

Vic (LKKAUTO)

From: ONG LI LI <llong@lonpac.com>
Sent: Thursday, 28 March, 2019 9:56 AM
To: Vic (LKKAUTO)
Cc: MT_Claim_SG; Admin A
Subject: RE: Our Ref: 16/16/16/VP05/019416 Accident involving SGU 4422X & SKX 3815P at Sin Ming Rd on 5/11/16 ***LKK REF: CC4/LPC16021875/M1hg3 [External General]
Attachments: 19416 DV.pdf

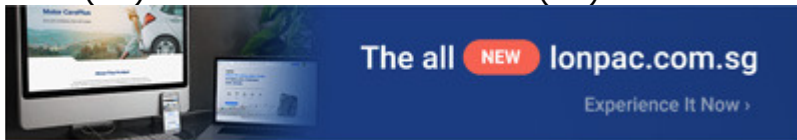
Lonpac External - General

Hi Vic

Please see attached DV and submit your report.

Again, pls ensure that the workshop sent the dv to your office for future cases.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



Lonpac External - General data is for internal / external use.

From: ONG LI LI
Sent: Thursday, 2 August, 2018 11:34 AM
To: 'Vic (LKKAUTO)'
Cc: MT_Claim_SG; Admin A
Subject: RE: Our Ref: 16/16/16/VP05/019416 Accident involving SGU 4422X & SKX 3815P at Sin Ming Rd on 5/11/16 ***LKK REF: CC4/LPC16021875/M1hg3

Hi Vic

Ok, please proceed with your recommendation unless TP can produce more concrete evidence to support his claim.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

From: Vic (LKKAUTO) [<mailto:vicalpeh@lkkauto.com>]
Sent: Wednesday, 1 August, 2018 2:45 PM
To: ONG LI LI
Cc: MT_Claim_SG; Admin A; Vic (LKKAUTO)
Subject: RE: Our Ref: 16/16/16/VP05/019416 Accident involving SGU 4422X & SKX 3815P at Sin Ming Rd on 5/11/16 ***LKK REF: CC4/LPC16021875/M1hg3

Dear Li Li,

We refer to your below email.

Basing on TP statement that Insured was from the minor road, liability is not to our Insured's favour. Insured on the other hand reported that the accident is on the main road.

However, both TP and Insured have no concrete proof to show and support their version of the accident.

In view of conflicting version, we are of the view that for an amicable settlement, we maintain our offer of 50/50 unless our Insured have managed to claim successfully.

Kindly advise.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: ONG LI LI [<mailto:llong@lonpac.com>]

Sent: Monday, 5 March, 2018 3:20 PM

To: Vic (LKKAuto)

Cc: MT_Claim_SG; Admin A; Asher Sng (LKKAuto)

Subject: RE: Our Ref: 16/16/16/VP05/019416 Accident involving SGU 4422X & SKX 3815P at Sin Ming Rd on 5/11/16

***LKK REF: CC4/LPC16021875/M1hg3

Dear Vic

Please review the damages and give us your opinion and recommendation, taking GIA's guideline into consideration.

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

From: Vic (LKKAuto) [<mailto:vicalpeh@lkkauto.com>]

Sent: Monday, 5 March, 2018 3:04 PM

To: ONG LI LI

Cc: MT_Claim_SG; Admin A; Vic (LKKAuto); Asher Sng (LKKAuto)

Subject: RE: Our Ref: 16/16/16/VP05/019416 Accident involving SGU 4422X & SKX 3815P at Sin Ming Rd on 5/11/16 ***LKK REF: CC4/LPC16021875/M1hg3

Dear Li Li,

We refer to your below email.

Please be informed that TP had rejected our offer of 50% liability.

TP appealed for a higher quantum for an amicable settlement.

Kindly advise if we maintain and/or for your further instruction please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Vic (LKKAUTO)

Sent: Wednesday, 12 April, 2017 10:30 AM

To: ONG LI LI

Cc: MT_Claim_SG; Admin A; Vic (LKKAUTO)

Subject: RE: Our Ref: 16/16/16/VP05/019416 Accident involving SGU 4422X & SKX 3815P at Sin Ming Rd on 5/11/16
***LKK REF: CC4/LPC16021875/M1hg3

Dear Li Li,

We refer to your below email and the contents were noted.

We will proceed accordingly.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: ONG LI LI [<mailto:llong@lonpac.com>]

Sent: Wednesday, 12 April, 2017 10:09 AM

To: Vic (LKKAuto) <vicalpeh@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Our Ref: 16/16/16/VP05/019416 Accident involving SGU 4422X & SKX 3815P at Sin Ming Rd on 5/11/16

***LKK REF: CC4/LPC16021875/M1hg3

Dear Vic

Please proceed with your recommendation.

