

**Re: AIG REF: 8063088100SG-003 || Accident Involving SJS4299K / SHB9799P on 17/02/2017**

Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Fri 2/7/2021 2:56 PM

To: jasminetan <jasminetan@transcab.com.sg>; Wai Yin Ng <waiyin.ng@transcab.com.sg>  
 Cc: Claims <claims@transcab.com.sg>

**Without Prejudice**

Dear Jasmine,

We refer to your below email.

We are of the opinion that this is a case of conflicting versions. There is no concrete evidence (ie: Video footage) yet to support either party's version.

We are prepared to offer as follows: -

1. Cost of Repair (w/GST)	\$ 4,975.50
2. Loss of Rental (3days x \$121.98)	\$ 365.94
3. Loss of Income (3days x \$50.00)	\$ 150.00
	\$ 5,491.44
@ 50%	\$ 2,745.72
4. LTA/GIA Search Fee	\$ 6.00
5. Legal Disbursement	\$ 150.00
<b>Total</b>	<b>\$ 2,901.72</b>

Please confirm acceptance.

**"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."**

**In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."**

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742 3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** jasminetan <jasminetan@transcab.com.sg>

**Sent:** Tuesday, 29 June 2021 7:11 PM

**To:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Wai Yin Ng <waiyin.ng@transcab.com.sg>

**Cc:** Claims <claims@transcab.com.sg>

**Subject:** AIG REF: 8063088100SG-003 || Accident Involving SJS4299K / SHB9799P on 17/02/2017

Without Prejudice

Dear Hsiao Tong

For a quick amicable settlement, we are prepared to settle our claims as follow :-

Cost of Repair	:	\$4,975.50
Loss of Rental	:	\$853.86 (\$121.98 x 7 days)
Loss of Income	:	\$350.00 (\$50.00 x 7 days)
LTA Search Fee	:	\$6.00
Legal Cost (with GST) & Disbursement	:	\$535.00
		-----
Total		\$6,720.36
		=====

Please proceed to send us the DV within the next 5 working days otherwise we shall inform our solicitor to process further with the claims.

Regards  
Jasmine Tan  
29.6.2021

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**From:** Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]  
**Sent:** Tuesday, 29 June 2021 1:55 PM  
**To:** Wai Yin Ng <waiyin.ng@transcab.com.sg>  
**Subject:** RE: AIG REF: 8063088100SG-003 || Accident Involving SJS4299K / SHB9799P on 17/02/2017

**Without Prejudice**

Hi Wai Yin,

We refer to this matter.

Could you help me check if your side can withdraw lawyer and negotiate with AIG directly?

Thank you.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,  
**Hsiao Tong, Chew** | Case Handler  
**LKK Auto Consultants Pte Ltd**  
Phone: 6742 3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741 4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Tan, Bennie-WZ <[Bennie-WZ.Tan@aig.com](mailto:Bennie-WZ.Tan@aig.com)>  
**Sent:** Saturday, 29 May 2021 1:20 AM  
**To:** 'jasminetan@transcab.com.sg' <[jasminetan@transcab.com.sg](mailto:jasminetan@transcab.com.sg)>; 'Claims' <[claims@transcab.com.sg](mailto:claims@transcab.com.sg)>  
**Cc:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Subject:** RE: AIG REF: 8063088100SG-003 || Accident Involving SJS4299K / SHB9799P on 17/02/2017

**Without Prejudice**

Hi Sir / Mdm

Reference to our email dated 04/05/2021.

We have yet to hear from you. Kindly discharge your lawyer as soon as possible for us to look into an amicable resolution to your claim.

Our rights are expressly reserved.

Best Regards

**Bennie Tan**

Senior Complex Claims Examiner - Auto Property Damage Claims  
AIG Asia Pacific Insurance Pte. Ltd.

AIG Building  
78 Shenton Way, Level 10  
Singapore 079120  
Tel +(65) 6419 1718  
[Bennie-WZ.Tan@aig.com](mailto:Bennie-WZ.Tan@aig.com) | [www.AIG.sg](http://www.AIG.sg)

*Advanced Leave Notification:*

*If you have received this message outside of your usual work hours, I do not expect that you will read, respond to or action it until appropriate for you.*

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**From:** Tan, Bennie-WZ  
**Sent:** Tuesday, 4 May 2021 9:25 pm  
**To:** [jasminetan@transcab.com.sg](mailto:jasminetan@transcab.com.sg); Claims <[claims@transcab.com.sg](mailto:claims@transcab.com.sg)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** AIG REF: 8063088100SG-003 || Accident Involving SJS4299K / SHB9799P on 17/02/2017

**Without Prejudice**

Hi Sir / Mdm

We have received letter of demand from M/s JOSEPH GAY & COMPANY dated 29/04/2021.

We understand that the above matter was handled through Direct Settlement via our appointed adjuster, LKK Auto Consultant Pte Ltd.

Kindly discharge your lawyer as soon as possible for us to look into an amicable resolution to your claim.

Our rights are expressly reserved.

Best Regards

**Bennie Tan**

Senior Complex Claims Examiner - Auto Property Damage Claims  
AIG Asia Pacific Insurance Pte. Ltd.

AIG Building  
78 Shenton Way, Level 10  
Singapore 079120  
Tel +(65) 6419 1718  
[Bennie-WZ.Tan@aig.com](mailto:Bennie-WZ.Tan@aig.com) | [www.AIG.sg](http://www.AIG.sg)

*Advanced Leave Notification:*

*If you have received this message outside of your usual work hours, I do not expect that you will read, respond to or action it until appropriate for you.*

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