

INS. CASE OWNER:

CC 4 / AIG160

LKK:

IDAC:

Surveyor:

DOI:

Date / Time:

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

Name of Insured:

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A.:

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: %

Final ? Yes / No



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

DATE / PIC

STAGE

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI: 231116 Dan

After call ltr to OI: 231116 Email

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$ 2,200

(4 days)

Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

N/A

(Agreed / Assessed) BOLA S/N No.:

50

If NO or B 28, Ass. Lia:

Repair Cost:

S\$

Loss of Rental (LOR):

S\$

(days)

Loss of Use (LOU):

S\$

(\$

x

days)

Loss of Income (LOI):

S\$

(\$

x

days)

LOR only ☐ LOU only ☐LOR + LOU ☐LOR + LOI ☐

[Tick only one]

GIA/LTA Search

S\$

Medical:

S\$

Disbursement:

S\$

(e.g. Tow/ Independent)

Legal Cost

S\$

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

WP

3) Survey fee:

\$290

Total:

S\$

Global Sum S\$:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$

Name 1:

Payee 2: (Strike if N.A.)

S\$

Name 2:

Payee 3: (Strike if N.A.)

S\$

Name 3:

Surveyor: Adrian

REF: ALH

ASSIGNMENT

From: _____ Date: 19/10/2016

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: SFY 1080J

at Workshop m/s N-51 Automotive

of _____

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

N/S	O/S

Bal. or Market Value: _____

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 4 days Res.: Yes or No

Lum Sum: 20 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: _____ Person Contacted: _____

Veh No: SFY1080J. Yr Regn: 2012/Dec

Type: ~~M.Car~~ M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Audi A6 c.c. 1984

Colour: Black A/C: Insured / Std / NI / NA

Sp. Reading: 62971 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: WAUZZZ460DN037855

Gen. Cond: ~~Good~~ / Fair / Poor / BurntSteering: ~~Order~~ / Jammed / Leaked / Burnt orBrake: ~~Order~~ / Jammed / Leaked / Burnt orModl: Nil / S/Rim / ~~STD A/Rim~~ or

Tyre Size: F: 225/55R17.

R: 225/55R17.

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / ~~P/R~~ SUMI /

TOYO / YOKO or

Front

Rear

R/Bal. 06 mm R/Bal. 06 mm

L/Bal. 06 mm L/Bal. 06 mm

D.O.A. _____ D.O.I. 19/10/16

Survey held at N51

Des. of Damages: Frt / Rear / ~~O/S~~ / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

TPAIG.

L/S - \$2200 (Red \$ 8865.50 / 80%)

Date/Time, File Pass to?

☐ : Preli. Report

1)

☐ : Final Report

Date/Time, File Return to?

2)

Days Of Repair: _____

Resurvey No. of Trip: _____

Survey Fee: _____

Transportation: _____

Add Fee: ☐ : Site Insp (\$ _____)☐ : Interview (\$ _____)☐ : Tech. Invs (\$ _____)☐ : Weekend (\$ _____)

Photos

Others

TOTAL

Report Format : _____

Lump Sum / I.B.I. (\$) _____

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AIG ASIA PACIFIC INSURANCE PTE LTD		Ref : CC4/AIG16019772/Aya3		
78 SHENTON WAY #08-16 CHARTIS BUILDING SINGAPORE 079120		Date : 18-10-2016		
		Code : AIG		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SKX 3763E	Veh. Inspected	SFY 1080J	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	18/10/2016	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	12/10/2016	Inspection Date	19/10/2016	
Survey held at	N-51 AUTOMOTIVE PL 2 KAKI BUKIT AVE 2 #01-17 KAKI BUKIT AUTOHUB SINGAPORE 417921			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

N-51 AUTOMOTIVE PTE LTD

Kaki Bukit AutoHub
 2 Kaki Bukit Ave 2
 #01-17 / #01-18 / Heavy Vehicle #01-08 / Spray Painting #02-27
 Singapore 417921 Tel No. : +65 6842 0051 Fax No. : +65 6741 0510
 E-Mail : sales@n51.com.sg
 Company Reg. No. : 200616038C
 GST Registration No. : 200616038C

JOCELYN TANG SOO LAN
 31 CHENG SOON GARDEN
 SINGAPORE 599807

Contact : 93801284

TP A161

Sms

ESTIMATE

Repair Code : CLM13746

Date in : 17/10/2016

Vehicle Num. : SFY1080J

Model : AUDI A6 2.0 TFSI MU

Chassis/Eng# : WAUZZZ4G0DN037855/CDN293021

Parts and Labour Assesment

Description of part	Qty	Unit Price	Amount
REAR RH DOOR <i>Dented</i>	1	1350.00	1,350.00 ✓
REAR RH DOOR CHECKER	1	85.00	85.00 ✗
REAR RH DOOR GLASS INNER GARNISH 'HORIZONTAL'	1	140.00	140.00 ✗
REAR RH DOOR GLASS INNER MOULDING	1	125.00	125.00 ✗
REAR RH DOOR GLASS OUTER CHROME MOULDING	1	155.00	155.00 ✗
REAR RH DOOR HINGES (TOP & LOWER)	2	85.00	170.00 ✗
REAR RH DOOR INNER CONTROL MODULE	1	310.00	310.00 ✗
REAR RH DOOR INNER LOCK HANDLE	1	105.00	105.00 ✗
REAR RH DOOR INNER SUPPORT COVER	1	40.00	40.00 ✗
REAR RH DOOR INNER TRIM BOARD	1	440.00	440.00 ✗
REAR RH DOOR LOCK STRIKER	1	38.00	38.00 ✗
REAR RH DOOR MECHANISM LOCK	1	320.00	320.00 ✓
REAR RH DOOR OUTER LOCK HANDLE	1	145.00	145.00 ✗
REAR RH DOOR OUTER LOCK HANDLE COVER	1	19.00	19.00 ✗
REAR RH DOOR OUTER LOCK HANDLE INNER BRACKET	1	95.00	95.00 ✗
REAR RH DOOR POWER WINDOW CONTROL SWITCH	1	105.00	105.00 ✗
REAR RH DOOR POWER WINDOW MOTOR	1	470.00	470.00 ✗
REAR RH DOOR WEATHER STRIP <i>110C</i>	1	220.00	220.00 ✓

*** This is a computer-generated document which requires no signature.***



N-51 AUTOMOTIVE PTE LTD

Kaki Bukit AutoHub

2 Kaki Bukit Ave 2

#01-17 / #01-18 / Heavy Vehicle #01-08 / Spray Painting #02-27

Singapore 417921 Tel No. : +65 6842 0051 Fax No. : +65 6741 0510

E-Mail : sales@n51.com.sg

Company Reg. No. : 200616038C

GST Registration No. : 200616038C

JOCELYN TANG SOO LAN
31 CHENG SOON GARDEN
SINGAPORE 599807

Contact : 93801284

ESTIMATE

Repair Code : CLM13746

Date in : 17/10/2016

Vehicle Num. : SFY1080J

Model : AUDI A6 2.0 TFSI MU

Chassis/Eng# : WAUZZZ4G0DN037855/CDN293021

REAR RH FENDER <i>Rys</i>	1	1570.00	1,570.00 <i>x</i>
REAR RH FENDER GLASS COME WITH CHROME MOULDING <i>new</i>	1	325.00	325.00 <i>x</i>
REAR RH FENDER INNER SHIELD <i>new</i>	1	125.00	125.00 <i>x</i>
ROCKER RH SIDE SKIRTING <i>new</i>	1	320.00	320.00 <i>x</i>
ROCKER RH SIDE SKIRTING RETAINER <i>new</i>	1	55.00	55.00 <i>x</i>
ROCKER RH SIDE SKIRTING RETAINER CLIPS <i>new</i>	9	6.50	58.50 <i>x</i>
Subtotal before discount			6,785.50
Percentage discount 0%			0.00
Sub-total 1			6,785.50
REAR RH DOOR INNER TRIM BOARD CLIPS - SET <i>new</i>	1	30.00	30.00 <i>x</i>
REAR RH DOOR INSULATOR MAT	1	350.00	350.00 <i>x</i>
REAR RH DOOR SPEAKER	1	280.00	280.00 <i>x</i>
REAR RH FENDER INNER SHIELD CLIPS - SET <i>new</i>	1	30.00	30.00 <i>x</i>
ROCKER RH SIDE SKIRTING CLIPS - SET <i>new</i>	1	30.00	30.00 <i>x</i>
Subtotal before discount			720.00
Percentage discount 0%			0.00
Sub-total 2			720.00
Parts-total			7,505.50

*** This is a computer-generated document which requires no signature.***

N-51 AUTOMOTIVE PTE LTD

Kaki Bukit AutoHub
2 Kaki Bukit Ave 2
#01-17 / #01-18 / Heavy Vehicle #01-08 / Spray Painting #02-27
Singapore 417921 Tel No. : +65 6842 0051 Fax No. : +65 6741 0510
E-Mail : sales@n51.com.sg
Company Reg. No. : 200616038C
GST Registration No. : 200616038C

JOCELYN TANG SOO LAN
31 CHENG SOON GARDEN
SINGAPORE 599807

Contact : 93801284

ESTIMATE

Repair Code : CLM13746
Date in : 17/10/2016
Vehicle Num. : SFY1080J
Model : AUDI A6 2.0 TFSI MU
Chassis/Eng# : WAUZZZ4G0DN037855/CDN293021

