

INS. #/ASE OWNER:

CC4 / LPC160

21639, K32039

LKK:
IDAC:

Surveyor:

DOI:

Date / Time:

14-11-16

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

SKX 3815P

Name of Insured:

EVERETT LEASING PLC

Insured Tel No.:

HP:

Claim No.:

16/16/16/VC 20

Policy No.:

2/16/VC 20/099331

Make / Model:

HONDA CIVIC 1.8 LA

Place of Accident:

JW MIMM ROAD

Excess Sec II :SS

D.O.A.:

5-11-16

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

JAN KIM CHAI, 40Y

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Driver Tel No.:

(V/L: YES / NO)

Insured Liability: %

Final ? Yes / No

JGU 4422 X



INSRS:

WSP:

Tel:

Liability:

RMKS:

K Kim Hin

Sandra

Shun



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/Time

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$

(

days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

-

50

(Agreed / Assessed)

BOLA S/N No.:

If NO or B 28, Ass. Lia:

Repair Cost:

S\$

Loss of Rental (LOR):

S\$

-

(

days)

Loss of Use (LOU):

S\$

-

(\$

x

days)

Loss of Income (LOI):

S\$

-

(\$

x

days)

LOR only

LOU only

LOR + LOU

LOR + LOI

[Tick only one]

GIA/LTA Search

S\$

Medical:

S\$

Disbursement:

S\$

-

(e.g. Tow/ Independent)

Legal Cost

S\$

-

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

\$350

Total:

S\$

Global Sum S\$:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$

Name 1:

Payee 2: (Strike if N.A.)

S\$

Name 2:

Payee 3: (Strike if N.A.)

S\$

Name 3:

COPY SENT
10/6/17
wp

(08/11/13)

ASS. RES. BY:

REF: HPC

ASSIGNMENT

From: _____ Date: 05/11/2016

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: SGU 4422X

at Workshop m/s K Kim Hin

of _____

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value: _____

IDAC Accident Rpt: _____ Consistent?: Yes or No

GIA / PR Seen: _____ Consistent?: Yes or No

Est. Repairs: 3 days Res.: Yes or No

Lum Sum: 20 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: SGU 4422X Yr Regn: 1-01 07

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or _____

Make: Honda 15T c.c. 1339

Colour: M. Black A/C: Insured / Std / NI / NA

Sp. Reading: 49967 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: G01 . 2398985

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or _____

Brake: Inorder / Jammed / Leaked / Burnt or _____

Modi: Nil / S/Rim / STD A/Rim or _____

Tyre Size: F: 195/50R15

R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or _____

Front

Rear

R/Bal. 6 mm R/Bal. 5 mm

L/Bal. 6 mm L/Bal. 5 mm

D.O.A. 5/11/16 D.O.I. 25/11/16

Survey held at _____

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

N/S 15T

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

28/11 File pass to

L/S \$1,600 CHECK \$75.90

RC (\$2,194.60/58%)

Date/Time, File Pass to?

☐

Preli. Report

Days Of Repair: _____

1)

☐

Final Report

Resurvey No. of Trip: _____

Date/Time, File Return to?

2)

Add Fee:

☐

Site Insp (\$

Survey Fee:

Transportation:

S + RS \$

Photos

Others

TOTAL

Report Format: _____

Lump Sum / I.B.I: (\$ _____)

☐

Interview (\$

☐

Tech. Invs (\$

☐

Weekend (\$



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: 16/16/16/VC20/019408
Our ref: CC4/LPC16021639/Kza3

Date: 28.11.2016

The Motor Claims Department
M/s LONPAC INSURANCE BHD

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO.

