

15/5/2016

INS. CASE OWNER:

CC 3 /AIG1601

LKK:

IDAC

Surveyor:

DOI:

Date / Time:

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

Name of Insured:

Insured Tel No.:

HP:

Excess Sec II :\$S

D.O.A.:

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability:

Final ? Yes / No



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI: 251116100

After call ltr to OI: 251116100

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

20/11/16

11/11

251116

151216

9/11/16

08-11-17

SHE5720L - (3) / (4) / (5) / (6) / (7) / (8) / (9) / (10) / (11) / (12) / (13) / (14) / (15) / (16) / (17) / (18) / (19) / (20) / (21) / (22) / (23) / (24) / (25) / (26) / (27) / (28) / (29) / (30) / (31) / (32) / (33) / (34) / (35) / (36) / (37) / (38) / (39) / (40) / (41) / (42) / (43) / (44) / (45) / (46) / (47) / (48) / (49) / (50) / (51) / (52) / (53) / (54) / (55) / (56) / (57) / (58) / (59) / (60) / (61) / (62) / (63) / (64) / (65) / (66) / (67) / (68) / (69) / (70) / (71) / (72) / (73) / (74) / (75) / (76) / (77) / (78) / (79) / (80) / (81) / (82) / (83) / (84) / (85) / (86) / (87) / (88) / (89) / (90) / (91) / (92) / (93) / (94) / (95) / (96) / (97) / (98) / (99) / (100)

SHE5720L - X

Called OI - confirmed accident details.

OI have PCTU first driver. All about TP

claim. To review PCTU first.

VID/VIC/ S.66 876U.

OI contacted. OI disputed (1) TP speeding

(2) Signalled.

Phone try to get TP evidence first &

to review again.

OI disputing. Will talk to AIG directly

Not wish to settle claim.

IF OI IS UNABLE TO PRODUCE OCTV. THE LIABILITY IS 30% 4th VERSION

PRELIMINARY ADVICE

IS NOT REALLY CREDIBLE.

Sent By:

HMK

21/11/16

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

\$S 5,332.76 (3 days) Reduction: 75.16 %

Email ☐ Call ☐

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email ☒ Call ☐

Final Liability:

% 8.0 (Agreed / Assessed) BOLA S/N No.: N/A

If NO or B 28, Ass. Lia:

Repair Cost:

\$S 4,564.98

Loss of Rental (LOR):

\$S 416.98 (4 days) X \$128.40

Loss of Use (LOU):

\$S - (\$ x days)

Loss of Income (LOI):

\$S 116.00 (\$50.00 x 4 days)

LOR only

LOU only

LOR + LOU

LOR + LOI

(Tick only one)

GIA/LTA Search

\$S 5.35

Medical:

\$S -

Disbursement:

\$S -

Legal Cost

\$S -

Total:

\$S 5,146.21

Global Sum \$S: 5,146.21

1) Claim status: Normal/Reject/Private Settle

2) Report Format: TP

3) Survey fee: \$320.00 + \$120.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email ☒ Call ☐

Payee 1:

\$S 5,146.21

Name 1:

Trans-fab Auto services Pte Ltd

Payee 2: (Strike if N.A.)

\$S -

Name 2:

Payee 3: (Strike if N.A.)

\$S -

Name 3:

ASS. REC. BY:

REF:

AIG

Kenneth

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: _____

at Workshop m/s _____

of _____

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value: _____

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: _____ days Res.: Yes or No

Lum Sum: _____ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: SHC 57206 Yr Regn: 06, 15

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Renault Latitude c.c. 1995

Colour: White / Red A/C: Insured / Std / NI / NA

Sp. Reading: 182243 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: VF1ABL15AUC - 281621

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 215/60R16

R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Falken

Front

R/Bal. 7 mm

L/Bal. 7 mm

D.O.A. 23/9/16

Survey held at

Rear

R/Bal. 7 mm

L/Bal. 7 mm

D.O.I. 27/9/16

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

28/9 File pass to Contractor

u B5338.76 Raw

(Total 16,154.52 / 75.16%)

Date/Time, File Pass to?

☐ : Prel. Report

1)

☐ : Final Report

Date/Time, File Return to?

2)

Days Of Repair: _____

Resurvey No. of Trip: _____

Survey Fee:

Transportation:

____ S + RS ____ SI

Photos

Others

TOTAL

Report Format :

Lump Sum / I.B.I: (\$ _____)

Add Fee: ☐ : Site Insp (\$ _____)

☐ : Interview (\$ _____)

☐ : Tech. Invs (\$ _____)

☐ : Weekend (\$ _____)

Poh Kin (LKKAUTO)

From: Jasmine Tan <jasminetan@transcab.com.sg>
Sent: Thursday, 13 December 2018 6:48 PM
To: Thin Thin (LKKAUTO); 'Ng Wai Yin'; Poh Kin (LKKAUTO)
Cc: zhewei.kek@transcab.com.sg; Olivia Lau (LKKAUTO); Admin A
Subject: RE: ACCIDENT ON 23/09/2016 INVOLVING VEHICLES SGG 876U AND SHC 5720L [AAD1609-266]

Categories: clear

Without Prejudice

Dear Poh Kim

Please proceed to send us the DV.

Thank you
Best Regards
Jasmine Tan



TRANS-CAB SERVICES PTE LTD

No. 2 Ang Mo Kio Street 63, Singapore 569111
Main Line : (65) 6287 6666 Fax Line: (65) 6257 1330
Direct Line : (65) 6603 1250
Website: www.transcab.com.sg

This message is confidential. It may also be privileged or otherwise protected by work product immunity or other legal rules. If you have received it by mistake, please let us know by e-mail reply and delete it from your system; you may not copy this message or disclose its contents to anyone. Please send us by fax any message containing deadlines as incoming e-mails are not screened for response deadlines. The integrity and security of this message cannot be guaranteed on the Internet

From: Thin Thin (LKKAUTO) [mailto:thinthin@lkkauto.com]
Sent: Monday, 3 December 2018 9:47 AM
To: Jasmine Tan <jasminetan@transcab.com.sg>; 'Ng Wai Yin' <waiyin.ng@transcab.com.sg>; Poh Kin (LKKAUTO) <pohkin@lkkauto.com>
Cc: zhewei.kek@transcab.com.sg; Olivia Lau (LKKAUTO) <olivialau@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: ACCIDENT ON 23/09/2016 INVOLVING VEHICLES SGG 876U AND SHC 5720L [AAD1609-266]

Without Prejudice,

Dear Jasmine,

Enclosed herewith our Insured GIA report for your perusal.

Kindly let us have your acceptance.

Please note that: -

LKK ref	Officer in charge
CC3/AIG16018307/Kfa3	Poh Kin

Poh Kin (LKKAUTO)

From: Thin Thin (LKKAUTO)
Sent: Monday, 26 November 2018 5:20 PM
To: Poh Kin (LKKAUTO)
Subject: FW: ACCIDENT ON 23/09/2016 INVOLVING VEHICLES SGG 876U AND SHC 5720L [AAD1609-266]

From: Thin Thin (LKKAUTO)
Sent: Friday, 16 November 2018 5:21 PM
To: 'Ng Wai Yin' <waiyin.ng@transcab.com.sg>
Cc: 'jasminetan' <jasminetan@transcab.com.sg>; 'zhewei.kek@transcab.com.sg' <zhewei.kek@transcab.com.sg>; Olivia Lau (LKKAUTO) <olivialau@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: ACCIDENT ON 23/09/2016 INVOLVING VEHICLES SGG 876U AND SHC 5720L [AAD1609-266]

Without Prejudice,

Dear All,

Kindly let us have your acceptance.

Thanks.

Best Regards,

Thin Thin Hlaing | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2360 | email: thinthin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Thin Thin (LKKAUTO)
Sent: Friday, 12 October 2018 1:31 PM
To: 'Ng Wai Yin' <waiyin.ng@transcab.com.sg>
Cc: 'jasminetan' <jasminetan@transcab.com.sg>; zhewei.kek@transcab.com.sg
Subject: RE: ACCIDENT ON 23/09/2016 INVOLVING VEHICLES SGG 876U AND SHC 5720L [AAD1609-266]

"Without Prejudice"

Dear Wai Yin,

We refer to the below matter.

We have our Principal instruction to increase our offer at global sum \$ 5,140.00 (all-in).

Please re-consider our offer.

Thanks.

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Best Regards,

Thin Thin Hlaing | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2360 | email: thinthin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ng Wai Yin <waiyin.ng@transcab.com.sg>

Sent: Thursday, 6 September 2018 11:49 AM

To: Thin Thin (LKKAuto) <thinthin@lkkauto.com>

Cc: 'jasminetan' <jasminetan@transcab.com.sg>; zhewei.kek@transcab.com.sg

Subject: FW: ACCIDENT ON 23/09/2016 INVOLVING VEHICLES SGG 876U AND SHC 5720L [AAD1609-266]

WITHOUT PREJUDICE

Dear Thin Thin

We do not agree to your offer 50% in liability.

Please follow the link below to the video footage.

<http://www.transcab.com.sg/Files/SHC5720L.mp4>

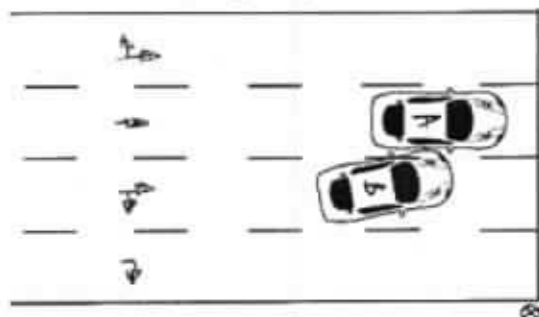
When the accident happening, our taxi is already turning/travelling straight into the third lane and your client was from the second lane swerved into the third lane without checking for the oncoming vehicle and hit onto our taxi, and not like your client report status that our driver's cut into he lane. We are of the opinion that our driver's report is more accurate probable.

Hope you can review and let us have your revise offer.

Circumstances of Accident

On 23.09 at about 0815 hours I was travelling straight on the third lane along North Canal Road towards N. Suddenly I felt an impact. Vehicle B (SGG876U) suddenly swerved into my lane without checking for onco. Vehicle B left side portion had hit onto my taxi's right side portion.

North Canal Road Towards Merchant Road



A. SHC 5720L

B. SGG 876U

Thank You
Best Regards,

Thin Thin (LKKAUTO)

From: Thin Thin (LKKAUTO)
Sent: Tuesday, 3 April 2018 11:55 AM
To: 'Jasmine Tan'
Cc: 'Ng Wai Yin'; 'Zhe Wei'
Subject: ACCIDENT ON 23/09/2016 INVOLVING VEHICLES SGG 876U AND SHC 5720L
Attachments: OI SKETCH PLAN.pdf

"Without Prejudice"
Your Ref: AAD1609-266

Dear Jasmine,

ACCIDENT ON 23/09/2016 INVOLVING VEHICLES SGG 876U AND SHC 5720L

We refer to the above matter.

We propose the settlement as

1. Cost of Repairs	\$ 5,712.47
2. Loss of Rental (\$128.40 x 4 days)	\$ 513.60
3. Loss of Income (\$ 50 x 4 days)	\$ 200.00
	\$ 6,426.07
@50%	\$ 3,213.04
4. LTA Search Fee	\$ 5.35
	\$ 3,218.39

Please confirm the acceptance.

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Best Regards,

Thin Thin Hlaing | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2360 | email: thinthin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Thin Thin (LKKAUTO)

From: Mohamedrasheed, Rashidah <Rashidah.Mohamedrasheed@aig.com>
Sent: Wednesday, 23 May 2018 11:15 AM
To: Thin Thin (LKKAUTO)
Subject: **OREF 5770096504SG TP SHC5720L D.O.L 23/09/2016

Dear Thin Thin,

We have viewed the enclosed footage.

Just make sure Insured have no dispute upon settling of the claim.

Thank you

Rashidah Rasheed
AIG
Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way, #08-16, Singapore 079120

Tel +(65) 6419 1767 | Fax +(65) 6835 7416

Rashidah.Mohamedrasheed@aig.com | www.aig.com.sg

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From: Thin Thin (LKKAUTO) [mailto:thinthin@lkkauto.com]
Sent: Wednesday, May 23, 2018 10:19 AM
To: Mohamedrasheed, Rashidah
Subject: RE: **OREF 5770096504SG TP SHC5720L D.O.L 23/09/2016

Dear Rashidah,

We refer to the below matter.

Enclosed herewith CCTV from our insured. Based on video footage, both are changing into same lane.

Meantime, we are still pending for evidence from TP repairer.

Best Regards,

Thin Thin Hlaing | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2360 | email: thinthin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mohamedrasheed, Rashidah [mailto:Rashidah.Mohamedrasheed@aig.com]

Sent: Wednesday, 23 May 2018 10:15 AM

To: Thin Thin (LKKAuto) <thinthin@lkkauto.com>

Subject: **OREF 5770096504SG TP SHC5720L D.O.L 23/09/2016

Dear Thin Thin,

Understand Insured dispute on his liability.

Please ensure no further dispute then settle the claim.

Thank you

Rashidah Rasheed

AIG

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way, #08-16, Singapore 079120

Tel +(65) 6419 1767 | Fax +(65) 6835 7416

Rashidah.Mohamedrasheed@aig.com | www.aig.com.sg

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From: Thin Thin (LKKAuto) [mailto:thinthin@lkkauto.com]

Sent: Wednesday, May 23, 2018 9:46 AM

To: Mohamedrasheed, Rashidah

Subject: RE: **OREF 5770096504SG TP SHC5720L D.O.L 23/09/2016

Dear Rashidah,

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

Our Ref : AAD1609-266

Your Ref : SGG876U

Date : 23.March 2018

AIG ASIA PACIFIC INSURANCE

Dear Sir/Madam,

**ACCIDENT INVOLVING SHC5720L AND SGG876U ON 23/09/16 08:15 AM ALONG
NORTH CANAL ROAD TOWARDS MERCHANT ROAD**

It appears that the above accident was caused by your insured's negligence. We, therefore seeking compensation from you for our financial loss as itemized below :-

1.	Cost of Repair (inclusive of 7% GST)	\$	5,712.47
2.	Loss of Rental for <u>5</u> days @ \$ <u>128.4</u> per day	\$	642.00
3.	Loss of Income for <u>5</u> days @ \$ <u>50</u> per day	\$	250.00
4.	LTA Search Fee	\$	6.00
5.	Survey Fee	\$	0.00
	Total	\$	6,610.47

We enclose a copy of the following documents for your consideration :-

GIA report lodged by our driver

Rental rate and mileage records

Certificate of Insurance

Authorization To Act

Original final repair bill

LTA Search Fee

Kindly let us have the discharge voucher within the next 14 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.

Yours Faithfully

Trans-Cab Services Pte Ltd

Jasmine Tan

General Manager

Tel No. : 6603 1250 (DID)

Note : Please email any further correspondence to claims@transcab.com.sg (6603 1259)

Vasanthi Rengiyan (LKKAUTO)

From: Vasanthi Rengiyan (LKKAUTO)
Sent: Friday, 25 November, 2016 4:12 PM
To: PERRY.TAN@AICA-AP.COM
Cc: Vic (LKKAUTO); Thin Thin (LKKAUTO); Vasanthi Rengiyan (LKKAUTO)
Subject: YOUR REF : SGG 876U _ ACCIDENT INVOLVING SGG 876U AND SHC 5720L ON 23/09/2016

Our Ref: CC3/AIG16018307/Kua3

25 NOVEMBER

LUA EE LAN
32 STURDEE ROAD
23-07
SINGAPORE 267853

Dear Sir/Madam,

ACCIDENT INVOLVING SGG 876U AND SHC 5720L ON 23/09/2016

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Kindly note that we have reviewed this matter and would like to advise that you and/or your authorized driver may not be absolved from blame for this accident.

If you have evidence/information to prove that we should not settle the third party claim, kindly let us have them in writing within the next 10 days i.e. by **09/12/2016**, after we shall proceed with negotiation with Third Party claimant on the **without prejudice basis** and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Best Regards,

R.Vasanthi (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: Vasanthi@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

Authorization To Act

We, Trans-cab Services Pte Ltd of Company Registration No. 200303878K hereby authorize Trans-cab Auto Services Pte Ltd to act on behalf to claim for all losses incurred for the accident involving SHC5720L and SGG876U along NORTH CANAL ROAD TOWARDS MERCHANT ROAD on 23/09/16 08:15 AM.

In addition, we also hereby authorize the above payment to be made in favour of Trans-cab Auto Services Pte Ltd upon settlement.

Dated this 23 (day) of March 2018

Yours Faithfully

Trans-Cab Services Pte Ltd

Jasmine Tan

General Manager



TRANS-CAB SERVICES PTE LTD

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel No. : 6287 6666 Fax No. : 6281 1400

Co./GST Reg. No. 200303878K

Authorization To ActI, Lim cheong Leong (Hirer), S 1326524J (NRIC no.)

hereby authorize Trans-cab Services Pte Ltd to act on my behalf to claim

for my loss of earnings for the accident involving SHC5720L and886 876U along North Canal Rd towards Merchant Rdon 23-09-16 at 815 hrs.

In addition, we also hereby authorize the above payment to be made in favour of Trans-cab Auto Services Pte Ltd upon settlement.

Dated this 23 day of sep 2016

(Hirer's signature)

Name:- Lim cheong LeongNRIC Number:- S 1326524JAddress: 81K Marina Terrace #8-201S (440052)

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, **Trans-Cab Auto Services Pte Ltd** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$5,140.00** (Global Sum) for vehicle no. **SHC 5720L** that was damaged pursuant to the accident which occurred on **23/09/2016** (date) along **North Canal Road** (location) involving vehicle no/s **SGG 876U**. This is pursuant to the inspection conducted on **27/09/2016** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **Trans-Cab Services Pte Ltd** ("the third party claimant") of vehicle no. **SHC 5720L** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SHC 5720L** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 20 (day) of FEB (month) 20 19 (year)



Signed by appointed surveyor



Signed by "the workshop" (with chop)

Trans-Cab Auto Services Pte Ltd

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel: 6287 6666

Fax: 6287 7764

Co. Reg. No.: 201019626G

GST Reg. No.: 201019626G

Tax Invoice / Debit Note

TO: AIG ASIA PACIFIC INSURANCE PTE LTD 78 Shenton Way #07-16 CHARTIS Building 079120 Singapore ATTENTION:	INVOICE NO. : INV1611-184 DATE : 26. November 2016 REFERENCE NO : AAD1609-266 TERMS : Net 30 Days DUE DATE : 26. December 2016 PAGE : 1
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NO.	CODE	DESCRIPTION	QTY	UNIT PRICE	AMOUNT
1.	6050101	REPAIR-SHC5720L;DOA 23.09.16(PART-BY-PART-16)	1	5,712.47	5,712.47

Total SGD Excl. GST :	5,338.76
7% GST :	373.71
Total SGD Incl. GST :	5,712.47

**** FIVE THOUSAND SEVEN HUNDRED TWELVE AND FORTY SEVEN SGD ONLY

- 1) All cheques should be crossed and made payable to "Trans-Cab Auto Services Pte Ltd"
- 2) Please quote our Invoice Number during payment.
- 3) We reserve the right to charge interest @ 1.5% per month on overdue invoice.
- 4) Any dispute as to the accuracy, charges etc of this invoice must be communicated within 10 days from the date hereof failing which it shall be deemed to have been unconditionally accepted.

E. & O. E.

THIS IS A COMPUTER GENERATED INVOICE WHICH REQUIRES NO SIGNATURE

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

23 March, 2018

To Whom It May Concern

Dear Sir / Madam,

Accident on 23/09/16 08:15 AM at NORTH CANAL ROAD TOWARDS MERCHANT ROAD

1. We refer to the above-mentioned accident and wish to inform that Trans-Cab Services Pte Ltd is the registered owner of the taxi bearing vehicle registration no. SHC5720L. The taxi was hired to LIM CHEONG LEONG a registered hirer-operator of Trans-Cab Services Pte Ltd at the time of occurrence of the aforementioned accident at a rental rate \$128.4 per day (inclusive of GST).
2. Please be advised that the Taxi is insured with AXA INSURANCE PTE LTD on a third party basis at the material time of the accident.
3. Please liaise with us directly for any settlement of claims in respect of the said accident.

Yours faithfully,

Jasmine Tan

General Manager

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

23-09-2016

Dear Sir/Madam,

Please be informed that the taxi was undergo accident repair in the workshop as follow:

Date In	Date Out	Vehicle No.
Accident No.	AAD1609-266	Accident Date 23-09-2016
26/9/2016 10:05	30/9/2016 11:30	SHC5720L

Yours Faithfully,

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager

Enquire Vehicle & Owner Information (Vehicle No. SGG876U As At 23 Sep 2016 / 08:15:00)**Law Firm Search Details**

Search Reason: Insurance claim in relation to traffic accident

Law Firm Case No.: TCS(CANDY)SHC5720L

Current Owner Details

Owner ID Type: Singapore NRIC

Owner ID: S7538391F

Owner Name: LUA EE LAN

Registered Address Type: Private Residential (Condo Apt or House) / Shopping / Office Complexes

Registered Block/House No.: 32

Registered Street Name: STURDEE ROAD

Registered Unit No.: # 23 - 07

Registered Building Name: -

Registered Postal Code: 207853

Current Vehicle Details

Vehicle No.: SGG876U

Make Description/Model: KIA / SORENTO 2.4(A) GDI HID S/R

Insurance Company Name: AIG ASIA PACIFIC INSURANCE PTE. LTD.



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Best viewed with IE 6.0 SP3 and above, 1024 X 768 resolution
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...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	28 Sep 2016 Edit Reg		27 Sep 2016 00:00 Edit Adj Rpt	S\$5,338.76 Edit Estimates	S\$5,338.76 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured: Lua Ee Lan , ID: 57538391F									
Main Claimant: TRANS-CAB SERVICES PTE LTD , Co. Reg. No.: 200303878K									
Vehicle Reg. No.: SHC5720L		Date of Loss: 23/09/2016 08:00 - :59 [15 Months and 11 Days From LTA Reg Date (Man Yr)]							
Claim Type: TP / 5770096504SG		Policy/Cover Note No.: 2100415337							
Vehicle Reg. No. (Insured): SGG876U		Policy No. (Claimant): VPX/P1680520							
		Excess:							
Repairer: Trans-cab Auto Services Pte Ltd (Ang Mo Kio) 2, Ang Mo Kio Street 63, 569111 Ang Mo Kio - Tel: 62876666									
Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Ler, Bernard-JQ]									
Claimant's Insurer: AXA Insurance Pte Ltd (HQ) - Tel: 6338 7288									
Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KENNETH KONG] ... [Final Rpt due 07/10/2016]									
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
There are no mail for this case.									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SHC5720L (5770096504SG)
[SGG876U]
TP
TRANS-CAB SERVICES PTE LTD
Sep 23 2016 8:00AM
[Lua Ee Lan]
Trans-cab Auto Services Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View			View in Browser		
Video															1 per page			<input checked="" type="checkbox"/>		
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail			Print			
1	04/10/18 15:31	Video - from TP												1 Load MP4						
2	04/10/18 15:32	Video - from OI												1 Load MP4						
Letters/Correspondences															1 per page			<input checked="" type="checkbox"/>		
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail			Print			
1	(Draft)	Third Party Express Settlement - Payment Breakdown												1 Edit						
Assessment Reports															1 per page			<input checked="" type="checkbox"/>		
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)												Thumbnail			Print			
1	29/09/16 10:38	Accident Statement <small>From: SC - Reg. No: SGG876U, Claimant: LUA EE LAN</small>												1 Load HTM						
Photos/Images															3 per page			<input checked="" type="checkbox"/>		
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail			Print			
1	28/09/16 15:56	Odometer Reading												1 Load JPG			<input checked="" type="checkbox"/>			
2	28/09/16 15:56	Chassis Number												1 Load JPG			<input checked="" type="checkbox"/>			
3	28/09/16 15:56	General View												1 Load JPG			<input checked="" type="checkbox"/>			
4	28/09/16 15:57	General View												1 Load JPG			<input checked="" type="checkbox"/>			
5	28/09/16 15:57	General View												1 Load JPG			<input checked="" type="checkbox"/>			
6	28/09/16 15:57	General View												1 Load JPG			<input checked="" type="checkbox"/>			
7	28/09/16 15:57	General View												1 Load JPG			<input checked="" type="checkbox"/>			
8	28/09/16 15:57	General View												1 Load JPG			<input checked="" type="checkbox"/>			
9	28/09/16 15:57	General View												1 Load JPG			<input checked="" type="checkbox"/>			
10	28/09/16 15:57	General View												1 Load JPG			<input checked="" type="checkbox"/>			
11	28/09/16 15:57	General View												1 Load JPG			<input checked="" type="checkbox"/>			
12	28/09/16 15:57	General View												1 Load JPG			<input checked="" type="checkbox"/>			
13	28/09/16 15:57	General View												1 Load JPG			<input checked="" type="checkbox"/>			
14	28/09/16 15:57	General View												1 Load JPG			<input checked="" type="checkbox"/>			
Documentation															1 per page			<input checked="" type="checkbox"/>		
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail			Print			
1	29/09/16 08:37	TP ESTIMATE - MARKED												1 Load PDF						
2	29/09/16 08:37	TP GIA REPORT												1 Load PDF						
3	20/02/19 16:25	LETTER TO OI												1 Load PDF						
4	21/02/19 12:03	WORKSHOP INVOICE												1 Load PDF						
5	21/02/19 12:03	AUTHORISATION TO ACT FORM												1 Load PDF						
6	21/02/19 12:03	Release Voucher												1 Load PDF						
7	21/02/19 12:03	RENTAL RECEIPT												1 Load PDF						
8	21/02/19 12:03	RENTAL MILEAGE												1 Load PDF						
9	21/02/19 12:03	LTA SEARCH												1 Load PDF						

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)
<div></div>
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SGG876U (Insd veh)	Model:	RENAULT LATITUDE 2.0 D
	SHC5720L (TP veh)		DCI (A)
Date of Accident:	23/09/2016		

Global Sum Settlement	:	<input checked="" type="checkbox"/> [X] Yes	<input type="checkbox"/> [] No	
Repair Estimate	:	\$		22,997.82
Final Repair Cost	:	\$		5,140.00
Loss of Use	:	\$		4.00 days at \$50.00 per day
Rental (if any)	:	\$		4 days
LTA / GIA Search Fee	:	\$		
Others:	:	\$		
	:	\$		
Final Settlement Sum (Global Sum)	:	\$		5,140.00

Is Third Party Workshop GIA Registered? ☐ [] YES ☒ [X] NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability _____ 80 _____ (%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: _____

BOLA Liability: _____ (%) Assessed Liability (*): _____ (%)

** Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.*

Remarks _____

Payment Instruction: Payee's Breakdown				
1)	Trans-cab Auto Services Pte Ltd	:	\$	5,140.00
2)		:	\$	
3)		:	\$	
4)		:	\$	
5)		:	\$	

JOANNE LEE KHANG MIN

21 Feb
2019

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd

(Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG16018307/KFA3Q2

Date: 21/02/2019

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 2100415337
Claimant Vehicle No : SHC5720L **Insured Vehicle No :** SGG876U
Date of Loss: 23/09/2016 **Nature of Claim:** TP **Claim No:** 5770096504SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SHC5720L**
 Make & Model: RENAULT LATITUDE, 2.0 D dCi (A) Engine No: M9R8839C002763
 Reg. Date: 12/06/2015 (Man. Year: 2015) Chassis No: VF1ABL15AUC281621
 Colour: Metallic White/Red Odometer: 182243 km
 Engine Capacity: 1995 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 215/60 R16 Rear Tyre Size: 215/60 R16
 Front Left Side: Falken 7 mm Rear Left Side: Falken 7 mm
 Front Right Side: Falken 7 mm Rear Right Side: Falken 7 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	13,553.29	3,998.76	9,554.53	70.50
Miscellaneous Items	0.00	0.00	0.00	
Labour	7,940.00	1,340.00	6,600.00	83.12
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	21,493.29	5,338.76	16,154.53	75.16
+ GST 7.00/7.00% (S\$)	1,504.53	373.71	1,130.82	75.16
Nett Amount (S\$)	22,997.82	5,712.47	17,285.35	75.16
+ Loss of Use (4.0 x S\$50.00/day) (S\$)		200.00		
+ Car Rental (4.0 x S\$128.40/day) (S\$)		513.60		
		6,426.07		
Liabile Amount (80.00%) (S\$)		5,140.86		
+ Doc/Search Fee (S\$)		5.35		
Nett Liability (S\$)		5,146.21		
Global Sum Settlement (S\$)		5,140.00		

INSPECTION

Date of Assignment: 27/09/2016

Date Inspected: 27/09/2016 Inspected At: Trans-cab Auto Services Pte Ltd (Ang Mo Kio)
2, Ang Mo Kio Street 63
Singapore 569111

Estimated Period of Repair: 3.0 days

Adjuster: KENNETH KONG

Manager: Chong Poh Kin

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*BUMPER COVER REAR	Serviceable	852.66 FL	*- FL
2	1		*BUMPER LOWER REAR	Serviceable	591.41 FL	*- FL
3	1		*BUMPER BRACKET SIDE RH REAR	Serviceable	104.59 FL	*- FL
4	1		*BUMPER RETAINER RH REAR	Serviceable	34.61 FL	*- FL
5	1		*FENDER PANEL REAR RH	Repair	2,537.80 FL	*- FL
6	1		*FENDER WHEELARCH REAR RH	Serviceable	418.06 FL	*- FL
7	1		*TAILLAMP RH	Serviceable	425.04 FL	*- FL
8	1		*ROCKER PANEL OUTER RH	Repair	759.61 FL	*- FL
9	1		*DOOR REAR RH	Bent	2,188.20 FL	*2,188.20 FL
10	1		*DOOR CHECK REAR RH	Repair	156.20 FL	*- FL
11	1		*DOOR HANDLE OUTER REAR RH	Repair	97.31 FL	*- FL
12	1		*DOOR HANDLE MODULE REAR RH	Repair	102.77 FL	*- FL
13	1		*ROCKER PANEL OUTER RH	Repair	759.61 FL	*- FL
14	1		*DOOR MIRROR RH	Serviceable	1,141.08 FL	*- FL
15	1		*DOOR PANEL FRT RH	Bent	2,188.20 FL	*2,188.20 FL
16	1		*FENDER PANEL FRT RH	Repair	602.95 FL	*- FL
17	1		*FENDER WHEELARCH FRT RH	Serviceable	107.33 FL	*- FL
18	1		*SET PARKING AID	Serviceable	600.00 FS	*- FS
19	1		*SET REAR BUMPER CLIP	Not Necessary	66.00 FS	*- FS
20	1		*SET BUMPER LOWER REAR CLIP	Not Necessary	66.00 FS	*- FS
21	1		*RIM (ROUE 7J 16H 2547) RH RR	Serviceable	385.00 FS	*- FS
22	1		*TYRE RH RR	Serviceable	330.00 FS	*- FS
23	1		*CAP HUB RH REAR	Serviceable	35.60 FS	*- FS
24	1		*DOOR STICKER 6555-3333	Necessary	80.00 FS	*60.00 FS
25	2		*REAR WINDSCREEN SEALANT	Not Necessary	80.00 FS	*- FS
26	1		*REAR WINDSCREEN INNER SPONGE SEAL	Not Necessary	150.00 FS	*- FS

F=Franchise part. S=SpcNett. L=ListItemDisc

Sub Total (\$\$)	14,860.03	4,436.40
- List Item Discount on L Items 10.00/10.00% (\$\$)	1,306.74	437.64
Total Parts (\$\$)	13,553.29	3,998.76

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	PUTTY AND SPRAY PAINTING OF THE AFFECTED PORTION	New	3,500.00	660.00
2	PANEL BEATING ,KNOCKING AND STRAIGHTENING THE NECESSARY PORTION,REMOVE AND RENEWAL OF PARTS ,ADJUST AND REALIGN THE SAME	New	3,200.00	500.00
3	TO RUST-PROOFING OF THE AFFECTED AREAS	New	170.00	60.00
4	TO REINSTALL REAR BUMPER PARKING SENSOR	New	170.00	0.00
5	TO CHECK STEERING GEOMETRY AND COMPUTER WHEEL ALIGNMENT	New	220.00	0.00
6	TO TRANSFER OF TIRE ,RIM AND ON WHEEL BALANCING	New	170.00	0.00
7	TO TRANSFER OF REAR WINDSCREEN FITTINGS AND CONDUCT WATER SEEPAGE TEST	New	170.00	0.00
8	TO TRANSFER OF BOOT FITTINGS ,ATTACHMENT AND PERFORM WATER SEEPAGE TEST	New	170.00	0.00
9	TO TRANSFER OF DOOR FITTINGS ,ATTACHMENT AND PERFORM WATER SEEPAGE TEST	New	170.00	120.00
Gross Labour Cost (S\$)			7,940.00	1,340.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >