

INS. CASE OWNER:

CC 6/AIG16022021, 11/11/16

LKK:
IDAC:

Surveyor:

marcus

DOE:

ASSIGNMENT

18/11/16

Date / Time:

18/11/16

Registered in Merimen:

18/11/16

Pre-assign / CCU / FTE



Insured Vehicle No.:

SLD 89024

Name of Insured:

KOH THIAM HURT

Insured Tel No.:

HP:

9073290

Excess Sec II :SS

D.O.A.:

1/1/16

Is driver the owner?

(YES / NO)

Nature of Accident:

Claim No.:

837097786656

Policy No.:

70067271-0000

Make / Model:

NISSAN

Place of Accident:

CLEMENTI AVE S LP BESIDE
BIF 377

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO; TP GIA REPORT: YES / NO

Insured Liability: %

Final ? Yes / No

SJB 9117J



INSRS:

WSP:

Tel:

Liability:

RMKS:

Torque



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/Time		STAGE	DATE / PIC
7/11/16	SJB 9117J - X	Non-Reporting ltr (1st):	
		Non-Reporting ltr (2nd):	
		Non-Reporting ltr (Final):	
		Notification ltr (if non-pickup):	
		Call OI: 22/11/16 Van	no-OK
		After call ltr to OI: 23/11/16 Email	24/11
		Documentation Check List: Handler	Typist
		Notification ltr (if non-pickup)	
		After call ltr to OI:	
		Authorisation To Act:	
		Release Voucher:	
		Final Repair Bill:	
		Car Rental Invoice:	
		Towing Invoice:	
		LTA / GIA:	
		Medical Bill:	
		PIR:	
		Mandate/Reject Instruction:	
		LOD	
		Payment Breakdown Form:	
		Post-Repair Photos:	
		Others:	
7/11/16	Scene Photos		
	Review		
28/11/16	Spoken to OI. Confirmed accident details conflicting versions. OI has no evidence at this point. Inquire A/LW for TP evidence. To review first.		
15/12/16	To get evidence from TP - it was over limit. to get suspension removed		
25/1/17	Email to A/LW to seek advice		
03-1-18	I SUGGEST TO REJECT T/P FIRST AS IT CAME OUT FROM MINOR ROAD.		

PRELIMINARY ADVICE		Date/Time:	Sent By:
FINALIZATION		Date/Time:	Confirm with:
Repair Cost:	SS	(days)	Reduction: %
FINAL SETTLEMENT		Date/Time:	Confirm with:
Final Liability:	%	50	(Agreed / Assessed) BOLA S/N No.:
Repair Cost:	SS	5671.00	2835.50
Loss of Rental (LOR)	SS	1	days
Loss of Use (LOU):	SS	350.00	(5100 x 7 days)
Loss of Income (LOI):	SS		(5 x days)
LOR only	☐	LOU only	☐
LOR + LOU	☐	LOR + LOI	☐
(Tick only one)			
GIA/LTA Search	SS	5-35	
Medical:	SS		
Disbursement:	SS		(e.g. Tow/ Independent)
Legal Cost	SS		
Total:	6376.35	SS	3190.85
Global Sum SS:		3200.00	
FINAL PAYMENT		Date/Time:	Confirm with:
Payee 1:	SS	3300.00	Name 1: Torque 5 Pte Ltd.
Payee 2: (Strike if N.A.)	SS		Name 2:
Payee 3: (Strike if N.A.)	SS		Name 3:



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AIG ASIA PACIFIC INSURANCE PTE LTD

Ref : CC6/AIG16022021/Uwb3

78 SHENTON WAY #08-16
CHARTIS BUILDING
SINGAPORE 079120

Date : 18-11-2016



Code : AIG

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SLD 8902G	Veh. Inspected	SJB 9117J
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	18/11/2016

2. Vehicle Particulars & Condition

Make & Model	c.c	0
Engine No.	HIDDEN	Year of Reg.
Chassis No.		Colour
Odometer	-	Steering
Brakes		Modification
General		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

