

INS. CASE OWNER:

CC 3 / CT1160

18094 /

LKK:
IDAC:

Surveyor:

DOI:

Date / Time:

Pre-assign / CCU / FTE



Insured Vehicle No.:

Name of Insured:

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A.:

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: %

Final ? Yes / No



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

14-04-18

AS I WAS HEADING STRAIGHT, TP CAME OUT FROM MINOR DRIVEWAY WITHOUT STOP SHOULD BE BLAMED. TRY TO REJECT TP CLAIM 1ST AND SEE DEVELOPMENT.

original LOD with file.

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$

(

days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with

Email

Call

Final Liability:

%

(Agreed / Assessed) BOLA S/N No.:

If NO or B 28, Ass. Lia:

Repair Cost:

S\$

Loss of Rental (LOR):

S\$

(

days)

Loss of Use (LOU):

S\$

(\$

x

days)

Loss of Income (LOI):

S\$

(\$

x

days)

LOR only ☐ LOU only ☐LOR + LOU ☐LOR + LOI ☐

[Tick only one]

GIA/LTA Search

S\$

Medical:

S\$

Disbursement:

S\$

(e.g. Tow/ Independent)

Legal Cost

S\$

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

\$ 400.00

Total:

S\$

Global Sum S\$:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$

Name 1:

Payee 2: (Strike if N.A.)

S\$

Name 2:

Payee 3: (Strike if N.A.)

S\$

Name 3:

ASSIGNMENTFrom: _____ Date: 26/9/16

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MVTo Inspect Vehicle No: SHB 213Yat Workshop m/s SM/ML/ML

of _____

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: **The veh had commenced its repair at the time of inspection.**

Bal. or Market Value: _____

IDAC Accident Rpt: _____ Consistent? : **Yes** or **No**GIA / PR Seen: _____ Consistent? : **Yes** or **No**Est. Repairs: 4 days Res.: **Yes** or **No**Lum Sum: 818 % 3 Val.: **Yes** or **No****CA / REV / REP. / 24 HRS**

Date: _____ Person Contacted: _____

Vehicle: **IN / OUT**Veh No: SHB 213Y Yr Regn: 12 Sep 2018Type: **M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /**

Truck / Trailer or _____

Make: Toyota Prius C.C. 1748Colour: Maroon A/C: **Insured / Std / NI / NA**Sp. Reading: 223 616 T/Radio: **Insured / Std / NI / NA**

Eng/No: _____

C/No: 57DRN364965788352Gen. Cond: **Good / Fair / Poor / Burnt**Steering: **Inorder / Jammed / Leaked / Burnt** or _____Brake: **Inorder / Jammed / Leaked / Burnt** or _____Modi: **Nil / S/Rim / STD / A/Rim** or _____Tyre Size: **F:** 195/65R16**R:** _____**BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI / TOYO / YOKO** or FalkenFrontR/Bal. 2 mmL/Bal. 2 mmD.O.A. 23/9/16Survey held at SM/ML/MLRearR/Bal. 2 mmL/Bal. 2 mmD.O.I. 26/9/16 1055hDes. of Damages: **Frt / Rear / O/S / N/S / U/C / Rooftop** or Front o/sThe **U/C / Chassis frame / Body Structure** affected due to collision.

Date / Time Action / Instruction

\$ 4281.72 (Red: \$ 2448.69 / 36%)Max / 09/16/2177
LKR
(72/56 V 51374)

Date/Time, File Pass to?

☐ : **Preli. Report**

Days Of Repair: _____

1)

☐ : **Final Report**

Resurvey No. of Trip: _____

Date/Time, File Return to?

Survey Fee: _____

2)

Transportation: _____

Add Fee: ☐ : **Site Insp (\$**_____) **S + RS, SI**☐ : **Interview (\$**_____) **Photos**☐ : **Tech. Invs (\$**_____) **Others**☐ : **Weekend (\$**_____) **TOTAL**

Report Format : _____

Lump Sum / I.B.I: (\$ _____)



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

CHINA TAIPING INSURANCE (S) PTE LTD

Ref : CC3/CTI16018094/K1ya3

3 ANSON ROAD #16-00
SPRINGLEAF TOWERS SINGAPORE 079909

Date : 26-09-2016



Code : CTI

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SGV 5137H	Veh. Inspected	SHB 213Y
Policy No.	DMPCSN1638211600	Coverage (\$)	0.00
Claim No.	SNM16D04434C02/7/LKKDS	Excess (\$)	0.00
Assign From		Assign Date	26/09/2016

2. Vehicle Particulars & Condition

Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

--

5. General information

Accident Date	23/09/2016	Inspection Date	26/09/2016
Survey held at	SMRT AUTOMOTIVE SERVICES PTE LTD 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705		

5a. Remarks

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: TBA
Our ref: CC3/CTI16018094/K1ya3

Date: 27.09.2016

The Motor Claims Department
M/s CHINA TAIPING INSURANCE (S) PTE LTD

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO.

SHB 213Y

We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 26.09.2016 at the premises of M/s SMRT Automotive Services Pte Ltd (Woodlands) and have the following to report:-

Workshop Estimate Amount	: S\$	9,901.00
Revised Estimate Amount	: S\$	3,541.44
"Check" Items Amount	: S\$	620.70
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

Description of Damage:

The vehicle sustained damages at the
Front O/S Portion



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 3 days

Yours faithfully,

KALVIN ANG
Licensed Appraiser

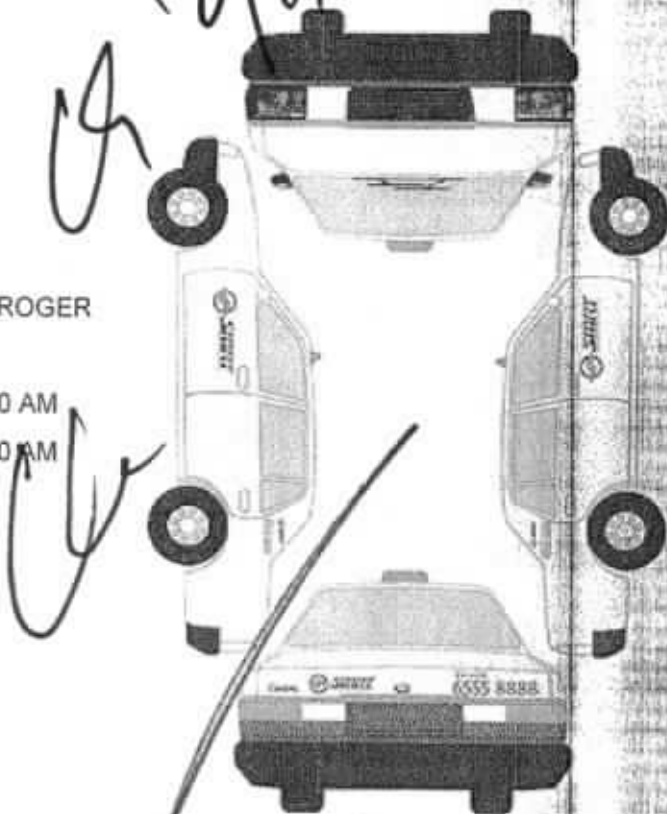
SMRT Accident Vehicle Repair Estimates

28-9-16/11:15
29-9-16/11:15

20-9-16/11:15

Section A - To be completed by claims Advisor/Duty officer at Accident Reporting Centre

