

ASS. REC. BY: Adrian Ling

REF:

CC3/AUG1700 3038/Agh302**ASSIGNMENT**

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: _____

at Workshop m/s _____

of _____

Insured: _____

Policy No. 2100480656Claims No. 700650696456Sum Insured: _____ Excess: 600 12/2/17

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

N/S	O/S

Bal. or Market Value: 155K

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 11 1/2 days Res.: Yes or No

Lum Sum: _____ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: _____ Person Contacted: _____

Veh No: SLF4752M Yr Regn: 2016 / AugustType: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Audi A4 Sedan c.c. 1395Colour: White A/C: Insured / Std / NI / NASp. Reading: 24817 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: WAW22ZF44HA021562Gen. Cond: Good / Fair / Poor / BurntSteering: In Order / Jammed / Leaked / Burnt orBrake: In Order / Jammed / Leaked / Burnt orModi: Nil / S/Rim STD A/Rim orTyre Size: F: 245/40R18R: 245/40R18BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

R/Bal. 06 mmL/Bal. 06 mmD.O.A. _____ D.O.I. 12/02/17Survey held at PremiumDes. of Damages: Frnt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
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	<u>OD AIG</u> <u>RECEIVED 12 JUL 2018</u>
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	<u>SLF4752M-CC4/AUG17003038/Agh302</u> <u>DIA: 10/7/2017</u>
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<u>5/2/17 @ 4.01pm</u>	<u>Event to Victor via Meimian.</u>
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<u>6/2/17 @ 11.04am</u>	<u>Victor informed C/A via Meimian.</u>
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<u>12/2/17 @ 9.45am</u>	<u>Informed Tony C/A & Ex: B60 by email.</u>
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<u>08/3/17 @ 5.08pm</u>	<u>2nd event to Victor via Meimian. (Supplementary).</u>
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<u>15/3/17 @ 3.55pm</u>	<u>Victor informed can proceed repair on supplementary via Meimian.</u>
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<u>21/3/17 @ 5.41pm</u>	<u>Final Rpt B 20091, 11 days (Red B 14762, 42%), confirmed with Caran.</u>
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Date/Time, File Pass to? ☐ : Preli. Report11/03/17 ☐ : Final ReportDate/Time, File Return to? 21/03/172) RECEIVED 12 JUL 2018Days Of Repair: 11Resurvey No. of Trip: 1Add Fee: ☐ : Site Insp (\$)☐ : Interview (\$)☐ : Tech. Invs (\$)☐ : Weekend (\$)Survey Fee: 200

Transportation: _____

S + RS, SI

Photos 10

Others _____

TOTAL

210Report Format: MER ODLump Sum / I.B.I.: (\$ 20091)



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AIG ASIA PACIFIC INSURANCE PTE LTD		Ref : CC3/AIG17003038/Aqh3		
78 SHENTON WAY #08-16 CHARTIS BUILDING SINGAPORE 079120		Date : 14-02-2017		
		Code : AIG		
1. Policy Particulars :- OWN DAMAGE				
Insured Veh.	Veh. Inspected		SLF 4752M	
Policy No. 2100480656	Coverage (\$)		0.00	
Claim No.	Excess (\$)		0.00	
Assign From	Assign Date		14/02/2017	
2. Vehicle Particulars & Condition				
Make & Model	c.c		0	
Engine No. HIDDEN	Year of Reg.			
Chassis No.	Colour			
Odometer -	Steering			
Brakes	Modification			
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	10/02/2017	Inspection Date	14/02/2017	
Survey held at	PREMIUM AUTOMOBILES PTE LTD 55 UBI ROAD 1. SINGAPORE 408699			
5a. Remarks				
A)THE MARKET VALUE IS S\$------(EST. AVERAGE) B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE AUTHORISED REPAIRS.				

Survey Department Check List (Case Handler)

SLF 4757M

Reference No. CO3/A1617003038/Agh3
 Policy Type: OD / TP / TP RES / TL / EVA

Case Handler

Typist

Admin (Ashley): Case handler to make sure all Information created by the assignment team are **ACCURATE**.

(1) Office Assign Form

- C Reference No.
- C Customer Code
- N Assign From
- C Assign Date
- C Veh No (Inspected)
- C Veh No (Insured)
- C D.O.A
- C Policy No
- C Claim No
- C Insurance Authorisation (CA /REV/REP)
- C Report Type
- C Weekend Charges
- N Survey held at/Repairer
- C Excess

Y-Date	N-Date	Y-Date	N-Date
✓	✓		
✓	✓		
✓	✓		
✓	✓		
✓	✓		
✓	✓		
✓	✓		
✓	✓		
✓	✓		
✓	✓		

Surveyor (Adrian): Case handler to make sure the surveyor completed all required information.

(1) Assignment Form

- C Vehicle No
- C Regn Month/Year
- N Vehicle Type
- N Make & Model
- C Engine Capacity. (C.C)
- N Colour
- C Odometer. (Sp.Reading)
- C Chassis No
- N General Condition
- N Steering
- N Brake
- N Modification (Modi)
- C Tyre Size
- N Tyre Make
- C Tyre Balance
- C Date of Inspection
- N Survey held
- N Des.of Damages

✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			

(2) System - (Views/Merimen)

- C Damaged Vehicle Photographs Uploaded

✓		
---	--	--

(3) Workshop Estimate/Assignment Form

- N ALL Parts condition
- C Market Value for OD cases
- C Estimate Repair Cost for PRI (RSI, TMI, MSIG)
- C Days of repair
- C Finalised Amount
- C Re-inspection Cases to Finalize within 5 Days

✓		
✓		
✓		

(4) System - (Views/Merimen)

- C Resurvey photo Uploaded

✓		
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Check By:

Case Handler

Date

*C: Critical *N: Non-Critical

21/05/2014

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Tuesday, 27 February 2018 5:42 PM
To: Carrine Leong; Adrian Ling (LKKAUTO); SUR
Cc: 'Nora Khai'
Subject: RE: FINAL REVISION SLF4752M - OD AIG - SURVEYED 14 FEB 17

Dear Carrine,

Confirm final fig \$20,091.00 before excess \$600.00 & GST and 11 repair days.

Kindly expedite the discharge voucher and tax invoice to us for close case.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Carrine Leong [<mailto:carrine.leong@premiumauto.com.sg>]

Sent: Wednesday, 31 January 2018 1:38 PM

To: Adrian Ling (LKKAUTO) <adrianling@lkkauto.com>; Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: 'Nora Khai' <nora.khai@premiumauto.com.sg>

Subject: RE: FINAL REVISION SLF4752M - OD AIG - SURVEYED 14 FEB 17

Dear Adrian and all,

Reminder

We have yet receive your confirmation of repair cost and days of repair for above vehicle.

Revised estimate was mailed to you on 22 Nov 2017.

We sincerely appreciate your early closure.

Thanks & Best Regard

Carrine Leong

Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9925 f. +65 6841 1183

e. carrine.leong@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	10 Feb 2017 18:47	Clim Veh Model Changed	Reg No: SLF4752M. Policy No: 2100480656-00000. Acct Date: 2017/02/10. Claim Type: SC. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Ins.Status => Notification. Created from SAS:MPA117019288	[] Merimen Administrator
2	10 Feb 2017 18:47	Clim Created		[] Merimen Administrator
3	14 Feb 2017 17:23	Clim Registration Modified	Settl.Type:3->0. Claim Type:SC->OD.	[] Ashley Chong Chin Yan
4	14 Feb 2017 17:23	Adj Clim Retrieved	Adj: LKK Auto Consultants Pte Ltd (HQ)	[] Ashley Chong Chin Yan
5	14 Feb 2017 17:23	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Ashley Chong Chin Yan
6	14 Feb 2017 17:23	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2017/02/23	[A] Ashley Chong Chin Yan
7	14 Feb 2017 17:23	Adj Mandate Set	Approved:8000.00.Reinsp:Adj decides.	[A] Ashley Chong Chin Yan
8	14 Feb 2017 17:23	Clim Registration Modified	Rep:1137->200611.	[A] Ashley Chong Chin Yan
9	14 Feb 2017 17:23	Clim Veh Model Changed	(204616) AUDI A4 1.4 TFSI S TRONIC (A).	[A] Ashley Chong Chin Yan
10	14 Feb 2017 17:23	Adj Adjuster Assigned	[None] -> ADRIAN LING	[A] Ashley Chong Chin Yan
11	15 Feb 2017 14:21	Clim Registration Modified	Init.Est.:>6,000 - 7,000. Excess: -> 600.00. 2F Remarks: -> Not Applicable. GST: -> 7.00.	[I] Mohd Zawaye, Norsazani
12	15 Feb 2017 14:21	Label Added	(20226):Coverage Confirmed.	[A] Merimen Administrator
13	15 Feb 2017 15:37	Adj Rpt Initiated		[A] SHIAU CHAN
14	15 Feb 2017 15:37	Clim Details Notified		[A] SHIAU CHAN
15	15 Feb 2017 16:00	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2017/02/23	[A] SHIAU CHAN
16	15 Feb 2017 16:01	Adj Mandate Request	Cur.Reg:24048.00:DAMAGES CONSISTENT. REPAIR COST ECONOMICAL.	[A] SHIAU CHAN
17	16 Feb 2017 11:09	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2017/02/23. Mandate Remarks: Re-inspection to be done for damage check and hidden parts.	[I] Koh, Victor-CK
18	16 Feb 2017 11:09	Adj Mandate Set	Approved:18621.00:Re-inspection to be done for damage check and hidden parts.	[I] Koh, Victor-CK
19	08 Mar 2017 17:07	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2017/02/23	[A] SHIAU CHAN
20	08 Mar 2017 17:08	Adj Mandate Request	Cur.Reg:25218.00:KINDLY APPROVE ON SUPPLEMENTARY.	[A] SHIAU CHAN
21	09 Mar 2017 16:34	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2017/02/23. Mandate Remarks: Kindly upload damage photos of the supplementary items.	[I] Koh, Victor-CK
22	09 Mar 2017 16:34	Adj Mandate Set	Maintained:Kindly upload damage photos of the supplementary items.	[I] Koh, Victor-CK
23	10 Mar 2017 13:43	Adj Mandate Request	Cur.Reg:25218.00:THE SUPPLEMENTARY PHOTOGRAPHS UPLOADED.	[A] SHIAU CHAN
24	10 Mar 2017 15:54	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2017/02/23. Mandate Remarks: Re-inspection to be done for damage check and hidden parts.	[I] Koh, Victor-CK
25	10 Mar 2017 15:54	Adj Mandate Set	Approved:19791.00:Re-inspection to be done for damage check and hidden parts.	[I] Koh, Victor-CK
26	26 Feb 2018 14:59	Adj Mandate Request	Cur.Reg:20091.00:KINDLY APPROVE REPAIR COST OF \$20,091.00.	[A] SHIAU CHAN
27	27 Feb 2018 14:16	Adj Mandate Set	Approved:20091.00.	[I] Koh, Victor-CK

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
1382421	15/02/2017 15:37	Motor	LKK Auto Consultants Pte	LKK Auto Consultants Pte	SLF4752M		10.70

View Received Message

This mail is associated with :

***SLF4752M (7006506964SG)**

OD

Feb 10 2017 12:00AM

[WAI KOK FATT]

Premium Automobiles Pte Ltd

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From AIG Asia Pacific Insurance Pte. Ltd. (AIG_SG), sent on 10/03/2017 15:54 PM.

To LKK_HQ

Subject Alert - Adj Mandate Approved (S\$19791.00) - SLF4752M - Claim Handler: Mohd Zawaye, Norsazani

Approved:19791.00:Re-inspection to be done for damage check and hidden parts.

DOCUMENTS SUMMARY

There are no documents.

Note: This document has not been finalised.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd.
AIG Building
78 Shenton Way #07-16
Singapore 079120

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Mohd Zawaye, Norsazani

Date: 08 Mar 2017

Preliminary Advice

Vehicle No	: SLF4752M	Accident Date	: 10/02/2017
Make	: AUDI A4	Policy No.	: 2100480656
Assignment Date	: 14/02/2017	Excess	: S\$600.00
Date of Inspection	: 14/02/2017	Est. Duration of Repair	: 7.00
Inspection At	: PREMIUM AUTOMOBILES PTE LTD (HQ) 55 UBI ROAD 1 SINGAPORE 408699		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	34,853.00	(ESTIMATE \$33,683.00 + SUPPLEMENTARY \$1,170.00)
Revised Amount	:S\$	19,791.00	
Check Items (Estimated)	:S\$	5,427.00	
Total	:S\$	25,218.00	
Lump Sum Repair	:S\$		

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	155,000.00
COE / PARF Rebate	:S\$	74,141.00
Salvage Value	:S\$	
Margin for Repair	:S\$	80,859.00

Remarks

- (X) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- (X) Other comments : KINDLY APPROVE ON SUPPLEMENTARY.

