

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 13 December 2019 11:18 AM
To: Christine Yow
Cc: Admin A
Subject: RE: [III]: SKM4327H DOA 19.10.2016 // LKK Ref: CC3/III16020059/T1pb3

Without Prejudice

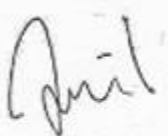

Dear Sirs/Mdm,

We refer to the above matter.


We noticed that the signature of your client on Letter of Authorisation was signed by the driver instead of owner.

Please assist to let us have the letter of authorization signed by the owner. Thank you.

Signature on Letter of Authorisation:

Date this _____ day of _____ (month) 20 _____ (year)	
	
Signed by "the third party claimant"	Signed by "the workshop"

Signature on GIA Report:

Declaration		
We declare the foregoing particulars are true in every respect.		
		
Policyholder's Signature / Date & Time	Driver's Signature (If driver is not the policyholder) / Date & Time	Witnessed by Reporting Centre Personnel

"Best Wishes for Merry Christmas, and Happy New Year 2020"

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Christine Yow <christine.yow@wearnes.com>
Sent: Tuesday, 10 December 2019 12:06 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: [III]: SKM4327H DOA 19.10.2016 // LKK Ref: CC3/III16020059/T1pb3

Dear OIC,

Attached original will mail out to you, Thanks,

Christine Yow
Administrator
Body & Paint



Wearnes Automotive Pte Ltd
249 Alexandra Road Singapore 159935
D (65) 6430 4899
www.wearnesauto.com christine.yow@wearnes.com

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If you have received it in error, please notify us immediately by reply email and then delete this message from your system.
Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you.*

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Wednesday, 4 December, 2019 4:20 PM
To: Suhaimi Saidi <suhaimisaidi8069@gmail.com>
Cc: Admin A <admin-a@lkkauto.com>; Christine Yow <christine.yow@wearnes.com>
Subject: RE: [III]: SKM4327H DOA 19.10.2016 // LKK Ref: CC3/III16020059/T1pb3

Without Prejudice

Dear Sirs/mdm,

Further to our below email.

We have yet received all the relevant documents from you good office.

Kindly let us have the documents for closure. Thanks.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Friday, 1 November 2019 5:51 PM

To: Suhaimi Saidi <suhaimisaidi8069@gmail.com>; Christine Yow <christine.yow@wearnes.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: [III]: SKM4327H DOA 19.10.2016 // LKK Ref: CC3/III16020059/T1pb3

Without Prejudice

Dear Sirs/mdm,

Further to our below email.

We have yet received all the relevant documents from you good office.

Kindly let us have the documents for closure. Thanks.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

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Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Friday, 30 August 2019 12:32 PM

To: Suhaimi Saidi <suhaimisaidi8069@gmail.com>; Christine Yow <christine.yow@wearnes.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: [III]: SKM4327H DOA 19.10.2016 // LKK Ref: CC3/III16020059/T1pb3

Without Prejudice

Dear Sirs/mdm,

We refer to our below email.

We have yet received all the relevant documents from you good office.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

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Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Wednesday, 19 June 2019 11:59 AM

To: Suhaimi Saidi <suhaimisaidi8069@gmail.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: [III]: SKM4327H DOA 19.10.2016 // LKK Ref: CC3/III16020059/T1mb3

**Without Prejudice
(save as to costs)**

Dear Sirs/Mdm,

Please duly sign the **DV** enclosed and return together with the following document to **us(LKK)** for our necessary action: -

- **Original LOD.**
- **Original Repair Tax Invoice (\$23,342.40 + 7% GST = \$24,976.37).**
- **Original Rental Receipt & Agreement.**
- **Original Authorisation to Act signed by your client, Tan Lin Yuan Ivy.**

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Wednesday, 19 June 2019 8:09 AM

To: 'Suhaimi Saidi' <suhaimisaidi8069@gmail.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: [III]: SKM4327H DOA 19.10.2016 // LKK Ref: CC3/III16020059/T1mb3

Without Prejudice
(save as to costs)

Dear Sirs/Mdm,

We refer to our email dated 18/04/2019.

We have yet received all the relevant documents.

Please duly sign the **DV** enclosed and return together with the following document to **us(LKK)** for our necessary action: -

- **Original LOD.**
- **Original Repair Tax Invoice (\$23,392.40 + 7% GST = \$25,029.87).**
- **Original Rental Receipt & Agreement.**
- **Original Authorisation to Act signed by your client, Tan Lin Yuan Ivy.**

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

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Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Thursday, 18 April 2019 12:16 PM

To: Suhaimi Saidi <suhaimisaidi8069@gmail.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: [III]: SKM4327H DOA 19.10.2016 // LKK Ref: CC3/III16020059/T1mb3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We confirm settlement as follows: -

1. Cost of Repair (w/GST)	\$25,029.87
2. Loss of Rental (5days x \$130.00)(w/GST)	\$ 695.50
TOTAL	<u>\$25,725.37</u>

Please duly sign the **DV** enclosed and return together with the following document to **us(LKK)** for our necessary action: -

- **Original LOD.**
- **Original Repair Tax Invoice (\$23,392.40 + 7% GST = \$25,029.87).**
- **Original Rental Receipt & Agreement.**
- **Original Authorisation to Act signed by your client, Tan Lin Yuan Ivy.**

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

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Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Suhaimi Saidi <suhaimisaidi8069@gmail.com>

Sent: Tuesday, 16 April 2019 4:26 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Re: [III]: SKM4327H DOA 19.10.2016 // LKK Ref: CC3/III16020059/T1mb3

Dear Hsiao Tong,

As spoken, please let us have your discharge vouchers with full settlement.

Regards

Suhaimi Saidi
Hp:93865752

For Wearnes Automotive Pte Ltd

On Sat, 13 Apr 2019 at 14:21, Hsiao Tong (LKKAuto) <chewht@lkkauto.com> wrote:

Without Prejudice

(save as to costs)

Dear Sirs/Mdm,

We refer to your below email.

We have our principal instruction to offer at a global sum of \$25,700.00(all-in) to resolve the matter.

Please confirm acceptance.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

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Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Suhaimi Saidi [<mailto:suhaimisaidi8069@gmail.com>]

Sent: Monday, 11 February, 2019 11:03 AM

To: Olivia Lau (LKKAuto) <olivialau@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Re: [III]: SKM4327H DOA 19.10.2016 // LKK Ref: CC3/III16020059/T1mb3

Dear Olivia,

Please revert urgently.

Regards

Suhaimi Saidi

Hp:93865752

For Wearnes Automotive Pte Ltd

On Wed, 30 Jan 2019 at 11:11, Suhaimi Saidi <suhaimisaidi8069@gmail.com> wrote:

Dear Olivia,

Please update the status.

Regards

Suhaimi Saidi

Hp:93865752

For Wearnes Automotive P/L

On Fri, 11 Jan 2019 at 08:28, Christine Yow <christine.yow@wearnes.com> wrote:

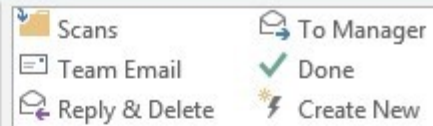
Hi,

This was the last reply, it's the same item photo?

File

Message

Tell me what you want to do



Quick Steps



Tue 4/9/2018 5:28 PM

Christine Yow

RE: SKM4327H DOA 19.10.2016

To: Suhaimi Saidi

Hi,

As per request.



Tue 4/9/2018 4:26 PM

Chan Yau Chiang

RE: SKM4327H DOA 19.10.2016

To: Christine Yow

Cc: Richmond Ho

This message is part of a tracked conversation. Click here to find all related messages or to open the original flagged m

Hi Christine,

No record of undercarriage photo.

Best Regards,

Chan Yau Chiang
Workshop Manager
Bodyshop & Paint



Wearnes Automotive Pte Ltd
2 Jalan Pesawat Singapore 619358
D (65) 6430 4898 M (65) 9295 1331 F (65) 6264 7137
www.wearnesauto.com yauchiang.chan@wearnes.com

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If you have received it in error, please notify us immediately by reply email and then delete this message from your system.*

Best Regards,
Christine Yow
Admin Assistant
Bodyshop & Paint

Christine Yow

Admin Assistant



Wearnes Automotive Pte Ltd

249 Alexandra Road Singapore 159935

D (65) 6430 4899

www.wearnesauto.com christine.yow@wearnes.com

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If you have received it in error, please notify us immediately by reply email and then delete this message from your system.

Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you.

From: Suhaimi Saidi <suhaimisaidi8069@gmail.com>

Sent: Thursday, 10 January, 2019 11:14 PM

To: Christine Yow <christine.yow@wearnes.com>

Subject: Fwd: [III]: SKM4327H DOA 19.10.2016 // LKK Ref: CC3/III16020059/T1mb3

Dear Christine,

Fyna.

Rgds

Suhaimi Saidi

Hp:93865752

----- Forwarded message -----

From: **Olivia Lau (LKKAuto)** <olivialau@lkkauto.com>

Date: Thu, 10 Jan 2019 at 15:14

Subject: RE: [III]: SKM4327H DOA 19.10.2016 // LKK Ref: CC3/III16020059/T1mb3

To: Suhaimi Saidi <suhaimisaidi8069@gmail.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>, Admin A <admin-a@lkkauto.com>, Taufikh (LKKAuto) <Taufikh@lkkauto.com>

LKK Ref: CC3/III16020059/T1mb3

Your Ref: SKM 4327H

Without Prejudice

SAVE AS TO COST

Hi Suhaimi,

Thank you for your call earlier this week.

Can you furnish us with photos for the following items –

- (a) Fender Bracket Frt R
- (b) Bumper Bracket Frt R
- (c) Fender Bracket RH XF

Thanks.

Best Regards,

Olivia Lau | Admin Manager

LKK Auto Consultants

phone: 6256-3561 | email: olivialau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Make
good
use of
Today

From: Suhaimi Saidi [mailto:suhaimisaidi8069@gmail.com]
Sent: Thursday, 20 December, 2018 3:39 PM
To: Olivia Lau (LKKAuto) <olivialau@lkkauto.com>
Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: Re: [III]: SKM4327H DOA 19.10.2016 // LKK Ref: CC3/III16020059/T1mb3

Hi Olivia,

Any update on this?

Regards,

Evelyn

For Wearnes Automotive Pte Ltd

Tel: 67411557

Hp: 92779226

On Mon, 3 Dec 2018 at 12:00, Olivia Lau (LKKAuto) <olivialau@lkkauto.com> wrote:

LKK Ref: CC3/III16020059/T1mb3

Your Ref: SKM 4327H

Without Prejudice

Hi Suhaimi,

Our Principal had some queries to be clarified. Awaiting their next instruction on mandate.

Seek to get back to you soon.

Thank you.

Best Regards,

Olivia Lau | Admin Manager

LKK Auto Consultants

phone: 6256-3561 | email: olivialau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



From: Suhaimi Saidi [mailto:suhaimisaidi8069@gmail.com]
Sent: Thursday, 29 November, 2018 10:17 AM
To: Olivia Lau (LKKAuto) <olivialau@lkkauto.com>
Subject: Re: [III]: SKM4327H DOA 19.10.2016 // LKK Ref: CC3/III16020059/T1mb3

Hi Oliva,

Any issues with the settlement? It seems there is no heading.

Kindly advise

Regards

Suhaimi

Hp:93865752

For Wearnes Automotive P/L

On Mon, 12 Nov 2018 at 10:42, Suhaimi Saidi <suhaimisaidi8069@gmail.com> wrote:

Hi Olivia,

Any updates?

Regards

Suhaimi

Hp:93865752

For Wearnes Automotive Pte Ltd

On Wed, 7 Nov 2018 at 11:44, Suhaimi Saidi <suhaimisaidi8069@gmail.com> wrote:

Hi Olivia,

As spoken, please revert with the settlement urgently.

Regards

Suhaimi

Hp:93865752

For Wearnes Automotive P/L

On Mon, 1 Oct 2018 at 12:24, Suhaimi Saidi <suhaimisaidi8069@gmail.com> wrote:

Dear Olivia,

We have yet to hear from you since.

Please revert urgently.

Regards

Suhaimi

Hp:93865752

For Wearnes Automotive P/L

On Wed, 19 Sep 2018 at 16:44, Suhaimi Saidi <suhaimisaidi8069@gmail.com> wrote:

Dear Olivia,

We have resend the LOD as requested.

Regards

Suhaimi

Hp:93865752

For Wearnes Automotive P/L

On 19 September 2018 at 12:47, Olivia Lau (LKKAuto) <olivialau@lkkauto.com> wrote:

[LKK Ref: CC3/III16020059/T1mb3](#)

Hi Suhaimi,

Thank you for writing to us. May we have the LOD forwarded to us? Don't seem to have a copy on file.

Best Regards,

Olivia Lau | Admin Manager

LKK Auto Consultants

phone: 6256-3561 | email: olivialau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, [Ubi Avenue 1, #02-25](#) | S(408933)

From: Suhaimi Saidi [mailto:suhaimisaidi8069@gmail.com]

Sent: Monday, 17 September, 2018 11:23 AM

To: Olivia Lau (LKKAuto) <olivialau@lkkauto.com>

Subject: Re: SKM4327H DOA 19.10.2016 // LKK Ref: CC3/III16020059/T1mb3

Dear Olivia,

As spoken dated 10.09.2018

Please revert/update status of our client claim.

Regards

Suhaimi

Hp:93865752

For Wearnes Automotive P/L

On 15 August 2018 at 11:43, Suhaimi Saidi <suhaimisaidi8069@gmail.com> wrote:

Dear Olivia,

Please revert/updates as this is a long due settlement.

Regards

Suhaimi

Hp:93865752

For Wearnes Automotive P/L

On 6 August 2018 at 11:52, Suhaimi Saidi <suhaimisaidi8069@gmail.com> wrote:

Hi Olivia,

Any updates?

Rgds

Suhaimi

For Wearnes Automotive P/L

On 25 July 2018 at 16:02, Olivia Lau (LKKAuto) <olivialau@lkkauto.com> wrote:

[LKK Ref: CC3/III16020059/T1mb3](#)

Hi Suhaimi,

We will review the file, and get back.

Thanks.

Best Regards,

Olivia Lau | Admin Manager

LKK Auto Consultants

phone: 6256-3561 | email: olivialau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, [Ubi Avenue 1, #02-25](#) | S(408933)

From: Suhaimi Saidi [mailto:suhaimisaidi8069@gmail.com]

Sent: Tuesday, 24 July, 2018 11:47 AM

To: Olivia Lau (LKKAuto) <olivialau@lkkauto.com>

Subject: Re: SKM4327H DOA 19.10.2016

Hi Olivia,

Any updates?

Regards

Suhaimi

For Wearnes Automotive P/L

On 18 July 2018 at 11:55, Suhaimi Saidi <suhaimisaidi8069@gmail.com> wrote:

Dear Olivia,

Refer to the above.

Please update status.

Regards

Suhaimi

For Wearnes Automotive P/L

----- Forwarded message -----

From: Christine Yow <christine.yow@wearnes.com>

To: Suhaimi Saidi <suhaimisaidi8069@gmail.com>

Cc:

Bcc:

Date: Tue, 4 Sep 2018 09:27:40 +0000

Subject: RE: SKM4327H DOA 19.10.2016

Hi,

As per request.



Tue 4/9/2018 4:26 PM

Chan Yau Chiang

RE: **SKM4327H** DOA 19.10.2016

To: Christine Yow

Cc: Richmond Ho



This message is part of a tracked conversation. Click here to find all related messages or to open the original flagged message.

Hi Christine,

No record of undercarriage photo.

Best Regards,

Chan Yau Chiang
Workshop Manager
Bodyshop & Paint



Wearnes Automotive Pte Ltd
2 Jalan Pesawat Singapore 619358
D (65) 6430 4898 M (65) 9295 1331 F (65) 6264 7137
www.wearnesauto.com yauchiang.chan@wearnes.com

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If you have received it in error, please notify us immediately by reply email and then delete this message from your system.*

Best Regards,

Christine Yow

Admin Assistant

Bodyshop & Paint



Wearnes Automotive Pte Ltd

249 Alexandra Road Singapore 159935

D (65) 6430 4899
www.wearnesauto.com christine.yow@wearnes.com

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If you have received it in error, please notify us immediately by reply email and then delete this message from your system.
Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you.*

From: Suhaimi Saidi [mailto:suhaimisaidi8069@gmail.com]

Sent: Monday, 27 August, 2018 11:31 AM

To: Christine Yow <christine.yow@wearnes.com>

Subject: SKM4327H DOA 19.10.2016

Hi Christine,

SA finalise the cost of repair with LKK?

Rgds

Suhaimi