

INS. CASE OWNER:

Wh.

CC 3/AIG1601

10/24, K1

LKK:
IDAC:

Surveyor:

Kalm

DOI:

ASSIGNMENT

3/11/16

Date / Time:

3/11/16

Registered in Merimen:

4/1/16

Pre-assign / CCU / FTE

SPR11C



Insured Vehicle No.:

Claim No.:

53315421886

Name of Insured:

TAN PENG KUN

Policy No.:

2100278208-04000

Insured Tel No.:

HP:

96239192

Make / Model:

VOLVO 380-25T(A)

Excess Sec II :S\$

D.O.A.:

21/5/16

Place of Accident:

ORCHARD LINK

Is driver the owner?

(YES) NO

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(VL: YES / NO)

OI GIA REPORT YES / NO : TP GIA REPORT: YES / NO

Insured Liability: %

Final ? Yes / No

8MB1615E



INSRS:

WSP:

Tel:

Liability:

RMKS:

SMRT CML



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

9/11/16

8MB1615E - 1
SPR11C - (15/11/16) 15/11/16

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call Of: 51211604

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

18/11/16

OI Not sure of evidence
To get evidence from TP.

5/12/16

Called OI - OI confirms not aware
of accident. OI told off his car
vehicle and no CCTV footage claim
currently.

29/12/16

Traffic Police - Not yet updated.

26-01-18

NO DOUBT I CAN DENY HIS INVOLVEMENT. IF TP BUS DAMAGE TO
PRODUCE CCTV TO SHOW OUR VEHICLE IS CLOSE TO IT THEN IT IS
NOT EASY TO ESCAPE LIABILITY. OTHERWISE CAN REJECT TP CLAIM

16/1/18 11/1/18

Email/Telegram to see if there is any photo / video

PRELIMINARY 21/03/19

SINCE SBS IS UNABLE TO PRODUCE CCTV. BOTH PARTIES
SHOULD EQUALLY SHARE THE LIABILITY. I WAS UNABLE TO EXPLAIN MINOR DAMAGE TO HIS VEH.

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

8/10 S\$ 465

(1 days)

Reduction:

44%

Email

Call

FINAL SETTLEMENT

Date/Time:

22/11/19

Confirm with:

Karen

Email

Call

Final Liability:

50%

(Agreed / Assessed) BOLA S/N No.:

NIL

If NO or B 28, Ass. Lia: 50%

Repair Cost:

\$465

S\$ 232.50

Loss of Rental (LOR)

S\$

(- days)

Loss of Use (LOU):

245

S\$ 137.50

(\$ 225 x 1 days)

Loss of Income (LOI):

S\$ -

(\$ - x - days)

LOR only

LOU only

LOR + LOU

LOR + LOI

[Tick only one]

GIA/LTA Search

S\$ 5.00

Medical:

S\$ -

Disbursement:

S\$ -

Legal Cost

S\$ -

Total:

S\$ 375

Global Sum S\$:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$ 375

Name 1:

SMRT BUSES LTD

Payee 2: (Strike if N.A.)

S\$

Name 2:

Payee 3: (Strike if N.A.)

S\$

Name 3:

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

TP

3) Survey fee:

\$320

19/1/18 11/1/18 11/1/18 11/1/18 11/1/18 11/1/18 11/1/18 11/1/18 11/1/18 11/1/18



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AIG ASIA PACIFIC INSURANCE PTE LTD

Ref : CC3/AIG16021029/K1yg3

78 SHENTON WAY #08-16
CHARTIS BUILDING
SINGAPORE 079120

Date : 04-11-2016



Code : AIG

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SFR 11C	Veh. Inspected	SMB 1615E
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	04/11/2016

2. Vehicle Particulars & Condition

Make & Model	c.c	0
Engine No.	HIDDEN	Year of Reg.
Chassis No.		Colour
Odometer	-	Steering
Brakes		Modification
General		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

--

5. General Information

Accident Date	21/05/2016	Inspection Date	03/11/2016
Survey held at	SMRT AUTOMOTIVE SERVICES PTE LTD 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705		

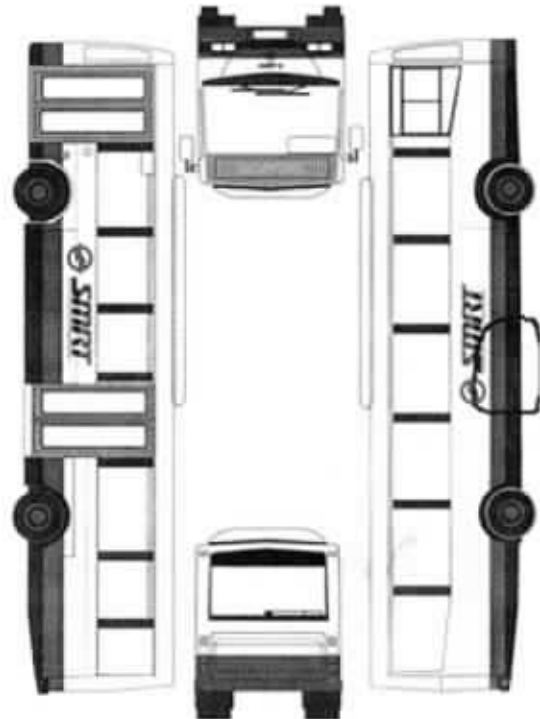
5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
--

SMRT Accident Vehicle Repair Estimates

Section A - To be completed by claims Advisor/Duty officer at Accident Reporting Centre

Reg. No : SMB1615E
Ref. No : BUS/05/16/1031
Reg. Date : 01/01/1900
Vehicle Type : BUS -12M
Make : MAN
Model : MAN
Name of Driver : Zhang Zhijun
Type of Accident : HEAD TO SIDE
Date / Time of Accident : 22/05/2016 03:25:00 PM
Accident Reported Date / Time : 23/05/2016 12:00:00 AM
Surveyor is Required? : Yes
Survey by : AIG
Vehicle is Towed Back? : No
Towed Back Date/Time :
Replacement Vehicle issued? : No
Accident Repair Job Card No :
Special Instruction to ARC,if any :
centre right side portion scratches
Prepared Date : 24/05/2016 01:52:38 PM



After Repair photo

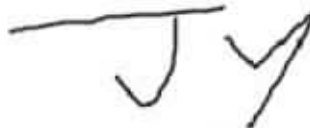
Section B - To be Completed by Service Advisor, Accident Repair Centre

Chassis No : Mileage : 0

Work Shop : Repair Completed Date / Time :

Summary of Repair Estimates

	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Charges :	530.00	0.00
Total Spray Painting Charges :	300.00	0.00
Total Material Charges :	0.00	0.00
Other Charges :	0.00	0.00
TOTAL :	830.00	0.00
Lum Sum Total :	0.00	0.00
No. of Repair Days :	3.00	0.00
Prepared / Adjusted By :		
Arc / Surveyor Sign Off Date :	03/11/2016 01:07:23 PM	01/01/1900 12:00:00 AM



Prepared / Adjusted Date :

Remarks :

Prepared Date : 03/11/2016 01:07:23 PM

Section C - To be Completed by Admin Assistant, Accident Repair Centre, Upon Completion of Repair

Quotation No :	Invoice No :
Quotation Date :	Invoice Date :
Invoice Amount :	Prepared Date :

Section D - Details of Repair Estimates**Part 1 - Labour Works**

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REMOVE & INSTALL ALL ABOVE ITEMS AND REPAIR OTHERS DAMAGED AFFECTED AREAS.	530.00	0.00
Total Labour	530.00	0.00 265

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
PROVIDE LABOUR AND MATERIAL TO PUTTY AND RESPRAY ABOVE REPAIR ITEMS	300.00	0.00 200
Total Spray Painting & Panel Beating	300.00	0.00

Part 3 - Other Costs - Accident and Accident Repair Related Expenses

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Other Costs		

Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock No	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Recommendation	Surveyor Approved	Photos Attached
TOTAL MATERIALS										
TOTAL MATERIALS(Discounted)							0.00	0.00		

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check	LT Check
TOTAL SUPPLEMENTARY MATERIALS									

Kelvin CC/16/16
M 2/11/16

Text size * -

Enquire Transfer Fee**Vehicle Details**

Vehicle No. : SMB1615E

Vehicle Type : H20 - Public Transport Bus/Coach/Minibus

Vehicle Attachment 1 : Air-Conditioned

Vehicle Scheme : OmniBus (SMRT - ARF-exempted)

Vehicle Make : MAN

Vehicle Model : NL 320F (A22) 11L AUTO ABS TURBO

Chassis No. : WMAA22ZZ3F7002596

Propellant: Diesel

Engine No. : 50339550983946

Engine Capacity : 10518 cc

Maximum Power Output:-

Maximum Laden Weight:18000 kg

Unladen Weight: 11280 kg

Year Of Manufacture: 2014

Original Registration Date: 03 Feb 2015

Lifespan Expiry Date : 02 Feb 2032

Road Tax Expiry Date : 02 Feb 2017

Inspection Due Date : 02 Feb 2017

Intended Transfer Date : 03 Nov 2016

CO2 Emission: -

The current road tax expiry is 02 Feb 2017. You may renew the road tax from 03 Nov 2016 with all pre-requisite(s) fulfilled. If the road tax is renewed after 02 Feb 2017, late renewal fee(s) will be imposed. Please use [Enquire Road Tax Payable](#) to check on the late fee(s) payable.

Road tax, including Over Payment (if any), of a vehicle will follow the vehicle to the new registered owner when its ownership is being transferred.

Amount Payable (From 03 Feb 2017 to 02 Aug 2017)

	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Transfer Fee :	11.00	-	11.00
Sub Total :			11.00
Nett Road Tax Amount (After Offsetting Over Payment) :	850.00	-	850.00
Total Amount Payable :			861.00

Amount Payable (From 03 Feb 2017 to 02 Feb 2018)

	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Transfer Fee :	11.00	-	11.00
Sub Total :			11.00
Nett Road Tax Amount (After Offsetting Over Payment) :	1,700.00	-	1,700.00
Total Amount Payable :			1,711.00

You may print this page for reference.

GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE

IMPORTANT NOTE : Please submit the completed Addendum form to the same Authorised Reporting Centre with whom you submitted the Original Report.

ADDENDUM

(A) PARTICULARS OF PERSON MAKING THE AMENDMENTS:

Original Report No : MLHM16083632 Vehicle Registration No : SFR 11C
Name(as shown in NRIC): Tan Peng Koon
(*Vehicle Driver / Vehicle Owner) (*) Please delete as appropriate
NRIC/~~Passport~~ No : S0263054J
Address : 11C Hua Guan Avenue, Singapore 589105
Contact (Tel) : _____ (H/P) : 96239192
(Email) : _____
Date of Accident : 22/05/2016 Time of Accident : 15:25
Place of Accident : Orchard Link
Insurance Company : AIG Asia Pacific Insurance Pte Ltd

(B) ADDITIONAL INFORMATION / AMENDMENTS:

I have made a report on the above mentioned accident and would like to include additional information or make the following amendments:

Attached Photographs.


Signature of Vehicle Owner / Driver

Date: 12 JUL 2016

10 Anson Road #06-16 International Plaza Singapore 079903 Phone : + 65 6224 0010 Fax : +65 6224 0030
Operating Hours : Monday to Friday 9am to 5pm

Status of Driving Licence

Licence No. :	S0263054J
Status of Driving Licence :	Valid
Class of Driving Licence :	2,2A,2B,3
Expiry Date :	Valid for life unless revoked, suspended or disqualified.

The above information is accurate as at 09/11/2016 12:01 AM.

Report Remarks Entry - CC3/AIG16021029/K1kb3

Remarks

Remarks

Add

Remarks 1	By	On
<input type="checkbox"/> SMB 1615E ; SFR 11C	LSH1	4/11/2016 1:53:56 PM
<input type="checkbox"/> EST:\$830—SUR: KALVIN—WKSP: SMRT AUTOMOTIVE SERVICES PTE LTD	LSH1	4/11/2016 1:54:19 PM
<input type="checkbox"/> FILE PASS TO JAS	LSH1	9/11/2016 8:13:53 AM
<input type="checkbox"/> 181116 File pass to Shanthi to call OI.-Vic	VAS	18/11/2016 8:38:02 AM
<input type="checkbox"/> 05122016 - CALLED OI MR TAN @96239192. OI CONFIRM NOT AWARE OF THE ACCIDENT. OI SOLD OFF HIS OLD VEHICLE AND NO CCTV FOOTAGE WITH HIM EITHER, TRAFFIC POLICE DID NOT GET BACK TO HIM IN REGARD TO HIS REPORT . - VAS	VDR	5/12/2016 4:06:10 PM
<input type="checkbox"/> 29122016 - OI INFORMED NO UPDATES FROM TRAFFIC POLICE TILL DATE - VAS	VDR	29/12/2016 2:33:37 PM
<input type="checkbox"/> 29122016 - FILE PASS TO JAS - VAS	VDR	29/12/2016 2:33:56 PM
<input type="checkbox"/> TP SCREEN SHOT PHOTOS CANNOT PROVE THAT OI HIT HIS STATIONARY VEHICLE...TO REQUEST TP VIDEO TO PROVIDE FOR OUR FURTHER CONSIDERATION	KPW	19/3/2018 10:59:16 AM
<input type="checkbox"/> FILE TRANSFER TO BEVAN FROM JAS	KPW	19/3/2018 2:25:55 PM
<input type="checkbox"/> No CCTV and PIR, however your insured mentioned he has CCTV. (Eileen, 01/06/2018)	LWY	8/6/2018 9:45:52 AM
<input type="checkbox"/> OI GIA report no photos. Jenny (Lai Huat) sends to us. (Oli, 19/09/2018)	LWY	19/9/2018 9:12:06 AM
<input type="checkbox"/> You may proceed as suggested to reject claim at this juncture. In the event that TP appeal and 50/50 settlement is required, in view that there were damages to the front left portion of OIV, kindly cleared insured of the basis of settlement before proceeding on 50/50. (Chee Heng, 19/09/2018)	LWY	23/11/2018 11:19:05 AM
<input type="checkbox"/> Sent rejection email to TP. (Oli, 23/11/2018)	LWY	23/11/2018 12:15:54 PM
<input type="checkbox"/> SMRT maintain to recover in full based on BOLA s15. (Eileen, 12/12/2018)	LWY	15/1/2019 4:38:00 PM
<input type="checkbox"/> Spoke to Chee-Heng - Need to clear OI on 50% first (TP no evidence), as AIG will follow up with letter once settled. OI does not seem to be AIG customer presently. (Oli, 15/01/2019)	LWY	15/1/2019 6:20:22 PM
<input type="checkbox"/> File passed to Khanchna for handling. (Oli, 25/06/2019)	LWY	25/6/2019 1:32:52 PM
<input type="checkbox"/> SENT E-MAIL TO OI- L: 50/50	KCN	21/8/2019 11:24:30 AM
<input type="checkbox"/> Spoken to OI. He said that he had sold the car and no longer with AIG. He is agreeable to let Insurance to settle the matter.	KCN	21/8/2019 11:39:40 AM

Khanchna (LKK Auto)

From: Khanchna (LKK Auto)
Sent: Thursday, 26 September 2019 3:54 PM
To: Karen Chan Siau Chin (Auto Svcs/Claims & IA/Claims & IA/Buses)
Cc: Admin A
Subject: OFFER - ACCIDENT INVOLVING SMB 1615E (TP) & SFR 11C (AIG) ON 22/05/2016

Tracking:	Recipient	Delivery
	Karen Chan Siau Chin (Auto Svcs/Claims & IA/Claims & IA/Buses)	
	Admin A	
	shupei@lkkauto.com	Delivered: 26/9/2019 3:54 PM
	olivialau@lkkauto.com	Delivered: 26/9/2019 3:54 PM
	Meikwan@lkkauto.com	Delivered: 26/9/2019 3:54 PM

**Without Prejudice
(save as to costs)**

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement on a **50%** liability basis as follows: -

1. Cost of Repair	\$ 465.00
2. Loss of Rental (1 day x \$275.00)	\$ 275.00
Total	\$ 740.00
50%	\$ 370.00
3. LTA/GIA Search Fee	\$ 5.00
TOTAL	<u>\$ 375.00</u>

Please confirm acceptance.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



AR REGISTERED
SMRT AUTOMOTIVE SERVICES PTE LTD
60 Woodlands Industrial Park E4
Singapore 757705
Tel : 65 6866 2652
Fax : 65 6368 7421
www.smrt.com.sg

via LKK
AIG Asia Pacific Insurance Pte Ltd
AIG Building
78 Shenton Way #07-16
Singapore 079120

SMRT Ref. BUS/05/16/1031/AW
Date : 19 January 2017

Dear Sirs,

ACCIDENT INVOLVING SMB1615E AND SFR11C ON 22/05/2016 ALONG ORCHARD LINK
TOWARDS ORCHARD TURN ON 22/05/2016.

LETTER OF CLAIM

We claim on behalf of SMRT BUSES LTD, owner/hirer of the vehicle Reg. No.: SMB1615E. Your driver's negligent driving has caused the above accident. As a result, my client has suffered the following losses:-


1. Cost of Repair	:	\$ 465.00
2. Loss of Use for 1 day @ S\$ 275 /day	:	\$ 275.00
3. Loss of Rental for days @ S\$ /day	:	
4. Loss of Income for days @ S\$ /day	:	
5. Police Report/ SAS Report/ LTA Search Fee	:	
6. Survey Fee	:	\$ 5.00
7. Others	:	
Total Claims		\$ 745.00

We enclose the following documents :

<input checked="" type="checkbox"/> Repair Invoice	<input type="checkbox"/> Letter of Authorisation
<input type="checkbox"/> Survey Report	<input checked="" type="checkbox"/> LTA Search result
<input checked="" type="checkbox"/> Photographs _____ pcs	<input checked="" type="checkbox"/> Others :
<input type="checkbox"/> Investigation results	1. LAID UP REPORT
<input type="checkbox"/> Proof of Loss of Use/Rental/Income	2. Photocopy of Bus Driver's driving license
<input checked="" type="checkbox"/> Police / SAS report of _____	3. _____

We look forward to your confirmation to settle our claims within 15 days from the date of this letter. Payment by cheque shall be crossed and made payable to SMRT BUSES LTD

Yours sincerely,
SMRT AUTOMOTIVE SERVICES PTE LTD


Audrey Woo
For Manager, Claims
Claims Department

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorized Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	24/05/2016 12:03
Date Of Accident	22/05/2016 15:25
Exact Location Of Accident	ORCHARD LINK TOWARDS ORCHARD TURN
Country/State of Loss	Singapore

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SMB1615E
Insured/Policyholder	
Name Of Registered Owner	SMRT BUSES LTD
Co Reg No	198202292D
Email Address	NOEMAIL
Mobile Phone No	
Alternative Phone No	Office-80000000

Vehicle Particulars

Manufacturer	MAN
Model	BUS
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	No
If No, Please state action to be taken	Third Party
Vehicle Category	Bus

Insurance Company

Name of Insurance Company	First Capital Insurance Ltd
Type Of Coverage	Third Party
Fleet Policy	Yes
Policy Number	D-II027592MF8P
Cover Note Number	

Driver

Name of Driver	ZHANG ZHIJUN
Work Permit No	0 75726031
Date Of Birth	16/03/1986
Occupation	Outdoor
Date Of Driving Pass	14/10/2013
Driving Experience	2 Years And 7 Months
Gender	Male
Mobile Number	
Fax Number	
Contact Number	
EMail Address	NOEMAIL

Address

Postcode

Was driver an employee of the Insured's Company Yes

If No, Relationship of the Driver with the Insured

Vehicle Registration Number of Driver's Own Vehicle

Insurance Company of Driver's Own Vehicle

General Information of the Accident

Type Of Accident Collision- Head to Side

Weather Conditions Clear

Road Surface Dry

Other Information

Was any foreign vehicle involved in this accident? No

Was any body injured in the Accident? No

Was any other material or property damaged? No

Was there any video captured by Car Camera? No

Number of Passengers (Including Driver) 1

Details of Police Action

Was the accident reported to the police? Yes

If Yes, Please state which Police Station

Police Station Name Woodlands East N.p.c

Police Station Address ROAD: 3 WOODLANDS DRIVE 63 , POSTCODE: 737890 , COUNTRY: Singapore

Police Station Contact TEL NO: - FAX NO:

Was notice of intended Prosecution given? No

If Yes, against whom?

Circumstances of Accident

ON THE ABOVE-MENTIONED DATE/TIME, I WAS TRAVELLING ON THE EXTREME LEFT LANE ALONG ORCHARD LINK TOWARDS ORCHARD TURN. TRAFFIC WAS HEAVY AND I WAS MOVING SLOW. WHEN I GLANCED AT MY BUS RIGHT SIDE MIRROR, I NOTICED A BLACK CAR BEHIND COMING VERY CLOSE TO MY BUS AND IT LOOKED LIKE IT MIGHT HAD HIT ONTO MY BUS RIGHT SIDE PORTION. I ALIGHTED TO MAKE A CHECK AND DISCOVERED THAT THERE WERE SCRATCHES ON THE RIGHT SIDE OF MY BUS. THE DRIVER OF THE BLACK CAR DROVE OFF WITHOUT STOPPING. NOBODY WAS INJURED.

Are accident photos available for attachment? Not available due to circumstances of accident



SINGAPORE POLICE FORCE



T/20160522/2106

1 of 3

Police Station Of Origin:
Woodlands East N.P.C.
3 Woodlands Drive 63 SINGAPORE 737890
Tel No: 1800-7679999

Report No. T/20160522/2106

REPORT OF A TRAFFIC ACCIDENT

Date/Time Report Made: 22/05/2016 21:05	Vide Report No.:	Station Diary No.: 113
--	------------------	---------------------------

Informant's Particulars

Name of Informant: ZHANG ZHIJUN			Address: C/O APT BLK 2 WOODLANDS SECTOR 2 #01-01 BLK B #12-18 SINGAPORE 737723		
ID Type / ID No.: FIN NO / G2291134T			Contact No.: Home/Office: Mobile: 86214923		
Nationality: CHINESE			Email:		
Sex: Male	Age: 30	Date of Birth: 16/03/1986	Type of Informant: Driver		
Race: Chinese			Language: Mandarin		Institution / School Name:
Occupation: Bus driver			Driving Licence Information: Class: 3,4A Date of Expiry:		

General Information of the Accident

Type of Accident:	Non-Injury Hit and Run	Drink Drive: No	Date/Time of Accident: 22/05/2016 15:25	Type of Location: Straight Road
Location: Along Road 1 ORCHARD LINK ORCHARD TURN				
Weather: Clear		Road Surface: Dry		Road Speed Limit:
Traffic Flow:		Traffic Control: Traffic Light - Working		Traffic Volume: Heavy
Type of Collision: Between Moving Vehicles - Side Swipe - Same Direction				Anyone conveyed by ambulance: No

Details of Vehicle Involved

Vehicle No.	Type	Make	Model	Color	Condition	No of
SFR11C	Car	VOLVO		Black		0
SMB1615E	SMRT BUS	MAN		Red	Slightly Damaged	20

Details of Person Involved

Any Pedestrian Involved: No	
No. of Pedestrians Injured: NIL	Use of Pedestrian Crossing: NA



**SINGAPORE
POLICE FORCE**



T/20160522/2106

2 of 3

Police Station Of Origin:
Woodlands East N.P.C.
3 Woodlands Drive 63 SINGAPORE 737890
Tel No: 1800-7679999

Report No. T/20160522/2106

CONTINUATION OF REPORT

Driver				
Name	ZHANG ZHIJUN		ID No.	G2291134T
Related Vehicle	NIL		Contact No.	86214923
Hospital/Clinic	NIL		Class of Driving Licence & Expiry Date	Class: 3,4A Date of Expiry: NIL
Date Treatment	NIL	Date Discharge	NIL	
No. of Days granted Medical Leave	NIL	Degree of Injury	NIL	

Brief Details.

On 22/05/2016 at about 1526hrs, I was driving SMRT bus(SMB1615E) on the extreme left lane along Orchard link towards Orchard turn. There were about 20 passengers inside my vehicle. Vehicles ahead of me were moving in a slow speed due to heavy traffic congestion and I was driving about 5km/h. My vehicle soon came to a stop as the vehicle ahead of me had stopped. When looking through the right side mirror, I noticed that on my right side, there was black colour saloon car bearing SFR 11C was going straight also, however it was very near towards my vehicle right side and it look like it might had hit onto the right side of my vehicle. Feeling something was amiss, I immediately came out of my vehicle to make a check, and discovered there were scratches mark on the right side of my vehicle. Cost of damage unknown. The vehicle bearing SFR 11C then drove off without stopping. I manage to take a glance and it was a Chinese driver of unknown further description. There are cctv around my vehicle. No police or ambulance at scene. No one was injured. I was advised by my company to make a Police report. I last checked my vehicle was on the same day at about 1501hrs, and there was no scratches.



**SINGAPORE
POLICE FORCE**



T/20160522/2106

Police Station Of Origin:
Woodlands East N.P.C.
3 Woodlands Drive 63 SINGAPORE 737890
Tel No: 1800-7679999

3 of 3

Report No. T/20160522/2106

CONTINUATION OF REPORT

Sketch Plan

Informant is not able to provide sketch plan

IMPORTANT: Please attach a copy of your vehicle's Insurance Certificate to this report. If you don't have the certificate with you now, please fax a copy to 65474885 stating the **report number** as reference.

Signature Of Officer Recording The Report: J / Staff Sgt LIAU WEI LI 	Signature Of Informant: 
Signature Of interpreter: Not applicable	Date/Time: 22/05/2016 21:05
Officer In Charge Of Case: TP / HRT / Sr Staff Sgt ANG YI TING STEPHANIE Contact No.: 65476180	Classification Of Case:

Authentication Stamp
NP168



CENTERAISL
SMB1615E

22/05/2016 15:26:46



CENTERAISL
SMB1615E

22/05/2016 15:26:45





Accident Vehicle Laid-Up Report

Registration No. : SMB1615E Accident Case No. : BUS/05/16/1031

Make / Model : MAN NL320F(A22) Ref. No. : 24085827

Date and Time Vehicle off-road for Accident Repair : 06.11.2016 08:02:55

Date and Time Repair Completed : 13.12.2016 09:03:15

Remarks :

Generated by : CATHERINELEE

Printed on : 20.12.2016

...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	11 Jul 2016 Edit Reg		03 Nov 2016 00:00 Edit Adj Rpt	S\$465.00 Edit Estimates	S\$465.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	Tan Peng Koon, ID: S0263054J								
Main Claimant:	SMRT BUSES LTD, Co. Reg. No.: 198202292D								
Vehicle Reg. No.:	SMB1615E	Date of Loss:	22/05/2016 15:00 - :59 [15 Months and 19 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 5531542188SG	Policy/Cover Note No.:	2100278208 (Comprehensive)						
Vehicle Reg. No. (Insured):	SFR11C	Policy No. (Claimant):	D-11027592MFBP						
		Excess:							
Repairer:	SMRT Automotive Services Pte Ltd (Woodlands) 60 Woodlands Industrial Park E4, 757705 Woodlands - Tel: 68662628								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Loh, Chee-Heng] Chee-Heng.Loh@aig.com								
Claimant's Insurer:	MS First Capital Insurance Ltd (HQ) - Tel: 62222311								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KALVIN ANG WEI KUN] ... [Final Rpt due 15/11/2016]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
There are no mail for this case.									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SMB1615E (5531542188SG)
[SFR11C]
TP
SMRT BUSES LTD
May 22 2016 3:00PM
[Tan Peng Koon]
SMRT Automotive Services Pte Ltd

Upload Documents Upload Photos Compose New Letter Upload Video Upload Audio			View View in Browser	
Letters/Correspondences			1 per page <input type="checkbox"/>	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	(Draft)	Third Party Express Settlement - Payment Breakdown		Edit
Assessment Reports			1 per page <input type="checkbox"/>	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
1	07/11/16 10:58	Accident Statement <small>From: SC - Reg. No: SFR11C, Claimant: TAN PENG KOON</small>		Load HTM
Photos/Images			3 per page <input type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	04/11/16 15:13	Odometer Reading		Load JPG <input type="checkbox"/>
2	04/11/16 15:13	Chassis Number		Load JPG <input type="checkbox"/>
3	04/11/16 15:13	General View		Load JPG <input type="checkbox"/>
4	04/11/16 15:13	General View		Load JPG <input type="checkbox"/>
5	04/11/16 15:13	General View		Load JPG <input type="checkbox"/>
6	04/11/16 15:13	General View		Load JPG <input type="checkbox"/>
7	04/11/16 15:13	General View		Load JPG <input type="checkbox"/>
8	04/11/16 15:13	General View		Load JPG <input type="checkbox"/>
9	04/11/16 15:13	General View		Load JPG <input type="checkbox"/>
10	04/11/16 15:13	General View		Load JPG <input type="checkbox"/>
11	04/11/16 15:13	General View		Load JPG <input type="checkbox"/>
12	21/12/16 16:01	Reinspection Photo		Load JPG <input type="checkbox"/>
13	21/12/16 16:01	Reinspection Photo		Load JPG <input type="checkbox"/>
14	21/12/16 16:01	Reinspection Photo		Load JPG <input type="checkbox"/>
15	21/12/16 16:01	Reinspection Photo		Load JPG <input type="checkbox"/>
16	21/12/16 16:01	Reinspection Photo		Load JPG <input type="checkbox"/>
17	21/12/16 16:01	Reinspection Photo		Load JPG <input type="checkbox"/>
Documentation			1 per page <input type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	04/11/16 15:12	TP ESTIMATE - MARKED		Load PDF
2	04/11/16 15:12	TP GIA REPORT		Load PDF
3	19/09/18 11:39	OI GIA (including damage photos) <small>OI GIA (including damage photos)</small>		Load PDF
4	21/08/19 11:34	EMAIL TO OI		Load PDF
5	06/12/19 08:20	WORKSHOP INVOICE		Load PDF
6	06/12/19 08:20	AUTHORISATION TO ACT FORM		Load PDF
7	06/12/19 08:20	Release Voucher		Load PDF
8	06/12/19 08:20	LTA SEARCH		Load PDF
9	06/12/19 08:20	LOD		Load PDF

Documents Checklist

DOCUMENTS CHECKLIST			Reset Save Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SFR11C (Insd veh)	Model:	MAN NL320F (A22) 10.5 D
	SMB1615E (TP veh)		(M)
Date of Accident:	22/05/2016		

Global Sum Settlement	:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Repair Estimate	:	\$	830.00
Final Repair Cost	:	\$	232.50
Loss of Use	:	\$	137.50
Rental (if any)	:	\$	0.00
LTA / GIA Search Fee	:	\$	5.00
Others:	:	\$	0.00
	:	\$	
Final Settlement Sum	:	\$	375.00

1.00 days at \$275.00 per day
days

Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability 50 (%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: _____

BOLA Liability: _____ (%) Assessed Liability (*): _____ (%)

* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	SMRT Buses Ltd	:	\$ 375.00
2)		:	\$
3)		:	\$

JOANNE LEE KHANG MIN

06 Dec
2019

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report;
Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG16021029/K1KB3Q2

Date: 06/12/2019

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 2100278208
 Claimant: SMB1615E Insured Vehicle No : SFR11C
 Vehicle No : SMB1615E
 Date of Loss: 22/05/2016 Nature of Claim: TP Claim No: 5531542188SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SMB1615E**
 Make & Model: MAN NL320F (A22), 10.5 D (M) Engine No: 50339550983946
 Reg. Date: 03/02/2015 (Man. Year: 2014) Chassis No: WMAA22ZZ3F7002596
 Colour: White Odometer: 94405 km
 Engine Capacity: 10518 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 275/70 R22.5 Rear Tyre Size: 275/70 R22.5 (D)
 Front Left Side: Bridgestone 4 mm Rear Left Side: Bridgestone 4/4 mm
 Front Right Side: Bridgestone 4 mm Rear Right Side: Bridgestone 4/4 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	0.00	0.00	0.00	
Miscellaneous Items	0.00	0.00	0.00	
Labour	830.00	465.00	365.00	43.98
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Nett Amount (S\$)	830.00	465.00	365.00	43.98
+ Loss of Use (1.0 x S\$275.00/day) (S\$)		275.00		
		(S\$) 740.00		
Liabale Amount (50.00%) (S\$)		370.00		
+ Doc/Search Fee (S\$)		5.00		
Nett Liability (S\$)		375.00		

INSPECTION

Date of Assignment: 03/11/2016
 Date Inspected: 03/11/2016 Inspected At: SMRT Automotive Services Pte Ltd (Woodlands)
 60 Woodlands Industrial Park E4
 Singapore 757705
 Estimated Period of Repair: 1.0 days

Adjuster: KALVIN ANG WEI KUN

Manager: Khanchna Pothuraj

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

There are no new parts selected.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO REMOVE & INSTALL ALL ABOVE ITEMS AND REPAIR OTHERS DAMAGED AFFECTED AREAS	New	530.00	265.00
2	PROVIDE LABOUR AND MATERIAL TO PUTTY AND RESPRAY ABOVE REPAIR ITEMS	New	300.00	200.00
Gross Labour Cost (\$\$)			830.00	465.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >