

22/03/2002

ASS. REC. BY:

REF:

CS/MSG17005140/TTrb2

Jenik
Special Instruction:

SURVEYOR:

Mishen

ASSIGNMENT (Office)

From (Person): Ng Chen How

of

MSG1

Date/Time: 14032017 438pm

Estimated Cost:

Bill to:

OD TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SGH 3006P

Insured:

FY 4250R

at Workshop m/s

21 Autolink

Tel:

6266 3821

of

NO. 60 Mandai Estate # 07-01 M-Space

Policy No:

MSD / VMT / 16-341514 - CA

Claim No:

MSC/V/17-000395

Sum Insured:

Excess:

Make of Veh:

D.O.A.

04032017

(Client's Record)

CA / REV / REP. / REV 24 HRS WPI

H.O.D. Endorsement:

Date/Time: 14032017 5:06pm

Person Contacted:

KH

Vehicle IN / OUT

Date/Time	Action/Instruction (✓) Estimate
	SGH 3006P - x
	FY 4250R - x
16/3/2017	Sent pending Est to Chen How
	Sent poli thm Mishen

ASS. REC. BY: TAYFIKH

REF:

MSB

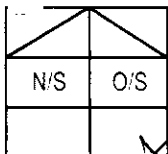
ASSIGNMENT

COE 2021 May

From: Date:
Estimated Cost:
OD / TP / WS / TP RES / OD RES / EVA / INV / MV
To Inspect Vehicle No:
at Workshop mis
of
Insured:
Policy No.
Claims No.
Sum Insured: Excess:
(Client's Record)
Make of Veh:

Veh No: SGH 3006P Yr Regn: 2006, June
Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
Truck / Trailer or
Make: Nissan Sunny 1.6EX c.c. 1597.
Colour: Silver A/C: Insured / Std / NI / NA
Sp. Reading: 156834 T/Radio: Insured / Std / NI / NA
Eng/No:
C/No: 3N1CFAN16Z0101772
Gen. Cond: Good / Fair / Poor / Burnt
Steering: Inorder / Jammed / Leaked / Burnt or
Brake: Inorder / Jammed / Leaked / Burnt or
Modi: Nil / S/Rim / STD A/Rim or
Tyre Size: F: 205 / 50R16
R:

(Policy Condition)
Remark: The veh had commenced its
repair at the time of inspection.



BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
TOYO / YOKO or

Front Rear
R/Bal. 6 mm R/Bal. 6 mm
L/Bal. 6 mm L/Bal. 6 mm
D.O.A. D.O.I. 15/3/17 C

Survey held at 21 April 2017
Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or
Rear O/S
The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction
-> will pass estimate later.

Confirm L/S \$3100, 6 days
Red: \$16201.60, 84%.

Date/Time: File Pass to?

☐ : Preli. Report
☒ : Final Report

Days Of Repair: 6

Resurvey No. of Trip: -

Survey Fee:
Transportation:

Date/Time: File Return to?

2:

Add Fee: ☐ : Site Insp (\$)
☐ : Interview (\$)
☐ : Tech. Invs (\$)
☐ : Weekend (\$)

) __ S + RS __ \$
) Photos
) Others
)

Report Format : TP
Lump Sum / LBI: (\$ 3100)

TOTAL

300
10
310

Print Sent Message

This mail is associated with :

***SGH3006P (MSC/V/17-000395)**
[FY4250R]
TP
BC CYCLE
Mar 4 2017 11:00PM
[ANG KOK LEONG]
21 Autolink Pte Ltd

From LKK Auto Consultants Pte Ltd (LKK_HQ), sent on 16/03/2017 14:41 PM.
To chenhow_ng@sg.msig-asia.com
CC sur@lkkauto.com
Subject TP SURVEY SGH 3006P

Dear Chen How,

Please be informed that we have inspected the vehicle **SGH 3006P** on **15.03.2017**.
We are pending estimate from repairer.

Thank you.

Regards,
Janice Lee

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To: MSIG Insurance (Singapore) Pte. Ltd.
4 Shenton Way
#21-01 SGX Centre 2
Singapore 068807

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: NG CHEN HOW

Date: 13 Feb 2018

Preliminary Advice

Insured Vehicle : FY4250R
No

TP Vehicle No : SGH3006P

Make : NISSAN SUNNY

Date of : 15/03/2017

Inspection

Inspection At : 21 AUTOLINK PTE LTD (HQ)
NO 6D MANDAI ESTATE, #07-01 M-SPACE
SINGAPORE 729938

Accident Date : 04/03/2017

Assignment Date : 14/03/2017

Est. Duration of
Repair : 6.00

Point of Impact / General Description of Damages

The vehicle sustained impact / damages rear o/s portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	19,301.60
Revised Amount	:S\$	4,052.61
Check Items (Estimated)	:S\$	0.00
Total	:S\$	4,052.61

Lump Sum Repair :S\$

Total Loss Consideration

New for Old Value :S\$

Pre-Accident Value :S\$

COE / PARF Rebate :S\$

Salvage Value :S\$

Margin for Repair :S\$

Remarks

() The vehicle is economical/not economical for repair.

