

Vic (LKKAUTO)

From: Alfred Toh <alfred.toh@sg.cntaiping.com>
Sent: Saturday, 18 April, 2020 9:57 AM
To: Vic (LKKAUTO); Admin A
Cc: Irene Tay; Claims Dept of CTI; Alfred Toh; Chee So Chow; Hsiao Tong (LKKAUTO)
Subject: Direct Settlement - Accident Involving YP2835P (OI : CAI - SNM17D01054C02/5) and SHB429S (TP : LKK REF - CC3/CTI17003784/Khb3) on 16.02.2017
Attachments: VIDEO-2019-09-17-10-26-18.mp4
Importance: High

LKK REF - CC3/CTI17003784/Khb3
CTPIS REF – SNM17D01054C02/5(gzw/hsy/cml/thp)

Dear Vic

Please proceed to negotiate the property damage claim at best possible terms.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: 65 6389 6183
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 TaipingSG

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From: Claims Dept of CTI
Sent: Friday, April 17, 2020 10:17 PM
To: Irene Tay <irene.tay@sg.cntaiping.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>
Subject: FW: Direct Settlement - Accident Involving YP2835P (OI : CAI - SNM17D01054C02/5) and SHB429S (TP : LKK REF - CC3/CTI17003784/Khb3) on 16.02.2017
Importance: High

Dear All,

Please note that officer in charge – Irene Tay

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Thank you
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Vic (LKKAuto) <vicalpeh@lkkauto.com>

Sent: Friday, April 17, 2020 7:08 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving YP2835P (OI : CAI - SNM17D01054C02/5) and SHB429S (TP : LKK REF - CC3/CTI17003784/Khb3) on 16.02.2017

Importance: High

Dear Sir/Madam,

We refer to the above matter.

Please be informed that TP had rejected our offer of 50/50 liability and insisted on a 100% liability in their favour.

TP had provided to us a copy of their client's video footage. TP repairer insisted that their client was stationary and that our Insured vehicle squeezed in and caused the collision.

In view of the above, we would like to settle the matter at best.

For your approval and/or further instructions if any.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Vic (LKKAUTO)
Sent: Thursday, 5 March, 2020 10:34 AM
To: Claims Dept of CTI
Cc: Admin A; Vic (LKKAUTO); Alfred Toh
Subject: Direct Settlement - Accident Involving YP2835P (OI : CAI - SNM17D01054C02/5) and SHB429S (TP : LKK REF - CC3/CTI17003784/Khb3) on 16.02.2017

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