



AR REGISTERED

SMRT AUTOMOTIVE SERVICES PTE LTD
60 Woodlands Industrial Park E4
Singapore 757705
Tel : 65 6866 2652
Fax : 65 6368 7421
www.smrt.com.sg

China Taiping Insurance
c/o LKK Auto Consultants Pte Ltd
51 Ubi Ave 1
#01-25 Paya Ubi Industrial Park
Singapore 408933

Date : 21/06/2017

Our Ref.: TAX/04/17/2005/EB

Your Ref.: TBA

Dear Sirs,

ACCIDENT INVOLVING SHC4796A AND SJF6028G
ON 03/04/2017 ALONG KENT RIDGE DRIVE

LETTER OF CLAIM

We claim on behalf of SMRT TAXIS PTE LTD, owner/hirer of the vehicle Reg. No.: SHC4796A. Your driver's negligent driving has caused the above accident. As a result, my client has suffered the following losses:-


1. Cost of Repair	:	<u>\$1385.87</u>
2. Loss of Use for _____ days @ S\$ _____/day	:	<u> </u>
3. Loss of Rental for <u>4</u> days @ S\$ <u>133.75</u> /day	:	<u>\$535.00</u>
4. Loss of Income for _____ days @ S\$ _____/day	:	<u> </u>
5. Police Report/ SAS Report/ LTA Search Fee	:	<u>\$5.00</u>
6. Survey Fee	:	<u> </u>
7. Others	:	<u> </u>
Total Claims :		<u>\$1925.87</u>

We enclose the following documents :

<input checked="" type="checkbox"/> Repair Invoice	<input checked="" type="checkbox"/> Letter of Authorisation
<input type="checkbox"/> Survey Report	<input checked="" type="checkbox"/> LTA Search result
<input type="checkbox"/> Photographs _____ pcs	<input checked="" type="checkbox"/> Others :
<input type="checkbox"/> Investigation results	1. <u>Laid-up Report</u>
<input checked="" type="checkbox"/> Proof of Loss of Use /Rental/Income	2. <u> </u>
<input checked="" type="checkbox"/> Police / SAS report of <u>SHC4796A</u>	3. <u> </u>

We look forward to your confirmation to settle our claims within 15 days from the date of this letter. Payment by cheque shall be crossed and made payable to SMRT TAXIS PTE LTD.

Yours sincerely,
SMRT AUTOMOTIVE SERVICES PTE LTD


Eileen Bay
For Manager, Claims
Claims Department
Email: eileenbay@smrt.com.sg

c.c

FR-AS-CLM-02 REV 2



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/CTI17006655/K1yg3

18 APRIL 2017

WP INTELLIGENCE SERVICES
28 MAR THOMA ROAD
#03-01 MAR THOMA MANSIONS
SINGAPORE 328708

Dear Sir/Madam,

**ACCIDENT INVOLVING SJF 6028G & SHC 4796A ALONG/AT KENT RIDGE
DRIVE TOWARDS HENG MUI KENG TERRACE ON 03/04/2017**

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Kindly note that we have reviewed this matter and would like to advise that you and/or your authorized driver may not be absolved from blame for this accident.

Please provide the rental agreement between your good office and Hirer Xiong Wenping for our necessary action.

If you have evidence/information to prove that we should not settle the third party claim, kindly let us have them in writing within the next 10 days i.e. by **28/04/2017**, after we shall proceed with negotiation with Third Party claimant on the **without prejudice basis** and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please call us if you have further queries.

Yours faithfully,

Jas Khine
Case Handler
DID: 6841 2928
FAX: 6741 4108
Email: jaskhine@lkkauto.com

c.c. *China Taiping Insurance (Singapore) Pte Ltd
(Motor Claims Dept)*

AUTHORIZATION TO ACT

I, SMRT TAXIS PTE LTD (the third party claimant") of BLK 60 WOODLANDS INDUSTRIAL PARK E4 (S) 757705 (address), owner of SHC4796A (vehicle no.) hereby authorize SMRT AUTOMOTIVE SERVICES PTE LTD ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no SHC4796A that was damaged pursuant to the accident which occurred on 03/04/2017(date) along KENT RIDGE ROAD (location) involving vehicle no/s SJF6028G ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of SMRT TAXIS PTE LTD.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 13 (day) of March (month) 2020 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMHCSN1685821600

Claim No : SNM17D01998C02/8

Claimant : SMRT TAXIS PTE LTD

Amount : **S\$898.00**

Singapore Dollars EIGHT HUNDRED AND NINETY-EIGHT Only

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHC 4796A

Insured Vehicle No. : SJF 6028G

Date of Loss : 03/04/2017

Place of Accident : KENT RIDGE ROAD

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : WF INTELLIGENCE SERVICES

Driver Name : XIONG WENPING

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) Global Sum	S\$ 898.00
TOTAL	S\$ 898.00



Claimant Name: _____

NRIC No : 8XXXX706F

Signature : 

Date : 13 MAR 2020

*** This Discharge Voucher applies only to the claimant's claim or his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.