(X) The above survey was conducted on a 'without prejudice' basis.

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	13/03/2017 17:05
Date Of Accident	04/03/2017 23:40
Exact Location Of Accident	HOUANG AVE 2
Country/State of Loss	Singapore

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SGH3006P
Insured/Policyholder	
Name Of Registered Owner	BC CYCLE
Co Reg No	53311169B
Email Address	NOEMAIL
Mobile Phone No	
Alternative Phone No	Office-96986509
Vehicle Particulars	
Manufacturer	NISSAN
Model	SUNNY-1.6 EX (A)
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	No
If No, Please state action to be taken	Third Party
Vehicle Category	Private Car
Insurance Company	
Name of Insurance Company	NTUC Income Insurance Co-operative Ltd
Type Of Coverage	Comprehensive
Fleet Policy	No
Policy Number	5086607235 (CLASSIC)
Cover Note Number	
Driver	
Name of Driver	CHIN MUN LEONG
NRIC No	S8103709D
Date Of Birth	03/02/1981
Occupation	Outdoor
Date Of Driving Pass	10/09/2007
Driving Experience	9 Years And 5 Months
Gender	Male
Mobile Number	(Local) +65-96986509
Fax Number	
Contact Number	Office-96986509
Email Address	NOEMAIL

Address 818A CHOA CHU KANG AVE 1
 #18-108
 Postcode S681818
 Was driver an employee of the Insured's Company No
 If No, Relationship of the Driver with the Insured Other - RENTAL
 Vehicle Registration Number of Driver's Own Vehicle -
 -
 -
 Insurance Company of Driver's Own Vehicle -
 -
 -

General Information of the Accident

Type Of Accident Unknown - REFER TO POLICE REPORT
 Weather Conditions Clear
 Road Surface Dry

Other Information

Was any foreign vehicle involved in this accident? No
 Was any body injured in the Accident? Yes
 Was any other material or property damaged? Yes
 I have been approached by unknown person(s) soliciting/offering accident claims assistance. No
 Number of Passengers (Including Driver) 1

Details of Police Action

Was the accident reported to the police? Yes
 If Yes, Please state which Police Station
 Police Station Name Ubi Ave 3
 Police Station Address ROAD: 10 UBI AVE 3, POSTCODE: 408865, COUNTRY: Singapore
 Police Station Contact TEL NO: - FAX NO:
 Was notice of intended Prosecution given? No
 If Yes, against whom?

Circumstances of Accident

PLEASE SEE ATTACHED POLICE REPORT. ATTENDED BY : SUSAN

Attachment(s)

Are accident photos available for attachment? Yes
 Was there any video captured by Car Camera? No
 Was there any audio recorded? No

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number FY4250R
 Vehicle Make/Model/Colour HONDA
 Details Of Properties
 Name of Driver
 NRIC/Passport Number
 Contact Number
 Address
 Postcode
 Insurance Company Name
 Nature Of Damage
 No. Of Passenger (Including Driver)

Details of Witness

Name
 Phone Number
 Email Address

DETAILS OF INJURED PERSON 1

Name RIDER
Approximate Age
Injuries Sustain REFER TO POLICE REPORT
Injured person in which vehicle? SGH3006P
Were seat belts worn?
Was injured conveyed to hospital by ambulance? Yes
Address
Postcode

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**
I, undersigned, acknowledge, agree and consent that:
(a) my insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [Form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purposes, of:
(i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
(ii) investigating the accident and/or my claims;
(iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
(iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
(v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes");
(b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
(c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.

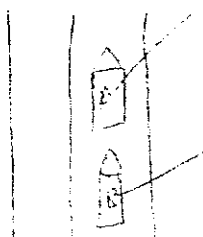
IDAC BUKIT BATOK (IAC)
5-1 Bukit Batok St 23
Singapore 659525
Tel: 6567 9427 / 6560 3318
Fax: 6569 0727
Email: vachb@singnet.com.sg

Policyholder's Signature / Date & Time

Driver's Signature (if driver is not the policyholder) / Date & Time

Witnessed by Reporting Centre Personnel

Sketch Plan



W. SHH 3006 P

E. FY 4250R

Sketch Plan #2 Pg.1

Describe Circumstances of the Accident

Driver's Report

Declaration

I declare that foregoing particulars are true in every respect

60 0111
CO. REG 63111696

11 11 11 11

(DAC BUKIT BATOK (VAC)
511 Bukit Batok St 23
Singapore 659545
Tel: 6567 9427 / 6560 311
Fax: 6569 0722
Email: yacobi@sinon

Accident's signature / Date & Time

Driver's Signature (If driver is not the policyholder) Date & Time

Signature



**SINGAPORE
POLICE FORCE**



T/20170305/2007

1 of 3

Police Station Of Origin:
Traffic Police Division HQ
10 Ubi Avenue 3 SINGAPORE 408865
Tel No: 65470000

Report No: T/20170305/2007

REPORT OF A TRAFFIC ACCIDENT

Date/Time Report Made: 05/03/2017 02:13	Vide Report No.: F/20170304/0389	Station Diary No.
--	-------------------------------------	-------------------

Informant's Particulars			
Name of Informant: CHIN MUN LEONG		Address: APT BLK 818A CHOA CHU KANG AVE 1 #18-108 SINGAPORE 681818	
ID Type / ID No.: NRIC NO / S8103709D		Contact No.: Home/Office: Mobile: 96986509	
Nationality: SINGAPORE CITIZEN		Email:	
Sex: Male	Age: 36	Date of Birth: 03/02/1981	Type of Informant: Driver
Race: Chinese		Language: English	Institution / School Name:
Occupation: DRIVER		Driving Licence Information: Class: 2B,2A,2,3 Date of Expiry:	

General Information of the Accident				
Type of Accident:	Injury Conveyed By Ambulance	Drink Drive: No	Date/Time of Accident: 04/03/2017 23:40	Type of Location:
Location: Along Road 1 HOUGANG AVENUE 2				
Weather:		Road Surface:	Road Speed Limit:	
Traffic Flow:		Traffic Control:	Traffic Volume:	
Type of Collision:			Anyone conveyed by ambulance: Yes	

Details of Vehicle Involved						
Vehicle No.	Type	Make	Model	Color	Condition	No. of Passenger
FY4250R	Motorcycle					0
SGH3006P	Car					0

Details of Person Involved	
Any Pedestrian Involved: No	Use of Pedestrian Crossing: NA
No. of Pedestrians Injured: NIL	



**SINGAPORE
POLICE FORCE**



T/20170305/2007

2 of 3

Police Station Of Origin:
Traffic Police Division HQ
10 Ubi Avenue 3 SINGAPORE 408865
Tel No: 65470000

Report No. T/20170305/2007

CONTINUATION OF REPORT

Driver			
Name	CHIN MUN LEONG		ID No. S8103709D
Related Vehicle	SGH3006P (Car)		Contact No. 96986509
Hospital/Clinic	NIL		Class of Driving Licence & Expiry Date Class: 2B,2A,2,3 Date of Expiry: NIL
Date Treatment	NIL		Date Discharge NIL
No. of Days granted Medical Leave	NIL	Degree of Injury	NIL

Brief Details.

ON THE ABOVE MENTIONED DATE, TIME AND LOCATION OF THE INCIDENT, I WAS DRIVING IN THE MIDDLE LANE OF A 3 LANE ROAD, JUST GOING STRAIGHT ALL THE WAY AND SUDDENLY I HEARD A BANG SOUND SO I JUST TURNED ON MY HAZARD LIGHTS, SWITCHED TO THE LEFT LANE AND STOPPED AT THE SIDE OF THE ROAD. WHEN I GOT DOWN FROM MY VEHICLE I SAW A BIKE WITH THE RIDER ALREADY ON THE GROUND AND I REALISED I WAS HIT AT THE BACK RIGHT SIDE OF MY CAR BY THAT MOTORCYCLE.

AFTER THE ACCIDENT, I CALLED THE POLICE AND LATER ON THE AMBULANCE CAME AND CONVEYED THE RIDER TO THE HOSPITAL.



**SINGAPORE
POLICE FORCE**

Police Station Of Origin:
Traffic Police Division HQ
10 Ubi Avenue 3 SINGAPORE 408865
Tel No: 65470000



T/20170305/2007

3 of 3

Report No. T/20170305/2007

CONTINUATION OF REPORT

Sketch Plan

Informant is not able to provide sketch plan

IMPORTANT: Please attach a copy of your vehicle's Insurance Certificate to this report. If you don't have the certificate with you now, please fax a copy to 65474885 stating the report number as reference.

