

15/07/19

INS. CASE OWNER: Stacy

CC 6/AXA140 07470 / KPA352

LKK:  
IDAC:

## ASSIGNMENT

Surveyor: KennethDOI: 21.4.14Assg Date: 21.4.14

Pre-assign / CCU / FTE

Insured Vehicle No.: SIR 9123CClaim No.: 10302233Name of Insured: Org Kim HongPolicy No.: 11173008

Insured Tel No.: \_\_\_\_\_ HP: \_\_\_\_\_

Make / Model: BMWExcess Sec II: SS X D.O.A.: 13.4.14Place of Accident: hwy at Bencoolen St & Middle Rd

Is driver the owner? (YES / NO) Nature of Accident: \_\_\_\_\_

If NO, Driver Name / Age: Org Shao Hong Kemp

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Driver Tel No.: 9769 7868

(VL: YES / NO Insured Liability: % Final? Yes / No



INSRS:

WSP: K. Kim Hin

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time	FOR CSO ONLY:	STAGE	DATE / PIC
27/11	Is driver the owner? (YES / NO)	Finalisation:	
Sharon	If NO, Driver Name / Age:	Email AIG for OI GIA:	
	Driver's Own Vehicle Number: _____ Insurance Company: _____	Apt letter to OI:	
	<u>X</u>	Call OI: <u>141315 (Sharon)</u>	
	<u>X</u>	After call ltr to OI:	
		Type Report:	
		Prepare Invoice:	
		Others:	
		Documentation Check List: Handler Typist	
		OI Apt Ltr:	<input checked="" type="checkbox"/>
		Authorisation To Act:	<input checked="" type="checkbox"/>
		Release Voucher:	<input checked="" type="checkbox"/>
		Final Repair Bill:	<input checked="" type="checkbox"/>
		Car Rental Invoice:	<input checked="" type="checkbox"/>
		LTA / GIA:	<input checked="" type="checkbox"/>
		Medical Bill:	<input checked="" type="checkbox"/>
		Approval Email:	<input checked="" type="checkbox"/>
		Payment Breakdown Form:	<input checked="" type="checkbox"/>
		Others: <u>LW</u>	
27/11/14	Called CID, no ans.		
28/11/14	CID called back. He confirmed accident the amount that liability is 100%. No CCTV, no witnesses. Agreed to settle & NED issue. Heady noted policy & NED affected. Letter out. To return CID if CCTV need from TP.		
23/12/14	email to TP (50%)		
28-8-15	LOU RECEIVED - BY HAND - KENNETH.		
3-11-15	1st offer notice to revert by 12.11.15 or we will WP.		
13-11-15	OFFER MADE TO TP NO RESPONSE TO THIS DATE. TO WP DUE TO NO DEVELOPMENT FROM TP.		
21/11/19	File -> MK to close.		

<b>FINAL SETTLEMENT</b>		Date/Time: <u>11/11/19</u>	Confirm with: <u>MAGNAT</u>	Email: <input type="checkbox"/> Call: <input type="checkbox"/>
Final Liability:	% <u>50</u>	(Agreed / Assessed) BOLA S/N No.: <u>NIL</u>		If NO or B 28, Ass. Lia:
Repair Cost:	<u>1123.50</u>	SS <u>561.75</u>		
Loss of Rental (LOR):	SS <u>-</u> days			
Loss of Use (LOU):	<u>180</u> SS <u>90.00</u> (\$ <u>60</u> x <u>3</u> days)			
Loss of Income (LOI):	SS <u>-</u> (\$ <u>-</u> x <u>-</u> days)			
LOR only <input type="checkbox"/> LOU only <input checked="" type="checkbox"/> LOR + LOU <input type="checkbox"/> LOR + LOI <input type="checkbox"/> [Tick only one]				
GIA/LTA Search	SS <u>2.00</u>			
Medical:	SS <u>-</u>			
Disbursement:	SS <u>-</u> (e.g. Tow/ Independent)			
Legal Cost	SS <u>-</u>			
Total:	SS <u>653.75</u>	Global Sum SS:		
<b>FINAL PAYMENT</b>		Date/Time:	Confirm with:	Email: <input type="checkbox"/> Call: <input type="checkbox"/>
Payee 1:	SS <u>653.75</u>	Name 1:	<u>K. Kim Hin Auto Pte Ltd</u>	
Payee 2: (Strike if N.A.)	SS <u>-</u>	Name 2:		
Payee 3: (Strike if N.A.)	SS <u>-</u>	Name 3:		

COPY SENT

- 1) Claim status: Normal/Reject/Private Settle  
 2) Report Format: 351-250.00  
 3) Survey fee: \$351-250.00  
= \$100.00

ASS. REC. BY:

REF: ADA

## ASSIGNMENT

From: \_\_\_\_\_

Date: \_\_\_\_\_

Estimated Cost: \_\_\_\_\_

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: \_\_\_\_\_

at Workshop m/s ICK HIN

of \_\_\_\_\_

Insured: \_\_\_\_\_

Policy No. \_\_\_\_\_

Claims No. \_\_\_\_\_

Sum Insured: \_\_\_\_\_

Excess: \_\_\_\_\_

(Client's Record)

Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value: \_\_\_\_\_

IDAC Accident Report: \_\_\_\_\_

Consistent? : Yes or No

GIA / PR Seen: \_\_\_\_\_

Consistent? : Yes or No

Est. Repairs: 03 days

Res.: Yes or No

Lum Sum: 70 %

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: \_\_\_\_\_

Person Contacted: \_\_\_\_\_

Vehicle: IN / OUT

Veh No: SK131168CYr Regt: 03, 11

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or \_\_\_\_\_

Make: Volkswagen Jetta c.c. 1390Colour: Red

A/C: Insured / Std / NI / NA

Sp. Reading: 66402

T/Radio: Insured / Std / NI / NA

Eng/No: \_\_\_\_\_

C/No: WVWZ221K28M 004508

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or \_\_\_\_\_

Brake: Inorder / Jammed / Leaked / Burnt or \_\_\_\_\_

Modl: Nil / S/Rim / STD A/Rim or \_\_\_\_\_

Tyre Size: F: 205/55R16

R: \_\_\_\_\_

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Continental

Front

Rear

R/Bal. 7 mmR/Bal. 6 mmL/Bal. 7 mmL/Bal. 6 mmD.O.A. 13/4/14D.O.I. 21/4/14

Survey held at \_\_\_\_\_

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

N/S Rear Body

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

25/5Call by 6:10 PM Customer Simon(3x10)

RED (\$537.70/34%)

Date/Time, File Pass to?

1)

Date/Time, File Return to?

2)

☐

: Preli. Report

☐

: Final Report

Days Of Repair: \_\_\_\_\_

Resurvey No. of Trip: \_\_\_\_\_

Survey Fee: \_\_\_\_\_

Transportation: \_\_\_\_\_

Add Fee:

☐

: Site Insp (\$ \_\_\_\_\_)

☐

: Interview (\$ \_\_\_\_\_)

☐

: Tech. Invs (\$ \_\_\_\_\_)

☐

: Weekend (\$ \_\_\_\_\_)

S + RS. \$ \_\_\_\_\_

Photos

Others

Report Format: \_\_\_\_\_

Lump Sum / I.B.I.: (\$ \_\_\_\_\_)

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	14/04/2014 12:27
Date Of Accident	13/04/2014 22:25
Exact Location Of Accident	X-JUNC OF BENCOOLEN ST & MIDDLE RD
Country/State of Loss	Singapore

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SKB1168C
<b>Insured/Policyholder</b>	
Name Of Registered Owner	LOH SOW FONG MICHELLE MRS SIN K B
NRIC No	S1590896C
<b>Vehicle Particulars</b>	
Manufacturer	VOLKSWAGEN
Model	JETTA-1.4 TSI (A)
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	No
If No, Please state action to be taken	Third Party
Vehicle Category	Private Car
<b>Insurance Company</b>	
Name of Insurance Company	China Taiping Insurance (Singapore) Pte. Ltd.
Type Of Coverage	Comprehensive
Fleet Policy	No
Policy Number	DMPCSN3009781402
Cover Note Number	
<b>Driver</b>	
Name of Driver	LOH SOW FONG MICHELLE MRS SIN K B
NRIC No	S1590896C
Date Of Birth	16/12/1963
Occupation	Indoor
Date Of Driving Pass	07/05/1994
Driving Experience	19 Years And 11 Months
Gender	Female
Mobile Number	(Local) +65-96844867
Fax Number	
Contact Number	
Email Address	MICHELLELOH@FRP-PRODUCTS.COM
Address	BLK 263 WATERLOO ST #14-211
Postcode	
Was driver an employee of the Insured's Company	No

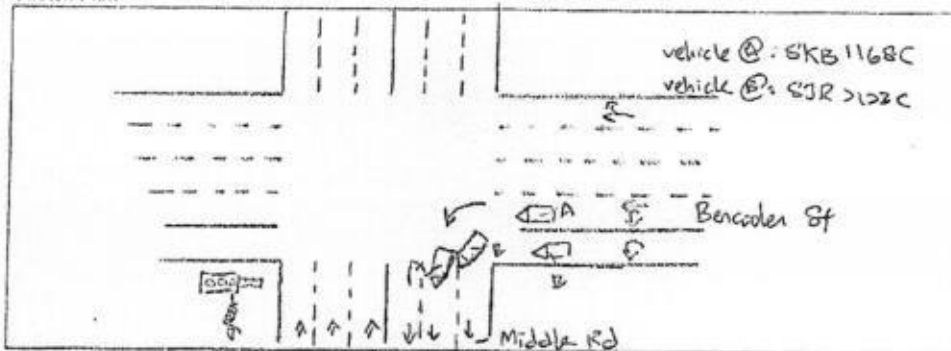
# Sketch Plan Pg.1

## SKETCH PLAN

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
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7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### Sketch Plan



### Describe Circumstances of the Accident

On 13/04/2014 @ abt 225hrs, when the traffic light change green I then turn into Middle Rd from Bencoolen St. When I almost turn into Middle Rd suddenly vehicle B collided into my vehicle at rear left portion. No one was injured. That's all.

### Declaration

I/we declare the foregoing particulars are true in every respect.

<input type="checkbox"/>	Claim own policy
<input type="checkbox"/>	Claim third party
<input type="checkbox"/>	Claim OD / TP at other workshop
<input checked="" type="checkbox"/>	For record purpose only
Policy No. <u>DMPCAN 3009781402</u>	
Insurer <u>China Taipei</u> Van No <u>SKB 1168C</u>	

Policyholder's Signature / Date & Time [Signature] 14/4/14 1230hrs & Time

Driver's Signature (if driver is not the policyholder) / Date & Time

Witnessed by Reporting Centre Personnel [Signature]

NOTE: PLEASE NOTE THAT YOUR INSURER MAY HAVE A 14 DAYS TIMEFRAME FOR YOU TO SUBMIT AN OWN DAMAGE CLAIM UNDER YOUR OWN POLICY. KINDLY CHECK YOUR POLICY FOR MORE INFORMATION.

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
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3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
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6. This report will be forwarded by the insurers of the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	07/05/2014 18:25
Date Of Accident	13/04/2014 22:00
Exact Location Of Accident	JUNCTION OF BENCOOLEN ST & MIDDLE RD
Country/State of Loss	Singapore

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SJR2123C
<b>Insured/Policyholder</b>	
Name Of Registered Owner	ONG KIM GEOK
NRIC No	S0024436H

### Vehicle Particulars

Manufacturer	BMW
Model	Z4

Exact Purpose for which vehicle was being used at time of accident

Are you claiming under your own insurance policy for repair to your vehicle? No

If No, Please state action to be taken Third Party

Vehicle Category Private Car

### Insurance Company

Name of Insurance Company	AXA Insurance Singapore Pte Ltd
Type Of Coverage	Comprehensive
Fleet Policy	No
Policy Number	P1173008
Cover Note Number	

### Driver

Name of Driver	ONG SHAO HENG KEMP
NRIC No	S8812023Z
Date Of Birth	03/04/1988
Occupation	Indoor
Date Of Driving Pass	27/07/2010
Driving Experience	3 Years And 8 Months
Gender	Male
Mobile Number	(Local) +65-97697868
Fax Number	
Contact Number	
Email Address	koshisadreamer@gmail.com
Address	BLK 159 BISHAN ST 13 # 01-60
Postcode	570159
Was driver an employee of the Insured's Company	No

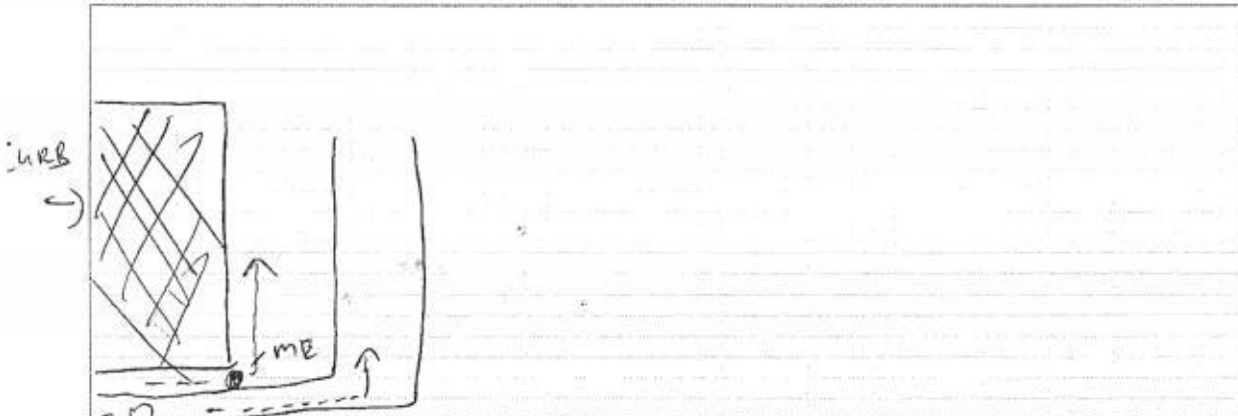
## Sketch Plan Pg.1

### SKETCH PLAN

#### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
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#### Sketch Plan



#### Describe Circumstances of the Accident

HER

Both of our cars were making a left turn. I was in the 3rd lane she was in the 2nd lane. She was behind me and over-took me (uttering into my lane and her rear left (passenger side) door grazed onto my front (driver side right bumper).

