

# NEW HOCK TECK MOTOR WORKSHOP

Our Ref : SLF6788Y

Your Ref : SDS297M

Block 1 Kaki Bukit Avenue 6  
#01-43  
Singapore 417883  
Tel: (65) 6747 9241  
Fax: (65) 67417276

**Axa Insurance Singapore Pte Ltd**  
8 Shenton Way  
#27-02 AXA Tower  
Singapore 068811

Dear Sirs,

**RE : Accident Involving SLF6788Y & SDS297M ON 31.12.2016 Along Blk 142 Simei Street 2 Carpark At 12:45 HRS**

We are instructed by **LEE VICTOR** of 5 Fernvale Close #16-10 Singapore 797487 to claim damages and losses against you in connection with the above-captioned road traffic accident which our client's vehicle **SLF6788Y** was damaged by vehicle **SDS297M** driven by your insured at the material time.

We are instructed that the said accident was caused by your insured's negligent driving and/or management of the vehicle. As a result of the accident, our client's vehicle was damaged and our client has been put to loss and expense, particulars of which are as follows :-

1) Repair Costs	\$ 3,531.00
2) Loss of Use for 04 days [ 3 + 1 weekend ]	\$ 400.00
3) LTA Fee	\$ 5.35
	<u>\$ 3,936.35</u>

A copy each of the following supporting documents is enclosed :-

- 1) Accident report of our client
- 2) Final repair bill
- 3) LTA Receipt **SDS297M**
- 4) Letter of Authorisation

Please let us have your cheque for the sum of **\$ 3,936.35** made payable to us, **NEW HOCK TECK MOTOR WORKSHOP** in the next 14 days

Yours faithfully,



**NEW HOCK TECK MOTOR WORKSHOP**

Attn: Motor Claim Department

AXA

Dear Sir,

CLAIMANT: LEE VICTOR

ACCIDENT INVOLVING SLF6788Y & SDS297M ON 31/12/2016.  
ALONG BLK 142 Simei St 2 carpark. AT 12:45.

I/We LEE VICTOR am/are the registered owner of  
motor no. SLF6788Y which was involved in the above accident with motor vehicle  
registered no. SDS297M insured by you.

Please take note that I have assigned all compensation monies due to me / us in the above  
accident to **M/S NEW HOCK TECK MOTOR WORKSHOP**

I/We, hereby authorize you to release all compensation monies pertaining to the above-  
mentioned accident to **M/S NEW HOCK TECK MOTOR WORKSHOP** and forward your settlement  
cheque to my solicitors, M/S \_\_\_\_\_ whom I had authorized to  
collect the said compensation monies.

Thank you.



Claimant :  
Authorised Signatory

Witness :

Date :

  
4/2/17

**WITHOUT PREJUDICE to:**

(a) Insurance Subrogated Claim and/or

(b) Any Personal Injury Claims

[Note: This Notice supersedes any inconsistencies found in this Discharge Voucher]

**AXA THIRD PARTY DIRECT SETTLEMENT**

Vehicle No:	SDS 297M (Insd veh)	Model: BMW 318i, 2.0
	SLF 6788Y (TP veh)	
Date of Accident/ Time:	31/12/2016	

Repair Estimate	: \$	8,839.95	
Final Repair Cost	: \$		
Loss of Use	: \$		days at \$ per day
Rental (if any)	: \$		days at \$ per day
LTA / GIA Search Fee	: \$		
Others:	: \$		
	: \$		
Final Settlement Sum (Global Sum)	: \$	2,500.00	
Payee Name : NEW HOCK TECK MOTOR WORKSHOP			
Is Third Party Workshop GIA Registered? [ ] YES [X] NO (Kindly indicate below)			
A)	For Non GIA Registered Workshop:	Agreed Liability 100 (%)	
B)	For GIA Registered Workshop:	BOLA Applicable: Yes/ No BOLA Scenario No: ____	
	BOLA Liability: ____ (%)	Assessed Liability (*): ____ (%)	
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.			
Remarks:			

**NOTE:**

1. PLEASE EXPRESSLY RESERVE YOUR CLIENT'S RIGHTS IF SO REQUIRED IN THIS SETTLEMENT DOCUMENT.
2. THIS SETTLEMENT IS ON A WITHOUT PREJUDICE BASIS AND SHOULD NOT CONSTRUED AS AN ADMISSION OF LIABILITY ON AXA AND THEIR CLIENT/TORTEASOR IN ANY MANNER WHATSOEVER.
3. AXA RESERVES THEIR RIGHTS UNDER THE POLICY TERMS & CONDITIONS AS WELL AS THEIR RIGHTS IN LAW.

Only applicable to rental claim - All document are to be submitted with this settlement confirmation. In the event, rental agreement / invoices are **not received within 7 days** of this signed confirmation, we will automatically revert to loss of use claim per the NIMA rates.