Signature Of Officer Recording The Report:

TP /

SHAMIR KHAN S/O AYUB

Signature Of Interpreter:

Not applicable

Officer In Charge Of Case:

TP / GIT /

Staff Sgt MOHAMED YAZID BIN MOHAMED
YUSOFF

Contact No: 65472075

Authentication Stamp

NP168

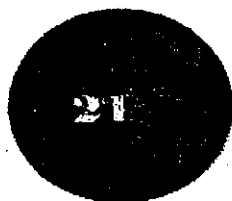
Signature Of Informant:

Date/Time:

05/03/2017 02:13

Classification Of Case:

21 AutoLink Pte Ltd
No 6D Mandai Estate
#07-01 M-Space
Tel: 6266 3821
Fax: 6266 3321



WE SERVE WITH INTERGERTY

Co.Reg.201521106W

Your Reference MSC/V/17-000395
Our Reference SGH 3006 P
Date 17/3/2017
Date Of Accident 4/3/2017

MSIG INSURANCE (SINGAPORE) PTE LTD

16 RAFFES QUAY
#24-01 HONG LEONG BUILDING
Singapore 48581
ATTN: MR NG CHEN HOW (CLAIMS OFFICER)
CLAIMS REF: MSC/V/17-000395

ESTIMATE: SGH 3006 P-17-1
Vehicle No: SGH3006P*
Make: NISSASN
Model: SUNNY
Chassis No:
Engine No:

S/N	DESCRIPTION	QTY	UNIT PRICE	TOTAL PRICE	REMARKS
1	REAR BUMPER	1	433.50	\$550.00	dis
2	REAR DOOR (LHS)	1		\$1,050.00	x nn
3	REAR DOOR (RHS)	1		\$1,050.00	x nn
4	REAR TAIL LAMP (LHS)	1		\$550.00	x nn
5	REAR TAIL LAMP (RHS)	1	395.30	\$550.00	dis
6	REAR TAIL LAMP INNER ELECTRICAL ASSY (LHS)	1		\$120.00	x nn
7	REAR TAIL LAMP INNER ELECTRICAL ASSY (RHS)	1		\$120.00	dis
8	REAR REVERSE SENSOR	1	SN	\$220.00	200 started
9	REAR TRUNK HINGES (LHS)	1		\$95.00	x nn
10	REAR TRUNK HINGES (RHS)	1		\$95.00	x nn
11	REAR END PANNEL	1	376.20	\$1,250.00	xR
12	REAR FLOOR PANNEL	1		\$1,250.00	x nn
13	REAR FENDERS (LHS)	1		\$1,330.00	x nn
14	REAR FENDERS (RHS)	1	563.10	\$1,330.00	dis
15	REAR WEATHER STRIPS	1	179.20	\$220.00	twi
16	REAR END PANNEL TOP GARNISH	1		\$180.00	x nn
17	REAR TRUNK	1		\$550.00	x RY
18	REAR CHROME GARNISH	1		\$167.80	x nn
19	REAR BUMPER CHROME GARNISH	1		\$122.00	dis
20	REAR NUMBER PLATE	1		\$45.00	x nn
21	REAR NUMBER PLATE HOLDER	1		\$25.00	x nn
22	REAR NUMBER PLATE LIGHTS ASSY	1		\$225.80	x nn
23	REAR NISSAN LOGO	1	SN	\$90.00	nn
24	REAR "NISSAN" EMBLEM	1	SN	\$66.00	nn
25	REAR "SUNNY" EMBLEM	1	SN	\$66.00	nn
26	REAR FLOOR PANNEL BLACK PASTE	1		\$125.00	x nn
27	REAR LAMP PANNEL (LHS)	1		\$225.00	x nn
28	REAR LAMP PANNEL (RHS)	1	158.20	\$225.00	xR

Total Parts (A) \$11,892.60

21 AutoLink Pte Ltd
 No 6D Mandai Estate
 #07-01 M-Space
 Tel: 6266 3821
 Fax: 6266 3321



Co.Reg: 201621106W

WE SERVE WITH INTERGERTY

MSIG INSURANCE (SINGAPORE) PTE LTD

16 RAFFES QUAY
 #24-01 HONG LEONG BUILDING
 Singapore 48581
 ATTN: MR NG CHEN HOW (CLAIMS OFFICER)
 CLAIMS REF: MSC/V/17-000395

ESTIMATE:

Vehicle No: SGH3006 P-17-1
 Make: NISSASN
 Model: SUNNY
 Chassis No:
 Engine No:

