

## Thin Thin (LKKAUTO)

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**From:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Sent:** Friday, 7 December 2018 10:34 AM  
**To:** Thin Thin (LKKAUTO); Admin A  
**Cc:** Irene Tay; Alfred Toh; Chee So Chow; OLIVIA; Hsiao Tong (LKKAUTO); KKLau  
**Subject:** Direct Settlement - Accident Involving SGV5137H (OI: SNM16D04434C02/7) and SHB213Y (TP : LKK REF - CC3/CTI16018094/K1ya3) on 23.09.2016  
**Attachments:** 1st photo.jpg; 2nd photo.jpg; 3rd photo.jpg  
**Importance:** High

LKK REF - CC3/CTI16018094/K1ya3  
CTI REF – SNM16D04434C02/7 (SGV5137H)

Dear Thin Thin

We refer to your email and reminders pertaining to the above matter.

Please proceed to reject the claim at this juncture.

Best Regards

**Alfred Toh**  
Senior Executive  
Claims Department  
China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #16-00 Springleaf Tower Singapore 079909  
DID: +65 6389 6183  
FAX: +65 6224 7478/6224 7175  
Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)  
[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)  
[www.sg.cntaiping.com](http://www.sg.cntaiping.com)



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**From:** Thin Thin (LKKAUTO) [mailto:thinthin@lkkauto.com]  
**Sent:** Thursday, December 06, 2018 1:23 PM

**To:** Alfred Toh <alfred.toh@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Cc:** KKLau <kklau@lkkauto.com>; Olivia Lau (LKKAuto) <olivialau@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>  
**Subject:** RE: Direct Settlement - Accident Involving SGV5137H (OI: SNM16D04434C02/7) and SHB213Y (TP : LKK REF - CC3/CTI16018094/K1ya3) on 23.09.2016  
**Importance:** High

**URGENT**

Dear Sir/Madam,

We refer to our email dated 16/05/2018.

Kindly let us have your instruction for our necessary action.

Thank you.

Best Regards,

**Thin Thin Hlaing** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2360 | email: [thinthin@lkkauto.com](mailto:thinthin@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Bevan Lim (LKK Auto)

**Sent:** Tuesday, 5 June, 2018 11:07 AM

**To:** [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

**Cc:** [alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com); Vic (LKKAuto); Admin A

**Subject:** RE: Direct Settlement - Accident Involving SGV5137H (OI : CAI - TBA) and SHB213Y (TP : LKK REF - CC3/CTI16018094/K1ya3) on 23.09.2016

**Importance:** High

Dear Sir/Madam,

We refer to our email dated 16/05/2018.

Kindly let us have your instruction for our necessary action.

Thank you.

Best Regards,

Bevan Lim | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749-4274 | email: [BevanLim@lkkauto.com](mailto:BevanLim@lkkauto.com) | fax: 6741-4108

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*Save the Earth. Print only when necessary.*

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**From:** Bevan Lim (LKK Auto)  
**Sent:** Wednesday, 16 May 2018 5:17 PM  
**To:** 'claimsdept@sg.cntaiping.com' <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** 'alfred.toh@sg.cntaiping.com' <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>; Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: Direct Settlement - Accident Involving SGV5137H (OI : CAI - TBA) and SHB213Y (TP : LKK REF - CC3/CTI16018094/K1ya3) on 23.09.2016

Your Ref: SNM16D04434C02/7/LKKDS  
Our Ref: CC3/CTI16018094/K1ma3

Dear Sir/Madam

ACCIDENT INVOLVING SGV 5137H AND SHB 213Y ON 23/09/2016

We refer to the above matter.

OI reported that while entering carpark, TP coming from the left side of the carpark without stopping at the stop sign came into his path. OI unable to stop in time and collided to TP.

TP reported driving along carpark, Suddenly OI vehicle from opposite direction came into his lane, he then swerve to the left and stopped to avoid the collision but OI still continue collided on to the front right of his vehicle.

TP have no evidence to support their claim. As per scenario BOLA 9(d) OI on the main road have the precedence. While TP on the minor road coming our should exercise great caution.

In view of the above, we would like to reject TP claim as per BOLA 9 (d).

Kindly let us have your instruction/comments if any.

Thank you.

Best Regards,

Bevan Lim | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749-4274 | email: [BevanLim@lkkauto.com](mailto:BevanLim@lkkauto.com) | fax: 6741-4108

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**From:** Hwang Shiang Yi <[shiangyi.hwang@sg.cntaiping.com](mailto:shiangyi.hwang@sg.cntaiping.com)>  
**Sent:** Wednesday, 28 September 2016 5:48 PM  
**To:** Mei Kwan (LKKAuto)  
**Cc:** Jas Khine (LKKAuto); Vic (LKKAuto); Admin A  
**Subject:** RE: Direct Settlement - Accident Involving SGV5137H (OI : CAI - TBA) and SHB213Y (TP : LKK REF - CC3/CTI16018094/K1ya3) on 23.09.2016

Dear Mei Kuan,

Our Ref: SNM16D04434C02/7/LKKDS

Enclose herewith the letter and SAS report as requested.

Thanks & Regards,

Hwang Shiang Yi  
Motor Division  
Claims Department  
China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #16-00  
Springleaf Tower  
Singapore 079909  
Co. Reg. No 200208384E  
DID : 6389 6541  
Fax : 6224 7175 / 6224 7478  
Email : [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)  
Email : [shiangyi.hwang@sg.cntaiping.com](mailto:shiangyi.hwang@sg.cntaiping.com)  
Website : [www.sg.cntaiping.com](http://www.sg.cntaiping.com)

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**From:** Mei Kwan (LKKAUTO) [<mailto:Meikwan@lkkauto.com>]

**Sent:** Tuesday, 27 September, 2016 7:38 PM

**To:** Claims Dept of CTI

**Cc:** Alfred Toh; Hwang Shiang Yi; KKLau; Jas Khine (LKKAUTO); Vic (LKKAUTO); Admin A

**Subject:** Direct Settlement - Accident Involving SGV5137H (OI : CAI - TBA) and SHB213Y (TP : LKK REF - CC3/CTI16018094/K1ya3) on 23.09.2016

**WITHOUT PREJUDICE**

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case.

We had inspected TP vehicle SHB 213Y at M/s SMRT Automotive Services Pte Ltd – Woodlands.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

- Photographs of TP vehicle in its damaged condition

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Jas and she can be contacted at DID: 6841 2928.

***To check availability of the case handler , you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

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