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

From: Vic (LKKAuto) [<mailto:vicalpeh@lkkauto.com>]

Sent: Wednesday, 5 April, 2017 2:54 PM

To: ONG LI LI

Cc: MT_Claim_SG; Admin A; Vic (LKKAuto)

Subject: RE: Our Ref: 16/16/16/VP05/019416 Accident involving SGU 4422X & SKX 3815P at Sin Ming Rd on 5/11/16 ***LKK REF: CC4/LPC16021875/M1hg3

Your Ref: 16/16/16/VP05/019416

Our Ref: CC4/LPC16021875/M1hg3

Dear Li Li,

ACCIDENT INVOLVING VEHICLES SGU 4422X AND SKX 3815P ON 05/11/2016 ALONG SIN MING ROAD

We refer to the above matter.

We refer to the assignment from your good office dated 14 November 2016 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

This is a conflicting version where both drivers have different version of the accident scenario. Our Insured reported that TP changed lane and collided to his vehicle. TP reported that Insured vehicle came out from minor road when collision happened. No evidence available from both parties. As such, liability unclear.

We propose to offer to TP repairer "**S & H MOTOR PTE LTD**" as below:

	TP CLAIMED	REVISED - TO OFFER
Cost of Repair (w/gst)	\$ 1,658.50	\$ 1,658.50
Loss of Rental (\$100 x 4 days)	\$ 400.00	\$ 400.00
<i>Subtotal</i>	<i>\$ 2,058.50</i>	<i>\$ 2,058.50</i>
@50%		\$ 1,029.25
LTA Search Fee	\$ 2.00	\$ 2.00
TOTAL	\$ 2,060.50	\$ 1,031.25

***Total days = 4 recommended days

The above is for your approval please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Vic (LKKAuto)

Sent: Thursday, 15 December, 2016 5:06 PM

To: ONG LI LI <long@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Jas Khine (LKKAuto) <jaskhine@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Subject: RE: Our Ref: 16/16/16/VP05/019416 Accident involving SGU 4422X & SKX 3815P at Sin Ming Rd on 5/11/16

***LKK REF: CC4/LPC16021875/M1hg3

Dear Li Li,

We refer to your below email and the contents were duly noted.

We noted that both vehicles involved were under LONPAC and were claiming against each other.

We will revert back for our mandate proposal in due course.

Thank you.

"Wishes you a Merry Christmas & Happy New Year 2017"

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: ONG LI LI [<mailto:llong@lonpac.com>]

Sent: Thursday, 15 December, 2016 4:55 PM

To: Agnes Lim (LKKAuto) <AgnesLim@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; Jas Khine (LKKAuto) <jaskhine@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Our Ref: 16/16/16/VP05/019416 Accident involving SGU 4422X & SKX 3815P at Sin Ming Rd on 5/11/16

***LKK REF: CC4/LPC16021875/M1hg3

Dear Agnes/Vic

Attached is the TP LOD for your handling.

Please remind TP workshop to send the LOD directly to your office in future.

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

100 Beach Road, #19-00 Shaw Tower, Singapore 189702

Tel : (65) 6250 7388 Ext. 247 Fax: (65) 6296 2706

From: ONG LI LI

Sent: Monday, 21 November, 2016 11:51 AM

To: 'Agnes Lim (LKKAuto)'

Cc: MT_Claim_SG; Vic (LKKAuto); Jas Khine (LKKAuto); Admin A

Subject: RE: Our Ref: 16/16/16/VP05/019416 Accident involving SGU 4422X & SKX 3815P at Sin Ming Rd on 5/11/16 ***LKK REF: CC4/LPC16021875/M1hg3

Hi Agnes/Vic

Attached is our insured's GIA report for your assessment and handling.

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

100 Beach Road, #19-00 Shaw Tower, Singapore 189702

Tel : (65) 6250 7388 Ext. 247 Fax: (65) 6296 2706

From: Agnes Lim (LKKAuto) [<mailto:AgnesLim@lkkauto.com>]

Sent: Thursday, 17 November, 2016 9:11 AM

To: GERALD POH WEE BIN

Cc: ERIC WOO JUN KIAT; MT_Claim_SG; Vic (LKKAUTO); Jas Khine (LKKAUTO); Admin A

Subject: RE: Our Ref: 16/16/16/VP05/019416 Accident involving SGU 4422X & SKX 3815P at Sin Ming Rd on 5/11/16 ***LKK REF: CC4/LPC16021875/M1hg3

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SKX 3815P at M/s S&h motor Pte Ltd - Sin Ming.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice

Our case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

Thank you.

To check availability of the case handler, you may contact the undersigned.

Best Regards,

Agnes Lim | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: AgnesLim@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ERIC WOO JUN KIAT [<mailto:ericwoo@lonpac.com>]

Sent: Monday, 14 November, 2016 5:12 PM

To: assignments@lkkauto.com

Cc: MT_Claim_SG

Subject: Our Ref: 16/16/16/VP05/019416 Accident involving SGU 4422X & SKX 3815P at Sin Ming Rd on 5/11/16

Dear Catherine,

Kindly refer to our attachment.

Please proceed to appoint Kenneth Kong to conduct a survey of the vehicle SKX 3815P on without Prejudice Basis.

We look forward to receiving your report soon.

Thank you.

Best Regards,

Eric Woo

Claims Executive | Lonpac Insurance Bhd

100 Beach Road, #19-00 Shaw Tower, Singapore 189702

Tel: (65) 6250 7388 Ext.252 | Fax: (65) 6296 2706