SIN	DESCRIPTION	QTY	UNIT	PRICE	AMOUNT	REMARKS
30	REAR TRUNK DOOR HOOK	1		\$120.00		X
31	REAR TRUNK DOOR CATCH	1		\$110.00		X
32	REAR REINFORCEMENT BAR	1		\$380.00		X
33	REAR SIDE BUMPER SIDE RETAINER (LHS)	1		\$95.00		X
34	REAR SIDE BUMPER SIDE RETAINER (RHS)	1	10%	\$95.00		dis
35	REAR CENTRE BUMPER HOLDER	1		\$180.00		X
36	REAR TRUNK KEY LOCK ASSY	1		\$220.00		X
37	REAR INNER GARNISH CARPET	1		\$340.00		X
38	REAR FLOOR PANNEL CARDBOARD	1		\$105.00		X
39	REAR SPARE TYRE	1		\$250.00		X
40	REAR TYRE CHANGE TOOL KITS	1		\$50.00		X
41	REAR SEALANT	1	SN 40	\$120.00		nei
42	REAR WINDSCREEN MOULDINGS	1	10% SN	\$155.00		nei
43	REAR RIVERTS	40	SN	\$1.00	\$40.00	nei
44	REAR SCREWS	20	SN	\$0.50	\$10.00	nei
45	REAR BODY CLIPS	20	LH 30%	\$1.50	\$30.00	nei
46	REAR END PANNEL VENTS	1		\$99.00		X
				1327.80		
List 30%				929.46		
Nett				765.39		
10%				688.77		
SN				512		
Labour				1780		
				3910.23		
				45931.00		
TOTAL PART (B)				\$2,399.00		

6 days

Janice Lèe (LKKAuto)

From: kif tan <kif.21autolink@gmail.com>
Sent: Saturday, 20 May, 2017 6:16 AM
To: Janice Lee (LKKAuto)
Subject: Re: SGH 3006P - PENDING ESTIMATE

Dear Janice Lee

For the case i had already forward it the Mr Taufuq for the estimate
kindly finalise it for us

On Tue, Mar 21, 2017 at 10:13 AM, Janice Lee (LKKAuto) <JaniceLee@lkkauto.com> wrote:

Dear Kif,

As spoken, this is our email. Please send the Estimate to us.

Thank you.

Best Regards,

Janice Lee (Ms) | Admin

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: janicelee@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

--



Kif Mateo Tan
Operation Manager
Dip.In. Marine Times studies
Cert In :SS:600

Janice Lee (LKKAUTO)

From: Kif Mateo Tan <kif.21autolink@gmail.com>
Sent: Thursday, July 20, 2017 4:41 AM
To: Margaret Loh
Cc: Admin-D (LKKAUTO)
Subject: Re: FW: third party claims

Dear all

our Ref : SGH3006

Our Ref : MSC/V/17-000395

Dear Kif,

We refer to your email dated 14.03.2017.

We have both agreed on a common surveyor **M/s LKK Auto Consultants Pte Ltd** to be the SJE (Single Joint Expert).

Please be informed that our surveyor will also be conducting a post repair inspection within the timeline stipulated under the protocol.

i am writing in in regards for this case

this case had been survey and estimate had been given i had been waiting for the finalise since may 2017.

as for the protocol i am agreeable with the terms of any surveyor instead of choosing all around.

we are very sincere to settle every claims with the surveyor and insurance company as we always believe that all the officer in charge are fair and take every case on a without prejudice basics

i hope the officer can be fair to the workshop and settle the case asap as we are the one forking out the repair cost to let the car being repair.

this case had been neglected since may and the accident date is on the march

kindly advise

On Tue, Mar 14, 2017 at 4:32 PM, Margaret Loh <margaret_loh@sg.msig-asia.com> wrote:

Your Ref : SGH3006

Our Ref : MSC/V/17-000395

Dear Kif,

We refer to your email dated 14.03.2017.

We have both agreed on a common surveyor **M/s LKK Auto Consultants Pte Ltd** to be the SJE (Single Joint Expert).

Please be informed that our surveyor will also be conducting a post repair inspection within the timeline stipulated under the protocol.

Best Regards

Best Regards

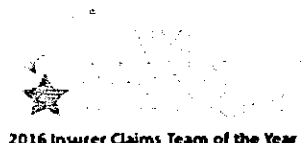
Margaret Loh





Admin Officer, Claims Services (Motor)

Direct line [+65 6594 2553](tel:+6565942553) | Direct fax [+65 6225 7402](tel:+6562257402) | margaret_loh@sg.msig-asia.com



MSIG



MSIG Insurance (Singapore) Pte. Ltd. 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | Tel [+65 6220 9644](tel:+6562209644) | Fax [+65 6225 6371](tel:+6562256371) | Co. Reg. No. 200412212G | www.msig.com.sg | Follow us on    

From: kif tan [<mailto:kif.21autolink@gmail.com>]

Sent: 14 March 2017 11:37

To: Claims

Subject: third party claims

Dear officer in charge

Kindly arrange for an pre repair inspection

kindly refer to attchement for the supporting document

--

[Redacted Signature]

Kif Mateo Tan

Operation Manager

Dip.In. Marine Times studies

Cert In :SS:600

NO 6D Mandai Estate

#07-01 M-Space

Singapore 729938

Tel: +65-6266 3821

Fax: +65-6266 3321

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...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	08 Mar 2017		14 Mar 2017 16:38 Edit Adj Rpt	S\$3,100.00 Edit Estimates	S\$3,100.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
------	-----------	---------------	-----------	--------------------------

CLAIM SUBFOLDER DETAILS				[Created by insurer]		
Insured:	ANG KOK LEONG, ID: S6906206G, Tel: +6591259178, Email: NOEMAIL					
Main Claimant:	BC CYCLE, Co. Reg. No.: 53311169B					
Vehicle Reg. No.:	SGH3006P	Date of Loss:	04/03/2017 23:00 - :59			
Claim Type:	TP / MSC/V/17-000395	Policy/Cover Note No.:	MSD/VMT/16-341514-CA (TP, Fire & Theft) Coverage: 09/04/2016 - 08/04/2017			
Vehicle Reg. No. (Insured):	FY4250R	Policy No. (Claimant):				
		Excess:				
Repairer:	21 Autolink Pte Ltd (HQ) NO 6D MANDAI ESTATE, #07-01 M-SPACE, 729938 Mandai - Tel:					
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by NG CHEN HOW - 6643 1391]					
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD TAUFIKH BIN HAMID] ... [Final Rpt due 13/04/2017]					
Driver/Custodian (Insured):	ANG KOK LEONG (48 / Male), NRIC: S6906206G, Tel: +6591259178					
Adj Asg. Remarks:	Third Party Pre-Repair Survey					





ASSOCIATED MAIL RECEIVED		View All Compose Case Mail
There are no mail for this case.		

ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

***SGH3006P (MSC/V/17-000395)**
[FY4250R]
TP
BC CYCLE
Mar 4 2017 11:00PM
[ANG KOK LEONG]
21 Autolink Pte Ltd

Upload Documents Upload Photos Compose New Letter			View View in Browser ▼		
Assessment Reports			1 per page ▼	<input checked="" type="checkbox"/>	
No	Finalized On			Thumbnail	Print
1	14/03/17 16:23	Accident Statement From: SC - Reg. No: FY4250R, Claimant: ANG KOK LEONG	1	Load HTM	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	13/02/18 09:31	Adjuster Immediate Advice	1	Load HTM	
Photos/Images			3 per page ▼	<input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	13/02/18 09:27	General View	1	Load JPG	<input checked="" type="checkbox"/>
2	13/02/18 09:27	General View	1	Load JPG	<input checked="" type="checkbox"/>
3	13/02/18 09:27	General View	1	Load JPG	<input checked="" type="checkbox"/>
4	13/02/18 09:27	General View	1	Load JPG	<input checked="" type="checkbox"/>
5	13/02/18 09:27	General View	1	Load JPG	<input checked="" type="checkbox"/>
6	13/02/18 09:27	General View	1	Load JPG	<input checked="" type="checkbox"/>
7	13/02/18 09:27	General View	1	Load JPG	<input checked="" type="checkbox"/>
8	13/02/18 09:27	General View	1	Load JPG	<input checked="" type="checkbox"/>
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11	13/02/18 09:27	General View	1	Load JPG	<input checked="" type="checkbox"/>
12	13/02/18 09:27	General View	1	Load JPG	<input checked="" type="checkbox"/>
13	13/02/18 09:27	General View	1	Load JPG	<input checked="" type="checkbox"/>
14	13/02/18 09:27	General View	1	Load JPG	<input checked="" type="checkbox"/>
15	13/02/18 09:27	General View	1	Load JPG	<input checked="" type="checkbox"/>
16	13/02/18 09:27	General View	1	Load JPG	<input checked="" type="checkbox"/>
17	13/02/18 09:27	General View	1	Load JPG	<input checked="" type="checkbox"/>
18	13/02/18 09:27	General View	1	Load JPG	<input checked="" type="checkbox"/>
19	13/02/18 09:27	General View	1	Load JPG	<input checked="" type="checkbox"/>
20	13/02/18 09:27	General View	1	Load JPG	<input checked="" type="checkbox"/>
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22	13/02/18 09:27	General View	1	Load JPG	<input checked="" type="checkbox"/>
23	13/02/18 09:27	General View	1	Load JPG	<input checked="" type="checkbox"/>
24	13/02/18 09:27	General View	1	Load JPG	<input checked="" type="checkbox"/>
25	13/02/18 09:27	General View	1	Load JPG	<input checked="" type="checkbox"/>
26	13/02/18 09:27	General View	1	Load JPG	<input checked="" type="checkbox"/>
27	13/02/18 09:27	General View	1	Load JPG	<input checked="" type="checkbox"/>
28	13/02/18 09:27	General View	1	Load JPG	<input checked="" type="checkbox"/>

Documentation			1 per page ▾	
No	Finalized On		Thumbnail	Print
		MSIG Insurance (Singapore) Pte. Ltd. (HQ)		
1	14/03/17 16:27	E-FILE REPORT (SGH3006P) From:SC - Reg. No: FY4250R, Claimant: ANG KOK LEONG	 Load PDF	
2	14/03/17 16:27	TP PRI & ACCDT REPORT	 Load PDF	
3	14/03/17 16:37	EMAIL TP OUR AGREED COMMON SURVEYOR LETTER - LKK	 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/MSG17005140/T1RBE2
Date: 21/02/2018

REFERENCE

Handling Insurer: MSIG Insurance (Singapore) Pte. Ltd. **Policy No:** MSD/MT/16-341514-CA
Claimant Vehicle No : SGH3006P **Insured Vehicle No :** FY4250R
Date of Loss: 04/03/2017 **Nature of Claim:** TP **Claim No:** MSCV/17-000395

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SGH3006P
Make & Model: NISSAN SUNNY, 1.6 EX (A) **Engine No:** QG16411627
Reg. Date: 06/06/2006 (Man. Year: 2006) **Chassis No:** JN1CFAN16Z0101772
Colour: Silver **Odometer:** 156834 km
Engine Capacity: 1597 cc
Market Value/New Car Price: N/A
Sum Insured (\$\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes **Footbrake (Serviceable):** Yes
Handbrake (Serviceable): Yes **Engine Modification:** No **Pre-accident Condition:**

CONDITION OF TYRES

Front Tyre Size: 205/50 R16 **Rear Tyre Size:** 205/50 R16
Front Left Side: Toyo 6 mm **Rear Left Side:** Toyo 6 mm
Front Right Side: Toyo 6 mm **Rear Right Side:** Toyo 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	14,291.60	2,272.61	12,018.99	84.10
Miscellaneous Items	0.00	0.00	0.00	
Labour	5,010.00	1,780.00	3,230.00	64.47
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (\$\$)	19,301.60	4,052.61	15,248.99	79.00
Approved Total (Overridden) (\$\$)		3,100.00		
Nett Amount (\$\$)	19,301.60	3,100.00	16,201.60	83.94

INSPECTION

Date of Assignment: 14/03/2017
Date Inspected: 15/03/2017 **Inspected At:** 21 Autolink Pte Ltd (HQ)
NO 6D MANDAI ESTATE, #07-01 M-SPACE
Singapore 729938
Estimated Period of Repair: 6.0 days

Adjuster: MOHD TAUFIKH BIN HAMID

Manager: Janice Lee Si Hua

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source: MRM-SG Version: 1.0 (Last Synchronised: 21 Feb 2018)

Parts: 143 NISSAN SUNNY 1.6 EX (A) (Catalogue:Merimen Singapore 1.0)

Labour: Repairer's (Price-denominated Standard List)

Print Code: (Unsubmitted, no print-code for SGH3006P)

Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page

Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Deformed	650.00 F	*433.50 FL
2	1		*REAR DOOR (LHS)	Not Necessary	1,050.00 F	*- FL
3	1		*REAR DOOR (RHS)	Not Necessary	1,050.00 F	*- FL
4	1		*REAR TAIL LAMP (LHS)	Not Necessary	550.00 F	*- FL
5	1		*REAR TAIL LAMP (RHS)	Cracked	550.00 F	*395.30 FN
6	1		*REAR TAIL LAMP INNER ELECTRICAL ASSY (LHS)	Not Necessary	120.00 F	*- FL
7	1		*REAR TAIL LAMP INNER ELECTRICAL ASSY (RHS)	Distorted	120.00 F	*120.00 FN
8	1		*REAR REVERSE SENSOR	Shorted	220.00 FS	*200.00 FS
9	1		*REAR TRUNK HINGES (LHS)	Not Necessary	95.00 F	*- FL
10	1		*REAR TRUNK HINGES (RHS)	Not Necessary	95.00 F	*- FL
11	1		*REAR END PANEL	Repair	1,150.00 F	*- FL
12	1		*REAR FLOOR PANEL	Not Necessary	1,250.00 F	*- FL
13	1		*REAR FENDERS (LHS)	Not Necessary	1,330.00 F	*- FL
14	1		*REAR FENDERS (RHS)	Distorted	1,330.00 F	*563.10 FL
15	1		*REAR WEATHER STRIPS	Twisted	220.00 F	*179.20 FL
16	1		*REAR END PANEL TOP GARNISH	Not Necessary	180.00 F	*- FL
17	1		*REAR TRUNK	Repair	550.00 F	*- FL
18	1		*REAR CHROME GARNISH	Not Necessary	167.80 F	*- FL
19	1		*REAR BUMPER CHROME GARNISH	Distorted	122.00 F	*122.00 FL
20	1		*REAR NUMBER PLATE	Not Necessary	45.00 F	*- FL
21	1		*REAR NUMBER PLATE HOLDER	Not Necessary	25.00 F	*- FL
22	1		*REAR NUMBER PLATE LIGHTS ASSY	Not Necessary	225.80 F	*- FL
23	1		*REAR NISSAN LOGO	Necessary	90.00 FS	*90.00 FS
24	1		*REAR NISSAN EMBLEM	Necessary	66.00 FS	*66.00 FS
25	1		*REAR SUNNY EMBLEM	Necessary	66.00 FS	*66.00 FS
26	1		*REAR FLOOR PANEL BLACK PASTE	Not Necessary	125.00 F	*- FL
27	1		*REAR LAMP PANEL (LHS)	Not Necessary	225.00 F	*- FL
28	1		*REAR LAMP PANEL (RHS)	Bent	225.00 F	*158.20 FN
29	1		*REAR TRUNK DOOR HOOK	Not Necessary	120.00 F	*- FL
30	1		*REAR TRUNK DOOR CATCH	Not Necessary	110.00 F	*- FL
31	1		*REAR REINFORCEMENT BAR	Not Necessary	380.00 F	*- FL
32	1		*REAR SIDE BUMPER SIDE RETAINER (LHS)	Not Necessary	95.00 F	*- FN
33	1		*REAR CENTRE BUMPER HOLDER	Not Necessary	180.00 F	*- FL
34	1		*REAR TRUNK KEY LOCK ASSY	Not Necessary	220.00 F	*- FL
35	1		*REAR INNER GARNISH CARPET	Not Necessary	340.00 F	*- FL
36	1		*REAR FLOOR PANEL CARDBOARD	Not Necessary	105.00 F	*- FL
37	1		*REAR SPARE TYRE	Not Necessary	250.00 F	*- FL
38	1		*REAR TYRE CHANGE TOOL KITS	Not Necessary	50.00 F	*- FL
39	1		*REAR SEALANT	Necessary	120.00 FS	*40.00 FS
40	1		*REAR WINDSCREEN MOULDING	Necessary	155.00 F	*155.00 FN
41	1		*REAR RIVERTS	Necessary	40.00 FS	*40.00 FS
			(40 PCS)			

Report was unsubmitted during this print-out.

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
42	20		*REAR SCREWS	Necessary	10.00 FS	*10.00 FS
43	20		*REAR BODY CLIPS	Necessary	30.00 F	*30.00 FL
44	1		*REAR END PANEL VENTS	Not Necessary	99.00 F	*- FL
45	1		*REAR SIDE BUMPER SIDE RETAINER (RHS)	Distorted	95.00 F	*95.00 FN
Sub Total (S\$)					14,291.60	2,763.30
- List Item Discount on L Items 0.00/30.00% (S\$)					0.00	398.34
- Nett Item Discount on N Items 0.00/10.00% (S\$)					0.00	92.35
Total Parts (S\$)					14,291.60	2,272.61

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REMOVE, REFIX, CUT, PANEL BEAT, SPOT WELD, PULL, STRAIGHTEN, ALIGN, REAR ACCIDENT AFFECTED AREA	New	2,000.00	800.00
2	TO REMOVE AND TO REFIX REAR TAIL LAMPS ASSY	New	150.00	30.00
3	TO REMOVE REAR UNDERCARRIAGE TO FACILITATE REPAIR WORKS	New	200.00	0.00
4	TO REMOVE FUEL TANK TO FACILITATE REPAIR WORKS	New	220.00	0.00
5	TO SAND, KNOCK, PUTTY, PRIMER, PAINT REAR AFFECTED AREA	New	1,800.00	800.00
6	TO REMOVE AND REFIX REAR WINDSCREEN	New	200.00	120.00
7	TO TUFF KOTE	New	220.00	30.00
8	TO PROVIDE OBD SCANNINGS (RESET ERROR CODE)	New	100.00	0.00
9	WHEEL ALIGNMENT	New	120.00	0.00
Gross Labour Cost (\$\$)			5,010.00	1,780.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >