

Norsiah

CC4/AIG1601

8792

AMP.
8635LKK:
IDAC:

Surveyor:

Adrian

DOI:

ASSIGNMENT

6/10/16

Date / Time:

5/10/16

Registered in Merimen:

5/10/16

Pre-assign / CCU / FTE



Insured Vehicle No.:

SLB 2987L

Name of Insured:

OMN KOF LMYE

Insured Tel No.:

HP: 9680143

Excess Sec II :S\$

D.O.A: 1/10/16

Is driver the owner?

(YES / NO)

Nature of Accident:

Claim No.:

679879236256

Policy No.:

710046324-00000

Make / Model:

MAZDA

Place of Accident:

843A TAMPINES AVE S NEAR
LOADING / UNLOADING BAY

OI GIA REPORT: YES NO : TP GIA REPORT: YES NO

Insured Liability:

%

Final ? Yes / No

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

SGV 8227L



INSRS:

WSP:

Tel:

Liability:

RMKS:

N-51



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/Time	STAGE	DATE / PIC
6/10/16 gms	Non-Reporting ltr (1st): Non-Reporting ltr (2nd): Non-Reporting ltr (Final): Notification ltr (if non-pickup): Call OI: After call ltr to OI:	
07/10/16 2-51pm	Documentation Check List: Handler Typist	
11/10/16 1021am	Notification ltr (if non-pickup): After call ltr to OI: Authorisation To Act: Release Voucher: Final Repair Bill: Car Rental Invoice: Towing Invoice: LTA / GIA: Medical Bill: PIR: Mandate/Reject Instruction: LOD: Payment Breakdown Form: Post-Repair Photos: Others:	
11/10/16 11:06		
11-01-18		
26/11/19		
6/10/16 gms	SLB 2987L 3 NA/M1601/8503/14 DDA-1/10/16	
07/10/16 2-51pm	Contacted OI - No Answer - Voice Mail.	
11/10/16 1021am	Contacted OI - No answer - Voice Mail.	
11/10/16 11:06	OI called back. Confirmed accident details. OI hit stationary veh. Insured TP claim agreed to settle. Inform NCD issues!	
11-01-18	REVERSED & HIT STATIONARY TP LIABILITY IS DOWN. URGED ADRIAN TO SPEED UP FINALIZATION OF COR.	
26/11/19	File -> Shw Per + clm	
PRELIMINARY ADVICE	Date/Time:	Sent By:
FINALIZATION	Date/Time:	Confirm with:
Repair Cost:	SS	(days) Reduction: %
FINAL SETTLEMENT	Date/Time:	Confirm with:
Final Liability:	%	(Agreed / Assessed) BOLA S/N No.:
Repair Cost:	SS	2461.00
Loss of Rental (LOR):	SS	320.00 (3 days) x 41W
Loss of Use (LOU):	SS	— (S x days)
Loss of Income (LOI):	SS	— (S x days)
LOR only <input type="checkbox"/> LOU only <input type="checkbox"/>		LOR + LOU <input type="checkbox"/> LOR + LOI <input type="checkbox"/> (Tick only one)
GIA/LTA Search	SS	34.75 (5.35 + 29)
Medical:	SS	—
Disbursement:	SS	— (e.g. Tow/ Independent)
Legal Cost	SS	—
Total:	SS	2795.35 Global Sum SS: 2790.00
FINAL PAYMENT	Date/Time:	Confirm with:
Payee 1:	SS	2790.00
Payee 2: (Strike if N.A.)	SS	—
Payee 3: (Strike if N.A.)	SS	—
		Name 1: N-51 Automotive Pte Ltd
		Name 2: —
		Name 3: —

REF:

ASS. REC. BY: Adrian Ling**ASSIGNMENT**

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: _____

at Workshop m/s _____

of _____

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: **The veh had commenced its repair at the time of inspection.**

N/S	O/S

Bal. or Market Value: _____

IDAC Accident Rpt: _____ Consistent? : **Yes** or **No**GIA / PR Seen: _____ Consistent? : **Yes** or **No**Est. Repairs: 4 days Res.: **Yes** or **No**Lum Sum: 20. % 3 Val.: **Yes** or **No****CA / REV / REP. / 24 HRS**Vehicle: **IN / OUT**

Date: _____ Person Contacted: _____

Veh No: SGV8227L Yr Regn: 2007 JuneType: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Toyota Rush c.c. 1495Colour: Grey A/C: **Insured / Std / NI / NA**Sp. Reading: 120940 T/Radio: **Insured / Std / NI / NA**

Eng/No: _____

C/No: J200E090775Gen. Cond: **Good** / Fair / Poor / BurntSteering: **Inorder** / Jammed / Leaked / Burnt orBrake: **Inorder** / Jammed / Leaked / Burnt orModi: **Nil** / S/Rim / **STD A/Rim** orTyre Size: F: 225/60R16R: 225/60R16**BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /****TOYO / YOKO** or

Front

Rear

R/Bal. 06 mm R/Bal. 06 mmL/Bal. 96 mm L/Bal. 06 mmD.O.A. _____ D.O.I. 06/10/16Survey held at NSIDes. of Damages: **Fr** / **Rear** / **O/S** / **N/S** / **U/C** / **Roof** orRear o/s.The **U/C / Chassis frame / Body Structure** affected due to collision.

Date / Time Action / Instruction

TP A19.US\$ 2300 (Red \$ 6905.60 / 75%)

Date/Time, File Pass to?

☐ : **Preli. Report**

Days Of Repair: _____

1) _____

☐ : **Final Report**

Resurvey No. of Trip: _____

Date/Time, File Return to?

2) _____

Add Fee: ☐ : Site Insp (\$ _____)☐ : Interview (\$ _____)☐ : Tech. Invs (\$ _____)☐ : Weekend (\$ _____)

Survey Fee: _____

Transportation: _____

____ S + RS ____ SI

Photos

Others

TOTAL

Report Format : _____

Lump Sum / I.B.I: (\$ _____)




LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AIG ASIA PACIFIC INSURANCE PTE LTD		Ref : CC4/AIG16018792/yb3		
78 SHENTON WAY #08-16 CHARTIS BUILDING SINGAPORE 079120		Date : 05-10-2016		
		Code : AIG		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SLB 2987L	Veh. Inspected	SGV 8227L	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	05/10/2016	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	01/10/2016	Inspection Date		
Survey held at	N-51 AUTOMOTIVE PL 2 KAKI BUKIT AVE 2 #01-17 KAKI BUKIT AUTOHUB SINGAPORE 417921			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

N-51 AUTOMOTIVE PTE LTD

Kaki Bukit AutoHub
 2 Kaki Bukit Ave 2
 #01-17 / #01-18 / Heavy Vehicle #01-08 / Spray Painting #02-27
 Singapore 417921 Tel No. : +65 6842 0051 Fax No. : +65 6741 0510
 E-Mail : sales@n51.com.sg
 Company Reg. No. : 200616038C
 GST Registration No. : 200616038C

HITCHCAR.
 BLK 126 PASIR RIS ST 11 #09-363
 SINGAPORE 510126

Contact : 85111991, 82611636

2007 June

TP Alb.
 JSS
 BEVEN

ESTIMATE

Repair Code : CLM13722

Date in : 06/10/2016

Vehicle Num. : SGV8227L

Model : TOYOTA RUSH 1.5 A

Chassis/Eng# : J200E0010775/3SZ1739959

Parts and Labour Assesment

Description of part	Qty	Unit Price	Amount
REAR BUMPER <i>for</i>	1	980.85	980.85 ✓
REAR BUMPER INNER SIDE SHIELD CLIPS L/R <i>new</i>	8	6.50	52.00 <i>10.</i>
REAR BUMPER INNER SIDE SHIELD L/R <i>RH Defect</i>	2	172.40	344.80 <i>172.40</i>
REAR BUMPER NUMBER PLATE LAMP <i>new</i>	1	96.30	96.30 ✓
REAR BUMPER REFLECTOR L/R <i>new</i>	2	121.30	242.60 ✓
REAR BUMPER SIDE RETAINER L/R <i>RH cracked</i>	2	65.90	131.80 <i>65.90</i>
REAR BUMPER STAY CLIPS <i>new</i>	1	6.50	6.50 ✓
REAR BUMPER TOP RETAINER <i>new</i>	1	155.10	155.10 ✓
REAR BUMPER TOW HOOK COVER <i>new</i>	1	59.10	59.10 ✓
REAR RH FENDER <i>new</i>	1	806.00	806.00 ✓
REAR RH FENDER GLASS INNER GARNISH CLIPS	6	6.50	39.00 ✓
REAR RH FENDER GLASS MOULDING	1	110.00	110.00 ✓
REAR RH FENDER INNER AIR VENT	2	100.45	200.90 ✓
REAR RH FENDER PETROL LID MECHANISM LOCK	1	40.10	40.10 ✓
REAR RH TAILLAMP	1	404.10	404.10 ✓
REAR RH TAILLAMP BACK RUBBER GASKET	1	95.50	95.50 ✓
REAR RH TAILLAMP CLIPS	3	6.50	19.50 ✓
REAR RH TAILLAMP INNER PANEL	1	126.00	126.00 ✓

*** This is a computer-generated document which requires no signature.***

N-51 AUTOMOTIVE PTE LTD

Kaki Bukit AutoHub
 2 Kaki Bukit Ave 2
 #01-17 / #01-18 / Heavy Vehicle #01-08 / Spray Painting #02-27
 Singapore 417921 Tel No. : +65 6842 0051 Fax No. : +65 6741 0510
 E-Mail : sales@n51.com.sg
 Company Reg. No. : 200616038C
 GST Registration No. : 200616038C

HITCHCAR.
 BLK 126 PASIR RIS ST 11 #09-363
 SINGAPORE 510126

Contact : 85111991, 82611636

ESTIMATE

Repair Code : CLM13722

Date in : 06/10/2016

Vehicle Num. : SGV8227L

Model : TOYOTA RUSH 1.5 A

Chassis/Eng# : J200E0010775/3SZ1739959

REAR SUSPENSION RH ABS SENSOR <i>N+E New</i>	1	251.10	251.10 X
REAR SUSPENSION RH HALF SHAFT ASSY <i>N+E New</i>	1	945.50	945.50 X
REAR SUSPENSION RH HALF SHAFT BEARING <i>changed</i>	2	403.10	806.20 <i>35860</i>
REAR SUSPENSION RH HALF SHAFT OIL SEAL	1	19.10	19.10 ✓
REAR SUSPENSION RH SHOCK ABSORBER <i>N+E New</i>	1	404.10	404.10 X
REAR WHEEL RH 16" SPORT RIM 'ORIGINAL' <i>lt</i>	1	558.10	558.10 ✓
Subtotal before discount			6,894.25
Percentage discount 25%			1,723.56
Sub-total 1			5,170.69
REAR BUMPER CLIPS - SET <i>New</i>	1	30.00	30.00 ✓
REAR BUMPER NUMBER PLATE	1	25.00	25.00 X
REAR BUMPER NUMBER PLATE HOLDER <i>N+E New</i>	1	50.00	50.00 X
REAR BUMPER REVERSE SENSOR - SET	1	350.00	350.00 X
REAR RH FENDER GLASS SEALANT <i>30</i>	1	60.00	60.00 X
REAR RH FENDER INNER TRIM BOARD CLIPS - SET <i>N+E New</i>	1	30.00	30.00 X
REAR WHEEL RH 225/60R16 98V TYRE <i>N+E New</i>	1	480.00	480.00 X

*** This is a computer-generated document which requires no signature.***

N-51 AUTOMOTIVE PTE LTD

Kaki Bukit AutoHub

2 Kaki Bukit Ave 2

#01-17 / #01-18 / Heavy Vehicle #01-08 / Spray Painting #02-27

Singapore 417921 Tel No. : +65 6842 0051 Fax No. : +65 6741 0510

E-Mail : sales@n51.com.sg

Company Reg. No. : 200616038C

GST Registration No. : 200616038C

HITCHCAR.

BLK 126 PASIR RIS ST 11 #09-363

SINGAPORE 510126

Contact : 85111991, 82611636

ESTIMATE

Repair Code : CLM13722

Date in : 06/10/2016

Vehicle Num. : SGV8227L

Model : TOYOTA RUSH 1.5 A

Chassis/Eng# : J200E0010775/3SZ1739959

Subtotal before discount	1,025.00
Percentage discount 0%	0.00
Sub-total 2	1,025.00
Parts-total	6,195.69

LABOUR

To remove, reinstall electrical wiring harness, check lighting, and rewire for parking sensor.

150.00 ~~80~~

To remove, reinstall fender glass

120.00 X

To remove, change rear suspension parts, axle carriage, absorber, lower arm, top arm, trailing arm, knuckle arm, wheel bearing, bearing hub and etc.

550.00 ~~250~~

To road test driving, check and resetting wheel alignments system.

180.00 ~~80~~

To remove, reinstall roof top trim upholstery, cushion seat, trim garnish, trim liner carpet. (to FR)

1210

140.00 X

To re-spray painting on the change bodyparts, repair portion, and where consistent to the accident.

750.00 ~~400~~

To provide labour, workmanship to change the above damaged bodyparts, repair, re-construct and re-align body structure, body alignments and damaged consistent to the accident.

1,000.00 ~~700~~

To apply anti-rust chemical on repaired and replaced panel.

120.00 X

Labour Total

3,010.00

Parts & Labour Total

9,205.69

*** This is a computer-generated document which requires no signature.***

page 3

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

total 2862.58

4/s: 2.3K

04Days

231C



Logout

- Pre repair inspection request - SGV8227L VS SLB2987L (OI) DOA 1/10/2016

From: Bernard.JiQian.Ler@aig.com

To: admin-a@lkkauto.com, assignments@lkkauto.com

Cc: Kristelli.Lopez@chartisinsurance.com, Andy-SY.Fong@aig.com, Lily.Tan@aig.com, KahYin.Leong@aig.com, Kunaseelan.Deivaseelan@aig.com, MingYao.Lee@aig.com, Baljit.I

Sent: Wednesday, 5 October, 2016 1:04:52 PM

Attachments: 05102016115049.pdf 05102016103846-0001.pdf

Hi,

Please refer to the enclosed request from **N-51 Automotive Pte Ltd**.

Kindly carry out Policy coverage verification first before conducting the pre-repair inspection within 48 hours.

If you have any queries/concerns, please let us know.

Kindly assist to assign Adrian Ling as Single Joint Expert as requested.

Thank you.

Best Regards,

Bernard Ler

AIG

Excess Claims Adjuster II, Claims Operations - Auto

Sharen Services - Malaysia | Global Business Services

Menara Worldwide, Level 7, 196 Jalan Bukit Bintang, 55100 Kuala Lumpur, Malaysia

Tel: +6 03 2714 6000 | Ext: 1012123 | Fax: +6 03 2685 5898

Bernard.JiQian.Ler@aig.com | www.aig.com

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.

0510-2016 @ 1:04pm
Elyn wh not in



N-51 AUTOMOTIVE PTE LTD

Kaki Bukit Autohub
2 Kaki Bukit Ave 2
#01-17 / #01-18 / Heavy Vehicle #01-08 / Spray Painting #02-27
Singapore 417921
Tel No.: +65 6744 0510 / 6842 0051 Fax No.: +65 6741 0510
Email: sales@n51.com.sg
Company Reg. No.: 200616038C
GST Registration No.: 200616038C

20-Aug-2018

Our ref: CLM13722 / SGV8227L / OCT-18/2016

AIG ASIA PACIFIC INSURANCE PTE LTD
NO.78 SHENTON WAY
#07-16 CHARTIS BUILDING
SINGAPORE 079120

ATTN: MOTOR CLAIMS DEPARTMENT

Dear Sir @ Mdm,

Re: Accident involving SGV8227L & SLB2987L on 01/10/2016
Along Blk 893A Tampines Ave 8

We refer to the above accident which was caused due to the negligence of your insured driver of vehicle No: **SLB2987L** whose vehicle was insured with you at the material date of the accident.

We are proposing for a direct settlement on the claims as following **EXCLUDE** personal injury in respect of claim arising out of the abovementioned accident.

Cost of repairs	\$	2,461.00	(Include 7% GST)	3W
Car Rental	\$	360.00		
3rd party GIA report	\$	29.00		
LTA Search	\$	5.35		
	S \$	<u>2,855.35</u>		

We enclosed herein the following documents for your necessary attention.

- 1) Our Final Repair Bill No: CLM13722
- 2) Twincar Rental - Invoice No:13-1425, VHA No.: 71108
- 3) 3rd Party GIA report - Tax Invoice: GR-16-118349 / 117332
- 4) LTA Search Fee
- 5) Letter Authorisation To Act
- 6) Release Voucher (AIG Express Third Party Claim)

We look forward to your prompt reply.

Yours faithfully,



N-51 Automotive Pte Ltd
S.Y. NEO
Managing Director





Hsiao Tong (LKKAuto)

From: Chin Hui Xin <huixin@n51.com.sg>
Sent: Monday, 22 July 2019 5:34 PM
To: Hsiao Tong (LKKAuto)
Subject: Fwd: Revised LOD of SGV8227L - N51 *LKK REF: CC4/AIG16018792/Amb3

Dear Hsiao Tong,

Refer to the above subject.

We agreed as per offer \$2,790.00.

Kindly proceed to necessary action.

Thank you

Regards,

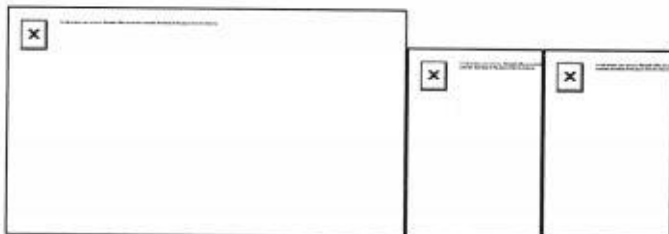
Melody Chin

N-51 Automotive Pte Ltd

Office : 6842 0051

Fax : 6741 0510

www.n51.com.sg



Without Prejudice

(save as to costs)

Dear Sabrina,

We refer to your below email. We are of the view that our offer of \$2,790.00(all-in) is fair and reasonable. The breakdown of our offer is as follows: -

1. Cost of Repair (w/GST)	\$ 2,461.00
2. Loss of Rental (3days x \$100.00)	\$ 300.00
3. LTA/GIA Search Fee	\$ 34.35
TOTAL	\$ 2,795.35

Kindly re-consider our offer.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Sabrina (N-51) <sabrina@n51.com.sg>
Sent: Tuesday, 11 June 2019 12:23 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: Re: Revised LOD of SGV8227L - N51 *LKK REF: CC4/AIG16018792/Amb3

Dear Hsiao Tong,

We refer to the above matter.

We regret we unable to accept the offer as \$2790.00 (all in).

And we maintain our counter propose \$2850.00 (all in).

Kindly reconsider and re-offer to us again.

Appreciate for your kind understanding.

Thanks.

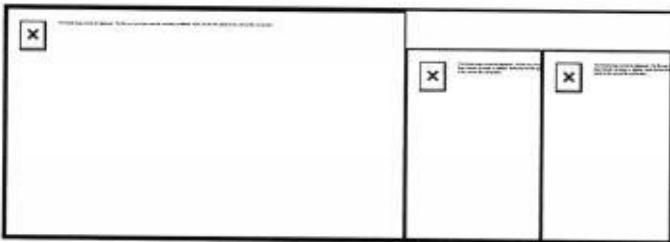
Regards,

Sabrina

N-51 Automotive Pte Ltd

Office : 6842 0051 Fax : 6744 0510

www.n51.com.sg



On Sat, Jun 1, 2019 at 10:08 AM Hsiao Tong (LKKAUTO) <chewht@lkkauto.com> wrote:

Without Prejudice

(save as to costs)

Dear Sabrina,

For this case, may we wrap up the matter at a global sum of \$2,790.00(all-in)?

We look forward your favourable reply.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Sabrina (N-51) <sabrina@n51.com.sg>

Sent: Saturday, 18 May 2019 9:48 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Re: Revised LOD of SGV8227L - N51 *LKK REF: CC4/AIG16018792/Amb3

Dear Hsiao Tong,

May we close at \$2800.00 (all in)?

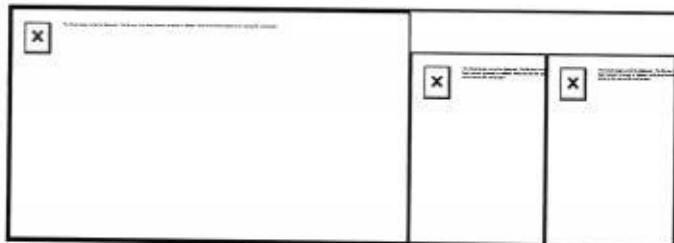
Regards,

Sabrina

N-51 Automotive Pte Ltd

Office : 6842 0051 Fax : 6744 0510

www.n51.com.sg



On Fri, May 17, 2019 at 12:34 PM Hsiao Tong (LKKAuto) <chewht@lkkauto.com> wrote:

Without Prejudice

Dear Sabrina,

May we wrap up the matter at a global sum of \$2,790.00(all-in)?

We look forward your favourable reply.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Sabrina (N-51) <sabrina@n51.com.sg>
Sent: Thursday, 9 May 2019 4:47 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: Re: Revised LOD of SGV8227L - N51 *LKK REF: CC4/AIG16018792/Amb3

Dear Hsiao Tong,

We refer to the above matter.

We unable to accept your offer.

We counter proposed \$2850.00 (all in).

Kindly re-offer us again.

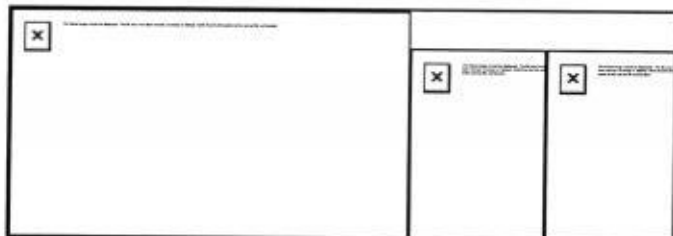
Regards,

Sabrina

N-51 Automotive Pte Ltd

Office : 6842 0051 Fax : 6744 0510

www.n51.com.sg



On Sat, May 4, 2019 at 9:20 AM Hsiao Tong (LKKAuto) <chewht@lkkauto.com> wrote:

Without Prejudice
(save as to costs)

Dear Sirs/Mdm,

We refer to the above matter.

We have our principal instruction to offer at a global sum of **\$2,760.00(all-in)**.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Sabrina (N-51) <sabrina@n51.com.sg>

Sent: Tuesday, 21 August 2018 3:43 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Thin Thin (LKKAuto) <thinthin@lkkauto.com>

Subject: Revised LOD of SGV8227L - N51

Dear Mei Kwan,

Refer to the above matter.

Attached revised LOD for your kind attn.

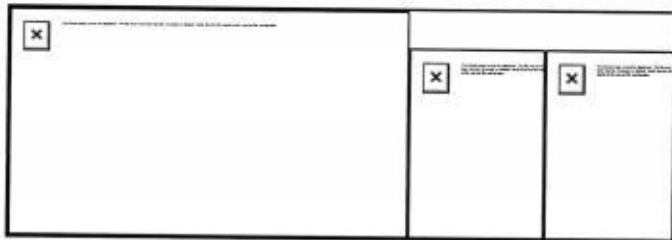
Regards,

Sabrina

N-51 Automotive Pte Ltd

Office : 6842 0051 Fax : 6744 0510

www.n51.com.sg



...CLAIM SUBFOLDER...(Pending for Survey Report)

Fastlane

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	05 Oct 2016 Edit Reg		05 Oct 2016 00:00 Edit Adj Rpt	S\$2,300.00 Edit Estimates	S\$2,300.00 View Rpt		Pending for Survey Report Cancel Case

Main

Reference

Claim Details

Documents

[Show All](#)

CLAIM SUBFOLDER DETAILS

[Created by adjuster]

Insured:	Ong Kok Chye , ID: S1805033A		
Main Claimant:	HITCHCAR , Co. Reg. No.: 53342225J		
Vehicle Reg. No.:	SGV8227L	Date of Loss:	01/10/2016 10:00 - :59 [112 Months From LTA Reg Date (Man Yr)]
Claim Type:	TP / 6798797362SG	Policy/Cover Note No.:	2100463224
Vehicle Reg. No. (Insured):	SLB2987L	Policy No. (Claimant):	5084403042
		Excess:	
Repairer:	N-51 Automotive Pte Ltd (HQ) BLK 2 KAKI BUKIT, #01-17/18 KAKI BUKIT AUTOHUB, 417921 Kaki Bukit - Tel: 68420051		
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by MdNoor, Norsiah]		
Claimant's Insurer:	NTUC Income Insurance Co-operative Ltd (HQ) - Tel:		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 14/10/2016]		

ASSOCIATED MAIL RECEIVED

[View All](#)[Compose Case Mail](#)

There are no mail for this case.

ALL ASSOCIATED TASKS

[View All](#)[Search Tasks](#)[Create New Task](#)[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

***SGV8227L (6798797362SG)**
[SLB2987L]
TP
HITCHCAR
Oct 1 2016 10:00AM
[Ong Kok Chye]
N-51 Automotive Pte Ltd

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Letters/Correspondences

No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	1 per page ▼	Thumbnail	Print
1	(Draft)	Third Party Express Settlement – Payment Breakdown	1	Edit	

Assessment Reports

No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	1 per page ▼	Thumbnail	Print
1	06/10/16 13:49	Accident Statement From: SC - Reg. No: SLB2987L, Claimant: ONG KOK CHYE	1	Load HTM	

Photos/Images

No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	3 per page ▼	Thumbnail	Print
1	16/08/18 16:59	General View	1	Load JPG	✓
2	16/08/18 16:59	General View	1	Load JPG	✓
3	16/08/18 16:59	General View	1	Load JPG	✓
4	16/08/18 16:59	General View	1	Load JPG	✓
5	16/08/18 16:59	General View	1	Load JPG	✓
6	16/08/18 16:59	General View	1	Load JPG	✓
7	16/08/18 16:59	General View	1	Load JPG	✓
8	16/08/18 16:59	General View	1	Load JPG	✓
9	16/08/18 16:59	General View	1	Load JPG	✓
10	16/08/18 16:59	General View	1	Load JPG	✓
11	16/08/18 16:59	General View	1	Load JPG	✓
12	16/08/18 17:00	Reinspection Photo	1	Load JPG	✓
13	16/08/18 17:00	Reinspection Photo	1	Load JPG	✓
14	16/08/18 17:00	Reinspection Photo	1	Load JPG	✓
15	16/08/18 17:00	Reinspection Photo	1	Load JPG	✓
16	16/08/18 17:00	Reinspection Photo	1	Load JPG	✓
17	16/08/18 17:00	Reinspection Photo	1	Load JPG	✓
18	16/08/18 17:00	Reinspection Photo	1	Load JPG	✓
19	16/08/18 17:00	Reinspection Photo	1	Load JPG	✓
20	16/08/18 17:00	Reinspection Photo	1	Load JPG	✓
21	16/08/18 17:00	Reinspection Photo	1	Load JPG	✓
22	16/08/18 17:00	Reinspection Photo	1	Load JPG	✓
23	16/08/18 17:00	Reinspection Photo	1	Load JPG	✓
24	16/08/18 17:00	Reinspection Photo	1	Load JPG	✓
25	16/08/18 17:00	Reinspection Photo	1	Load JPG	✓

Documentation

No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	1 per page ▼	Thumbnail	Print
1	05/10/16 14:11	EMAIL FROM AIG DD 05102016	1	Load PDF	

Letters/Correspondences

			1 per page ▼	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
2	05/10/16 14:11	TP GIA REPORT	Load PDF	
3	12/10/16 10:48	LETTER TO OI	Load PDF	
4	17/10/18 17:26	TP ESTIMATE_MARKED	Load PDF	
5	08/08/19 14:28	AUTHORISATION TO ACT	Load PDF	
6	08/08/19 14:28	RELEASE VOUCHER	Load PDF	
7	08/08/19 14:28	WORKSHOP INVOICE	Load PDF	
8	08/08/19 14:28	RENTAL RECEIPT	Load PDF	
9	08/08/19 14:28	RENTAL MILEAGE	Load PDF	
10	08/08/19 14:28	GIA LTA SEARCH	Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST

Reset

Save

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There are no document checklists configured.

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SLB2987L (Insd veh)	Model:	TOYOTA RUSH 1.5 (A)
	SGV8227L (TP veh)		
Date of Accident:	01/10/2016		

Global Sum Settlement	:	<input checked="" type="checkbox"/> [X] Yes	<input type="checkbox"/> [] No	
Repair Estimate	:	\$		9,850.09
Final Repair Cost	:	\$		2,790.00
Loss of Use	:	\$		days at \$0.00 per day
Rental (if any)	:	\$		3 days
LTA / GIA Search Fee	:	\$		
Others:	:	\$		
	:	\$		
Final Settlement Sum (GLOBAL SUM)	:	\$		2,790.00
Is Third Party Workshop GIA Registered? <input type="checkbox"/> [] YES <input checked="" type="checkbox"/> [X] NO (Kindly indicate below)				
A) For Non GIA Registered Workshop:		Agreed Liability ____ 100 ____ (%)		
B) For GIA Registered Workshop:		BOLA Applicable: Yes/ No BOLA Scenario No: ____		
BOLA Liability: ____ (%)		Assessed Liability (*): ____ (%)		
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.				
Remarks _____				

Payment Instruction: Payee's Breakdown			
1)	N-51 Automotive Pte Ltd	:	\$ 2,790.00
2)		:	\$
3)		:	\$
4)		:	\$

NUR SHAQILAH BTE ABDOL WAHAB

08 Aug
2019

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill
(if any)

LKK Auto Consultants Pte Ltd

(Co.Reg.No:199607198R)
51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/AIG16018792/APB3S2
Date: 08/08/2019

REFERENCE

Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd.	Policy No:	2100463224
Claimant Vehicle No :	SGV8227L	Insured Vehicle No :	SLB2987L
Date of Loss:	01/10/2016	Nature of Claim:	TP
		Claim No:	6798797362SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SGV8227L	Engine No:	3SZ1739959
Make & Model:	TOYOTA RUSH, 1.5 (A)	Chassis No:	J200E0010775
Reg. Date:	01/06/2007 (Man. Year: 2007)	Odometer:	120920 km
Colour:	Grey		
Engine Capacity:	1495 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Good	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:	

CONDITION OF TYRES

Front Tyre Size:	225/60 R16	Rear Tyre Size:	225/60 R16
Front Left Side:	Dunlop 6 mm	Rear Left Side:	Dunlop 6 mm
Front Right Side:	Dunlop 6 mm	Rear Right Side:	Dunlop 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS

	Repairer's	Adjuster's	Difference	Diff %
Parts	6,195.69	1,658.59	4,537.10	73.23
Miscellaneous Items	0.00	0.00	0.00	
Labour	3,010.00	1,210.00	1,800.00	59.80
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	9,205.69	2,868.59	6,337.10	68.84
Approved Total (Overridden) (S\$)		2,300.00		
(S\$)	9,205.69	2,300.00	6,905.69	75.02
+ GST 7.00/7.00% (S\$)	644.40	161.00	483.40	75.02
Nett Amount (S\$)	9,850.09	2,461.00	7,389.09	75.02
+ Car Rental (3.0 x S\$100.00/day) (S\$)		300.00		
+ Doc/Search Fee (S\$)		34.35		
Nett Liability (S\$)		2,795.35		
Global Sum Settlement (S\$)		2,790.00		

INSPECTION

Date of Assignment:	05/10/2016	
Date Inspected:	06/10/2016 Inspected At:	N-51 Automotive Pte Ltd (HQ) BLK 2 KAKI BUKIT, #01-17/18 KAKI BUKIT AUTOHUB Singapore 417921
Estimated Period of Repair:	4.0 days	

