

22/03/2017

ASS. REC. BY:

REF: 00/7071700-7288/ 6

Special Instruction:

SUNAJOR

ASSIGNMENT (Office)

From (Person): Yee Pei Li of H&I Date/Time: 13-04-2017 831am

Estimated Cost: Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: SJC 9066S Insured: SFX 4984L

at Workshop m/s Hock Wah Motor Tel: 6441 5650

of SIK 3011 Bedok North Ave 4 # 01-2008

Policy No: Claim No: SFX 4984L / SE / pl

Sum Insured: Excess:

Make of Veh: D.O.A. 07042017
(Client's Record)

CA / REV / REP. / REV 24 HRS 'wp'

H.O.D. Endorsement:

Date/Time: 13.04.2017 856am

Person Contacted:

Angela

Vehicle IN / OUT

Date/Time	Action/Instruction (✓) Estimate	
	SJC 9066S - COB / RW / HU / 8730 / U11A392	DA 12052011
	SFX 4984L - NM / HSE / 5009657 / H4	DA 07062012
16/10/17 @ 515pm	Pending appt survey with owner.	
30/12/17 215pm	Email to Yee Pei Li temporary close file	Closed 14/8/18

Catherine Chong (LKK Auto)

From: Catherine Chong (LKK Auto) <admin-d@lkkauto.com>
Sent: Saturday, 30 December, 2017 2:15 PM
To: 'Survey Report (ERGO Insurance Pte. Ltd.)'
Cc: 'assignments@lkkauto.com'
Subject: RE: SFX4984L / TP : SJC9066S/LKK / DOA : 07.04. 2017

Dear Pei Li,

Please be informed that we are unable to conduct the inspection after some attempts to inform the workshop to present the vehicle.

This case has been pending for a long time due to the unavailability of the owner, therefore we decided to temporarily close this case.

Kindly advise us if there is any arrangement made and will be glad to re-open the case accordingly.

"Wishes you a Happy New Year 2018"

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Catherine Chong (LKK Auto) [<mailto:admin-d@lkkauto.com>]
Sent: Thursday, 13 April, 2017 8:59 AM
To: 'Survey Report (ERGO Insurance Pte. Ltd.)' <Survey.Report@ergo.com.sg>
Cc: sur@lkkauto.com; assignments@lkkauto.com
Subject: RE: SFX4984L / TP : SJC9066S/LKK / DOA : 07.04. 2017

Dear Pei Li,

Thank you for the assignment.

Please be informed that vehicle currently not in the workshop, repairer will arrange.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Survey Report (ERGO Insurance Pte. Ltd.) [<mailto:Survey.Report@ergo.com.sg>]
Sent: Thursday, 13 April, 2017 8:31 AM

Catherine Chong (LKK Auto)

From: Survey Report (ERGO Insurance Pte. Ltd.)
<Survey.Report@ergo.com.sg>
Sent: Thursday, 13 April, 2017 8:31 AM
To: 'admin-d@lkkauto.com'
Subject: OI : SFX4984L / TP : SJC9066S/LKK / DOA : 07.04. 2017
Attachments: SJC9066S - SAS.pdf; SJC9066S - ESTIMATE.pdf; SJC9066S - PRS FORM.pdf

Dear Catherine,

In compliance with "State Courts Practice Directions Amendment No.1 of 2016" in regards to the Pre Repair Survey, both TP repairer and ERGO Insurance Pte Ltd have agreed on your company **LKK AUTO CONSULTANTS PTE LTD** to be the "Single Joint Expert".

Please conduct this survey request from **HOCK WAH MOTOR WORKSHOP PTE LTD.**

ADDRESS : BLK 3011 BEDOK INDUSTRIAL PARK E
#01-2008/10/12 BEDOK NORTH AVE 4
SINGAPORE 489977

PERSON TO CONTACT : ADELINE TAN @ 6441 5655

ERGO OFFICER-IN-CHARGE : STEVE LIM

Note: To survey on without prejudice basis. Please note that our insured/insured driver has yet to e-file their SAS for this accident. Advise the consistency of damages to third party vehicle and inform the repairer in writing, that you are require to conduct a re-survey before vehicle is returned to claimant. They are to contact your office directly. Please do keep us in the loop.

Please fill up the necessary on ERGO PRS Form from workshop and return to us together on your update of the survey status via Survey.Report@ergo.com.sg.

Attached are estimates and TP's SAS (note: reports not to be released to any Third Party).

Kindly acknowledge receipt of this email.

Thank you

Best Regards

Yee Pei Li
Claims Assistant (Motor)
ERGO Insurance Pte. Ltd.
5 Temasek Boulevard
#04-01 Suntec Tower Five
Singapore 038985
DID: 65 6829 9194
Fax: 65 6829 9247
Website: www.ergo.com.sg

ERGO

Date: 12.04.2017
Our Reference: SFX 4984L/SE/pl
Your Reference: SJC 90665

Sent via Fax

or

Email

motor@hockwah.com.sg

To: HOCK WAH MOTOR WORKSHOP PTE LTD

Pre-Repair Survey (PRS) Acknowledgement

Vehicle For inspection: SJC 90665
Insured's Vehicle: SFX 4984L
Date Of Accident: 07.04.2017

We acknowledge receipt of your request for PRS on: 12.04.2017

In compliance with "State Courts Practice Directions Amendment No.1 of 2016", do select an assessor from the list below and indicate your selection in the box marked *.

* LKK

AIS	Automobile Inspection Services Pte Ltd	LBS	L.B.S Auto Consultants Pte Ltd
FTA	FormTeam Consultancy Pte Ltd	LKK	LKK Auto Consultants Pte Ltd
IAS	Infiniti Appraisal Service	PS	Priority Services
JPK	JP Knights Pte Ltd	VAC	Vicom Ltd

- ☒ Your request for inspection does not have your client's cost of repair estimate, kindly forward a copy.
☐ Your request for inspection does not have your client's GiA report, kindly forward a copy.
☐ We acknowledge your interest for direct settlement, we will assess & revert soon upon receipt of estimate.
☒ Our Insured's driver has not reported the accident to us to date.
Others: _____

Prepared by:		Pei Li	6829 9194	<u>claims@ergo.com.sg</u>
Signature:				FAX : 6829 9247

Assessor use only:

Assignment Date: _____
Assignment Time: _____

Remarks:

Workshop use only:

Assessor attended workshop on:

Date: _____
Time: _____
Inspector: _____

☐ Vehicle not available at the appointed date and time.

Kindly acknowledge our Assessor presence for the above job -

Workshop Acknowledgement & Stamp.

Note: Our inspection is on a without admission to liability basis.