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5. General Information

Accident Date	06/11/2016	Inspection Date	18/11/2016
Survey held at	TORQUE 5 PTE LTD 8 KAKI BUKIT AVENUE 4 #01-50 PREMIER @ KAKI BUKIT SINGAPORE 415875		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
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Torque 5 Pte Ltd
No.8 Kaki Bukit Ave 4, Premier @ Kaki Bukit, #01-50 Singapore 415875
Tel: +65 6452 4457 | Fax: +65 6452 4584 | Email: enquiry@torque5.com
Co. & GST Reg. No: 201313221G

ESTIMATION REPORT

Vehicle No : SJB9117J
Make & Model : MERCEDES BENZ,E200 ML
Year of : 2005
Manufacture :

Estimation No. : E16110058

No	Description	Qty	U/P	Amt
<u>Section: List Items</u>				
1	Rear bumper 1553.12	Day (u) 1.00	0.00 1,710.00	0.00 ✓
2	Rear bumper clip 60.00	1.00	0.00 10.00	0.00 ✓
3	Rear bumper side retainer RH	1.00	0.00 95.90	0.00 X
4	Rear bumper bracket RH	1.00	0.00 151.70	0.00 X
5	Rear bumper sponge	1.00	0.00 290.00	0.00 X
6	Rear bumper chrome moulding	1.00	0.00 398.00	0.00 ✓
7	Rear bumper protector	1.00	0.00 328.00	0.00 X
8	Taillamp RH	1.00	0.00 521.50	0.00 X
9	Taillamp clip RH	1.00	0.00 10.90	0.00 X
10	RH rear fender	1.00	0.00 1,410.00	0.00 X
11	RH rear fender cowling	1.00	0.00 381.00	0.00 X
12	RH rear fender cowling clips	1.00	0.00 90.00	0.00 X
13	RH rear door	1.00	0.00 1,620.00	0.00 ✓
14	RH rear door lock	1.00	0.00 298.00	0.00 ✓
15	RH rear door weatherstrip	1.00	0.00 310.00	0.00 X
16	RH rear door protector	1.00	0.00 290.00	0.00 ✓
17	RH rear door outer chrome moulding 125.30	1.00	0.00 390.00	0.00 ✓
18	RH rear door outer handle	1.00	0.00 270.00	0.00 ✓
19	RH rear door regulator	1.00	0.00 490.00	0.00 X
20	RH rear door power motor	1.00	0.00 690.00	0.00 X
21	RH rear rim 6005.2	1.00	0.00 1,230.00	0.00 ✓
22	RH rear knuckle arm	1.00	0.00 198.00	0.00 X
23	RH rear knuckle bearing	1.00	0.00 690.00	0.00 X
24	RH rear lower arm	1.00	0.00 528.00	0.00 X
25	RH rear shock absorber	1.00	0.00 690.00	0.00 X

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Co. & GST Reg. No.: 201313221G

ESTIMATION REPORT

Vehicle No : SJB9117J
Make & Model : MERCEDES BENZ,E200 ML
Year of : 2005
Manufacture

Estimation No. : E16110058

No	Description	Qty	U/P	Amt
				Amt S\$ 0.00
				Discount (0.00%) S\$ 0.00
				Subtotal S\$ 0.00

Section: Special Nett Items

26	RH rear tyre	8u	1.00	380.00	380.00	X
27	RH rear door sticker	111	1.00	100.00	100.00	X
				Amt	S\$ 480.00	
				Discount (0.00%)	S\$ 0.00	
				Subtotal	S\$ 480.00	

Section: Labour Items

28	To knock & straighten on accident area, to remove & refit damage parts.	1.00	1,000.00	1,000.00	700
29	To putty & respray on accident affected area.	1.00	1,000.00	1,000.00	900
30	To rust proof accident affected area.	1.00	100.00	100.00	50
31	To do wheel alignment.	1.00	120.00	120.00	80
32	To remove & refit undercarriage to assist work load.	1.00	250.00	250.00	120
33	To remove & refit door trim, door glass, window regulator, door lock to assist work load.	1.00	100.00	100.00	60

Parts - 6,296.00
(-) 10% - 629.60
5,666.40
Labour - 1,910.00
7,576.40

11% = \$6,050.00

Not paid
dhr
1/5 \$5300/-
S day.
18/11/16

Amt S\$ 2,570.00
Discount (0.00%) S\$ 0.00
Subtotal S\$ 2,570.00

P - 4614.42
4152.97
S.W - 600
Labour - 1910
6662.97
5330

List Items Subtotal S\$ 0.00
Special Nett Items S\$ 480.00
Subtotal
Labour Items Subtotal S\$ 2,570.00
Total S\$ 3,050.00



Text size + -

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type: Singapore NRIC

Owner ID: 4074I

Vehicle Details

Vehicle No.: SJB9117J

Vehicle to be Exported: No

Intended De-registration Date: 18 Nov 2016

Vehicle Make: MERCEDES BENZ

Vehicle Model: E200 ML

Primary Colour: Grey

Manufacturing Year: 2005

Engine No.: 27194130635893

Chassis No.: WDB2110422AB21364

Maximum Power Output: 120.0 kW (160 bhp)

Open Market Value: \$57,408.00

Original Registration Date: 29 Sep 2005

First Registration Date: 29 Sep 2005

Transfer Count: 1

Actual ARF Paid: \$63,149.00

Intended PARF Rebate Details

PARF Eligibility: Forfeited

PARF Eligibility Expiry Date: -

PARF Rebate Amount: \$0.00

Intended COE Rebate Details

COE Expiry Date: 28 Sep 2025

COE Category: E - Open Category

COE Period(Years): 10

PQP Paid: \$65,508.00

COE Rebate Amount: \$58,047.00

Total Rebate Amount: \$58,047.00

The information contained herein is correct as at 18 Nov 2016

OK



Torque 5 Pte Ltd

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Tel: +65 6452 4457 | Fax: +65 6452 4584 | Email: enquiry@torque5.com
Co. & GST Reg. No.: 201313221G

ESTIMATION REPORT

Vehicle No : SJB9117J
Make & Model : MERCEDES BENZ,E200 ML
Year of Manufacture : 2005

Estimation No. : E16110058

No	Description	Qty	U/P	Amt
Section: List Items				
1	Rear bumper	1.00	0.00	0.00 ?
2	Rear bumper clip	1.00	0.00	0.00 ✓
3	Rear bumper side retainer RH	1.00	0.00	0.00 X
4	Rear bumper bracket RH	1.00	0.00	0.00 X
5	Rear bumper sponge	1.00	0.00	0.00 X
6	Rear bumper chrome moulding	1.00	0.00	0.00 ✓
7	Rear bumper protector	1.00	0.00	0.00 X
8	Taillamp RH	1.00	0.00	0.00 X
9	Taillamp clip RH	1.00	0.00	0.00 X
10	RH rear fender	1.00	0.00	0.00 X
11	RH rear fender cowling	1.00	0.00	0.00 X
12	RH rear fender cowling clips	1.00	0.00	0.00 X
13	RH rear door	1.00	0.00	0.00 ✓
14	RH rear door lock	1.00	0.00	0.00 ?
15	RH rear door weatherstrip	1.00	0.00	0.00 X
16	RH rear door protector	1.00	0.00	0.00 ✓
17	RH rear door outer chrome moulding	1.00	0.00	0.00 —
18	RH rear door outer handle	1.00	0.00	0.00 —
19	RH rear door regulator	1.00	0.00	0.00 ?
20	RH rear door power motor	1.00	0.00	0.00 ?
21	RH rear rim	1.00	0.00	0.00 ✓
22	RH rear knuckle arm	1.00	0.00	0.00 ?
23	RH rear knuckle bearing	1.00	0.00	0.00 ?
24	RH rear lower arm	1.00	0.00	0.00 X
25	RH rear shock absorber	1.00	0.00	0.00 X

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ESTIMATION REPORT

Vehicle No : SJB9117J
Make & Model : MERCEDES BENZ,E200 ML
Year of Manufacture : 2005

Estimation No. : E16110058

No	Description	Qty	U/P	Amt
			Amt	S\$ 0.00
			Discount (0.00%)	S\$ 0.00
			Subtotal	S\$ 0.00

Section: Special Nett Items

26	RH rear tyre	3pc 1.00	380.00	380.00	X
27	RH rear door sticker	1pc 1.00	100.00	100.00	X
			Amt	S\$ 480.00	
			Discount (0.00%)	S\$ 0.00	
			Subtotal	S\$ 480.00	

Section: Labour Items

28	To knock & straighten on accident area, to remove & refit damage parts.	1.00	1,000.00	1,000.00	700
29	To putty & respray on accident affected area.	1.00	1,000.00	1,000.00	900
30	To rust proof accident affected area.	1.00	100.00	100.00	50
31	To do wheel alignment.	1.00	120.00	120.00	80
32	To remove & refit undercarriage to assist work load.	1.00	250.00	250.00	120
33	To remove & refit door trim, door glass, window regulator, door lock to assist work load.	1.00	100.00	100.00	60
			Amt	S\$ 2,570.00	
			Discount (0.00%)	S\$ 0.00	
			Subtotal	S\$ 2,570.00	

not about
dbr
1/5 S
S day.
18/11/16

List Items Subtotal	S\$ 0.00
Special Nett Items Subtotal	S\$ 480.00
Labour Items Subtotal	S\$ 2,570.00
Total	S\$ 3,050.00



**GENERAL
INSURANCE
ASSOCIATION**

RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-16-135102

Date of Request: 09/11/2016

Your Ref No: Online Purchase

TORQUE 5 PTE LTD (KAKI BUKIT)
NO. 8 KAKI BUKIT AVE. 4, PREMIER, #01-50
SINGAPORE 415875

Dear Sir/Madam,

Your Vehicle No: SJB9117J
Date of Accident: 06/11/2016
Place of Accident: CLEMENTI AVE 5 BLK 377-379 CARPARK
Involving Vehicle No: SLD8902G

DESCRIPTION	AMOUNT (S\$)
E-File Search Fee (Public)	14.02
GST Amount	0.98
Total Amount Due (GST Inclusive)	15.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☐ GIRO ☒ Cash ☐ Cheque

TAX INVOICE

Our Ref No: GR-16-135103

Date of Request: 09/11/2016

Your Ref No: Online Purchase

TORQUE 5 PTE LTD (KAKI BUKIT)
NO. 8 KAKI BUKIT AVE. 4, PREMIER, #01-50
SINGAPORE 415875

Dear Sir/Madam,

Date of Accident: 06/11/2016

Vehicle No: SJB9117J

Place of Accident: CLEMENTI AVE 5 BLK 377-379 C/PARK

Involving Vehicle
No: SLD8902G

With reference to your application for the accident report, we have attached the following accident reports as requested:

DOCUMENTS	ACCIDENT LOCATION	PER DOC (S\$)	QTY	AMOUNT (S\$)
SLD8902G	CLEMENTI AVE 5 BLK 377-379 C/PARK	14.00	1	13.08
GST Amount				0.92
Total Amount Due (GST Inclusive)				14.00

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☐ GIRO ☒ Cash ☐ Cheque

Vivian Lau (LKKAUTO)

From: Torque 5 Claims <claims@torque5.com>
Sent: Wednesday, 18 January, 2017 2:17 PM
To: Vivian Lau (LKKAUTO)
Cc: claims@torque5.com; Hsiao Tong (LKKAUTO); Zayyer (LKKAUTO)
Subject: Accident Involved SJB9117J & SLD8902G on 06/11/2016
Attachments: SJB9117J 06112016 LOD.pdf

WITHOUT PREJUDICE

Dear Vivian,

Attached is the final repair bill, Loss of Use, LTA Fee and GIA Fee of the above mentioned vehicle.

Claim amount as per below:

Cost of Repair	: \$5,671.00
Loss of Use	: \$960.00 (\$120 x 08 Days)
LTA Fee	: \$5.35
GIA Fee	: \$29.00
Total	: \$6,665.35

The above settlement is in respect of our client's claim for damages pertaining to his motor vehicle and shall not prejudice our client's claim in respect of damages and consequential loss in relation to his personal injuries.

Your assistance is greatly appreciated.



Thank you.

Warmest Regards,

Jocelyn Chan

Claims Officer | Motor Claims Department

Hotline (65) 6452 4457 EXT 112 | Fax (65) 6452 4584

Address 8 Kaki Bukit Ave 4, #01-49/50/51/52/53/54
Premier @ KB, Singapore 415875

www.torque5.com



Vasanthi Rengiyan (LKKAUTO)

From: Vasanthi Rengiyan (LKKAUTO)
Sent: Wednesday, 23 November, 2016 9:30 AM
To: RONNIEKOH@NGEECHENG.COM
Cc: Vic (LKKAUTO); Vivian Lau (LKKAUTO); Vasanthi Rengiyan (LKKAUTO)
Subject: YOUR REF : SLD 8902G _ ACCIDENT INVOLVING SLD 8902G AND SJB 9117J ON 06/11/2016

Our Ref: CC6/AIG16022021/Uwb3

23 November 2016

KOH THIAM HUAT
319 UBI AVENUE 1
#10-509
SINGAPORE 400319

Dear Sir/Madam,

ACCIDENT INVOLVING SLD 8902G AND SJB 9117J ON 06/11/2016

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Kindly note that we have reviewed this matter and would like to advise that you and/or your authorized driver may not be absolved from blame for this accident.

If you have evidence/information to prove that we should not settle the third party claim, kindly let us have them in writing within the next 10 days i.e. by **07/12/2016**, after we shall proceed with negotiation with Third Party claimant on the **without prejudice basis** and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Best Regards,

R.Vasanthi (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: Vasanthi@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Torque 5 Pte Ltd

No.8 Kaki Bukit Ave 4, Premier @ Kaki Bukit, #01-50 Singapore 415875
Tel: +65 6452 4457 | Fax: +65 6452 4584 | Email: enquiry@torque5.com
Co. Reg. No.: 201313221G

LETTER OF AUTHORISATION

Accident on 06/11/2016 along CLEMENTI AVENUE 5 BIK 377-379 C/PARK
Involving vehicles SJB9117J & SLD89026

In consideration of Torque 5 Pte Ltd, 8 Kaki Bukit Ave 4, Premier @ Kaki Bukit #01-50 Singapore 415875, repairing my/our motor vehicle no SJB9117J at my request, I/We, Yuen Kwok Choy ("the claimant") of 14 Jalan Lempeng #05-03 Singapore 128799 (address) bearing NRIC No S01240741 the owner of motor vehicle no SJB9117J, hereby authorize them to demand claim, settle and receive whatever amount settle payable by the insurance company or third party or commence legal proceeding for cost of repairs, loss of use and etc to any of their appointed solicitors to act for me/us in respect of the said accident/claim and all the amount claimed or settled shall belong and make payable to them absolutely by the insurance company of the third party. I/We further authorized them to give an absolute discharge on my/our behalf and to sign discharge voucher(s) and any other documents necessary or incidentals to the conduct and disposal of my/our above claims.

I/We further agree to fully co-operate and attend all court hearings that are necessary to prosecute the claims maintained by Torque 5 Pte Ltd.

I/We further agree and undertake to indemnify them against my/our claim for costs which arise therewith.

In the event that my/our claim is unsuccessful, I/we undertake to pay to Torque 5 Pte Ltd the cost of repairs to my/our vehicle.

In the event that settlement cheque were to be drawn in my/our favour, I/we hereby give my/our instructions to clear the said cheque on my/our behalf by presenting the same for payment directly into Torque 5 Pte Ltd account. Upon clearance of the said cheque, I/we further authorize Torque 5 Pte Ltd and/or their appointed law firm to utilize the monies to pay their charges without further reference to me. I confirm that the payment to Torque 5 Pte Ltd shall amount to a good discharge of Torque 5 Pte Ltd and/or their appointed law firm's obligation to me in respect of the settlement monies.

Dated this 16 day of 11 (month) 20 16 (year)

Signed by "the claimant"

Name: Yuen Kwok Choy

NRIC No: S01240741



Signed by Torque 5 Pte Ltd

Name: Willy Ng

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, TORQUE 5 PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for \$3,200.00 (Global Sum) for vehicle no. SJB 9117J that was damaged pursuant to the accident which occurred on 06/11/2016 (date) along CLEMENTI AVE 5 CP (location) involving vehicle no/s SLD 8902G.

This is pursuant to the inspection conducted on 18/11/2016 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner YUEN KOWK CHOY ("the third party claimant") of vehicle no. SJB 9117J make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SJB 9117J (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 20 (day) of February (month) 2019 (year)

(KJ)

Signed by appointed surveyor



Signed by "the workshop" (with chop)

my execution of this Discharge Voucher is only
for my claim for property damage and not prejudicial
to any other claims arising from the same accident.



No.8 Kaki Bukit Ave 4, Premier @ Kaki Bukit, #01-50 Singapore 415875
Tel: +65 6452 4457 | Fax: +65 6452 4584 | Email: enquiry@torque5.com
Co. & GST Reg. No.: 201313221G

Torque 5 Pte Ltd

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way
#07-16 AIG Building
Singapore 079120
Tel: 6419 1000

Tax Invoice

Inv. No. : T51902097
Inv. Date : 20 Feb 2019
Ref : 06/11/2016
Terms : 30 Days
Veh. No. : SJB9117J
Make & Model : MERCEDES BENZ
E200 ML

#	Description	Qty	UOM	Unit Price	Disc	Amt
1	TO SUPPLY SPARE PARTS AND LABOUR FOR ACCIDENT REPAIR PARTS LUMP SUM AMOUNT	1.00		2,650.00	0.00	2,650.00

I agree to the price as listed above and
affirm that the goods are received in good
condition.

(Customer's Signature and Company Stamp)

Subtotal : S\$ 2,650.00
GST 7.0% : S\$ 185.50
Total : S\$ 2,835.50

For TORQUE 5 PTE. LTD.



(Authorised Signature)
No: 201313221G



Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No. M4-0006529-2

Print Date/Time : 14 Nov 2016 / 14:46:48

Receipt Date/Time : 14 Nov 2016 / 14:46:48

Tax Invoice/Receipt

Receipt No. : ITNET-00000-161114-001110

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SLD8902G As at 06 Nov 2016/12:25:00 Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.				
1	Insurance Enquiry - SLD8902G Enquiry Fee 20161114144519358510	5.00	0.35	5.35
Sub-Total		5.00	0.35	5.35
Total Before Rounding		5.00	0.35	5.35
Rounding Difference				0.00
Total Amount Payable				5.35
Paid By				
	XXXXXXXXXXXX8121	Credit Card: Visa/MasterCard		5.35
Total				5.35
Cash Change				0.00
Tendered Amount				5.35
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

...CLAIM SUBFOLDER...(Pending for Survey Report)

Fastlane

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	07 Nov 2016 Edit Reg		18 Nov 2016 00:00 Edit Adj Rpt	S\$5,300.00 Edit Estimates	S\$5,300.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	Koh Thiam Huat , ID: S1613260H								
Main Claimant:	YUEN KWOK CHOY , ID: S0124074I								
Vehicle Reg. No.:	SJB9117J	Date of Loss:	06/11/2016 12:00 - :59 [133 Months and 8 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 8326977866SG	Policy/Cover Note No.:	2100473571 (Comprehensive) Coverage: 30/06/2016 - 29/06/2017						
Vehicle Reg. No. (Insured):	SLD8902G	Policy No. (Claimant):	5078825201						
		Excess:							
Repairer:	Torque S Pte Ltd (Kaki Bukit) No. 8 Kaki Bukit Ave 4, #01-50, 415875 Kaki Bukit - Tel: 64524457								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Lee, Ming-Yao] MingYao.Lee@aig.com								
Claimant's Insurer:	NTUC Income Insurance Co-operative Ltd (HQ) - Tel:								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MARCUS CHUA] ... [Final Rpt due 29/11/2016]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
• AIG_SG (21/11/2016): Request for TP GIA report									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SJB9117J (8326977866SG)
[SLD8902G]
TP
YUEN KWOK CHOY
Nov 6 2016 12:00PM
[Koh Thiam Huat]
Torque 5 Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View			View in Browser		
Letters/Correspondences															1 per page		☒			
No	Finalized On		LKK Auto Consultants Pte Ltd (HQ)										Thumbnail		Print					
1	(Draft)		Third Party Express Settlement – Payment Breakdown											Edit						
Assessment Reports															1 per page		☒			
No	Finalized On		AIG Asia Pacific Insurance Pte. Ltd. (SG)										Thumbnail		Print					
1	21/11/16 13:53		Accident Statement From:DD - Reg. No: SLD8902G, Claimant: KOH THIAM HUAT											Load HTM						
Photos/Images															3 per page		☒			
No	Relabel/Reorder		LKK Auto Consultants Pte Ltd (HQ)										Thumbnail		Print					
1	18/11/16 16:05		Chassis Number											Load JPG		☒				
2	18/11/16 16:05		Odometer Reading											Load JPG		☒				
3	18/11/16 16:05		General View											Load JPG		☒				
4	18/11/16 16:05		General View											Load JPG		☒				
5	18/11/16 16:05		General View											Load JPG		☒				
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28	18/11/16 16:05		General View											Load JPG		☒				
29	18/11/16 16:05		General View											Load JPG		☒				
30	18/11/16 16:05		General View											Load JPG		☒				

Letters/Correspondences			1 per page	☒
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
31	18/11/16 16:05	General View	 Load JPG	☒
32	18/11/16 16:05	General View	 Load JPG	☒
33	18/11/16 16:05	General View	 Load JPG	☒
34	18/11/16 16:05	General View	 Load JPG	☒
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36	18/11/16 16:05	General View	 Load JPG	☒
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43	18/11/16 16:05	General View	 Load JPG	☒
44	18/11/16 16:05	General View	 Load JPG	☒
45	18/11/16 16:05	General View	 Load JPG	☒
46	18/11/16 16:05	General View	 Load JPG	☒
Documentation			1 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	21/11/16 14:16	TP ESTIMATE- MARKED	 Load PDF	
2	21/11/16 14:16	TP GIA REPORT	 Load PDF	
3	23/11/16 09:33	EMAIL TO OI	 Load PDF	
4	25/01/17 14:11	Email to AIG to seek advise 25.1.17	 Load PDF	
5	23/04/18 14:24	Email correspondences with Third party 6.3.18	 Load PDF	
6	31/12/18 11:19	Email maintain offer Accident Involved SJB9117J & SLD8902G on 06.11.2016	 Load PDF	
7	16/04/19 09:42	WORKSHOP INVOICE	 Load PDF	
8	16/04/19 09:42	AUTHORISATION TO ACT FORM	 Load PDF	
9	16/04/19 09:42	Release Voucher	 Load PDF	
10	16/04/19 09:42	LTA SEARCH	 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
Show Remarks To: ☐ Handling Insurer Note: Remarks are private unless you show it to other parties.			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SLD8902G (Insd veh)	Model:	MERCEDES-BENZ E200ML
	SJB9117J (TP veh)		2.0 (A)
Date of Accident:	06/11/2016		

Global Sum Settlement	:	☒ Yes	☐ No
Repair Estimate	:	\$	18,626.56
Final Repair Cost	:	\$	3,200.00
Loss of Use	:	\$	7.00 days at \$100.00 per day
Rental (if any)	:	\$	days
LTA / GIA Search Fee	:	\$	
Others:	:	\$	
	:	\$	
Final Settlement Sum (Global Sum)	:	\$	3,200.00

Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability 50 (%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: _____

BOLA Liability: _____ (%) Assessed Liability (*): _____ (%)

* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	Torque 5 Pte Ltd	:	\$ 3,200.00
2)		:	\$
3)		:	\$
4)		:	\$

JOANNE LEE KHANG MIN

16 Apr
2019

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd

(Co.Reg No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC6/AIG16022021/UWB3Q2

Date: 16/04/2019

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 2100473571
Claimant Vehicle No : SJB9117J **Insured Vehicle No :** SLD8902G
Date of Loss: 06/11/2016 **Nature of Claim:** TP **Claim No:** 8326977866SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SJB9117J**
 Make & Model: MERCEDES-BENZ E200ML, 2.0 (A) Engine No: 27194130635893
 Reg. Date: 29/09/2005 (Man. Year: 2005) Chassis No: WDB2110422A821364
 Colour: Grey Odometer: 137042 km
 Engine Capacity: 1796 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 225/55 R16 Rear Tyre Size: 225/55 R16
 Front Left Side: Yokohama 6 mm Rear Left Side: Yokohama 6 mm
 Front Right Side: Yokohama 6 mm Rear Right Side: Yokohama 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	14,838.00	4,752.98	10,085.02	67.97
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,570.00	1,910.00	660.00	25.68
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	17,408.00	6,662.98	10,745.02	61.72
Approved Total (Overridden) (S\$)		5,300.00		
(S\$)	17,408.00	5,300.00	12,108.00	69.55
+ GST 7.00/7.00% (S\$)	1,218.56	371.00	847.56	69.55
Nett Amount (S\$)	18,626.56	5,671.00	12,955.56	69.55
+ Loss of Use (7.0 x S\$100.00/day) (S\$)		700.00		
(S\$)		6,371.00		
Liabe Amount (50.00%) (S\$)		3,185.50		
+ Doc/Search Fee (S\$)		5.35		
Nett Liability (S\$)		3,190.85		
Global Sum Settlement (S\$)		3,200.00		

INSPECTION

Date of Assignment: 18/11/2016
Date Inspected: 18/11/2016 Inspected At: Torque 5 Pte Ltd (Kaki Bukit)
No. 8 Kaki Bukit Ave 4., #01-50
Singapore 415875
Estimated Period of Repair: 5.0 days

Adjuster: MARCUS CHUA**Manager:** VIVIAN LAU PEI FENG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Deep Cut	1,710.00 F	*1,553.12 FL
2	1		*REAR BUMPER CLIP	Necessary	90.00 F	*60.00 FL
3	1		*REAR BUMPER SIDE RETAINER RH	Not Necessary	92.90 F	*- FL
4	1		*REAR BUMPER BRACKET RH	Not Necessary	121.70 F	*- FL
5	1		*REAR BUMPER SPONGE	Not Necessary	290.00 F	*- FL
6	1		*SET REAR BUMPER CHROME MOULDING	Necessary	398.00 F	*398.00 FL
7	1		*REAR BUMPER PROTECTOR	Not Necessary	388.00 F	*- FL
8	1		*TAILLAMP RH	Not Necessary	581.50 F	*- FL
9	1		*TAILLAMP CLIP RH	Not Necessary	10.90 F	*- FL
10	1		*RH REAR FENDER	Repair	1,910.00 F	*- FL
11	1		*RH REAR FENDER COWLING	Not Necessary	381.00 F	*- FL
12	1		*RH REAR FENDER COWLING CLIPS	Not Necessary	90.00 F	*- FL
13	1		*RH REAR DOOR	Dented / Bent	1,620.00 F	*1,620.00 FL
14	1		*RH REAR DOOR LOCK	Shorted	298.00 F	*298.00 FL
15	1		*RH REAR DOOR WEATHERSTRIP	Not Necessary	310.00 F	*- FL
16	1		*RH REAR DOOR PROTECTOR	Cut	290.00 F	*290.00 FL
17	1		*RH REAR DOOR OUTER CHROME MOULDING	Necessary	390.00 F	*125.30 FL
18	1		*RH REAR DOOR OUTER HANDLE	Cut	270.00 F	*270.00 FL
19	1		*RH REAR DOOR REGULATOR	Not Necessary	490.00 F	*- FL
20	1		*RH REAR DOOR POWER MOTOR	Not Necessary	690.00 F	*- FL
21	1		*RH REAR RIM	Dented/ Bent	1,230.00 FS	*600.00 FS
22	1		*RH REAR KNUCKLE ARM	Not Necessary	798.00 F	*- FL
23	1		*RH REAR KNUCKLE BEARING	Not Necessary	690.00 F	*- FL
24	1		*RH REAR LOWER ARM	Not Necessary	528.00 F	*- FL
25	1		*RH REAR SHOCK ABSORBER	Not Necessary	690.00 F	*- FL
26	1		*RH REAR TYRE	Serviceable	380.00 FS	*- FS
27	1		*RH REAR DOOR STICKER	Not Necessary	100.00 FS	*- FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (\$\$)	14,838.00	5,214.42
- List Item Discount on L Items 0.00/10.00% (\$\$)	0.00	461.44

Total Parts (\$\$)	14,838.00	4,752.98
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Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO KNOCK & STRAIGHTEN ON ACCIDENT AREA,TO REMOVE & REFIT DAMAGE PARTS	New	1,000.00	700.00
2	TO PUTTY & RESPRAY ON ACCIDENT AFFECTED AREA	New	1,000.00	900.00
3	TO RUST PROOF ACCIDENT AFFECTED AREA	New	100.00	50.00
4	TO DO WHEEL ALIGNMENT	New	120.00	80.00
5	TO REMOVE & REFIT UNDERCARRIAGE TO ASSIST WORK LOAD	New	250.00	120.00
6	TO REMOVE & REFIT DOOR TRIM,DOOR GLASS,WINDOW REGULATOR ,DOOR LOCK TO ASSIST WORK LOAD	New	100.00	60.00
Gross Labour Cost (S\$)			2,570.00	1,910.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >