



AR REGISTERED
SMRT AUTOMOTIVE SERVICES PTE LTD
60 Woodlands Industrial Park E4
Singapore 757705
Tel : 65 6866 2652
Fax : 65 6368 7421
www.smrt.com.sg

via LKK
AIG Asia Pacific Insurance Pte Ltd
AIG Building
78 Shenton Way #07-16
Singapore 079120

SMRT Ref. BUS/05/16/1031/AW
Date : 19 January 2017

Dear Sirs,

ACCIDENT INVOLVING SMB1615E AND SFR11C ON 22/05/2016 ALONG ORCHARD LINK
TOWARDS ORCHARD TURN ON 22/05/2016.

LETTER OF CLAIM

We claim on behalf of SMRT BUSES LTD, owner/hirer of the vehicle Reg. No.: SMB1615E. Your driver's negligent driving has caused the above accident. As a result, my client has suffered the following losses:-

1. Cost of Repair	:	\$ 465.00
2. Loss of Use for 1 day @ S\$ 275 /day	:	\$ 275.00
3. Loss of Rental for days @ S\$ /day	:	
4. Loss of Income for days @ S\$ /day	:	
5. Police Report/ SAS Report/ LTA Search Fee	:	
6. Survey Fee	:	\$ 5.00
7. Others	:	
Total Claims		\$ 745.00


=====

We enclose the following documents :

- | | |
|--|---|
| <input checked="" type="checkbox"/> Repair Invoice | <input type="checkbox"/> Letter of Authorisation |
| <input type="checkbox"/> Survey Report | <input checked="" type="checkbox"/> LTA Search result |
| <input checked="" type="checkbox"/> Photographs _____ pcs | <input checked="" type="checkbox"/> Others : |
| <input type="checkbox"/> Investigation results | 1. <u>LAID UP REPORT</u> |
| <input type="checkbox"/> Proof of Loss of Use/Rental/Income | 2. <u>Photocopy of Bus Driver's driving license</u> |
| <input checked="" type="checkbox"/> Police / SAS report of _____ | 3. _____ |

We look forward to your confirmation to settle our claims within 15 days from the date of this letter. Payment by cheque shall be crossed and made payable to SMRT BUSES LTD

Yours sincerely,
SMRT AUTOMOTIVE SERVICES PTE LTD


Audrey Woo
For Manager, Claims
Claims Department

Khanchna (LKK Auto)

From: Khanchna (LKK Auto)
Sent: Wednesday, 21 August 2019 11:34 AM
To: PENGKOON_TAN@YAHOO.COM
Cc: Admin A
Subject: ACCIDENT INVOLVING SFR11C [AIG] & SMB1615E ALONG/AT ORCHARD LINK ON 22/05/2016

Tracking:	Recipient	Delivery
	PENGKOON_TAN@YAHOO.COM	
	Admin A	
	olivialau@lkkauto.com	Delivered: 21/8/2019 11:34 AM
	shupeil@lkkauto.com	Delivered: 21/8/2019 11:34 AM
	Meikwan@lkkauto.com	Delivered: 21/8/2019 11:34 AM

Our Ref: CC3/AIG16021029/K1kb3
Your Ref: SFR 11C [AIG]

TAN PENG KOON
[POLICY HOLDER]

Dear Sir/Madam,

ACCIDENT INVOLVING SFR11C [AIG] & SMB1615E ALONG/AT ORCHARD LINK ON 22/05/2016

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, **AIG Asia Pacific Insurance Pte Ltd** to deal with the third party claim against your policy.

We have received a claim from SMB1615E against your motor insurance policy.

Kindly note that we have reviewed this matter and based on the circumstances of accident and both parties damage profile, we would like to advise that you and/or your authorized driver may not be absolved from blame for this accident.

If you have evidence/information to proof that we should not settle the third party claim, kindly let us have them in writing within the next **10 days** i.e. by **02/09/2019**, after we shall proceed with negotiation with Third Party claimant on the without prejudice basis and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Best Regards,
Khanchna | Case Handler
LKK Auto Consultants Pte Ltd
DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

BU0105/16/1031

AUTHORIZATION TO ACT

(AIG Asia Pacific - Express Third Party Claim)

I, SMRT BUSES LTD (the third party claimant") of 6 ANG MO KIO STREET 62 (S)569140 (address), owner of SMB1615E (vehicle no.) hereby authorize SMRT AUTOMOTIVE SERVICES PTE LTD ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no SMB1615E that was damaged pursuant to the accident which occurred on 22/05/2016 (date) along ORCHARD LINK (location) involving vehicle no/s SFR11C ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 03 (day) of 11 (month) 20 16 (year)

Signed by "the third party claimant"
(with chop if applicable)

Signed by "the workshop"
(with chop)

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, SMRT AUTOMOTIVE SERVICES PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$232.50 (Repair Cost), S\$137.50 (Loss of ~~Rental~~/Use), S\$5.00 (Disbursement) for vehicle no. SMB1615E that was damaged pursuant to the accident which occurred on 22/05/2016 (date) along ORCHARD LINK TOWARDS ORCHARD TURN (location) involving vehicle no/s SFR11C. This is pursuant to the inspection conducted on 03/11/2016 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner SMRT BUSES LTD ("the third party claimant") of vehicle no. SMB1615E make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".


We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SMB1615E (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 25 (day) of Nov (month) 2016 (year)


 Signed by appointed surveyor


 Signed by "the workshop" (with chop)



Customer Code: 3000066

SMRT BUSES LTD

Block Unit
STREET 62
6 ANG MO KIO
SINGAPORE 569140



SMRT Automotive Services Pte Ltd
251 North Bridge Road Singapore 179102
Tel: 65 63311000 Fax: 65 63340247

Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 1990042802
Invoice No. : IV161200818
Date : 27.12.2016
Vehicle No. : SMB1615E
Your Ref No. : BUS/05/16/1031
Our Ref No. : 24085827
Terms : 30 Days

Description	Qty	Unit Cost	Add %	(Discount) Amount	Amount
Labour					
TO REPAIR RHS CTR PORTION	1.00	\$ 265.00	0.00	\$ 0.00	\$ 265.00
Others					
PROVIDE LABOUR AND MATERIAL TO PUTTY AND RESPRAY ABOVE REPAIR ITEMS	1.00	\$ 200.00	(0.00)	\$ 0.00	\$ 200.00

GRAND TOTAL \$ 465.00

Remark :

Make/Model : MAN
Accident Date : 22.05.2016

N.B. Payment by cheque should be crossed and
made payable to 'SMRT Automotive Services Pte Ltd'.
No receipt will be issued unless requested.

Authorised Signature
for SMRT Automotive Services Pte Ltd



Enquire Transaction History

Transaction History Details

Log Date/Time: 24 May 2016 / 12:25:18

Asset Type: Vehicle

Transaction Amount: \$5.35

Asset ID: SFR11C

Transaction Type: 18.32 Insurance Enquiry (GIRO Payment)

Channel: External Agency

User ID: ESASBAH0 - BALQISH BINTE ABDUL HALIL

Business Transaction Reference No.: 20160524122518433572

Search Date / Time: 22 May 2016 15:25:00

Insurance Company: AIG ASIA PACIFIC INSURANCE PTE. LTD.

Information displayed is correct as at the log date and time.

[Enquire Related Logs](#)[Back to List](#)Please read through the [Privacy Statement](#), [Terms of Use](#) and [Disclaimer](#).Please do not use the **Back** or **Forward** buttons on your browser as this may alter the results of the transactions.

Best viewed with IE 8.0 SP3 and above. 1024 X 768 resolution

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