

## Shiau Chan (LKKAUTO)

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**From:** Shiau Chan (LKKAUTO)  
**Sent:** Thursday, 8 November 2018 8:53 AM  
**To:** Janice Goh Siew Geok (ECICS, Claims)  
**Cc:** SUR  
**Subject:** RE: Arrange surveyor for SJQ9784D Your Ref:GBC1762M ; Our ref DMCV1700014H  
**Attachments:** SJQ9784 Invoice.pdf; SJQ9784 photo.pdf; SJQ9784 Adjustment.pdf; SJQ9784 Inspection.pdf

Dear Janice,

Enclosed herewith survey report of SJQ 9784D.

Best Regards,

**Shiau Chan (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Janice Goh Siew Geok (ECICS, Claims) <Janice\_Goh@ecics.com.sg>  
**Sent:** Wednesday, 7 November 2018 5:57 PM  
**To:** Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>  
**Subject:** RE: Arrange surveyor for SJQ9784D Your Ref:GBC1762M ; Our ref DMCV1700014H

Hi Shiau Chan

We have received LOD from SK Automobile.  
Please forward the survey report to us.

Thank you.

Regards,  
Janice Goh  
**Claims Division**  
DID: +65 6303 0182  
FAX: +65 6338 9267

**ECICS Limited**  
**10 Eunos Road 8, Singapore Post Center #09-04A, Singapore 408600**

**WITH IMMEDIATE EFFECT FOR ALL PRE-REPAIR INSPECTION/SURVEY, please email to [motorsurvey@ecics.com.sg](mailto:motorsurvey@ecics.com.sg) directly.**

***\*\*Please bear with us should we take longer to response as we are currently experiencing a high volume of claims. Thank you for your kind patience and understanding.\*\****

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**From:** ECICS Claims  
**Sent:** Thursday, 18 October, 2018 10:23 AM  
**To:** 'Shiau Chan (LKKAUTO)'  
**Cc:** ECICS Claims  
**Subject:** RE: Arrange surveyor for SJQ9784D Your Ref:GBC1762M

Hi Shiau Chan

Our claim no DMCV1700014H.  
Thank you.

Regards,  
Janice Goh  
**Claims Division**  
DID: +65 6303 0182  
FAX: +65 6338 9267

**ECICS Limited**  
**10 Eunos Road 8, Singapore Post Center #09-04A, Singapore 408600**

**WITH IMMEDIATE EFFECT FOR ALL PRE-REPAIR INSPECTION/SURVEY, please email to [motorsurvey@ecics.com.sg](mailto:motorsurvey@ecics.com.sg) directly.**

***\*\*Please bear with us should we take longer to response as we are currently experiencing a high volume of claims. Thank you for your kind patience and understanding.\*\****

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**From:** Shiau Chan (LKKAuto) [<mailto:siewsc@lkkauto.com>]  
**Sent:** Monday, 15 October, 2018 1:58 PM  
**To:** ECICS Claims  
**Subject:** RE: Arrange surveyor for SJQ9784D Your Ref:GBC1762M

Dear Sir/Madam,

Kindly assist to provide us the claim number of above mentioned.

Best Regards,  
**Shiau Chan (Ms)** | Case Handler  
**LKK Auto Consultants Pte Ltd**  
Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Ashley Chong (LKK Auto) [<mailto:admin-d@lkkauto.com>]  
**Sent:** Friday, 10 February, 2017 9:05 AM  
**To:** 'ECICS Claims' <[claims@ecics.com.sg](mailto:claims@ecics.com.sg)>; 'assignments' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** 'Siva Venthan (ECICS, Operations / Claims)' <[Siva\\_Venthan@ecics.com.sg](mailto:Siva_Venthan@ecics.com.sg)>; 'Phoebe Jay Xie (ECICS, Operations / Claims)' <[PhoebeJay\\_Xie@ecics.com.sg](mailto:PhoebeJay_Xie@ecics.com.sg)>; 'SUR' <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** RE: Arrange surveyor for SJQ9784D Your Ref:GBC1762M

Dear Lionel,

Thank you for the assignment.

***"Wishing you a Happiness and Prosperity New Year"***

Best Regards,  
**Ashley Chong** | Admin  
**LKK Auto Consultants Pte Ltd**  
Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** ECICS Claims [<mailto:claims@ecics.com.sg>]

**Sent:** Thursday, 9 February, 2017 5:53 PM

**To:** [admin@skauto.com.sg](mailto:admin@skauto.com.sg); assignments; Admin-D (LKKAuto)

**Cc:** ECICS Claims; Siva Venthan (ECICS, Operations / Claims); Phoebe Jay Xie (ECICS, Operations / Claims); SUR

**Subject:** RE: Arrange surveyor for SJQ9784D Your Ref:GBC1762M

Without Prejudice

Dear Huey Lee,

We shall be assigning your case to our surveyor from LKK was appointed to conduct a third party pre-repair inspection on your client motorcycle on a without prejudice basis.

Please furnish us a copy of repair quotation/estimate to show the detail of cost of repair breakdown for each item together with colour photographs of the damaged vehicle and the accident scene of all vehicles to evaluate transparency on the pre-repair survey of this claim.

Thank you.

Regards,

Lionel Chua

DID: +65 6303 0167

FAX: +65 6338 9267

**ECICS LIMITED**

Email: [claims@ecics.com.sg](mailto:claims@ecics.com.sg)



**From:** SK Admin [<mailto:admin@skauto.com.sg>]

**Sent:** Thursday, 9 February, 2017 5:36 PM

**To:** ECICS Claims

**Cc:** Siva Venthan (ECICS, Operations / Claims); Phoebe Jay Xie (ECICS, Operations / Claims)

**Subject:** Re: Arrange surveyor for SJQ9784D Your Ref:GBC1762M

Dear Lionel,

Thanks for the reply.

We choose surveyor: LKK Auto

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Regards,

Huey Lee

SK Automobile Pte Ltd

Tel: 6789 5155 Fax: 6783 5155

On Thu, Feb 9, 2017 at 5:30 PM, ECICS Claims <[claims@ecics.com.sg](mailto:claims@ecics.com.sg)> wrote:

Without Prejudice

Dear Huey Lee,

We refer to the above accident.

We intend to conduct a pre-repair survey of the damage to your client's vehicle jointly with your client's workshop. We propose to use one of the motor surveyors named in our list to conduct the joint pre-repair survey as a single joint expert.

Please let us know within 2 working days whether you are agreeable to the appointment of any these motor surveyors provided to you as a single joint expert. You may select one of the listed motor surveyors.

Our list of the survey firms for your nomination:

1. LKK
2. Formteam
3. Autoprobe
4. Raleigh
5. JP Knights

Please furnish us a copy of repair quotation/estimate to show the detail of cost of repair breakdown for each item together with colour photographs of the damaged vehicle and the accident scene of all vehicles to evaluate transparency on the pre- repair survey of this claim.

Thank you.

Regards,  
Lionel Chua  
DID: [+65 6303 0167](tel:+6563030167)  
FAX: [+65 6338 9267](tel:+6563389267)  
**ECICS LIMITED**

Email: [claims@ecics.com.sg](mailto:claims@ecics.com.sg)



**From:** SK Admin [mailto:[admin@skauto.com.sg](mailto:admin@skauto.com.sg)]

**Sent:** Thursday, 9 February, 2017 3:42 PM

**To:** ECICS Claims; Siva Venthan (ECICS, Operations / Claims); Lionel Chua Kok Keong (ECICS, Operations / Claims); Phoebe Jay Xie (ECICS, Operations / Claims)

**Subject:** Arrange surveyor for SJQ9784D Your Ref:GBC1762M

Dear Sir/Mdm,

We the repairers of motor vehicle no. SJQ9784D  
Kindly arrange surveyor to conduct a pre-repair inspection.

Location : 8 Kaki Bukit Ave 4#08-46  
Premier @ Kaki Bukit  
Singapore 415875

Contact No : 8121 0478 Xiong

We appreciate your early reply.  
Thanks.

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*Regards,*  
*Huey Lee*  
*SK Automobile Pte Ltd*  
*Tel: 6789 5155 Fax: 6783 5155*



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