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at Workshop m	n/s	Hannex Corporation	Tel: 63h	8 7668		
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# Catherine Chong (LKK Auto)

From:

Steve Lim <steve.lim@ergo.com.sg>

Sent:

Wednesday, 12 September, 2018 11:24 AM

To:

Catherine Chong (LKK Auto)

Cc:

'assignments'

Subject:

RE: REINSPECTION OF PA428E Our Ref: DSMFH1400747

Hi Catherine,

You may close your file

Steve Lim Manager - Claims

ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-01 Suntec Tower Five Singapore 038985 DID.: +65 6829 9197

Fax.: +65 6829 9247 steve.lim@ergo.com.sg

www.ergo.com.sg

ERGO is one of the major insurance groups in Germany and Europe. Worldwide, ERGO is represented in more than 30 countries and concentrates on Europe and Asia. ERGO is part of Munich Re (Group), one of the world's leading risk carriers.

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Disclaimer: This message and its attachments are confidential, intended only for the named addressee, and may be privileged. If you are not the intended recipient, you should not disclose, distribute, copy or use this communication. If you are not the intended recipient, please notify the sender by return email and delete this message By opening any attachment to this message, you agree to accept the risk that it may contain a virus or damaging code, and you agree that ERGO Insurance Pte Ltd. will not be liable for any loss or damage thereby caused.

From: Catherine Chong (LKK Auto) [mailto:admin-d@lkkauto.com]

Sent: Tuesday, 11 September, 2018 3:19 PM

To: Steve Lim Cc: 'assignments'

Subject: RE: REINSPECTION OF PA428E Our Ref: DSMFH1400747

Dear Steve,

We refer to the above-mentioned and your email dated on 03/03/2017.

We regret to inform you that we are unable to arrange an appointment to conduct a physical re-inspection on this

This case has been pending for a long time due to the unavailability of the owner, therefore we decided to temporarily close this case.

Kindly advise us if there is any arrangement made and will be glad to re-open the case accordingly.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: <a href="mailto:assignments@lkkauto.com">assignments@lkkauto.com</a> | fax: 6256-4315

## Catherine Chong (LKK Auto)

From:

Catherine Chong (LKK Auto) <admin-d@lkkauto.com>

Sent:

Tuesday, 11 September, 2018 3:19 PM

To:

'Steve Lim'

Cc:

'assignments'

Subject:

RE: REINSPECTION OF PA428E Our Ref: DSMFH1400747

Dear Steve,

We refer to the above-mentioned and your email dated on 03/03/2017.

We regret to inform you that we are unable to arrange an appointment to conduct a physical re-inspection on this vehicle PA 428E.

This case has been pending for a long time due to the unavailability of the owner, therefore we decided to temporarily close this case.

Kindly advise us if there is any arrangement made and will be glad to re-open the case accordingly.

Best Regards,

Catherine Chong | Admin

### LKK Auto Consultants Pte Ltd

From: Catherine Chong (LKK Auto) [mailto:admin-d@lkkauto.com]

Sent: Thursday, 4 May, 2017 4:36 PM To: 'Steve Lim' <steve.lim@ergo.com.sg>

Cc: 'assignments' <assignments@lkkauto.com>; 'SUR' <sur@lkkauto.com>

Subject: RE: REINSPECTION OF PA428E Our Ref: DSMFH1400747

Dear Steve,

Thank you for your email.

Please be informed that our surveyor went down for the Re-Inspection on 13.03.2017, but the owner did not turn up at the prescribed time and place.

Best Regards,

Catherine Chong | Admin

## LKK Auto Consultants Pte Ltd

From: Steve Lim [mailto:steve.lim@ergo.com.sg]

Sent: Thursday, 4 May, 2017 4:26 PM