#### Declaration

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature / Date & Time

Driver's Signature (If driver is not the policyholder) / Date & Time

Witnessed by Reporting Centre Personnel



Accident Photo

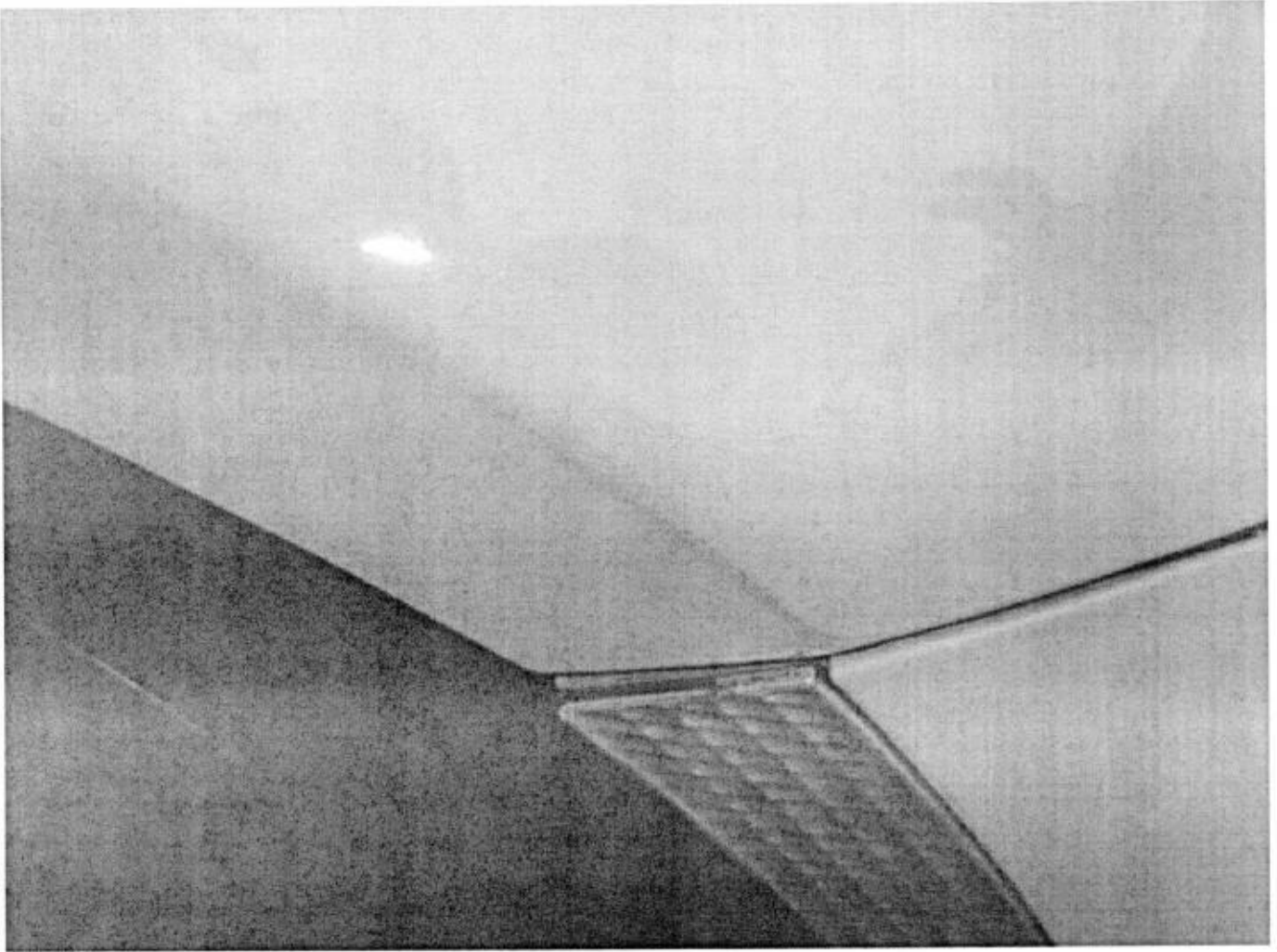


Accident Photo

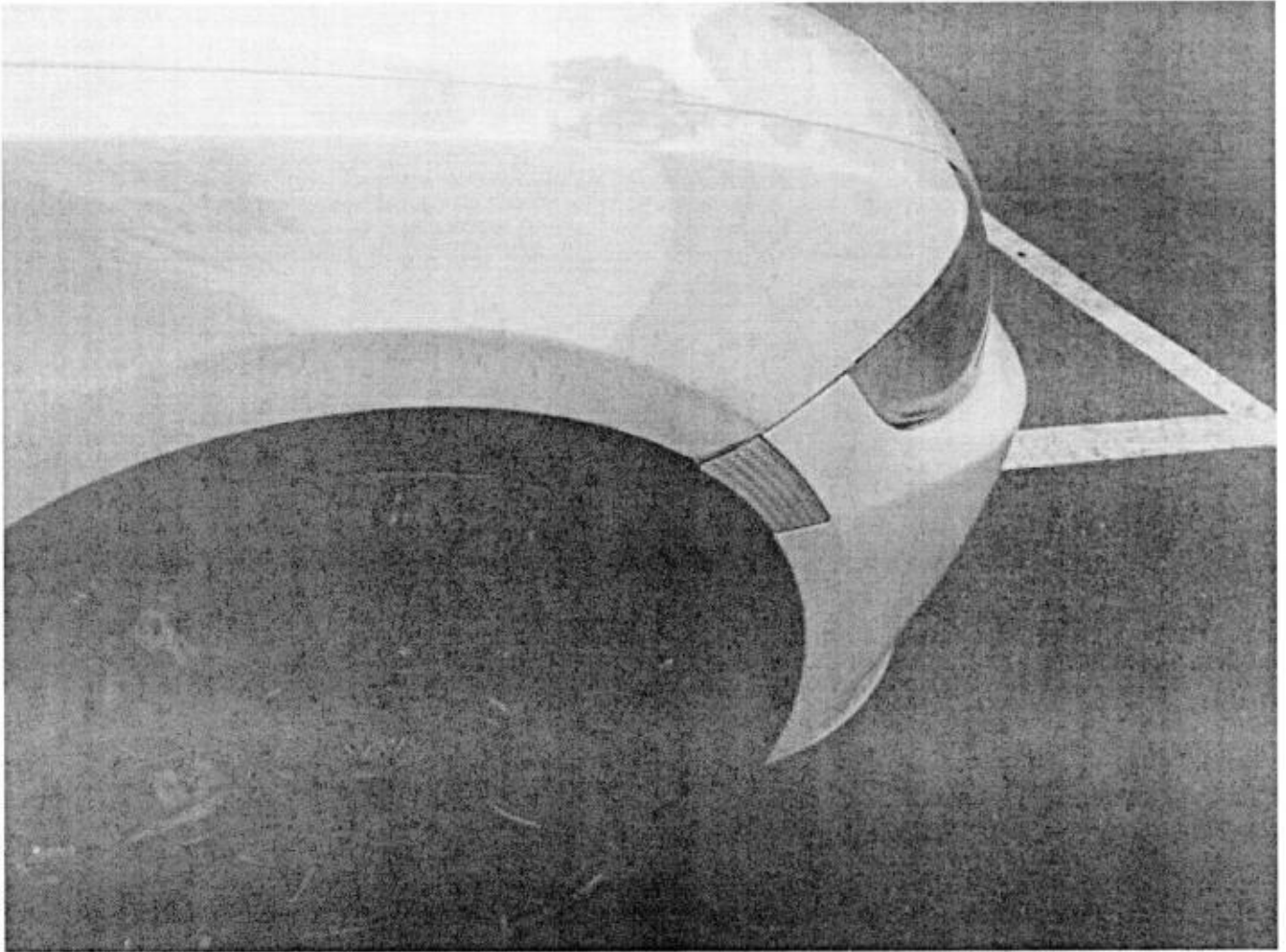




Accident Photo



Accident Photo



## Status of Driving Licence

<b>Licence No. :</b>	S8812023Z
<b>Status of Driving Licence :</b>	Valid
<b>Class of Driving Licence :</b>	3A
<b>Expiry Date :</b>	Valid for life unless revoked, suspended or disqualified.

The above information is accurate as at 28/03/2017 12:01 AM.

**Admin-B (LKK Auto)**

**From:** Cynthia Loh [cynthia.loh@axa.com.sg]  
**Sent:** Wednesday, 26 November, 2014 3:58 PM  
**To:** Admin-B (LKK Auto)  
**Cc:** 'Zayyer'; 'Sharon Yee'  
**Subject:** RE: C0302253 / WP (NR) / K. KIM HIN / P1173008 / OD- SJR2123C / TP- SKB1168C / DOA: 13.04.2014 / EST: 1587.70 / NO XS / CL

Dear Yin Siew,

Please proceed.


Thanks & Regards  
Cynthia Loh  
Executive – Motor Claims  
**AXA Insurance Singapore Pte Ltd**  
8 Shenton Way, #27-01 AXA Tower, Singapore 068811  
[cynthia.loh@axa.com.sg](mailto:cynthia.loh@axa.com.sg)  
Customer Care No. 1800 68804741 Press 3 / Fax: (65) 6880 4838  
Website: [www.axa.com.sg](http://www.axa.com.sg)

 We are all born to protect, but for me it's a calling.  
Discover our stories on [www.borntoprotect.sg](http://www.borntoprotect.sg)

redefining / insurance



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 Please consider the environment before printing this email

**From:** Admin-B (LKK Auto) [mailto:admin-b@lkkauto.com]  
**Sent:** Thursday, November 20, 2014 1:34 PM  
**To:** Cynthia Loh  
**Cc:** 'Zayyer'; 'Sharon Yee'  
**Subject:** RE: C0302253 / WP (NR) / K. KIM HIN / P1173008 / OD- SJR2123C / TP- SKB1168C / DOA: 13.04.2014 / EST: 1587.70 / NO XS / CL

Dear Cynthia,

Kindly advise whether we can proceed for direct settlement for this case.

Thanks & Regards,  
*YIN SIEW*  
LKK Auto Consultants Pte Ltd  
DID: 6366 0055  
FAX: 6741 4108

**From:** Winnie Ho Ping Ping [mailto:winnie.ho@axa.com.sg]  
**Sent:** Friday, 7 November, 2014 1:59 PM  
**To:** Admin-B (LKK Auto); Cynthia Loh

**Cc:** 'Zayyer'; 'Sharon Yee'  
**Subject:** C0302253 / WP (NR) / K. KIM HIN / P1173008 / OD- SJR2123C / TP- SKB1168C / DOA: 13.04.2014 / EST: 1587.70 / NO XS / CL

GIA report attached.

Thanks & Regards

Winnie Ho  
Claims Assistant – Claims Services  
AXA Insurance Singapore Pte Ltd  
8 Shenton Way, #27-01 AXA Tower, Singapore 068811  
[winnie.ho@axa.com.sg](mailto:winnie.ho@axa.com.sg)  
Customer Care No. 1800 8804741 press 3  
Website: [www.axa.com.sg](http://www.axa.com.sg)



We are all born to protect, but for me it's a calling.  
Discover our stories on [www.borntoprotect.sg](http://www.borntoprotect.sg)

redefining / insurance 

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**From:** Admin-B (LKK Auto) [<mailto:admin-b@lkkauto.com>]  
**Sent:** 07 November, 2014 9:37 AM  
**To:** Cynthia Loh  
**Cc:** Winnie Ho Ping Ping; 'Zayyer'; 'Sharon Yee'  
**Subject:** RE: WP (NR) / K. KIM HIN / P1173008 / OD- SJR2123C / TP- SKB1168C / DOA: 13.04.2014 / EST: 1587.70 / NO XS / CL

Dear Cynthia,

Kindly advice whether insured has reported, if so kindly provide us a copy of insured's accident report for our necessary action.

Thanks & Regards,  
YIU SIEW  
LKK Auto Consultants Pte Ltd  
DID: 6366 0055  
FAX: 6741 4108

**From:** Admin-B (LKK Auto) [<mailto:admin-b@lkkauto.com>]  
**Sent:** Thursday, 2 October, 2014 10:56 AM  
**To:** 'Winnie Ho Ping Ping'  
**Cc:** 'Cynthia Loh'; 'Zayyer'; 'Sharon Yee'  
**Subject:** RE: WP (NR) / K. KIM HIN / P1173008 / OD- SJR2123C / TP- SKB1168C / DOA: 13.04.2014 / EST: 1587.70 / NO XS / CL

Dear Cynthia ,

Kindly advice whether insured has reported, If so kindly provide us a copy of insured's accident report for our necessary action.

Thanks & Regards,

*YIN SIEW*

LKK Auto Consultants Pte Ltd

DID: 6366 0055

FAX: 6741 4108

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**From:** Admin-B (LKK Auto) [<mailto:admin-b@lkkauto.com>]

**Sent:** Monday, 15 September, 2014 10:08 AM

**To:** 'Winnie Ho Ping Ping'

**Cc:** 'Cynthia Loh'; 'Jesslyn Soh'

**Subject:** RE: WP (NR) / K. KIM HIN / P1173008 / OD- SJR2123C / TP- SKB1168C / DOA: 13.04.2014 / EST: 1587.70 / NO XS / CL

Dear Cynthia ,

Kindly advice whether insured has reported, If so kindly provide us a copy of insured's accident report for our necessary action.

Thanks & Regards,

*YIN SIEW*

LKK Auto Consultants Pte Ltd

DID: 6366 0055

FAX: 6741 4108

---

**From:** Admin-B (LKK Auto) [<mailto:admin-b@lkkauto.com>]

**Sent:** Wednesday, 27 August, 2014 5:59 PM

**To:** 'Winnie Ho Ping Ping'

**Cc:** 'Cynthia Loh'; 'Jesslyn Soh'

**Subject:** RE: WP (NR) / K. KIM HIN / P1173008 / OD- SJR2123C / TP- SKB1168C / DOA: 13.04.2014 / EST: 1587.70 / NO XS / CL

Dear Winnie / Cynthia ,

Kindly advice whether insured has reported, If so kindly provide us a copy of insured's accident report for our necessary action.

Thanks & Regards,

*YIN SIEW*

LKK Auto Consultants Pte Ltd

DID: 6841 1972

FAX: 6741 4108

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**From:** Admin-B (LKK Auto) [<mailto:admin-b@lkkauto.com>]

**Sent:** Tuesday, 29 July, 2014 10:05 AM

**To:** 'Winnie Ho Ping Ping'

**Cc:** 'Cynthia Loh'; 'Jesslyn Soh'

**Subject:** RE: WP (NR) / K. KIM HIN / P1173008 / OD- SJR2123C / TP- SKB1168C / DOA: 13.04.2014 / EST: 1587.70 / NO XS / CL





CO. REG. NO: 199402370D  
GST NO: M2-0123250-3

金興(龔)汽車私人有限公司  
新民通道(大牌34座)門牌114號  
Blk 34 Sin Ming Drive, #01-114, Singapore 575708.  
Tel: 6452 7018 (5 Lines) Fax: 6458 3895  
Email: service@kkinhin.com.sg

No. : 25951

Vehicle Insured : SJR 2123 C  
Accident Date : 13-Apr-2014

Date : 22-Apr-2014

Our Ref : 140262 (AXA) / XW

PAGE : 1

MDM LOH SOW FONG MICHELLE  
Singapore

ESTIMATED COST OF REPAIR FOR VOLKSWAGEN JETTA 1.4 TSI AT (2010) SKB1168C  
=====

1 pc n/s rear door - outer

653.00

653.00

Less 10% : -65.30

587.70

To remove, cut out damaged parts,  
panel beating, welding, align,  
refix and to renew affected parts.

300.00

To remove door's fittings.

100.00

To putty and respray on affected  
portions.