SMRT Automotive Services Pte Ltd
251 North Bridge Road Singapore 179102
Tel: 65 63311000 Fax: 65 63340247

Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 1990042802
Invoice No. : IV170500647
Date : 23.05.2017
Vehicle No. : SHC4796A
Your Ref No. : TAX/04/17/2005
Our Ref No. : 24088812
Terms : 30 Days

Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705



Description	Qty	Unit Cost	Add \$	/ (Discount) Amount	Amount
Parts					
DOOR:R/RH, FOR TOYOTA PRIUS	1.00	\$ 954.50	(25.00)	\$ 238.62	\$ 715.87
PIXEL STICKER	1.00	\$ 60.00	0.00	\$ 0.00	\$ 60.00
DOOR REGULATOR MOTOR REAR RH	0.00	\$ 947.80	(10.00)	\$ 0.00	\$ 0.00
DOOR REGULATOR SUB-ASSY, FRT/REAR RH	0.00	\$ 224.80	(25.00)	\$ 0.00	\$ 0.00
HINGE UPPER RHR, DOOR	0.00	\$ 81.70	(25.00)	\$ 0.00	\$ 0.00
HINGE LOWER RHR, DOOR	0.00	\$ 52.00	(25.00)	\$ 0.00	\$ 0.00
CHECK ASSY, RR DOOR,	0.00	\$ 150.30	(25.00)	\$ 0.00	\$ 0.00
DOOR OUTER HANDLE RR/RH	0.00	\$ 69.80	(25.00)	\$ 0.00	\$ 0.00
MOULDING BODY, RH	1.00	\$ 673.60	(100.00)	\$ 673.60	\$ 0.00
Sub-Total					\$ 775.87
Labour					
TO REPAIR RH REAR PORTION	1.00	\$ 200.00	0.00	\$ 0.00	\$ 200.00
Others					
TO CHECK WIRING AND SYSTEM FUNCTION	0.00	\$ 80.00	0.00	\$ 0.00	\$ 0.00
TO APPLY RUST-PROOFING ON AFFECTED AREA	1.00	\$ 40.00	0.00	\$ 0.00	\$ 40.00
TO TRANSFER DOOR MECHANISM	1.00	\$ 50.00	0.00	\$ 0.00	\$ 50.00
TO REPLACE SUNDRY PARTS	1.00	\$ 20.00	0.00	\$ 0.00	\$ 20.00
TO WASH AND VACUUM	0.00	\$ 60.00	0.00	\$ 0.00	\$ 0.00
TO RESPRAY REAR DOOR RH	1.00	\$ 200.00	0.00	\$ 0.00	\$ 200.00
TO RESPRAY ROCKER PANEL MOULDING	1.00	\$ 100.00	0.00	\$ 0.00	\$ 100.00
GRAND TOTAL					\$ 1,385.87

Remark :

Make/Model : TOYOTA PRIUS
Accident Date : 03.04.2017

N.B. Payment by cheque should be crossed and made payable to 'SMRT Automotive Services Pte Ltd'.
No receipt will be issued unless requested.

Authorized Signature
for SMRT Automotive Services Pte Ltd



Our Ref : TAX/04/17/2005/EB
Date : 22/06/2017
To : Claims Department
From : SMRT Taxis Pte Ltd

ACCIDENT INVOLVING SHC4796A AND SJF6028G ON 03/04/2017 ALONG KENT RIDGE DRIVE

CONFIRMATION OF TAXI RENTAL

This is to confirm the daily taxi rental rate for taxi registration no. SHC4796A is S\$133.75 / day.

Kindly proceed to recover any rental loss from the third party as a result of this accident.

Thank you.



For Manager
SMRT Taxis Pte Ltd



Accident Vehicle Laid-Up Report

Registration No. : SHC4796A

Accident Case No. : TAX/04/17/2005

Make / Model : TOYOTA PRIUS

Ref. No. : 24088812

Date and Time Vehicle off-road for Accident Repair : 03.04.2017 09:26:00

Date and Time Repair Completed : 07.04.2017 13:37:02

Remarks :

Generated by : POHSUAN

Printed on : 07.04.2017

TAX/04/17/2005 - SHC 4796H

Text size: -

Enquire Transaction History**Transaction History Details**

Log Date/Time: 04 Apr 2017 / 10:48:22

Asset Type: Vehicle

Transaction Amount: \$5.35

Asset ID: SJF6028G

Transaction Type: 18.32 Insurance Enquiry (GIRO Payment)

Channel: External Agency

User ID: ESASBAH0 - BALQISH BINTE ABDUL HALIL

Business Transaction Reference No.: 20170404104822650352

Search Date / Time: 03 Apr 2017 08:10:00

Insurance Company: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

Information displayed is correct as at the log date and time.

[Enquire Related Logs](#)[Back to List](#)**Land Transport Authority**

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Khanchna (LKK Auto)

From: Alfred Toh <alfred.toh@sg.cntaiping.com>
Sent: Thursday, 5 March 2020 3:19 PM
To: Khanchna (LKK Auto); Admin A
Cc: Cecilia Low; Chee So Chow; Alfred Toh; Chee So Chow; Claims Dept of CTI
Subject: RE: Accident Involving SJF6028G and SHC4796A on 03.04.2017

LKK REF - CC3/CTI17006655/K1mb3
CTI REF - SNM17D01998C02/8 (SJF6028G)

Dear Ms Khanchna

We refer to the above matter.

You may proceed to negotiate the property damage claim on 50% liability basis.

Meanwhile, please let us have the Preliminary advice to enable us to revise reserves.

Aside to Cecilia, please assist to keep track on the matter.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: 65 6389 6183
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 TaipingSG

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From: Alfred Toh
Sent: Thursday, March 5, 2020 2:52 PM
To: Pinky Wong <pinky@legaloptions.biz>
Cc: Admin A <admin-a@lkkauto.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>; Cecilia Low <cecilia.low@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>
Subject: RE: Accident Involving SJF6028G and SHC4796A on 03.04.2017

Your REF: 17-A80-7284-VL.ap.dl
LKK REF - CC3/CTI17006655/K1mb3
CTI REF - SNM17D01998C02/8 (SJF6028G)

M/s Legal Options LLC

Dear Pinky

Contents of your email duly noted.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: 65 6389 6183
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 TaipingSG

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From: Pinky Wong <pinky@legaloptions.biz>
Sent: Thursday, March 5, 2020 2:48 PM
To: Alfred Toh <alfred.toh@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>; Cecilia Low <cecilia.low@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: Re: Accident Involving SJF6028G and SHC4796A on 03.04.2017

Dear Sirs,

Matter was settled on a 50% basis.

Warmest regards,

Pinky

Legal Executive

LEGAL OPTIONS LLC
(GST Registration/UEN No. 201203825R)
Tel (65) 6513-2800 DID (65) 6513-2803 Fax (65) 6438-8275

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----- Forwarded message -----

From: Alfred Toh <alfred.toh@sg.cntaiping.com>
Date: Thu, Mar 5, 2020 at 2:41 PM
Subject: Accident Involving SJF6028G and SHC4796A on 03.04.2017
To: diana@legaloptions.biz <diana@legaloptions.biz>
Cc: Admin A <admin-a@lkkauto.com>, Khanchna (LKK Auto) <khanchna@lkkauto.com>, Cecilia Low <cecilia.low@sg.cntaiping.com>, Alfred Toh <alfred.toh@sg.cntaiping.com>, Chee So Chow <sochow.chee@sg.cntaiping.com>, Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Your REF: 17-A80-7284-VL.ap.dl

LKK REF - CC3/CTI17006655/K1mb3

CTI REF - SNM17D01998C02/8 (SJF6028G)

M/s Legal Options LLC

Dear Sirs

We refer to your letter of 27 April 2017 pertaining to the above matter.

Please assist to check and let us have an update on the outcome of mutual client's claim against SHC4796A.

Best Regards

Alfred Toh

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: 65 6389 6183

Email: claimsdept@sg.cntaiping.com

alfred.toh@sg.cntaiping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 TaipingSG

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