LABOUR

To reset system after repair works	80	500.00
To remove, reinstall electrical wiring harness, check lighting, and rewire for parking sensor.		150.00 30
To remove, reinstall window glass. (to FR)		120.00 x
To remove, reinstall fender glass		120.00 x
To remove, reinstall roof top trim upholstery, cushion seat, trim garnish, trim liner carpet. (to FR)	890	140.00 x
To transfer door glass, regulator gear, motor, railing, channel, trim board, mechanism lock and handle.		160.00 80
To re-spray painting on the change bodyparts, repair portion, and where consistent to the accident.		1,000.00 400
To provide labour, workmanship to change the above damaged bodyparts, repair, re-construct and re-align body structure, body alignments and damaged consistent to the accident.		1,250.00 300
To apply anti-rust chemical on repaired and replaced panel.		120.00 x
Labour Total		3,560.00
Parts & Labour Total		11,065.50

*** This is a computer-generated document which requires no signature.***

page 3

LKK Auto Consultants hence notify the Reparer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary service must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Reparer
Signature:
Date:

total 2771.07

h/s. 22K.

04 Days

2.2K

04 Days



Logout

- Pre repair inspection request - SFY1080J VS SKX3763E (OI) DOA: 12/10/2016

From: Bernard.JiQian.Lee@aig.com

To: admin-a@lkaauto.com, assignments@lkaauto.com

Cc: Kristelli.Lopez@chartsinsurance.com, Andy-SY.Fong@aig.com, Lily.Tan@aig.com, Kah Hin.Leong@aig.com, Kurusaseelan.Delivaseelan@aig.com, MingYan.Lee@aig.com, Baiji.L

Sent: Tuesday, 18 October, 2016 1:38:09 PM

Attachments: 18102018115717.pdf FaxA591.tif

Hi,

Please refer to the enclosed request from **N-51 Automotive Pte Ltd.**Kindly carry out Policy coverage verification first before conducting the pre-repair inspection within 48 hours

If you have any queries/concerns, please let us know.

Kindly assist to assign Adrian Ling as Single Joint Expert as requested.

Thank you.

Best Regards,

Bernard Lee

AIG

Express Claims Adjuster K, Claims Operations - Auto

Shored Services - Malaysia / Global Business Services

Menara Worldwide, Level 7, 238 Jalan Bukit Bintang, 55100 Kuala Lumpur, Malaysia

Tel + 6 03 2719 4000 / Ext 1012122 Fax +6 03 2563 5886

Bernard.JiQian.Lee@aig.com | www.aig.com

18-10-2016 @ 2:05pm
Elyn ven not in

UNCL

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.

N-51 AUTOMOTIVE PTE LTD

Kaki Bukit Autohub,
2 Kaki Bukit Ave 2, #01-18
Singapore 417921
Tel No. : +65 6842 0051 / 6744 0510 Fax No. : +65 6741 0510
Company Reg. No. : 200616038C
GST Registration No. : 200616038C

Our Ref: SFY 1080 J
Your ref: SKX 3763 E

18 October 2016

AIG ASIA PACIFIC INSURANCE PTE. LTD.
NO: 78 SHENTON WAY
#07-16 CHARTIS BUILDING
SINGAPORE 079120
Attn: Motor Claims Department

BY EMAIL BernardJiQian.Lee@aig.com ONLY

Dear Sir/Madam,

NAME OF CLAIMANT : TANG SOO LAN JOCELYN
VEHICLE NUMBER : SFY 1080 J
YOUR INSURED VEHICLE NUMBER : SKX 3763 E
ACCIDENT ON 12 Oct 2016 ALONG TURF CLUB ROAD CARPARK DRIVEWAY
AT ABOUT 18:40 HOURS

We refer to your email dated 18 Oct 2016 informing that you wish to conduct a pre-repair survey and your List of Surveyors.

Our client confirmed appointment of **ADRIAN LING** of **LKK AUTO CONSULTANTS PTE LTD** as the Single Joint Expert for this matter.

Please be informed that the said vehicle can be inspected at:

N-51 AUTOMOTIVE PTE LTD

Kaki Bukit Autohub
2 Kaki Bukit Avenue 2
#01-18
Singapore 417921

Contact Person: **6842 0051 / 6744 0510 (Melody)**

If you fail to conduct the pre-repair inspection within the next 2 working days excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference to you.

Yours faithfully,



N-51 AUTOMOTIVE PTE LTD

FOR SURVEYOR:

Please initial here after completion of pre-repair inspection. Thank you!
Appointed surveyor :

(Name & Signature) :

Date & Time of Inspection:

N-51 AUTOMOTIVE PTE LTD

Kaki Bukit AutoHub

2 Kaki Bukit Ave 2

#01-17 / #01-18 / Heavy Vehicle #01-08 / Spray Painting #02-27

Singapore 417921

Tel No. : +65 6842 0051 Fax No. : +65 6741 0510

E-Mail : sales@n51.com.sg

Company Reg. No. : 200616038C

GST Registration No. : 200616038C

AIG ASIA PACIFIC INSURANCE PTE. LTD.

NO. 78 SHENTON WAY

#07-16 CHARTIS BUILDING

SINGAPORE 079120

MISS TANG SOO LAN JOCELYN

31 CHENG SOON GARDEN

SINGAPORE 599807

Contact : 9380 1284

TAX INVOICE

Date : 26/02/2018

Date in : 17/10/2016

Vehicle Num. : SFY1080J

Make/Model : AUDI A6 2.0 TFSI MU

Chassis/Eng# : WAUZZZ4G0DN037855/CDN293021

Accident Date : 12/10/2016

Claim No : CLM13746

Reference : OCT-33/2016

Policy No. : 2100324866-03000 (17/12/2016)

LUMPSUM REPAIR BILL

REF : CLM13746 - N51 DATED 19/10/2016

BY LKK

Amount S\$

2,200.00



for N-51 AUTOMOTIVE PTE LTD



*bizSAFE*₃

E. & O.E. Sub S\$: 2,200.00

Add GST (7%) S\$: 154.00

Total Amount S\$: 2,354.00

Invoice

SFY1080Y
TANG SOO LAN JOCELYN
31 CHENG SOON GARDEN
S(599807)

Invoice No : WPLIN0000607
Invoice Date : 22/10/2016
Due Date : 22/10/2016
VHA No : 0932
Referral ID : N001

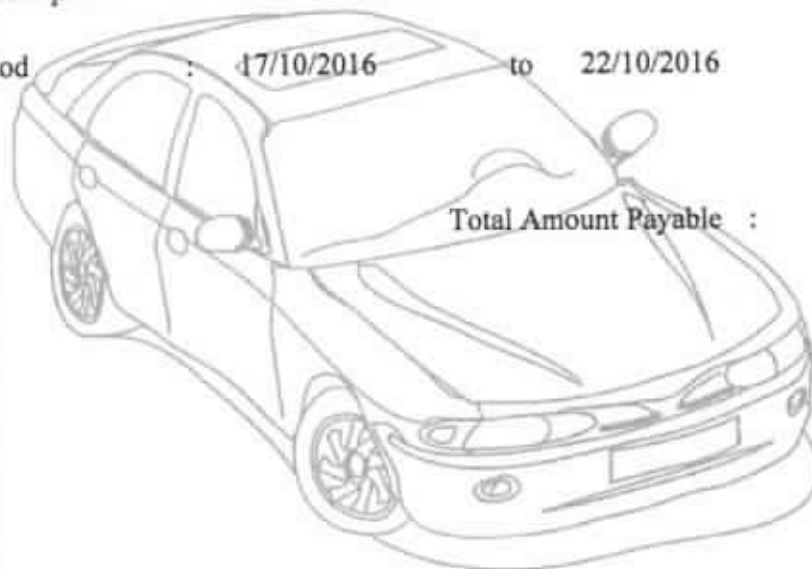
Description :	Amount
Rental for 5 Day/s @ \$120 per Day	\$600

Vehicle No : SLG2840A

Vehicle Description : Honda Fit 1.3A

Rental Period : 17/10/2016 to 22/10/2016

Total Amount Payable : \$600



WIN WIN RENT-A-CAR PTE LTD

8 Kaki Bukit Ave 4 #06-04 Premier@Kaki Bukit Singapore 415875

Tel: 6315 8479 H/P: 9833 0807

WPLIN607

VHA No: 0932

UEN: 201505115E

VEHICLE RENTAL AGREEMENT

SFY 1080 Y (N51)

HIRER'S PARTICULARName: (as in I/C) TANG SIOO LAN JELLYNNRIC/PASSPORT No: S 683440JAddress (Res): 31 CING SONG GARDEN
SINGAPORE 599807

Name & Address of Employer _____

Occupation: _____ Driving Exp: _____

Driving Licence No: 5683440J D/L Type: Local / InternationalIssue Date: 09/01/2010 Date of Birth: 13/09/1968Tel: (O) _____ (R) _____ HP / PG 93301284**ADDITIONAL DRIVER'S PARTICULARS**

Name: (as in I/C) _____

NRIC/PASSPORT No: _____

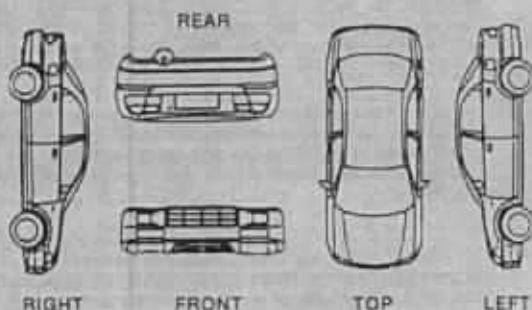
Address (Res): _____

Driving License No: _____ D/L Type: Local / International

Issue Date: _____ Date of Birth: _____

Occupation: _____ Driving Exp: _____

VEHICLE CHECK LISTD - DENTS
S - SCRATCHES

A - ACCIDENTS**ACCESSORIES CHECK**

- ☐ Ashtray ☐ Cig Lighter ☐ S/Tyre
☐ STD Tools ☐ Jack ☐ Hub Caps
☐ Radio / Cass ☐ CD ☐ Cartridges

Vehicle No: SLG2840A Replace Veh No: _____Mileage Out: 0371 Mileage Out: _____Make & Model: HONDA FIT (Auto) Manual
Group: _____Out : Date 17/10/2016 Time: 16 50 PM

HIRE / PERIOD EXPIRY _____ Time: _____

NON-WAIVER EXCESS=\$ 2000**CHARGES**

Daily	<u>5</u> <u>05</u> <u>120</u>	per day	<u>\$600</u>	-
Weekly	<u>05</u>	per week		
Monthly	<u>05</u>	per month		
Hours	<u>05</u>	per hour		
Others	<u>05</u>			
CDW	<u>05</u>	per day/month		
PAI	<u>05</u>	per day/month		
Delivery/Collection Service				

SUB-TOTAL \$**PETROL LEVEL**

Out	<u>E</u>	1/4	1/2	3/4	F
In	<u>E</u>	1/4	1/2	3/4	F

EXTENSION

Misc. _____

TOTAL CHARGES \$

Hirer's Signature _____

Additional Driver's Signature _____

I have read and agree to the terms and condition on both sides of the agreement. If I have presented a charge/credit card for payment, I agree that all amounts payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have given WIN WIN RENT-A-CAR PTE LTD in connection with this agreement is true.

***IMPORTANT**

- ONLY PERSON ABOVE 23 YEARS OF AGE WITH MORE THAN 2 YEARS DRIVING EXPERIENCE AUTHORIZED, LICENSED AND SIGNING THIS AGREEMENT MAY DRIVE THE VEHICLE.
- ALL PARKING AND TRAFFIC VIOLATIONS ARE THE RESPONSIBILITY OF THE HIRER. AN ADMINISTRATIVE CHARGE WILL BE LEVIED ON ANY TRAFFIC VIOLATIONS REDIRECTED.
- THE HIRER SHALL BE LIABLE FOR EXCESS CHARGES FOR ANY LATE RETURN AT THE RATE SHOWN PER HOUR OR PER DAY, INCLUSIVE OF CDW AND/OR PAI WHERE APPLICABLE.
- IN CASE OF ACCIDENT THE HIRER SHALL REPORT TO RENTAL OFFICE IMMEDIATELY. IF THERE IS BODILY INJURIES, A POLICE REPORT MUST BE MADE WITHIN 24 HOURS.
- VEHICLE IS STRICTLY FOR SINGAPORE USE ONLY, AND MAY NOT BE DRIVEN OUT OF SINGAPORE WITHOUT PRIOR CONSENT OF THE COMPANY WIN WIN RENT-A-CAR PTE LTD.

RETURN OF VEHICLE. THE HIRER / DRIVER IS REQUIRED TO SIGN IN THE COLUMN " SINGAPORE OF HIRER / DRIVER " FAILING WHICH THE DAY AND TIME INSERTED BELOW SHALL DEEMED TO BE THE DAY AND TIME THE VEHICLE IS RETURNED TO WIN WIN RENT-A-CAR PTE LTD AND THE SAME SHALL BE ACCEPTED AS CONCLUSIVE EVIDENCE OF THE SAME AND SHALL NOT BE CHALLENGED OR QUESTIONED ON ANY ACCOUNT WHATSOEVER.

DATE IN	TIME IN	MILEAGE	CHECKED BY	REMARKS	SIGNATURE OF HIRER/DRIVER
<u>27/10/16</u>	<u>18:10</u>				



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-18-122407

Date of Request: 14/10/2016

Your Ref No: WALK IN SIAH

N-51 AUTOMOTIVE PTE LTD
BLK 2 KAKI BUKIT, #01-17/18 KAKI BUKIT AUTOHUB
SINGAPORE 417921

Dear Sir/Madam,

Your Vehicle No: SFY1080J

Date of Accident: 12/10/2016

Place of Accident: TURF CLUB RD CARPARK DRIVEWAY

Involving Vehicle No: SKX3763E

DESCRIPTION	AMOUNT (S\$)
E-File Search Fee (Public)	14.02
GST Amount	0.98
Total Amount Due (GST Inclusive)	15.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☐ GIRO ☒ Cash ☐ Cheque



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-16-122408

Date of Request: 14/10/2016

Your Ref No: WALK IN SIAH

N-51 AUTOMOTIVE PTE LTD
BLK 2 KAKI BUKIT, #01-17/18 KAKI BUKIT AUTOHUB
SINGAPORE 417921

Dear Sir/Madam,

Date of Accident: 12/10/2016

Vehicle No: SFY1080J

Place of Accident: TURF CLUB RD CARPARK DRIVE WAY

Involving Vehicle No: SKX3763E

With reference to your application for the accident report, we have attached the following accident reports as requested:

