

Hsiao Tong (LKKAuto)

From: NG Stacey <stacey.ng@axa.com.sg>
Sent: Wednesday, 18 March 2020 12:56 PM
To: Hsiao Tong (LKKAuto)
Cc: Admin A
Subject: FW: [2014 OST] AXA Ref: P0616280C *LKK REF: CC6/AXA14020649/Kpa3s2-1[ACCIDENT INVOLVING XD1949B(OI) & SGQ2247U(TP) ON 31/10/2014]
Attachments: SGQ2247U - LOD docs.pdf; LKKInspection.pdf; LKKAdjustment1.pdf

Hi Hsiao Tong

Please proceed. thanks.

Regards

Stacey Ng | Assistant Manager, Motor Claims Department
AXA Insurance Pte Ltd | 8 Shenton Way, #24-01 AXA Tower, Singapore 068811 | www.axa.com.sg
Email:stacey.ng@axa.com.sg
Customer Care No. 1800 8804888



Please consider the environment before printing this message

This message is confidential. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Wednesday, March 18, 2020 7:14 AM
To: NG Stacey <stacey.ng@axa.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: [EXTERNAL] RE: [2014 OST] AXA Ref: P0616280C *LKK REF: CC6/AXA14020649/Kpa3s2-1[ACCIDENT INVOLVING XD1949B(OI) & SGQ2247U(TP) ON 31/10/2014]

Dear Sirs/Mdm,

We refer to our email dated 01 Feb 2020.

Kindly let us have your mandate/instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Saturday, 1 February 2020 10:13 AM

To: NG Stacey <stacey.ng@axa.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: [2014 OST] AXA Ref: P0616280C *LKK REF: CC6/AXA14020649/Kpa3s2-1[ACCIDENT INVOLVING XD1949B(OI) & SGQ2247U(TP) ON 31/10/2014]

Dear Sirs/Mdm,

We refer to the above matter.

We have temporary close our file on year 2015 due to no submission of LOD/documents from third party.

Now, third party had submitted the LOD and documents as attached.

In view of this, kindly assist to re-open the case and let us have you mandate to settle the matter at **\$3,187.50(all-in)**. Breakdown as follows: -

Liability: 100% (PIR shows that OID was being charged for Careless Driving)

1. Cost of Repair (w/GST)	\$ 2,835.50
2. Loss of Use (7days x \$50.00)	\$ 350.00
3. LTA/ GIA Search Fee	\$ 2.00
Total	<u>\$3,187.50</u>

Kindly let us have your mandate/ instruction.

"Wishing you a Happy and Prosperous New Year"



Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Disclaimer-----

This message may contain confidential information intended solely for the use of the named addressee. If you are not the intended recipient, you should not read, use, disclose or reproduce the content of this message. If you have received this message by mistake, please notify the sender immediately. Any views or opinions presented in this message are solely those of the author and do not necessarily represent those of AXA Insurance Pte Ltd or any other entity of the AXA Group, unless otherwise stated by the sender and duly authorized by the said companies.

-----Disclaimer-----

This message may contain confidential information intended solely for the use of the named addressee. If you are not the intended recipient, you should not read, use, disclose or reproduce the content of this message. If you have received this message by mistake, please notify the sender immediately. Any views or opinions presented in this message are solely those of the author and do not necessarily represent those of AXA Insurance Pte Ltd or any other entity of the AXA Group, unless otherwise stated by the sender and duly authorized by the said companies.

This message is confidential; its contents do not constitute a commitment by AXA except where provided for in a written agreement between you and AXA. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.