

## Vic (LKKAUTO)

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**From:** Vic (LKKAUTO)  
**Sent:** Thursday, 2 August, 2018 11:47 AM  
**To:** Enquiry  
**Cc:** Admin A; Vic (LKKAUTO)  
**Subject:** RE: Accident Involving SKX3815P & SGU4422X along Sin Ming Rd on 5.11.2016 Our ref : 16/16/16/VC20/019416 (SGU4422X)  
**Attachments:** DV.PDF

Without Prejudice

Dear Ms Wong,

We refer further to our below email.

Please be informed that our principal maintained their position in view of conflicting versions. Unless your client have concrete evidence to prove his version.

Otherwise, we maintain our offer as per our below email dated 12 April 2017. On a without prejudice basis and purely for an amicable settlement and without admission of liability to our Insured's part, our principal is in the view that this is a conflicting version and we have instruction to offer settlement as below:

Cost of Repair (w/gst)		\$ 1,658.50
Loss of Rental (\$100 x 4 days)		\$ 400.00
	<i>Subtotal</i>	\$ 2,058.50
	<b>@50%</b>	\$ 1,029.25
GIA Search Fee		\$ 2.00
<b>TOTAL</b>		<b>\$ 1,031.25</b>

If agreeable, kindly let the owner sign the attached DV then forward back to us together the **original copy (hard copy) and Authorization Letter** for our principal to process the payment.

The above amount is to be made payable to **S & H MOTOR PTE LTD.**

Thank you.

*"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.*

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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**From:** Vic (LKKAuto)

**Sent:** Wednesday, 1 August, 2018 2:45 PM

**To:** Enquiry

**Cc:** Admin A; Vic (LKKAuto)

**Subject:** RE: Accident Involving SKX3815P & SGU4422X along Sin Ming Rd on 5.11.2016 Our ref : 16/16/16/VC20/019416 (SGU4422X)

Without Prejudice

Dear Ms Wong,

We refer to the above matter and to our telephone conversation earlier.

As spoken, we are still pending for our principal's instruction.

We will follow up and will get back to you for an update.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

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**From:** Enquiry [<mailto:enquiry@sh-motor.com>]

**Sent:** Tuesday, 8 May, 2018 5:22 PM

**To:** Vic (LKKAuto)

**Subject:** RE: Accident Involving SKX3815P & SGU4422X along Sin Ming Rd on 5.11.2016 Our ref : 16/16/16/VC20/019416 (SGU4422X)

Dear Vic,

Any update as we need to close the account for Y2016.

Would appreciate if you could expedite.

Thanks & Best Regards,

Ms Wong  
**S&H MOTOR PTE LTD**  
**160 Sin Ming Drive #07-02**  
**Sin Ming AutoCity**  
**Singapore 575722**  
**Tel: 6453 4730 Fax: 6457 1931**

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**From:** Enquiry [<mailto:enquiry@sh-motor.com>]

**Sent:** Tuesday, 3 April 2018 11:52 AM

**To:** 'Vic (LKKAUTO)'

**Subject:** RE: Accident Involving SKX3815P & SGU4422X along Sin Ming Rd on 5.11.2016 Our ref : 16/16/16/VC20/019416 (SGU4422X)

Dear Vic,

This case has been outstanding since last year 2016 as we require to close the account soon.

We hope you could expedite the process & re-consider our Insured's request to reply with revise offer soon.

Thanks & Best Regards,

Ms Wong  
**S&H MOTOR PTE LTD**  
**160 Sin Ming Drive #07-02**  
**Sin Ming AutoCity**  
**Singapore 575722**  
**Tel: 6453 4730 Fax: 6457 1931**

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**From:** Enquiry [<mailto:enquiry@sh-motor.com>]

**Sent:** Saturday, 3 March 2018 3:30 PM

**To:** 'Vic (LKKAUTO)'

**Subject:** RE: Accident Involving SKX3815P & SGU4422X along Sin Ming Rd on 5.11.2016 Our ref : 16/16/16/VC20/019416 (SGU4422X)

Dear Vic,

Any revise offer?

Thanks & Best Regards,

Ms Wong  
**S&H MOTOR PTE LTD**  
**160 Sin Ming Drive #07-02**  
**Sin Ming AutoCity**

**Singapore 575722**  
**Tel: 6453 4730 Fax: 6457 1931**

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**From:** Enquiry [<mailto:enquiry@sh-motor.com>]  
**Sent:** Thursday, 7 December 2017 5:33 PM  
**To:** 'Vic (LKKAUTO)'  
**Subject:** RE: Accident Involving SKX3815P & SGU4422X along Sin Ming Rd on 5.11.2016 Our ref : 16/16/16/VC20/019416 (SGU4422X)

Dear Vic,

Refer to our last tele-conversation dated 27<sup>th</sup> Nov 17, any update on revise offer?

Thanks & Best Regards,

Ms Wong  
**S&H MOTOR PTE LTD**  
**160 Sin Ming Drive #07-02**  
**Sin Ming AutoCity**  
**Singapore 575722**  
**Tel: 6453 4730 Fax: 6457 1931**

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**From:** Enquiry [<mailto:enquiry@sh-motor.com>]  
**Sent:** Tuesday, 9 May 2017 3:39 PM  
**To:** 'Vic (LKKAUTO)'  
**Subject:** RE: Accident Involving SKX3815P & SGU4422X along Sin Ming Rd on 5.11.2016 Our ref : 16/16/16/VC20/019416 (SGU4422X)

Dear Vic,

Refer to our last tele-conversation dated 4<sup>th</sup> May 17, we are still waiting for your revise offer any update?

Thanks & Best Regards,

Ms Wong  
**S&H MOTOR PTE LTD**  
**Blk 11 #01-83 Sin Ming Road**  
**Singapore 575655**  
**Tel: 6453 4730 Fax: 6457 1931**

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**From:** Enquiry [<mailto:enquiry@sh-motor.com>]  
**Sent:** Thursday, 27 April 2017 6:02 PM  
**To:** 'Vic (LKKAUTO)'  
**Subject:** RE: Accident Involving SKX3815P & SGU4422X along Sin Ming Rd on 5.11.2016 Our ref : 16/16/16/VC20/019416 (SGU4422X)

Dear Vic,

Kindly refer to the attached two photos pertaining to the said claim for your kind perusal.

Hence, we are afraid to turn down your offer due to the abovementioned. Please re-consider and await for your revise offer soon.

Thanks & Best Regards,

Ms Wong  
**S&H MOTOR PTE LTD**  
**Blk 11 #01-83 Sin Ming Road**  
**Singapore 575655**  
**Tel: 6453 4730 Fax: 6457 1931**

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**From:** Vic (LKKAUTO) [<mailto:vicalpeh@lkkauto.com>]  
**Sent:** Wednesday, 12 April 2017 10:48 AM  
**To:** Enquiry  
**Cc:** Admin A; Vic (LKKAUTO)  
**Subject:** RE: Accident Involving SKX3815P & SGU4422X along Sin Ming Rd on 5.11.2016 Our ref : 16/16/16/VC20/019416 (SGU4422X)

WITHOUT PREJUDICE

Dear Ms Wong,

We refer further to our below email.

On a without prejudice basis and purely for an amicable settlement and without admission of liability to our Insured's part, our principal is in the view that this is a conflicting version and we have instruction to offer settlement as below:

Cost of Repair (w/gst)		\$ 1,658.50
Loss of Rental (\$100 x 4 days)		\$ 400.00
	<i>Subtotal</i>	\$ 2,058.50
	<b>@50%</b>	\$ 1,029.25
GIA Search Fee		\$ 2.00
	<b>TOTAL</b>	<b>\$ 1,031.25</b>

If agreeable, kindly let the owner sign the attached DV then forward back to us together the **original copy (hard copy) and Authorization Letter** for our principal to process the payment.

The above amount is to be made payable to **S & H MOTOR PTE LTD.**

Thank you.

*"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.*

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto  
Consultants  
Pte Ltd

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**From:** Vic (LKKAUTO)  
**Sent:** Wednesday, 5 April, 2017 2:40 PM  
**To:** 'Enquiry' <[enquiry@sh-motor.com](mailto:enquiry@sh-motor.com)>  
**Cc:** Vic (LKKAUTO) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>  
**Subject:** RE: Accident Involving SKX3815P & SGU4422X along Sin Ming Rd on 5.11.2016 Our ref : 16/16/16/VC20/019416 (SGU4422X)

Without Prejudice

Dear Ms Wong,

Received with thanks.

We would also like to request for a copy of the Authorization Letter.

Meanwhile, we are in the midst of seeking mandate approval and will revert for an update/offer in due course.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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**From:** Enquiry [<mailto:enquiry@sh-motor.com>]  
**Sent:** Wednesday, 5 April, 2017 12:20 PM  
**To:** Vic (LKKAUTO) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>  
**Subject:** RE: Accident Involving SKX3815P & SGU4422X along Sin Ming Rd on 5.11.2016 Our ref : 16/16/16/VC20/019416 (SGU4422X)

Dear Vic,

Pls see attached documents and await for your offer soon.

Thanks & Best Regards,

Ms Wong

**S&H MOTOR PTE LTD**

**Blk 11 #01-83 Sin Ming Road**

**Singapore 575655**

**Tel: 6453 4730 Fax: 6457 1931**

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**From:** Vic (LKKAUTO) [<mailto:vicalpeh@lkkauto.com>]

**Sent:** Monday, 27 March 2017 5:38 PM

**To:** Enquiry

**Cc:** Admin A; Vic (LKKAUTO)

**Subject:** RE: Accident Involving SKX3815P & SGU4422X along Sin Ming Rd on 5.11.2016 Our ref : 16/16/16/VC20/019416 (SGU4422X)

Without Prejudice

Dear Ms Wong,

We refer to your below email and to our telephone conversation earlier today.

As spoken, we would like to request for any evidence, a copy of the GIA Search Fee Invoice and the Rental Agreement.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

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**From:** Enquiry [<mailto:enquiry@sh-motor.com>]

**Sent:** Friday, 24 March, 2017 6:00 PM

**To:** Vic (LKKAUTO) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

**Subject:** RE: Accident Involving SKX3815P & SGU4422X along Sin Ming Rd on 5.11.2016 Our ref : 16/16/16/VC20/019416 (SGU4422X)

Dear Vic,

Any update?

Thanks & Best Regards,

Ms Wong

**S&H MOTOR PTE LTD**

**Blk 11 #01-83 Sin Ming Road**

**Singapore 575655**

**Tel: 6453 4730 Fax: 6457 1931**

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**From:** Enquiry [<mailto:enquiry@sh-motor.com>]

**Sent:** Friday, 10 March 2017 5:15 PM

**To:** 'Vic (LKKAUTO)'

**Subject:** RE: Accident Involving SKX3815P & SGU4422X along Sin Ming Rd on 5.11.2016 Our ref : 16/16/16/VC20/019416 (SGU4422X)

Dear Vic,

Our Insured is chasing us for an urgent reply, any offer?

Thanks & Best Regards,

Ms Wong

**S&H MOTOR PTE LTD**

**Blk 11 #01-83 Sin Ming Road**

**Singapore 575655**

**Tel: 6453 4730 Fax: 6457 1931**

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**From:** Enquiry [<mailto:enquiry@sh-motor.com>]

**Sent:** Tuesday, 7 March 2017 3:41 PM

**To:** 'Vic (LKKAUTO)'

**Subject:** RE: Accident Involving SKX3815P & SGU4422X along Sin Ming Rd on 5.11.2016 Our ref : 16/16/16/VC20/019416 (SGU4422X)

Dear Vic,

Any update?

Thanks & Best Regards,

Ms Wong

**S&H MOTOR PTE LTD**

**Blk 11 #01-83 Sin Ming Road**

**Singapore 575655**

**Tel: 6453 4730 Fax: 6457 1931**

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**From:** Enquiry [<mailto:enquiry@sh-motor.com>]

**Sent:** Friday, 24 February 2017 1:41 PM

**To:** 'Vic (LKKAUTO)'

**Subject:** RE: Accident Involving SKX3815P & SGU4422X along Sin Ming Rd on 5.11.2016 Our ref : 16/16/16/VC20/019416 (SGU4422X)

Dear Vic,

Any offer?

Thanks & Best Regards,

Ms Wong

**S&H MOTOR PTE LTD**

**Blk 11 #01-83 Sin Ming Road**

**Singapore 575655**

**Tel: 6453 4730 Fax: 6457 1931**



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**From:** Enquiry [<mailto:enquiry@sh-motor.com>]

**Sent:** Saturday, 11 February 2017 2:21 PM

**To:** 'Vic (LKKAUTO)'

**Subject:** RE: Accident Involving SKX3815P & SGU4422X along Sin Ming Rd on 5.11.2016 Our ref : 16/16/16/VC20/019416 (SGU4422X)

Dear Vic,

We would appreciate if you could expedite the process of this case, our Insured called and chasing for a urgent reply.

Await for your favourable offer soon.

Thanks & Best Regards,

Ms Wong

**S&H MOTOR PTE LTD**

**Blk 11 #01-83 Sin Ming Road**

**Singapore 575655**

**Tel: 6453 4730 Fax: 6457 1931**

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**From:** Vic (LKKAUTO) [<mailto:vicalpeh@lkkauto.com>]

**Sent:** Friday, 20 January 2017 10:54 AM

**To:** Enquiry

**Cc:** Admin A; Vic (LKKAUTO)

**Subject:** RE: Accident Involving SKX3815P & SGU4422X along Sin Ming Rd on 5.11.2016 Our ref : 16/16/16/VC20/019416 (SGU4422X)

Without Prejudice

Dear Ms Wong,

We refer to your below email.

We are yet to receive instructions from our principal.

We will follow up and will revert for an update.

Thank you.

**"Wishing you a Happiness and Prosperity New Year"**

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

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**From:** Enquiry [<mailto:enquiry@sh-motor.com>]

**Sent:** Thursday, 19 January, 2017 2:02 PM

**To:** Vic (LKKAUTO) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

**Subject:** RE: Accident Involving SKX3815P & SGU4422X along Sin Ming Rd on 5.11.2016 Our ref : 16/16/16/VC20/019416 (SGU4422X)

Dear Vic,

Any update? Pls revert urgently.

Thanks & Best Regards,

Ms Wong

**S&H MOTOR PTE LTD**

**Blk 11 #01-83 Sin Ming Road**

**Singapore 575655**

**Tel: 6453 4730 Fax: 6457 1931**

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**From:** Vic (LKKAUTO) [<mailto:vicalpeh@lkkauto.com>]

**Sent:** Wednesday, 11 January 2017 5:45 PM

**To:** Enquiry

**Cc:** Admin A; Vic (LKKAUTO)

**Subject:** RE: Accident Involving SKX3815P & SGU4422X along Sin Ming Rd on 5.11.2016 Our ref : 16/16/16/VC20/019416 (SGU4422X)

Without Prejudice

Dear Ms Wong,

We refer to your below email and to our telephone conversation earlier.

As spoken, we are in the midst of seeking mandate approval from our principal.

We will follow up and will revert back for an update.

Thank you.

**“Wishing you a Happiness and Prosperity New Year”**

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

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**From:** Enquiry [<mailto:enquiry@sh-motor.com>]

**Sent:** Wednesday, 4 January, 2017 5:21 PM

**To:** Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

**Subject:** RE: Accident Involving SKX3815P & SGU4422X along Sin Ming Rd on 5.11.2016 Our ref : 16/16/16/VC20/019416 (SGU4422X)

Dear Vic,

As spoken this afternoon, kindly furnish us the status of the said claims.

Await for your favourable offer soon.

Thanks & Best Regards,

Ms Wong

**S&H MOTOR PTE LTD**

**Blk 11 #01-83 Sin Ming Road**

**Singapore 575655**

**Tel: 6453 4730 Fax: 6457 1931**

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**From:** ONG LI LI [<mailto:llong@lonpac.com>]

**Sent:** Wednesday, 4 January 2017 3:54 PM

**To:** Enquiry; [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)

**Cc:** MT\_Claim\_SG

**Subject:** RE: Accident Involving SKX3815P & SGU4422X along Sin Ming Rd on 5.11.2016 Our ref : 16/16/16/VC20/019416 (SGU4422X)

Without Prejudice

Dear Ms Wong

Please liaise with LKK directly for your claim.

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

100 Beach Road, #19-00 Shaw Tower, Singapore 189702

Tel : (65) 6250 7388 Ext. 247 Fax: (65) 6296 2706

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**From:** GERALD POH WEE BIN

**Sent:** Wednesday, 4 January, 2017 2:07 PM

**To:** ONG LI LI

**Cc:** Enquiry

**Subject:** FW: Accident Involving SKX3815P & SGU4422X along Sin Ming Rd on 5.11.2016 Your ref : 16/16/16/VC20/019408

Hi Li Li,

Any settlement?

Best Regards  
Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
100 Beach Road, #19-00 Shaw Tower, Singapore 189702  
Tel: (65) 6250 7388 Ext.240 | Fax: (65) 6296 2706

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**From:** Enquiry [<mailto:enquiry@sh-motor.com>]  
**Sent:** Wednesday, 4 January, 2017 2:04 PM  
**To:** GERALD POH WEE BIN  
**Subject:** RE: Accident Involving SKX3815P & SGU4422X along Sin Ming Rd on 5.11.2016 Your ref : 16/16/16/VC20/019408

Dear Gerald,

Any furnish us with the status of the said claims.

Thanks & Best Regards,

Ms Wong  
**S&H MOTOR PTE LTD**  
**Blk 11 #01-83 Sin Ming Road**  
**Singapore 575655**  
**Tel: 6453 4730 Fax: 6457 1931**

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**From:** Enquiry [<mailto:enquiry@sh-motor.com>]  
**Sent:** Wednesday, 21 December 2016 11:06 AM  
**To:** 'GERALD POH WEE BIN'  
**Subject:** Accident Involving SKX3815P & SGU4422X along Sin Ming Rd on 5.11.2016 Your ref : 16/16/16/VC20/019408

Dear Gerald,

Pls find attached Hiring Agreement as per requested.

Thanks & Best Regards,

Ms Wong  
**S&H MOTOR PTE LTD**  
**Blk 11 #01-83 Sin Ming Road**  
**Singapore 575655**  
**Tel: 6453 4730 Fax: 6457 1931**