

ASS. REC. BY:

REF: CS/FCL1700462A / b

Special Instruction:

Surveyor:

ASSIGNMENT (Office)

From (Person): Wong Seng Lee of FCL Date/Time: 07/03/2017 8:46am

Estimated Cost: _____ Bill to: _____

OD / IP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: YM 5779P Insured: SHA 2919L

at Workshop m/s Sing Ah Tee Motor Tel: 6268 6183

of Blk 3 Pioneer Road North #01-18

Policy No: _____ Claim No: D160092211 MFSH

Sum Insured: _____ Excess: _____

Make of Veh: _____ D.O.A. 14/09/2016
(Client's Record)

CA / REV / REP. / REV 24 HRS 'DS'

H.O.D. Endorsement: _____

Date/Time: 07/02/2017 9:15am Person Contacted: Janice Vehicle: IN/OUT

Date/Time	Action/Instruction (✓) Estimate
	<u>YM 5779P - X</u>
	<u>SHA 2919L - X</u>
<u>19/05/17 1030am</u>	<u>Janice say pending appointment from owner.</u>
<u>16/10/17 @ 5:05pm</u>	<u>Still pending appt survey with owner.</u>
<u>30/12/17 2:17pm</u>	<u>Email to Seng Lee will temporary close file</u>

✓ 6/8/18

Catherine Chong (LKK Auto)

From: Catherine Chong (LKK Auto) <admin-d@lkkauto.com>
Sent: Saturday, 30 December, 2017 2:12 PM
To: 'Serene Ler'
Cc: 'Claim Workflow System'; assignments@lkkauto.com
Subject: RE: (Update on PRS - YM5779P) SURVEY ASSESSMENT - D16009224MFSH/1

Dear Serene,

Please be informed that we are unable to conduct the inspection after some attempts to inform the workshop to present the vehicle.

This case has been pending for a long time due to the unavailability of the owner, therefore we decided to temporarily close this case.

Kindly advise us if there is any arrangement made and will be glad to re-open the case accordingly.

"Wishes you a Happy New Year 2018"

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Catherine Chong (LKK Auto) [<mailto:admin-d@lkkauto.com>]
Sent: Friday, 19 May, 2017 10:36 AM
To: 'Serene Ler' <SereneLer@first-insurance.com.sg>
Cc: 'Claim Workflow System' <cwsmotorclaims@first-insurance.com.sg>; 'Admin A' <admin-a@lkkauto.com>; assignments@lkkauto.com
Subject: RE: (Update on PRS - YM5779P) SURVEY ASSESSMENT - D16009224MFSH/1

Dear Serene,

Thank you for your email.

Please be informed that repairer pending appointment survey with the owner.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Serene Ler [<mailto:SereneLer@first-insurance.com.sg>]
Sent: Friday, 19 May, 2017 8:25 AM
To: Admin-B <admin-b@lkkauto.com>; CWS Motor Claims <cwsmotorclaims@first-insurance.com.sg>
Subject: FW: (Update on PRS - YM5779P) SURVEY ASSESSMENT - D16009224MFSH/1

First Capital Insurance Limited

A FAIRFAX Company

Company Reg. No. 195000106C
GST Reg. No. M2-0001676-9

MOTOR SURVEY ASSIGNMENT

Date	16-09-2016	Our Ref No. D16009224MFSH
Accident Date	14-09-2016	Claim Type. Third Party
Insured Vehicle	SHA2919L	Third Party Vehicle. YM5779P
Survey Location	BLK 3 PIONEER ROAD NORTH #01-18	
Contact Person.	JANICE CHANG	
Contact No.	62686183/ 62686183	Fax No. 62681429
Survey Type	DIRECT SETTLEMENT: QUANTUM TO BE AGREED (EST. COR. \$1,956.23)	
Appointed Surveyor	LKK AUTO CONSULTANTS PTE LTD	
Contact Person	NA	Fax No. 68416315
Contact Number.	NA	

FOR DIRECT SETTLEMENT

Please submit to us the Tax Invoice together with letter of claim for Rental OR Loss of use (based on NIMA Benchmark rates) together with your survey report.

THIRD PARTY SURVEY REQUEST

Cc : Workshop	SNG AH TEE MOTOR & PANEL SERVICE PTE LTD	Attention. NIL
Cc : TP Solicitor	NA	TP Solicitor Fax No. NA
Officer Incharge	SERENE	

IMPORTANT NOTE

Kindly submit the survey report via CWS within 14 days for survey assignment and 7 days for re-inspection.
This is a computer-generated letter, no signature required.

Job Sheet (/ClaimWS/Surveyor/JobSheet/5986)



PRI Documents



Close



PRI Header Details

Claim No	D16009224MFSH	Policy No	D-15072701MFSH	Claimant S.No & Name	1 & SN SERVICE
Workshop Name	SNG AH TEE MOTOR & PANEL SERVICE PTE LTD (Contact Person : JANICE CHANG)	Survey Location & Contact Details	BLK 3 PIONEER ROAD NORTH #01-18 Mobile: 62686183, Phone: 62686183, Fax: EmailId: JANICE@SNGAHTTE.COM		
Our Surveyor	LKK AUTO CONSULTANTS PTE LTD	Instructions To Surveyor	DIRECT SETTLEMENT: QUANTUM TO BE AGREE		
Insured Name	COMFORT TRANSPORTATION PTE LTD	Insured Vehicle No	SHA2919L	TP Vehicle No	YM577
PRI Recieved Date	06-03-2017 07:25:36 PM	Surveyor Appointed Date	07-03-2017 08:45:19 AM	Surveyor Accept Date	07-03-

Survey Report Upload

Surveyor Inspection Date *:		Surveyor Report Date	07-03-2017	Upload Survey Report *:	
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Vehicle Particulars

Make	Please Select Make	Model	Please Select Model	Year	Select
Chasis No		Engine No		Mileage	
Color		Cubic Capacity			

Multiple Documents Upload

Upload Multiple Documents	
File Name	Action

Surveyor Job Remarks