

View Sent Message

This mail is associated with :

***SGS6759Y (502650)**
[SKS2225A]

TP
ADAM TAN KANG HAI
Jan 18 2017 12:00AM
[VIDHT DIDWANIA]
MBM Wheelpower Pte Ltd

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From LKK Auto Consultants Pte Ltd (LKK_HQ), sent on 30/12/2017 14:13 PM.
To MSI_ITAN
Subject Temporarily close file

Dear Sir / Madam,

Please be informed that we are unable to conduct the inspection after some attempts to inform the workshop to present the vehicle.

This case has been pending for a long time due to the unavailability of the owner, therefore we decided to temporarily close this case.

Kindly advise us if there is any arrangement made and will be glad to re-open the case accordingly.

"Wishes you a Happy New Year 2018"

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(406933)

DOCUMENTS SUMMARY

There are no documents.

...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	26 Jan 2017		28 Mar 2017 15:29 Assign				New Assignment Cancel Case

Main	Reference	Claim Details	Documents	Show All
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CLAIM SUBFOLDER DETAILS				[Created by insurer]
Insured:	VIDHI DIDWANTA, ID: S8731005A			
Main Claimant:	ADAM TAN KANG HAI, ID: S7132039A			
Vehicle Reg. No.:	SGS6759Y	Date of Loss:	18/01/2017 00:00 - 159	
Claim Type:	TP / 502650	Policy/Cover Note No.:	27872192QMY (Comprehensive) Coverage: 31/03/2016 - 30/03/2017	
Vehicle Reg. No. (Insured):	SKS2225A	Policy No. (Claimant):		
		Excess:		
Repairer:	MBM Wheelpower Pte Ltd (HQ) 176 Sin Ming Drive #01-14/15, Sin Ming AutoCare, 575721 Sin Ming - Tel: 64583198			
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Irene Tan Gek Ing - 6594 2541]			
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Imm.Advice due 29/03/2017]			

ASSOCIATED MAIL RECEIVED		View All	Compose Case Mail
There are no mail for this case.			

ALL ASSOCIATED TASKS										View All	Search Tasks	Create New Task	Complete
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?				
No results.													

Catherine Chong (LKK Auto)

From: Irene Tan <irene_tan@sg.msig-asia.com>
Sent: Wednesday, 29 March, 2017 4:06 PM
To: Bryan Ang (LKKAuto); KKLau; Admin-D (LKKAuto); Veron Chen (LKKAuto); Shiau Chan (LKKAuto)
Subject: New survey assignment on 3rd party's car SGS6759Y; Our claim no.: 502650/IT
Attachments: minor scratches on our insured's car SKS2225A.pdf

Dear Bryan,

We refer to the new survey assignment on the subject car given to your Company yesterday via the Merimen.

M/s. MBM Wheelpower Pte Ltd., repairer of the 3rd party's car, had submitted total repair costs estimates at \$4,566.23.

Our insured wants to know whether the collision resulting in such minor scratches on her car no.: SKS2225A (please see attached colour pictures), could have caused such serious damages on the 3rd party's car SGS6759Y that cost about \$4,566.23 to repair?

For a clearer pictures on the minor scratches, your surveyor can access the Merimen and look at the pictures attaching to our insured's GIA report taken at the time of reporting.

Can your surveyor explain in writing via email to us so that we can forward your surveyor's explanation to our insured?

We look forward to your surveyor's written explanation within 7 days after his survey of the 3rd party's car.

Best Regards

Irene Tan
Senior Executive, Claims Services (Motor)
Direct line +65 6594 2541 | Direct fax +65 6225 7402 | irene_tan@sg.msig-asia.com



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