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Friday, 17 February, 2017 9:45 AM
To: Claims; SUR
Subject: RE: OD CLAIM FOR SLF 4752 M

Dear Tony,

Instructed by our client AIG insurance, please proceed to repair the insured vehicle **SLF 4752M (Excess \$600)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

Any check item or supplementary are subjected to further approval from our client.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims [mailto:claims@premiumauto.com.sg]
Sent: Tuesday, 14 February, 2017 1:08 PM
To: SUR <sur@lkkauto.com>
Cc: claims@premiumauto.com.sg
Subject: OD CLAIM FOR SLF 4752 M

Dear all,

Kindly assist repair approval above mention case.

Thank you and Have a nice day ahead!

Best Regards,

Tony

Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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This mail is associated with :

***SLF4752M (7006506964SG)**

OD

Feb 10 2017 12:00AM

[WAI KOK FATT]

Premium Automobiles Pte Ltd

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From AIG Asia Pacific Insurance Pte. Ltd. (AIG_SG), sent on 16/02/2017 11:09 AM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$18621.00) - SLF4752M - Claim Handler: Mohd Zawaye, Norsazani

Approved:18621.00:Re-inspection to be done for damage check and hidden parts.

DOCUMENTS SUMMARY

There are no documents.

Note: This document has not been finalised.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd.
AIG Building
78 Shenton Way #07-16
Singapore 079120

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Mohd Zawaye, Norsazani

Date: 15 Feb 2017

Preliminary Advice

Vehicle No	: SLF4752M	Accident Date	: 10/02/2017
Make	: AUDI A4	Policy No.	: 2100480656
Assignment Date	: 14/02/2017	Excess	: S\$600.00
Date of Inspection	: 14/02/2017	Est. Duration of Repair	: 7.00
Inspection At	: PREMIUM AUTOMOBILES PTE LTD (HQ) 55 UBI ROAD 1 SINGAPORE 408699		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	33,683.00
Revised Amount	:S\$	18,621.00
Check Items (Estimated)	:S\$	5,427.00
Total	:S\$	24,048.00

Lump Sum Repair	:S\$	
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Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	155,000.00
COE / PARF Rebate	:S\$	74,141.00
Salvage Value	:S\$	
Margin for Repair	:S\$	80,859.00

Remarks

- (X) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- () Other comments :

Text size + -

Enquire PARF/COE Rebate for Registered Vehicle**Vehicle Owner Particulars**

Owner ID Type: Singapore NRIC

Owner ID: 1896J

Vehicle Details

Vehicle No.: SLF4752M

Vehicle to be Exported: No

Intended De-registration
Date: 15 Feb 2017

Vehicle Make: AUDI

Vehicle Model: A4 1.4 TFSI S TRONIC

Primary Colour: White

Manufacturing Year: 2016

Engine No.: CVN017096

Chassis No.: WAUZZZF44HA021562

Maximum Power
Output: 110.0 kW (147 bhp)

Open Market Value: \$32,161.00

Original Registration
Date: 29 Aug 2016

First Registration Date: 29 Aug 2016

Transfer Count: 0

Actual ARF Paid: \$27,026.00

Intended PARF Rebate Details

PARF Eligibility: Yes

PARF Eligibility Expiry
Date: 28 Aug 2026

PARF Rebate Amount: \$20,269.00

Intended COE Rebate Details

COE Expiry Date: 28 Aug 2026

COE Category: B - Car (above 1600cc or 97kW (130bhp))

COE Period(Years): 10

QP Paid: \$56,500.00

COE Rebate Amount: \$53,872.00

Total Rebate Amount: \$74,141.00

The information contained herein is correct as at 15 Feb 2017



Land Transport Authority

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SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	10/02/2017 18:36
Date Of Accident	10/02/2017 15:55
Exact Location Of Accident	PIE BEFORE ENG NEO EXIT
Country/State of Loss	Singapore

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLF4752M
Insured/Policyholder	
Name Of Registered Owner	WAI KOK FATT
NRIC No	S7071896J
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-91388833
Alternative Phone No	Others-91388833

Vehicle Particulars

Manufacturer	AUDI
Model	A4 SEDAN 1.4 TFSI S
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	Yes
If No, Please state action to be taken	
Vehicle Category	Private Car

Insurance Company

Name of Insurance Company	AIG Asia Pacific Insurance Pte. Ltd.
Type Of Coverage	Comprehensive
Fleet Policy	No
Policy Number	2100480656-00000
Cover Note Number	-

Driver

Name of Driver	WAI KOK FATT
NRIC No	S7071896J
Date Of Birth	25/03/1970
Occupation	Indoor
Date Of Driving Pass	18/11/1988
Driving Experience	28 Years And 2 Months
Gender	Male
Mobile Number	(Local) +65-91388833
Fax Number	
Contact Number	Others-91388833
EEmail Address	NOEMAIL

Address	BLK 289C PUNGGOL PLACE #14-857
Postcode	823289
Was driver an employee of the Insured's Company	No
If No, Relationship of the Driver with the Insured	Owner
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	Collision- Head to Rear (Insured Hit TP)
Weather Conditions	Clear
Road Surface	Dry

Other Information

Was any foreign vehicle involved in this accident?	No
Was any body injured in the Accident?	No
Was any other material or property damaged?	Yes
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	No
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	No
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	No
If Yes, against whom?	

Circumstances of Accident

I WAS DRIVING ALONG PIE BEFORE ENG NEO EXIT ON MOST RIGHT ANE. WHEN SUDDENLY INFRONT OF MY VEHICLE MAKE AN EMERGENCY BRAKE AND I COULD NOT STOP IN TIME AND COLLIDED TO VEHICLE A. WHEN I CAME OUT FROM THE CAR AND REALISE INFRONT BOTH OF US HAVE ANOTHER ACCIDENT.

Attachment(s)

Are accident photos available for attachment?	Yes
Was there any video captured by Car Camera?	No
Was there any audio recorded?	No

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SGY291L
Vehicle Make/Model/Colour	LEXUS RX350
Details Of Properties	
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

Details of Witness

Name	
Phone Number	
Email Address	

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

(a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:

(i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;

(ii) investigating the accident and/or my claims;

(iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;

(iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or

(v) complying with applicable law in administering, processing, handling and/or dealing with my claims.

(collectively the "Purposes")

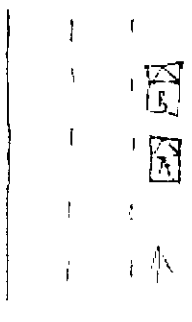
(b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and

(c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.

Policyholder's Signature / Date & Time

Witnessed by Reporting Centre Personnel

Sketch Plan



PIE Before Eng Neo EX1

A = SLF 4752M

B = SG Y291L

Sketch Plan #2

Describe Circumstances of the Accident

I was driving along PIE before Eng Neo Exit on most
Right lane. When suddenly in front of my vehicle make an emergency
brake and I could not stop in time and collided to vehicle A.
when I came out from the car, ^{realise} in front both of us have
another accident.

Declaration

We declare the foregoing particulars are true in every respect.

Policyholder's Signature / Date &
Title

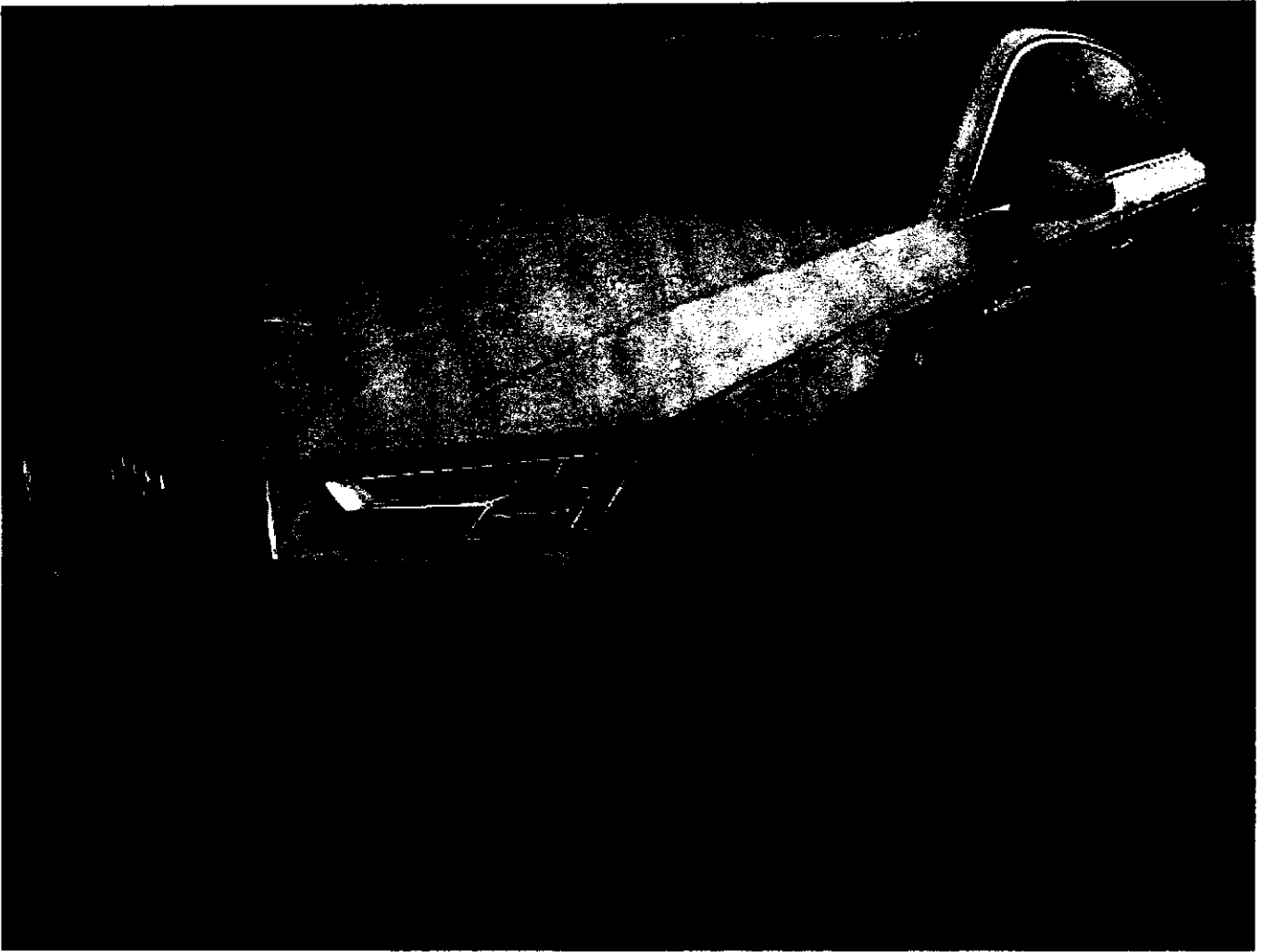
Driver's Signature (If driver is not the policyholder) / Date & Time

Witnessed by Reporting Centre
Personnel

Accident Photo



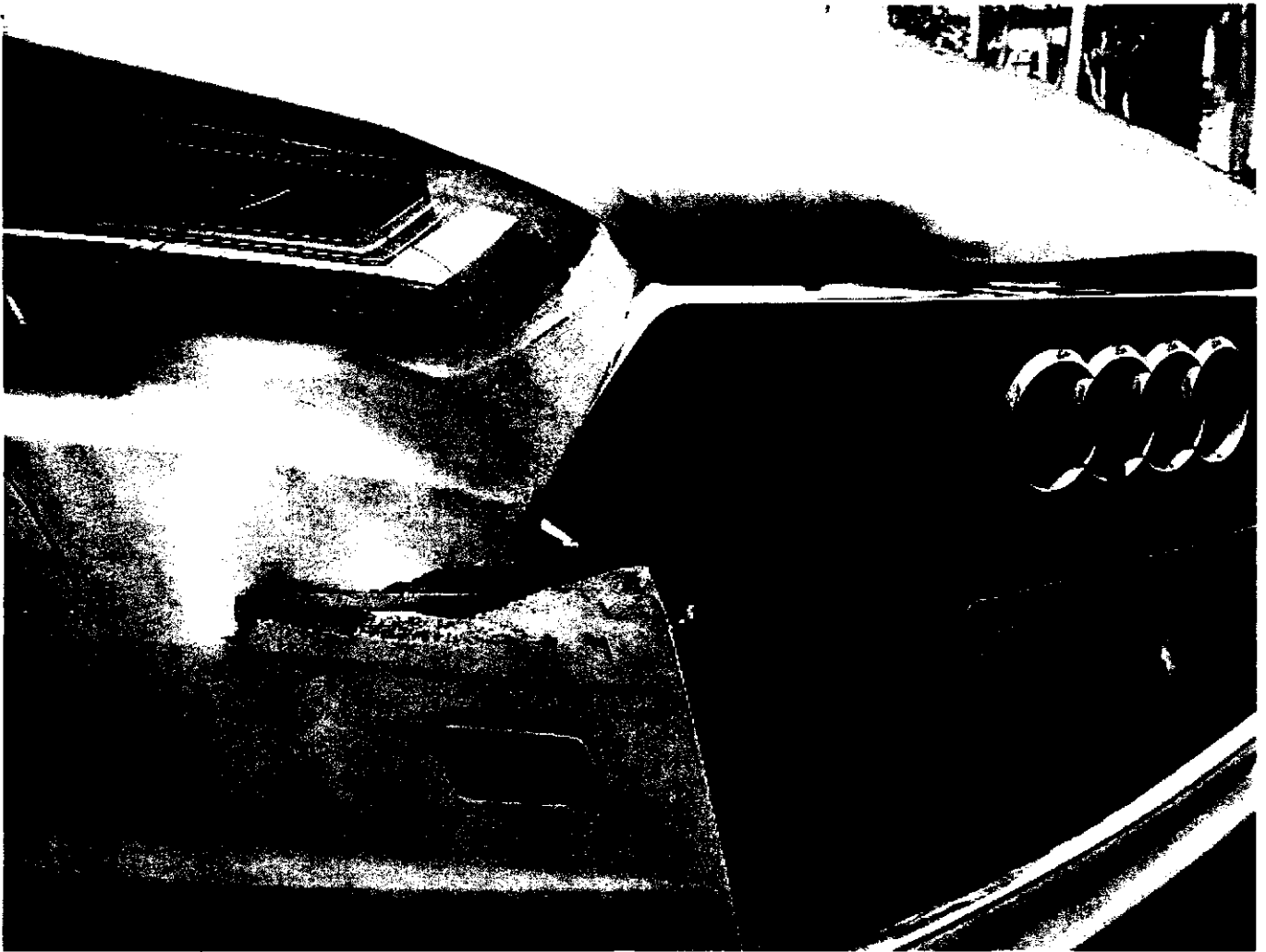
Accident Photo



Accident Photo



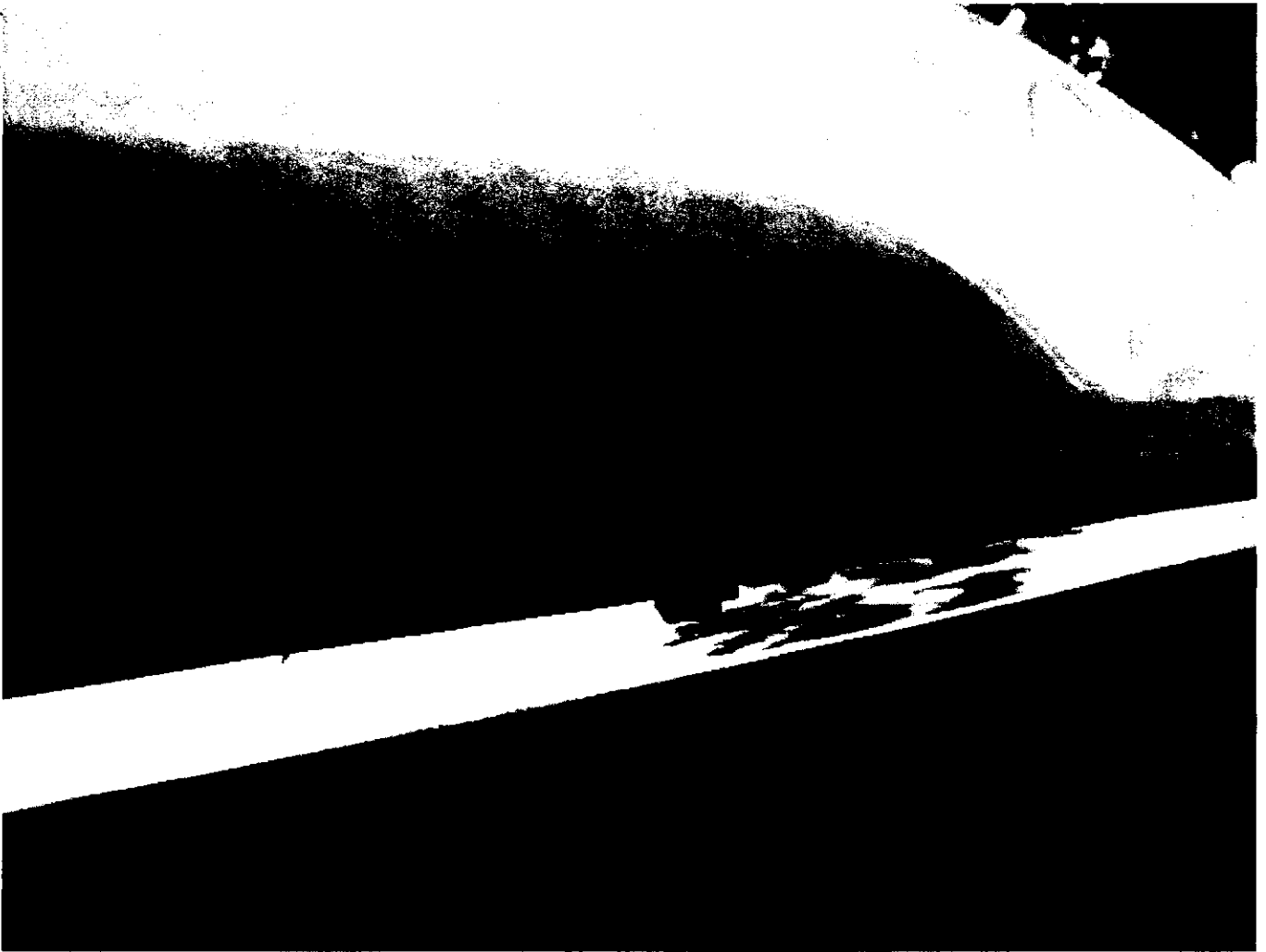
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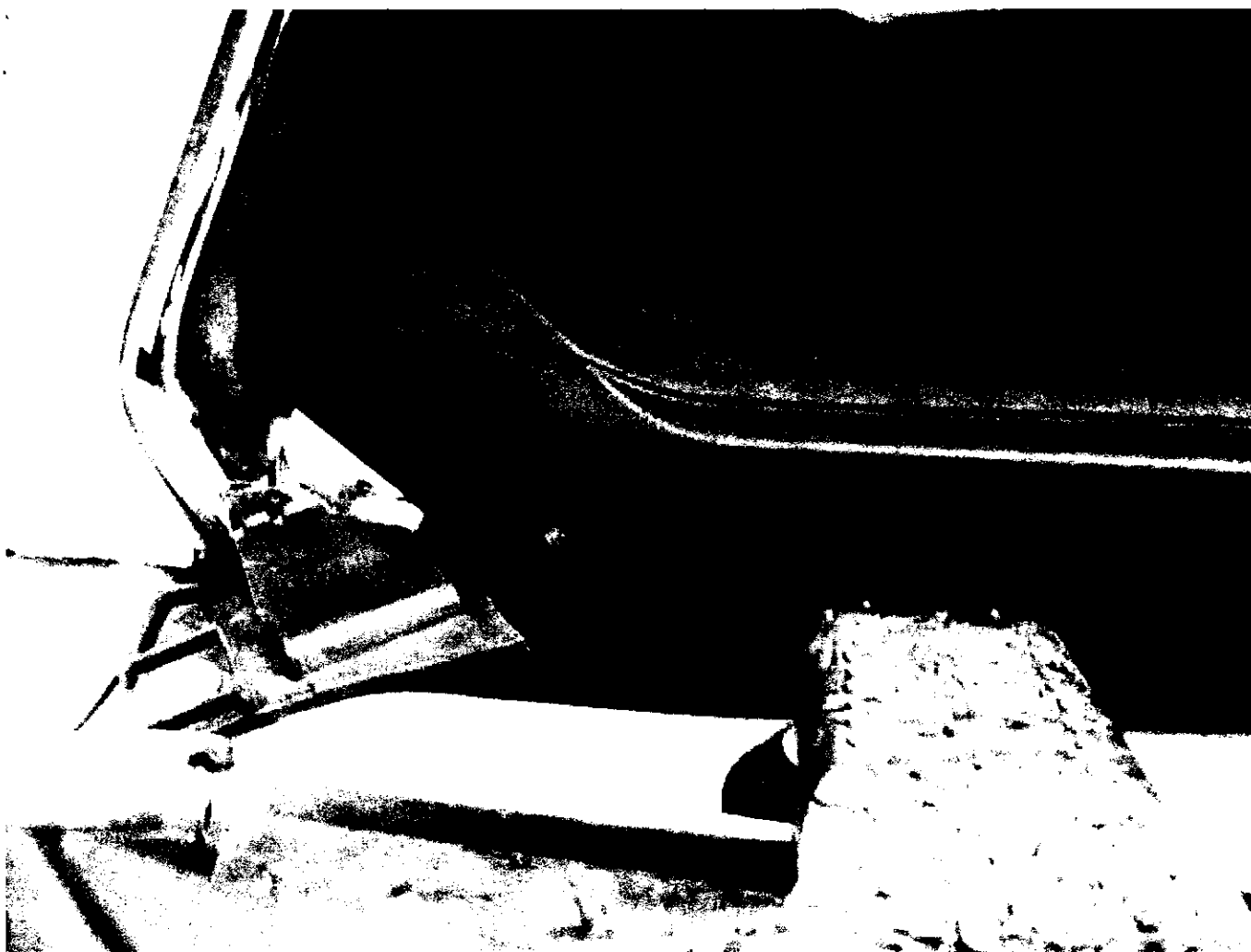
Accident Photo



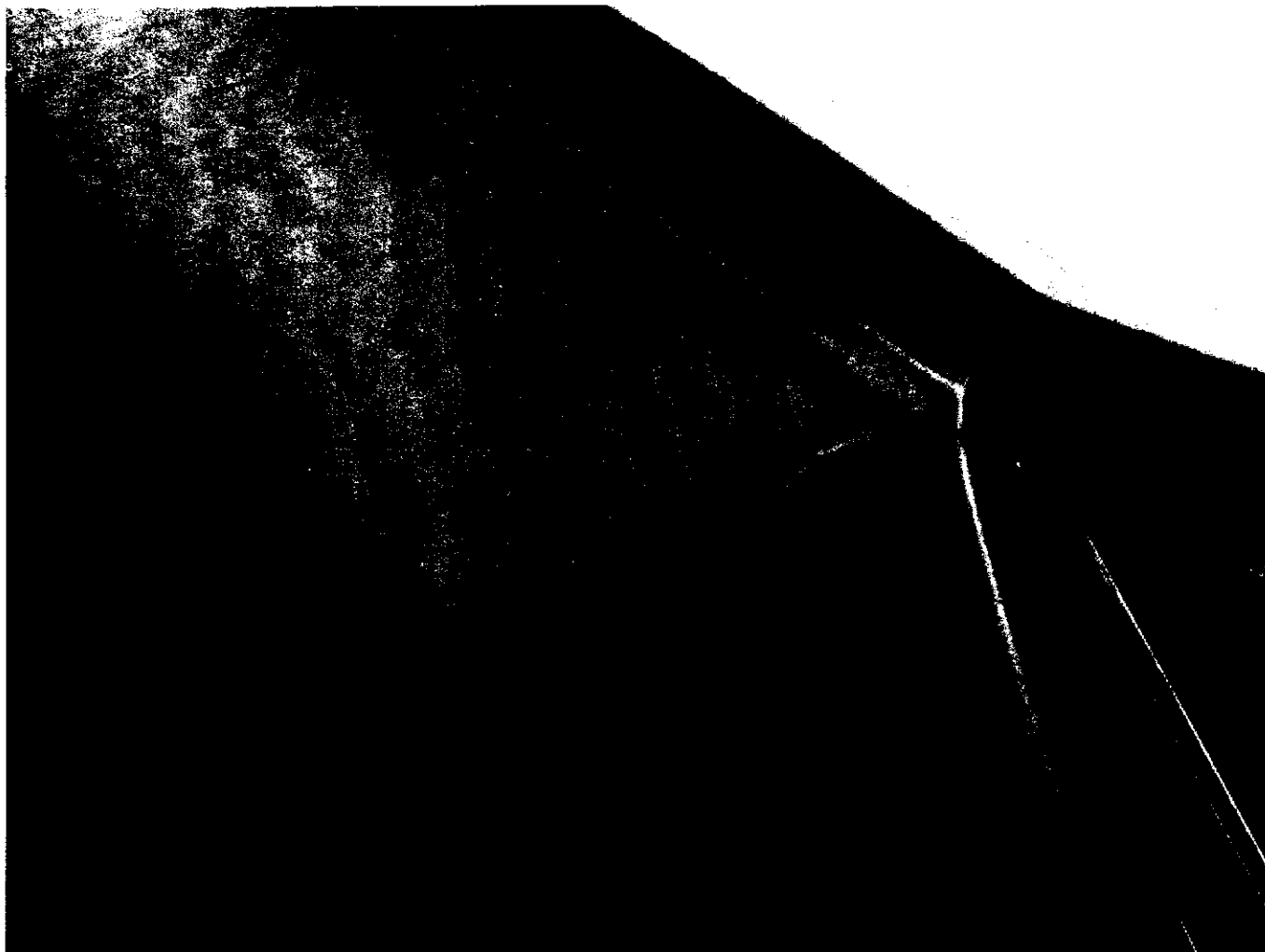
Accident Photo



Accident Photo



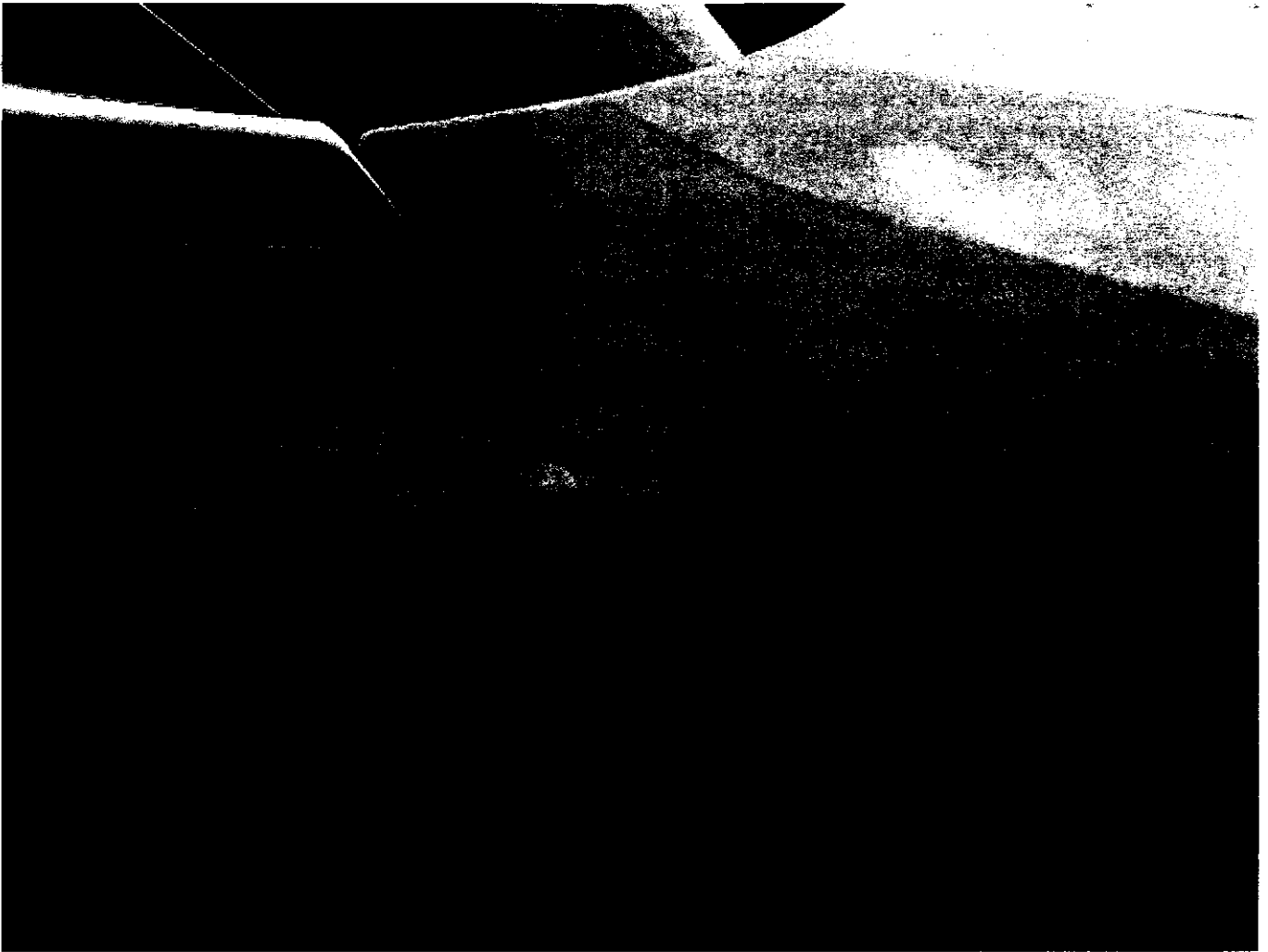
Accident Photo



Accident Photo



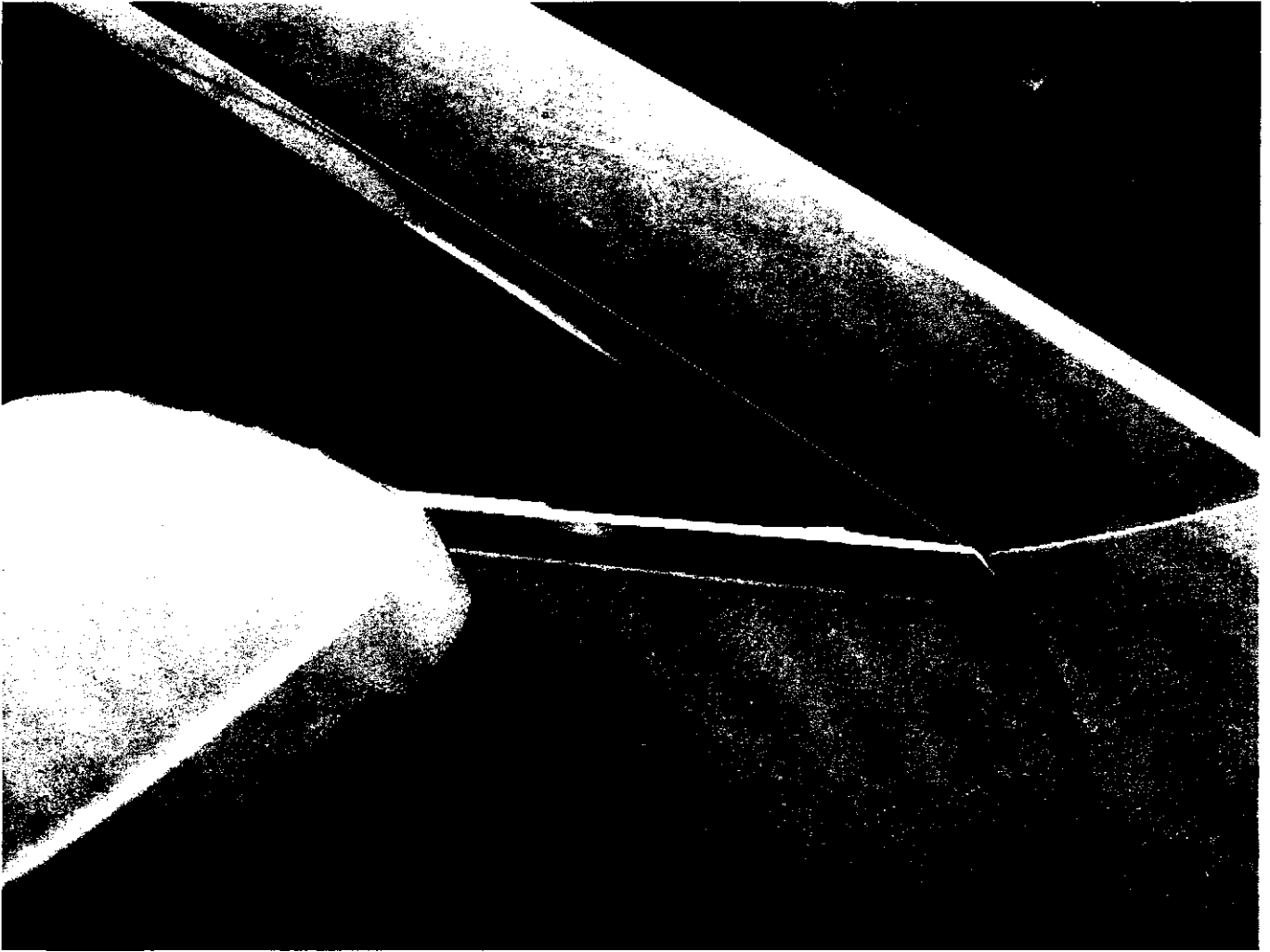
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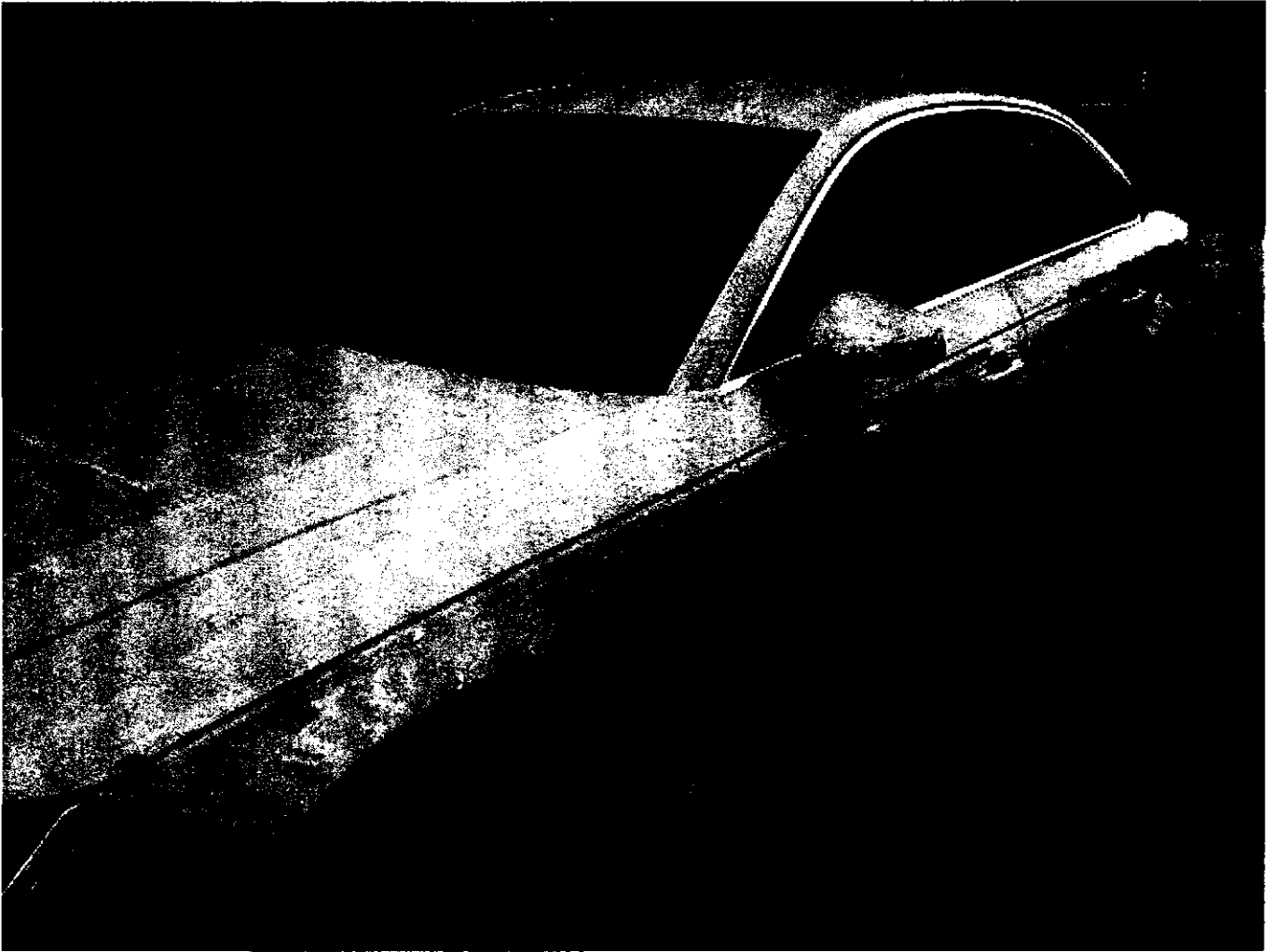
Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo





HOTLINE TEL: (65) 6419 3000
FAX: (65) 6415-3723

CERTIFICATE OF INSURANCE

MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) ACT (CHAPTER 189)
MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) RULES, 1980
ROAD TRANSPORT ACT, 1987 (MALAYSIA)
MOTOR VEHICLES (THIRD-PARTY RISKS) RULES, 1959 (MALAYSIA)

MLX.1

AUDI AUTO PROTECTOR		OWN DAMAGE EXCESS \$5600.00 (1)
CERTIFICATE NO. 2100480656-00000		WINDSCREEN EXCESS \$5100.00 (For policies with effect from 1st November 2002)
1) VEHICLE REGISTRATION NO.		SUM INSURED Market Value
2) NAME OF INSURED		INSURING WITH COE/PART Yes
3) EFFECTIVE DATE OF THE COMMENCEMENT OF INSURANCE FOR THE PURPOSES OF THE ACT		SLF4752M
4) DATE OF EXPIRY OF INSURANCE		WAI KOK FATT
5) PERSON OR CLASSES OF PERSONS ENTITLED TO DRIVE * SUBJECT TO AGE CONDITION All Age Condition		29 Aug 2016
a) The Insured		28 Aug 2017
b) Any other person who is driving on the Insured's order or with his permission.		
This policy will indemnify the insured or any authorised driver only if he/she meets the age conditions. A Young and/or Inexperienced Driver Excess ("YIDR") of \$53,000.00, in addition to the Policy Excess, applies to You and any Authorised Driver (named or unnamed) if You are or the said Authorised Driver is below the age of 23 and/or has less than 2 years' driving experience.		
Provided that the person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.		
6) LIMITATION AS TO USE *		
Use only for social, domestic and pleasure purposes and for the Insured's business. The Policy does not cover use for hire or reward, tuition, driving test, racing, pace-making, reliability trial, speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with the Motor Trade.		
APPROVED REPORTING CENTRES / AUDI AUTHORISED REPAIRERS		
1. Audi Customer Service Centre - 55 Ubi Road 1 (Tel: 63662323)		
APPROVED REPORTING CENTRES / AIG AUTHORISED REPAIRERS (FOR CLAIMS-RELATED REPAIRS)		
2. ComfortDelgro Bagne - 205 Biddell Rd (Tel: 63837118) 3. DPS Body & Paint Workshop - 209 Punden Gardens (Tel: 65684501)		
4. Ebnaz - 30 Bukit Basok Cres (Tel: 66547777) 5. Glass-Fix - 52 Ubi Ave 3 (Tel: 62780887) - For windscreen only		
6. Kim Fook Sing Motor - 61 Dafa Lane 12 (Tel: 67479560) 7. Lai Hui (Meng Kee) Motor - 21 Sin Ming Ind (Tel: 64538100)		
8. Mova Automotive - 1008 Bukit Merah Lane 5 (Tel: 62723892) 9. Progressive Automotive - 3022A Ubi Rd 1 (Tel: 67435316)		
10. SME Motor - 1 Kaki Bukit Ave 6 Bk D (Tel: 67476106)		
LOSS OF USE Loss Of Use 15 days Replacement Car only for repairs at Audi Customer Service Centre		
NAMED DRIVER NA		
HIRE PURCHASE COMPANY United Overseas Bank Limited		
EMPLOYER'S LOAN		
* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings		

I / We hereby Certify that the policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia).

Issued At Singapore 30 Aug 2016

AIG Asia Pacific Insurance Pte. Ltd.

504125-200
PREMIUM LEASING - AP
281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE
CENTRE SINGAPORE 159938

AUTHORISED REPRESENTATIVE

ORIGINAL

PRLYCO

REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S7071896J



Name

WAI KOK FATT

李國發

Race

CHINESE

Date of birth

25-03-1970

Sex

M

S7071896J

Country of birth

MALAYSIA

REPUBLIC OF SINGAPORE DRIVING LICENCE



001792756K



4904401

NRIC No: S7071896J



Date of issue

12-11-2012

Address

APT BLK 289C PUNGGOL PLACE
#14-857
SINGAPORE 823289

Class 2B Motorcycles $\leq$ 200 cc
Class 3 Motor Cars $\leq$ 3000kg with $\leq$ 7 passengers, exclusive of the driver; and other motor vehicles $\leq$ 2500kg

18 Nov 1988
18 Nov 1988

Licence No: S7071896J



Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/OD/0133/2017/TF
Date : 13-Feb-17

Vehicle in workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Mr. Wai Kok Fatt
Address : Blk 289C Punggol Place
#14-857
Singapore 823289
Telephone : (HP) 91388833
Type of Claim : Own Damage Claim
Policy No. : 2100480656-00000
Vehicle No : **SLF 4752 M**
Model Code : Audi A4 Sedan 1.4 TFSI(A)
Model / Year : 29/08/2016
Engine No : CVN 017096
Chassis No : WAUZZZF44HA021562
Mileage : -
Date In : -
Liability : -
Excess Cost : -
Estimated By : Johnny Boo / Allan Wu
Accident Date : 10-Feb-17
Place of Accident : PIE Before Eng Neo Exit

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SLF 4752 M.

S/N	Nature of Jobs	Estimated Charges	Surveyor's Recommendation
1	To remove and reinstall front wire harness for headlights, horns, fog lamps, outside temperature sensor and headlight washer assy.	S/N \$ 360.00	✓
2	To remove and transfer aircond condenser, radiator, charged air cooler, electrical fans and control unit. To carry out vacuum/regas and to pressurise cooling system	S/N \$ 1,200.00	? ✓
3	To remove front fittings, dismantle front bumper, rhs front fender and bonnet. Renew front lock carrier and align to position. Renew front bumper, rhs front fender and bonnet. Re-organise front crash management components. Reinstall all parts removed.	\$ 4,200.00	1750. ✓
4	To respray front bumper, rhs front fender, bonnet, hinges and both front doors.	\$ 4,200.00	2750. ✓
5	To carry out diagnostic check	S/N \$ 192.00	✓
SUBTOTAL LABOUR CHARGES		: \$ 9,960.00	10152

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLF 4752 M.

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	FRONT BUMPER <i>Dislodged</i>	\$ 1,703.00	✓ 1362.40
2	FRONT BUMPER GRILLE - CENTER <i>Not in</i>	\$ 163.00	✗
3	FRONT BUMPER AIR GUIDE - RH <i>Not in</i>	\$ 67.00	✗
4	RADIATOR GRILLE <i>Crushed</i>	\$ 941.00	- 752.40
5	FRONT BUMPER AIR GUIDE GRILLE - RH <i>Not in</i>	\$ 112.00	✗
6	FRONT BUMPER CARRIER <i>Not Bent</i>	\$ 674.00	✗ ? 539.20 ✓
7	FRONT BUMPER CARRIER BRACKET - LH / RH <i>Not in</i>	2 \$ 356.00	? ✗
8	FRONT BUMPER GUIDE SECTION - LH / RH <i>Not in</i>	2 \$ 60.00	✗
9	FRONT BUMPER TOP COVER <i>Deleted</i>	\$ 104.00	✓ 82.80
10	SIGN 'CAUTION' <i>in</i>	\$ 12.00	✓ 9.04
11	STICKER 'AIR CONDITIONER' <i>in</i>	\$ 6.00	✓ 4.64
12	FRONT BUMPER CARRIER FOAM <i>Deleted</i>	\$ 101.00	✓ 80.80
13	LOCK CARRIER BRACKET <i>Not in</i>	\$ 112.00	? 59.20 ✓
14	LOCK CARRIER SUPPORT LH / RH <i>Not in</i>	2 \$ 46.00	? 36 ✓
15	FRONT FENDER - RH <i>Crushed</i>	\$ 643.00	- 514.40
16	FRONT FENDER RH CLOSING ELEMENT <i>Not in</i>	\$ 27.00	✗
17	FRONT FENDER RH BRACKET <i>Not in</i>	\$ 29.00	? ✗
18	FRONT FENDER DEFORMATION ELEMENT - RH <i>Not in</i>	\$ 42.00	? ✗
19	FRONT FENDER BRACKET LH / RH <i>Not in</i>	2 \$ 30.00	? 12 ✓
20	FRONT FENDER BRACE <i>Not in</i>	\$ 100.00	✗
SUB TOTAL SPARE PARTS		\$ 5,328.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLF 4752 M.

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
21	FRONT WHEEL SPOILER - RH	\$ 61.00	+
22	FRONT WHEEL HOUSING LINER	\$ 202.00	x
23	FRONT WHEEL HOUSING LINER ATTACHMENT PARTS	\$ 76.00	x.
24	LED HEADLIGHT - RH	\$ 7,861.00	6283.80
25	HEAD LIGHT POWER MODULE	\$ 641.00	+
26	HEAD LIGHT CONTROL UNIT	\$ 634.00	+
27	HEADLIGHT COMPENSATING PIECE	\$ 34.00	+
28	HEADLIGHT LIFT CYLINDER BRACKET - RH	\$ 5.00	+
29	HEADLIGHT LEFT CYLINDER - RH	\$ 180.00	144
30	BONNET	\$ 2,001.00	1600.80
31	BONNET ATTACHMENT PARTS	\$ 103.00	82
32	BONNET HINGE LH/ RH	2 \$ 514.00	? x
33	BONNET IMPACT PROTECTION	3 \$ 69.00	54.48
34	BONNET COVER LH / RH	2 \$ 48.00	+
35	BONNET COVER LH / RH (SMALL)	2 \$ 38.00	+
36	BONNET STRIKER LH/RH	2 \$ 86.00	? x
37	BONNET LID LOCK	2 \$ 360.00	+
38	BONNET LID LOCK CABLE-CENTER	1 \$ 49.00	+
39	BONNET LID LOCK COVER	\$ 9.00	+
40	BONNET RELEASE LEVER	\$ 12.00	+
SUB TOTAL SPARE PARTS		\$ 12,983.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLF 4752 M.

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
41	LOCK CARRIER <i>the m</i>	\$ 878.00	? X
42	LOCK CARRIER AIR GUIDE - LH/RH <i>alld</i>	2 \$ 44.00	? 17.44 ✓
43	LOCK CARRIER AIR GUIDE -TOP <i>the m</i>	\$ 13.00	? X
44	A/C CONDENSER <i>Best</i>	\$ 525.00	? 419.00 ✓
45	RADIATOR <i>new Best</i>	\$ 576.00	? 457.20 ✓
46	RADIATOR RUBBER BUSH <i>3</i>	4 \$ 38.00	+
47	ADDIRIONAL COOLER - LOWER <i>1</i>	\$ 444.00	+
48	COOLANT <i>me</i>	4 \$ 132.00	? 105.28 ✓
49	RADIATOR FAN RING <i>3</i>	\$ 222.00	+
50	RADIATOR CONTROL UNIT <i>3</i>	\$ 1,949.00	+
51	EXTERNAL TEMPERATURE SENSOR ? <i>Damaged</i>	\$ 51.00	? 40.40 ✓
52	TEMPERATURE SENSOR BRACKET ? <i>Not the</i>	\$ 15.00	? X
53	FRONT NO. PLATE <i>the</i>	\$ 25.00	✓
54	SUNDRIES <i>me</i>	\$ 500.00	? 65.76 ✓
TOTAL SPARE PARTS		\$ 23,723.00	
TOTAL LABOUR CHARGES		\$ 9,960.00	
GRAND TOTAL		\$ 33,683.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

34930.36

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name : Adrian Ly
Surveyed Date : 12/02/17
Authorised Date :
Excess Cost :
Liability :
Remarks : Not Authorised, off pay.

LKK Auto Consultants hence notify the Reparer of the following:

- To resurvey vehicle after spray painting
- To display parts and parts during resurvey
- Parts prices to be confirmed
- Third party survey is on a "Without Prejudice" basis
- No illegal modifications is allowed
- Supplementary items not to be used and is subject to final approval from insurance Company

Acknowledged by Reparer

Signature:

Date:

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Supplementary Estimate

GST Reg No. 19-9902271-W

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 / Fax: 6256 4315

Estimate No.