Adjuster: ADRIAN LING

Manager: CHEW HSIAO TONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Torn	980.85 FL	*980.85 FL
2	8		*REAR BUMPER INNER SIDE SHIELD CLIPS L/R	Necessary	52.00 FL	*10.00 FL
3	1		*REAR BUMPER INNER SIDE SHIELD L/R	O/s Deformed	344.80 FL	*172.40 FL
4	1		*REAR BUMPER NUMBER PLATE LAMP	Not Necessary	96.30 FL	*- FL
5	2		*REAR BUMPER REFLECTOR L/R	Not Necessary	242.60 FL	*- FL
6	1		*REAR BUMPER SIDE RETAINER L/R	O/s Cracked	131.80 FL	*65.90 FL
7	1		*REAR BUMPER STAY CLIPS	Necessary	6.50 FL	*6.50 FL
8	1		*REAR BUMPER TOP RETAINER	Not Necessary	155.10 FL	*- FL
9	1		*REAR BUMPER TOW HOOK COVER	Not Necessary	59.10 FL	*- FL
10	1		*REAR RH FENDER	Repair	806.00 FL	*- FL
11	6		*REAR RH FENDER GLASS INNER GARNISH CLIPS	Not Necessary	39.00 FL	*- FL
12	1		*REAR RH FENDER GLASS MOULDING	Not Necessary	110.00 FL	*- FL
13	2		*REAR RH FENDER INNER AIR VENT	Not Necessary	200.90 FL	*- FL
14	1		*REAR RH FENDER PETROL LID MECHANISM LOCK	Not Necessary	40.10 FL	*- FL
15	1		*REAR RH TAILLAMP	Not Necessary	404.10 FL	*- FL
16	1		*REAR RH TAILLAMP BACK RUBBER GASKET	Not Necessary	95.50 FL	*- FL
17	3		*REAR RH TAILLAMP CLIPS	Not Necessary	19.50 FL	*- FL
18	1		*REAR RH TAILLAMP INNER PANEL	Not Necessary	126.00 FL	*- FL
19	1		*REAR SUSPENSION RH ABS SENSOR	Not Necessary	251.10 FL	*- FL
20	1		*REAR SUSPENSION RH HALF SHAFT ASSY	Not Necessary	945.50 FL	*- FL
21	2		*REAR SUSPENSION RH HALF SHAFT BEARING	Damaged	806.20 FL	*358.60 FL
22	1		*REAR SUSPENSION RH HALF SHAFT OIL SEAL	Damaged	19.10 FL	*19.10 FL
23	1		*REAR SUSPENSION RH SHOCK ABSORBER	Not Necessary	404.10 FL	*- FL
24	1		*REAR WHEEL RH 16 SPORT RIM ORIGINAL	Cut	558.10 FL	*558.10 FL
25	1		*SET REAR BUMPER CLIPS	Necessary	30.00 FS	*30.00 FS
26	1		*REAR BUMPER NUMBER PLATE	Not Necessary	25.00 FS	*- FS
27	1		*REAR BUMPER NUMBER PLATE HOLDER	Not Necessary	50.00 FS	*- FS
28	1		*SET REAR BUMPER REVERSE SENSOR	Not Necessary	350.00 FS	*- FS
29	1		*REAR RH FENDER GLASS SEALANT	Not Necessary	60.00 FS	*- FS
30	1		*SET REAR RH FENDER INNER TRIM BOARD CLIPS	Not Necessary	30.00 FS	*- FS
31	1		*REAR WHEEL RH 225/60R16 98V TYRE	Not Necessary	480.00 FS	*- FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (\$\$)	7,919.25	2,201.45
- List Item Discount on L Items 25.00/25.00% (\$\$)	1,723.56	542.86
Total Parts (\$\$)	6,195.69	1,658.59

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REMOVE, REINSTALL ELECTRICAL WIRING HARNESS, CHECK LIGHTING, AND REWIRE FOR PARKING SENSOR.	New	150.00	80.00
2	TO REMOVE, REINSTALL FENDER GLASS.	New	120.00	0.00
3	TO REMOVE, CHANGE REAR SUSPENSION PARTS, AXLE CARRIAGE, ABSORBER, LOWER ARM, TOP ARM, TRAILING ARM, KNUCKLE ARM, WHEEL BEARING, BEARING HUB AND ETC.	New	550.00	250.00
4	TO ROAD TEST DRIVING, CHECK AND RESETTNG WHEEL ALIGNMENT SYSTEM.	New	180.00	80.00
5	TO REMOVE, REINSTALL ROOF TOP TRIM UPHOLSTERY, CUSHION SEAT, TRIM GARNISH, TRIM LINER CARPET. (TO FR)	New	140.00	0.00
6	TO RE-SPRAY PAINTING ON THE CHANGE BODYPARTS, REPAIR PORTION, AND WHERE CONSISTENT TO THE ACCIDENT.	New	750.00	400.00
7	TO PROVIDE LABOUR, WORKMANSHIP TO CHANGE THE ABOVE DAMAGED BODYPARTS, REPAIR, RE-CONSTRUCT AND RE-ALIGN BODY STRUCTURE, BODY ALIGNMENTS AND DAMAGED CONSISTENT TO THE ACCIDENT.	New	1,000.00	400.00
8	TO APPLY ANTI-RUST CHEMICAL ON REPAIRED AND REPLACED PANEL.	New	120.00	0.00
Gross Labour Cost (\$\$)			3,010.00	1,210.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >