## **Hsiao Tong (LKKAuto)**

From: Serge & margaret <kohpomonti@gmail.com>

Sent: Friday, 18 November, 2016 9:28 AM

**To:** Hsiao Tong (LKKAuto)

**Subject:** Re: Your ref :cc6/aig16018623/upb3

## Good morning Hsiao Tong,

Pursuant to my email last night with the attachment of the road where the accident occured, you can see that each of our vehicles had a lane of our own - the van on the left and me on the right. When the car in front of the van stopped, the van had tried to change lanes to my lane, without any signals or warning, and hence where I was unable to stop the car this abruptly, I had scrapped slightly my LEFT side window.

The van saying "I hit him from behind" is not accurate. Do also follow up on the assessment of the damages the van incurred following this accident and let me know. Like I mentioned, this rented delivery van has many many dents and scratches, I would like to know - fairly, what damages he is claiming.

Thank you Best regards Margaret

## Sent from my iPad

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> On 16 Nov 2016, at 5:23 PM, Hsiao Tong (LKKAuto) <chewht@lkkauto.com> wrote:
>
> Dear Ms Margaret,
> Sorry for late reply.
> We have received your accident report.
> We are currently pending for evidence from third party as both parties report conflict of verison.
> Best Regards,
> Hsiao Tong, Chew | Case Handler
> LKK Auto Consultants Pte Ltd
> Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108
> Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)
>
> -----Original Message-----
> From: Serge & Margaret [mailto:kohpomonti@gmail.com]
> Sent: Friday, 11 November, 2016 2:35 PM
> To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
> Subject: Re: Your ref :cc6/aig16018623/upb3
> Dear Hsiao Tong, do we have any update on the matter?
> Thank you
> Best
> Margaret
>> On 17 Oct 2016, at 17:06, Hsiao Tong (LKKAuto) <chewht@lkkauto.com> wrote:
>> Dear Ms Margaret,
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>> We refer to the above matter.
>> As spoken, you may lodge the accident report at the following
>> reporting centre: -
>> 1) WEARNES AUTOMOTIVE PTE LTD
    45 Leng Kee Road, Singapore 159103
>>
>>
>> 2) IDAC Reporting Centre
>> 1007 Bukit Merah Lane 3 Singapore 159721
>>
>>
>>
>> Best Regards,
>> Hsiao Tong, Chew | Case Handler
>> LKK Auto Consultants Pte Ltd
>> Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108 Blk 51,
>> Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)
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>> -----Original Message-----
>> From: Serge & Margaret [mailto:kohpomonti@gmail.com]
>> Sent: Monday, 17 October, 2016 1:58 PM
>> To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
>> Subject: Your ref :cc6/aig16018623/upb3
>>
>>
>>>
>>> Dear Hsiao Tong, I refer to your letter that I have just opened as I have been away.
>>>
>>> Regarding the accident, Below is my version of the accident:
>>>
>>> 10minutes before 1pm on the 22nd sept, along Lorong Liput, I was driving behind a delivery lorry. The car in front
of the lorry had stopped abruptly and the lorry tried to change lanes to my lane without any warning or signal. I was
forced to step on my brakes at full force to avoid the lorry. Thankfully, as seen on my left side view mirror in the
picture I have attached, the scratch was minor. When I got out of the car, I said to the driver that he had tried to
change lanes suddenly without checking that I was close behind and without any signal or warning and the lorry driver
was very aggressive and shouted at me. He said that because I was behind him. I was definitely in the wrong. He was
very unreasonable and kept threatening me. The discussion was getting nowhere.
>>> I am surprised to have received your letter from him trying to claim against me as I honestly believe that I should
be the one to claim against him.
>>> Do give me a call when you can.
>>>
>>> Best,
>>> Margaret
>>> Mobile 90085958
>>>
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