600.00

Total : S\$ 1,587.70  
=====

Singapore Dollars One Thousand Five Hundred and  
Eighty Seven and Cents Seventy Only

Note: Amount quoted above is subject to prevailing GST at time of tax invoice.



## Reports (LKK Auto)

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**From:** Reports (LKK Auto)  
**Sent:** Monday, 16 November, 2015 9:30 AM  
**To:** ruth.chua@axa.com.sg  
**Cc:** Joy Irene (LKK Auto)  
**Subject:** C0302253: TP Direct Settlement - Accident Involving SJR 2123C (OI) and SKB 1168C (TP) on 13/04/2014  
**Attachments:** EMAIL.pdf; LKKAdjustment1a (1).pdf; LKKInspection.pdf; LKKInvoice1 (1).pdf; LKKPhotos.pdf

Dear Sir/Madam,

We refer to our email dated 13/11/2015, which is self-explanatory.

We enclose herewith our without prejudice report and relevant documents for your necessary action please.

Thank you.

Best Regards,

SHAQILAH | QA Dept.

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561, email: [report@lkkauto.com](mailto:report@lkkauto.com) fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**Joy Irene (LKK Auto)**

**From:** Joy Irene (LKK Auto)  
**Sent:** Friday, 13 November, 2015 2:37 PM  
**To:** 'Ruth Chua'  
**Cc:** Admin A; Bevan Lim (LKK Auto); Vic  
**Subject:** RE: C0302253 / WP (NR) / K. KIM HIN / P1173008 / OD- SJR2123C / TP- SKB1168C / DOA: 13.04.2014 / EST: 1587.70 / NO XS / CL

Dear Ruth,

We refer to the above-subject.

We have surveyed TP vehicle on 21.04.2014 and have adjusted the cost of repairs to lump sum \$1,050.00 with 3 working days recommendation to repair after inspection.

Basing on the circumstances of the accident and absence of evidence, we offered TP 50% liability since 23.12.2014.

To this date, despite reminders made, we receive no response from them.

Since there is no development from TP with regards to their TP claim, we will temporarily close this more than one (1) year outstanding file and submit our report to your good-office.

In future, if there is any development from TP, we will update and inform you for our further handling.

Thank you.

Best Regards,

**Joy Irene** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749-4274 | email: [joyirene@lkkauto.com](mailto:joyirene@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Cynthia Loh [mailto:[cynthia.loh@axa.com.sg](mailto:cynthia.loh@axa.com.sg)]  
**Sent:** Wednesday, 26 November, 2014 3:58 PM  
**To:** Admin-B (LKK Auto) <[admin-b@lkkauto.com](mailto:admin-b@lkkauto.com)>  
**Cc:** Zayyer <[zayyer@lkkauto.com](mailto:zayyer@lkkauto.com)>; Sharon Yee <[sharonyee@lkkauto.com](mailto:sharonyee@lkkauto.com)>  
**Subject:** RE: C0302253 / WP (NR) / K. KIM HIN / P1173008 / OD- SJR2123C / TP- SKB1168C / DOA: 13.04.2014 / EST: 1587.70 / NO XS / CL

Dear Yin Siew,

Please proceed.

Thanks & Regards

## Hsiao Tong (LKKAUTO)

---

**From:** margaret@kkimhin.com.sg  
**Sent:** Thursday, 7 November 2019 3:52 PM  
**To:** Hsiao Tong (LKKAUTO); 'service@ k kim hin'  
**Cc:** Admin A  
**Subject:** RE: [2014 OST] Your Ref: 140262/04 (SKB1168C) // LKK Ref: CC6/AXA14007470/Kpa3s2-1 [ACCIDENT INVOLVING SJR 2123C(AXA) AND SKB 1168C ON 13/04/2014]

Our Ref: 140262/04

Dear Hsiao Tong

Reference to your email dated 6 November 2019.

We will accept your offer of \$653.75 (all in). Please arrange payment in favour of K. Kim Hin Auto Pte Ltd.

Rgds

Margaret  
K. Kim Hin Auto Pte Ltd.

---

**From:** Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>  
**Sent:** Wednesday, November 06, 2019 11:05 AM  
**To:** Margaret KKH <margaret@kkimhin.com.sg>; service@ k kim hin (service@kkimhin.com.sg) <service@kkimhin.com.sg>; angela@kkimhin.com.sg  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** [2014 OST] Your Ref: 140262/04 (SKB1168C) // LKK Ref: CC6/AXA14007470/Kpa3s2-1 [ACCIDENT INVOLVING SJR 2123C(AXA) AND SKB 1168C ON 13/04/2014]

Your Ref: **140262/04 (SKB1168C)**  
LKK Ref: CC6/AXA14007470/Kpa3s2-1                      Without Prejudice

Dear Sirs/Mdm,

**ACCIDENT INVOLVING SJR 2123C(AXA) AND SKB 1168C ON 13/04/2014**

We refer to the above matter.

Our record shows that we have offered at 50%- \$653.75(all-in) on 29 Aug 2015 to your good office.

Please advise if your client is agreeable on our offer.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Your Ref : SJR2123C  
Our Ref : 140262/04

**Madam Loh Sow Fong Michelle**  
Postal Address :  
Blk 34 Sin Ming Drive  
#01-114  
Singapore 575708

Date : 25.08.2015.

AXA Insurance Singapore Pte Ltd  
Motor Claims Dept  
8 Shenton Way  
#27-01 AXA Tower  
Singapore 068811

Dear Sir/Madam

**ACCIDENT INVOLVING SKB1168C AND SJR2123C ALONG X-JUNCTION OF  
BENCOOLEN STREET & MIDDLE ROAD ON 13.04.2014.**

---

I am the owner of the m/vehicle SKB1168C which was involved  
in the above accident.

My vehicle sustained damages as a result of the said accident and  
I am now claiming against you for the followings:-

1. Costs of repairs	..	..	..	..	\$ 1,123.50
2. Loss of use of vehicle at \$ 60.00 per day for 03 day(s)	..	..	..	..	\$ 180.00✓
3. Police documents/Search fees	..	..	..	..	\$ 2.00
4. Surveyor report fee	..	..	..	..	\$ -
					-----
				Total:	\$ 1,305.50
					=====

Please advise whether you are prepared to settle my claim as  
outlined above. As I have yet to settle my repair bill with my  
repairers, I hereby authorise my repairers and/or their  
representatives to negotiate/compromise settlement of above claim  
on my behalf.

Looking forward to hear from you soon.

Yours faithfully,



encl.

**TAX CLAIM INVOICE**



CO. REG. NO: 199402370D

GST NO: M2-0123250-3

**AUTO PTE LTD**

**金興(龔)汽車私人有限公司**

新民通道 (大牌 34 座) 門牌 114 號

Blk 34 Sin Ming Drive, #01-114, Singapore 575708.

Tel: 6452 7018 (5 Lines) Fax: 6454 9575

Email: service@kkinhin.com.sg

NO: 120066

Accident Date : 13-Apr-2014

Date : 25-Aug-2015

Our Ref : 140262 / ANGIE

PAGE : 1

MDM LOH SOW FONG MICHELLE

C/O AXA INSURANCE SINGAPORE PRIVATE LIMITED

8 SHENTON WAY

#27-01 AXA TOWER

Singapore 068811

FINAL REPAIR BILL FOR VOLKSWAGEN JETTA 1.4 TSI AT (2010) SKB1168C

To supply spare parts

To remove, cut out damaged parts,  
panel beating, welding, align,  
refix and to renew affected parts.

To remove door's fittings.

To putty and respray on affected  
portions.

	-----
	1,050.00
Add 7% GST :	73.50
	-----
Total :	S\$ 1,123.50
	=====

Singapore Dollars One Thousand One Hundred and  
Twenty Three and Cents Fifty Only



## LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC6/AXA14007470/Kpa3s2-1

8 SHENTON WAY #24-01

AXA TOWERSINGAPORE 068811

Date : 27-11-2019



ATTN: STACEY NG

Code : AXA2

### 1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SJR 2123C	Veh. Inspected	SKB 1168C
Policy No.	P1173008	Coverage (\$)	0.00
Claim No.	C0302253	Excess (\$)	0.00
Assign From		Assign Date	21/04/2014

### 2. Vehicle Particulars & Condition

Make & Model	VOLKSWAGEN JETTA (A)	c.c	1390
Engine No.	HIDDEN	Year of Reg.	2010
Chassis No.	WVWZZZ1KZAW294681	Colour	RED
Odometer	66402	Steering	IN ORDER
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM
General	GOOD		

### 3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	205/55R16	CONTINENTAL	7 mm
L/H Front Tyre	205/55R16	CONTINENTAL	7 mm
R/H Rear Tyre	205/55R16	CONTINENTAL	6 mm
L/H Rear Tyre	205/55R16	CONTINENTAL	6 mm

### 4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE N/S REAR PORTION.  
DAMAGES SEE DETAILS.

### 5. General Information

Accident Date	13/04/2014	Inspection Date	21/04/2014
Survey held at	K KIM HIN AUTOMOTIVE PTE LTD BLK 34 SIN MING DRIVE, #01-114, SINGAPORE 575708		

### 5a. Remarks

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS.  
B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

### 5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	3 Working Days
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## LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

### ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SKB 1168C

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
1	<b>REPLACEMENT OF PARTS</b>	BENT		
	N/S REAR DOOR - OUTER (CONSISTENT)		653.00	653.00
	LESS 10% DISCOUNT		-65.30	-65.30
			587.70	587.70
	<b>LABOUR</b>			
	TO REMOVE, CUT OUT DAMAGED PARTS, PANEL BEATING, WELDING, ALIGN, REFIX AND TO RENEW AFFECTED PARTS.		300.00	250.00
	TO REMOVE DOOR'S FITTINGS.		100.00	60.00
	TO PUTTY AND RESPRAY ON AFFECTED PORTIONS.		600.00	400.00
			1,000.00	710.00
GRAND TOTAL			1,587.70	1,297.70
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)				1,050.00

Report Ref No. CC6/AXA14007470/Kja3s2

KONG SENG CHEONG

Licensed Appraiser

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