DOCUMENTS	ACCIDENT LOCATION	PER DOC (S\$)	QTY	AMOUNT (S\$)
SKX3763E	TURF CLUB RD CARPARK DRIVE WAY	14.00	1	13.08
GST Amount				0.92
Total Amount Due (GST Inclusive)				14.00

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☐ GIRO ☒ Cash ☐ Cheque

AUTHORISATION TO ACT


I, TANG SOD LAN, JOCELYN (the third party claimant) of 31 HENG SOON GARDEN
SINGAPORE 599807 (address), owner of SFY 1080J (vehicle no.)
hereby authorize N-SI AUTOMOTIVE PTE LTD ("the workshop") to act for me
with respect to my claim for repair costs and/or rental and/or ~~loss of use~~ ("claim") for my vehicle
no. SFY 1080J that was damaged pursuant to the accident which occurred on 12/10/2016
(date) along TURF CLUB ROAD CARPARK DRIVEWAY (location) involving vehicle no/s
SKX 3763 E ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit
and the workshop is further authorized to receive payment further to settlement of my claim with
payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without
prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other
vehicle/s is concerned.

Dated this 17 (day) of OCTOBER (month) 2016 (year)


Signed by "the third party claimant"
(with chop if applicable)


Signed by "the workshop"
(with chop)

RELEASE VOUCHER
(AIG Express Third Party Claim)

"We/I, N-51 AUTOMOTIVE PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$ 2354.00 (Repair Cost), S\$ (Loss of rental/use), S\$ (Disbursement), for vehicle no. SFY 1080 J that was damaged pursuant to the accident which occurred on 12/10/16 (date) along TURF CLUB ROAD (CARPARK DRIVEWAY) (location) involving vehicle no/s SFY 3763 E. This is pursuant to the inspection conducted on 19/10/2016 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner TAN KY SIOO LAM, JOCELYN ("the third party claimant") of vehicle no. SFY 1080 J make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SFY 1080 J (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this _____ (day) of _____ (month) 20____ (year)



Signed by appointed surveyor

Signed by "the workshop" (with chop)

Jia Le (LKK Auto)

From: Jia Le (LKK Auto)
Sent: Monday, 14 October 2019 11:12 AM
To: Loh, Chee-Heng
Subject: RE: 51538697735G

Dear Chee Heng,

We have offer 50% liability for this claim but TP rejected and didn't inform us they have hand over to lawyers.

We will submit W/P report for your further handling.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Loh, Chee-Heng [mailto:Chee-Heng.Loh@aig.com]
Sent: Monday, 14 October 2019 10:29 AM
To: Jia Le (LKK Auto)
Subject: 51538697735G

Dear Jia Le,

We have received PD LOD from Vision Law LLC. Did TP handed over the case to lawyers?

Kindly assist to upload PRI report for our handling.

Thank you.

Best regards,

Loh Chee Heng

AIG

Senior Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd

AIG Building, 78 Shenton Way #08-16 Singapore(079120)

Tel +(65) 6419 1881

Chee-Heng.Loh@aig.com | www.aig.sg



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...CLAIM SUBFOLDER...(Pending for Survey Report)

Revoked / No settlement

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	18 Oct 2016 Edit Reg		18 Oct 2016 00:00 Edit Adj Rpt	S\$2,200.00 Edit Estimates	S\$2,200.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	LUM WENG KEE, ID: 50244462C								
Main Claimant:	TANG SOO LAN JOCELYN, ID: S68349403								
Vehicle Reg. No.:	SFY1080J	Date of Loss:	12/10/2016 18:00 - :59 [45 Months and 24 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 5153869773SG	Policy/Cover Note No.:	2100442379 (Comprehensive)						
Vehicle Reg. No. (Insured):	SKX3763E	Policy No. (Claimant):	2100324866						
		Excess:							
Repairer:	N-51 Automotive Pte Ltd (HQ) BLK 2 KAKI BUKIT, #01-17/18 KAKI BUKIT AUTOMUB, 417921 Kaki Bukit - Tel: 68420051								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Loh, Chee-Heng] Chee-Heng.Loh@aig.com								
Claimant's Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 27/10/2016]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
There are no mail for this case.									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SFY1080J (5153869773SG)
[SKX3763E]

TP
TANG SOO LAN JOCELYN
Oct 12 2016 6:00PM
[LUM WENG KEE]
N-51 Automotive Pte Ltd

Upload Documents

Upload Photos

Compose New Letter

Upload Video

Upload Audio

View

View in Browser

Video

1 per page

No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	16/03/19 16:30	Video Part 1_received from Jaclyn (25012017)		Load MP4	
2	16/03/19 16:30	Video Part 2_received from Jaclyn (25012017)		Load MP4	

Assessment Reports

1 per page

No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)		Thumbnail	Print
1	19/10/16 10:22	Accident Statement <small>From: SC - Reg. No: SKX3763E, Claimant: LUM WENG KEE</small>		Load HTM	

Photos/Images

1 per page

No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	20/10/16 10:18	Chassis Number		Load JPG	
2	20/10/16 10:19	General View		Load JPG	
3	20/10/16 10:19	General View		Load JPG	
4	20/10/16 10:19	General View		Load JPG	
5	20/10/16 10:19	General View		Load JPG	
6	20/10/16 10:19	General View		Load JPG	
7	20/10/16 10:19	General View		Load JPG	
8	20/10/16 10:19	General View		Load JPG	
9	20/10/16 10:19	General View		Load JPG	
10	20/10/16 10:19	General View		Load JPG	
11	20/10/16 10:19	General View		Load JPG	
12	20/10/16 10:19	General View		Load JPG	
13	20/10/16 10:19	General View		Load JPG	
14	20/10/16 10:19	General View		Load JPG	
15	20/10/16 10:19	General View		Load JPG	
16	20/10/16 10:19	General View		Load JPG	
17	20/10/16 10:19	General View		Load JPG	
18	20/10/16 10:19	General View		Load JPG	
19	20/10/16 10:19	General View		Load JPG	
20	20/10/16 10:19	General View		Load JPG	
21	21/02/18 14:28	Reinspection Photo		Load JPG	
22	21/02/18 14:28	Reinspection Photo		Load JPG	
23	21/02/18 14:28	Reinspection Photo		Load JPG	
24	21/02/18 14:28	Reinspection Photo		Load JPG	
25	21/02/18 14:28	Reinspection Photo		Load JPG	
26	21/02/18 14:28	Reinspection Photo		Load JPG	
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31	21/02/18 14:28	Reinspection Photo		Load JPG	
32	21/02/18 14:28	Reinspection Photo		Load JPG	
33	21/02/18 14:28	Reinspection Photo		Load JPG	
34	21/02/18 14:28	Reinspection Photo		Load JPG	
35	21/02/18 14:28	Reinspection Photo		Load JPG	

Video			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
36	21/02/18 14:28	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>

Documentation			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	18/10/16 16:07	ACKNOWLEDGEMENT EMAIL TO AIG DD 181016	 Load PDF	
2	18/10/16 16:07	EMAIL FROM AIG DD 181016	 Load PDF	
3	18/10/16 16:07	NOTIFICATION FROM WORKSHOP	 Load TIF	
4	18/10/16 16:07	NOTIFICATION FROM WORKSHOP + TP ESTIMATE + TP GIA REPORT	 Load PDF	
5	23/11/16 17:06	EMAIL TO OI	 Load PDF	
6	21/02/18 16:21	WORKSHOP ESTIMATE	 Load PDF	
7	16/03/19 16:49	Letter of Demand from Third Party	 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
<div>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</div> <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/AIG16019772/ADA3Q2

Date: 17/10/2019

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 2100442379
 Claimant: SFY1080J Insured Vehicle No: SKX3763E
 Vehicle No: SFY1080J
 Date of Loss: 12/10/2016 Nature of Claim: TP Claim No: 5153869773SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SFY1080J
 Make & Model: AUDI A6, 2.0 TFSI MU (A) Engine No: CDN293021
 Reg. Date: 18/12/2012 (Man. Year: 2012) Chassis No: WAUZZZ4G0DN037855
 Colour: Black Odometer: 62971 km
 Engine Capacity: 1984 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 225/55 R17 Rear Tyre Size: 225/55 R17
 Front Left Side: Pirelli 6 mm Rear Left Side: Pirelli 6 mm
 Front Right Side: Pirelli 6 mm Rear Right Side: Pirelli 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	7,505.50	1,881.07	5,624.43	74.94
Miscellaneous Items	0.00	0.00	0.00	
Labour	3,560.00	890.00	2,670.00	75.00
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	11,065.50	2,771.07	8,294.43	74.96
Approved Total (Overridden) (S\$)		2,200.00		
(S\$)	11,065.50	2,200.00	8,865.50	80.12
+ GST 7.00/7.00% (S\$)	774.59	154.00	620.59	80.12
Nett Amount (S\$)	11,840.09	2,354.00	9,486.09	80.12
Global Sum Settlement (S\$)		0.00		

INSPECTION

Date of Assignment: 18/10/2016
 Date Inspected: 19/10/2016 Inspected At: N-51 Automotive Pte Ltd (HQ)
 BLK 2 KAKI BUKIT, #01-17/18 KAKI
 BUKIT AUTOHUB
 Singapore 417921
 Estimated Period of Repair: 4.0 days

Adjuster: ADRIAN LING

Manager: CHAN JIA LE

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR RH DOOR	Dented	1,350.00 F	*1,350.00 FL
2	1		*REAR RH DOOR CHECKER	Not Necessary	85.00 F	*- FL
3	1		*REAR RH DOOR GLASS INNER GARNISH HORIZONTAL	Not Necessary	140.00 F	*- FL
4	1		*REAR RH DOOR GLASS INNER MOULDING	Not Necessary	125.00 F	*- FL
5	1		*REAR RH DOOR GLASS OUTER CHROME MOULDING	Not Necessary	155.00 F	*- FL
6	2		*REAR RH DOOR HINGES (TOP & LOWER)	Not Necessary	170.00 F	*- FL
7	1		*REAR RH DOOR INNER CONTROL MODULE	Not Necessary	310.00 F	*- FL
8	1		*REAR RH DOOR INNER LOCK HANDLE	Not Necessary	105.00 F	*- FL
9	1		*REAR RH DOOR INNER SUPPORT COVER	Not Necessary	40.00 F	*- FL
10	1		*REAR RH DOOR INNER TRIM BOARD	Not Necessary	440.00 F	*- FL
11	1		*REAR RH DOOR LOCK STRIKER	Not Necessary	38.00 F	*- FL
12	1		*REAR RH DOOR MECHANISM LOCK	Not Necessary	320.00 F	*- FL
13	1		*REAR RH DOOR OUTER LOCK HANDLE	Not Necessary	145.00 F	*- FL
14	1		*REAR RH DOOR OUTER LOCK HANDLE COVER	Not Necessary	19.00 F	*- FL
15	1		*REAR RH DOOR OUTER LOCK HANDLE INNER BRACKET	Not Necessary	95.00 F	*- FL
16	1		*REAR RH DOOR POWER WINDOW CONTROL SWITCH	Not Necessary	105.00 F	*- FL
17	1		*REAR RH DOOR POWER WINDOW MOTOR	Not Necessary	470.00 F	*- FL
18	1		*REAR RH DOOR WEATHER STRIP	Necessary	220.00 F	*220.00 FL
19	1		*REAR RH FENDER	Repair	1,570.00 F	*- FL
20	1		*REAR RH FENDER GLASS COME WITH CHROME MOULDING	Not Necessary	325.00 F	*- FL
21	1		*REAR RH FENDER INNER SHIELD	Not Necessary	125.00 F	*- FL
22	1		*ROCKER RH SIDE SKIRTING	Deformed	320.00 F	*320.00 FL
23	1		*ROCKER RH SIDE SKIRTING RETAINER	Not Necessary	55.00 F	*- FL
24	9		*ROCKER RH SIDE SKIRTING RETAINER CLIPS	Necessary	58.50 F	*58.50 FL
25	1		*SET REAR RH DOOR INNER TRIM BOARD CLIPS	Necessary	30.00 FS	*30.00 FS
26	1		*REAR RH DOOR INSULATOR MAT	Not Necessary	350.00 FS	*- FS
27	1		*REAR RH DOOR SPEAKER	Not Necessary	280.00 FS	*- FS
28	1		*SET REAR RH FENDER INNER SHIELD CLIPS	Not Necessary	30.00 FS	*- FS
29	1		*SET ROCKER RH SIDE SKIRTING CLIPS	Not Necessary	30.00 FS	*- FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (\$\$) **7,505.50** **1,978.50**
 - List Item Discount on L Items 0.00/5.00% (\$\$) **0.00** **97.43**

Report was unsubmitted during this print-out.

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
Total Parts (S\$)					7,505.50	1,881.07

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO RESET SYSTEM AFTER REPAIR WORKS	New	500.00	80.00
2	TO REMOVE,REINSTALL ELECTRICAL WIRING HARNESS ,CHECK LIGHTING ,AND REWIRE FOR PARKING SENSOR	New	150.00	30.00
3	TO REMOVE,REINSTALL WINDOW GLASS (TO FR)	New	120.00	0.00
4	TO REMOVE,REINSTALL FENDER GLASS	New	120.00	0.00
5	TO REMOVE,REINSTALL ROOF TOP TRIM UPHOLSTERY ,CUSHION SEAT ,TRIM GARNISH ,TRIM LINER CARPET (TO FR)	New	140.00	0.00
6	TO TRANSFER DOOR GLASS ,REGULATOR GEAR ,MOTOR ,TRAILING ,CHANNEL ,TRIM BOARD ,MECHANISM LOCK AND HANDLE	New	160.00	80.00
7	TO RE-SPRAY PAINTING ON THE CHARGE BODYPARTS ,REPAIR PORTION ,AND WHERE CONSISTENT TO THE ACCIDENT	New	1,000.00	400.00
8	TO PROVIDE LABOUR ,WORKMANSHIP TO CHARGE THE ABOVE DAMAGED BODYPARTS ,REPAIR ,RE-CONSTRUCT AND RE-ALIGN BODY STRUCTURE ,BODY ALIGNMENTS AND DAMAGED CONSISTENT TO THE ACCIDENT	New	1,250.00	300.00
9	TO APPLY ANTI-RUST CHEMICAL ON REPAIRED AND REPLACED PANEL	New	120.00	0.00
Gross Labour Cost (S\$)			3,560.00	890.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >