

Thin Thin (LKKAuto)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Friday, 7 December 2018 9:58 AM
To: Thin Thin (LKKAuto); Admin A
Cc: Alfred Toh; Chee So Chow; Hsiao Tong (LKKAuto); KKLau; ivy.limls@ssgroup.sg; xiaosi.tanss@ssgroup.sg; ryan.pohlk@ssgroup.sg
Subject: Direct Settlement - Accident Involving GBE897D (OI: SNM16D04858C02/7) and SHB1103A (TP : LKK REF - CC3/CTI16019860/R1ya3) on 15.10.2016
Attachments: TAX10162126 (online-video-cutter.com).mp4; LOD AND LETTER TO OI.PDF
Importance: High

LKK REF - CC3/CTI16019860/R1ya3
CTI REF – SNM16D04858C02/7 (GBE897D)

Dear Thin Thin

We refer to your email of 6 December 2018 pertaining to the above matter.

Please proceed to resolve the third party property damage claim at \$3,811.40 based on the video footage.

We await your payment advice to enable Irene to act accordingly.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: +65 6389 6183
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From: Thin Thin (LKKAuto) [mailto:thinthin@lkkauto.com]

Sent: Thursday, December 06, 2018 2:08 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

Cc: KKLau <kklau@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Olivia Lau (LKKAuto) <olivialau@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving GBE897D (OI: SNM16D04858C02/) and SHB1103A (TP : LKK REF - CC3/CTI16019860/R1ya3) on 15.10.2016 (SNM16D04858C02/7/LKKDS)

Importance: High

Your Ref: SNM16D04858C02/7/LKKDS

"Without Prejudice"

Our Ref: CC3/CTI16019860/R1ma3q2

Dear Sir / Madam,

ACCIDENT INVOLVING GBE 897D AND SHB 1103A ON 15/10/2016

We refer to the above accident.

The accident occurred while OID change to left lane and collided with TP which was travelling along the right lane.

We did clarify with OI the nature of accident. We had informed OI about TP claim.

We have surveyed the vehicle, and relevant supporting documents was enclose for your perusal.

Summary of offer made to workshop **SMRT AUTOMOTIVE SERVICES PTE LTD** is as follows:

	<u>Amount Claimed</u>	<u>Amount Revised</u>
1. Cost of Repairs (+gst)	\$ 5,737.81	\$ 3,000.00
2. Loss of Rental (\$111.28 x 5 days)	\$ 556.40	\$ 556.40
3. Loss of Income (\$50.00 x 5 days)	\$ 300.00	\$ 250.00
4. LTA Search Fee	\$ 5.00	\$ 5.00
	\$ 6,599.21	\$ 3,811.40

Enclosed herewith the relevant supporting documents for your kind perusal.

For your approval please.

Best Regards,

Thin Thin Hlaing | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2360 | email: thinthin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hwang Shiang Yi [mailto:shiangyi.hwang@sg.cntaiping.com]

Sent: Thursday, 20 October, 2016 4:49 PM

To: Mei Kwan (LKKAuto)

Cc: Jas Khine (LKKAuto); Vic (LKKAuto); Admin A

Subject: RE: Direct Settlement - Accident Involving GBE897D (OI : CAI - TBA) and SHB1103A (TP : LKK REF - CC3/CTI16019860/R1ya3) on 15.10.2016 (SNM16D04858C02/7/LKKDS)

Dear Mei Kwan,

Our ref: SNM16D04858C02/7/LKKDS

Attached with the report and SAS report for reference.

Thanks & Regards,

Hwang Shiang Yi
Motor Division
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00
Springleaf Tower
Singapore 079909
Co. Reg. No 200208384E
DID : 6389 6541
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From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

Sent: Wednesday, 19 October, 2016 5:58 PM

To: Claims Dept of CTI

Cc: Alfred Toh; Hwang Shiang Yi; KKLau; Jas Khine (LKKAuto); Vic (LKKAuto); Admin A

Subject: Direct Settlement - Accident Involving GBE897D (OI : CAI - TBA) and SHB1103A (TP : LKK REF - CC3/CTI16019860/R1ya3) on 15.10.2016

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case.

We had inspected TP vehicle SHB 1103A at M/s SMRT Automotive Services Pte Ltd (Woodlands).

Enclosed for your perusal is:

- TP GIA report

- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Jas and she can be contacted at DID: 6841 2928.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)