

Hsiao Tong (LKKAuto)

From: Tan, Bennie-WZ <Bennie-WZ.Tan@aig.com>
Sent: Saturday, 15 July, 2017 4:19 PM
To: Hsiao Tong (LKKAuto)
Subject: RE: Your Ref: 3610168924SG *Our Ref: CC6/AIG16018623/Upb3 [ACCIDENT INVOLVING SLB 5618H(OI) & YM 5389G(TP) ON 22/09/2016]

Importance: High

Hi Hsiao Tong

Maintain rejection. We will review it should there be fresh evidences.

Best Regards

Bennie Tan
AIG

Senior Complex Claims Examiner
78 Shenton Way #08-16 Singapore 079120
Tel +(65) 6419 1718 | Fax +(65) 6835 7416

Bennie-WZ.Tan@aig.com | www.aig.com.sg

From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]
Sent: Saturday, July 15, 2017 3:59 PM
To: Tan, Bennie-WZ
Subject: RE: Your Ref: 3610168924SG *Our Ref: CC6/AIG16018623/Upb3 [ACCIDENT INVOLVING SLB 5618H(OI) & YM 5389G(TP) ON 22/09/2016]

Hi Bennie,

No further evidences.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan, Bennie-WZ [<mailto:Bennie-WZ.Tan@aig.com>]
Sent: Tuesday, 11 July, 2017 6:26 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: RE: Your Ref: 3610168924SG *Our Ref: CC6/AIG16018623/Upb3 [ACCIDENT INVOLVING SLB 5618H(OI) & YM 5389G(TP) ON 22/09/2016]

Hi Hsiao Tong

Any further evidences for us to review this matter.

Best Regards

Bennie Tan
AIG

Senior Complex Claims Examiner
78 Shenton Way #08-16 Singapore 079120
Tel +(65) 6419 1718 | Fax +(65) 6835 7416

Bennie-WZ.Tan@aig.com | www.aig.com.sg

From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]
Sent: Tuesday, July 04, 2017 5:29 PM
To: Tan, Bennie-WZ
Subject: RE: Your Ref: 3610168924SG *Our Ref: CC6/AIG16018623/Upb3 [ACCIDENT INVOLVING SLB 5618H(OI) & YM 5389G(TP) ON 22/09/2016]

Hi Bennie,

We refer to the above matter.

We have rejected third party claim as per instruction. However third party appealed for this matter.

For your further instruction please.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan, Bennie-WZ [<mailto:Bennie-WZ.Tan@aig.com>]
Sent: Monday, 17 April, 2017 5:45 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: Your Ref: 3610168924SG *Our Ref: CC6/AIG16018623/Upb3 [ACCIDENT INVOLVING SLB 5618H(OI) & YM 5389G(TP) ON 22/09/2016]

Hi Hsiao Tong

We refer to your email below.

Kindly reject TP's claim first.

Best Regards

Bennie Tan

AIG

Complex Claims Examiner

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1718 | Fax +(65) 6835 7416

Bennie-WZ.Tan@aig.com | www.aig.com.sg

From: Hsiao Tong (LKKAUTO) [<mailto:chewht@lkkauto.com>]

Sent: Monday, April 10, 2017 10:19 AM

To: Tan, Bennie-WZ

Subject: RE: Your Ref: 3610168924SG *Our Ref: CC6/AIG16018623/Upb3 [ACCIDENT INVOLVING SLB 5618H(OI) & YM 5389G(TP) ON 22/09/2016]

Dear Bennie,

We refer to our below email.

Kindly let us have your instruction.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAUTO)

Sent: Friday, 24 February, 2017 2:09 PM

To: Tan, Bennie-WZ (Bennie-WZ.Tan@aig.com) <Bennie-WZ.Tan@aig.com>

Subject: RE: Your Ref: 3610168924SG *Our Ref: CC6/AIG16018623/Upb3 [ACCIDENT INVOLVING SLB 5618H(OI) & YM 5389G(TP) ON 22/09/2016]

Dear Bennie,

We refer to your below email.

OI is not counterclaiming against third party as it was only very minor grazed on her side mirror.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan, Bennie-WZ [<mailto:Bennie-WZ.Tan@aig.com>]

Sent: Wednesday, 22 February, 2017 10:40 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: Your Ref: 3610168924SG *Our Ref: CC6/AIG16018623/Upb3 [ACCIDENT INVOLVING SLB 5618H(OI) & YM 5389G(TP) ON 22/09/2016]

Hi Hsiao Tong

Referring to the email below.

It seems that both parties are giving conflicting versions of accident and further no evidences to this matter.

Kindly advise if OI is counterclaiming TP.

Best Regards

Bennie Tan

AIG

Complex Claims Examiner

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1718 | Fax +(65) 6835 7416

Bennie-WZ.Tan@aig.com | www.aig.com.sg

From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]
Sent: Tuesday, February 07, 2017 7:56 AM
To: Tan, Bennie-WZ
Subject: RE: Your Ref: 3610168924SG *Our Ref: CC6/AIG16018623/Upb3 [ACCIDENT INVOLVING SLB 5618H(OI) & YM 5389G(TP) ON 22/09/2016]
Importance: High

Dear Bennie,

No scene photos from both parties.

“Wishing you a Happiness and Prosperity New Year”

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan, Bennie-WZ [<mailto:Bennie-WZ.Tan@aig.com>]
Sent: Friday, 3 February, 2017 2:15 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: RE: Your Ref: 3610168924SG *Our Ref: CC6/AIG16018623/Upb3 [ACCIDENT INVOLVING SLB 5618H(OI) & YM 5389G(TP) ON 22/09/2016]
Importance: High

Hi Hsiao Tong

Our Ref: 3610168924SG-003

We refer to your email below.

Kindly advise if either parties has any accident scene photos (both vehicles still in contact) for our further consideration.

Best Regards

Bennie Tan

AIG

Complex Claims Examiner

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1718 | Fax +(65) 6835 7416

Bennie-WZ.Tan@aig.com | www.aig.com.sg

From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

Sent: Tuesday, January 17, 2017 5:21 PM

To: Tan, Bennie-WZ

Subject: Your Ref: 3610168924SG *Our Ref: CC6/AIG16018623/Upb3 [ACCIDENT INVOLVING SLB 5618H(OI) & YM 5389G(TP) ON 22/09/2016]

Your Ref: **3610168924SG**

Our Ref: CC6/AIG16018623/Upb3

Dear Sirs,

ACCIDENT INVOLVING SLB 5618H(OI) & YM 5389G(TP) ON 22/09/2016

We refer to the above matter.

Third party reported that he was driving along Holland road turning into Lorong Liput. While third party lorry was stationary, he felt an impact from his rear. He came out and realised that our insured had collided onto his rear portion.

Our insured driver reported that she was approaching the zebra crossing along Lorong Liput. There was a car stopped in front of the zebra crossing. Third party who was driving behind the car tried to change lanes without any signal. Our insured driver brakes hard and scrapped a little of her side mirror.

We have contacted our insured driver, Ms Koh to verify the nature of accident and inform third party claim. She disputed liability and adamant that third party swerved into her lane and resulted the collision.

Attached here with the email and accident location photo for your perusal.

There was no video/witness statement from both parties.

Based on both parties report and the available information on hand, we are of the opinion that our insured version is more credible. The distance from the turning point to pedestrian crossing at least 40meters which can contain 4 vehicles. Third party's sketch plan shows that he was hit at the place of right turning point which is not possible.

In view of the above, we are intending to reject third party claim.

For your approval/comments/instruction.

"Wishing you a Happiness and Prosperity New Year"

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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