We/I confirmed that this is a **full and final settlement** that we and or our client have/had/has against you (AXA and their policyholder/authorised driver/tortfeasor) for any and all losses (past/present/future) arising from this accident.

We confirmed that we have the authority of our client to act for and on their behalf in this accident.



Signature of workshop representative / Workshop stamp

Name of Representative: Sukji ChongDate: 23.12.2021LUP

Signature of Witness / Workshop stamp (if applicable)

Name of Witness:

Date: 23.12.2021Yunli Khao

Signature of AXA's surveyor/representative:

Name of AXA's surveyor /Representative:

Date: 24.12.2021



新 福 德 車 廠

NEW HOCK TECK MOTOR WORKSHOP

1 Kaki Bukit Ave 6, Blk C #01-43 Autobay@Kaki Bukit, Singapore 417883

Email: admin@nhtmotor.com Website: www.nhtmotor.com

Tel: 6747 9241 Fax: 6741 7276

RCB No.: 52989088K GST Reg No.: M90368118A

## TAX INVOICE

AXA Insurance Singapore Pte Ltd

8 Shenton Way,

#B1-01,

Singapore 068811

Client: LEE VICTOR

Invoice No : NPI702-0057

Date : 04-Feb-17

Date of Accident : 31-Dec-16

Vehicle No. : SLF6788Y

Model Type : BMW 318I

Descriptions		Amount
Lump Sum Repair Cost		3,300.00
Sub Total		: 3,300.00
GST 7%		: 231.00
Total		: 3,531.00

SIN DOLLARS: THREE THOUSAND FIVE HUNDRED AND THIRTY ONE ONLY





Land Transport Authority  
10 Sin Ming Drive  
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 03 Jan 2017 / 12:00:08

Receipt Date/Time : 03 Jan 2017 / 12:00:08

### Tax Invoice/Receipt

Receipt No. : ITNET-00000-170103-000693

Previous Receipt No. :

**S/N Item Description/  
Business Transaction  
Reference No.**

<b>Amount Before GST (\$\$)</b>	<b>GST Amount (\$\$)</b>	<b>Amount After GST (\$\$)</b>
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Result of Insurance Enquiry - SDS297M

As at 31 Dec 2016/12:45:00

Insurance Co: AXA INSURANCE SINGAPORE PTE LTD

1 Insurance Enquiry - SDS297M  
Enquiry Fee  
20170103115923205983

5.00	0.35	5.35
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<b>Sub-Total</b>	5.00	0.35	5.35
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<b>Total Before Rounding</b>	5.00	0.35	5.35
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<b>Rounding Difference</b>			0.00
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<b>Total Amount Payable</b>			5.35
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Paid By

20170103115931690	Direct Debit: eNETS Debit (Internet Banking)	5.35
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<b>Total</b>		5.35
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<b>Cash Change</b>		0.00
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<b>Tendered Amount</b>		5.35
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<b>Excess Refundable Amount</b>		0.00
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THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Print Receipt

OK

Save as PDF

## Jas Khine (LKKAUTO)

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**From:** Jas Khine (LKKAUTO)  
**Sent:** Tuesday, 6 June, 2017 12:13 PM  
**To:** 'SEET@TONGCARRIAGE.COM'  
**Subject:** ACCIDENT INVOLVING SDS 297M & SLF 6788Y ALONG/AT SIMEI ST 2 CARPARK ON 31/12/2016  
**Attachments:** 1.jpg; 2.jpg; 3.jpg; 4.jpg; 5.jpg; 6.jpg; 7.jpg; 8.jpg; 9.jpg; 10.jpg; 11.jpg; 12.jpg; 13.jpg; 14.jpg; 15.jpg; 16.jpg; 17.jpg; 18.jpg; 19.jpg; 20.jpg; 21.jpg; 22.jpg; 23.jpg; 24.jpg

06 JUNE 2017

### SEET HUK TONG

Dear Sir/Madam,

Our Ref : CC4/AXA170000133/Ayb3  
Your Ref: SDS 297M

### ACCIDENT INVOLVING SDS 297M & SLF 6788Y ALONG/AT SIMEI ST 2 CARPARK ON 31/12/2016

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from M/s **New Hock Teck Motor Workshop** on behalf of the owner of **SLF 6788Y** against your motor insurance policy.

Basing on the circumstances of the accident reported by both parties, we are of the opinion that we cannot be absolved from liability.

This also refers to our tele-conversation earlier.

Enclosed herewith the damaged photos of Third Party vehicle taken by our surveyor/technical expert at the time of the physical inspection for your record purpose.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 10 days from the date of this letter. Your intent must be formally expressed to us and acknowledged by us.

Your full co-operation in the handling of the claim is required and kindly submit the following to [jaskhine@lkkauto.com](mailto:jaskhine@lkkauto.com) within 10 days from the date of this letter **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6841 2928 or email us at [jaskhine@lkkauto.com](mailto:jaskhine@lkkauto.com)

Please quote the claim reference when you contact us that we can assist you more effectively.

Thank you.

Best Regards,

**Jas Khine** | Case Handler


**LKK Auto Consultants Pte Ltd**

Phone: 6841-2928 | email: [jaskhine@lkkauto.com](mailto:jaskhine@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	03 Jan 2017 14:38	<b>Clim Veh Model Changed</b>		[I] Shailendra Kumar
2	03 Jan 2017 14:38	<b>Clim Created</b>	Reg No: SLF6788Y. Policy No: GA113129. Acct Date: 2016/12/31. Claim Type: TP. Insurer: AXA Insurance Pte Ltd (HQ). Workshop: New Hock Teck Motor Workshop (HQ). Ins.Status => Incoming Claim	[I] Shailendra Kumar
3	04 Jan 2017 08:05	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[I] Jas Tan
4	04 Jan 2017 08:05	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2017/01/13	[I] Jas Tan
5	04 Jan 2017 08:05	<b>Adj Mandate Set</b>	Approved:8000.00.Reinsp:Adj decides.	[I] Jas Tan
6	04 Jan 2017 09:24	<b>Assignment 1st Accessed</b>		[A] CATHERINE CHONG KAI LING
7	04 Jan 2017 09:37	<b>Label Removed</b>	(62):PRI.	[A] CATHERINE CHONG KAI LING
8	04 Jan 2017 09:37	<b>Label Added</b>	(469):VNI.	[A] CATHERINE CHONG KAI LING
9	04 Jan 2017 12:39	<b>Adj Adjuster Assigned</b>	[None] -> ADRIAN LING	[A] Lau Shu Pei
10	09 Jan 2017 12:54	<b>Label Removed</b>	(469):VNI.	[A] Lau Shu Pei
11	17 Apr 2020 16:17	<b>Clim Cancelled</b>	Closed without Offer	[I] Jas Tan
12	31 Mar 2021 10:56	<b>Clim Cancelled Reopened</b>		[I] Khor Saw Theng
13	04 May 2021 15:09	<b>Adj Rpt Initiated</b>		[A] JOANNE LEE KHANG MIN
14	04 May 2021 15:09	<b>Clim Dtl Modified</b>	JPJ Reg. Date: -> 2010/06/29.	[A] JOANNE LEE KHANG MIN
15	04 May 2021 15:09	<b>Clim Details Notified</b>		[A] JOANNE LEE KHANG MIN
16	04 May 2021 15:17	<b>Clim Veh Model Changed</b>	(206338) BMW 318I 2.0 L ABS D/AIRBAG 2WD 4DR SR (A).	[I] Khor Saw Theng
17	06 May 2021 08:02	<b>Adj Mandate Request</b>	Cur.Req:3936.35:Liability:100%(Insured hit 3rd party parked vehicle) *Quantum: (a)CORw/GST: \$3,531.00 + (b)LOU(4days x \$100.00): \$400.00 + (c)LTA search fee: \$5.35 = Total: \$3,936.35 *4recommen	[A] CHEW HSIAO TONG
18	07 May 2021 14:52	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2017/01/13. Mandate Remarks: Lump sum \$1700 + \$300 (3 days)+ \$5.35	[I] Khor Saw Theng
19	07 May 2021 14:52	<b>Adj Mandate Set</b>	Approved:2005.35:Lump sum \$1700 + \$300 (3 days)+ \$5.35	[I] Khor Saw Theng
20	05 Jul 2021 14:39	<b>Adj Mandate Request</b>	Cur.Req:3936.35:Hi 3rd party rejected our offer at \$2,005.35(all-in) and proposed \$3,936.35(all-in). For your further mandate. Thank you.	[A] CHEW HSIAO TONG
21	19 Aug 2021 17:23	<b>Adj Next Rpt Changed</b>	Cur Rpt:Final Rpt. Cur Due Date:2017/01/13. Mandate Remarks: Lump sum \$1700 + \$300 (3 days)+ \$5.35	[I] Khor Saw Theng
22	19 Aug 2021 17:23	<b>Adj Mandate Set</b>	Approved:2500.00:Lump sum \$1700 + \$300 (3 days)+ \$5.35	[I] Khor Saw Theng
23	29 Sep 2021 14:19	<b>Adj Mandate Request</b>	Cur.Req:3936.35:Hi 3rd party rejected our offer at \$2,500.00(all-in) and proposed \$3,900.00(all-in). For your further mandate. Thank you.	[A] CHEW HSIAO TONG
24	23 Dec 2021 14:16	<b>Adj Mandate Request Cancelled</b>		[A] CHEW HSIAO TONG

Date From     Date To     Audit Type  

ACTIVITY

[04/01/2017 09:37] CATHERINE CHONG KAI LING:  
Please be informed that vehicle currently not in the workshop, repairer will arrange.

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2691986	04 May 2021 15:09:49	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SLF6788Y	SDS297M	11.00