Reg. No : SHB213Y
Ref. No : TAX/09/16/2177
Reg. Date : 12/09/2014
Vehicle Type : TAXI
Make : TOYOTA PRIUS
Model : PRIUS
Name of Driver : POH SZE LEONG ROGER
Type of Accident : HEAD-ON
Date / Time of Accident : 23/09/2016 06:15:00 AM
Accident Reported Date / Time : 23/09/2016 12:00:00 AM
Surveyor is Required? : Yes
Survey by : Kalvin
Vehicle is Towed Back? : No
Towed Back Date/Time :
Replacement Vehicle issued? : No
Accident Repair Job Card No : 000024084937
Special Instruction to ARC, if any :
SGV5137H China Taiping P/P
BEFORE REPAIR PHOTO , FOR CHECK ITEM and REPLACE ITEM PLEASE CALL SURVEYOR KALVIN (LKK) /
Email: kalvinang@lkkauto.com
Prepared Date : 23/09/2016 10:53:45 AM



Recording Camera

☐ ☒

Radio Antenna

☐ ☒

1st witness

Date 28/9/16

2nd witness

Date 28/9/16

16-20 28/9/16 Pass

Supplementary
Refer to the Supplementary part 1st

1-1-1-1-1-1
2-2-2-2-2-2
223696
223759

LEE SHENG AUTO PTE LTD

Vehicle Return Date: 28-9-16

Vehicle Return Time: 15.10 pm

SMRT staff sign: [Signature]

Section B - To be Completed by Service Advisor, Accident Repair Centre

Chassis No : JTDKN36U905748352

Mileage

: 0

Work Shop :

Repair Completed Date / Time :

Summary of Repair Estimates

	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Charges	: 1,014.00	400.00
Total Spray Painting Charges	: 1,494.00	750.00
Total Material Charges	: 3,682.41	3,061.71
Other Charges	: 540.00	70.00
TOTAL	: 6,730.41	4,281.71
Lum Sum Total	: 0.00	0.00
No. of Repair Days	: 5.00	4.00
Prepared / Adjusted By	:	KALVIN (LKK)
Arc / Surveyor Sign Off Date	: 23/09/2016 04:00:18 AM	26/09/2016 11:15:45 AM



Prepared / Adjusted Date :

Remarks :

Prepared Date : 23/09/2016 03:58:00 AM

Section C - To be Completed by Admin Assistant, Accident Repair Centre, Upon Completion of Repair

Quotation No	: QN-1610-0055	Invoice No	:
Quotation Date	: 4/10	Invoice Date	:
Invoice Amount	:	Prepared Date	:

Part 1 - Labour Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPAIR RH FRONT PORTION	1,014.00	400.00
Total Labour	1,014.00	400.00

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPSRAY FRONT BUMPER	378.00	200.00
TO RESPRAY FRONT FENDER RH	378.00	200.00
TO RESPRAY RIM	180.00	50.00
TO RESPRAY FRONT DOOR RH	378.00	200.00
TO RESPRAY ROCKER PANEL MOULDING	180.00	100.00
Total Spray Painting & Panel Beating	1,494.00	750.00

Part 3 - Other Costs - Accident and Accident Repair Related Expenses

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO CHECK WIRING AND SYSTEM FUNCTION	80.00	30.00
TO APPLY RUST-PROOFING ON AFFECTED AREA	100.00	40.00
TO DO WHEEL ALIGNMENT / TYRE BALANCING	120.00	0.00
TO REMOVE AND REFIT TYRE RIM (SPRAYING PURPOSE)	120.00	0.00
TO TOP UP A/C GAS	120.00	0.00
Total Other Costs	540.00	70.00

Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock No	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Recommendation	Surveyor Approved	Photos Attached
52119-47930		6505517	BUMPER FRT <i>Repl</i>	1	482.00	25.00	361.50	Replace	Replace	No <i>/</i>
52161-16010			BUMPER CLIPS <i>Repl</i>	10	1.61	25.00	12.07	Replace	Replace	No <i>/</i>
52611-47080		6505518	BUMPER ENERGY ABSORBER FRT <i>Repl</i>	1	78.80	25.00	59.10	Replace	Check	No <i>X</i>
52021-47023		6505539	BUMPER REINFORCEMENT FRT <i>Repl</i>	1	498.40	25.00	373.80	Replace	Check	No <i>X</i>
57013-47030			ARM SUB-ASSY, FR BUMPER RH <i>Repl</i>	1	250.40	25.00	187.80	Replace	Check	No <i>X</i>
52115-47040		6505515	BUMPER SUPPORT F/RH <i>Repl</i>	1	76.40	25.00	57.30	Replace	Replace	No <i>/</i>
81519-47050			BRACKET, FR TURN LOWER RH <i>Repl</i>	1	26.00	25.00	19.50	Replace	Replace	No <i>/</i>
81519-47060			BRACKET, FR TURN UPPER RH <i>Repl</i>	1	24.40	25.00	18.30	Replace	Replace	No <i>/</i>
81511-47050			LENS & BODY, FR TURN RH <i>Repl</i>	1	511.80	10.00	460.62	Replace	Replace	No <i>/</i>
82113-47180			WIRE, ENGINE ROOM, NO.3 <i>Repl</i>	0	242.00	10.00	0.00	Replace	Not given	No <i>X</i>
88710-47150			TUBE & ACCESSORY <i>Repl</i>	0	631.90	25.00	0.00	Replace	Not given	No <i>X</i>
85315-47140			WIPER WASHER JAR <i>Repl</i>	1	180.10	25.00	135.08	Replace	Replace	No <i>/</i>
81130-47500		6505437	HEAD LAMP RH <i>Repl</i>	1	945.20	10.00	850.68	Replace	Replace	No <i>/</i>
53801-47050		6505557	FENDER FRT/RH <i>Repl</i>	1	723.40	25.00	542.55	Replace	Replace	No <i>/</i>
53875-47030		6505553	FENDER LINER FRT/RH <i>Repl</i>	0	171.70	25.00	0.00	Replace	Not given	No <i>X</i>
53851-47040			FENDER LINER PAD, FR WHEEL. RH <i>Repl</i>	0	49.30	25.00	0.00	Replace	Not given	No <i>X</i>
75374-47051			NAME PLATE (HYBRID) <i>Repl</i>	1	51.90	25.00	38.92	Replace	Replace	No <i>/</i>
		6503707	TYRE <i>Repl</i>	0	126.74	0.00	0.00	Replace	Not given	No <i>X</i>
42611-47140 (Frt)		6505658	WHEEL DISC. FRONT <i>Repl</i>	1	1,484.20	100.00	0.00	Replace	Repair	No <i>R</i>
45046-49225			TIE ROD END RH <i>Repl</i>	0	159.30	25.00	0.00	Replace	Not given	No <i>X</i>
48510-80574			SHOCK ABSORBER FRT/RH <i>Repl</i>	0	394.20	25.00	0.00	Replace	Not given	No <i>X</i>
48068-47050			LOWER ARM FRT/RH <i>Repl</i>	0	625.90	25.00	0.00	Replace	Not given	No <i>X</i>
43330-49185			JOINT ASSY, LWR BALL <i>Repl</i>	0	195.60	25.00	0.00	Replace	Not given	No <i>X</i>
43201-47030			STEERING KNUCKLE RH FRT <i>Repl</i>	0	580.80	25.00	0.00	Replace	Not given	No <i>X</i>
48820-47020			STABILIZER BAR LINK FRT/RH/LH <i>Repl</i>	0	195.00	25.00	0.00	Replace	Not given	No <i>X</i>
48609-47040			SHOCK ABSORBER MOUNTNG FRT, RH/LH <i>Repl</i>	0	193.80	25.00	0.00	Replace	Not given	No <i>X</i>
67001-47070		6505528	DOOR FRT/RH <i>Repl</i>	1	894.40	100.00	0.00	Repair	Repair	No <i>R</i>
			STICKER DECAL SMRT (DOOR) <i>Repl</i>	1	60.00	0.00	60.00	Replace	Replace	No <i>/</i>

Number				Qty	Unit Price (\$)	Discount (%)	Final Price (\$)	Recommendation	Approved	Attached
75851-47900			MOULDING BODY, RH	1	673.60	25.00	505.20	Replace	Replace	No
TOTAL MATERIALS							3,682.43	3,061.72		
TOTAL MATERIALS(Discounted)							3,682.41	3,061.71		

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check	LT Check
75851-47900		MOULDING BODY, RH	1	673.60	25.00	505.20	Replace	Replace	No
TOTAL SUPPLEMENTARY MATERIALS						505.20			

3061.72
 + 400.00
 + 820.00

 4281.72

17/10/16
17/10/16



SMRT Automotive Service Pte Ltd

60 Woodlands Industrial Park E4, Singapore 757705

FAX Number : 63685592

Estimator Telephone Number : 68662623

Accident Reporting Number : 68662672

SMRT Accident Vehicle Repair Estimates

Section A - To be completed by claims Advisor/Duty officer at Accident Reporting Centre

Reg. No : SHB213Y
Ref. No : TAX/09/16/2177
Reg. Date : 12/09/2014
Vehicle Type : TAXI
Make : TOYOTA PRIUS
Model : PRIUS
Name of Driver : POH SZE LEONG ROGER
Type of Accident : HEAD-ON
Date / Time of Accident : 23/09/2016 06:15:00 AM
Accident Reported Date / Time : 23/09/2016 12:00:00 AM
Surveyor is Required? : Yes
Survey by :
Vehicle is Towed Back? : No
Towed Back Date/Time :
Replacement Vehicle issued? : No
Accident Repair Job Card No : 000024084937
Special Instruction to ARC, if any :
SGV5137H
Prepared Date : 23/09/2016 10:53:45 AM



Before Part p4

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged parts during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification is allowed
- Supplementary work is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

Page: 1

TAX/09/16/2177

Section B - To be Completed by Service Advisor, Accident Repair Centre

Chassis No : JTDKN36U905748352

Mileage : 0

Work Shop :

Repair Completed Date / Time :

Summary of Repair Estimates**Quotation from ARC****Adjusted by Surveyor, if applicable**

Total Labour Charges : 1,014.00

0.00

Total Spray Painting Charges : 1,314.00

0.00

Total Material Charges : 7,033.00

7,703.80

Other Charges : 540.00

0.00

TOTAL : **9,901.00****0.00****Lum Sum Total** : **0.00****0.00**

No. of Repair Days : 5.00

0.00 *3 Days.*

Prepared / Adjusted By :

Arc / Surveyor Sign Off Date : 23/09/2016 04:00:18 PM

01/01/1900 12:00:00 AM



Prepared / Adjusted Date :

Remarks :

Prepared Date : 23/09/2016 03:58:00 PM

Section C - To be Completed by Admin Assistant, Accident Repair Centre, Upon Completion of Repair

Quotation No :

Invoice No :

Quotation Date :

Invoice Date :

Invoice Amount :

Prepared Date :

Section D - Details of Repair Estimates

Part 1 - Labour Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPAIR RH FRONT PORTION	1,014.00	0.00
Total Labour	1,014.00	0.00 400

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPSRAY FRONT BUMPER	378.00	0.00
TO RESPRAY FRONT FENDER RH	378.00	0.00
TO RESPRAY RIM	180.00	0.00
TO RESPRAY FRONT DOOR RH	378.00	0.00
Total Spray Painting & Panel Beating	1,314.00	0.00 650

Part 3 - Other Costs - Accident and Accident Repair Related Expenses

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO CHECK WIRING AND SYSTEM FUNCTION	80.00	0.00 30
TO APPLY RUST-PROOFING ON AFFECTED AREA	100.00	0.00 40
TO DO WHEEL ALIGNMENT / TYRE BALANCING	120.00	0.00 X
TO REMOVE AND REFIT TYRE RIM (SPRAYING PURPOSE)	120.00	0.00 X
TO TOP UP A/C GAS	120.00	0.00 X
Total Other Costs	540.00	0.00

Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock No	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Recommend
52119-47930		6505517	BUMPER FRT	1	482.00	25.00	361.50	Replace ✓
52161-16010			BUMPER CLIPS	10	1.61	25.00	12.07	Replace ✓
52611-47080		6505518	BUMPER ENERGY ABSORBER FRT	1	78.80	25.00	59.10	Replace x check
52021-47023		6505539	BUMPER REINFORCEMENT FRT	1	498.40	25.00	373.80	Replace x check
57013-47030			ARM SUB-ASSY, FR BUMPER RH	1	250.40	25.00	187.80	Replace x check
52115-47040		6505515	BUMPER SUPPORT F/RH	1	76.40	25.00	57.30	Replace ✓
81519-47050			BRACKET, FR TURN LOWER RH	1	26.00	25.00	19.50	Replace ✓
81519-47060			BRACKET, FR TURN UPPER RH	1	24.40	25.00	18.30	Replace ✓
81511-47050			LENS & BODY, FR TURN RH	1	511.80	10.00	460.62	Replace ✓
82113-47180			WIRE, ENGINE ROOM, NO.3	1	242.00	10.00	217.80	Replace X
88710-47150			TUBE & ACCESSORY	1	631.90	25.00	473.92	Replace X
85315-47140			WIPER WASHER JAR	1	180.10	25.00	135.07	Replace X
81130-47500		6505437	HEAD LAMP RH	1	945.20	10.00	850.68	Replace ✓
53801-47050		6505557	FENDER FRT/RH	1	723.40	25.00	542.55	Replace ✓
53875-47030		6505553	FENDER LINER FRT/RH	1	171.70	25.00	128.77	Replace X
53851-47040			FENDER LINER PAD, FR WHEEL RH	1	49.30	25.00	36.97	Replace X
75374-47051			NAME PLATE (HYBRID)	1	51.90	25.00	38.92	Replace ✓
		6503707	TYRE	1	126.74	0.00	126.74	Replace X
42611--47140 (Frt)		6505658	WHEEL DISC. FRONT	1	1,484.20	25.00	1,113.15	Replace X
45046-49225			TIE ROD END RH	1	159.30	25.00	119.47	Replace X
48510-80574			SHOCK ABSORBER FRT/RH	1	394.20	25.00	295.65	Replace X

48068-47050			LOWER ARM FRT/RH	1	625.90	25.00	469.42	Replace <i>X</i>
43330-49185			JOINT ASSY,LWR BALL	1	195.60	25.00	146.70	Replace <i>X</i>
43201-47030			STEERING KNUCKLE RH FRT	1	580.80	25.00	435.60	Replace <i>X</i>
48820-47020			STABILIZER BAR LINK FRT/RH/LH	1	195.00	25.00	146.25	Replace <i>X</i>
48609-47040			SHOCK ABSORBER MOUNTNG FRT, RH/LH	1	193.80	25.00	145.35	Replace <i>X</i>
67001-47070		6505528	DOOR FRT/RH	1	894.40	25.00	670.80	Repair <i>X repair</i>
			STICKER DECAL SMRT (DOOR)	1	60.00	0.00	60.00	Replace <i>✓</i>
TOTAL MATERIALS							7,033.04	
TOTAL MATERIALS(Discounted)							7,033.00	

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check	LT Check
TOTAL SUPPLEMENTARY MATERIALS									

Kalin 10/14/16
26/1/16

Replace	No
Replace	No
Replace	No
Replace	No
Replace	No
Replace	No
Replace	No
7,703.80	
7,703.80	

Mei Kwan (LKKAuto)

From: Hwang Shiang Yi <shiangyi.hwang@sg.cntaiping.com>
Sent: Wednesday, 28 September, 2016 5:48 PM
To: Mei Kwan (LKKAuto)
Cc: Jas Khine (LKKAuto); Vic (LKKAuto); Admin A
Subject: RE: Direct Settlement - Accident Involving SGV5137H (OI : CAI - TBA) and SHB213Y (TP : LKK REF - CC3/CTI16018094/K1ya3) on 23.09.2016
Attachments: HwangSY_SNM16D04434C02-SGV5137H-LKKDirectSettlementAccidentLtr_CLCR95.080.pdf; MCCA16119024-SGV5137H.pdf

Follow Up Flag: Follow up
Flag Status: Completed

Categories: HMK

Dear Mei Kwan,

Our Ref: SNM16D04434C02/7/LKKDS

Enclose herewith the letter and SAS report as requested.

Thanks & Regards,

Hwang Shiang Yi
Motor Division
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00
Springleaf Tower
Singapore 079909
Co. Reg. No 200208384E
DID : 6389 6541
Fax : 6224 7175 / 6224 7478
Email : claimsdept@sg.cntaiping.com
Email : shiangyi.hwang@sg.cntaiping.com
Website : www.sg.cntaiping.com

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From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]
Sent: Tuesday, 27 September, 2016 7:38 PM
To: Claims Dept of CTI
Cc: Alfred Toh; Hwang Shiang Yi; KKLau; Jas Khine (LKKAuto); Vic (LKKAuto); Admin A
Subject: Direct Settlement - Accident Involving SGV5137H (OI : CAI - TBA) and SHB213Y (TP : LKK REF - CC3/CTI16018094/K1ya3) on 23.09.2016

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case.

We had inspected TP vehicle SHB 213Y at M/s SMRT Automotive Services Pte Ltd – Woodlands.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Jas and she can be contacted at DID: 6841 2928.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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中国太平
CHINA TAIPING

中国太平保险(新加坡)有限公司
CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

3 Anson Road #15-00 Springleaf Tower Singapore 079908
Tel: 6389 6111 Fax: 6222 1033
Website: www.sg.cntaiping.com
Co. Reg. No. 200206384E

Our Reference: **SNM16D04434/C02/7**

Date : **28 SEPTEMBER 2016**

via Ordinary & Registered Mail

**ISMAIL BIN OSMAN
BLK 895 TAMPINES ST 81
#02-924
SINGAPORE 520895**

Dear Sir / Madam

**ACCIDENT INVOLVING SGV5137H AND SHB213Y ON 23 SEPTEMBER 2016
ALONG BLK 895 TAMPINES ST 81 CARPARK**

We refer to the abovementioned accident.

Please be advised that the third party vehicle, **SHB213Y**, is filing a third party property claim against your vehicle.

We have appointed **LKK Auto Consultants Pte Ltd**, to administer the said claim on our behalf and they will contact you for more information about the accident.

Kindly render your assistance and co-operation accordingly.

Yours truly,
Claims Department

(This is a computer generated letter and no signature is required.)

CC : LKK Auto Consultants Pte Ltd
Attn : JAS
Ref : CC3/CT116018094/K1ya3
Contact No : 68412928
via Email : admin-a@lkkauto.com

CC : Agent - (AN0584A) - HUANG GUOQING,TERRY

F01/LKKDS-2013

Hsiao Tong (LKKAUTO)

From: Thin Thin (LKKAUTO)
Sent: Friday, 7 December 2018 10:56 AM
To: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)
Cc: CS A Team; Admin A
Subject: RE: URGENT / 2ND REMINDER Re: Accident on 23/9/2016 involving SHB 213Y & SGV 5137H (Our Ref: TAX/09/16/2177/lg)
Attachments: OI Sketch Plan.pdf; Scene photo.pdf

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Lee Gek,

We refer to the below matter.

Our insured has reiterated that the accident was caused due to the negligence of your client.

Our insured was driving on the main drive way and your client vehicle coming out from stop line and collided with our insured vehicle.

We are of the opinion that your client should give way to our insured as our insured was travelling on the main drive way at the time of accident.

Attached herewith our insured's sketch plan for your perusal.

Under such a circumstances, we are denying liability and unable to look into your client's claim, unless you have concrete evidence to prove otherwise.

Best Regards,

Thin Thin Hlaing | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2360 | email: thinthin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims) <LeeGek@smrt.com.sg>
Sent: Monday, 9 July 2018 12:29 PM
To: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: URGENT / 2ND REMINDER Re: Accident on 23/9/2016 involving SHB 213Y & SGV 5137H (Our Ref: TAX/09/16/2177/lg)

URGENT
2ND REMINDER

Dear All,

We attach the scene photos for your perusal.

The scene photos showed that our taxi was tilted towards the left with the debris beside on the right. It clearly proved that:-

- a) our taxi was actually within his own path prior to the accident;
- b) our taxi was stationary;
- c) 3rd photo showed your insured's vehicle lying in the middle of the road;
- d) supports our driver's version.

Please let us have your offer by **16th July 2018**, otherwise please let us have your principal's consent to escalate the matter to GIA. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd





AR REGISTERED

SMRT AUTOMOTIVE SERVICES PTE LTD
60 Woodlands Industrial Park E4
Singapore 757705
Tel : 65 6866 2652
Fax : 65 6368 7421
www.smrt.com.sg

China Taiping Insurance
c/o LKK Auto Consultants Pte Ltd
51 Ubi Ave 1
#01-25 Paya Ubi Industrial Park
Singapore 408933

Date : 31/10/2016

Our Ref.: TAX/09/16/2177/EB

Your Ref.: TBA

Dear Sirs,

ACCIDENT INVOLVING SHB213Y AND SGV5137H
ON 23/09/2016 ALONG BLK 895 TAMPINES ST 81 CARPARK

LETTER OF CLAIM

We claim on behalf of SMRT TAXIS PTE LTD, owner/hirer of the vehicle Reg. No.: SHB213Y. Your driver's negligent driving has caused the above accident. As a result, my client has suffered the following losses:-

1. Cost of Repair	:	<u>\$4281.72</u>
2. Loss of Use for _____ days @ S\$ _____/day	:	_____
3. Loss of Rental for <u>6</u> days @ S\$ <u>130.54</u> /day	:	<u>\$783.24</u>
4. Loss of Income for <u>6</u> days @ S\$ <u>60.00</u> /day	:	<u>\$360.00</u>
5. Police Report/ SAS Report/ LTA Search Fee	:	<u>\$5.00</u>
6. Survey Fee	:	_____
7. Others	:	_____
Total Claims :		<u>\$5429.96</u>

We enclose the following documents :

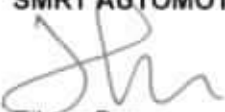
- | | |
|--|---|
| <input checked="" type="checkbox"/> Repair Invoice | <input checked="" type="checkbox"/> Letter of Authorisation |
| <input type="checkbox"/> Survey Report | <input checked="" type="checkbox"/> LTA Search result |
| <input type="checkbox"/> Photographs _____ pcs | <input type="checkbox"/> Others : |
| <input type="checkbox"/> Investigation results | 1. <u>Laid-up Report</u> |
| <input checked="" type="checkbox"/> Proof of Loss of Use /Rental/Income | 2. _____ |
| <input checked="" type="checkbox"/> Police/ SAS report of <u>SHB213Y</u> | 3. _____ |

We look forward to your confirmation to settle our claims within 15 days from the date of this letter. Payment by cheque shall be crossed and made payable to SMRT TAXIS PTE LTD.

Yours sincerely,

SMRT AUTOMOTIVE SERVICES PTE LTD

c.c


Eileen Bay
For Manager, Claims
Claims Department
Email: eileenbay@smrt.com.sg

FR-AS-CLM-02 REV 2



Our Ref : TAX/09/16/2177/EB

Date : 05/10/2016

To : Claims Department

From : SMRT Taxis

**ACCIDENT INVOLVING SHB213Y AND SGV5137H ON 23/09/2016 ALONG BLK 895
TAMPINES ST 81 CARPARK**

CONFIRMATION OF TAXI RENTAL

This is to confirm the daily taxi rental rate for taxi registration no. SHB213Y is \$130.54/day.

Kindly proceed to recover any rental loss from the third party as a result of this accident.

Thank you.



For Manager
SMRT Taxis Pte Ltd



Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705



SMRT Automotive Services Pte Ltd
251 North Bridge Road Singapore 179102
Tel: 65 63311000 Fax: 65 63340247

Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 199004280Z
Invoice No. : IV161000400
Date : 17.10.2016
Vehicle No. : SHB213Y
Your Ref No. : TAX/09/16/2177
Our Ref No. : 24084937
Terms : 30 Days

Description	Qty	Unit Cost	Add %	(Discount) Amount	Amount
Parts					
BUMPER,FRONT:FOR TOYOTA PRIUS TAXI	1.00	\$ 482.00	(25.00)	\$ 120.50	\$ 361.50
BUMPER CLIPS	10.00	\$ 1.61	(25.00)	\$ 4.02	\$ 12.07
ABSORBER,ENERGY:BUMPER,FRT,TOYOTA PRIUS	0.00	\$ 78.80	(25.00)	\$ 0.00	\$ 0.00
REINFORCEMENT,BUMPER:FRT,TOYOTA PRIUS	0.00	\$ 498.40	(25.00)	\$ 0.00	\$ 0.00
ARM SUB-ASSY, FR BUMPER RH	0.00	\$ 250.40	(25.00)	\$ 0.00	\$ 0.00
SUPPORT,BUMPER:F/RH,FOR TOYOTA PRIUS	1.00	\$ 76.40	(25.00)	\$ 19.10	\$ 57.30
BRACKET, FR TURN LOWER RH	1.00	\$ 26.00	(25.00)	\$ 6.50	\$ 19.50
BRACKET, FR TURN UPPER RH	1.00	\$ 24.40	(25.00)	\$ 6.10	\$ 18.30
LENS & BODY, FR TURN RH	1.00	\$ 511.80	(10.00)	\$ 51.18	\$ 460.62
WIRE, ENGINE ROOM, NO.3	0.00	\$ 242.00	(10.00)	\$ 0.00	\$ 0.00
TUBE & ACCESSORY	0.00	\$ 631.90	(25.00)	\$ 0.00	\$ 0.00
WIPER WASHER JAR	1.00	\$ 180.11	(25.00)	\$ 45.03	\$ 135.08
HEADLAMP:RH,FOR TOYOTA PRIUS TAXI	1.00	\$ 945.20	(10.00)	\$ 94.52	\$ 850.68
FENDER,FRONT:RH,FOR TOYOTA PRIUS TAXI	1.00	\$ 723.40	(25.00)	\$ 180.85	\$ 542.55
LINER,FENDER:F/RH,FOR TOYOTA PRIUS TAXI	0.00	\$ 171.70	(25.00)	\$ 0.00	\$ 0.00
FENDER LINER PAD, FR WHEEL. RH	0.00	\$ 49.30	(25.00)	\$ 0.00	\$ 0.00
NAME PLATE (HYBRID)	1.00	\$ 51.90	(25.00)	\$ 12.97	\$ 38.92
TYRE:195/65R15,FOR TOYOTA PRIUS TAXI	0.00	\$ 126.74	0.00	\$ 0.00	\$ 0.00
RIM,TYRE:FOR TOYOTA PRIUS TAXI	1.00	\$1484.20	(100.00)	\$1484.20	\$ 0.00
TIE ROD END RH	0.00	\$ 159.30	(25.00)	\$ 0.00	\$ 0.00
SHOCK ABSORBER FRT/RH	0.00	\$ 394.20	(25.00)	\$ 0.00	\$ 0.00

Authorised Signature
for SMRT Automotive Services Pte Ltd



SMRT Automotive Services Pte Ltd
251 North Bridge Road Singapore 179102
Tel: 65 63311000 Fax: 65 63340247

Tax Invoice

Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705

GST Reg No. : MR-8500001-7
CRN : 199004280Z
Invoice No. : IV161000400
Date : 17.10.2016
Vehicle No. : SHB213Y
Your Ref No. : TAX/09/16/2177
Our Ref No. : 24084937
Terms : 30 Days

Description	Qty	Unit Cost	Add %	(Discount) Amount	Amount
LOWER ARM FRT/RH	0.00	\$ 625.90	(25.00)	\$ 0.00	\$ 0.00
JOINT ASSY,LWR BALL	0.00	\$ 195.60	(25.00)	\$ 0.00	\$ 0.00
STEERING KNUCKLE RH FRT	0.00	\$ 580.80	(25.00)	\$ 0.00	\$ 0.00
STABILIZER BAR LINK FRT/RH/LH	0.00	\$ 195.00	(25.00)	\$ 0.00	\$ 0.00
SHOCK ABSORBER MOUNTNG FRT, RH/LH	0.00	\$ 193.80	(25.00)	\$ 0.00	\$ 0.00
DOOR:F/RH,FOR TOYOTA PRIUS TAXI	1.00	\$ 894.40	(100.00)	\$ 894.40	\$ 0.00
STICKER DECAL SMRT (DOOR)	1.00	\$ 60.00	0.00	\$ 0.00	\$ 60.00
MOULDING BODY, RH	1.00	\$ 673.60	(25.00)	\$ 168.40	\$ 505.20
Sub-Total					\$ 3061.72

Labour

TO REPAIR RH FRONT PORTION	1.00	\$ 400.00	0.00	\$ 0.00	\$ 400.00
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Others

TO CHECK WIRING AND SYSTEM FUNCTION	1.00	\$ 30.00	0.00	\$ 0.00	\$ 30.00
TO APPLY RUST-PROOFING ON AFFECTED AREA	1.00	\$ 40.00	0.00	\$ 0.00	\$ 40.00
TO DO WHEEL ALIGNMENT / TYRE BALANCING	0.00	\$ 120.00	0.00	\$ 0.00	\$ 0.00
TO REMOVE AND REFIT TYRE RIM (SPRAYING PURPOSE)	0.00	\$ 120.00	0.00	\$ 0.00	\$ 0.00
TO TOP UP A/C GAS	0.00	\$ 120.00	0.00	\$ 0.00	\$ 0.00
TO REPSRAY FRONT BUMPER	1.00	\$ 200.00	0.00	\$ 0.00	\$ 200.00
TO RESPRAY FRONT FENDER RH	1.00	\$ 200.00	0.00	\$ 0.00	\$ 200.00
TO RESPRAY RIM	1.00	\$ 50.00	0.00	\$ 0.00	\$ 50.00
TO RESPRAY FRONT DOOR RH	1.00	\$ 200.00	0.00	\$ 0.00	\$ 200.00
TO RESPRAY ROCKER PANEL MOULDING	1.00	\$ 100.00	0.00	\$ 0.00	\$ 100.00

Authorised Signature
for SMRT Automotive Services Pte Ltd



SMRT Automotive Services Pte Ltd
251 North Bridge Road Singapore 179102
Tel: 65 63311000 Fax: 65 63340247

Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705

Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 199004280Z
Invoice No. : IV161000400
Date : 17.10.2016
Vehicle No. : SHB213Y
Your Ref No. : TAX/09/16/2177
Our Ref No. : 24084937
Terms : 30 Days

Description	Qty	Unit Cost	Add %	(Discount) Amount	Amount
GRAND TOTAL					\$ 4,281.72

Remark :

Make/Model : TOYOTA PRIUS
Accident Date : 23.09.2016

N.B. Payment by cheque should be crossed and
made payable to 'SMRT Automotive Services Pte Ltd'.
No receipt will be issued unless requested.


Authorized Signature
for SMRT Automotive Services Pte Ltd

Enquire Transaction History

Transaction History Details

Log Date/Time: 23 Sep 2016 / 13:46:25

Asset Type: Vehicle Transaction Amount: \$5.35

Asset ID: SGV5137H

Transaction Type: 18.32 Insurance Enquiry (GIRO Payment) Channel: External Agency

User ID: ESASBAH0 - BALQISH BINTE ABDUL HALIL Business Transaction Reference No.: 20160923134624927654

Search Date / Time: 23 Sep 2016 06:15:00

Insurance Company: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

Information displayed is correct as at the log date and time.

[Enquire Related Logs](#)

[Back to List](#)

Land Transport Authority

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Accident Vehicle Laid-Up Report

Registration No. : SHB213Y

Accident Case No. : TAX/09/16/2177

Make / Model : TOYOTA PRIUS

Ref. No. : 24084937

Date and Time Vehicle off-road for Accident Repair : 23.09.2016 10:04:00

Date and Time Repair Completed : 29.09.2016 08:10:35

Remarks :

Generated by : POHSUAN

Printed on : 02.10.2016




Date: 23/9/2016

Our Ref. No.:

Letter of Authorisation

I, POH SEE LEONG, ROGER (NRIC No.: S1572592C) the registered hirer / relief driver / contract hirer of SMRT taxi registration number SH3213Y hereby authorise **SMRT Automotive Services Pte Ltd ("AutoSvs")** to deal with all matters arising out of the accident between my taxi and SAV 5137 H happened on 23/9/16 along BLK 895 TAMMINS ST 81, Car park (the "Accident") on my behalf, including but not limited to instituting and any claims or proceedings against such party or parties (as AutoSvs deems fit in its absolute discretion) in respect of any claim, demand, loss, cost, expense, liability, damages or action made against us or incurred or suffered by us.

Without prejudice to the foregoing, I further authorise AutoSvs to negotiate, resolve and settle any proceeding or claim arising out of the accidents, including but not limited to doing any act or executing any document or signing the Discharge Voucher on my behalf as may be required.

Name : POH SEE LEONG, ROGER Signature: 
NRIC No. : S1572592C
Tel No. : 90107093
Address : BLK 824 TAMMINS AVE 4, #04-53, S520824

Hsiao Tong (LKKAUTO)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Friday, 7 December 2018 10:34 AM
To: Thin Thin (LKKAUTO); Admin A
Cc: Irene Tay; Alfred Toh; Chee So Chow; OLIVIA; Hsiao Tong (LKKAUTO); KKLau
Subject: Direct Settlement - Accident Involving SGV5137H (OI: SNM16D04434C02/7) and SHB213Y (TP : LKK REF - CC3/CTI16018094/K1ya3) on 23.09.2016
1st photo.jpg; 2nd photo.jpg; 3rd photo.jpg

Attachments:

Importance: High

LKK REF - CC3/CTI16018094/K1ya3
CTI REF - SNM16D04434C02/7 (SGV5137H)

Dear Thin Thin

We refer to your email and reminders pertaining to the above matter.

Please proceed to reject the claim at this juncture.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: +65 6389 6183
FAX: +65 6224 7478/6224 7175
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com
www.sg.cntaiping.com



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From: Thin Thin (LKKAUTO) [mailto:thinthin@lkkauto.com]
Sent: Thursday, December 06, 2018 1:23 PM
To: Alfred Toh <alfred.toh@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: KKLau <kklau@lkkauto.com>; Olivia Lau (LKKAUTO) <olivialau@lkkauto.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Subject: RE: Direct Settlement - Accident Involving SGV5137H (OI: SNM16D04434C02/7) and SHB213Y (TP : LKK REF -

CC3/CTI16018094/K1ya3) on 23.09.2016
Importance: High

URGENT

Dear Sir/Madam,

We refer to our email dated 16/05/2018.

Kindly let us have your instruction for our necessary action.

Thank you.

Best Regards,

Thin Thin Hlaing | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2360 | email: thinthin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Bevan Lim (LKK Auto)

Sent: Tuesday, 5 June, 2018 11:07 AM

To: claimsdept@sg.cntaiping.com

Cc: alfred.toh@sg.cntaiping.com; Vic (LKKAuto); Admin A

Subject: RE: Direct Settlement - Accident Involving SGV5137H (OI : CAI - TBA) and SHB213Y (TP : LKK REF - CC3/CTI16018094/K1ya3) on 23.09.2016

Importance: High

Dear Sir/Madam,

We refer to our email dated 16/05/2018.

Kindly let us have your instruction for our necessary action.

Thank you.

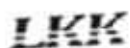
Best Regards,

Bevan Lim | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: BevanLim@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Small text: LKK CONSULTANTS PTE LTD

Save the Earth. Print only when necessary.

From: Bevan Lim (LKK Auto)

Sent: Wednesday, 16 May 2018 5:17 PM

To: 'claimsdept@sg.cntaiping.com' <claimsdept@sg.cntaiping.com>

Cc: 'alfred.toh@sg.cntaiping.com' <alfred.toh@sg.cntaiping.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving SGV5137H (OI : CAI - TBA) and SHB213Y (TP : LKK REF - CC3/CTI16018094/K1ya3) on 23.09.2016

Your Ref: SNM16D04434C02/7/LKKDS
Our Ref: CC3/CTI16018094/K1ma3

Dear Sir/Madam

ACCIDENT INVOLVING SGV 5137H AND SHB 213Y ON 23/09/2016

We refer to the above matter.

OI reported that while entering carpark, TP coming from the left side of the carpark without stopping at the stop sign came into his path. OI unable to stop in time and collided to TP.

TP reported driving along carpark, Suddenly OI vehicle from opposite direction came into his lane, he then swerve to the left and stopped to avoid the collision but OI still continue collided on to the front right of his vehicle.

TP have no evidence to support their claim. As per scenario BOLA 9(d) OI on the main road have the precedence. While TP on the minor road coming our should exercise great caution.

In view of the above, we would like to reject TP claim as per BOLA 9 (d).

Kindly let us have your instruction/comments if any.

Thank you.

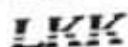
Best Regards,

Bevan Lim | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: BevanLim@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

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From: Hwang Shiang Yi <shiangyi.hwang@sg.cntalping.com>

Sent: Wednesday, 28 September 2016 5:48 PM

To: Mei Kwan (LKKAuto)

Cc: Jas Khine (LKKAuto); Vic (LKKAuto); Admin A

Subject: RE: Direct Settlement - Accident Involving SGV5137H (OI : CAI - TBA) and SHB213Y (TP : LKK REF - CC3/CTI16018094/K1ya3) on 23.09.2016

Dear Mei Kwan,

Our Ref: SNM16D04434C02/7/LKKDS

Enclose herewith the letter and SAS report as requested.

Thanks & Regards,

Hwang Shiang Yi
Motor Division

Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00
Springleaf Tower
Singapore 079909
Co. Reg. No 200208384E
DID : 6389 6541
Fax : 6224 7175 / 6224 7478
Email : claimsdept@sg.cntaiping.com
Email : shiangyi.hwang@sg.cntaiping.com
Website : www.sg.cntaiping.com

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From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]
Sent: Tuesday, 27 September, 2016 7:38 PM
To: Claims Dept of CTI
Cc: Alfred Toh; Hwang Shiang Yi; KKLau; Jas Khine (LKKAuto); Vic (LKKAuto); Admin A
Subject: Direct Settlement - Accident Involving SGV5137H (OI : CAI - TBA) and SHB213Y (TP : LKK REF - CC3/CTI16018094/K1ya3) on 23.09.2016

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case.

We had inspected TP vehicle SHB 213Y at M/s SMRT Automotive Services Pte Ltd – Woodlands.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Jas and she can be contacted at DID: 6841 2928.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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Bevan Lim (LKK Auto)

From: Bevan Lim (LKK Auto)
Sent: Wednesday, 16 May 2018 5:17 PM
To: 'claimsdept@sg.cntaiping.com'
Cc: 'alfred.toh@sg.cntaiping.com'; Vic (LKKAuto); Admin A
Subject: RE: Direct Settlement - Accident Involving SGV5137H (OI : CAI - TBA) and SHB213Y (TP : LKK REF - CC3/CTI16018094/K1ya3) on 23.09.2016
Attachments: img-108155420-0001.pdf

Your Ref: SNM16D04434C02/7/LKKDS
Our Ref: CC3/CTI16018094/K1ma3

Dear Sir/Madam

ACCIDENT INVOLVING SGV 5137H AND SHB 213Y ON 23/09/2016

We refer to the above matter.

OI reported that while entering carpark, TP coming from the left side of the carpark without stopping at the stop sign came into his path. OI unable to stop in time and collided to TP.

TP reported driving along carpark, Suddenly OI vehicle from opposite direction came into his lane, he then swerve to the left and stopped to avoid the collision but OI still continue collided on to the front right of his vehicle.

TP have no evidence to support their claim. As per scenario BOLA 9(d) OI on the main road have the precedence. While TP on the minor road coming our should exercise great caution.

In view of the above, we would like to reject TP claim as per BOLA 9 (d).

Kindly let us have your instruction/comments if any.

Thank you.

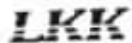
Best Regards,

Bevan Lim | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: BevanLim@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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Sent: Wednesday, 28 September 2016 5:48 PM
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Subject: RE: Direct Settlement - Accident Involving SGV5137H (OI : CAI - TBA) and SHB213Y (TP : LKK REF - CC3/CTI16018094/K1ya3) on 23.09.2016

Dear Mei Kuan,

Our Ref: SNM16D04434C02/7/LKKDS

Enclose herewith the letter and SAS report as requested.

Thanks & Regards,

Hwang Shiang Yi
Motor Division
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00
Springleaf Tower
Singapore 079909
Co. Reg. No 200208384E
DID : 6389 6541
Fax : 6224 7175 / 6224 7478
Email : claimsdept@sg.cntaiping.com
Email : shiangyi.hwang@sg.cntaiping.com
Website : www.sg.cntaiping.com

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From: Mei Kwan (LKKAUTO) [<mailto:Meikwan@lkkauto.com>]

Sent: Tuesday, 27 September, 2016 7:38 PM

To: Claims Dept of CTI

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Subject: Direct Settlement - Accident Involving SGV5137H (OI : CAI - TBA) and SHB213Y (TP : LKK REF - CC3/CTI16018094/K1ya3) on 23.09.2016

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case.

We had inspected TP vehicle SHB 213Y at M/s SMRT Automotive Services Pte Ltd – Woodlands.

Enclosed for your perusal is:
- TP GIA report

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Jas and she can be contacted at DID: 6841 2928.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

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Olivia Lau (KKAuto)

From: Olivia Lau (KKAuto)
Sent: Monday, 9 July, 2018 4:49 PM
To: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxi/Claims)
CC: Hsiao Tong (KKAuto); Admin A
Subject: [CIT]: URGENT / 2ND REMINDER Re: Accident on 23/9/2016 involving SHB 213Y & SGV 5137H (Our Ref: TAX/09/16/2177/ig)
Attachments: 1st photo.jpg, 2nd photo.jpg, 3rd photo.jpg
Categories: Green Category

LKK Ref: CCA/CT16018094/K1M1A3

Hi Lee Gek,

Thank you for your email. Will review and get back.

Best Regards,
Olivia Lau | Account Manager
LKK Auto Consult
phone: 6254-3561 | email: olivia@lkkauto.com | fax: 6741-4108
84, 81, Poyia Uta Industrial Park, 11th Avenue 1, #02-25 | 4108933

make
good
use of
Today

From: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxi/Claims) [mailto:LeeGek@smrt.com.sg]
Sent: Monday, 9 July, 2018 12:29 PM
To: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: URGENT / 2ND REMINDER Re: Accident on 23/9/2016 involving SHB 213Y & SGV 5137H (Our Ref: TAX/09/16/2177/ig)

URGENT
2nd REMINDER

Dear All,

We attach the scene photos for your perusal.

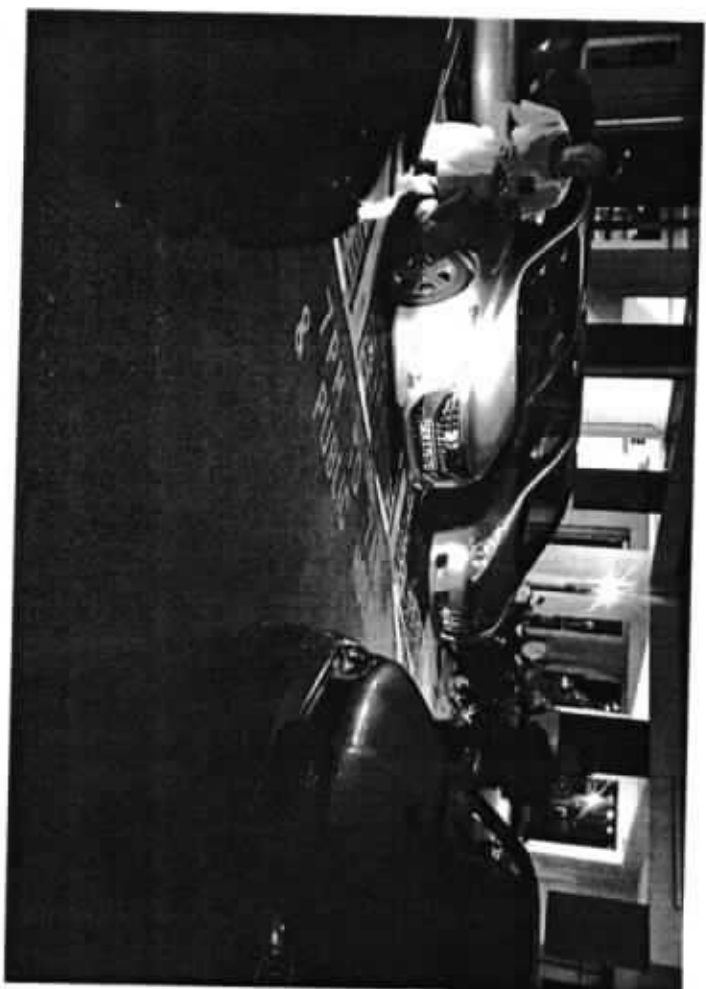
The scene photos showed that our Taxi was tilted towards the left with the debris beside on the right. It clearly proved that:-

- Our Taxi was actually within his own path prior to the accident;
- Our Taxi was stationary;
- 3rd photo showed your insured's vehicle lying in the middle of the road;
- supports our driver's version.

Please let us have your offer by **16th July 2018**, otherwise please let us have your principal's consent to escalate the matter to GIA. Thanks.

Report:
Tan Lee Gek (DID) 6866 2617
Claims Department
SMRT Automotive Services Pte. Ltd.







LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
CHINA TAIPING INSURANCE (S) PTE LTD		Ref : CC3/CTI16018094/K1aa3q2		
3 ANSON ROAD #16-00 SPRINGLEAF TOWERS SINGAPORE 079909		Date : 19-12-2018		
		Code : CTI		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SGV 5137H	Veh. Inspected	SHB 213Y	
Policy No.	DMPCSN1638211600	Coverage (\$)	0.00	
Claim No.	SNM16D04434/C02/7	Excess (\$)	0.00	
Assign From		Assign Date	26/09/2016	
2. Vehicle Particulars & Condition				
Make & Model	TOYOTA PRIUS	c.c	1798	
Engine No.	HIDDEN	Year of Reg.	2014	
Chassis No.	JTDKN36U905748352	Colour	MAROON	
Odometer	223696	Steering	IN ORDER	
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM	
General	FAIR			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	195/65 R15	FALKEN	7 mm	
L/H Front Tyre	195/65 R15	FALKEN	7 mm	
R/H Rear Tyre	195/65 R15	FALKEN	7 mm	
L/H Rear Tyre	195/65 R15	FALKEN	7 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE FRONT O/S PORTION. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	23/09/2016	Inspection Date	26/09/2016	
Survey held at	SMRT AUTOMOTIVE SERVICES PTE LTD 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705			
5a. Remarks				
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		4 Working Days		



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHB 213Y

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
1	BUMPER FRT (DISC 25%)	DEFORMED	482.00	361.50
10	BUMPER CLIPS @\$1.61 (DISC 25%)	NECESSARY	16.10	12.07
1	BUMPER SUPPORT F/RH (DISC 25%)	CRACKED	76.40	57.30
1	BRACKET ,FR TURN LOWER RH (DISC 25%)	CRACKED	26.00	19.50
1	BRACKET ,FR TURN UPPER RH (DISC 25%)	CRACKED	24.40	18.30
1	WIPER WASHER JAR (DISC 25%)	CRACKED	180.10	135.08
1	FENDER FRT/RH (DISC 25%)	DENTED	723.40	542.55
1	NAME PLATE (HYBRID) (DISC 25%)	NECESSARY	51.90	38.92
1	MOULDING BODY,RH (DISC 25%)	CRACKED	673.60	505.20
1	LENS & BODY ,FR TURN RH (DISC 10%)	CRACKED	511.80	460.62
1	HEAD LAMP RH (DISC 10%)	CRACKED	945.20	850.68
1	STICKER DECAL SMRT (DOOR) (SN)	NECESSARY	60.00	60.00
1	BUMPER ENERGY ABSORBER FRT	SERVICEABLE	78.80	-
1	BUMPER REINFORCEMENT FRT	SERVICEABLE	498.40	-
1	ARM SUB-ASSY ,FR BUMPER RH	SERVICEABLE	250.40	-
1	WIPE ,ENGINE ROOM NO.3	SERVICEABLE	242.00	-
1	TUBE & ACCESSORY	SERVICEABLE	631.90	-
1	FENDER LINER FRT/RH	SERVICEABLE	171.70	-
1	FENDER LINER PAD ,FR WHEEL ,RH	SERVICEABLE	49.30	-
1	TYRE	SERVICEABLE	126.74	-
1	TIE ROD END RH	SERVICEABLE	159.30	-
1	SHOCK ABSORBER FRT/RH	SERVICEABLE	394.20	-
1	LOWER ARM FRT/RH	SERVICEABLE	625.90	-
1	JOINT ASSY ,LWR BALL	SERVICEABLE	195.60	-
1	STEERING KNUCKLE RH FRT	SERVICEABLE	580.80	-
2	STABILIZER BAR LINK FRT/RH/LH	SERVICEABLE	195.00	-
2	SHOCK ABSORBER MOUNTING FRT,RH/LH	SERVICEABLE	193.80	-
1	WHEEL DISC.FRONT	TO REPAIR SEE LABOUR	1,484.20	-

Report Ref No. CC3/CT116018094/K1aa3q2



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
1	DOOR FRT/RH	TO REPAIR SEE LABOUR	894.40	-
			10,543.34	3,061.72
	LABOUR			
	PANEL BEATING & BODY WORK.INCLUSIVE OF THE REPAIR OF WHEEL DISC.FRONT AND DOOR FRT/RH.		1,014.00	400.00
	SPRAY PAINT.		1,494.00	750.00
	TO CHECK WIRING AND SYSTEM FUNCTION.		80.00	30.00
	TO APPLY RUST-PROOFING ON AFFECTED AREA.		100.00	40.00
	TO DO WHEEL ALIGNMENT /TYRE BALANCING.	NOT NECESSARY	120.00	-
	TO REMOVE AND REFIT TYRE RIM (SPRAYING PURPOSE).	NOT NECESSARY	120.00	-
	TO TOP UP A/C GAS.	NOT NECESSARY	120.00	-
			3,048.00	1,220.00
	GRAND TOTAL		13,591.34	4,281.72
RECOMMENDED COST OF REPAIRS				4,281.72

Report Ref No. CC3/CTI16018094/K1aa3q2

KALVIN ANG WEI KUN

Automotive Assessor / Investigator

HO LEONG CHUAN

Automotive Assessor

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