

Hsiao Tong (LKKAUTO)

From: WANG Peter <peter.wang@axa.com.sg>
Sent: Wednesday, 2 September 2020 12:09 PM
To: Hsiao Tong (LKKAUTO)
Cc: Admin A
Subject: RE: [EXTERNAL] RE: Re: Re: <SEEK MANDATE> C0424634 - to advise on repair limit

Dear Hsiao Tong

Please proceed to settle with quantum as revised below:

COR: \$42425.50;
LOR: \$3957.84 (both as per your IA mandate);
LOI: NA – TP driver claimed LOI in his BI claim.

Total: \$46383.34.

Thank you!

Regards

Peter Wang | Specialist, Motor Claims Department
AXA Insurance Pte Ltd | 8 Shenton Way, #24-01 AXA Tower, Singapore 068811
Email: peter.wang@axa.com.sg
www.axa.com.sg

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Please consider the environment before printing this message

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From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Wednesday, September 2, 2020 7:59 AM
To: WANG Peter <peter.wang@axa.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: [EXTERNAL] RE: Re: Re: <SEEK MANDATE> C0424634 - to advise on repair limit

Hi Peter,

We refer to our below email.

Kindly let us have your mandate as third party is chasing for offer.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Friday, 14 August 2020 5:33 PM

To: WANG Peter <peter.wang@axa.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Re: [EXTERNAL] Re: Re: <SEEK MANDATE> C0424634 - to advise on repair limit

Hi Peter,

We refer to our below email.

Kindly let us have your mandate as third party is chasing for offer.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Tuesday, 28 July 2020 2:51 PM

To: WANG Peter <peter.wang@axa.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: [EXTERNAL] Re: Re: <SEEK MANDATE> C0424634 - to advise on repair limit

Hi Peter,

We refer to our below email.

Kindly let us have your mandate as third party is chasing for offer.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

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Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Friday, 17 July 2020 8:13 AM

To: WANG Peter <peter.wang@axa.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: [EXTERNAL] Re: Re: <SEEK MANDATE> C0424634 - to advise on repair limit

Hi Peter,

I have resubmitted mandate request on 16/06/2020 in Merimen.

Kindly advise further mandate. Thanks.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: WANG Peter <peter.wang@axa.com.sg>

Sent: Tuesday, 2 June 2020 4:03 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: [EXTERNAL] Re: Re: <SEEK MANDATE> C0424634 - to advise on repair limit

Hi Hsiao tong

Thank you for the uploading of video.

We have made some adjustment of the cost of repair. Please amend the figures and resubmit your surveyor report for mandate approval.

Thank you!

Regards

Peter Wang | Specialist, Motor Claims Department
AXA Insurance Pte Ltd | 8 Shenton Way, #24-01 AXA Tower, Singapore 068811
Email: peter.wang@axa.com.sg
www.axa.com.sg

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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Tuesday, June 2, 2020 12:31 PM
To: WANG Peter <peter.wang@axa.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: [EXTERNAL] Re: Re: <SEEK MANDATE> C0424634 - to advise on repair limit

Hi Peter,

I have uploaded third party video in Merimen.

***Note:** We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Best Regards,
Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6256 3561 | email: chewht@lkkauto.com | fax: 6741 4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: WANG Peter <peter.wang@axa.com.sg>
Sent: Thursday, 28 May 2020 11:44 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: [EXTERNAL] Re: <SEEK MANDATE> C0424634 - to advise on repair limit

Hi Hsiao Tong

Sorry for the late reply.

I am now raising settlement memo to my manager. Meanwhile, I noticed that TP wkshop declared that they have video footage. Please advise if you got a copy of TP video from TP wkshop to upload into Merimen.

Thank you!

Regards

Peter Wang | Specialist, Motor Claims Department
AXA Insurance Pte Ltd | 8 Shenton Way, #24-01 AXA Tower, Singapore 068811
Email: peter.wang@axa.com.sg
www.axa.com.sg

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From: Do-Not-Reply <do-not-reply@merimen.com>
Sent: Wednesday, May 27, 2020 9:20 AM
To: WANG Peter <peter.wang@axa.com.sg>
Cc: chewht@lkkauto.com; admin-a@lkkauto.com
Subject: [EXTERNAL] Re: <SEEK MANDATE> C0424634 - to advise on repair limit

This mail is associated with :
***SH6177S (C0424634)**
[SHD9036Y]
TP
COMFORT TRANSPORTATION PTE LTD
Mar 9 2017 12:00AM
[TRANS-CAB SERVICES PTE LTD]
Chunni Motor Work Pte Ltd

2nd REMINDER

Hi Peter,

We have uploaded a copy of Book Value provided by third party as requested. If based on the document submitted by third party, the NBV/ repair limit is as follows: -

Book Value	:\$ 143,840.78 (est)
LTA Rebate	:\$ 67,636.00 (est)
Nett Book Value/ repair limit	:\$ 76,204.75 (est)

We seek your approval to offer Third Party repairer at \$59,677.84(all-in).

The summary is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 63,130.00	\$ 54,570.00
2. Loss of Rental (29days x \$172.08)	\$ 4,990.32	\$ 3,957.84 (23days x \$172.08)
3. Loss of Income (29days x \$50.00)	\$ 1,450.00	\$ 1,150.00
4. Survey Report Fee	\$ 500.00	\$ -
Total	70,070.32	\$ 59,677.84

Surveyor recommended 22 days for repair.

Kindly let us have your approval/instruction.

Hsiao Tong

<-- Original Message -->

From: LKK_HQ

To: peter.wang@axa.com.sg

CC: AXA_SG; chewht@lkkauto.com; admin-a@lkkauto.com

Sent On: 07/04/2020 09:41 AM

Subject: Re: C0424634 - to advise on repair limit

REMINDER

Hi Peter,

We have uploaded a copy of Book Value provided by third party as requested. If based on the document submitted by third party, the NBV/ repair limit is as follows: -

Book Value	:\$ 143,840.78 (est)
LTA Rebate	:\$ 67,636.00 (est)
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3. Loss of Income (29days x \$50.00)	\$ 1,450.00	\$ 1,150.00
4. Survey Report Fee	\$ 500.00	\$ -
Total	70,070.32	\$ 59,677.84

Surveyor recommended 22 days for repair.

Kindly let us have your approval/instruction.

Hsiao Tong

<-- Original Message -->

From: LKK_HQ

To: peter.wang@axa.com.sg

CC: AXA_SG; chewht@lkkauto.com; admin-a@lkkauto.com

Sent On: 26/03/2020 08:15 AM

Subject: Re: C0424634 - to advise on repair limit

Hi Peter,

We have uploaded a copy of Book Value provided by third party as requested. If based on the document submitted by third party, the NBV/ repair limit is as follows: -

Book Value	:\$ 143,840.78 (est)
LTA Rebate	:\$ 67,636.00 (est)
Nett Book Value/ repair limit	:\$ 76,204.75 (est)

We seek your approval to offer Third Party repairer at \$59,677.84(all-in).

The summary is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 63,130.00	\$ 54,570.00
2. Loss of Rental (29days x \$172.08)	\$ 4,990.32	\$ 3,957.84 (23days x \$172.08)
3. Loss of Income (29days x \$50.00)	\$ 1,450.00	\$ 1,150.00
4. Survey Report Fee	\$ 500.00	\$ -
Total	70,070.32	\$ 59,677.84

Surveyor recommended 22 days for repair.

Kindly let us have your approval/instruction.

Hsiao Tong

<-- Original Message -->

From: AXA_SG

To: LKK_HQ

CC: AXA_SG; chewht@lkkauto.com; admin-a@lkkauto.com

Sent On: 05/03/2020 01:06 PM

Subject: Re: C0424634 - to advise on repair limit

Dear Hsiao Tong

Please assist to obtain the log card (rebate value) as well as the NBV of TP vehicle, and advise on the repair limit.

Thank you!

Regards

Peter



<-- Original Message -->

From: LKK_HQ

To: peter.wang@axa.com.sg

CC: AXA_SG; chewht@lkkauto.com; admin-a@lkkauto.com

Sent On: 10/01/2020 12:43 PM

Subject: C0424634

Dear Sirs/Madam,

We refer to the above matter.

Liability: 100%(Police Investigation Result shows that insured driver was being charged for Careless Driving.

We seek your approval to offer Third Party repairer at \$59,677.84(all-in).

The summary is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 63,130.00	\$ 54,570.00
2. Loss of Rental (29days x \$172.08)	\$ 4,990.32	\$ 3,957.84 (23days x \$172.08)
3. Loss of Income (29days x \$50.00)	\$ 1,450.00	\$ 1,150.00
4. Survey Report Fee	\$ 500.00	\$ -
	Total 70,070.32	\$ 59,677.84

Surveyor recommended 22 days for repair.

Book Value :\$ 119,000.00 (est)
LTA Rebate :\$ 67,636.00 (est)
Nett Book Value :\$ 51,364.00 (est)

All the relevant documents had been uploaded in Merimen.

Kindly let us have your approval/instruction.

Hsiao Tong

This is an auto-generated email. Do not reply to this email.

Sent by : CHEW HSIAO TONG (LKK Auto Consultants Pte Ltd)

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