

## Nur Syafiqah (LKKAUTO)

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**From:** Accord Claims(AV) <avclaims@mycarworkshop.com.sg>  
**Sent:** Tuesday, 17 January, 2017 12:10 PM  
**To:** Nur Syafiqah (LKKAUTO)  
**Cc:** Admin A; Hsiao Tong (LKKAUTO)  
**Subject:** Re: <Request for Evidence> ACCIDENT INVOLVING SJH 5330D(AXA) & SFP 2286Z ON 09/10/2016

Dear Syaf,

We do not agreeable to your proposal of 50% liability.

As per BOLA, vehicle which was reversing should exercise greater care. We are in strong view that your insure should bear all liability.

We do not know if any vehicle was behind our client car at point of accident, hence this is unfair to said that our client have the time to reverse his/her vehicle.

Kind regards,  
Celia Lai

Accord Auto Services Pte Ltd  
Blk 1009 Bukit Merah Lane 3  
#01-80  
Singapore 159723

Mobile: (65) 9274 0999  
Tel : (65) 6271 7433  
Fax : (65) 6274 5715

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On Mon, Jan 16, 2017 at 5:30 PM, Nur Syafiqah (LKKAUTO) <[NurSyafiqah@lkkauto.com](mailto:NurSyafiqah@lkkauto.com)> wrote:

'Without Prejudice'

Dear Celia,

We reviewed the CCTV video footage and we are of the opinion that your client still have the time to reverse upon seeing our Insured reversing since your client have been following our Insured from the beginning of the car park entrance.

Kindly view the photo attach with this email, as your client is already further out from the STOP LINE.

We have our Principal instruction to offer at 50%.

**"Wishing you a Happiness and Prosperity New Year"**

Best Regards,

**Syaf** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749-5792 | email: [NurSyafiqah@lkkauto.com](mailto:NurSyafiqah@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



*Save the Earth. Print only when necessary.*

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**From:** Accord Claims(AV) [mailto:[avclaims@mycarworkshop.com.sg](mailto:avclaims@mycarworkshop.com.sg)]

**Sent:** Friday, 13 January, 2017 3:17 PM

**To:** Nur Syafiqah (LKKAuto) <[NurSyafiqah@lkkauto.com](mailto:NurSyafiqah@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** Re: <Request for Evidence> ACCIDENT INVOLVING SJH 5330D(AXA) & SFP 2286Z ON 09/10/2016

Dear Nur Syafiqah,

Please assist review the video footage.

Your insured must take double care before wanted to do a reverse and park into the parking lot.

Kind regards,  
Celia Lai

Accord Auto Services Pte Ltd

Blk 1009 Bukit Merah Lane 3

#01-80

Singapore 159723

Mobile: (65) 9274 0999

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On Fri, Jan 13, 2017 at 11:19 AM, Nur Syafiqah (LKKAuto) <[NurSyafiqah@lkkauto.com](mailto:NurSyafiqah@lkkauto.com)> wrote:

'Without Prejudice'

Your Ref: BM275

Our Ref: CC4/AXA16021433/R1pg3

Dear Celia,

**ACCIDENT INVOLVING SJH 5330D (AXA) & SFP 2286Z ON 09/10/2016**

We refer to the email below.

We are of the opinion that this is a 50/50 liability case version.

Based on the CCTV video footage and accident scene photos ,your client is already further away from the stop line and I believe your client were alert that our Insured wanted to do a reverse and park into the parking lot.

For a quick and amicable settlement, we offer to settle @ 50% global sum at **S\$ 960.00 (all in)**

Kindly confirm acceptance.

Thank you.

**“Wishing you a Happiness and Prosperity New Year”**

Best Regards,

**Syaf** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749-5792 | email: [NurSyafiqah@lkkauto.com](mailto:NurSyafiqah@lkkauto.com) | fax: 6741-4108

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Auto  
Consultants  
Pte Ltd

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**From:** Hsiao Tong (LKKAuto)

**Sent:** Friday, 18 November, 2016 8:22 AM

**To:** Accord Claims(AV) <[avclaims@mycarworkshop.com.sg](mailto:avclaims@mycarworkshop.com.sg)>

**Cc:** Nur Syafiqah (LKKAuto) <[NurSyafiqah@lkkauto.com](mailto:NurSyafiqah@lkkauto.com)>

**Subject:** RE: <Request for Evidence> ACCIDENT INVOLVING SJH 5330D(AXA) & SFP 2286Z ON 09/10/2016

Without Prejudice

Dear Celia,

Received with thanks.

We will look into the matter and get back to you.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Accord Claims(AV) [<mailto:avclaims@mycarworkshop.com.sg>]

**Sent:** Thursday, 17 November, 2016 8:27 PM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** Re: <Request for Evidence> ACCIDENT INVOLVING SJH 5330D(AXA) & SFP 2286Z ON 09/10/2016

Dear Hsiao Tong,

Kindly refer video footage as attached.

Thank you!

Kind regards,  
Celia Lai

Accord Auto Services Pte Ltd

Blk 1009 Bukit Merah Lane 3

#01-80

Singapore 159723

Mobile: (65) 9274 0999

Tel : (65) 6271 7433

Fax : (65) 6274 5715

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On Mon, Nov 14, 2016 at 12:37 PM, Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)> wrote:

Your ref: **SFP 2286Z**

**WITHOUT PREJUDICE**

Our Ref: **CC4/AXA16021433/R1pg3**

Dear Sir/Madam,

**ACCIDENT INVOLVING SJH 5330D(AXA) & SFP 2286Z ON 09/10/2016**

We refer to the above matter.

Please be informed that liability is unclear as our insured driver reported that your client did not stop at the stopline and hit onto our insured's vehicle. Please see attached report for your easy reference.

We would like to request a copy of **video footage/witness statement/scene photos(if any)** in order for us to look into the matter.

We shall revert upon hearing from you.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

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