

**Olivia Lau (LKKAUTO)**

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**Subject:** III 3rd party claim - You Insured:SHD4364H, Our Customer:SKM4327H, DOA:19/10/2016\*\*\*LKK REF:CC3/III16020059/yb3

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**From:** Jas Khine (LKKAUTO)

**Sent:** Thursday, 27 October 2016 11:24 AM

**To:** Keion Toh

**Cc:** assignments; Admin A

**Subject:** RE: III 3rd party claim - You Insured:SHD4364H, Our Customer:SKM4327H, DOA:19/10/2016\*\*\*LKK REF:CC3/III16020059/yb3

**WITHOUT PREJUDICE**

Dear Keion,

Please proceed as proposed.

Thank you.

Best Regards,

**Jas Khine** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2928 | email: [jaskhine@lkkauto.com](mailto:jaskhine@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Keion Toh [<mailto:keion.toh@wearnes.com>]

**Sent:** Thursday, 27 October, 2016 10:57 AM

**To:** Jas Khine (LKKAUTO) <[jaskhine@lkkauto.com](mailto:jaskhine@lkkauto.com)>

**Cc:** assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: III 3rd party claim - You Insured:SHD4364H, Our Customer:SKM4327H, DOA:19/10/2016\*\*\*LKK REF:CC3/III16020059/yb3

Hi Jas,

Can we confirm loss of use of \$100/day or loss of rental of \$160/day before GST since the liability is 100% in our customer's favour?

Thank you.

Best Regards,

**Keion Toh**

Service Consultant

Body & Paint – Insurance Claim

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[keion.toh@wearnes.com](mailto:keion.toh@wearnes.com)

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[<mailto:jaskhine@lkkauto.com>]

**Sent:** Thursday, 27 October 2016 10:42 AM

**To:** Keion Toh <[keion.toh@wearnes.com](mailto:keion.toh@wearnes.com)>

**Cc:** assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: III 3rd party claim - You Insured:SHD4364H, Our Customer:SKM4327H,  
DOA:19/10/2016\*\*\*LKK REF:CC3/III16020059/yb3

### **WITHOUT PREJUDICE**

Dear Keion,

Further to the below matter.

Please be informed that the liability is clear as per BOLA settlement guideline and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

Kindly arrange to survey of your client's vehicle asap.

Thank you.

Best Regards,

**Jas Khine** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2928 | email: [jaskhine@lkkauto.com](mailto:jaskhine@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Shu Pei (LKKAuto)

**Sent:** Friday, 21 October, 2016 2:09 PM

**To:** Keion Toh <[keion.toh@wearnes.com](mailto:keion.toh@wearnes.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; Jas Khine (LKKAuto) <[jaskhine@lkkauto.com](mailto:jaskhine@lkkauto.com)>; Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

**Subject:** RE: III 3rd party claim - You Insured:SHD4364H, Our Customer:SKM4327H,  
DOA:19/10/2016\*\*\*LKK REF:CC3/III16020059/yb3

Dear Keion,

Thank you for your email.

Please be informed that we are currently **pending for our insured's report**.

Kindly note that for liability, claim negotiation and settlement, please contact Jas at 6841 2928.

Our respective case handler will look into the matter and revert to you in due course.

Thank you.

***To check availability of the case handler , you may contact the undersigned.***

Best Regards,

**Shu Pei** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366-0055 | email: [shupeilkkauto.com](mailto:shupeilkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Keion Toh [<mailto:keion.toh@wearnes.com>]

**Sent:** Friday, 21 October, 2016 10:10 AM

**To:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** III 3rd party claim - You Insured:SHD4364H, Our Customer:SKM4327H, DOA:19/10/2016

Dear LKK,

Please see attached and kindly let me know the liability of this case which our customer is claiming against III insured.

Request for 100% direct settlement.

Thank you.

Best Regards,

**Keion Toh**

**Service Consultant**

**Body & Paint – Insurance Claim**

**Wearnes Automotive Pte Ltd**

45 Leng Kee Road Singapore 159103

T (65) 6473 1488 D (65) 6378 9333 F (65) 6479 1067 M (65) 8126 1237

[www.wearnesauto.com](http://www.wearnesauto.com) [keion.toh@wearnes.com](mailto:keion.toh@wearnes.com)

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