Date

Service Advisor

Pages

Regn No

Model No

PA/OD/0133/2017/CCS

25-Feb-17

CHANG

1 of 1

SLF 4752 M

Audi A4 SEDAN 1.4 TFSI

Quantity

Description

Unit Price

Amount

Parts

1 FRONT FENDER COVER TRIM - RH INNER *SL*

\$ 52.00 *40.96*

TOTAL PARTS :

\$ 52.00

GRAND TOTAL :

\$ 52.00

For Premium Automobiles Pte Ltd



Authorised Signature

Adrian Ling
27/02/17.
SL

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Supplementary Estimate - 2

GST Reg No. 19-9902271-W

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Mr. Adrian Ling - Motor Claims Dept
Tel: 6841 0055 / Fax: 6256 4315

Estimate No.
Date
Service Advisor
Pages
Regn No
Model No

PA/OD/0133/2017/CCS
2-Mar-17
CHANG
1 of 1
SLF 4752 M
Audi A4 SEDAN 1.4 TFSI

Quantity	Description	Unit Price	Amount
----------	-------------	------------	--------

Labours

- | | | |
|---|--|-----|
| 1 | To remove and reinstall both front doors board and attachment,
to renew outer chrome trims. | S/N |
|---|--|-----|

\$ 600.00 //

TOTAL LABOURS :

\$ 600.00

Parts

- | | | |
|---|--|----|
| 1 | FRONT WINDOW SLOT SEAL WITH CHROME - LH/RH | at |
|---|--|----|

\$ 518.00 / 44.40

TOTAL PARTS :

\$ 518.00

GRAND TOTAL :

\$ 1,118.00

For Premium Automobiles Pte Ltd

Adrian Ling
SLS


Authorized Signature

07/03/17.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/OD/0133/2017/TF
Date : 13-Feb-17

Vehicle in workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way
#07-16 AIG Building
Singapore 079120



Attn: Mr. Adrian Ling - Motor Claims Dept
Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Mr. Wai Kok Fatt
Address : Blk 289C Punggol Place
#14-857
Singapore 823289
Telephone : (HP) 91388833
Type of Claim : Own Damage Claim
Policy No. : 2100480656-00000
Vehicle No : **SLF 4752 M**
Model Code : Audi A4 Sedan 1.4 TFSI(A)
Model / Year : 29/08/2016
Engine No : CVN 017096
Chassis No : WAUZZZF44HA021562
Mileage : -
Date In : -
Liability : -
Excess Cost : -
Estimated By : Johnny Boo / Allan Wu
Accident Date : 10-Feb-17
Place of Accident : PIE Before Eng Neo Exit

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SLF 4752 M.

S/N	Nature of Jobs		Estimated Charges	Surveyor's Recommendation
1	To remove and reinstall front wire harness for headlights, horns, fog lamps, outside temperature sensor and headlight washer assy.	S/N	\$ 360.00	\$ 360.00
2	To remove and transfer aircond condenser, radiator, charged air cooler, electrical fans and control unit. To carry out vacuum/regas and to pressurise cooling system	S/N	\$ 1,200.00	\$ 1,200.00
3	To remove front fittings, dismantle front bumper, rhs front fender and bonnet. Renew front lock carrier and align to position. Renew front bumper, rhs front fender and bonnet. Re-organise front crash management components. Reinstall all parts removed.		\$ 4,200.00	\$ 1,750.00
4	To respray front bumper, rhs front fender, bonnet, hinges and both front doors.		\$ 4,200.00	\$ 2,750.00
5	<i>Added labour charges - see attached.</i>		\$ 600.00	\$ 600.00
6	To carry out diagnostic check	S/N	\$ 192.00	\$ 192.00
SUBTOTAL LABOUR CHARGES		:	\$ 9,960.00	\$ 6,852.00

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLF 4752 M.

S/N	Parts Description	<u>Damage Parts & Prices</u>	
		S/NETT	REMARKS
1	FRONT BUMPER	\$ 1,703.00	\$ 1,362.40
2	FRONT BUMPER GRILLE - CENTER	\$ 163.00	
3	FRONT BUMPER AIR GUIDE - RH	\$ 67.00	
4	RADIATOR GRILLE	\$ 941.00	\$ 752.40
5	FRONT BUMPER AIR GUIDE GRILLE - RH	\$ 112.00	
6	FRONT BUMPER CARRIER	\$ 674.00	\$ 539.20
7	FRONT BUMPER CARRIER BRACKET - LH /RH	2 \$ 356.00	
8	FRONT BUMPER GUIDE SECTION - LH /RH	2 \$ 60.00	
9	FRONT BUMPER TOP COVER	\$ 104.00	\$ 82.80
10	SIGN 'CAUTION'	\$ 12.00	\$ 9.04
11	STICKER 'AIR CONDITIONER	\$ 6.00	\$ 4.64
12	FRONT BUMPER CARRIER FOAM	\$ 101.00	\$ 80.80
13	LOCK CARRIER BRACKET	\$ 112.00	\$ 89.20
14	LOCK CARRIER SUPPORT LH / RH	2 \$ 46.00	\$ 36.00
15	FRONT FENDER - RH	\$ 643.00	\$ 514.40
16	FRONT FENDER RH CLOSING ELEMENT	\$ 27.00	
17	FRONT FENDER RH BRACKET	\$ 29.00	
18	FRONT FENDER DEFORMATION ELEMENT - RH	\$ 42.00	
19	FRONT FENDER BRACKET LH / RH	2 \$ 30.00	\$ 12.00
20	FRONT FENDER BRACE	\$ 100.00	
SUB TOTAL SPARE PARTS		\$ 5,328.00	\$ 3,482.88

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Tel : 6366 2323 Fax : 6841 1183

Material List for Accident Vehicle Regn No. SLF 4752 M.

Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLF 4752 M.

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
		<i>cf</i>	\$ 11,652.96
41	LOCK CARRIER	\$ 878.00	
42	LOCK CARRIER AIR GUIDE - LH/RH	2 \$ 44.00	\$ 17.44
43	LOCK CARRIER AIR GUIDE -TOP	\$ 13.00	
44	A/C CONDENSER	\$ 525.00	\$ 419.60
45	RADIATOR	\$ 576.00	\$ 457.20
46	RADIATOR RUBBER BUSH	4 \$ 38.00	
47	ADDIRIONAL COOLER - LOWER	\$ 444.00	
48	COOLANT	4 \$ 132.00	\$ 105.28
49	RADIATOR FAN RING	\$ 222.00	
50	RADIATOR CONTROL UNIT	\$ 1,949.00	
51	EXTERNAL TEMPERATURE SENSOR	\$ 51.00	\$ 40.40
52	TEMPERATURE SENSOR BRACKET	\$ 15.00	
53	FRONT NO. PLATE	\$ 25.00	\$ 25.00
54	ADDED PARTS - SEE ATTACHED	\$ 518.00	\$ 414.40
54	ADDED PARTS - SEE ATTACHED	\$ 52.00	\$ 40.96
55	SUNDRIES	\$ 500.00	\$ 65.76
TOTAL SPARE PARTS		\$ 24,293.00	\$ 13,239.00
TOTAL LABOUR CHARGES		\$ 9,960.00	\$ 6,852.00
GRAND TOTAL		\$ 34,253.00	\$ 20,091.00

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Supplementary Estimate

GST Reg No. 19-9902271-W

AIG Asia Pacific Insurance Pte Ltd 78 Shenton Way #07-16 AIG Building Singapore 079120 Attn: Mr. Adrian Ling - Motor Claims Dept Tel: 6841 0055 / Fax: 6256 4315	Estimate No. Date Service Advisor Pages Regn No Model No	PA/OD/0133/2017/CCS 25-Feb-17 CHANG 1 of 1 SLF 4752 M Audi A4 SEDAN 1.4 TFSI
--	---	---

Quantity	Description	Unit Price	Amount
<u>Parts</u>			
1	FRONT FENDER COVER TRIM - RH INNER	\$ 52.00	\$ 40.96
	TOTAL PARTS :	\$ 52.00	\$ 40.96
	GRAND TOTAL :	\$ 52.00	

For Premium Automobiles Pte Ltd

Authorised Signature

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Supplementary Estimate - 2

GST Reg No. 19-9902271-W

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Mr. Adrian Ling - Motor Claims Dept
Tel: 6841 0055 / Fax: 6256 4315

Estimate No.
Date
Service Advisor
Pages
Regn No
Model No

PA/OD/0133/2017/CCS
2-Mar-17
CHANG
1 of 1
SLF 4752 M
Audi A4 SEDAN 1.4 TFSI

Quantity	Description	Unit Price	Amount
Labours			
1	To remove and reinstall both front doors board and attachment, to renew outer chrome trims. S/N	\$ 600.00	\$ 600.00
TOTAL LABOURS :		\$ 600.00	\$ 600.00
Parts			
1	FRONT WINDOW SLOT SEAL WITH CHROME - LH/RH	\$ 518.00	\$ 414.40
TOTAL PARTS :		\$ 518.00	\$ 414.40
GRAND TOTAL :		\$ 1,118.00	\$ 1,014.40

For Premium Automobiles Pte Ltd

Authorised Signature

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name :
Surveyed Date :
Authorised Date :
Excess Cost :
Liability :
Remarks :

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the
progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims Dept
Yr Ref: SLF 4752 M

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/OD/0133/2017/MAS

2 March 2018

from
Telephone +65-
Telefax +65-
EMail
Our department
Our Ref
Your Ref
Date

Dear Sir,

RE: INSURANCE CLAIM FOR SLF 4752 M, Audi A4 Sedan 1.4 TFSI S-Tro

With reference to the above-mentioned vehicle, no. **SLF 4752 M**, claimant, **Mr. Wai Kok Fatt**, please find the related document per attached.

1. A copy of the Original invoice no. 85012202 – S\$20,855.37
2. A copy of the Discharge Voucher duly signed by client.

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encls

AIG – SLF 4752 M

total pages

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183



Premium Automobiles Pte Ltd

Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6836 2223
Main Telefax 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Telephone 6388 2223
Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408699
Telephone 6388 2333
Telefax 6475 1023

Customer Service
Service Appointment 6366 2323
24-hour Breakdown Service 9828 1233
Email customer.care@premiumauto.com.sg

INSURANCE INVOICE
Company Reg. No. 199902271W
GST Reg. No. 199902271W

Page 1 14:13

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice: 85012202 Date : 28/02/2018 Order : SLF4752M Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	---	---

Regn No.: SLF4752M (V 31227) Regn Date: 29/08/2016 Mileage: 54441 WIP No.: 12969

Model: A4 SEDAN 1.4 TFSI S tronic Chassis: WAUZZZF44HA021562 Engine: CVN 017096 Dept: U

VS8 No.:

You have been assisted by :- UB-Carrine (87)

		Details	Qty	Unit Price	Amount
S	BODYWORK	M: TO REMOVE AND REINSTALL FRONT WIRE HARNESS FOR HEADLIGHTS, HORNS, FOG LAMPS, OUTSIDE TEMPERATURE SENSOR AND HEADLIGHT WASHER ASSY.	360.00	1.00	360.00
S	SUBLET	M: TO SUPPLY VEHICLE NUMBER PLATE.	25.00	1.00	25.00
Q	EXC	M: 8888 Insurance Excess/Liability	-600.00	1.00	-600.00
S	BODYWORK	M: TO REMOVE AND TRANSFER AIRCOND CONDENSER, RADIATOR CHARGED AIR COOLER, ELECTRICAL FANS AND CONTROL UN TO CARRY OUT VACUUM / REGAS AND TO PRESSURISE COOL SYSTEM.	1200.00	1.00	1,200.00
S	BODYWORK	M: TO REMOVE FRONT FITTINGS, DISMANTLE FRONT BUMPER, RHS FRONT FENDER AND BONNET. RENEW FRONT BUMPER, R FRONT FENDER AND BONNET. RE-ORGANISE FRONT CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED	1750.00	1.00	1,750.00

Sub-Total

7% GST

Grand Total



Premium Automobiles Pte Ltd

Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6836 2223
Main Telefax 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Telephone 6388 2223
Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408699
Telephone 6388 2323

Customer Service
Service Appointment
Hour Breakdown Service
Email customer.care@premiumauto.com.sg
6366 2323
9828 1233

INSURANCE INVOICE

Company Reg. No. 199902271W

GST Reg. No. 199902271W

Page 2 14:13

Invoice: 85012202 Date : 28/02/2018 Order : SLF4752M Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120
---	--

Regn No.: SLF4752M (V 31227) Regn Date: 29/08/2016 Mileage: 54441 WIP No.: 12969

Model: A4 SEDAN 1.4 TFSI S tronic Chassis: WAUZZZF44HA021562 Engine: CVN 017096 Dept: U

VSU No.:

You have been assisted by :- UB-Carrine (87)

		Details	Qty	Unit Price	Amount
S	BODYWORK	M: TO RESPRAY FRONT BUMPER, RHS FRONT FENDER, BONNET AND BOTH FRONT DOORS.	2750.00	1.00	2,750.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK.	192.00	1.00	192.00
S	BODYWORK	M: TO REMOVE AND REINSTALL BOTH FRONT DOORS BOARD AND ATTACHMENT, TO RENEW OUTER CHROME TRIMS.	600.00	1.00	600.00
X	AG A13A8JM1	COOLANT ADDITIVE Less 020%	4.00	32.90	105.28
X	ABW0053651 3FZ	GRILLE Less 020%	1.00	940.50	752.40
X	ABW0941774A	HEADLIGHT Less 020%	1.00	7861.00	6,288.80
X	ABW0021106A	FENDER Less 020%	1.00	643.00	514.40
X	ABW0023029A	HOOD Less 020%	1.00	2001.00	1,600.80
X	ABW0007065C GRU	COVER Less 020%	1.00	1703.00	1,362.40
X	ABW0007081	COVER Less 020%	1.00	103.50	82.80
X	ABW0121251K	RADIATOR Less 020%	1.00	571.50	457.20
X	ABW0016421H	CONDENSER Less 020%	1.00	524.50	419.60
X	ABW0007550A	FOAM INSER Less 020%	1.00	101.00	80.80

Sub-Total

7% GST

Grand Total



Premium Automobiles Pte Ltd

Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6836 2223
Main Telefax 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Telephone 6388 2223
Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408699
Telephone 6388 2323

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24-hour Breakdown Service
Email customer.care@premiumauto.com.sg
6366 2323
9828 1233

INS TAX INVOICE

Company Reg. No. 199902271W

GST Reg. No. 199902271W

Page 3 14:13

Invoice: 85012202	Account: A0006 (T 0)
AIG ASIA PACIFIC INSURANCE PTE LTD	AIG ASIA PACIFIC INSURANCE PTE LTD
MOTOR CLAIM DEPT	MOTOR CLAIM DEPT
AIG BUILDING	AIG BUILDING
78 SHENTON WAY	78 SHENTON WAY
#07-16	#07-16
SINGAPORE 079120 079120	SINGAPORE 079120
Date : 28/02/2018	
Order : SLF4752M	
Term : 30	

Regn No.: SLF4752M (V 31227) Regn Date: 29/08/2016 Mileage: 54441 WIP No.: 12969

Model: A4 SEDAN 1.4 TFSI S tronic Chassis: WAUZZZF44HA021562 Engine: CVN 017096 Dept: U

VSB No.:

You have been assisted by :- UB-Carrine (87)

		Details	Qty	Unit Price	Amount
X	ABW0807113	BRACKET	1.00	574.00	539.20
X	ABW0098615	ATT PARTS	1.00	102.50	82.00
X	ABW0007334	SUPPORT	1.00	22.50	18.00
X	ABW0007333	SUPPORT	1.00	22.50	18.00
X	ABW0121673A	AIR DUCT	1.00	9.20	7.36
X	ABW0121674A	AIR DUCT	1.00	9.20	7.36
X	ABW0020536	BRACKET	1.00	15.00	12.00
X	ABZ0020535A	TEMP. SENS.	1.00	50.50	40.40
X	ABW0023125	PROTECTION	1.00	22.70	18.16
X	ABW0023126	PROTECTION	1.00	22.70	18.16
X	A4E0260749A	WASHER	1.00	3.10	2.48
X	A3D0260749C	WASHER	1.00	3.70	2.96
X	ABW0020582B	COVER	1.00	23.60	18.88
X	ABW0021170B	COVER	1.00	51.20	40.96
X	ABW0955102A	CYLINDER	1.00	180.00	144.00
X	ABW0010515A	STICKER	1.00	5.80	4.64
X	ABK0010520A	PLATE	1.00	11.30	9.04
X	ABW0121284AL	AIR DUCT	1.00	21.80	17.44

Sub-Total

7% GST

Grand Total



Premium Automobiles Pte Ltd

Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6836 2223
Main Telefax 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
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INS TAX INVOICE

Company Reg. No. 199902271W

GST Reg. No. 199902271W

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Invoice: 85012202	Account: A0006 (T 0)
AIG ASIA PACIFIC INSURANCE PTE LTD	AIG ASIA PACIFIC INSURANCE PTE LTD
MOTOR CLAIM DEPT	MOTOR CLAIM DEPT
AIG BUILDING	AIG BUILDING
78 SHENTON WAY	78 SHENTON WAY
#07-16	#07-16
SINGAPORE 079120 079120	SINGAPORE 079120
Date : 28/02/2018	
Order : SLF4752M	
Term : 30	

Regn No.: SLF4752M (V 31227) Regn Date: 29/08/2016 Mileage: 54441 WIP No.: 12969

Model: A4 SEDAN 1.4 TFSI S tronic Chassis: WAUZZZF44HA021562 Engine: CVN 017096 Dept: U

VSU No.:

You have been assisted by :- UB-Carrine (87)

		Details	Qty	Unit Price	Amount
X	ABW0807771	BRACKET	1.00	111.50	89.20
X	AN 0161857	POP-RIVET	8.00	2.80	17.92
X	AN 91093901	RIVET	4.00	0.60	1.92
X	AN 90536901	RIVET	2.00	0.60	0.96
X	AN 0385012	RIVET	4.00	1.40	4.48
X	AN 0385053	RIVET	6.00	0.30	1.44
X	ABW0853284B 2ZZ	WINDOW SLD	1.00	259.00	207.20
X	ABW0853283B 2ZZ	WINDOW SLD(A)	1.00	259.00	207.20
X	ABW0823124	PROTECTION	1.00	22.70	18.16

Parts 13,214.00
Labour 0.00
Sublet 6,877.00
Menus 0.00
Lubricant 0.00

Sub-Total 19,491.00

7% GST 1,364.37

Grand Total 20,855.37



Received by

For & on behalf of
Premium Automobiles Pte Ltd

Customer

Premium Automobiles

Telefax

to
AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Motor Claims Dept
Yr Ref: SLF 4752 M

Norah Khai
6768 9828
6841 1183

Body Repair

PA/OD/0133/2017/TF
2 March 2017

from
Telephone +65-
Telefax +65-
Mobile +65-
Our department
Your Claim Ref
Our Ref
Date

1 total pages

RE : CLAIM – OWNER’S SATISFACTION/DISCHARGE VOUCHER

Make & Model : Audi A4 SEDAN 1.4 TFSI S tronic
Vehicle Chassis No. : WAUZZZF44HA021562
Vehicle Regn No. : SLF 4752 M
Vehicle Mileage : 24820 KM
Vehicle Owner : Mr. Wai Kok Fatt
Certificate No : 2100480656-00000
Policy Excess : S\$642.00 (inclusive of 7% GST)
Accident Date : 10 February 2017
Place : PIE BEFORE ENG NEO EXIT
Repair Cost : \$ 20,855.37
WIP No. : 12969
Repairer's Name : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Road 1
Singapore 408699
Telephone (65) 6366 2323
Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

Owner / Insured Signature : 
Time :
Date : 3-3-17

REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S7071896J



Name

WAI KOK FATT

韋國發

Race

CHINESE

Date of birth

25-03-1970

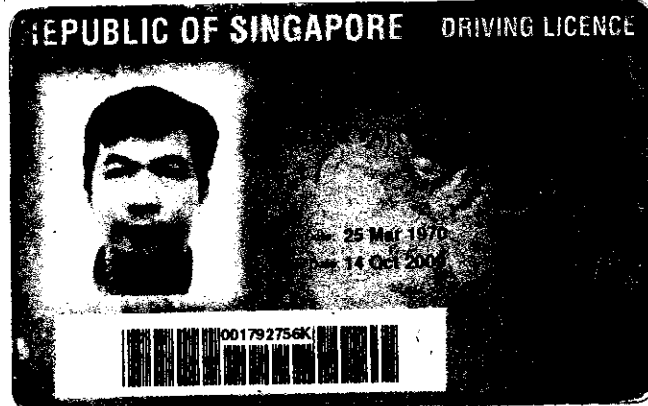
Sex

M

S7071896J

Country of birth

MALAYSIA



4904401



NRIC No. S7071896J



Date of issue

12-11-2012

Address

APT BLK 289C PUNGGOL PLACE
#14-857
SINGAPORE 823289

Class 2B Motorcycles $\leq$ 200 cc 18 Nov 1968
Class 3 Motor Cars $\leq$ 3000kg with $\leq$ 7 passengers, exclusive of the driver; and other motor vehicles $\leq$ 2500kg 18 Nov 1968



Licence No: S7071896J



HOTLINE TEL: (65) 6419 3000
FAX: (65) 6415-3723

CERTIFICATE OF INSURANCE

MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) ACT (CHAPTER 189)
MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) RULES, 1960
ROAD TRANSPORT ACT, 1987 (MALAYSIA)
MOTOR VEHICLES (THIRD-PARTY RISKS) RULES, 1959 (MALAYSIA)

MX.1

AUDI AUTO PROTECTOR

CERTIFICATE NO. 2100480636-00060

OWN DAMAGE EXCESS S\$600.00 (1)
WINDSCREEN EXCESS S\$100.00
(for policies with effect from 31st November 2002)

1) VEHICLE REGISTRATION NO. SLF4752M
2) NAME OF INSURED WAI KOK BATT
3) EFFECTIVE DATE OF THE COMMENCEMENT OF INSURANCE FOR THE PURPOSES OF THE ACT 29 Aug 2016
4) DATE OF EXPIRY OF INSURANCE 28 Aug 2017
5) PERSON OR CLASSES OF PERSONS ENTITLED TO DRIVE *
SUBJECT TO AGE CONDITION All Age Condition

a) The Insured

b) Any other person who is driving on the Insured's order or with his permission.

This policy will indemnify the insured or any authorized driver only if he/she meets the age conditions.

A Young and/or Inexperienced Driver Excess ("YIDER") of S\$3,000.00, in addition to the

Policy Excess, applies to You and any Authorized Driver (named or unnamed) if You are or the said

Authorized Driver is below the age of 23 and/or has less than 2 years' driving experience.

Provided that the person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.

6) LIMITATION AS TO USE *

Use only for social, domestic and pleasure purposes and for the insured's business.

The Policy does not cover use for hire or reward, tuition, driving test, racing, pace making, reliability trial speed-testing

the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with the Motor Trade.

APPROVED REPORTING CENTRES / AUDI AUTHORISED REPAIRERS

1. Audi Customer Service Center - 55 Dlr Road 1 (Tel: 63662323)

APPROVED REPORTING CENTRES / AIG AUTHORISED REPAIRERS (FOR CLAIMS-RELATED REPAIRS)

2. Comfort Design Engg - 285 Biddell Rd (Tel: 63837118) 3. DPS Body & Paint Workshop - 209 Pandan Gardens (Tel: 65684501)

4. Ebnor - 30 Bukit Batok Crest (Tel: 66547777) 5. Glass Fix - 52 Ubi Ave 3 (Tel: 62780837) - For windscreen only

6. Kam Fook Sing Motor - 61 Defu Lane 12 (Tel: 67473560) 7. Lai Hui (Mong Koo) Motor - 21 Sin Ming Ind (Tel: 64538130)

8. Mova Automotive - 1808 Bukit Merah Lane 3 (Tel: 62723892) 9. Progressive Automotive - 3022A Ubi Rd 1 (Tel: 67415335)

10. SME Motor - 1 Kaki Bukit Ave 4 Bld D (Tel: 67476106)

LOSS OF USE Loss Of Use 15 days Replacement Car only for repairs at Audi Customer Service Centre

NAMED DRIVER NA

HIRE PURCHASE COMPANY United Overseas Bank Limited
EMPLOYER'S LOAN

Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

I / We hereby Certify that the policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia).

Issued At Singapore 30 Aug 2016

AIG Asia Pacific Insurance Pte. Ltd.

504125-200
PREMIUM LEASING - AP
281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE
CENTRE SINGAPORE 159938

AUTHORISED REPRESENTATIVE

ORIGINAL

Copyright © 2013 AIG Asia Pacific Insurance Pte. Ltd.

AIG Asia Pacific Insurance Pte. Ltd.

CS Reg No 201309404A

GEN-102/13

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	14 Feb 2017		14 Feb 2017 17:23 Edit Adj Rpt	S\$20,091.00 Edit Estimates	S\$20,091.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
------	-----------	---------------	-----------	--------------------------

CLAIM SUBFOLDER DETAILS				[Created by insurer]		
Insured:	WAI KOK FATT, ID: S7071896J, Tel: +6591388833, Email: NOEMAIL					
Vehicle Reg. No.:	SLF4752M	Date of Loss:	10/02/2017 00:00 - :59			
Claim Type:	OD / 7006506964SG	Policy/Cover Note No.:	2100480656 (Comprehensive)			
		Excess:	S\$600.00			
Repairer:	Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911					
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Mohd Zawaye, Norsazani] Norsazani.Zawaye@aig.com					
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 23/02/2017]					
Driver/Custodian:	WAI KOK FATT (46 / Male), NRIC: S7071896J, Tel: +6591388833					

ASSOCIATED MAIL RECEIVED	View All	Compose Case Mail
- AIG_SG (27/02/2018): Alert - Adj Mandate Approved (S\$20091.00) - SLF4752M - Claim Handler: Mohd Zaway... - AIG_SG (10/03/2017): Alert - Adj Mandate Approved (S\$19791.00) - SLF4752M - Claim Handler: Mohd Zaway... - AIG_SG (09/03/2017): Alert - Adj Mandate Maintained - SLF4752M - Claim Handler: Mohd Zawaye, Norsazan... - AIG_SG (16/02/2017): Alert - Adj Mandate Approved (S\$18621.00) - SLF4752M - Claim Handler: Mohd Zaway... - AIG_SG (15/02/2017): SLF4752M / OD / 10/02/2017 / Coverage & Excess update		

ALL ASSOCIATED TASKS	View All	Search Tasks	Create New Task	Complete																
<table style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th>Due Date</th><th>Priority</th><th>Type</th><th>Task Group</th><th>Subject</th><th>Handler</th><th>Assigned By</th><th>Completed On</th><th>Created On</th><th>Done?</th></tr> </thead> <tbody> <tr> <td colspan="10">No results.</td></tr> </tbody> </table>	Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?	No results.									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?											
No results.																				

Claim Documents

***SLF4752M (7006506964SG)**

OD

Feb 10 2017 12:00AM

[WAI KOK FATT]

Premium Automobiles Pte Ltd

[Upload Documents](#)
[Upload Photos](#)
[Compose New Letter](#)
[Upload Video](#)
[Upload Audio](#)

[View](#)
[View in Browser ▼](#)

Assessment Reports			1 per page ▼	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
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2	15/02/17 15:18	Certificate of Insurance	1	Load PDF	
3	15/02/17 15:18	Drivers Driving License	1	Load PDF	
4	15/02/17 15:18	WORKSHOP ESTIMATE	1	Load PDF	
5	27/02/17 17:51	SUPPLEMENTARY LIST	1	Load PDF	
6	08/03/17 16:59	SUPPLEMENTARY LIST 2	1	Load PDF	
7	22/02/18 13:58	REVISED ESTIMATE	1	Load PDF	
8	06/03/18 09:39	Discharge Voucher	1	Load PDF	
9	06/03/18 09:39	Workshop Invoice	1	Load PDF	

Linked Accident Report Documents

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Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.
AIG Building, 78 Shenton Way #07-16
Singapore 079120

Our File No: CC3/AIG17003038/AQH3E2**Date:** 06/03/2018**REFERENCE**

Insured/Claimant:	WAI KOK FATT	Policy No:	2100480656	
Date of Loss:	10/02/2017	Nature of Claim:	OD	Claim No: 7006506964SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SLF4752M		
Make & Model:	AUDI A4, 1.4 TFSI S TRONIC (A)	Engine No:	CVN017096
Reg. Date:	29/08/2016 (Man. Year: 2016)	Chassis No:	WAUZZZF44HA021562
Colour:	White	Odometer:	24817 km
Engine Capacity:	1395 cc		
Market Value/New Car Price:	S\$155,000.00		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	245/40 R18	Rear Tyre Size:	245/40 R18
Front Left Side:	Goodyear 6 mm	Rear Left Side:	Goodyear 6 mm
Front Right Side:	Goodyear 6 mm	Rear Right Side:	Goodyear 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	24,178.36	13,239.00	10,939.36	45.24
Miscellaneous Items	0.00	0.00	0.00	
Labour	10,752.00	6,852.00	3,900.00	36.27
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	34,930.36	20,091.00	14,839.36	42.48
- Excess (S\$)	600.00	600.00	0.00	0.00
(S\$)	34,330.36	19,491.00	14,839.36	43.23
+ GST 7.00/7.00% (S\$)	2,403.13	1,364.37	1,038.76	43.23
Nett Amount (S\$)	36,733.49	20,855.37	15,878.12	43.23

INSPECTION

Date of Assignment:	14/02/2017		
Date Inspected:	14/02/2017	Inspected At:	Premium Automobiles Pte Ltd (HQ) 55 Ubi Road 1 Singapore 408699
Estimated Period of Repair:	11.0 days		

Adjuster: ADRIAN LING**Manager:** SHIAU CHAN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER	Distorted	1,703.00 FS	*1,362.40 FS
2	1		*FRONT BUMPER GRILLE - CENTER	Not Necessary	163.00 FS	*- FS
3	1		*FRONT BUMPER AIR GUIDE - RH	Not Necessary	67.00 FS	*- FS
4	1		*RADIATOR GRILLE	Cracked	941.00 FS	*752.40 FS
5	1		*FRONT BUMPER AIR GUIDE GRILLE - RH	Not Necessary	112.00 FS	*- FS
6	1		*FRONT BUMPER CARRIER	Bent	674.00 FS	*539.20 FS
7	2		*FRONT BUMPER CARRIER BRACKET - LH / RH	Not Necessary	356.00 FS	*- FS
8	2		*FRONT BUMPER GUIDE SECTION - LH / RH	Not Necessary	60.00 FS	*- FS
9	1		*FRONT BUMPER TOP COVER	Deformed	104.00 FS	*82.80 FS
10	1		*SIGN CAUTION	Necessary	12.00 FS	*9.04 FS
11	1		*STICKER AIR CONDITIONER	Necessary	6.00 FS	*4.64 FS
12	1		*FRONT BUMPER CARRIER FOAM	Deformed	101.00 FS	*80.80 FS
13	1		*LOCK CARRIER BRACKET	Damaged	112.00 FS	*89.20 FS
14	2		*LOCK CARRIER SUPPORT LH / RH	Damaged	46.00 FS	*36.00 FS
15	1		*FRONT FENDER - RH	Buckled	643.00 FS	*514.40 FS
16	1		*FRONT FENDER RH CLOSING ELEMENT	Not Necessary	27.00 FS	*- FS
17	1		*FRONT FENDER RH BRACKET	Not Necessary	29.00 FS	*- FS
18	1		*FRONT FENDER DEFORMATION ELEMENT - RH	Not Necessary	42.00 FS	*- FS
19	1		*FRONT FENDER BRACKET LH / RH	O/S Damaged	30.00 FS	*12.00 FS
20	1		*FRONT FENDER BRACE	Not Necessary	100.00 FS	*- FS
21	1		*FRONT WHEEL SPOILER - RH	Not Necessary	61.00 FS	*- FS
22	1		*FRONT WHEEL HOUSING LINER	Not Necessary	202.00 FS	*- FS
23	1		*FRONT WHEEL HOUSING LINER ATTACHMENT PARTS	Not Necessary	76.00 FS	*- FS
24	1		*LED HEADLIGHT - RH	Cracked	7,861.00 FS	*6,288.80 FS
25	1		*HEAD LIGHT POWER MODULE	Not Necessary	641.00 FS	*- FS
26	1		*HEAD LIGHT CONTROL UNIT	Not Necessary	634.00 FS	*- FS
27	1		*HEADLIGHT COMPENSATING PIECE	Not Necessary	34.00 FS	*- FS
28	1		*HEADLIGHT LIFT CYLINDER BRACKET - RH	Not Necessary	5.00 FS	*- FS
29	1		*HEADLIGHT LEFT CYLINDER - RH	Cracked	180.00 FS	*144.00 FS
30	1		*BONNET	Distorted	2,001.00 FS	*1,600.80 FS
31	1		*BONNET ATTACHMENT PARTS	Necessary	103.00 FS	*82.00 FS
32	2		*BONNET HINGE LH / RH	Not Necessary	514.00 FS	*- FS
33	3		*BONNET IMPACT PROTECTION	Necessary	69.00 FS	*54.48 FS
34	2		*BONNET COVER LH / RH	Not Necessary	48.00 FS	*- FS
35	2		*BONNET COVER LH / RH (SMALL)	Not Necessary	38.00 FS	*- FS
36	2		*BONNET STRIKER LH / RH	Not Necessary	86.00 FS	*- FS
37	2		*BONNET LID LOCK	Not Necessary	360.00 FS	*- FS
38	1		*BONNET LID LOCK CABLE - CENTER	Not Necessary	49.00 FS	*- FS
39	1		*BONNET LID LOCK COVER	Not Necessary	9.00 FS	*- FS
40	1		*BONNET RELEASE LEVER	Not Necessary	12.00 FS	*- FS
41	1		*LOCK CARRIER	Not Necessary	878.00 FS	*- FS
42	2		*LOCK CARRIER AIR GUIDE - LH / RH	Deformed	44.00 FS	*17.44 FS
43	1		*LOCK CARRIER AIR GUIDE - TOP	Not Necessary	13.00 FS	*- FS
44	1		*A/C CONDENSER	Bent	525.00 FS	*419.60 FS
45	1		*RADIATOR	Bent	576.00 FS	*457.20 FS
46	4		*RADIATOR RUBBER BUSH	Not Necessary	38.00 FS	*- FS
47	1		*ADDITIONAL COOLER - LOWER	Not Necessary	444.00 FS	*- FS
48	4		*COOLANT	Necessary	132.00 FS	*105.28 FS
49	1		*RADIATOR FAN RING	Not Necessary	222.00 FS	*- FS
50	1		*RADIATOR CONTROL UNIT	Not Necessary	1,949.00 FS	*- FS
51	1		*EXTERNAL TEMPERATURE SENSOR	Damaged	51.00 FS	*40.40 FS

Report was unsubmitted during this print-out.

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
52	1		*TEMPERATURE SENSOR BRACKET	Not Necessary	15.00 FS	*- FS
53	1		*FRONT NO. PLATE	Necessary	25.00 FS	*25.00 FS
54	1		*SUNDRIES	Necessary	500.00 FS	*65.76 FS
55	1		*FRONT FENDER COVER TRIM - RH INNER	Necessary	40.96 FS	*40.96 FS
56	1		*FRONT WINDOW SLOT SEAL WITH CHROME - LH / RH	Cut	414.40 FS	*414.40 FS
				Total Parts (S\$)	24,178.36	13,239.00

F=Franchise part. S=SpcNett.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REMOVE AND REINSTALL FRONT WIRE HARNESS FOR HEADLIGHTS, HORNS, FOG LAMPS, OUTSIDE TEMPERATURE SENSOR AND HEADLIGHT WASHER ASSY	New	360.00	360.00
2	TO REMOVE AND TRANSFER AIRCOND CONDENSER, RADIATOR CHARGED AIR COOLER, ELECTRICAL FANS AND CONTROL UNIT. TO CARRY OUT VACUUM / REGAS AND TO PRESSURISE COOLING SYSTEM	New	1,200.00	1,200.00
3	TO REMOVE FRONT FITTINGS, DISMANTLE FRONT BUMPER, RHS FRONT FENDER AND BONNET. RENEW FRONT LOCK CARRIER AND ALIGN TO POSITION. RENEW FRONT BUMPER, RHS FRONT FENDER AND BONNET. RE-ORGANISE FRONT CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED	New	4,200.00	1,750.00
4	TO RESPRAY FRONT BUMPER, RHS FRONT FENDER, BONNET, HINGES AND BOTH FRONT DOORS	New	4,200.00	2,750.00
5	TO CARRY OUT DIAGNOSTIC CHECK	New	192.00	192.00
6	TO REMOVE AND REINSTALL BOTH FRONT DOORS BOARD AND ATTACHMENT, TO RENEW OUTER CHROME TRIMS	New	600.00	600.00
Gross Labour Cost (S\$)			10,752.00	6,852.00

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