

Asher Sng (LKKAuto)

From: Alfred Toh <alfred.toh@sg.cntaiping.com>
Sent: Wednesday, 25 March 2020 11:50 AM
To: Asher Sng (LKKAuto); Admin A
Cc: Chee So Chow; Claims Dept of CTI; Cecilia Low; Alfred Toh; Tan Kah Leong; Hsiao Tong (LKKAuto)
Subject: RE: [REMINDER] RE: [MANDATE REQUEST] RE: Direct Settlement - Accident Involving SKK5879K (REF: SNM16D04822/C02/9) and SHD9543A (TP : LKK REF - CC3/CTI16019744/Kpa3) on 13.10.2016

LKK REF - CC3/CTI16019744/Kpa3
CTPIS REF - SNM16D04822/C02/9(tml/tsy/sh/tkl/lowct)

Dear Asher

Please proceed to resolve the property damage claim at \$20,821.44.

We await your payment advice to enable our Cecilia to act accordingly.

Aside to Cecilia, please assist to keep track/follow up on the matter later (notes 2)

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: 65 6389 6183
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 TaipingSG

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From: Tan Kah Leong
Sent: Wednesday, March 25, 2020 11:38 AM
To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Cc: Alfred Toh <alfred.toh@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Cecilia Low <cecilia.low@sg.cntaiping.com>
Subject: Re: [REMINDER] RE: [MANDATE REQUEST] RE: Direct Settlement - Accident Involving SKK5879K (REF: SNM16D04822/C02/9) and SHD9543A (TP : LKK REF - CC3/CTI16019744/Kpa3) on 13.10.2016

Without Prejudice

Regards

Tan Kah Leong

Assistant Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6193 | F: (65) 6222 1033

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/

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From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Sent: Wednesday, March 18, 2020 11:52 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Cc: Alfred Toh <alfred.toh@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>

Subject: [REMINDER] RE: [MANDATE REQUEST] RE: Direct Settlement - Accident Involving SKK5879K (REF: SNM16D04822/C02/9) and SHD9543A (TP : LKK REF - CC3/CTI16019744/Kpa3) on 13.10.2016

Hi Sir,

We refer to our email dated 10/09/2019.

Third party is chasing for settlement.

Kindly let us have your approval / instruction if any.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Wednesday, 11 December 2019 3:20 PM

To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: FW: [MANDATE REQUEST] RE: Direct Settlement - Accident Involving SKK5879K (REF: SNM16D04822/C02/9) and SHD9543A (TP : LKK REF - CC3/CTI16019744/Kpa3) on 13.10.2016

Dear Kah Leong,

Fya

Regards,

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

T: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Asher Sng (LKKAuto) [<mailto:AsherSng@lkkauto.com>]

Sent: Wednesday, 11 December, 2019 2:17 PM

To: Chee So Chow <sochow.chee@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Alfred Toh <alfred.toh@sg.cntaiping.com>

Subject: RE: [MANDATE REQUEST] RE: Direct Settlement - Accident Involving SKK5879K (REF: SNM16D04822/C02/9) and SHD9543A (TP : LKK REF - CC3/CTI16019744/Kpa3) on 13.10.2016

Hi Sir,

We refer to our email dated 10/09/2019.

Third party is chasing for settlement.

Kindly let us have your approval / instruction if any.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



From: Asher Sng (LKKAuto)

Sent: Tuesday, 12 November 2019 3:18 PM

To: Chee So Chow <sochow.chee@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Alfred Toh <alfred.toh@sg.cntaiping.com>

Subject: RE: [MANDATE REQUEST] RE: Direct Settlement - Accident Involving SKK5879K (REF: SNM16D04822/C02/9) and SHD9543A (TP : LKK REF - CC3/CTI16019744/Kpa3) on 13.10.2016

Hi So Chow,

Enclosed a copy correct copy of the rental.

Please let us have your approval.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Chee So Chow <sochow.chee@sg.cntaiping.com>

Sent: Wednesday, 11 September 2019 8:27 PM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Alfred Toh <alfred.toh@sg.cntaiping.com>

Subject: RE: [MANDATE REQUEST] RE: Direct Settlement - Accident Involving SKK5879K (REF: SNM16D04822/C02/9) and SHD9543A (TP : LKK REF - CC3/CTI16019744/Kpa3) on 13.10.2016

Dear Asher

Any documents to prove Rental is \$102.72 / day?

So Chow

From: Asher Sng (LKKAuto) [mailto:AsherSng@lkkauto.com]
Sent: Tuesday, September 10, 2019 11:30 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Alfred Toh <alfred.toh@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>
Subject: [MANDATE REQUEST] RE: Direct Settlement - Accident Involving SKK5879K (REF: SNM16D04822/C02/9) and SHD9543A (TP : LKK REF - CC3/CTI16019744/Kpa3) on 13.10.2016

Your ref : : SNM16D04822/C02/9
Our ref : CC3/CTI16019744/Kea3s2

Dear Sirs,

We refer to the above matter.

The said chain collision involved 7 vehicles whereby our insured was the 5th vehicle.

In accordance to the MCF guideline for chain collision, we have to settle the front vehicle's claim at 100%.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer " **TRANS-CAB AUTO SERVICES PTE LTD**" at **\$20,821.44 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 75,094.79	\$16,692.00
2. Loss of Rental (27days X \$102.72)	\$ 2,773.44	\$ 2,773.44 (27days x \$102.72)
3. Loss of Income (27days x \$50)	\$ 1,350.00	\$ 1,350.00 (27days x \$50)
4. LTA Search Fee	\$ 6.00	\$ 6.00
Total	\$ 31,434.63	\$20,821.44

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jowyn Tay <jowyn.tay@sg.cntaiping.com>
Sent: Friday, 21 October 2016 3:57 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Alfred Toh <alfred.toh@sg.cntaiping.com>; Zayyer (LKKAuto) <zayyer@lkkauto.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Jowyn Tay <jowyn.tay@sg.cntaiping.com>

Subject: RE: Direct Settlement - Accident Involving SKK5879K (REF: SNM16D04822/C02/9) and SHD9543A (TP : LKK REF - CC3/CTI16019744/Kpa3) on 13.10.2016

Importance: High

Dear Hsiao Tong &/or Mei Kwan,

We refer to your email on even date.

We attached herewith our insured's accident report and letter for your immediate attention.

Thank you.

Regards,

Jowyn Tay

Assistant Claims Executive

Motor Division

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00

Springleaf Tower

Singapore 079909

Co. Reg. No. 200208384E

DID: 6389 6174

Fax: 6224 7175 / 6224 7478

Email: claimsdept@sg.cntaiping.com

jowyn.tay@sg.cntaiping.com

Website: www.sg.cntaiping.com

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From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

Sent: Friday, 21 October, 2016 9:45 AM

To: Claims Dept of CTI

Cc: Jowyn Tay; Alfred Toh; Hwang Shiang Yi; Hsiao Tong (LKKAuto); Zayyer (LKKAuto); Vivian Lau (LKKAuto); Admin A

Subject: Direct Settlement - Accident Involving SKK5879K (OI : CAI - TBA) and SHD9543A (TP : LKK REF - CC3/CTI16019744/Kpa3) on 13.10.2016

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case.

We had inspected TP vehicle SHD 9543A at M/s Trans-cab Auto Services Pte Ltd - Ang Mo Kio.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition
- TP GIA report

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

Our Ref : AAD1610-159

Your Ref : SKK5879K,SJT2603Z,SKA4923A,SJB7057L,SKN3372C,SKS38L

Date : 09.May 2019

CHINA TAIPING INSURANCE

Dear Sir/Madam,

**ACCIDENT INVOLVING SHD9543A AND
SKK5879K,SJT2603Z,SKA4923A,SJB7057L,SKN3372C,SKS38L ON 13/10/16 05:40 PM
ALONG ECP TOWARD AIRPORT**

It appears that the above accident was caused by your insured's negligence. We, therefore seeking compensation from you for our financial loss as itemized below :-

1.	Cost of Repair (inclusive of 7% GST)	\$	16,692.00
2.	Loss of Rental for <u>27</u> days @ \$ <u>103.72</u> per day	\$	2,773.44
3.	Loss of Income for <u>27</u> days @ \$ <u>50</u> per day	\$	1,350.00
4.	LTA Search Fee	\$	6.00
5.	Survey Fee	\$	0.00
	Total	\$	20,821.44

We enclose a copy of the following documents for your consideration :-

GIA report lodged by our driver

Rental rate and mileage records

Certificate of Insurance

Authorization To Act

Original final repair bill

LTA Search Fee

Kindly let us have the discharge voucher within the next 14 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.

Yours Faithfully

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager

Tel No. : 6603 1250 (DID)



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/CTI16019744/Kpa3

15 NOVEMBER 2016

LIM WEI YONG (LIN WEIRONG)
BLK 431 BUKIT PANJANG RING ROAD
#11-689
SINGAPORE 670431

Dear Sir/Madam,

ACCIDENT INVOLVING SKK 5879K / SHD 9543A / OTHERS ON 13/10/2016

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Chew Hsiao Tong
Case Handler
DID: 6742 3197
FAX: 6741 4108
EMAIL: chewht@lkkauto.com

c.c. *China Taiping Insurance (Singapore) Pte Ltd*
(Motor Claims Dept)

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

Authorization To Act

We, Trans-cab Services Pte Ltd of Company Registration No. 200303878K hereby authorize Trans-cab Auto Services Pte Ltd to act on behalf to claim for all losses incurred for the accident involving SHD9543A and SKK5879K,SJT2603Z,SKA4923A,SJB7057L,SKN3372C,SKS38L along ECP TOWARD AIRPORT on 13/10/16 05:40 PM.

In addition, we also hereby authorize the above payment to be made in favour of Trans-cab Auto Services Pte Ltd upon settlement.

Dated this 9 (day) of May 2019

Yours Faithfully
Trans-Cab Services Pte Ltd



Jasmine Tan
General Manager

Trans-Cab Auto Services Pte Ltd

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel: 6287 6666**Fax:** 6287 7764**Co. Reg. No.:** 201019626G**GST Reg. No.:** 201019626G**Tax Invoice / Debit Note**

TO: CHINA TAIPING INSURANCE (S) PTE LTD 105 Cecil Street #16-01/02 The Octagon 069534 Singapore ATTENTION:	INVOICE NO. : INV1905-012 DATE : 9. May 2019 REFERENCE NO : AAD1610-159 TERMS : DUE DATE : 9. May 2019 PAGE : 1
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NO.	CODE	DESCRIPTION	QTY	UNIT PRICE	AMOUNT
		Invoice No. INV1612-149:			
1.	6050101	REPAIR-SHD9543A;DOA 13.10.16(LUMP SUM-16)	1	16,692.00	16,692.00

Total SGD Excl. GST : 15,600.00
7% GST : 1,092.00
Total SGD Incl. GST : 16,692.00

**** SIXTEEN THOUSAND SIX HUNDRED NINETY TWO SGD ONLY ****

- 1) All cheques should be crossed and made payable to "Trans-Cab Auto Services Pte Ltd"
- 2) Please quote our Invoice Number during payment.
- 3) We reserve the right to charge interest @ 1.5% per month on overdue invoice.
- 4) Any dispute as to the accuracy, charges etc of this invoice must be communicated within 10 days from the date hereof failing which it shall be deemed to have been unconditionally accepted.

E. & O. E.

THIS IS A COMPUTER GENERATED INVOICE WHICH REQUIRES NO SIGNATURE

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

09 MAY, 2019

To Whom It May Concern

Dear Sir /Madam,

Accident on 13/10/16 05:40 PM at ECP TOWARD AIRPORT

1. We refer to the above-mentioned accident and wish to inform that Trans-Cab Services Pte Ltd is the registered owner of the taxi bearing vehicle registration no. SHD9543A. The taxi was hired to SUN YEANG WEN a registered hirer-operator of Trans-Cab Services Pte Ltd at the time of occurrence of the aforementioned accident at a rental rate \$102.72 per day (inclusive of GST).
2. Please be advised that the Taxi is insured with AXA INSURANCE PTE LTD on a third party basis at the material time of the accident.
3. Please liaise with us directly for any settlement of claims in respect of the said accident.

Yours faithfully,

Jasmine Tan
General Manager

This is computer generated print-out. No signature is required.

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

13-10-2016

Dear Sir/Madam,

Please be informed that the taxi was undergo accident repair in the workshop as follow:

Date In	Date Out	Vehicle No.	
Accident No.	AAD1610-159		Accident Date 13-10-2016
13/10/2016 17:40	24/11/2016 16:00	SHD9543A	

Yours Faithfully,

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager

Enquire Vehicle & Owner Information (Vehicle No. SKK5879K As At 13 Oct 2016 / 17:40:00)

Law Firm Search Details

Search Reason: Insurance claim in relation to traffic accident
Law Firm Case No.: TCS(CANDY)SHD9543A

Current Owner Details

Owner ID Type: Singapore NRIC
Owner ID: S7719218B
Owner Name: LIM WEI YONG
Registered Address Type: HDB / HUDC
Registered Block/House No.: 431
Registered Street Name: BUKIT PANJANG RING ROAD
Registered Unit No.: # 11 - 689
Registered Building Name: -
Registered Postal Code: 670431

Current Vehicle Details

Vehicle No.: SKK5879K
Make Description/Model: MERCEDES BENZ / A200 (BI + SR)
Insurance Company Name: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD



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