

**Vivian Lau (LKKAuto)**

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**From:** Vivian Lau (LKKAuto)  
**Sent:** Friday, 31 August, 2018 10:00 AM  
**To:** 'Syed-Yusoff, Saliha'  
**Cc:** Olivia Lau (LKKAuto); Adrian Ling (LKKAuto)  
**Subject:** RE: AIG ref: 6187885247SG-003 II Accident involving SJK2883D & SKA2806T on 05/10/16

Your Ref : 6187885247SG  
Our Ref: CC4/AIG16019643/Awb3

Dear Saliha,

**ACCIDENT INVOLVING SJK 2883A & SKA 2806T & OTHERS ON 05/10/2016 ALONG BOUNDARY ROAD**

We refer to the above matter

This is a chain collision involving 3 vehicles chain collision where OI was the 2<sup>nd</sup> vehicle

In accordance to the MCF guideline, we have to settle 3<sup>rd</sup> claim at 100%.

We have surveyed the vehicle, and relevant supporting documents was enclose for your perusal.

We seek your approval to offer to TP repairer **Twincar Automotive Pte Ltd** is as follows:

	Amount Claimed	Amount Revised
1. Cost of Repair (+GST)	S\$ 36,896.86	S\$ 13,969.00
2. Loss of Rental (\$ 120.00 x 8days )	S\$ 960.00	S\$ 960.00( Surveyor recommend 6 days)
3. GIA SEARCH	S\$ 43.00	S\$ 43.00
	S\$ 37,899.86	S\$ 14,699.00

**Amount of claim at liability 100% S\$ 14,699.00**

**For your approval in merimen please.**

Thank you

Best Regards,

**Vivian Lau** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-8625 | email: [Vivianlau@lkkauto.com](mailto:Vivianlau@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Syed-Yusoff, Saliha [mailto:Saliha.Syed-Yusoff@aig.com]  
**Sent:** Friday, 31 August, 2018 9:39 AM  
**To:** Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>  
**Cc:** Olivia Lau (LKKAuto) <olivialau@lkkauto.com>; Adrian Ling (LKKAuto) <adrianling@lkkauto.com>  
**Subject:** RE: AIG ref: 6187885247SG-003 II Accident involving SJK2883D & SKA2806T on 05/10/16  
**Importance:** High

Dear Vivian,

Kindly revert.

thank you,

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**Saliha Syed Yusoff**

**AIG**

Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore(079120)

Tel +(65) 6419 1917 | Fax +(65) 68357416

[saliha.syed-yusoff@aig.com](mailto:saliha.syed-yusoff@aig.com) | [www.aig.com.sg](http://www.aig.com.sg)

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**From:** Syed-Yusoff, Saliha  
**Sent:** Wednesday, July 18, 2018 10:50 AM  
**To:** 'Vivian Lau (LKKAuto)'  
**Cc:** 'Olivia Lau (LKKAuto)'; 'Adrian Ling (LKKAuto)'  
**Subject:** RE: AIG ref: 6187885247SG-003 II Accident involving SJK2883D & SKA2806T on 05/10/16  
**Importance:** High

Dear Vivian,

Kindly revert with an update on the matter and also the date of last correspondence.

No need to follow up/send reminder to repairer.

thank you,

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**Saliha Syed Yusoff**

**AIG**

Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore(079120)

Tel +(65) 6419 1917 | Fax +(65) 68357416

[saliha.syed-yusoff@aig.com](mailto:saliha.syed-yusoff@aig.com) | [www.aig.com.sg](http://www.aig.com.sg)

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**From:** Syed-Yusoff, Saliha  
**Sent:** Wednesday, June 27, 2018 6:47 PM  
**To:** 'Vivian Lau (LKKAuto)'  
**Cc:** Olivia Lau (LKKAuto); Adrian Ling (LKKAuto)  
**Subject:** RE: AIG ref: 6187885247SG-003 || Accident involving SJK2883D & SKA2806T on 05/10/16

Dear Vivian,

please provide update on this matter

thank you,

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**AIG**

Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte. Ltd

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[saliha.syed-yusoff@aig.com](mailto:saliha.syed-yusoff@aig.com) | [www.aig.com.sg](http://www.aig.com.sg)

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**From:** Vivian Lau (LKKAuto) [<mailto:vivianlau@lkkauto.com>]

**Sent:** 26 March 2018 17:45

**To:** Syed-Yusoff, Saliha

**Cc:** Olivia Lau (LKKAuto); Adrian Ling (LKKAuto)

**Subject:** RE: AIG ref: 6187885247SG-003 || Accident involving SJK2883D & SKA2806T on 05/10/16

Dear Saliha,

We refer to the email below,

Our surveyor have finalise COR at \$12,800.00 ( exclude gst) 6days.

Thank you

Best Regards,

**Vivian Lau** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-8625 | email: [Vivianlau@lkkauto.com](mailto:Vivianlau@lkkauto.com) fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Syed-Yusoff, Saliha [<mailto:Saliha.Syed-Yusoff@aig.com>]

**Sent:** Monday, 26 March, 2018 4:40 PM

**To:** Vivian Lau (LKKAuto) <[vivianlau@lkkauto.com](mailto:vivianlau@lkkauto.com)>  
**Cc:** Olivia Lau (LKKAuto) <[olivialau@lkkauto.com](mailto:olivialau@lkkauto.com)>; Adrian Ling (LKKAuto) <[adrianling@lkkauto.com](mailto:adrianling@lkkauto.com)>  
**Subject:** RE: AIG ref: 6187885247SG-003 II Accident involving SJK2883D & SKA2806T on 05/10/16

Hi Vivian,

Kindly advise if the COR has been finalized?

thanks,

**Saliha Syed Yusoff**  
**AIG**

Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore(079120)

Tel +(65) 6419 1917 | Fax +(65) 68357416

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**From:** Vivian Lau (LKKAuto) [<mailto:vivianlau@lkkauto.com>]  
**Sent:** Tuesday, February 20, 2018 2:25 PM  
**To:** Syed-Yusoff, Saliha  
**Cc:** Olivia Lau (LKKAuto); Adrian Ling (LKKAuto)  
**Subject:** RE: AIG ref: 6187885247SG-003 II Accident involving SJK2883D & SKA2806T on 05/10/16

Dear Saliha,

We refer to the email below,

Base on the 1<sup>st</sup> veh and TP GIA report, both parties reported that Insured reversed and hit TP.

Thank you

Best Regards,

**Vivian Lau** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-8625 | email: [Vivianlau@lkkauto.com](mailto:Vivianlau@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Syed-Yusoff, Saliha [<mailto:Saliha.Syed-Yusoff@aig.com>]

**Sent:** Tuesday, 20 February, 2018 9:37 AM

**To:** Vivian Lau (LKKAuto) <[vivianlau@lkkauto.com](mailto:vivianlau@lkkauto.com)>

**Cc:** Olivia Lau (LKKAuto) <[olivialau@lkkauto.com](mailto:olivialau@lkkauto.com)>; Adrian Ling (LKKAuto) <[adrianling@lkkauto.com](mailto:adrianling@lkkauto.com)>

**Subject:** RE: AIG ref: 6187885247SG-003 II Accident involving SJK2883D & SKA2806T on 05/10/16

Hi Vivian,

what's the assessment of liability for this matter? since claimant is the last vehicle. Are we able to establish that OI really reversed and collided onto TP vehicle?

thanks,  
**Saliha Syed Yusoff**  
**AIG**

Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore(079120)

Tel +(65) 6419 1917 | Fax +(65) 68357416

[saliha.syed-yusoff@aig.com](mailto:saliha.syed-yusoff@aig.com) | [www.aig.com.sg](http://www.aig.com.sg)

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**From:** Vivian Lau (LKKAuto) [<mailto:vivianlau@lkkauto.com>]

**Sent:** Friday, December 22, 2017 10:32 AM

**To:** Syed-Yusoff, Saliha  
**Cc:** Olivia Lau (LKKAuto); Adrian Ling (LKKAuto)  
**Subject:** RE: AIG ref: 6187885247SG-003 II Accident involving SJK2883D & SKA2806T on 05/10/16

Dear Saliha,

We refer to the email below,

Please be informed that our surveyor had just receive Estimate from TP repairer.

Currently pending finalise with repairer

*"Wishes you a Merry Christmas & Happy New Year 2018"*

Thank you

Best Regards,

**Vivian Lau** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-8625 | email: [Vivianlau@lkkauto.com](mailto:Vivianlau@lkkauto.com) fax: 6741-4108

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---

**From:** Syed-Yusoff, Saliha [<mailto:Saliha.Syed-Yusoff@aig.com>]

**Sent:** Friday, 22 December, 2017 10:05 AM

**To:** Vivian Lau (LKKAuto) <[vivianlau@lkkauto.com](mailto:vivianlau@lkkauto.com)>

**Cc:** Olivia Lau (LKKAuto) <[olivialau@lkkauto.com](mailto:olivialau@lkkauto.com)>

**Subject:** RE: AIG ref: 6187885247SG-003 II Accident involving SJK2883D & SKA2806T on 05/10/16

Hi Vivian,

May we have update on this matter please.

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**Saliha Syed Yusoff**

**AIG**

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore(079120)

Tel +(65) 6419 1917 | Fax +(65) 68357416

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**From:** Syed-Yusoff, Saliha  
**Sent:** Wednesday, November 29, 2017 11:30 AM  
**To:** 'CS A Team'  
**Subject:** AIG ref: 6187885247SG-003 II Accident involving SJK2883D & SKA2806T on 05/10/16

Hi Team,

May we have update on this matter please.

thanks,

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**AIG**

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