SGU 4422X

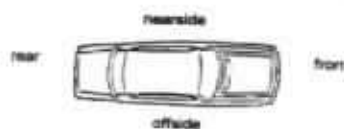
We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 25.11.2016 at the premises of M/s K Kim Hin Auto Pte Ltd - Sin Ming have the following to report:-

Workshop Estimate Amount	: S\$	3,794.60
Revised Estimate Amount	: S\$	1,977.65
"Check" Items Amount	: S\$	75.90
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

Description of Damage:

The vehicle sustained damages at the
N/S Front Portion



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: TBA day

Yours faithfully,

KENNETH KONG
Licensed Appraiser



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
LONPAC INSURANCE BHD			Ref : CC4/LPC16021639/za3	
100 BEACH ROAD #19-00 SHAW TOWERSINGAPORE 189702			Date : 14-11-2016	
			Code : LPC2	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SKX 3815P	Veh. Inspected	SGU 4422X	
Policy No.	Z/16/VC20/099331	Coverage (\$)	0.00	
Claim No.	16/16/16/VC20/019408	Excess (\$)	0.00	
Assign From		Assign Date	14/11/2016	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	05/11/2016	Inspection Date		
Survey held at	K KIM HIN AUTOMOTIVE PTE LTD BLK 34 SIN MING DRIVE, #01-114, SINGAPORE 575708			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

金興(龔)汽車私人有限公司

新民通道(大牌34座)門牌114號

Blk 34 Sin Ming Drive, #01-114, Singapore 575708.

Tel: 6452 7018 (5 Lines) Fax: 6458 3895

Email: service@kkimhin.com.sg

No. : 28388

Vehicle Insured : SKX 3815 P

Accident Date : 05-Nov-2016

Date : 21-Nov-2016

Our Ref : 160841 (LONPAC) / JUSTIN

PAGE : 1

MS KAM LAI LIN
Singapore

*Not Authorised
11/Nov/16
Resurvey After Paint*

ESTIMATED COST OF REPAIR FOR HONDA FIT 1.3 A (2007) SGU4422X

1 pc	front bumper			<i>Pr</i>	170.00	c	✓
1 pc	o/s front bumper side retainer			<i>Pr</i>	15.00	c	✓
10 pcs	front bumper clip	@ S\$	0.60	<i>Pr</i>	6.00	c	✓
1 pc	o/s front fender			<i>Pr</i>	170.00	c	✓
1 pc	o/s front fender inner shield				45.00	c	?
10 pcs	o/s front fender inner shield clips	@ S\$	0.60		6.00	c	?
1 pc	o/s front fender signal lamp				15.00	c	?
1 pc	o/s headlamp			<i>Pr</i>	350.00	c	✓
1 pc	o/s headlamp lower bracket			<i>Pr</i>	24.00	c	X
1 pc	o/s front lower arm			<i>Pr</i>	115.00	c	X
1 pc	o/s front knuckle arm			<i>Pr</i>	175.00	c	X
1 pc	o/s front knuckle arm bearing			<i>Pr</i>	90.00	c	X
1 pc	o/s front shock absorber			<i>Pr</i>	115.00	c	X
1 pc	o/s front shock absorber mounting			<i>Pr</i>	28.00	c	X
1 pc	o/s front shock absorber stopper			<i>Pr</i>	25.00	c	X
1 pc	o/s front shock absorber bearing			<i>Pr</i>	30.00	c	X
1 pc	o/s front shock absorber cover			<i>Pr</i>	25.00	c	X

1,404.00

Add 15% :

210.60

1,614.60

1 pc o/s front tyre
1 pc o/s front sport rim

Pr 280.00 sn X
Pr 450.00 sn 250.

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Con't Page 2 ...



CO. REG. NO: 199402370D
GST NO: M2-0123250-3

AUTO PTE LTD

金興(龔)汽車私人有限公司

新民通道(大牌34座)門牌114號

Blk 34 Sin Ming Drive, #01-114, Singapore 575708.

Tel: 6452 7018 (5 Lines) Fax: 6458 3895

Email: service@kkinhin.com.sg

Vehicle Insured : SKX 3815 P

Our Ref : 160841

Page : 2

No. : 28388

To remove, cut out damaged parts,
panel beating, welding, align,
refix and to renew affected parts.

400
480.00

To dismantle and check front under-
carriages. To replace affected
portions.

~ 170.00 X

To conduct front wheel alignment
test.

80.00 60

To putty and respray on affected
portions.

650.00 400

To focus headlamps. To check front
wiring and lighting operation.

30.00 20

To apply undersealing

40.00 30

Total : S\$ 3,794.60

=====

Singapore Dollars Three Thousand Seven Hundred
and Ninety Four and Cents Sixty Only

Note: Amount quoted above is subject to prevailing GST at time of tax invoice.

Enquire PARF/COE Rebate for Registered Vehicle**Vehicle Owner Particulars**

Owner ID Type: Singapore NRIC

Owner ID: 4593Z

Vehicle Details

Vehicle No.: SGU4422X

Vehicle to be Exported: Yes

Intended De-registration
Date: 07 Nov 2016

Vehicle Make: HONDA

Vehicle Model: FIT 1.3 A

Primary Colour: Black

Manufacturing Year: 2007

Engine No.: L13A2322969

Chassis No.: GD12398985

Maximum Power Output: 63.0 kW (84 bhp)

Open Market Value: \$11,203.00

Original Registration
Date: 15 May 2007

First Registration Date: 15 May 2007

Transfer Count: 2

Actual ARF Paid: \$10,247.00

Intended PARF Rebate Details

PARF Eligibility: Yes

PARF Eligibility Expiry
Date: 14 May 2017

PARF Rebate Amount: \$5,123.00

Intended COE Rebate Details

COE Expiry Date: 14 May 2017

COE Category: A - Car (1600cc & below)

COE Period(Years): 10

QP Paid: \$1,954.00

COE Rebate Amount: \$757.00

Total Rebate Amount: \$5,880.00

The information contained herein is correct as at 07 Nov 2016

OK

Land Transport  Authority

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Ashley Chong (LKK Auto)

From: ERIC WOO JUN KIAT <ericwoo@lonpac.com>
Sent: Monday, 14 November, 2016 9:38 AM
To: assignments@lkkauto.com
Cc: MT_Claim_SG
Subject: FW: Our Ref: 16/16/16/VC20/019408 Accident Involving SGU 4422 X and SKX 3815 P (LONPAC) on 05/11/16
Attachments: GIAreport.PDF

Dear Catherine,

Kindly refer to our attachment.

Please proceed to appoint Kenneth Kong to conduct a survey of the vehicle SGU 4422X on without Prejudice Basis.

Both vehicles are insured with Lonpac Insurance Bhd.

We look forward to receiving your report soon.

Thank you.

Best Regards,
Eric Woo
Claims Executive | Lonpac Insurance Bhd
100 Beach Road, #19-00 Shaw Tower, Singapore 189702
Tel: (65) 6250 7388 Ext.252 | Fax: (65) 6296 2706

14/11/2016 @ 9.59am
sandra
vehicle not in

From: admin1@kkimhin.com.sg [mailto:admin1@kkimhin.com.sg]
Sent: Saturday, 12 November, 2016 1:35 PM
To: MT_Claim_SG
Cc: service@kkimhin.com.sg; sandrakhong@gmail.com; GERALD POH WEE BIN; simon@kkimhin.com.sg; survey@kkimhin.com.sg
Subject: Accident Involving SGU 4422 X and SKX 3815 P (LONPAC) on 05/11/16

Your Ref: SKX 3815 P (LONPAC)
Our Ref: SGU 4422 X

Dear Claims Team

Enclosed the GIA report of SGU 4422 X who was hit by your insured SKX 3815 P on 05 OCT 2016.

Please kindly arrange for survey (vehicle not in) and also advise us the liability of this case.

Thanks & Regards,
Justin Ee
K. Kim Hin Auto Pte Ltd
Tel: 6452 7018 Fax: 6458 3895

Ashley Chong (LKK Auto)

From: ERIC WOO JUN KIAT <ericwoo@lonpac.com>
Sent: Monday, 14 November, 2016 5:12 PM
To: assignments@lkkauto.com
Cc: MT_Claim_SG
Subject: Our Ref: 16/16/16/VP05/019416 Accident involving SGU 4422X & SKX 3815P at Sin Ming Rd on 5/11/16
Attachments: 14112016171034.pdf

Dear Catherine,

Kindly refer to our attachment.

Please proceed to appoint Kenneth Kong to conduct a survey of the vehicle SKX 3815P on without Prejudice Basis.

We look forward to receiving your report soon.

Thank you.

Best Regards,
Eric Woo
Claims Executive | Lonpac Insurance Bhd
100 Beach Road, #19-00 Shaw Tower, Singapore 189702
Tel: (65) 6250 7388 Ext.252 | Fax: (65) 6296 2706

14/11/2016 @ 5.25pm
done
vehicle in
survey arrange
on 15/11/2016

Mei Kwan (LKKAuto)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Monday, 14 November, 2016 6:13 PM
To: Mei Kwan (LKKAuto)
Cc: MT_Claim_SG
Subject: RE: Our Ref: 16/16/16/VC20/019408 Accident Involving SGU 4422 X and SKX 3815 P (LONPAC) on 05/11/16
Attachments: 14112016180853.pdf

Follow Up Flag: Follow up
Flag Status: Completed

Categories: HMK

Dear Mei Kwan,

We attached a copy our insured's GIA report for your attention.

Please note that our insured has engaged S & H Motor to pursue a third party claim and they have a witness to the accident.

You may wish to verify with them.

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
100 Beach Road, #19-00 Shaw Tower, Singapore 189702
Tel: (65) 6250 7388 Ext.240 | Fax: (65) 6296 2706

From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]
Sent: Monday, 14 November, 2016 5:13 PM
To: ERIC WOO JUN KIAT
Cc: MT_Claim_SG; GERALD POH WEE BIN; Lionel Chua Forwarding; ONG LI LI; Zayyer (LKKAuto); Hsiao Tong (LKKAuto); Vivian Lau (LKKAuto); Admin A
Subject: RE: Our Ref: 16/16/16/VC20/019408 Accident Involving SGU 4422 X and SKX 3815 P (LONPAC) on 05/11/16

WITHOUT PREJUDICE

Your ref: 16/16/16/VC20/019408
LKK ref: CC4/LPC16021639/za3

Dear Sirs,

We refer to the above matter.

This is a third party direct settlement case.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Zayyer and he can be contacted at DID: 6841 2409.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Monday, 14 November, 2016 9:42 AM

To: 'ERIC WOO JUN KIAT'; assignments

Cc: 'MT_Claim_SG'; Admin A

Subject: RE: Our Ref: 16/16/16/VC20/019408 Accident Involving SGU 4422 X and SKX 3815 P (LONPAC) on 05/11/16

Dear Eric,

Thank you for the assignment.

Please be informed that vehicle currently not in the workshop, repairer will arrange.

Best Regards,

Ashley Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ERIC WOO JUN KIAT [<mailto:ericwoo@lonpac.com>]

Sent: Monday, 14 November, 2016 9:38 AM

To: assignments@lkkauto.com

Cc: MT_Claim_SG

Subject: FW: Our Ref: 16/16/16/VC20/019408 Accident Involving SGU 4422 X and SKX 3815 P (LONPAC) on 05/11/16

Dear Catherine,

Kindly refer to our attachment.

Please proceed to appoint Kenneth Kong to conduct a survey of the vehicle SGU 4422X on without Prejudice Basis.

Both vehicles are insured with Lonpac Insurance Bhd.

We look forward to receiving your report soon.

Thank you.

Best Regards,

Eric Woo
Claims Executive | Lonpac Insurance Bhd
100 Beach Road, #19-00 Shaw Tower, Singapore 189702
Tel: (65) 6250 7388 Ext.252 | Fax: (65) 6296 2706

From: admin1@kkimhin.com.sg [mailto:admin1@kkimhin.com.sg]
Sent: Saturday, 12 November, 2016 1:35 PM
To: MT_Claim_SG
Cc: service@kkimhin.com.sg; sandrakhong@gmail.com; GERALD POH WEE BIN; simon@kkimhin.com.sg; survey@kkimhin.com.sg
Subject: Accident Involving SGU 4422 X and SKX 3815 P (LONPAC) on 05/11/16

Your Ref: SKX 3815 P (LONPAC)
Our Ref: SGU 4422 X

Dear Claims Team

Enclosed the GIA report of SGU 4422 X who was hit by your insured SKX 3815 P on 05 OCT 2016.

Please kindly arrange for survey (vehicle not in) and also advise us the liability of this case.

Thanks & Regards.
Justin Ee
K. Kim Hin Auto Pte Ltd
Tel: 6452 7018 Fax: 6458 3895

Joy Irene (LKKAuto)

From: Joy Irene (LKKAuto)
Sent: Thursday, 6 June 2019 2:50 PM
To: ONG LI LI; Mei Kwan (LKKAuto)
Cc: MT_Claim_SG; Admin A
Subject: RE: Our Ref: 16/16/16/VC20/019408 Accident Involving SGU 4422 X and SKX 3815 P (LONPAC) on 05/11/16 [External General]

Dear Li Li,

Yes. We have surveyed the vehicle.

We will wp report, bill at \$350.00

Thank you.

Best Regards,
Joy Irene | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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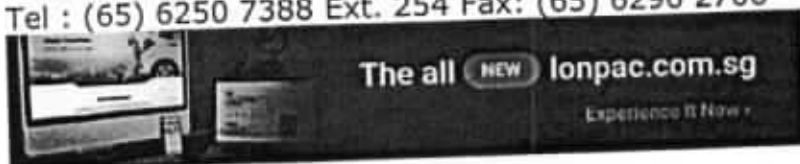
From: ONG LI LI [mailto:llong@lonpac.com]
Sent: Thursday, 6 June 2019 11:37 AM
To: Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: Our Ref: 16/16/16/VC20/019408 Accident Involving SGU 4422 X and SKX 3815 P (LONPAC) on 05/11/16 [External General]

Lonpac External - General

Dear Joy,

Ok, is there any fee incurred at your end?

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



Lonpac External - General data is for internal / external use.

From: Joy Irene (LKKAUTO) [mailto:JoyIrene@lkkauto.com]

Sent: Monday, 3 June, 2019 4:08 PM

To: ONG LI LI; Mei Kwan (LKKAUTO)

Cc: MT_Claim_SG; Admin A

Subject: RE: Our Ref: 16/16/16/VC20/019408 Accident Involving SGU 4422 X and SKX 3815 P (LONPAC) on 05/11/16 [External General]

Hi Li Li,

There is no development on this case.

Our e-mail to TP on 21-11-2018 attached.

No response from TP.

May we close and wp this file?

Thank you.

Best Regards,

Joy Irene | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: ONG LI LI [mailto:llong@lonpac.com]

Sent: Monday, 3 June 2019 4:00 PM

To: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>; Joy Irene (LKKAUTO) <JoyIrene@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Jas Khine (LKKAUTO) <jaskhine@lkkauto.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; Vivian Lau (LKKAUTO) <vivianlau@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Our Ref: 16/16/16/VC20/019408 Accident Involving SGU 4422 X and SKX 3815 P (LONPAC) on 05/11/16 [External General]

Lonpac External - General

Hi Mei Kwan

Have you replied to my earlier email?

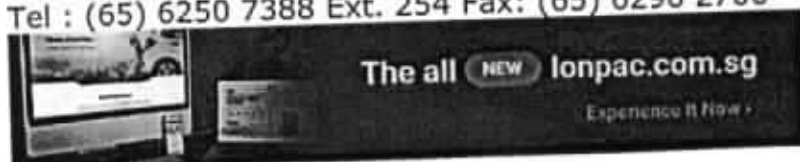
Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



Lonpac External - General data is for internal / external use.

From: ONG LI LI
Sent: Thursday, 14 March, 2019 10:09 AM
To: 'Mei Kwan (LKKAUTO)'; joyirene@lkkauto.com
Cc: MT_Claim_SG; jaskhine@lkkauto.com; Hsiao Tong (LKKAUTO); Vivian Lau (LKKAUTO); Admin A
Subject: RE: Our Ref: 16/16/16/VC20/019408 Accident Involving SGU 4422 X and SKX 3815 P (LONPAC) on 05/11/16 [External General]

Lonpac External - General

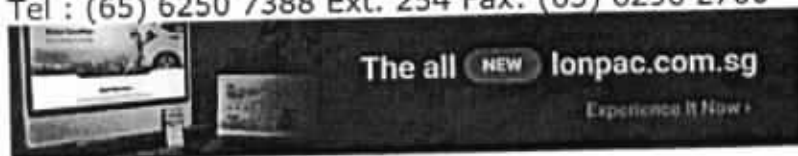
Dear Mei Kwan

Please provide an update on this case.

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



Lonpac External - General data is for internal / external use.

From: Mei Kwan (LKKAUTO) [<mailto:Meikwan@lkkauto.com>]
Sent: Monday, 28 November, 2016 4:42 PM
To: GERALD POH WEE BIN; ERIC WOO JUN KIAT
Cc: MT_Claim_SG; ONG LI LI; Zayyer (LKKAUTO); Hsiao Tong (LKKAUTO); Vivian Lau (LKKAUTO); Admin A
Subject: RE: Our Ref: 16/16/16/VC20/019408 Accident Involving SGU 4422 X and SKX 3815 P (LONPAC) on 05/11/16

WITHOUT PREJUDICE

Your ref: 16/16/16/VC20/019408
LKK ref: CC4/LPC16021639/Kza3

Dear Sirs,

We refer to the above matter.

This is a third party direct settlement case.

Enclosed revert of vehicle: SGU 4422X

Date of survey: 25.11.2016

Enclosed for your perusal is:

- Photographs of TP vehicle in its damaged condition
- TP estimate (marked)
- Preliminary advice

We have not authorized repairs.

Kindly take note that the case handler in-charge is Zayyer and he can be contacted at DID: 6841 2409.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]

Sent: Monday, 14 November, 2016 6:13 PM

To: Mei Kwan (LKKAuto)

Cc: MT_Claim_SG

Subject: RE: Our Ref: 16/16/16/VC20/019408 Accident Involving SGU 4422 X and SKX 3815 P (LONPAC) on 05/11/16

Dear Mei Kwan,

We attached a copy our insured's GIA report for your attention.

Please note that our insured has engaged S & H Motor to pursue a third party claim and they have a witness to the accident.

You may wish to verify with them.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

100 Beach Road, #19-00 Shaw Tower, Singapore 189702

Tel: (65) 6250 7388 Ext.240 | Fax: (65) 6296 2706

From: Mei Kwan (LKKAuto) [<mailto:MeiKwan@lkkauto.com>]

Sent: Monday, 14 November, 2016 5:13 PM

To: ERIC WOO JUN KIAT

Cc: MT_Claim_SG; GERALD POH WEE BIN; Lionel Chua Forwarding; ONG LI LI; Zayyer (LKKAuto); Hsiao Tong (LKKAuto); Vivian Lau (LKKAuto); Admin A

Subject: RE: Our Ref: 16/16/16/VC20/019408 Accident Involving SGU 4422 X and SKX 3815 P (LONPAC) on 05/11/16

WITHOUT PREJUDICE

Your ref: 16/16/16/VC20/019408

LKK ref: CC4/LPC16021639/za3

Dear Sirs,

We refer to the above matter.

This is a third party direct settlement case.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Zayyer and he can be contacted at DID: 6841 2409.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Monday, 14 November, 2016 9:42 AM

To: 'ERIC WOO JUN KIAT'; assignments

Cc: 'MT_Claim_SG'; Admin A

Subject: RE: Our Ref: 16/16/16/VC20/019408 Accident Involving SGU 4422 X and SKX 3815 P (LONPAC) on 05/11/16

Dear Eric,

Thank you for the assignment.

Please be informed that vehicle currently not in the workshop, repairer will arrange.

Best Regards,

Ashley Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ERIC WOO JUN KIAT [<mailto:ericwoo@lonpac.com>]

Sent: Monday, 14 November, 2016 9:38 AM

To: assignments@lkkauto.com

Cc: MT_Claim_SG

Subject: FW: Our Ref: 16/16/16/VC20/019408 Accident Involving SGU 4422 X and SKX 3815 P (LONPAC) on 05/11/16

Dear Catherine,

Kindly refer to our attachment.

Please proceed to appoint Kenneth Kong to conduct a survey of the vehicle SGU 4422X on without Prejudice Basis.

Both vehicles are insured with Lonpac Insurance Bhd.

We look forward to receiving your report soon.

Thank you.

Best Regards,

Eric Woo

Claims Executive | Lonpac Insurance Bhd

100 Beach Road, #19-00 Shaw Tower, Singapore 189702

Tel: (65) 6250 7388 Ext.252 | Fax: (65) 6296 2706

From: admin1@kkimhin.com.sg [mailto:admin1@kkimhin.com.sg]

Sent: Saturday, 12 November, 2016 1:35 PM

To: MT_Claim_SG

Cc: service@kkimhin.com.sg; sandrakhong@gmail.com; GERALD POH WEE BIN; simon@kkimhin.com.sg; survey@kkimhin.com.sg

Subject: Accident Involving SGU 4422 X and SKX 3815 P (LONPAC) on 05/11/16

Your Ref: SKX 3815 P (LONPAC)

Our Ref: SGU 4422 X

Dear Claims Team

Enclosed the GIA report of SGU 4422 X who was hit by your insured SKX 3815 P on 05 OCT 2016.

Please kindly arrange for survey (vehicle not in) and also advise us the liability of this case.

Thanks & Regards.

Justin Ee

K. Kim Hin Auto Pte Ltd

Tel: 6452 7018 Fax: 6458 3895



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
LONPAC INSURANCE BHD			Ref : CC4/LPC16021639/Kja3q2	
300 BEACH ROAD #17-04/07 THE CONCOURSESINGAPORE 199555			Date : 19-06-2019	
			Code : LPC2	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SKX 3815P	Veh. Inspected	SGU 4422X	
Policy No.	Z/16/VC20/099331	Coverage (\$)	0.00	
Claim No.	16/16/16/VC20/019408	Excess (\$)	0.00	
Assign From	ERIC	Assign Date	14/11/2016	
2. Vehicle Particulars & Condition				
Make & Model	HONDA FIT (A)	c.c	1339	
Engine No.	HIDDEN	Year of Reg.	2007	
Chassis No.	GD12398985	Colour	METALLIC BLACK	
Odometer	49967	Steering	IN ORDER	
Brakes	IN ORDER	Modification	SPORTS RIM	
General	GOOD			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	195/50 R15	YOKOHAMA	6 mm	
L/H Front Tyre	195/50 R15	YOKOHAMA	6 mm	
R/H Rear Tyre	195/50 R15	YOKOHAMA	5 mm	
L/H Rear Tyre	195/50 R15	YOKOHAMA	5 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE N/S FRONT PORTION. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	05/11/2016	Inspection Date	25/11/2016	
Survey held at	K KIM HIN AUTOMOTIVE PTE LTD BLK 34 SIN MING DRIVE, #01-114, SINGAPORE 575708			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		3 Working Days		



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SGU 4422X

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	FRONT BUMPER (WCP)	BUCKLED	170.00	170.00
1	O/S FRONT BUMPER SIDE RETAINER (WCP)	DISTORTED	15.00	15.00
10	FRONT BUMPER CLIP @\$0.60 (WCP)	NECESSARY	6.00	6.00
1	O/S FRONT FENDER (WCP)	BUCKLED	170.00	170.00
1	O/S FRONT FENDER INNER SHIELD (WCP)	* CHECK	45.00	-
10	O/S FRONT FENDER INNER SHIELD CLIPS @\$0.60 (WCP)	* CHECK	6.00	-
1	O/S FRONT FENDER SIGNAL LAMP (WCP)	* CHECK	15.00	-
1	O/S HEADLAMP (WCP)	CUT	350.00	350.00
1	O/S HEADLAMP LOWER BRACKET (WCP)	TO REPAIR SEE LABOUR	24.00	-
1	O/S FRONT LOWER ARM (WCP)	SERVICEABLE	115.00	-
1	O/S FRONT KNUCKLE ARM (WCP)	SERVICEABLE	175.00	-
1	O/S FRONT KNUCKLE ARM BEARING (WCP)	NOT NECESSARY	90.00	-
1	O/S FRONT SHOCK ABSORBER (WCP)	SERVICEABLE	115.00	-
1	O/S FRONT SHOCK ABSORBER MOUNTING (WCP)	SERVICEABLE	28.00	-
1	O/S FRONT SHOCK ABSORBER STOPPER (WCP)	SERVICEABLE	25.00	-
1	O/S FRONT SHOCK ABSORBER BEARING (WCP)	NOT NECESSARY	30.00	-
1	O/S FRONT SHOCK ABSORBER COVER (WCP)	SERVICEABLE	25.00	-
	COST PLUS 15%		210.60	106.65
			1,614.60	817.65
SPECIAL NETT ITEMS				
1	O/S FRONT TYRE (SN)	SERVICEABLE	280.00	-
1	O/S FRONT SPORT RIM (SN)	DENTED	450.00	250.00
			730.00	250.00
LABOUR				
	TO REMOVE,CUT OUT DAMAGED PARTS,PANEL BEATING ,WELDING ,ALIGN,REFIX AND TO RENEW AFFECTED PARTS.INCLUSIVE OF THE REPAIR OF O/S HEADLAMP LOWER BRACKET .		480.00	400.00
	TO DISMANTLE AND CHECK FRONT UNDERCARRIAGE .TO REPLACE AFFECTED PORTIONS.	NOT NECESSARY	170.00	-

Report Ref No. CC4/LPC16021639/Kja3q2



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No. 2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	TO CONDUCT FRONT WHEEL ALIGNMENT TEST.		80.00	60.00
	TO PUTTY AND RESPRAY ON AFFECTED PORTIONS.		650.00	400.00
	TO FOCUS HEADLAMPS .TO CHECK FRONT WIRING AND LIGHTING OPERATION.		30.00	20.00
	TO APPLY UNDERSEALING.		40.00	30.00
			1,450.00	910.00
GRAND TOTAL			3,794.60	1,977.65

RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION) (REPAIR COST NOT CONCLUDE) (EXCLUDE CHECK ITEMS S\$75.90 NETT)				1,600.00
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Report Ref No. CC4/LPC16021639/Kja3q2

KONG SENG CHEONG

Licensed Appraiser

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