

Print Sent Message

This mail is associated with :

***SJG1451U (C0399851)
[SFP212A]**

TP

TAM CHEE WOO JEREMY

Sep 14 2016 7:00AM

[SOON CHIN LING]

N-51 Automotive Pte Ltd

From LKK Auto Consultants Pte Ltd (LKK_HQ), sent on 15/02/2019 09:28 AM.
To AXA_SG; AXA_StaceyNg
CC Admin-a@lkkauto.com; vicalpeh@lkkauto.com
Subject Re: Direct Settlement - Accident Involving SFP212A (OI : AXA - C0399851) and SJG1451U (TP : LKK REF - CC4/AXA16017537/Ahb3) on 14.09.2016

Dear Stacey,

We refer to the above matter and to your email dated 14/02/2019.

As instructed, we will submit our PRI report. Since till date, we have not received the TP estimate and TP has been inactive.

We will reopen the matter should there be any further development.

Thank you.

Vic Alpeh
LKK Auto Consultants Pte Ltd
Tel: 6841 2096

<-- Original Message -->

From: AXA_SG
To: LKK_HQ
CC: AXA_SG; vicalpeh@lkkauto.com; jaskhine@lkkauto.com; admin-a@lkkauto.com; cynthia.loh@axa.com.sg
Sent On: 12/05/2018 05:35 PM
Subject: Re: Direct Settlement - Accident Involving SFP212A (OI : AXA - C0399851) and SJG1451U (TP : LKK REF - CC4/AXA16017537/Ahb3) on 14.09.2016

Dear LKK
Please update Cynthia on the status of this matter.
Regards
Saw Theng

<-- Original Message -->

From: LKK_HQ
To: sawtheng.khor@axa.com.sg; AXA_SG
CC: vicalpeh@lkkauto.com; jaskhine@lkkauto.com; admin-a@lkkauto.com
Sent On: 29/09/2017 08:45 AM
Subject: Re: Direct Settlement - Accident Involving SFP212A (OI : AXA - C0399851) and SJG1451U (TP : LKK REF - CC4/AXA16017537/Ahb3) on 14.09.2016

Dear Saw Theng,

We refer to your below email.

Please be informed that we are still in the midst of finalization with the TP repairer.

We will follow up and will get back for an update.

Thank you.

Vic Alpeh

LKK Auto Consultants Pte Ltd
Tel: 6841 2096

<-- Original Message -->

From: AXA_SG

To: sawtheng.khor@axa.com.sg; LKK_HQ

CC: AXA_SG; vicalpeh@lkkauto.com; jaskhine@lkkauto.com; admin-a@lkkauto.com

Sent On: 28/09/2017 10:14 PM

Subject: Re: Direct Settlement - Accident Involving SFP212A (OI : AXA - C0399851) and SJG1451U (TP : LKK REF - CC4/AXA16017537/Ahb3) on 14.09.2016



AXA INSURANCE PTE LTD
8 Shenton Way, #24-01 AXA Tower
Singapore 068811
Customer Contact 482 61
☎ (65) 6840 4888
☎ (65) 6838 2622
🌐 www.axa.com.sg
SST Reg No: L999C0023M
Co. Reg No: 199903512M

Dear LKK

Any update on this matter?

Regards

Saw Theng

<-- Original Message -->

From: LKK_HQ

To: sawtheng.khor@axa.com.sg

CC: AXA_SG; vicalpeh@lkkauto.com; jaskhine@lkkauto.com; admin-a@lkkauto.com

Sent On: 19/09/2016 10:20 AM

Subject: Direct Settlement - Accident Involving SFP212A (OI : AXA - C0399851) and SJG1451U (TP : LKK REF - CC4/AXA16017537/Ahb3) on 14.09.2016

Dear Saw Theng,

As per instruction, we will proceed direct settlement for this case.

Kindly take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: shupeil@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Vic (LKKAuto)

From: Shu Pei (LKKAuto)
Sent: Friday, 15 February, 2019 8:56 AM
To: Vic (LKKAuto)
Cc: Admin A
Subject: RE: STATUS OF CLAIM

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)
Sent: Friday, 15 February 2019 8:52 AM
To: Admin A <admin-a@lkkauto.com>
Subject: FW: STATUS OF CLAIM

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



From: Do-Not-Reply [<mailto:do-not-reply@merimen.com>]
Sent: Thursday, 14 February 2019 10:40 PM
To: sur@lkkauto.com; assignments@lkkauto.com
Subject: STATUS OF CLAIM

This mail is associated with :

***SJG1451U (C0399851)**

[SFP212A]

TP

TAM CHEE WOO JEREMY

Sep 14 2016 7:00AM
[SOON CHIN LING]
N-51 Automotive Pte Ltd

efining / insurance

AXA INSURANCE PTE L
8 Shenton Way, #24-01
Singapore 068811
Customer Centre #B1-4
☎ (65) 6880 4888
☎ (65) 6338 2522
💻 www.axa.com.sg
GST Reg No.: 1999035
Co. Reg No.: 1999035

update, please submit WP report and close file.

This is an auto-generated email. Do not reply to this email.

Sent by : Stacey Ng (AXA Insurance Pte Ltd)



This email has been checked for viruses by AVG antivirus software.
www.avg.com

N-51 AUTOMOTIVE PTE LTD

Kaki Bukit Autohub
2 Kaki Bukit Ave 2
#01-17 / #01-18 / Heavy Vehicle #01-08 / Spray Painting #02-27
Singapore 417921
Tel No.: +65 6744 0510 / 6842 0051 Fax No.: +65 6741 0510
Email: sales@n51.com.sg
Company Reg. No.: 200616038C
GST Registration No.: 200616038C

21 June 2017

Our Ref: CLM13707 / Sept-39 (2016)

AXA INSURANCE SINGAPORE PTE LTD /
8 SHENTON WAY
#27-01/02 AXA TOWER
SINGAPORE 068811

ATTN: MOTOR CLAIMS DEPARTMENT

Dear Sir @ Mdm,

Re: Accident involving SJG 1451 U & SFP 212 A on 14/09/2016
Along Haig road towards Geylang road before Jalan Binjai

We refer to the above accident which was caused due to the negligence of your insured driver of vehicle No: SFP 212 A whose vehicle was insured with you at the material date of the accident.

We are proposing for a direct settlement on the claims as following exclude personal injury in respect of claim arising out of the abovementioned accident.

Cost of Repairs	\$ 10,486.00 (Include 7% GST)
Car Rental	\$ 1,680.00
LTA search fee	\$ 5.35
S	<u>\$ 12,171.35</u>

We enclosed herein the following documents for your necessary attention.

- 1) Our Final Repair Bill No: CLM13707
- 2) Hock Chuan Heng Car Rental & Trading Pte Ltd. - No. H: 14226
- 3) LTA search fee
- 4) Letter of Authorisation To Act

We look forward to your prompt reply.

Yours faithfully,



N-51 Automotive Pte Ltd
S.Y. NEO
Managing Director



Nur Syafiqah (LKKAUTO)

From: Nur Syafiqah (LKKAUTO)
Sent: Thursday, 22 September, 2016 2:34 PM
To: SOON.CL@GMAIL.COM
Cc: Admin A; Vic (LKKAUTO); Hsiao Tong (LKKAUTO); Nur Syafiqah (LKKAUTO)
Subject: ACCIDENT INVOLVING SFP 212A / SJG 1451U / OTHERS ALONG KATONG ROAD ON 14.09.2016

SOON CHIN LING

Dear Sir/Madam,

OUR REF : CC4/AXA16017537/Ahb3

YOUR REF : SFP 212A

ACCIDENT INVOLVING SFP 212A / SJG 1451U / OTHERS ALONG KATONG ROAD ON 14.09.2016

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Singapore Pte Ltd to deal with the third party claim against your policy.

We have received a claim from M/s N-51 AUTOMOTIVE PL acting on behalf of the owner of SJG 1451U against your motor insurance policy.

Basing on the circumstances of the accident reported by both parties, where your vehicle was involved in a four (4) vehicle chain collision and was the 3rd vehicle and rear-ended the Third Party Vehicle SJG 1451U. We are of the opinion that we cannot be absolved from liability.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 10 days from the date of this letter. Your intent must be formally expressed to us and acknowledged by us.

Your full co-operation in the handling of the claim is required and kindly submit the following to NurSyafiqah@lkkauto.com within 10 days from the date of this letter **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6256 3561 or email us at NurSyafiqah@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

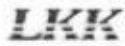
Best Regards,

Syaf | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-5792 | email: NurSyafiqah@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

This email may contain confidential and/or privileged information. If you are not the intended recipient (or have received this email in error) please notify the sender immediately and destroy this email. Any unauthorized copying, disclosure or distribution of the material in this email is strictly forbidden.

AUTHORISATION TO ACT

I, TAM CHEE WOO, JEREMY (the third party claimant) of 160 HAIK ROAD
#12-02 (S) 438795 (address), owner of SJG 1451 U (vehicle no.)
hereby authorize N-SI AUTOMOTIVE PTE LTD ("the workshop") to act for me
with respect to my claim for repair costs and/or rental and/or ~~loss of use~~ ("claim") for my vehicle
no. SJG 1451 U that was damaged pursuant to the accident which occurred on 14/09/2016
(date) along HAIK ROAD TWOS KEYLANK RD BEFORE JALAN (location) involving vehicle no/s
STP 212 A BINJAI ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit
and the workshop is further authorized to receive payment further to settlement of my claim with
payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without
prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other
vehicle/s is concerned.

Dated this 14 (day) of SEPTEMBER (month) 2016 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

N-51 AUTOMOTIVE PTE LTD

Kaki Bukit AutoHub

2 Kaki Bukit Ave 2

#01-17 / #01-18 / Heavy Vehicle #01-08 / Spray Painting #02-27

Singapore 417921

Tel No. : +65 6842 0051 Fax No. : +65 6741 0510

E-Mail : sales@n51.com.sg

Company Reg. No. : 200616038C

GST Registration No. : 200616038C

TAM CHEE WOO JEREMY

160 HAIG ROAD #12-02

SINGAPORE 438795

Contact : 64407010 96791169

TAX INVOICE

Date : 12/06/2017

Date in : 14/09/2016

Vehicle Num. : SJG1451U

Make/Model : NISSAN SYLPHY 1.5 4AT-2008

Chassis/Eng# : JN1BAAG11Z0106297/HR15296619A

Accident Date : 14/09/2016

Claim No : CLM13707

Reference : SEPT-39/2016

Policy No. : 2100081998-08000 (22/06/2017)

LUMPSUM REPAIR BILL

REF : CLM13707 - N51 DATED 16/09/2016

BY LKK

Amount S\$

9,800.00



E. & O.E.	Sub S\$:	9,800.00
Add GST (7%) S\$:		686.00
Total Amount S\$:		10,486.00

for N-51 AUTOMOTIVE PTE LTD



bizSAFE₃



福泉興汽車出租及貿易私人有限公司

HOCK CHUAN HENG CAR RENTAL & TRADING PTE LTD.

No. 4 Petain Road, Petain Court Singapore 208086 Tel: 6298 1936, 6294 0246, 6294 9170 Fax: 6298 3864

HIRER'S PARTICULARS
If Different From
Section ①

I/We TAN CHEE WOO JEREMY

of 160 HAIG ROAD

#12-02

S 438795

Tel: 96791169

hereinafter called "the Hirer" hereby confirm having agreed to hire this day from HOCK CHUAN HENG CAR RENTAL & TRADING PTE LTD hereinafter called "the Owner" the undermentioned Vehicle at the rental fees as shown below and I further agree that I shall be held responsible for:-

a) **THIRD PARTY ONLY MOTOR VEHICLE COVERAGE**

the Excess which is the maximum amount of \$1500 to cover for any third party damage or injury claims and also bear the full cost of any damage caused to the hired Vehicle resulting from any single accident including loss from inability to let the same Vehicle out on hire or loss resulting from theft and destruction of the Vehicle.

b) **COMPREHENSIVE MOTOR VEHICLE COVERAGE**

the Excess which is the maximum amount of \$2000 for any damage caused to the hired Vehicle from any single accident or any loss resulting from third party damage claim, injury claim, theft or destruction of the Vehicle.

c) Only persons above 24 years of age with more than 2 years driving experience, authorised licensed and signing this agreement may drive the vehicle.

whether or not such damage or loss is by person/persons known or unknown to me or by negligence or any breach by me of the Terms and Conditions of Hire, hereinafter mentioned and printed at the back hereof:

Vehicle Regn No. 車輛註冊號碼 <u>SGH 2063 E</u>		Rental Agreement 合同號碼 No. H <u>14226</u>	
Section ① Hirer's And/Or Driver's Particulars 租車者/駕駛員個人記錄		租出日期及時間 Date & Time OUT <u>14 SEP 2016 @ 17:35 HR</u>	
姓名 Name: <u>AS ABOVE</u>		交車日期及時間 Date & Time IN <u>28 SEP 2016 @ 15:45 HR</u>	
地址 Address: <u>AS ABOVE</u>		Chargeable Rates Amount	
S		<u>14</u> 天 Days @ \$ <u>81680</u>	
居民證/護照號碼 I/C No./Passport No: <u>S7021391 E</u>		星期 Weeks @ \$	
居民證/護照種類 Type of I/C/Passport:		月 Months @ \$	
出生日期 Date of Birth: <u>16 JUNE 1970</u>		發出地 Place of Issue:	
三號保險底金 \$1500/-		一號保險底金 \$2000/-	
a) Third Party Only Policy Excess \$1500/-		b) Comprehensive Policy Excess \$2000/-	
車輛必須歸還車主於 Vehicle Must Be Returned To Owner's Office By:		保險 Insurance	
備註與付款記錄 Remarks & Payment Records		總計 Total Charge	
按金 Security Deposit		總金額 Total Payable <u>81680/-</u>	
送車/費 Delivery Fees		來銀 Amount Paid	
收車費用 Collection Fees/Misc.		超過/小時 Extra Hours @ \$	
出車油箱 Fuel Tank OUT <u>E 1/8 1/4 1/2 3/4 1 F</u>		出車油箱 Fuel Tank IN <u>E 1/8 1/4 1/2 3/4 1 F</u>	
車牌號碼 Vehicle No: <u>1)</u>		起 From:	
車牌號碼 Vehicle No: <u>2)</u>		起 From:	
工具 Tools		裝飾品 Accessories	
車輛發出人 Vehicle Issued By:		車輛接收人 Vehicle Collected By:	
NOTE: 註		總計 Grand Total	
租車者或司機必須付所有停車、違反交通及曠過量黑煙法例負起一切的責任。 HIRER AND/OR DRIVER IS LIABLE FOR ALL PARKING, TRAFFIC AND SMOKY EXHAUST VIOLATION.		我/我們同意以上及後頁租車公司所列的條規與條件。 I/We have read and hereby agree to the terms and conditions on both sides of this rental agreement.	

租車者不准載沙或石灰
HIRER MUST NOT CARRY SAND AND CEMENT ON THE VEHICLE
PLS CHECK ENGINE OIL AND RADIATOR WATER EVERY MORNING

日期
Date:

14/09/2016

租車者簽名
Signature of Hirer:

[Signature]

Land Transport Authority

Land Transport Authority
10 Sin Ming Drive
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 15 Sep 2016 / 12:00:39

Receipt Date/Time : 15 Sep 2016 / 12:00:39

Tax Invoice/Receipt

Receipt No. : ITNET-00000-160915-000640

Previous Receipt No. :

**S/N Item Description/
Business Transaction
Reference No.**

Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
-------------------------------	------------------------	------------------------------

Result of Insurance Enquiry - SFP212A

As at 14 Sep 2016/06:40:00

Insurance Co: AXA INSURANCE SINGAPORE PTE LTD

1 Insurance Enquiry - SFP212A
Enquiry Fee
20160915115953804011

5.00	0.35	5.35
------	------	------

Sub-Total	5.00	0.35	5.35
------------------	------	------	------

Total Before Rounding	5.00	0.35	5.35
------------------------------	------	------	------

Rounding Difference			0.00
----------------------------	--	--	------

Total Amount Payable			5.35
-----------------------------	--	--	------

Paid By

xxxxxxxxxxxx1761	Credit Card: Visa/MasterCard	5.35
------------------	---------------------------------	------

Total			5.35
--------------	--	--	------

Cash Change			0.00
--------------------	--	--	------

Tendered Amount			5.35
------------------------	--	--	------

Excess Refundable Amount			0.00
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THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.