22/03/2002 - ASS. REC. BY	:	REF:	CS/ GAT	16018240/	Dab Spe	cial Instructi	on:	
Surveyor:	· Bryan		ASSIGNM	ENT (Offic	e) _		3	
From (Person): Stella	Goh	of	GATE		Date/Time	= 27092016 5-19pm	
Estimated Co.				Bill to:				
	STTP RES / O			CS				
To Inspect Ve	ehicle No:		AT 443AK		Insured:	7	90 5800U	
at Workshop	m/s	Tean	nwork		Tel:	68411	2 THE	
		53 U	lbi Ave 1	# 01-24				
Policy No:				Claim No	o:			
Sum Insured:				Excess	*	W		
Make of Veh: (Client's Record					I	D.O.A	24092016	
CA / REV Date/Time:	7092016 5	24 HRSIWP	rson Contacted	Kell	y v.		ndorsement:	
Date/Time	Action/Instru) Estimat)			
			11/1/16/1822	and the same of th		741	Das 240916	
	XD 53001			J	71			
	- Curcel case - This file to close as vapairer claiming under Arts.							
				74/Dja3		Δ	15/18.	
-					1		0/ [-]	



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

	Affiliated to Federation Intern	ationale Des Experts En Auton	nobile
GREAT AMERICA	N INSURANCE COMPANY	Ref : CS/GAI160182	240/Dqb
3 TEMASEK AVENUE #16-01 CENTENNIAL TOWER SINGAPORE 039190		Date: 27-09-2016 Code: GAI	
1.	Policy Particula	ars :- THIRD PARTY CLA	IM
Insured Veh	XB 5800U	Veh. Inspected	YL 7734K
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From	STELLA GOH	Assign Date	27/09/2016
2.	Vehicle Pa	articulars & Condition	
Make & Mod	el	c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer		Steering	
Brakes		Modification	
General			
3.	Con	ditions of Tyres	与他的人员是不是
	Size	Make	Balance
R/H Front Ty	re		mm
L/H Front Ty	re		mm
R/H Rear Tyr	е		mm
L/H Rear Tyr	е		mm
A. Find the Augusti	Descri	ption of Damages	
5. A Main's So	Gene	eral Information	
Accident Dat	te 24/09/2016	Inspection Date	27/09/2016
Survey held	at TEAMWORK GARAGE PTE	LTD	
	53 UBI AVENUE 1 #01-24 SINGAPORE 408934.		
5a.	the track March 1851 Cost	Remarks	
	CTION WAS CONDUCTED ON A"\ ANCE TO YOUR INSTRUCTIONS		

Catherine Chong (LKK Auto)

From:

Goh, Stella <Stella.Goh@sg.gaig.com>

Sent:

Tuesday, 27 September, 2016 5:19 PM

To:

KELLY CLAIMS

Cc: Subject: 'KKLau'; 'Admin A'; 'assignments'

RE: OUR REF: 1609-37 YOUR REF: XD5800U

PRE-REPAIR

INSPECTION FOR VEHICLE NO. YL7734K (ACCIDENT INVOLVING

YL7734K / XD5800U ON 24.09.2016)

Attachments:

20160927170745666.pdf; Surveyor Profile.pdf

WITHOUT PREJUDICE

Dear Kelly,

We refer to your email on even date.

We will appoint LKK to conduct the PRS.

Enclosed a list of surveyors.

By copy to Catherine, please assist.

Thank you.

Stella Goh, Senior Executive I P. 65 6804 6059 I F. 65 6235 3354 I stella.goh@sg.gaig.com



Claims | 3 Temasek Avenue #16-01 Centennial Tower Singapore 039190





Moody's A1 (Good) Affirmed June 15, 2015 Standard & Poor's
A+ (Strong)

For more information on our financial ratings, visit GAIG.com/FinancialStrength.

From: KELLY CLAIMS [mailto:claims@teamworkgarage.com]

Sent: Tuesday, September 27, 2016 5:14 PM To: Goh, Stella <Stella.Goh@sg.gaig.com>

Subject: OUR REF: 1609-37 YOUR REF: XD5800U PRE-REPAIR INSPECTION FOR VEHICLE NO. YL7734K

(ACCIDENT INVOLVING YL7734K / XD5800U ON 24.09.2016)

Importance: High

WITHOUT PREJUDICE

OUR REF: 1609-37 YOUR REF: XD5800U Dear Sir/Mdm,

PRE-REPAIR INSEPECTION FOR VEHICLE NO. YL7734K ACCIDENT INVOLVING YL7734K / XD5800U ON 24.09.2016

We refer to the above matter and enclosed herewith our client's GIA report and Notification of Prerepair inspection for your attention.

Please let us have your list of surveyors for us to select as stated in the Practice Direction – Amendment No. 1 of 2016; Pre-action Protocol within 2 working days as of the date of our notice to you.

Please take notice: We will not entertain any of your surveyor calling us for the above inspection, without you giving us your list of surveyors for us to select by the Practice Direction of Pre-repair Inspection.

Thank you.

Regards,

Kelly Heng Teamwork Garage Pte Ltd 53 Ubi Avenue 1 #01-24 Paya Ubi Industrial Park Singapore 408934

Tel: 68442475 Fax: 68442474

The content of this e-mail message and any attachments are confidential and may be legally privileged, intended solely for the addressee. If you are not the intended recipient, be advised that any use, dissemination, distribution, or copying of this e-mail is strictly prohibited. If you receive this message in error, please notify the sender immediately by reply email and destroy the message and its attachments.

Shiau Chan (LKKAuto)

From:

Shiau Chan (LKKAuto)

Sent:

Friday, 30 September, 2016 2:44 PM

To:

'Goh, Stella'; SUR

Cc:

KKLau; assignments

Subject:

RE: OUR REF: 1609-37 YOUR REF: XD5800U PRE-REPAIR INSPECTION FOR

VEHICLE NO. YL7734K (ACCIDENT INVOLVING YL7734K / XD5800U ON 24.09.2016)

Dear Stella,

Please be informed that we have inspected the vehicle on 27/09/2016.

We are pending for estimate from repairer.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: <u>siewsc@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Tuesday, 27 September, 2016 5:35 PM

To: 'Goh, Stella' <Stella.Goh@sg.gaig.com>; SUR <sur@lkkauto.com>

Cc: KKLau <kklau@lkkauto.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com> Subject: RE: OUR REF: 1609-37 YOUR REF: XD5800U PRE-REPAIR INSPECTION FOR VEHICLE NO. YL7734K (ACCIDENT INVOLVING YL7734K / XD5800U ON 24.09.2016)

Dear Stella,

Thank you for the assignment.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Goh, Stella [mailto:Stella.Goh@sg.gaig.com]

Sent: Tuesday, 27 September, 2016 5:19 PM

To: KELLY CLAIMS <claims@teamworkgarage.com>

Cc: 'KKLau' <kklau@lkkauto.com'>; 'Admin A' <admin-a@lkkauto.com'>; 'assignments' <assignments@lkkauto.com'>
Subject: RE: OUR REF: 1609-37 YOUR REF: XD5800U PRE-REPAIR INSPECTION FOR VEHICLE NO. YL7734K (ACCIDENT INVOLVING YL7734K / XD5800U ON 24.09.2016)

Notification of Pre-repair Inspection/Notice of Accident

TO	GREAT AMERCIAN	YOUR REF	XD5800U	
DATE	27.09.2016	OUR REF	1609-37	
ATTENTION	Motor Claims Department			
THIRD PARTY FAX NO.			BY FAX / EMAIL	

Dear Sir

We are instructed by (name of claimant) INDEX CREDIT PTE LTD to notify you of a road traffic accident on (date) 24.09.2016 at about (time) 09:50 at (location) ECP TOWARDS CITY AFTER MARINE PARADE EXIT involving our client's/customer's vehicle registration number YL7734K and XD5800U driven by your insured/insured's driver at the material time. A copy of the Singapore accident statement/traffic police report filed is enclosed.

As a result of the accident, our client's/customer's vehicle has been damaged. Before our client/we proceed to repair the damage vehicle, please let us know within two (2) working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair inspection survey or waive the pre-repair inspection of the vehicle. If we do not received any reply from you within two (2) working days as of the date of this notice in accordance with the protocol, our client/we shall proceed to repair the vehicle without further reference to you and we shall claim for the additional loss of use and/or rental and all incidental costs arising from the giving of this notice to you.

Please let us have your list of surveyors for us to select as stated in the Practice Direction – Amendment No. 1 of 2016; Pre-action Protocol within two (2) working days as dated of our notice to you.

The said motor vehicle can be inspected at the following place:-

TEAMWORK GARAGE PTE LTD
53 UBI AVE 1 #01-24
PAYA UBI INDUSTRIAL PARK
SINGAPORE 408934
TEL: 68442475 FAX: 68442474

Thank you.

Yours faithfully,

Jun

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy ability
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for Investigation.
- 6. This report will be forwarded by the insurers of the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore(GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
- 7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACC	DEAD	TOTA	TEN	137	
AUU	DEN	T STA	I E N	IIE N	ш

Date Of Report

26/09/2016 09:23

Date Of Accident

24/09/2016 09:50

Exact Location Of Accident

ECP TWDS CITY AFT MARINE PARADE

Country/State of Loss

Singapore

DETAILS OF OWN VEHICLE

Vehicle Registration Number

YL7734K

Insured/Policyholder

Name Of Registered Owner

INDEX CREDIT PTE LTD

Co Reg No

199905600E

Email Address

NOEMAIL

Mobile Phone No

Alternative Phone No.

Office-64620777

Vehicle Particulars

Manufacturer

NISSAN

Model

W4000 1884

Exact Purpose for which vehicle was being used

at time of accident

COMMERCIAL USE

Are you claiming under your own insurance policy

for repair to your vehicle?

No

If No, Please state action to be taken

Third Party

Vehicle Category

Commercial Vehicle

Insurance Company

Name of Insurance Company

NTUC Income Insurance Co-operative Ltd

Type Of Coverage

Third Party

Fleet Policy Policy Number No 5058100418-03

Cover Note Number

Driver

Name of Driver

ZHAO WEIKANG

Passport No/FIN

F7867621M

Date Of Birth

05/04/1971

Occupation

Outdoor

Date Of Driving Pass

23/11/2015

Driving Experience

0 Year And 10 Month

Gender

Male

Mobile Number

(Local) +65-92953671

Fax Number

Contact Number

EMail Address

NOEMAIL

Address

594 GEYLANG RD

#04-01

Postcode

389533

Was driver an employee of the Insured's Company No

If No, Relationship of the Driver with the Insured

Other - HIRER

Vehicle Registration Number of Driver's Own Vehicle

Insurance Company of Driver's Own Vehicle

General Information of the Accident

Type Of Accident

Unknown - TP VEH SPIN AND HIT ONTO INS FRT VEH

Weather Conditions

Clear

Road Surface

Dry

Other Information

Was any foreign vehicle involved in this accident?

No

Was any body injured in the Accident?

Yes

Was any other material or property damaged?

Yes

Was there any video captured by Car Camera?

No

Number of Passengers (Including Driver)

1

Details of Police Action

Was the accident reported to the police?

No

If Yes, Please state which Police Station

Was notice of intended Prosecution given?

No

If Yes, against whom?

Circumstances of Accident

PLS REFER TO THE ATTACHED STATEMENT.

Are accident photos available for attachment?

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number Vehicle Make/Model/Colour

SKT1008L

Details Of Properties

Name of Driver

NRIC/Passport Number

Contact Number

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

Details of Witness

Name

Phone Number

Email Address

DETAILS OF OTHER VEHICLE PROPERTY 2

Vehicle Registration Number

XD5800U

Vehicle Make/Model/Colour

Details Of Properties

Name of Driver

NRIC/Passport Number

Contact Number

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

Details of Witness

Name

Phone Number

Email Address

DETAILS OF INJURED PERSON 1

Name

ZHAO WEIKANG

Approximate Age

Injuries Sustain

NECK & BACK

Injured person in which vehicle?

YL7734K

Were seat belts worn?

Yes

Was injured conveyed to hospital by ambulance?

No

Address

Postcode

SKETCH PLAN

IMPORTANT NOTICE

- 1. Pease report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for Investigation.
- 8. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
- 7. By the loggement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made svellable aforesaid.
- 8. Consent under the Personal Data Protection Act (PDPA)

l understand, acknowledge, agree and consent that :

- (a) My insurer, my workshop and the General insurance Association of Singapore ("GLA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set but in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal information to at insurer(s) who have insured vehicle(s) involved in this accident (at insurer(s) who have insured vehicle(s) involved in this accident shall be obscit/oby referred to as the 'insurers'), the insurers' law yers law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of :
- (i) processing, handing and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims:
- (ii) investigating the accident and/or my claims;
- (ii) carrying out end/or dealing with my instructions or responding to any enquiries by me;
- (iv) administering my claims (including the mailing of correspondence, statements, invokes, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mall packages); and/or
- (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.

- (b) at insurer(s) who have insured vehicle(s) involved in this accident and the maurers' low yers/law firms, may/are permitted to collect,
- use, disclose and/or process my Personal Information for one or more of the above Purposas; and
- (a) my Personal Information may/can be disclosed by any of the insurers and/or GIA to their third party service providers or agents (including their law yere/law firms), which may be sted outside of Singapore, for one or more of the above Purposes.

26/09/16 Without so by Reporting Centre Oriver's Signature (# driver is not the policyholder) / Date Policyholder's Signature / Date & Personnel & Time Sketch Plan

After Marie Pagade Ex

Describe Circumstances of the Accident

My lorry was travelling straight along ECP towards City after Marine Parade Exit at my own lane (2nd Lane). Vehicle B had a collision with lorry C (XD5800U). After the collision, vehicle B from the 4th lane spin towards the 2nd lane and hit onto front portion of my lorry.

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THE RESERVE TO SERVE THE PROPERTY OF THE PROPE	
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AND THE RESIDENCE OF THE PARTY	
	1
	1.4

Declaration

IWe doclare the foregoing particulars are true in every respect.

100

Policyholder's Signature / Date & Time 1. 1 1 m.

Driver's Signature (If driver is not the policyholder) / Date & Time

dyn 20/09/16

Witnessed by Reporting Centre Personnal



Great American Insurance Company 3 Temasek Avenue #16-01 Centennial Tower Singapore 03990

TeamWork Garage Pte Ltd

53 Ubi Avenue 1 #01-23/24 Spore 408934

Paya Ubi Industrial Park

Tel: 6844 2475

Fax: 6844 2474

E-mail: claims@teamworkgarage.com

ROC number: 201015366H 3RD PARTY CLAIM ESTIMATION

Vehicle number : YL7734K

Make / Model

: NISSAN CABSTAR

Chassis number

: JN1SF4F23Z0852555

Accident date

: 24 September 2016

Reference

: 1609-37

Qty	Particulars	*	Unit Price - SGD \$
	PARTS REPLACEMENT - LIST	TEMS	
1	FRONT BUMPER Renta		683.60 993.30 -
2	FRONT CORNER PANEL HA	(130	437.00 ⊀
1	FRONT WIPER TOP GARNISH HA	2264.20	537.30 ×
1	FRONT PANEL Dental	2267.20	1583.60 —
		1981	3551.20
		Less 30%	1065.36
			2485.84
	PARTS REPLACEMENT -NET I	TEMS	
1	FRONT GRILLE Crouc		386.20 —
1	FRONT GRIILE EMBLEM NLC		55.30
2	FRONT CORNER LAMP ASSY SVL		278.00 ×
1	FRONT WINDSCREEN RUBBER HA		108.70 ×
2	FRONT HEADLAMP Of s careac m/s	2VC	321.60 1014.00 1
2	WIPER ARM HA		115.20 ×
2	WIPER ARM COVER HA		20.00 ⊀
2	WIPER NOZZLE NA	763.10	25.60 ⊀
1	WIPER LINK HA		263.50 ×
1	WIPER MOTOR HA	686.79	583.20 ×
			2849.70
		Less 10 %	284.97
		Subtotal	2564.73
		Balance C/F	5050.57
	PARTS REPLACEMENT - SPEC	TAL NETT ITEMS	
		Balance B/F	5050.57
1	AIRCON BLOWER SVL		430.30 X
1	AIRCON COOLING COIL RESONATOR ASS	SY NM	1159.20 X
1	FRONT NUMBER PLATE 14	2 1	60,00 30/-
1	FRONT BUMPER CLIP HAL	801-	50.00 301-
1	FRONT GRILLE CLIP Nec		40.00 201-
		Subtotal	1739.50
		Balance C/F	6790.07
	LABOUR AND MISCELLANEOU		
		Balance B/F	6790.07
1	CHECK FRONT WIRING AND LIGHTNING	SYSTEM	60.00 30 -

Vehicle number : YL7734K Make Model :NISSAN CABSTAR Reference : 1609-37

	Particulars		Unit Price - SGD
2	REMOVE AND REFIT AIRCON SYSTEM AN	2,00.00 저서	
3	TO REMOVE AND REFIT FRONT DASHBOA	400.00 HA	
4	TO REMOVE AND REFIT FRONT WINDSCR	REEN	150.00 NA
5	TO REMOVE AND RENEW COOLING COIL	AND AIRCON BLOWER ASSY	200.00 80 -
6	PANEL BEATING ON AFFECTED AREAS		1500.00 1000)
7	SPRAY PAINTING ON AFFECTED AREAS	1970/-	1400.00 800
8	APPLY ANTI RUST ON AFFECTED AREAS	Subtotal	150.00 60 0 4060.00
		Grand total	10850.07
	LKK Auto Consultants hence notify	27/09/2016@ 14301	~ 4323.83
	the Repairer of the following: To resurvey before/after spray painting: To display damaged part(s) during resurvey: Parts prices are subject to confirmation: Third party survey is on a "Without Prejudice" basis: No illegal modification(s) is allowed: Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company Acknowledged by Repairer Signature: Date:	LISTUR 5 day LICK Ando Check gart privs	1 55500 -
		Check My	



Great American Insurance Company 3 Temasek Avenue #16-01 Centennial Tower Singapore 03990

TeamWork Garage Pte Ltd

53 Ubi Avenue 1 #01-23/24 Spore 408934

Paya Ubi Industrial Park

Tel: 6844 2475

Fax: 6844 2474

E-mail: claims@teamworkgarage.com

ROC number: 201015366H

3RD PARTY CLAIM SUPPLYMENTARY

Vehicle number : YL7734K

Make / Model

: NISSAN CABSTAR

Chassis number

: JN1SF4F23Z0852555

Accident date

: 24 September 2016

Reference		1609-37
-----------	--	---------

	Rejerence	: 1009-37
Qty	Particulars	Unit Price - SGD \$
	PARTS REPLACEMENT -NETT ITEMS	20
1	RADIATOR Punctural	863.501590.40
1	FAN BLADE broken	198.40 —
1	FAN COWLING broken	283.40 —
1	FRONT ENGINE MOUNTING TOWN	390.20 —
1	SIDE ENGINE MOUNTING ***	281.02
1	REAR GEARBOX MOUNTING TOWN SIDE GEARBOX MOUNTING TOWN 2358.00	313.29 —
1	SIDE GEARBOX MOUNTING TOV	290.20 —
	2358.00	3346.91
	Less 10 S	8 334.69
	Subtota	l 3012.22
	Balance C/I	F 3012.22
	PARTS REPLACEMENT - SPECIAL NETT ITEMS	
	Balance B/F	3012.22
1	COOLANT HIL 301-	60.00 30 -
	Subtota	l 60.00
	Balance C/I	3072.22
	LABOUR AND MISCELLANEOUS CHARGES	
	Balance B/F	3072.22
1	REMOVE AND RENEW RADIATOR AND TOP UP COOLANT	200.00 120 -
	220 -	
2	REMOVE AND REFIT ENGINE AND GEARBOX MOUNTING	200.00 100 -
	Subtota	400.00
	Grand tota	l 3472.22
		26.0
	((ger)	2608.00
	LKK Ando	
	X	