

ASS. REC. BY: Adrian Ling

REF:

CC3 / AL617003829 / A16 9/1

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: _____

at Workshop m/s _____

of _____

Insured: _____

Policy No. 2100320010-04000Claims No. 496053126389Sum Insured: _____ Excess: 800 24/2/17

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

N/S	O/S

Bal. or Market Value: 110K

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 09/8/17 days Res.: Yes or No

Lum Sum: _____ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: _____ Person Contacted: _____

Veh No: SKH860L Yr Regn: 2012 / OctType: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Audi A6 c.c. 1984Colour: Bronze A/C: Insured / Std / NI / NASp. Reading: 97369 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: WAUZZZ4G4DN003904Gen. Cond: Good / Fair / Poor / BurntSteering: Inorder / Jammed / Leaked / Burnt orBrake: Inorder / Jammed / Leaked / Burnt orModi: Nil / S/Rim / STD A/Rim orTyre Size: F: 245/45R18R: 245/45R18

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal. 06 mm R/Bal. 06 mmL/Bal. 06 mm L/Bal. 06 mmD.O.A. _____ D.O.I. 23/02/17Survey held at PremiumDes. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	OD A16
	SKH 860L - K
28/1/17	2.24pm revert to Victor via Weimann
31/3/17	9.48am 2nd revert to Victor via Weimann. (repairer agreed ≤ US\$27K)
01/3/17	11.25am Victor informed <u>C/A</u> within limit \$27K via Weimann.
01/3/17	1.56pm informed Tony C/A ≤ US\$27K & ex: \$800 by email.
	US 22.0057 (Red. 19.819; H/F%)

RECEIVED 23 MAR 2018

Date/Time, File Pass to?

☐ : Preli. ReportDays Of Repair: 9

1) 23/3 Typist

☒ : Final ReportResurvey No. of Trip: 1

Date/Time, File Return to?

2)

Add Fee:

☐ : Site Insp (\$☐ : Interview (\$☐ : Tech. Invs (\$☐ : Weekend (\$

Survey Fee:

Transportation:

\$ + RS \$

Photos

Others

TOTAL

Report Format: ODLump Sum / I.B.I.: (\$ 22,000)



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No: 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AIG ASIA PACIFIC INSURANCE PTE LTD		Ref : CC3/AIG17003829/Atb		
78 SHENTON WAY #08-16 CHARTIS BUILDING SINGAPORE 079120		Date : 23-02-2017		
		Code : AIG		
1. Policy Particulars :- OWN DAMAGE				
Insured Veh.	Veh. Inspected		SKH 860L	
Policy No. 2100320010	Coverage (\$)		0.00	
Claim No.	Excess (\$)		0.00	
Assign From	Assign Date		23/02/2017	
2. Vehicle Particulars & Condition				
Make & Model	c.c		0	
Engine No. HIDDEN	Year of Reg.			
Chassis No.	Colour			
Odometer -	Steering			
Brakes	Modification			
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date 20/02/2017	Inspection Date		23/02/2017	
Survey held at	PREMIUM AUTOMOBILES PTE LTD 55 UBI ROAD 1. SINGAPORE 408699			
5a. Remarks				
A)THE MARKET VALUE IS S\$------(EST. AVERAGE) B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE AUTHORISED REPAIRS.				

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Wednesday, 1 March, 2017 1:56 PM
To: Denise Tay (LKKAUTO); Claims; SUR
Subject: RE: OD CLAIM FOR SKH 860 L

Dear Tony,

As instructed by our client AIG Insurance, please proceed to repair the insured vehicle SKH 860L at repair cost not more \$22,000.00 on Lump Sum basis (excess \$800/-) .

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

Any supplementary items are subjected to further approval from our client.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewse@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Denise Tay (LKKAUTO)
Sent: Monday, 27 February, 2017 8:54 AM
To: Claims <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>
Subject: RE: OD CLAIM FOR SJZ 1212 T AND SKH 860 L

Dear Tony,

Any outcome?

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Denise Tay (LKKAUTO)
Sent: Friday, 24 February, 2017 2:06 PM
To: 'Claims' <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>
Subject: RE: OD CLAIM FOR SJZ 1212 T AND SKH 860 L

Dear Tony,

View Received Message

This mail is associated with :

***SKH860L (4960581863SG)**

OD

Feb 20 2017 12:30PM

[SIEW CHEE CHONG]

Premium Automobiles Pte Ltd

[Reply](#) [Reply All](#) [Mark as Unread](#) [Print Message](#) [Delete Message](#) [Forward](#)

From AIG Asia Pacific Insurance Pte. Ltd. (AIG_SG), sent on 01/03/2017 11:25 AM.

To LKK_HQ

Subject Alert - Adj Mandate Approved (S\$22000.00) - SKH860L - Claim Handler: Zainal Abidin, Ahmad Termizi

Approved:22000.00:Repair limit of \$22,000.00 before excess.

DOCUMENTS SUMMARY

There are no documents.

Note: This document has not been finalised.

LKK Auto Consultants Pte Ltd (Co.Reg.No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd.
AIG Building
78 Shenton Way #07-16
Singapore 079120

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Zainal Abidin, Ahmad Termizi

Date: 01 Mar 2017

Preliminary Advice

Vehicle No	: SKH860L	Accident Date	: 20/02/2017
Make	: AUDI A6	Policy No.	: 2100320010-04000
Assignment Date	: 23/02/2017	Excess	: S\$800.00
Date of Inspection	: 23/02/2017	Est. Duration of Repair	: 7.00
Inspection At	: PREMIUM AUTOMOBILES PTE LTD (HQ) 55 UBI ROAD 1 SINGAPORE 408699		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	41,819.00
Revised Amount	:S\$	22,749.50
Check Items (Estimated)	:S\$	4,233.00
Total	:S\$	26,982.50

Lump Sum Repair	:S\$	
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Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	110,000.00
COE / PARF Rebate	:S\$	86,533.00
Salvage Value	:S\$	
Margin for Repair	:S\$	23,467.00

Remarks

- (X) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- (X) Other comments : REPAIRER AGREED REPAIR COST NOT MORE \$22,000.00 ON LUMP SUM BASIS.

Denise Tay (LKKAUTO)

From: Chang Chee Sing <claims@premiumauto.com.sg>
Sent: Monday, 27 February, 2017 8:14 PM
To: Denise Tay (LKKAUTO)
Cc: claims@premiumauto.com.sg
Subject: RE: OD CLAIM FOR SKH 860 L - limit repair

Dear Denise,

We regret to inform that after confirming on the damages suffered by Vehicle No : SKH 860 L, P.A. is not able to accept the limit repairs of \$22,000.00 on part by part basis.
We counter propose for the repair costs at \$25,000.00 based on lump sum.

Kindly let us have your acceptance.

Thank you and have a nice day.

Best regards,
Chang Chee Sing
Estimator

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183
e. claims@premiumauto.com.sg w. www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you

From: Denise Tay (LKKAUTO) [mailto:denisetay@lkkauto.com]
Sent: Friday, 24 February, 2017 2:06 PM
To: Claims <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>
Subject: RE: OD CLAIM FOR SJZ 1212 T AND SKH 860 L

Dear Tony,

SKH 860L there is a limit repair 22K on part by part.

Let me know if you able to repair within the amount

Note: This document has not been finalised.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd.
AIG Building
78 Shenton Way #07-16
Singapore 079120

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn:

Date: 24 Feb 2017

Preliminary Advice

Vehicle No	: SKH860L	Accident Date	: 20/02/2017
Make	: AUDI A6	Policy No.	: 2100320010-04000
Assignment Date	: 23/02/2017	Excess	: S\$0.00
Date of Inspection	: 23/02/2017	Est. Duration of Repair	: 7.00
Inspection At	: PREMIUM AUTOMOBILES PTE LTD (HQ) 55 UBI ROAD 1 SINGAPORE 408699		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	41,819.00
Revised Amount	:S\$	22,749.50
Check Items (Estimated)	:S\$	4,233.00
Total	:S\$	26,982.50

Lump Sum Repair	:S\$	
-----------------	------	--

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	110,000.00
COE / PARF Rebate	:S\$	86,533.00
Salvage Value	:S\$	
Margin for Repair	:S\$	23,467.00

Remarks

- () The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- (x) Other comments : From: Permium Automobiles
We regret to inform that after confirming on the damages suffered by Vehicle No : SKH 860 L, P.A. is not able to accept the limit repairs of \$22,000.00 on part by part basis.
We counter propose for the repair costs at \$25,000.00 based on lump sum.

Note: This document has not been finalised.
LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd.
AIG Building
78 Shenton Way #07-16
Singapore 079120

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn:

Date: 24 Feb 2017

Preliminary Advice

Vehicle No	: SKH860L	Accident Date	: 20/02/2017
Make	: AUDI A6	Policy No.	: 2100320010-04000
Assignment Date	: 23/02/2017	Excess	: S\$0.00
Date of Inspection	: 23/02/2017	Est. Duration of Repair	: 7.00
Inspection At	: PREMIUM AUTOMOBILES PTE LTD (HQ) 55 UBI ROAD 1 SINGAPORE 408699		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	41,819.00	
Revised Amount	:S\$	18,173.50	22,949.50
Check Items (Estimated)	:S\$	4,233.00	
Total	:S\$	22,406.50	26,982.50

Lump Sum Repair :S\$

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	110,000.00
COE / PARF Rebate	:S\$	86,533.00
Salvage Value	:S\$	
Margin for Repair	:S\$	23,467.00

Remarks

- (x) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- () Other comments :

Text size + -

Enquire PARF/COE Rebate for Registered Vehicle**Vehicle Owner Particulars**

Owner ID Type: Singapore NRIC

Owner ID: 8812F

Vehicle Details

Vehicle No.: SKH860L

Vehicle to be Exported: No

Intended De-registration
Date: 24 Feb 2017

Vehicle Make: AUDI

Vehicle Model: A6 2.0 TFSI MU

Primary Colour: Grey

Manufacturing Year: 2012

Engine No.: CDN276858

Chassis No.: WAUZZZ4G4DN003904

Maximum Power
Output: 132.0 kW (177 bhp)

Open Market Value: \$48,699.00

Original Registration
Date: 31 Oct 2012

First Registration Date: 31 Oct 2012

Transfer Count: 0

Actual ARF Paid: \$48,699.00

Intended PARF Rebate Details

PARF Eligibility: Yes

PARF Eligibility Expiry
Date: 30 Oct 2022

PARF Rebate Amount: \$36,524.00

Intended COE Rebate Details

COE Expiry Date: 30 Oct 2022

COE Category: E - Open Category

COE Period(Years): 10

QP Paid: \$93,990.00

COE Rebate Amount: \$50,009.00

Total Rebate Amount: \$86,533.00

The information contained herein is correct as at 24 Feb 2017

OK



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SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	20/02/2017 16:59
Date Of Accident	20/02/2017 12:30
Exact Location Of Accident	BUKIT BATOK EAS AVE 3
Country/State of Loss	Singapore

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SKH860L
Insured/Policyholder	
Name Of Registered Owner	SIEW CHEE CHONG
NRIC No	S1738812F
Email Address	foxlink_casagi@ymail.com
Mobile Phone No	(LOCAL) +65-97610425
Alternative Phone No	Others-66831129

Vehicle Particulars

Manufacturer	AUDI
Model	A6-2.0 TFSI MU (A)
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	Yes
If No, Please state action to be taken	
Vehicle Category	Private Car

Insurance Company

Name of Insurance Company	AIG Asia Pacific Insurance Pte. Ltd.
Type Of Coverage	Comprehensive
Fleet Policy	No
Policy Number	2100320010-04000
Cover Note Number	

Driver

Name of Driver	SIEW CHEE CHONG
NRIC No	S1738812F
Date Of Birth	10/12/1966
Occupation	Indoor
Date Of Driving Pass	06/07/1988
Driving Experience	28 Years And 7 Months
Gender	Male
Mobile Number	(Local) +65-97610425
Fax Number	
Contact Number	Others-66831129
Email Address	foxlink_casagi@ymail.com

Address	28 MIMOSA PLACE
Postcode	S805553
Was driver an employee of the Insured's Company	No
If No, Relationship of the Driver with the Insured	Owner
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	Collision- Head to Rear (Insured Hit TP)
Weather Conditions	Clear
Road Surface	Dry

Other Information

Was any foreign vehicle involved in this accident?	No
Was any body injured in the Accident?	No
Was any other material or property damaged?	Yes
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	No
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	No
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	No
If Yes, against whom?	

Circumstances of Accident

ON 20/02/2017 AT ABOUT 1230H IN THE AFTERNOON, I WAS DRIVING ALONG BUKIT BATOK EAST AVE 3 ON THE LEFT MOST LANE READY TO TURN LEFT TO BUKIT BATOK CRESCENT. THE TRAFFIC WAS HEAVY AND THE LORRY IN FRONT BRAKE SUDDENLY. I CANNOT STOP IN TIME AND HIT ONTO THE REAR OF THE LORRY (GBB3759R)

Attachment(s)

Are accident photos available for attachment?	Yes
Was there any video captured by Car Camera?	No
Was there any audio recorded?	No

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	GBB3759R
Vehicle Make/Model/Colour	LORRY
Details Of Properties	
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

Details of Witness

Name	
Phone Number	
Email Address	

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any willful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**
I understand, acknowledge, agree and consent that:
 - (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
 - (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
 - (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.



Policyholder's Signature / Date & Time

20/2/2017

Driver's Signature (if driver is not the policyholder) / Date & Time



Witnessed by Reporting Centre Personnel

Sketch Plan



Bukit Batok East Ave 3

A = SKH8604

B = GRN3759R

Sketch Plan #2

Describe Circumstances of the Accident

ON 20/2/2017, AT ABOUT 12:30 IN THE AFTERNOON,
I WAS DRIVING ALONG BUKIT BATOK EAST AVE 3
ON THE LEFTMOST LANE READY TO TURN LEFT
TO BUKIT BATOK CRESCENT. THE TRAFFIC WAS
HEAVY AND THE LORRY IN FRONT BRAKE SUDDENLY.
I CANNOT STOP IN TIME & HIT ONTO THE REAR
OF THE LORRY. (GBB 3759R)

Declaration

I/We declare the foregoing particulars are true in every respect.


20/2/2017

Policyholder's Signature / Date &
Time

Driver's Signature (If driver is not the policyholder) / Date
& Time


Witnessed by Reporting Centre
Personnel



HOTLINE TEL: (65) 6419-3000
FAX: (65) 6415-3723

CERTIFICATE OF INSURANCE

MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) ACT (CHAPTER 189)
MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) RULES, 1960
ROAD TRANSPORT ACT, 1967 (MALAYSIA)
MOTOR VEHICLES (THIRD-PARTY RISKS) RULES, 1959 (MALAYSIA)

M.X.1

AUDI AUTO PROTECTOR

CERTIFICATE NO. 2100320010-04000

(The below excess is subject to GST)

OWN DAMAGE EXCESS S\$800.00 (1)

WINDSCREEN EXCESS S\$100.00

(For policies with effect from 1st November 2002)

SUM INSURED Market Value

INSURING WITH COE/PAF Yes

1) VEHICLE REGISTRATION NO.

SKH860L

2) NAME OF INSURED

Siew Chee Chong

3) EFFECTIVE DATE OF THE COMMENCEMENT
OF INSURANCE FOR THE PURPOSES OF THE ACT

1 Nov 2016

4) DATE OF EXPIRY OF INSURANCE

31 Oct 2017

5) PERSON OR CLASSES OF PERSONS ENTITLED TO DRIVE*

SUBJECT TO AGE CONDITION: All Age Condition

a) The Insured.

b) Any other person who is driving on the Insured's order or with his permission.

This policy will indemnify the insured or any authorised driver only if he/she meets the age conditions.

A Young and/or Inexperienced Driver Excess ("YIDR") of S\$3,000.00, in addition to the

Policy Excess, applies to You and any Authorised Driver (named or unnamed) if You are or the said

Authorised Driver is below the age of 23 and/or has less than 2 years' driving experience.

Provided that the person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.

6) LIMITATION AS TO USE*

Use only for social, domestic and pleasure purposes and for the Insured's business.

The Policy does not cover use for hire or rewards, tuition, driving test, racing, pace-making, reliability trial speed-testing the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with the Motor Trade.

APPROVED REPORTING CENTRES / AUDI AUTHORISED REPAIRERS

1. Audi Customer Service Center - 55 Ubi Road 1 (Tel: 63662323)

APPROVED REPORTING CENTRES / AIG AUTHORISED REPAIRERS (FOR CLAIMS-RELATED REPAIRS)

2. ComfortDelgro Engrg - 205 Braddell Rd (Tel: 63837118) 3. DPS Body & Paint Workshop - 209 Pandan Gardens (Tel: 65684501)

4. Ethoz - 30 Bukit Batok Cres (Tel: 66547777) 5. Glass-Fix - 52 Ubi Ave 3 (Tel: 62780887) - For windscreen only

6. Kan Fook Sing Motor - 61 Defu Lane 12 (Tel: 67479560) 7. Lai Huat (Meng Kee) Motor - 21 Sin Ming Ind (Tel: 64538110)

8. Moya Automotive - 1008 Bukit Merah Lane 3 (Tel: 62723892) 9. Progressive Automotive - 3022A Ubi Rd 1 (Tel: 67415336)

10. SME Motor - 1 Kaki Bukit Ave 6 Blk D (Tel: 67476106)

LOSS OF USE Loss Of Use 15 days Replacement Car only for repairs at Audi Customer Service Centre

* NAMED DRIVER NA

HIRE PURCHASE COMPANY MayBank

/EMPLOYER'S LOAN

*Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Section 95 of the Road Transport Act, 1967 (Malaysia), are not to be included under these headings.

I / We hereby Certify that the policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1967 (Malaysia).

Issued in Singapore 31 Oct 2016

AIG Asia Pacific Insurance Pte. Ltd.

504125-200
PREMIUM LEASING - AP
281 ALEXANDRA ROAD
AUDI CUSTOMER SERVICE CENTRE
SINGAPORE 159938

AUTHORISED REPRESENTATIVE

ORIGINAL

SSCKSA

REPUBLIC OF SINGAPORE DRIVING LICENCE

License Number **S1738812F**

Name **SIEW CHEE CHONG**

Birth Date: **10 Dec 1966**

Issue Date: **14 Jul 2015**

002451053G






REPUBLIC OF SINGAPORE

IDENTITY CARD NO. S1738812F

Name **SIEW CHEE CHONG**

蕭志聰

Race **CHINESE**

Date of birth **10-12-1966**

Country of birth **SINGAPORE**

Sex **M**

S1738812F




YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

Class 3 Motor Cars <= 3000kg with <=7 passengers, exclusive of the driver; and other motor vehicles <= 2500kg

EFFECTIVE DATE 06 Jul 1988



NP 438A

4467482



NRIC No: **S1738812F**



Date of issue **08-09-2009**

28 MIMOSA PLACE
SINGAPORE 805553

NRIC No: **S1738812F**

Date: **04/09/2012**

No: **7168426**



Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/OD/0184/2017/JN
Date	:	22-Feb-17

Vehicle in workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name	:	MR. Siew Chee Chong
Address	:	28 Mimosa Place Singapore 805553
Telephone	:	(HP) 97610425
Type of Claim	:	Own Damage Claim
Policy No.	:	2100320010
Vehicle No	:	SKH 860 L
Model Code	:	Audi A6 C7 2.0 TFSI
Model / Year	:	Oct-12
Engine No	:	CDN 276858
Chassis No	:	WAUZZZ4G4DN003904
Mileage	:	-
Date In	:	-
Liability	:	-
Excess Cost	:	-
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	20-Feb-17
Place of Accident	:	BUKIT BATOK EAST AVE 3

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SKH 860 L

S/N	Nature of Jobs	Estimated Charges	Surveyor's Recommendation
1	To remove and transfer front wire harness for headlights, horn, fog lamps, outside temperature sensor, headlight washer assy and front parking aid.	S/N \$ 480.00 ✓	
2	To remove and transfer air con condenser, radiator, charged air cooler, electrical fans and control unit. To carry out vacuum/regas and to pressurise cooling system.	S/N \$ 1,200.00 ✓	
3	To remove front fitting, dismantle front bumper, lhs front fender and bonnet. Renew front lock carrier and align to position. Renew front bumper lhs front fender, bonnet and both headlight. Re-organise front crash management components. Reinstall all parts removed.	\$ 5,200.00 2500.	
4	To respray front bumper, both front fenders, bonnet and hinges.	\$ 3,200.00 2200.	
5	To renew front windscreen	S/N \$ 480.00 ✓	
6	To carry out diagnostic check	S/N \$ 192.00 ✓	
SUBTOTAL LABOUR CHARGES		: <u>\$ 10,752.00</u>	

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SKH 860 L

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	FRONT BUMPER <i>Distorted</i>	\$ 2,325.00	✓
2	FRONT BUMPER FIXING PARTS <i>Not New</i>	\$ 231.00	X
3	RADIATOR GRILLE <i>3 Cooled</i>	\$ 1,134.00	✓
4	RADIATOR GRILLE COVER	\$ 31.00	✓
5	GRILLE - LH <i>Not New</i>	\$ 127.00	X
6	SIDE REINFORCEMENT <i> Bent</i>	\$ 674.00	✓
7	FRONT BUMPER BRACKET - LH/RH <i>Bent</i>	2 \$ 408.00	✓
8	FRONT BUMPER GUIDE PIECE - LH/RH <i>Not New</i>	2 \$ 62.00	X
9	FRONT BUMPER BRACE - LH/RH <i>Bent</i>	2 \$ 48.00	✓
10	FRONT BUMPER FOAM FILLER PIECE <i>Cooled</i>	\$ 80.00	✓
11	FRONT SENSOR <i>1 piece missing</i>	2 \$ 387.00	19350
12	SENSOR SUPPORT LH / RH <i>1 piece damaged</i>	2 \$ 112.00	56.
13	FRONT BUMPER TOP COVER <i>Bent</i>	\$ 100.00	✓
14	TOP COVER 'CAUTION' SIGN <i>Not</i>	\$ 12.00	✓
15	FRONT FENDER - LH <i>Not</i>	\$ 1,158.00	X
16	FRONT FENDER ATTACHMENT PART <i>Not New</i>	\$ 35.00	X
17	STONE GUARD FILM - LH/RH <i>Not</i>	2 \$ 204.00	✓
18	FENDER BRACE - LH	\$ 70.00	X
19	WHEEL SPOILER - LH <i>Not New</i>	\$ 195.00	X
20	WHEEL HOUSING LINER - LH	\$ 238.00	X
SUB TOTAL SPARE PARTS		\$ 7,631.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SKH 860 L.

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
21	WHEEL HOUSING ATTACHMENT PARTS <i>not m</i>	\$ 67.00	X
22	HEADLIGHT - LH/RH <i>cracked</i>	2 \$ 5,702.00	✓
23	GAS DISCHARGE LAMP	2 \$ 787.00	+
24	GAS DISCHARGE BULB	2 \$ 147.00	X
25	GAS DISCHARGE CONTROL UNIT	2 \$ 2,004.00	+
26	POWER MODULE FOR DAY LIGHT	2 \$ 983.00	+
27	HEADLIGHT MOUNTING - LH/RH <i>not m</i>	2 \$ 200.00	X
28	LIFT CYLINDER	2 \$ 408.00	X
29	HEADLIGHT WASHER CAP - LH/RH	2 \$ 94.00	+
30	ELBOW FITTING	2 \$ 44.00	X
31	BONNET <i>Disludged</i>	\$ 4,576.00	✓
32	BONNET ATTACHMENT PARTS <i>new</i>	\$ 120.00	✓
33	LID HINGE - LH/RH <i>Best</i>	2 \$ 272.00	✓
34	CATCH HOOK <i>Best</i>	\$ 118.00	✓
35	LOCK BAR <i>not m</i>	2 \$ 84.00	+
36	LID LOCK <i>not m</i>	2 \$ 360.00	+
37	BOWDEN CABLE <i>not m</i>	\$ 49.00	+
38	STICKER FOR AIR CONDITIONER <i>new</i>	\$ 17.00	✓
39	CHARGE AIR COOLER <i>not m</i>	\$ 471.00	+
40	LOCK CARRIER MOUNTING <i>del d.</i>	\$ 1,011.00	✓
SUB TOTAL SPARE PARTS		\$ 17,514.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SKH 860 L.

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
41	A/C CONDENSER <i>Derbed</i>	\$ 669.00	✓
42	PRESSURE SENDER <i>not new</i>	\$ 159.00	X
43	HIGH PRESSURE SWITCH <i>new</i>	\$ 45.00	X
44	COOLER <i>not new</i>	\$ 664.00	+
45	RUBBER BUSH <i>new</i>	6 \$ 48.00	✓
46	COOLANT <i>new</i>	4 \$ 132.00	✓
47	COOLENT SUPPORT <i>Ang 6</i>	\$ 62.00	?
48	AIR GUIDE - LH/RH <i>hit crushed</i>	\$ 52.00	26
49	TWIN FAN RING <i>new</i>	\$ 217.00	+
50	RADIATOR FAN	2 \$ 1,366.00	+
51	NO. PLATE <i>new</i>	S/N \$ 25.00	✓
52	FRONT WINDSCREEN <i>crushed</i>	\$ 1,340.00	✓
53	GEL FOIL FOR RAIN SENSOR <i>new</i>	\$ 124.00	✓
54	GLASS PRIMER	\$ 19.00	✓
55	WINDSCREEN SEALANT	S/B \$ 200.00	✓
56	SUNDRIES <i>new</i>	\$ 800.00	50
TOTAL SPARE PARTS		: \$ 31,067.00	
TOTAL LABOUR CHARGES		: \$ 10,752.00	
GRAND TOTAL		: <u>\$ 41,819.00</u>	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name : *Adrian Ling*
Surveyed Date : *23/02/17*
Authorised Date :
Excess Cost :
Liability :
Remarks : *Not Authorized, 07 Days.*

LKK Auto Consultants hence notify the Repairer of the following: • To resurvey before/after spray painting • To display damaged part(s) during resurvey • Parts prices are subject to confirmation • Third party survey is on a "Without Prejudice" basis • No illegal modification(s) is allowed • Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company Acknowledged by Repairer Signature: Date:
--

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager



Allan Wu
Claims Consultant

Premium Automobiles

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims Dept
Yr Ref: SKH 860 L

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/OD/0184/2017/MAS

11 Dec 2017

from
Telephone +65-
Telefax +65-
EMail
Our department
Our Ref
Your Ref
Date

Dear Sir,

total pages

RE: INSURANCE CLAIM FOR SKH 860 L, Audi A6 C7 2.0 TFSI MU

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

With reference to the above-mentioned vehicle, no **SKH 860 L**, claimant,
Mr. Siew Chee Chong, please find the related document per attached.

1. A copy of the Original invoice no. 85011884 – S\$22,684.00
2. A copy of the Discharge Voucher duly signed by client.

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

Based on the above document, we would appreciate you could expedite the
payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at
6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encls

AIG – SKH 860 L

REPUBLIC OF SINGAPORE DRIVING LICENCE

Licence Number: **S1738812F**

Name: **SIEW CHEE CHONG**

Birth Date: **10 Dec 1966**
Issue Date: **14 Jul 2015**

00Z451053G




REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S1738812F



Name

SIEW CHEE CHONG

蕭志聰

Race

CHINESE

Date of birth

10-12-1966

Country of birth

SINGAPORE

Sex

M

S1738812F

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

EFFECTIVE DATE

Class 3 Motor Cars $\leq$ 3000kg with $\leq$ 7 passengers, exclusive of the driver; and other motor vehicles $\leq$ 2500kg **06 Jul 1988**



NP 428A



4462882

NRIC No: **S1738812F**



Date of issue

08-09-2009

28 MIMOSA PLACE
SINGAPORE 805553
NRIC No: **S1738812F**

Date: **04/09/2012**

No: **7168426**



HOTLINE TEL: (65) 6419-3000
FAX: (65) 6415-3723

CERTIFICATE OF INSURANCE

MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) ACT (CHAPTER 189)
MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) RULES, 1960
ROAD TRANSPORT ACT, 1987 (MALAYSIA)
MOTOR VEHICLES (THIRD-PARTY RISKS) RULES, 1959 (MALAYSIA)

M.X.1

AUDI AUTO PROTECTOR

CERTIFICATE NO. 2100320010-04000

(The below excess is subject to GST)
OWN DAMAGE EXCESS S\$800.00 (1)
WINDSCREEN EXCESS S\$100.00
(for policies with effect from 1st November 2002)

SUM INSURED Market Value
INSURING WITH COE/PARF Yes
SKH860L

Siew Chee Chong

1 Nov 2016

31 Oct 2017

1) VEHICLE REGISTRATION NO.

2) NAME OF INSURED

3) EFFECTIVE DATE OF THE COMMENCEMENT
OF INSURANCE FOR THE PURPOSES OF THE ACT

4) DATE OF EXPIRY OF INSURANCE

5) PERSON OR CLASSES OF PERSONS ENTITLED TO DRIVE*

SUBJECT TO AGE CONDITION: All Age Condition

a) The Insured.

b) Any other person who is driving on the Insured's order or with his permission.
This policy will indemnify the Insured or any authorised driver only if he/she meets the age conditions.
A Young and/or Inexperienced Driver Excess ("YIDR") of S\$3,000.00, in addition to the
Policy Excess, applies to You and any Authorised Driver (named or unnamed) if You are or the said
Authorised Driver is below the age of 23 and/or has less than 2 years' driving experience.

Provided that the person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Vehicle or
has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from
driving the Motor Vehicle.

6) LIMITATION AS TO USE*

Use only for social, domestic and pleasure purposes and for the Insured's business.
The Policy does not cover use for hire or rewards, tuition, driving test, racing, pace-making, reliability trial speed-testing
the carriage of goods other than samples in connection with any trade or business or use for any purpose in
connection with the Motor Trade.

APPROVED REPORTING CENTRES / AUDI AUTHORISED REPAIRERS
1. Audi Customer Service Center - 55 Ubi Road 1 (Tel: 63662323)

APPROVED REPORTING CENTRES / AIG AUTHORISED REPAIRERS (FOR CLAIMS-RELATED REPAIRS)
2. ComfortDelgro Engrg - 205 Braddell Rd (Tel: 63837118) 3. DPS Body & Paint Workshop - 209 Pandan Gardens (Tel: 65684501)
4. Ethoz - 30 Bukit Batok Cres (Tel: 66547777) 5. Glass-Fix - 52 Ubi Ave 3 (Tel: 62780887) - For windscreen only
6. Kan Fook Sing Motor - 61 Defu Lane 12 (Tel: 67479560) 7. Lai Huat (Meng Kee) Motor - 21 Sin Ming Ind (Tel: 64538110)
8. Mova Automotive - 1008 Bukit Merah Lane 3 (Tel: 62723882) 9. Progressive Automotive - 3022A Ubi Rd 1 (Tel: 67415336)
10. SME Motor - 1 Kaki Bukit Ave 6 Blk D (Tel: 67476106)

LOSS OF USE Loss Of Use 15 days Replacement Car only for repairs at Audi Customer Service
Centre

* **NAMED DRIVER** NA

HIRE PURCHASE COMPANY MayBank
EMPLOYER'S LOAN

*Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and
Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

I / We hereby Certify that the policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third-
Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia).

Issued in Singapore 31 Oct 2016

504125-200
PREMIUM LEASING - AP
281 ALEXANDRA ROAD
AUDI CUSTOMER SERVICE CENTRE
SINGAPORE 159938

AIG Asia Pacific Insurance Pte. Ltd.

AUTHORISED REPRESENTATIVE

ORIGINAL

ESCKSA

AIG Asia Pacific Insurance Pte. Ltd.



Premium Automobiles Pte Ltd

Audi Centre Singapore

281 Alexandra Road

Singapore 119938

Main Telephone: 6356 2223

Main Telefax: 6471 8233

Alexandra Service Centre

281 Alexandra Road

Singapore 119938

Telephone: 6356 2223

Telefax: 6475 1821

Ubi Service Centre

55 Ubi Road 1

Singapore 408722

Telephone: 6356 2223

Telefax: 6475 1821

Customer Service

Service Appointment

Service & Breakdown Service

Customer Care

customer.care@premiumauto.com.sg

6356 2223

9528 1233

customer.care@premiumauto.com.sg

INS TAX INVOICE

Company Reg No. 199902271W

GST Reg. No. 199902271W

Page 1 16:31

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice: 85011884 Date: 08/12/2017 Order: SKH0860L Term: 30	Account : A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	--	--

Regn No: SKH0860L

Regn Date: 31/10/2012

Mileage: 97373

WIP NO: 14061

Model: A6 C7 2.0 TFSI MU

Chassis: WAUZZZ4G4DN003904

Engine: CDN 276858

Dept: U

USB No:

You have been assisted by:- UB-Carrine (11)

		Details	Qty	Unit Price	Amount
S	SUBLET	To carry out contractual repair as agreed for material and labour.	1.00	22,000.00	22,000.00
Q	EXC	Insurance Excess/Liability	-800.00	1.00	-800.00

Parts 0.00
 Labour 0.00
 Sublet 22,000.00
 Menus 0.00
 Lubricant 0.00

Sub-Total 21,200.00

7% GST 1,484.00

Grand Total 22,684.00



Received by

For & on behalf of
 Premium Automobiles Pte Ltd

Premium Automobiles

Telefax

to
AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Motor Claims Dept
Yr Ref: SKH 860 L

Norah Khai
6768 9828
6841 1183

Body Repair

PA/OD/0184/2017/TF
16 March 2017

from
Telephone +65-
Telefax +65-
Mobile +65-
Our department
Your Claim Ref
Our Ref
Date

1 total pages

RE : CLAIM – OWNER’S SATISFACTION/DISCHARGE VOUCHER

Make & Model : Audi A6 C7 2.0 TFSI MU
Vehicle Chassis No. : WAUZZZ4G4DN003904
Vehicle Regn No. : **SKH 860 L**
Vehicle Mileage : 97370 KM
Vehicle Owner : Mr. Siew Chee Chong
Certificate No : 2100320010-04000
Policy Excess : **S\$856.00 (inclusive of 7% GST)**
Accident Date : 20 February 2017
Place : Bukit Batok East Ave 3
Repair Cost : **\$ 221684.00**
WIP No. : 14061
Repairer's Name : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Road 1
Singapore 408699
Telephone (65) 6366 2323
Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

Owner / Insured Signature :

Time :

Date :


16:42
16/3/2017

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	24 Feb 2017 11:49		23 Feb 2017 18:29 Edit Adj Rpt	S\$22,000.00 Edit Estimates	S\$22,000.00 View Rpt		Pending for Survey Report Cancel Case

Main

Reference

Claim Details

Documents

Show All

CLAIM SUBFOLDER DETAILS		[Created by insurer]	
Insured:	SIEW CHEE CHONG, ID: S1738812F, Tel: +6597610425, Email: foxlink_casagi@ymail.com		
Vehicle Reg. No.:	SKH860L	Date of Loss:	20/02/2017 12:00 - :59
Claim Type:	OD / 4960581863SG	Policy/Cover Note No.:	2100320010-04000 (Comprehensive)
		Excess:	S\$800.00
Repairer:	Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911		
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Zainal Abidin, Ahmad Termizi] AhmadTermizi.ZainalAbidin@aig.com		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 06/03/2017]		
Driver/Custodian:	SIEW CHEE CHONG (50 / Male), NRIC: S1738812F, Tel: +6597610425		

ASSOCIATED MAIL RECEIVED

[View All](#)

[Compose Case Mail](#)

- AIG_SG (01/03/2017): Alert - Adj Mandate Approved (S\$22000.00) - SKH860L - Claim Handler: Zainal Abid...
- AIG_SG (28/02/2017): Alert - Adj Mandate Maintained - SKH860L - Claim Handler: Zainal Abidin, Ahmad T...
- AIG_SG (28/02/2017): Alert - Adj Mandate Maintained - SKH860L - Claim Handler: Zainal Abidin, Ahmad T...
- AIG_SG (24/02/2017): SKH860L / OD / 20/02/2017 / Coverage & Excess update

ALL ASSOCIATED TASKS

[View All](#)

[Search Tasks](#)

[Create New Task](#)

[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SKH860L (4960581863SG)
OD
Feb 20 2017 12:30PM
[SIEW CHEE CHONG]
Premium Automobiles Pte Ltd

Upload Documents | Upload Photos | Compose New Letter | Upload Video | Upload Audio

View View In Browser

Assessment Reports			1 per page	☒
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	28/02/17 14:24	Adjuster Immediate Advice	Load HTM	
2	01/03/17 09:48	Adjuster Immediate Advice	Load HTM	
Photos/Images			3 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	28/02/17 14:26	General View	Load JPG	☒
2	28/02/17 14:26	General View	Load JPG	☒
3	28/02/17 14:26	General View	Load JPG	☒
4	28/02/17 14:26	General View	Load JPG	☒
5	28/02/17 14:26	General View	Load JPG	☒
6	28/02/17 14:26	General View	Load JPG	☒
7	28/02/17 14:26	General View	Load JPG	☒
8	28/02/17 14:26	General View	Load JPG	☒
9	28/02/17 14:26	General View	Load JPG	☒
10	28/02/17 14:26	General View	Load JPG	☒
11	28/02/17 14:26	General View	Load JPG	☒
12	28/02/17 14:26	General View	Load JPG	☒
13	28/02/17 14:26	General View	Load JPG	☒
14	28/02/17 14:26	General View	Load JPG	☒
15	28/02/17 14:26	General View	Load JPG	☒
16	28/02/17 14:26	General View	Load JPG	☒
17	28/02/17 14:26	General View	Load JPG	☒
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22	28/02/17 14:26	General View	Load JPG	☒
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27	28/02/17 14:26	General View	Load JPG	☒
28	28/02/17 14:26	General View	Load JPG	☒
29	28/02/17 14:26	General View	Load JPG	☒
30	28/02/17 14:26	General View	Load JPG	☒
31	28/02/17 14:26	General View	Load JPG	☒
32	19/03/18 17:45	Reinspection Photo	Load JPG	☒

33	19/03/18 17:45	Reinspection Photo	1	Load JPG	☒
34	19/03/18 17:45	Reinspection Photo	1	Load JPG	☒
35	19/03/18 17:45	Reinspection Photo	1	Load JPG	☒
36	19/03/18 17:45	Reinspection Photo	1	Load JPG	☒
Documentation					
				1 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	28/02/17 14:27	Singapore Accident Statement	1	Load PDF	
2	28/02/17 14:27	WORKSHOP ESTIMATE	1	Load PDF	
3	28/02/17 14:27	Certificate of Insurance	1	Load PDF	
4	28/02/17 14:27	Drivers Driving License & NIRC	1	Load PDF	
5	28/02/17 15:50	Log card (if available)	1	Load PDF	
6	26/03/18 09:56	DISCHARGE VOUCHER	1	Load PDF	
7	26/03/18 09:56	WORKSHOP INVOICE	1	Load PDF	

Linked Accident Report Documents

				View	View in Browser
Assessment Reports				1 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail	Print
1	20/02/17 17:14	Accident Statement	1	Load HTM	
Photos/Images					
				3 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail	Print
1	20/02/17 17:09	Accident Photo	1	Load JPG	☒
2	20/02/17 17:09	Accident Photo	1	Load JPG	☒
3	20/02/17 17:09	Accident Photo	1	Load JPG	☒
4	20/02/17 17:10	Accident Photo	1	Load JPG	☒
5	20/02/17 17:10	Accident Photo	1	Load JPG	☒
6	20/02/17 17:10	Accident Photo	1	Load JPG	☒
7	20/02/17 17:10	Accident Photo	1	Load JPG	☒
Documentation					
				1 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail	Print
1	20/02/17 17:07	Sketch Plan	1	Load JPG	☒
2	20/02/17 17:08	Sketch Plan #2	1	Load JPG	☒

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) ^ v			
Show Remarks To: ☐ Handling Insurer Note: Remarks are private unless you show it to other parties.			

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.
AIG Building, 78 Shenton Way #07-16
Singapore 079120

Our File No: CC3/AIG17003829/ATBQ2

Date: 26/03/2018

REFERENCE

Insured/Claimant:	SIEW CHEE CHONG	Policy No:	2100320010-04000	
Date of Loss:	20/02/2017	Nature of Claim:	OD	Claim No: 4960581863SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SKH860L	Engine No:	CDN276858
Make & Model:	AUDI A6, 2.0 TFSI MU (A)	Chassis No:	WAUZZZ4G4DN003904
Reg. Date:	31/10/2012 (Man. Year: 2012)	Odometer:	97369 km
Colour:	Bronze		
Engine Capacity:	1984 cc		
Market Value/New Car Price:	S\$110,000.00		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	245/45 R18	Rear Tyre Size:	245/45 R18
Front Left Side:	Michelin 6 mm	Rear Left Side:	Michelin 6 mm
Front Right Side:	Michelin 6 mm	Rear Right Side:	Michelin 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	31,067.00	19,776.50	11,290.50	36.34
Miscellaneous Items	0.00	0.00	0.00	
Labour	10,752.00	7,052.00	3,700.00	34.41
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	41,819.00	26,828.50	14,990.50	35.85
Approved Total (Overridden) (S\$)		22,000.00		
- Excess (S\$)	800.00	800.00	0.00	0.00
(S\$)	41,019.00	21,200.00	19,819.00	48.32
+ GST 7.00/7.00% (S\$)	2,871.33	1,484.00	1,387.33	48.32
Nett Amount (S\$)	43,890.33	22,684.00	21,206.33	48.32

INSPECTION

Date of Assignment: 23/02/2017

Date Inspected: 23/02/2017 Inspected At:

Premium Automobiles Pte Ltd (HQ)
55 Ubi Road 1
Singapore 408699

Estimated Period of Repair: 9.0 days

Adjuster: ADRIAN LING

Manager: DENISE TAY KWEE CHENG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER	Distorted	2,325.00 FS	*2,325.00 FS
2	1		*FRONT BUMPER FIXING PARTS	Not Necessary	231.00 FS	*- FS
3	1		*RADIATOR GRILLE	Cracked	1,134.00 FS	*1,134.00 FS
4	1		*RADIATOR GRILLE COVER	Cracked	31.00 FS	*31.00 FS
5	1		*GRILLE -LH	Not Necessary	127.00 FS	*- FS
6	1		*SIDE REINFORCEMENT	Bent	674.00 FS	*674.00 FS
7	2		*FRONT BUMPER BRACKET -LH/RH	Bent	408.00 FS	*408.00 FS
8	2		*FRONT BUMPER GUIDE PIECE -LH/RH	Not Necessary	62.00 FS	*- FS
9	2		*FRONT BUMPER BRACE -LH/RH	Damaged	48.00 FS	*48.00 FS
10	1		*FRONT BUMPER FOAM FILLER PIECE	Cracked	80.00 FS	*80.00 FS
11	2		*FRONT SENSOR	Missing (1 PCS ONLY)	387.00 FS	*193.50 FS
12	2		*SENSOR SUPPORT LH/RH	Damaged (1 PCS ONLY)	112.00 FS	*56.00 FS
13	1		*FRONT BUMPER TOP COVER	Deformed	100.00 FS	*100.00 FS
14	1		*TOP COVER CAUTION SIGN	Necessary	12.00 FS	*12.00 FS
15	1		*FRONT FENDER -LH	Repair	1,158.00 FS	*- FS
16	1		*FRONT FENDER ATTACHMENT PART	Not Necessary	35.00 FS	*- FS
17	2		*STONE GUARD FILM -LH /RH	Necessary	204.00 FS	*204.00 FS
18	1		*FENDER BRACE -LH	Not Necessary	70.00 FS	*- FS
19	1		*WHEEL SPOILER -LH	Not Necessary	195.00 FS	*- FS
20	1		*WHEEL HOUSING LINER -LH	Not Necessary	238.00 FS	*- FS
21	1		*WHEEL HOUSING ATTACHMENT PARTS	Not Necessary	67.00 FS	*- FS
22	2		*HEADLIGHT-LH/RH	Cracked	5,702.00 FS	*5,702.00 FS
23	2		*GAS DISCHARGE LAMP	Not Necessary	787.00 FS	*- FS
24	2		*GAS DISCHARGE BULB	Not Necessary	147.00 FS	*- FS
25	2		*GAS DISCHARGE CONTROL UNIT	Not Necessary	2,004.00 FS	*- FS
26	2		*POWER MODULE FOR DAY LIGHT	Not Necessary	983.00 FS	*- FS
27	2		*HEADLIGHT MOUNTING -LH/RH	Not Necessary	200.00 FS	*- FS
28	2		*LIFT CYLINDER	Not Necessary	408.00 FS	*- FS
29	2		*HEADLIGHT WASHER CAP -LH/RH	Not Necessary	94.00 FS	*- FS
30	2		*ELBOW FITTING	Not Necessary	44.00 FS	*- FS
31	1		*BONNET	Distorted	4,576.00 FS	*4,576.00 FS
32	1		*BONNET ATTACHMENT PARTS	Necessary	120.00 FS	*120.00 FS
33	2		*LID HINGE -LH/RH	Bent	272.00 FS	*272.00 FS
34	1		*CATCH HOOK	Bent	118.00 FS	*118.00 FS
35	2		*LOCK BAR	Not Necessary	84.00 FS	*- FS
36	2		*LID LOCK	Not Necessary	360.00 FS	*- FS
37	1		*BOWDEN CABLE	Not Necessary	49.00 FS	*- FS
38	1		*STICKER FOR AIR CONDITIONER	Necessary	17.00 FS	*17.00 FS
39	1		*CHARGE AIR COOLER	Not Necessary	471.00 FS	*- FS
40	1		*LOCK CARRIER MOUNTING	Deformed	1,011.00 FS	*1,011.00 FS
41	1		*A/C CONDENSER	Dented	669.00 FS	*669.00 FS
42	1		*PRESSURE SENSOR	Not Necessary	159.00 FS	*- FS
43	1		*HIGH PRESSURE SWITCH	Not Necessary	45.00 FS	*- FS
44	1		*COOLER	Not Necessary	664.00 FS	*- FS
45	6		*RUBBER SEAL	Necessary	48.00 FS	*48.00 FS
46	4		*COOLANT	Necessary	132.00 FS	*132.00 FS
47	1		*COOLENT SUPPORT	Damaged	62.00 FS	*62.00 FS
48	1		*AIR GUIDE-LH/RH	N/S Cracked	52.00 FS	*26.00 FS
49	1		*TWIN FAN RING	Not Necessary	217.00 FS	*- FS

Report was unsubmitted during this print-out.

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
50	2		*RADIATOR FAN	Not Necessary	1,366.00 FS	*- FS
51	1		*NO.PLATE	Necessary	25.00 FS	*25.00 FS
52	1		*FRONT WINDSCREEN	Cracked	1,340.00 FS	*1,340.00 FS
53	1		*GEL FOIL FOR RAIN SENSOR	Necessary	124.00 FS	*124.00 FS
54	1		*GLASS PRIMER	Necessary	19.00 FS	*19.00 FS
55	1		*WINDSCREEN SEALANT	Necessary	200.00 FS	*200.00 FS
56	1		*SUNDRIES	Necessary	800.00 FS	*50.00 FS

F=Franchise part. S=SpcNett.

Total Parts (S\$) 31,067.00 19,776.50

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO REMOVE AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHTS,HORN,FOG LAMPS ,OUTSIDE TEMPERATURE SENSOR ,HEADLIGHT WASHER ASSY AND FRONT PARKING AID	New	480.00	480.00
2	TO REMOVE AND TRANSFER AIR CON CONDENSER ,RADIATOR,CHARGED AIR COOLER ,ELECTRICAL FANS AND CONTROL UNIT .TO CARRY OUT VACUUM /REGAS AND TO PRESSURISE COOLING SYSTEM	New	1,200.00	1,200.00
3	TO REMOVE FRONT FITTING ,DISMANTLE FRONT BUMPER ,LHS FRONT FENDER AND BONNET .RENEW FRONT LOCK CARRIER AND ALIGN TO POSITION .RENEW FRONT BUMPER LHS FRONT FENDER ,BONNET AND BOTH HEADLIGHT .RE-ORGANISE FRONT CRASH MANAGEMENT COMPONENTS .REINSTALL ALL PARTS REMOVED	New	5,200.00	2,500.00
4	TO RESPRAY FRONT BUMPER ,BOTH FRONT FENDERS ,BONNET AND HINGES	New	3,200.00	2,200.00
5	TO RENEW FRONT WINDSCREEN	New	480.00	480.00
6	TO CARRY OUT DIAGNOSTIC CHECK	New	192.00	192.00
Gross Labour Cost (S\$)			10,752.00	7,052.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >