# **Hsiao Tong (LKKAuto)**

Suhaimi Saidi <suhaimisaidi8069@gmail.com> From: Tuesday, 6 July 2021 4:33 PM Sent: Hsiao Tong (LKKAuto) To: Fwd: [EXTERNAL] - Re: FW: \*URGENT\* RE: [III]: SKM4327H DOA 19.10.2016 // LKK Subject: Ref: CC3/III16020059/T1pb3 Dear Hsiao Tong, As per Dhanya email below, please submit your report. Regards Suhaimi Saidi Hp:93865752 For Wearnes Automotive Pte Ltd Sent from my iPhone Begin forwarded message: From: "Dhanya B.Purushothaman" < Dhanya@iii.com.sg> Date: 6 July 2021 at 2:28:04 PM SGT To: Suhaimi Saidi <suhaimisaidi8069@gmail.com> Cc: "Hsiao Tong (LKKAuto)" <chewht@lkkauto.com>, Evelyn Chan <EVELYNC.ISP@gmail.com> Subject: RE: [EXTERNAL] - Re: FW: \*URGENT\* RE: [III]: SKM4327H DOA 19.10.2016 // LKK Ref: CC3/III16020059/T1pb3 Dear Saidi, Please close and submit your charges. If anything comes up, we will let you know. Regards Dhanya From: Suhaimi Saidi <suhaimisaidi8069@gmail.com> Sent: Tuesday, 6 July 2021 12:17 pm To: Dhanya B.Purushothaman < Dhanya@iii.com.sg> Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Evelyn Chan <EVELYNC.ISP@gmail.com> Subject: [EXTERNAL] - Re: FW: \*URGENT\* RE: [III]: SKM4327H DOA 19.10.2016 // LKK Ref: CC3/III16020059/T1pb3 Dear Dhanya,

Kindly advise and revert on this.

Regards

Suhaimi Saidi Hp:93865752 For Wearnes Automotive Pte Ltd

On Wed, 30 Jun 2021 at 15:31, Suhaimi Saidi < <a href="mailto:suhaimisaidi8069@gmail.com">suhaimisaidi8069@gmail.com</a>> wrote: Dear Dhanya, We refer to the above matter. We have send the AR letters and tried to contact our client for the owner signature but to no avail. Enclosed herewith the reply from singpost, our letter was rejected because no such person/name. Please let us undertake the settlement for closure of the matters. Kindly advise and revert urgently. Regards Suhaimi Saidi Hp:93865752 For Wearnes Automotive Pte Ltd

From: Hsiao Tong (LKKAuto) < <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a>>

Sent: Monday, 1 February 2021 11:27 am

To: Christine Yow <christine.yow@wearnes.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: \*URGENT\* RE: [III]: SKM4327H DOA 19.10.2016 // LKK Ref: CC3/III16020059/T1pb3

Without Prejudice
Dear Christine,
Further to our below email.
Kindly let us have a copy of the authorisation to act signed by the car owner for our closure.
Please let us hear from you within the next 10days. Thanks.
Best Regards,
Hsiao Tong, Chew (Ms)   Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742-3197   Email: <u>chewht@lkkauto.com</u>   Fax: 6741 4108
HQ: Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25   S(408933)
From: Hsiao Tong (LKKAuto)
Sent: Monday, 31 August 2020 4:49 PM To: 'Christine Yow' < <a href="mailto:christine.yow@wearnes.com">christine.yow@wearnes.com</a>
Cc: Admin A <admin-a@lkkauto.com> Subject: RE: *URGENT* RE: [III]: SKM4327H DOA 19.10.2016 // LKK Ref: CC3/III16020059/T1pb3</admin-a@lkkauto.com>
Without Prejudice

Hi Christine,

Any update? Thanks.
Best Regards,
Hsiao Tong, Chew (Ms)   Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742-3197   Email: <u>chewht@lkkauto.com</u>   Fax: 6741 4108
HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25   S(408933)
From: Hsiao Tong (LKKAuto)  Sent: Friday, 17 July 2020 8:08 AM  To: Christine Yow < <a href="mailto:christine.yow@wearnes.com">christine.yow@wearnes.com</a>
Cc: Admin A <admin-a@lkkauto.com> Subject: RE: *URGENT* RE: [III]: SKM4327H DOA 19.10.2016 // LKK Ref: CC3/III16020059/T1pb3</admin-a@lkkauto.com>
Without Prejudice
Hi,
Any update? Thanks.
Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

#### LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: <u>chewht@lkkauto.com</u> | Fax: 6741 4108

HQ: Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25

S(408933)

From: Christine Yow <christine.yow@wearnes.com>

Sent: Friday, 12 June 2020 9:45 AM

To: Hsiao Tong (LKKAuto) < <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a>>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: \*URGENT\* RE: [III]: SKM4327H DOA 19.10.2016 // LKK Ref: CC3/III16020059/T1pb3

Hi,

We are still trying to get owner to re-sign on the ATA.

#### **Christine Yow**

Administrator

**Body & Paint** 



**Wearnes Automotive Pte Ltd** 

249 Alexandra Road Singapore 159935

D (65) 6430 4899

www.wearnesauto.com christine.yow@wearnes.com

This email, including any attachment, is confidential and may also be privileged.

If you have received it in error, please notify us immediately by reply email and then delete this message from your system.

Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you.

**From:** Hsiao Tong (LKKAuto) < <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a>>

**Sent:** Friday, 12 June 2020 8:19 am

**To:** Christine Yow < <a href="mailto:christine.yow@wearnes.com">christine.yow@wearnes.com</a>>

Cc: Admin A <admin-a@lkkauto.com>

**Subject:** \*URGENT\* RE: [III]: SKM4327H DOA 19.10.2016 // LKK Ref: CC3/III16020059/T1pb3

#### **5th REMINDER**

## **Without Prejudice**

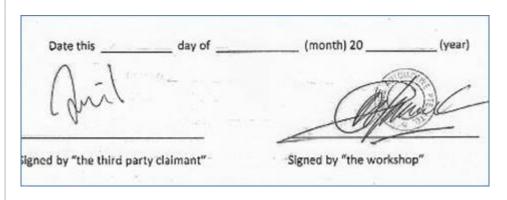
Dear Sirs/Mdm,

We refer to the above matter.

We noticed that the signature of your client on Letter of Authorisation was signed by the driver instead of owner.

Please assist to let us have the letter of authorization signed by the owner. Thank you.

# Signature on Letter of Authorisation:



Signature on GIA Report:

Declaration

WWe declare the foregoing particulars are true in every respect.

Policyholder's Signature / Date &

Oriver's Signature (If driver is not the policyholder) / Date & Time

Witnessed by Reporting Centre Personnel

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: <u>chewht@lkkauto.com</u> | Fax: 6741 4108

 $\rm HQ$ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto) < <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a>>

Sent: Sunday, 12 April 2020 1:33 PM

**To:** Christine Yow < <a href="mailto:christine.yow@wearnes.com">christine.yow@wearnes.com</a>>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Re: [III]: SKM4327H DOA 19.10.2016 // LKK Ref: CC3/III16020059/T1pb3

## 4th REMINDER

# **Without Prejudice**

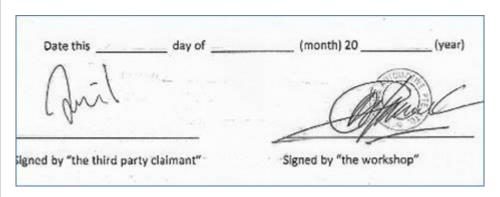
Dear Sirs/Mdm,

We refer to the above matter.

We noticed that the signature of your client on Letter of Authorisation was signed by the driver instead of owner.

Please assist to let us have the letter of authorization signed by the owner. Thank you.

# Signature on Letter of Authorisation:



## Signature on GIA Report:

Policyholder's Signature / Date & Driver's Signature (If driver is not the policyholder) / Date & Time Witnessed by Reporting Centre Personnel

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler

#### **LKK Auto Consultants Pte Ltd**

Phone: 6256 3561 | email: <u>chewht@lkkauto.com</u> | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Monday, 17 February 2020 3:23 PM

To: Christine Yow <christine.yow@wearnes.com>

Cc: Admin A < admin-a@lkkauto.com >

**Subject:** RE: [III]: SKM4327H DOA 19.10.2016 // LKK Ref: CC3/III16020059/T1pb3

## 3<sup>rd</sup> REMINDER

## **Without Prejudice**

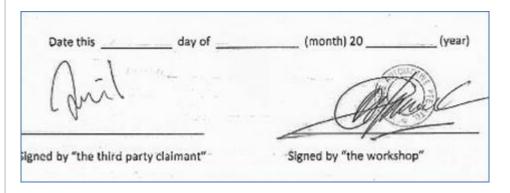
Dear Sirs/Mdm,

We refer to the above matter.

We noticed that the signature of your client on Letter of Authorisation was signed by the driver instead of owner.

Please assist to let us have the letter of authorization signed by the owner. Thank you.

## Signature on Letter of Authorisation:



## Signature on GIA Report:



Best Regards,

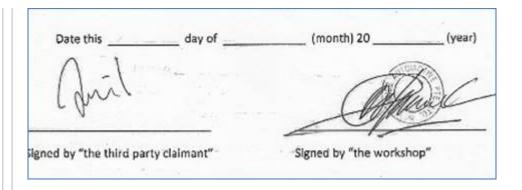
Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email:  $\underline{\text{chewht@lkkauto.com}} \mid \text{fax: 6741-4108}$ 

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)  Sent: Saturday, 11 January 2020 10:44 AM  To: Christine Yow < christine.yow@wearnes.com >  Cc: Admin A < admin-a@lkkauto.com >  Subject: RE: [III]: SKM4327H DOA 19.10.2016 // LKK Ref: CC3/III16020059/T1pb3
2 <sup>nd</sup> REMINDER
Without Prejudice
Dear Sirs/Mdm,
We refer to the above matter.
We noticed that the signature of your client on Letter of Authorisation was signed by the driver instead of owner.
Please assist to let us have the letter of authorization signed by the owner. Thank you.
Signature on Letter of Authorisation:



# Signature on GIA Report:

#### Declaration

We declare the foregoing particulars are true in every respect.

Policyholder's Signature / Date &

Driver's Signature (If driver is not the policyholder) / Date & Time

Witnessed by Reporting Centre Personnel

"Wishing you a Happy and Prosperous New Year"



Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: <u>chewht@lkkauto.com</u> | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

**Sent:** Thursday, 26 December 2019 5:47 PM **To:** Christine Yow < <a href="mailto:christine.yow@wearnes.com">christine.yow@wearnes.com</a>>

Cc: Admin A <admin-a@lkkauto.com>

**Subject:** RE: [III]: SKM4327H DOA 19.10.2016 // LKK Ref: CC3/III16020059/T1pb3

#### **REMINDER**

## **Without Prejudice**

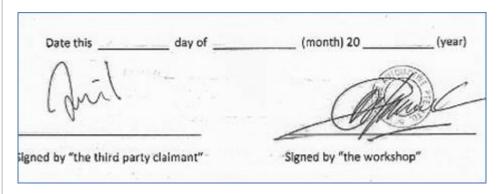
Dear Sirs/Mdm,

We refer to the above matter.

We noticed that the signature of your client on Letter of Authorisation was signed by the driver instead of owner.

Please assist to let us have the letter of authorization signed by the owner. Thank you.

# Signature on Letter of Authorisation:



## Signature on GIA Report:

# Declaration We declare the foregoing particulars are true in every respect. Policyholder's Signature / Date & Driver's Signature (If driver is not the policyholder) / Date Witnessed by Reporting Centre

Personnel

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

"Best Wishes for Merry Christmas, and Happy New Year 2020"

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

**LKK Auto Consultants Pte Ltd** 

Phone: 6742-3197 | email:  $\underline{\text{chewht@lkkauto.com}} \mid \text{fax: 6741-4108}$ 

& Time

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Friday, 13 December 2019 11:18 AM

To: Christine Yow <christine.yow@wearnes.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: [III]: SKM4327H DOA 19.10.2016 // LKK Ref: CC3/III16020059/T1pb3

**Without Prejudice** 

Dear Sirs/Mdm, We refer to the above matter. We noticed that the signature of your client on Letter of Authorisation was signed by the driver instead of owner. Please assist to let us have the letter of authorization signed by the owner. Thank you. Signature on Letter of Authorisation: \_\_\_\_\_ day of \_\_\_\_\_ (month) 20 \_\_\_ Signed by "the workshop" igned by "the third party claimant" Signature on GIA Report: Declaration IWe declare the foregoing particulars are true in every respect. Witnessed by Reporting Centre Policyholder's Signature / Date & Driver's Signature (If driver is not the policyholder) / Date

"Best Wishes for Merry Christmas, and Happy New Year 2020"

Personnel

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

#### LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: <u>chewht@lkkauto.com</u> | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

This email is intended solely for the person to whom it has been addressed. It may contain confidential and/or legally privileged information. If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses. Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification. If you have sent or are sending personal data, you undertake that the personal data being sent is current, complete and accurate. You understand and consent that the personal data may be processed and retained by India International Insurance Pte Ltd ("III") in line with the purposes in III's Personal Data Policy (https://www.iii.com.sg/privacypolicy). For third party's personal data, you undertake that you have obtained the consent from the third party and made the party aware of all matters listed in this policy by referring them to III's website. This message may contain confidential information intended only for the individual named. If you are not the named addressee, do not disseminate, distribute or copy this email. Please notify the sender immediately and delete this email from your system. Any views expressed in the email are those of the individual sender, except where the sender specifically states them to be the view of III. The information and/or comments provided or expressed in this message are not to be construed as legal advice and are not intended to replace legal advice. You should not rely on any information and/or comments provided or expressed in this message/research memorandum as legal advice. III shall not be responsible for any loss or damage arising from your reliance on any information and/or comments provided or expressed in this message."