

## Thin Thin (LKKAuto)

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**From:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Sent:** Friday, 7 December 2018 9:58 AM  
**To:** Thin Thin (LKKAuto); Admin A  
**Cc:** Alfred Toh; Chee So Chow; Hsiao Tong (LKKAuto); KKLau; ivy.limls@ssgroup.sg; xiaosi.tanss@ssgroup.sg; ryan.pohlk@ssgroup.sg  
**Subject:** Direct Settlement - Accident Involving GBE897D (OI: SNM16D04858C02/7) and SHB1103A (TP : LKK REF - CC3/CTI16019860/R1ya3) on 15.10.2016  
**Attachments:** TAX10162126 (online-video-cutter.com).mp4; LOD AND LETTER TO OI.PDF  
**Importance:** High

LKK REF - CC3/CTI16019860/R1ya3  
CTI REF - SNM16D04858C02/7 (GBE897D)

Dear Thin Thin

We refer to your email of 6 December 2018 pertaining to the above matter.

Please proceed to resolve the third party property damage claim at \$3,811.40 based on the video footage.

We await your payment advice to enable Irene to act accordingly.

Best Regards

**Alfred Toh**  
Senior Executive  
Claims Department  
China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #16-00 Springleaf Tower Singapore 079909  
DID: +65 6389 6183  
FAX: +65 6224 7478/6224 7175  
Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)  
[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)  
[www.sg.cntaiping.com](http://www.sg.cntaiping.com)



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**From:** Thin Thin (LKKAuto) [mailto:thinthin@lkkauto.com]

**Sent:** Thursday, December 06, 2018 2:08 PM

**To:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

**Cc:** KK Lau <kklau@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Olivia Lau (LKKAuto) <olivialau@lkkauto.com>;

Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

**Subject:** RE: Direct Settlement - Accident Involving GBE897D (OI: SNM16D04858C02/) and SHB1103A (TP : LKK REF - CC3/CTI16019860/R1ya3) on 15.10.2016 (SNM16D04858C02/7/LKKDS)

**Importance:** High

Your Ref: SNM16D04858C02/7/LKKDS

Our Ref: CC3/CTI16019860/R1ma3q2

"Without Prejudice"

Dear Sir / Madam,

**ACCIDENT INVOLVING GBE 897D AND SHB 1103A ON 15/10/2016**

We refer to the above accident.

The accident occurred while OID change to left lane and collided with TP which was travelling along the right lane.

We did clarify with OI the nature of accident. We had informed OI about TP claim.

We have surveyed the vehicle, and relevant supporting documents was enclose for your perusal.

Summary of offer made to workshop **SMRT AUTOMOTIVE SERVICES PTE LTD** is as follows:

	<u>Amount Claimed</u>	<u>Amount Revised</u>
1. Cost of Repairs (+gst)	\$ 5,737.81	\$ 3,000.00
2. Loss of Rental ( \$111.28 x 5 days)	\$ 556.40	\$ 556.40
3. Loss of Income (\$50.00 x 5 days)	\$ 300.00	\$ 250.00
4. LTA Search Fee	\$ 5.00	\$ 5.00
	\$ 6,599.21	\$ 3,811.40

Enclosed herewith the relevant supporting documents for your kind perusal.

**For your approval please.**

Best Regards,

**Thin Thin Hlaing** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2360 | email: [thinthin@lkkauto.com](mailto:thinthin@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Hwang Shiang Yi [mailto:shiangyi.hwang@sg.cntaiping.com]

**Sent:** Thursday, 20 October, 2016 4:49 PM

**To:** Mei Kwan (LKKAuto)

**Cc:** Jas Khine (LKKAuto); Vic (LKKAuto); Admin A

**Subject:** RE: Direct Settlement - Accident Involving GBE897D (OI : CAI - TBA) and SHB1103A (TP : LKK REF - CC3/CTI16019860/R1ya3) on 15.10.2016 (SNM16D04858C02/7/LKKDS)

Dear Mei Kuan,

Our ref: SNM16D04858C02/7/LKKDS

Attached with the report and SAS report for reference.

Thanks & Regards,

Hwang Shiang Yi  
Motor Division  
Claims Department  
China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #16-00  
Springleaf Tower  
Singapore 079909  
Co. Reg. No 200208384E  
DID : 6389 6541  
Fax : 6224 7175 / 6224 7478  
Email : [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)  
Email : [shiangyi.hwang@sg.cntaiping.com](mailto:shiangyi.hwang@sg.cntaiping.com)  
Website : [www.sg.cntaiping.com](http://www.sg.cntaiping.com)

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**From:** Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]  
**Sent:** Wednesday, 19 October, 2016 5:58 PM  
**To:** Claims Dept of CTI  
**Cc:** Alfred Toh; Hwang Shiang Yi; KKLau; Jas Khine (LKKAuto); Vic (LKKAuto); Admin A  
**Subject:** Direct Settlement - Accident Involving GBE897D (OI : CAI - TBA) and SHB1103A (TP : LKK REF - CC3/CTI16019860/R1ya3) on 15.10.2016

**WITHOUT PREJUDICE**

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case.

We had inspected TP vehicle SHB 1103A at M/s SMRT Automotive Services Pte Ltd (Woodlands).

Enclosed for your perusal is:  
- TP GIA report

- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Jas and she can be contacted at DID: 6841 2928.

***To check availability of the case handler , you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



AR REGISTERED

SMRT AUTOMOTIVE SERVICES PTE LTD  
60 Woodlands Industrial Park E4  
Singapore 757705  
Tel : 65 6866 2652  
Fax : 65 6368 7421  
www.smrt.com.sg

China Taiping Insurance  
c/o LKK Auto Consultants Pte Ltd  
51 Ubi Ave 1  
#01-25 Paya Ubi Industrial Park  
Singapore 408933

Date : 22/11/2016

Our Ref.: TAX/10/16/2126/EB

Your Ref.: TBA

Dear Sirs,

ACCIDENT INVOLVING SHB1103A AND GBE897D  
ON 15/10/2016 ALONG TELOK BLANGAH ROAD

LETTER OF CLAIM

We claim on behalf of SMRT TAXIS PTE LTD, owner/hirer of the vehicle Reg. No.: SHB1103A. Your driver's negligent driving has caused the above accident. As a result, my client has suffered the following losses:-

1. Cost of Repair	:	<u>\$3000.00</u>
2. Loss of Use for _____ days @ S\$ _____/day	:	<u>                    </u>
3. Loss of Rental for <u>5</u> days @ S\$ <u>111.28</u> /day	:	<u>\$556.40</u>
4. Loss of Income for <u>5</u> days @ S\$ <u>60.00</u> /day	:	<u>\$300.00</u>
5. Police Report/ SAS Report/ LTA Search Fee	:	<u>\$5.00</u>
6. Survey Fee	:	<u>                    </u>
7. Others	:	<u>                    </u>
Total Claims :		<u>\$3861.40</u>

We enclose the following documents :

- |   |   |
|---|---|
| <input checked="" type="checkbox"/> Repair Invoice                        | <input checked="" type="checkbox"/> Letter of Authorisation |
| <input type="checkbox"/> Survey Report                                    | <input checked="" type="checkbox"/> LTA Search result       |
| <input type="checkbox"/> Photographs _____ pcs                            | <input type="checkbox"/> Others :                           |
| <input type="checkbox"/> Investigation results                            | 1. <u>Laid-up Report</u>                                    |
| <input checked="" type="checkbox"/> Proof of Loss of Use/Rental/Income    | 2. <u>                                    </u>              |
| <input checked="" type="checkbox"/> Police/ SAS report of <u>SHB1103A</u> | 3. <u>                                    </u>              |

We look forward to your confirmation to settle our claims within 15 days from the date of this letter. Payment by cheque shall be crossed and made payable to SMRT TAXIS PTE LTD.

Yours sincerely,  
SMRT AUTOMOTIVE SERVICES PTE LTD

Eileen Bay  
For Manager, Claims  
Claims Department  
Email: eileenbay@smrt.com.sg

c.c

**Vasanthi Rengiyan (LKKAuto)**

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**To:** PANTECE@SINGNET.COM.SG  
**Cc:** Vic (LKKAuto); Jas Khine (LKKAuto); Vasanthi Rengiyan (LKKAuto)  
**Subject:** YOUR REF : GBE 897D \_ ACCIDENT INVOLVING GBE 897D AND SHB 1103A ON  
15/10/2016

**Our Ref: CC3/CTI16019860/R1ya3**

08 NOVEMBER 2016

**PANTEC ENGINEERING PTE LTD**  
5 ANG MO KIO INDUSTRIAL PARK 2A  
#05-28 AMK TECK II  
SINGAPORE 567760

Dear Sir/Madam,

**ACCIDENT INVOLVING GBE 897D AND SHB 1103A ON 15/10/2016**

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Kindly note that we have reviewed this matter and would like to advise that you and/or your authorized driver may not be absolved from blame for this accident.

**If you have evidence/information to prove that we should not settle the third party claim**, kindly let us have them in writing within the next 10 days i.e. by **18/11/2016**, after we shall proceed with negotiation with Third Party claimant on the **without prejudice basis** and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please call us if you have further queries.

Best Regards,

**R.Vasanthi (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2132 | email: [Vasanthi@lkkauto.com](mailto:Vasanthi@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

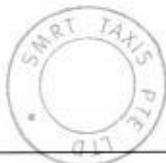
## **AUTHORIZATION TO ACT**

I, SMRT TAXIS PTE LTD (the third party claimant") of BLK 60 WOODLANDS INDUSTRIAL PARK E4 (S) 757705 (address), owner of SHB 1103A (vehicle no.) hereby authorize SMRT AUTOMOTIVE SERVICES PTE LTD ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no SHB 1103A that was damaged pursuant to the accident which occurred on 15/10/2016 (date) along TELOK BLANGAH ROAD (location) involving vehicle no/s GBE 897D ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 10 (day) of Dec (month) 20 18 (year)

Signed by "the third party claimant"  
(with chop if applicable)


Signed by "the workshop"  
(with chop)

*Thin Thin*

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSN1538711601 Claim No : SNMI6D04858C02/7  
Claimant : SMRT TAXIS PTE LTD  
Amount : S\$ 3,800.00  
Singapore Dollars Three Thousand and Eight Hundred Only

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHB 1103A  
Insured Vehicle No. : GBE 897D

Date of Loss : 15/10/2016  
Place of Accident : TELOK BLANGAH ROAD

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : PANTEC ENGINEERING PTE LTD  
Driver Name : NELSON LEONG BOON WEI

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

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Global Sum	:	<u>S\$ 3,800.00</u>
Total	:	<u>S\$ 3,800.00</u>

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Claimant Name : SMRT TAXIS PTE LTD NRIC No : 198905369K

Signature :  Date : 10 DEC 2019





SMRT Automotive Services Pte Ltd  
 251 North Bridge Road Singapore 179102  
 Tel: 65 63311000 Fax: 65 63340247

**Tax Invoice**

Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4  
 SINGAPORE 757705



GST Reg No. : MR-8500001-7  
 CRN : 199004280Z  
 Invoice No. : IV161100092  
 Date : 03.11.2016  
 Vehicle No. : SHB1103A  
 Your Ref No. : TAX/10/16/2126  
 Our Ref No. : 24085409  
 Terms : 30 Days

Description	Qty	Unit Cost	Add %	(Discount) Amount	Amount
LUMP SUM AMOUNT FOR REPAIR AS PER SURVEYOR'S RECOMMENDATION	1.00				\$ 3,000.00
<b>GRAND TOTAL</b>					<b>\$ 3,000.00</b>

Remark :

Make/Model : CHEVROLET EPICA 2.0  
 Accident Date : 15.10.2016

N.B. Payment by cheque should be crossed and made payable to 'SMRT Automotive Services Pte Ltd'. No receipt will be issued unless requested.

Authorized Signature  
 for SMRT Automotive Services Pte Ltd



Our Ref : TAX/10/16/2126/EB

Date : 24/10/2016

To : Claims Department

From : SMRT Taxis

**ACCIDENT INVOLVING SHB1103A AND GBE897D ON 15/10/2016 ALONG TELOK  
BLANGAH ROAD**

**CONFIRMATION OF TAXI RENTAL**

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This is to confirm the daily taxi rental rate for taxi registration no. SHB1103A is \$111.28/day.

Kindly proceed to recover any rental loss from the third party as a result of this accident.

Thank you.



For Manager  
SMRT Taxis Pte Ltd



Accident Vehicle Laid-Up Report

Registration No. : SHB1103A                      Accident Case No. : TAX/10/16/2126  
Make / Model : CHEVROLET EPICA 2.0                      Ref. No. : 24085409

Date and Time Vehicle off-road for Accident Repair : 17.10.2016 08:30:00  
Date and Time Repair Completed : 22.10.2016 11:28:22

Remarks :

Generated by : POHSUAN  
Printed on : 24.10.2016

Tax/10/16/2126 - SFB1103A

Text size + -

**Enquire Transaction History**

**Transaction History Details**

Log Date/Time:	18 Oct 2016 / 08:49:12		
Asset Type:	Vehicle	Transaction Amount:	\$5.35
Asset ID:	GBE897D		
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)	Channel:	External Agency
User ID:	ESASBAH0 - BALQISH BINTE ABDUL HALIL	Business Transaction Reference No.:	20161018084912169754

Search Date / Time: 15 Oct 2016 18:10:00

Insurance Company: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

Information displayed is correct as at the log date and time.

[Enquire Related Logs](#)

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