: 6256 4315

Estimate No. PA/OD/0419/2017/JT
Date 24-May-17
Service Advisor Jeffery Tan
Pages 1
Regn No SLC 3756 A
Model No Audi A4 Sedan 1.4 TFSI S-tronic

Quantity	Description	Unit Price	Amount
<u>Parts</u>			
1	LED headlight - LHS / CRA	\$ 7,861.00	6588.80
		\$ 7,861.00	
<u>LABORS</u>			
1	To renew LHS LED headlight.	\$ 600.00	250
TOTAL		\$ 8,461.00	

For Premium Automobiles Pte Ltd

Authorized Signature



Guo Qiang
25/5/17

Premium Automobiles Pte Ltd

55 Ubi Road 1, Singapore 408699

Tel : (65) 6366 2323 Fax : (65) 6841 1183

Supplementary Estimate 2

GST Reg No. 19-9902271-W

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Mr. Adrian Ling - Motor Claims Dept
Tel: 6841 0055 - Fax: 6256 4315

Estimate No.	PA/OD/0419/2017/JT
Date	20-Jul-17
Service Advisor	Jeffery Tan
Pages	1
Regn No	SLC 3756 A
Model No	Audi A4 Sedan 1.4 TFSI S-tronic

Quantity	Description	Unit Price	Amount
Parts			
1	Front wheel bearing - LHS / <i>NCL</i>	\$ 822.00	\$ 657.20
2	Front ball joint - LHS	\$ 157.00	\$ 125.60
3	Front wishbone link - LHS	\$ 462.00	\$ 369.60
4	Front suspension guide - LHS	\$ 560.00	\$ 455.60
5	Front wheel hub - LHS	\$ 630.00	\$ 503.60
6	Front upper arm - Inner/Outer LHS	\$ 868.00	\$ 694.40
7	Tie Rod - LHS	\$ 163.00	\$ 130.00
8	Suspension bolts and nuts / <i>NCL</i>	\$ 200.00	\$ 138.56
		\$ 3,862.00	\$ 3,074.56
Labours			
1	To dismantle front suspension assy. Inspect for damages and renew according to damages. (Special Nett)	\$ 2,400.00	\$ 2,400.00
	TOTAL	\$ 6,262.00	\$ 5,474.56

For Premium Automobiles Pte Ltd

Authorised Signature

Janice Lee (LKKAUTO)

From: Boo seng yak <boojohnny@gmail.com>
Sent: Monday, September 04, 2017 6:30 PM
To: Guo Qiang (LKKAUTO); SUR; Carrine Leong; Nora Khai
Subject: FINAL REVISION SLC3756A - OD AIG - SURVEYED 5 MAY 17
Attachments: PA04192017 -SLC 3756 A - A4 Sedan 1.4 TFSI -Front (AIG).xls

Hi Guo Qiang and all,

Revised estimate is attached.

Please confirm repair cost of \$17,710.24 @ 6 days of repairs exclude 1 Sunday.

Your early closure is well appreciated.

Best regards - jb

86 562055

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/OD/0419/2017/JT
Date	:	02-May-17

Vehicle in workshop. Kindly arrange for survey.

Your insured vehicle no: **SLC 3756 A**

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Hi Guo Qiang

you recommended 5 days

We took 6 days exclude 1 Sunday

jb - ok - 4/9

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name	:	Mr. Chan Chon Kiat
Address	:	637B Punggol Drive #18-411 Singapore 820637
Telephone	:	(HP) 8518 8628
Type of Claim	:	Own Damage Claims
Policy No.	:	2100465200
Vehicle No	:	SLC 3756 A
Model Code	:	Audi A4 Sedan 1.4 TFSI S-tronic
Model / Year	:	May-16
Engine No	:	CVN 009492
Chassis No	:	WAUZZZF4GGA076271
Mileage	:	-
Date In	:	
Liability	:	-
Excess Cost	:	-
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	30-Apr-17
Place of Accident	:	Waterway Point Carpark

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SLC 3756 A.

S/N	Nature of Jobs		Estimated Charges	Surveyor's Recommendation
1	To remove and transfer front wire harness for headlights, horns, outside temperature sensor and headlight washer assy.	S/N	\$ 360.00	\$ 360.00
2	To remove front fittings, dismantle and renew front bumper and LHS front fender damaged attachments. Reinstall headlights, re-organize front crash management components. Reinstall all parts removed.		\$ 1,500.00	\$ 1,000.00
3	To respray front bumper and LHS front fender.		\$ 1,500.00	\$ 1,100.00
4	To renew LHS front rim and carry out wheel alignment.	S/N	\$ 280.00	\$ 280.00
5	Added labour charges - see attached (1)		\$ 600.00	\$ 250.00
6	Added labour charges - see attached (2)		\$ 2,400.00	\$ 2,400.00
7	To carry out diagnostic checks.	S/N	\$ 192.00	\$ 192.00
TOTAL LABOUR CHARGES		:	<u>\$ 6,832.00</u>	<u>\$ 5,582.00</u>

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLC 3756 A.

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	FRONT BUMPER	\$ 1,703.00	\$ 1,362.40
2	FRONT BUMPER GUIDE - LHS	\$ 29.00	
3	FRONT FENDER - LHS	\$ 643.00	\$ 514.40
4	FRONT FENDER ATTACHEMENT PARTS - LHS	\$ 44.00	\$ 33.52
5	FRONT FENDER BRACE - LHS	\$ 100.00	\$ 79.44
6	FRONT FENDER INNER BRACKET - LHS	\$ 29.00	\$ 23.20
7	FRONT FENDER OUTER BRACKET - LHS	\$ 15.00	\$ 11.28
8	FRONT FENDER UPPER BRACKET - LHS	\$ 42.00	\$ 33.04
9	FRONT FENDER LOWER BRACKET - LHS	\$ 79.00	
10	POP RIVETS	10 \$ 34.00	\$ 26.88
11	FRONT WHEEL HOUSE LINER - LHS	\$ 208.00	\$ 166.00
12	WHEEL HOUSE LINER ATTACHMENT - LHS	\$ 76.00	\$ 60.56
13	FRONT WHEEL SPOILER - LHS	\$ 61.00	\$ 48.48
14	FRONT STONE CHIP GUARD - LHS	\$ 43.00	
15	FRONT ALUMINIUM RIM - LHS	\$ 465.00	\$ 372.00
16	Added parts - see attached (1)	\$ 7,861.00	\$ 6,288.80
17	Added parts - See attached (2)	\$ 3,862.00	\$ 3,074.56
18	SUNDRIES	\$ 300.00	\$ 33.68
TOTAL SPARE PARTS		\$ 15,594.00	\$ 12,128.24
TOTAL LABOUR CHARGES		\$ 6,832.00	\$ 5,582.00
GRAND TOTAL		\$ 22,426.00	\$ 17,710.24

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles Pte Ltd

55 Ubi Road 1, Singapore 408699

Tel : (65) 6366 2323 Fax : (65) 6841 1183

Supplementary Estimate 1

GST Reg No. 19-9902271-W

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way
#07-16 AIG Building
Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept
Tel: 6841 0055 - Fax: 6256 4315

Estimate No.

PA/OD/0419/2017/JT

Date

24-May-17

Service Advisor

Jeffery Tan

Pages

1

Regn No

SLC 3756 A

Model No

Audi A4 Sedan 1.4 TFSI S-tronic

Quantity	Description	Unit Price	Amount
<u>Parts</u>			
1	LED headlight - LHS	\$ 7,861.00	\$ 6,288.80
		\$ 7,861.00	\$ 6,288.80
<u>LABORS</u>			
1	To renew LHS LED headlight.	\$ 600.00	\$ 250.00
TOTAL		\$ 8,461.00	\$ 6,538.80

For Premium Automobiles Pte Ltd

Authorised Signature

User	TP's Login ID (@LKKAuto.com)	OD's Login ID (@gmail.com)	HP no.	Password	AXA website:
Janice	JaniceLee@lkk	LKKUserOD25	97600040	Axacentre26 @	https://vp.smartclaims.axa.com.sg/claim-portal/

Premium Automobiles

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims Dept
Yr Ref: SLC 3756 A

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/OD/0419/2017/MAS

26 Sept 2018

Dear Sir,

RE: INSURANCE CLAIM FOR SLC 3756 A, Audi A4 Sedan 1.4 TFSI S-Tro

With reference to the above-mentioned vehicle, no **SLC 3756 A**, claimant, **Mr. Chan Chon Kiat**, please find the related document per attached.

1. A copy of the Original invoice no. 85012956 – S\$18,307.96
2. A copy of the Discharge Voucher duly signed by client.

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encls

AIG – SLC 3756 A

from
Telephone +65-
Telefax +65-
EMail
Our department
Our Ref
Your Ref
Date

total pages

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183



Premium Automobiles Pte Ltd

Audi Centre Singapore
281 Alexandra Road
Singapore 119938
Main Telephone: 6834 2223
Main Telefax: 6471 3731
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Alexandra Service Centre
281 Alexandra Road
Singapore 119938
Telephone: 6888 2223
Telefax: 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408722
Telephone: 6388 1222
Telefax: 6441 4122

Customer Service
Service Appointment: 6884 2323
Hour Breakdown Service: 9638 1237
Email: customer.care@premiumauto.com.sg

INSURANCE TAX INVOICE
Company No. 199902271W
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice: 85012956 Date : 19/09/2016 Order : SLC3756A Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	---	--

Regn No.: SLC3756A (V 29759) Regn Date: 12/05/2016 Mileage: 46182 WIP No.: 22349
Model: A4 SEDAN 1.4 TFSI S tronic Chassis: MAUZZZF46GA076271 Engine: CVN 009492 Dept: U
USB No.:
You have been assisted by :- UB-Jiayee (87)

		Details	Qty	Unit Price	Amount
Q	EXC	M: 8888 Insurance Excess/Liability	-500.00	1.00	-500.00
S	BODYWORK	M: TO REMOVE AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHTS, HORNS, OUTSIDE TEMPERATURE SENSOR AND HEADLIGHT WASHER ASSY	360.00	1.00	360.00
S	BODYWORK	M: TO REMOVE FRONT FITTINGS, DISMANTLE AND RENEW FRONT BUMPER AND LHS FRONT FENDER DAMAGED ATTACHMENTS. REINSTALL HEADLIGHTS, REORGANISE FRONT CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED	1000.00	1.00	1,000.00
S	BODYWORK	M: TO RESPRAY FRONT BUMPER AND LHS FRONT FENDER	1100.00	1.00	1,100.00
S	BODYWORK	M: TO RENEW LHS FRONT RIM AND CARRY OUT WHEEL ALIGNMENT	280.00	1.00	280.00
S	BODYWORK	M:	192.00	1.00	192.00
Sub-Total					
7% GST					
Grand Total					



Premium Automobiles Pte Ltd

Audi Centre Singapore
281 Alexandra Road
Singapore 119938
Main Telephone: 6386 2223
Main Telefax: 6471 3733
Page 2 15:36

Alexandra Service Centre
281 Alexandra Road
Singapore 119938
Telephone: 6386 2223
Telefax: 6471 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408022
Telephone: 6386 1221
Telefax: 6386 1221

Customer Service
Service Appointment: 6386 2323
Hour Breakdown Service: 6428 1233
Email: customer.care@premiumauto.com.sg

INS TAX INVOICE
Company Reg. No. 199902271W
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice: 85012956 Date : 19/09/2016 Order : SLC3756A Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	---	--

Regn No.: SLC3756A (V 29759) Regn Date: 12/05/2016 Mileage: 46182 WIP No.: 22349
Model: A4 SEDAN 1.4 TFSI S tronic Chassis: WAUZZZF46GA076271 Engine: CVN 009492 Dept: U
USB No.:
You have been assisted by :- UB-Jiaayee (87)

		Details	Qty	Unit Price	Amount
S	BODYWORK	TO CARRY OUT DIAGNOSTIC CHECK M:	2400.00	1.00	2,400.00
S	BODYWORK	TO DISMANTLE FRONT SUSPENSION ASSY, INSPECT FOR DAMAGES AND RENEW ACCORDING TO DAMAGES. M:	250.00	1.00	250.00
X	ABW0601025B	RIM 16" CAN Less 020%	1.00	465.00	372.00
X	ABW0407253F	HOUSING (TECH) Less 020%	1.00	821.50	657.20
X	AWHT006542	SCREW (TECH) (A) Less 020%	2.00	8.30	13.28
X	AWHT006366	SCREW (TECH) (A) Less 020%	8.00	4.30	27.52
X	ABW0407689B	JOINT (TECH) (A) Less 020%	1.00	157.00	125.60
X	ABW0407693B	WISHBONE (TECH) (A) Less 020%	1.00	569.50	455.60
X	ABW0407505C	UPPER LINK (TECH) (A) Less 020%	1.00	434.00	347.20
X	ABW0407509B	UPPER LINK (TECH) (A) Less 020%	1.00	434.00	347.20
X	ABW0423811C	TIEROD END (TECH) Less 020%	1.00	162.50	130.00
X	ABW0498625	WHEEL HUB (A) Less 020%	1.00	629.50	503.60
X	ABW0407151A	CONTR ARM (V) (G) Less 020%	1.00	462.00	369.60
X	ABW0941773A	HEADLIGHT Less 020%	1.00	7861.00	6,288.00
Sub-Total					
7% GST					
Grand Total					



Premium Automobiles Pte Ltd

Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone: 6386 2223
Main Telefax: 6471 3333
Page 3 15:36

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Telephone: 6386 2223
Telefax: 6475 1025

Ubi Service Centre
15 Ubi Road 1
Singapore 408722
Telephone: 6386 2223
Telefax: 6475 1025

Customer Service
Service Appointment: 6386 2223
24-hour Breakdown Service: 9628 1233
Email: customer.care@premiumauto.com.sg

INS TAX INVOICE
Company Reg. No. 199902271W
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice: 85012956 Date : 19/09/2016 Order : SLC3756A Term : 30	Account: A0005 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	---	--

Regn No.: SLC3756A (V 29759) Regn Date: 12/05/2016 Mileage: 46182 WIP No.: 22349

Model: A4 SEDAN 1.4 TFSI S tronic Chassis: WAUZZZF46GA076271 Engine: CVN 009492 Dept: U

VSB No.:

You have been assisted by :- UB-Jiayee | 67 |

		Details	Qty	Unit Price	Amount
X	ABW0821105A	FENDER Less 020%	1.00	543.00	514.40
X	ABW0821171A	WHEEL HOUS Less 020%	1.00	207.50	166.00
X	ABW0853887A	SPOILER Less 020%	1.00	60.60	48.48
X	ABW0807065C GRU	COVER Less 020%	1.00	1703.00	1,362.40
X	ABE0407643A	SCREW (TECH) Less 020%	2.00	23.10	36.96
X	ABW0098629	ATT. PARTS Less 020%	1.00	75.70	60.56
X	ABW0821467	BRACKET Less 020%	1.00	29.00	23.20
X	ABW0821469	BRACKET Less 020%	1.00	41.30	33.04
X	ABW0821471	BRACKET Less 020%	1.00	14.10	11.28
X	ABW0821433B	BRACKET Less 020%	1.00	14.10	11.28
X	ABW0821135C	SUPPORT Less 020%	1.00	93.30	79.44
X	ABW0823745	COVER Less 020%	1.00	18.30	14.64
X	ABW0820581B	COVER Less 020%	1.00	23.60	18.88
X	ABW0853823A 989	STONEGUARD Less 020%	1.00	42.10	33.68
X	AN 0161857	POP-RIVET Less 020%	12.00	2.80	26.88
X	AN 10272382	NUT (TECH) Less 020%	4.00	2.50	8.00
X	AN 10640901	BOLT (REQ2) (TECH) Less 020%	1.00	9.50	7.60
X	AN 01116417	NUT (TECH) Less 020%	1.00	3.00	2.40

Sub-Total

7% GST

Grand Total



Premium Automobiles Pte Ltd

Audi Centre Singapore
281 Alexandra Road
Singapore 119938
Main Telephone: 6386 2223
Fax: 6386 2223
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Alexandra Service Centre
281 Alexandra Road
Singapore 119938
Telephone: 6386 2223
Telefax: 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408046
Telephone: 6441 1165
GST Reg. No. 199902271W

Customer Service
Service Appointment
24-hour Breakdown Service
Email: customer.care@premiumauto.com.sg
6386 2323
6428 1233

INS TAX INVOICE

Company Reg. No. 199902271W

GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD	Invoice: 85012956	Account: 00006 (T 0)
MOTOR CLAIM DEPT	Date: 19/09/2018	AIG ASIA PACIFIC INSURANCE PTE LTD
AIG BUILDING	Order: SLC3756A	MOTOR CLAIM DEPT
78 SHENTON WAY	Term: 30	AIG BUILDING
#07-16		78 SHENTON WAY
SINGAPORE 079120 079120		#07-16
		SINGAPORE 079120

Regn No.: SLC3756A (V 29759) Regn Date: 12/05/2016 Mileage: 46182 WIP No.: 22349

Model: A4 SEDAN 1.4 TFSI S tronic Chassis: WAUZZZF46GA076271 Engine: CWN 009492 Dept: U

USB No.:

You have been assisted by :- UB-Jiayee (07)

		Details	Qty	Unit Price	Amount
X	AWMT006151	NUT (REQ1)(TECH)	5.00	6.00	27.20
X	AW 10197304	BOLT (TECH)	1.00	5.40	4.32

Parts 12,128.24
Labour 0.00
Sublet 5,582.00
Menus 0.00
Lubricant 0.00

Sub-Total 17,110.24

7% GST 1,197.72

Grand Total 18,307.96



21/9

Received by

For & on behalf of
Premium Automobiles Pte Ltd

Customer

Premium Automobiles

Telefax

to AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Motor Claims Dept
Yr Ref: SLC 3756 A

Norah Khai
6768 9828
6841 1183

Body Repair

PA/OD/ 0419//2017/JT
29 May 2017

from
Telephone +65-
Telefax +65-
Mobile +65-
Our department
Your Claim Ref
Our Ref
Date

total pages

RE : CLAIM – OWNER'S SATISFACTION/DISCHARGE VOUCHER

Make & Model : Audi A4 Sedan 1.4 TFSi
Vehicle Chassis No. : WAUZZZF46GA076271
Vehicle Regn No. : SLC 3756 A
Vehicle Mileage : 46182 km
Vehicle Owner : Mr. Chan Chon Kiat
Certificate No : 2100465200
Policy Excess : S\$642.00 (inclusive of 7% GST)
Accident Date : 30th April 2017
Place : Waterway Point Carpark
Repair Cost : S 18,307.96
WIP No. : 22349
Repairer's Name : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Road 1
Singapore 408699
Telephone (65) 6366 2323
Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

Owner / Insured Signature : 

Time :

Date : 29/05/2017

REPUBLIC OF SINGAPORE DRIVING LICENCE



Licence Number: **S7616939Z**

CHAN CHON KIAT
(CHEM JUNJIE)

Birth Date: 13 Jun 1976

Issue Date: 15 Apr 2017



002675006F

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

EFFECTIVE DATE

Class 3 Motor cars with unladen weight $\leq 3000\text{kg}$ with ≤ 7 passengers, exclusive of driver; and other motor vehicles with unladen weight $\leq 2500\text{kg}$ 20 Jun 1996

NP 42BA



Licence No: S7616939Z



S\$ 1432/52	In order to transfer No Claim Discount as declared, please cancel your previous (AXA) policy immediately.
Name GASTON	NCD 50% (pending approval)

HOTLINE TEL: (65) 6419-3000
FAX: (65) 6415-3723

COVER NOTE

Cover Note No. 2100465200

Date 9 May 2016

The following risk described in the Schedule is hereby HELD COVERED in the terms of the applicable Company's policy issued to the Policyholder.

SCHEDULE

Policyholder	CHAN CHON KIAT (CHEN JUNJIE)
Age Condition	All Age Condition
Policy Type	AUDI AUTO PROTECTOR
Effective Date	12 May 2016
Expiry Date	11 May 2017
Excess	S\$600.00
Registration No.	SLC 3756 A
Make/Model	AUDI A4 1.4 TFSI S tronic
CC/Tonnage	1,395.00
Engine No	CVN009492
Chassis No	WAUZZZF46GA076271
Year of Registration	2016
Hire Purchase Company	United Overseas Bank Limited

This policy is subject to driver's age condition. The policy will indemnify the insured or any authorised driver only if he/she meets the age condition. Please refer to policy terms and conditions.

In addition to the Policy Excess, a Young and/or Inexperienced Driver Excess ("YIDR") of S\$3,000.00 (before GST) will apply to You or Your Authorised Driver who is below the age of 23 (in case of All Age Condition policies) and/or has less than 2 years' driving experience. The YIDR Excess is not applicable to Named Driver policies.

Usage of vehicle only for the following purposes:

1. Use only for social, domestic and pleasure purposes and for the Policyholder's business.
2. Use in connection with the Policyholder's business. Use for the carriage of passengers (other than for hire or reward) in connection with the Policyholder's business and use for social, domestic or pleasure purposes.

Please note that acceptance of the risk is subject to our final acceptance and terms and conditions applicable to the policy. Should you require any change to the insurance, please contact us immediately. Otherwise, any change will not be covered under the policy.

The Company may cancel this cover by notice in writing and the insurance will be terminated and a proportionate part of the annual premium for the insurance will be charged for the time the Company has been on risk.

MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) ACT (CHAPTER 189)
MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) RULES, 1960
ROAD TRANSPORT ACT, 1987 (MALAYSIA)
MOTOR VEHICLES (THIRD-PARTY RISKS) RULES, 1959 (MALAYSIA)

CERTIFICATE OF INSURANCE

I/We hereby certify that this cover note is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia)

Issued in SINGAPORE

AIG Asia Pacific Insurance Pte. Ltd.

IMPORTANT NOTICE

THIS COVER NOTE IS VALID FOR
60 DAYS FROM THE FIRST DAY OF
THE POLICY PERIOD. APPLICABLE
TO CORPORATE POLICIES ONLY.

AUTHORISED REPRESENTATIVE

ORIGINAL

SSPCOW

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	07 May 2017		05 May 2017 13:49 Edit Adj Rpt	S\$17,710.24 Edit Estimates	S\$17,710.24 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by insurer]									
Insured: CHAN CHON KIAT , ID: S7616939Z, Tel: +6585188628, Email: CHONKIAT.CHAN@TETRAPAK.COM									
Vehicle Reg. No.: SLC3756A		Date of Loss: 30/04/2017 10:00 - :59 [11 Months and 18 Days From LTA Reg Date (Man Yr)]							
Claim Type: OD / 0108941026SG		Policy/Cover Note No.: 2100465200 (Comprehensive)							
		Excess: S\$600.00							
Repairer: Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911									
Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Zainal Abidin, Ahmad Termizi] AhmadTermizi.ZainalAbidin@aig.com									
Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by XING GUO QIANG] ... [Final Rpt due 17/05/2017]									
Driver/Custodian: CHAN CHON KIAT (40 / Male), NRIC: S7616939Z, Tel: +6585188628									
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
- AIG_SG (11/09/2018): Alert - Adj Mandate Approved (S\$17710.24) - SLC3756A - Claim Handler: Zainal Abi... - AIG_SG (29/05/2017): Alert - Adj Mandate Approved (S\$14871.00) - SLC3756A - Claim Handler: Zainal Abi... - AIG_SG (08/05/2017): SLC3756A / OD / 30/04/2017 / Coverage & Excess update									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SLC3756A (0108941026SG)
OD
Apr 30 2017 10:25AM
[CHAN CHON KIAT]
Premium Automobiles Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View		View in Browser	
Assessment Reports															1 per page		☒	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail		Print		
1	25/05/17 16:41	Adjuster Immediate Advice													Load HTM			
2	31/08/18 11:06	Adjuster Immediate Advice													Load HTM			
															3 per page		☒	
Photos/Images															3 per page		☒	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail		Print		
1	05/05/17 14:55	General View													Load JPG	☒		
2	05/05/17 14:55	General View													Load JPG	☒		
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20	05/05/17 14:55	General View													Load JPG	☒		
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29	20/03/18 11:10	Reinspection Photo													Load JPG	☒		
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31	20/03/18 11:10	Reinspection Photo													Load JPG	☒		
32	20/03/18 11:10	Reinspection Photo													Load JPG	☒		
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Documentation															1 per page		☒	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail		Print		

Assessment Reports			1 per page	☒
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	05/05/17 14:52	Driver's Driving License	Load PDF	
2	05/05/17 14:52	Singapore Accident Statement	Load PDF	
3	05/05/17 14:52	Certificate of Insurance	Load PDF	
4	05/05/17 14:52	WORKSHOP ESTIMATE	Load PDF	
5	25/05/17 16:12	SUPPLEMENTARY ESTIMATE	Load PDF	
6	29/08/18 20:01	SLC 3756A FINALISE ESTIMATE	Load PDF	
7	01/10/18 16:11	Workshop Invoice	Load PDF	
8	01/10/18 16:11	Discharge Voucher	Load PDF	
9	01/10/18 16:23	Supplementary	Load PDF	

Linked Accident Report Documents

Assessment Reports			1 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	02/05/17 13:24	Accident Statement	Load HTML	

Photos/Images			3 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	02/05/17 13:22	Accident Photo	Load JPG	☒
2	02/05/17 13:22	Accident Photo	Load JPG	☒
3	02/05/17 13:22	Accident Photo	Load JPG	☒
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12	02/05/17 13:22	Accident Photo	Load JPG	☒
13	02/05/17 13:22	Accident Photo	Load JPG	☒

Documentation			1 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	02/05/17 13:18	Sketch Plan	Load JPG	☒
2	02/05/17 13:18	Sketch Plan #2	Load JPG	☒

Documents Checklist

DOCUMENTS CHECKLIST		Reset	Save	Print
There are no document checklists configured.				
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)				
Show Remarks To: ☐ Handling Insurer Note: Remarks are private unless you show it to other parties.				

LKK Auto Consultants Pte Ltd (Co Reg No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.
AIG Building, 78 Shenton Way #07-16
Singapore 079120

Our File No: CC3/AIG17008817/GRBE2

Date: 01/10/2018

REFERENCE

Insured/Claimant:	CHAN CHON KIAT	Policy No:	2100465200	Claim No:	0108941026SG
Date of Loss:	30/04/2017	Nature of Claim:	OD		

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SLC3756A	Engine No:	CVN009492
Make & Model:	AUDI A4, 1.4 TFSI S TRONIC (A)	Chassis No:	WAUZZZF46GA076271
Reg. Date:	12/05/2016 (Man. Year: 2016)	Odometer:	19297 km
Colour:	White		
Engine Capacity:	1395 cc		
Market Value/New Car Price:	S\$135,000.00		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	205/60 R16	Rear Tyre Size:	205/60 R16
Front Left Side:	Continental 7 mm	Rear Left Side:	Continental 7 mm
Front Right Side:	Continental 7 mm	Rear Right Side:	Continental 7 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	13,234.36	12,128.24	1,106.12	8.36
Miscellaneous Items	0.00	0.00	0.00	
Labour	6,832.00	5,582.00	1,250.00	18.30
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	20,066.36	17,710.24	2,356.12	11.74
- Excess (S\$)	600.00	600.00	0.00	0.00
(S\$)	19,466.36	17,110.24	2,356.12	12.10
+ GST 7.00/7.00% (S\$)	1,362.65	1,197.72	164.93	12.10
Nett Amount (S\$)	20,829.01	18,307.96	2,521.05	12.10

INSPECTION

Date of Assignment:	05/05/2017	
Date Inspected:	05/05/2017	Inspected At: Premium Automobiles Pte Ltd (HQ) 55 Ubi Road 1 Singapore 408699
Estimated Period of Repair:	6.0 days	

Adjuster: XING GUO QIANG

Manager: Janice Lee Si Hua

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER	Deformed	1,703.00 FS	*1,362.40 FS
2	1		*FRONT BUMPER GUIDE - LHS	Not Necessary	29.00 FS	*- FS
3	1		*FRONT FENDER - LHS	Buckled	643.00 FS	*514.40 FS
4	1		*FRONT FENDER ATTACHEMENT PARTS - LHS	Necessary	44.00 FS	*33.52 FS
5	1		*FRONT FENDER BRACE - LHS	Necessary	100.00 FS	*79.44 FS
6	1		*FRONT FENDER INNER BRACKET - LHS	Necessary	29.00 FS	*23.20 FS
7	1		*FRONT FENDER OUTER BRACKET - LHS	Necessary	15.00 FS	*11.28 FS
8	1		*FRONT FENDER UPPER BRACKET - LHS	Necessary	42.00 FS	*33.04 FS
9	1		*FRONT FENDER LOWER BRACKET - LHS	Not Necessary	79.00 FS	*- FS
10	1		*POP RIVETS (10PCS)	Necessary	34.00 FS	*26.88 FS
11	1		*FRONT WHEEL HOUSE LINER - LHS	Deformed	208.00 FS	*166.00 FS
12	1		*WHEEL HOUSE LINER ATTCHMENT - LHS	Necessary	76.00 FS	*60.56 FS
13	1		*FRONT WHEEL SPOILER - LHS	Necessary	61.00 FS	*48.48 FS
14	1		*FRONT STONE SHIP GUARD - LHS	Not Necessary	43.00 FS	*- FS
15	1		*FRONT ALUMINIUM RIM - LHS	Cut	465.00 FS	*372.00 FS
16	1		*SUNDRIES	Necessary	300.00 FS	*33.68 FS
17	1		*LED HEADLIGHT - LHS	Cracked	6,288.80 FS	*6,288.80 FS
18	1		*FRONT WHEEL BEARING - LHS	Necessary	657.20 FS	*657.20 FS
19	1		*FRONT BALL JOINT - LHS	Bent	125.60 FS	*125.60 FS
20	1		*FRONT WISHBONE LINK - LHS	Bent	369.60 FS	*369.60 FS
21	1		*FRONT SUSPENSION GUIDE - LHS	Bent	455.60 FS	*455.60 FS
22	1		*FRONT WHEEL HUB - LHS	Bent	503.60 FS	*503.60 FS
23	1		*FRONT UPPER ARM - INNER / OUTER LHS	Bent	694.40 FS	*694.40 FS
24	1		*TIE ROD - LHS	Bent	130.00 FS	*130.00 FS
25	1		*SUSPENSION BOLTS AND NUTS	Necessary	138.56 FS	*138.56 FS

F=Franchise part. S=SpcNett.

Total Parts (S\$)	13,234.36	12,128.24
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Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REMOVE AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHTS, HORNS, OUTSIDE TEMPERATURE SENSOR AND HEADLIGHT WASHER ASSY	New	360.00	360.00
2	TO REMOVE FRONT FITTINGS, DISMANTLE AND RENEW FRONT BUMPER AND LHS FRONT FENDER DAMAGED ATTACHEMENTS. REINSTALL HEADLIGHTS, RE-ORGANIZE FRONT CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED	New	1,500.00	1,000.00
3	TO RESPRAY FRONT BUMPER AND LHS FRONT FENDER	New	1,500.00	1,100.00
4	TO RENEW LHS FRONT RIM AND CARRY OUT WHEEL ALIGNMENT	New	280.00	280.00
5	TO CARRY OUT DIAGNOSTIC CHECKS	New	192.00	192.00
6	TO RENEW LHS LED HEADLIGHT	New	600.00	250.00
7	TO DISMANTLE FRONT SUSPENSION ASSY. INSPECT FOR DAMAGES AND RENEW ACCORDING TO DAMAGES	New	2,400.00	2,400.00
Gross Labour Cost (S\$)			6,832.00	5,582.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >