

15/3/2010

INS. CASE OWNER:

ShawTheng

CS3

AXA1601

7537, Ambler

LKK:

IDAC:

Surveyor:

Adrian

DOI:

ASSIGNMENT

16/4/16

Date / Time:

16/4/16

Registered in Merimen:

16/4/16

Pre-assign / CCU / FTE



Insured Vehicle No.:

SPD 217A

Name of Insured:

SOON CHIN LING

Insured Tel No.:

HP:

81867933

Excess Sec II :S\$

D.O.A.:

14/4/16

Is driver the owner?

(YES) / NO

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

SPD 14514



INSRS:

WSP:

Tel:

Liability:

RMKS:

M-51



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time	STAGE	DATE / PIC
19/4/16 WC	Non-Reporting ltr (1st): Non-Reporting ltr (2nd): Non-Reporting ltr (Final): Notification ltr (if non-pickup): Call OI: After call ltr to OI:	
20/04/16 @ 10.34pm	Called OI MDM SOON @ 8186 7933, IN THE MEETING.	
22/04/16 @ 3.21pm	SPOKE TO OI MDM SOON @ 8186 7933. SHE CONFIRMED ACCIDENT DETAILS & REPAIR-ENDED TP IN C.C. INFORMED TP CLAIM & ALSO ISSUES. AGREED TO SETTLE. HAVE SCENE PHOTOS. SENT LETTER TO OI. - TP LOD IN. - NO ESTIMATE	
15/02/19	AXA INSTRUCTED TO CLOSE CASE SINCE TP IS INCOMPLETE. - NO ESTIMATE, SUBMIT PRI ONLY. - TO CLOSE.	
PRELIMINARY ADVICE	Date/Time:	Sent By:
FINALIZATION	Date/Time:	Confirm with:
Repair Cost:	S\$	(days) Reduction: %
FINAL SETTLEMENT	Date/Time:	Confirm with:
Final Liability:	% 100% (Agreed / Assessed) BOLA S/N No. : 28	
Repair Cost:	S\$	
Loss of Rental (LOR):	S\$ (days)	
Loss of Use (LOU):	S\$ (\$ x days)	
Loss of Income (LOI):	S\$ (\$ x days)	
LOR only ☐ LOU only ☐ LOR + LOU ☐ LOR + LOI ☐ [Tick only one]		
GIA/LTA Search	S\$	
Medical:	S\$	
Disbursement:	S\$ (e.g. Tow/ Independent)	
Legal Cost	S\$	
Total:	S\$	Global Sum S\$:
FINAL PAYMENT	Date/Time:	Confirm with:
Payee 1:	S\$	Name 1:
Payee 2: (Strike if N.A.)	S\$	Name 2:
Payee 3: (Strike if N.A.)	S\$	Name 3:

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

COPY SENT

INSTRUCTED TO CLOSE SUBMIT WP REPORT

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

PRI ONLY

9100.00

Surveyor:

ASSIGNMENT

From: _____ Date: 16/9/2016

Estimated Cost: _____

OD ☒ TP ☒ WS ☒ TP RES ☒ OD RES ☒ EVA ☒ INV ☒ MV ☒

To Inspect Vehicle No: SJG1451U

at Workshop m/s N-51 Automotive

of _____

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value: _____

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: _____ days Res.: Yes or No

Lum Sum: _____ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: _____ Person Contacted: _____

Veh No: SJG1451U Yr Regn: 2008, June

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Nissan Sylphy c.c 1498

Colour: Maroon A/C: Insured / Std / NI / NA

Sp. Reading: 146763 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: IN1BAAG1120106287

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 155/65 R15

R: 195/65 R15

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front _____ Rear _____

R/Bal. 06 mm R/Bal. 06 mm

L/Bal. 06 mm L/Bal. 06 mm

D.O.A. _____ D.O.I. 16/09/16

Survey held at N51

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	TP AXA
	Repair done: @ max 910,000.00 @ 14 days
	Dismantle: 19/9/2016

Date/Time, File Pass to?

☐ : Preli. Report☐ : Final Report

1)

Date/Time, File Return to?

2)

Days Of Repair: _____

Resurvey No. of Trip: _____

Add Fee:

☐ : Site Insp (\$ _____)☐ : Interview (\$ _____)☐ : Tech. Invs (\$ _____)☐ : Weekend (\$ _____)

Survey Fee:

Transportation:

S + RS, SI

Photos

Others

TOTAL

Report Format :

Lump Sum / I.B.I: (\$ _____)



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
AXA INSURANCE SINGAPORE PTE LTD		Ref : CC4/AXA16017537/Ahb3	
8 SHENTON WAY #27-01 SINGAPORE 068811		Date : 19-09-2016	
		Code : AXA2	
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	SFP 212A	Veh. Inspected	SJG 1451U
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	19/09/2016
2. Vehicle Particulars & Condition			
Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm
4. Description of Damages			
5. General Information			
Accident Date	14/09/2016	Inspection Date	16/09/2016
Survey held at	N-51 AUTOMOTIVE PL 2 KAKI BUKIT AVE 2 #01-17 KAKI BUKIT AUTOHUB SINGAPORE 417921		
5a. Remarks			
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			

...CLAIM SUBFOLDER...(New Assignment)

Direct Settlement

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	15 Sep 2016		16 Sep 2016 14:18 Assign				New Assignment Cancel Case

Main

Reference

Claim Details

Documents

[Show All](#)

CLAIM SUBFOLDER DETAILS

[Created by insurer]

Insured:	SOON CHIN LING, NRIC: S7442504F, Tel: +6581867933, Email: soon.cl@gmail.com		
Main Claimant:	TAM CHEE WOO JEREMY, NRIC: S7021391E		
Vehicle Reg. No.:	SJG1451U	Date of Loss:	14/09/2016 07:00 - :59
Claim Type:	TP / C0399851	Policy/Cover Note No.:	P1776090 (Comprehensive)
Vehicle Reg. No. (Insured):	SFP212A	Policy No. (Claimant):	
		Excess:	S\$0.00
Repairer:	N-51 Automotive Pte Ltd (HQ) BLK 2 KAKI BUKIT, #01-17/18 KAKI BUKIT AUTOHUB, 417921 Kaki Bukit - Tel: 68420051		
Handling Insurer:	AXA Insurance Singapore Pte Ltd (HQ) - Tel: 6338 7288 ... [Handled by Khor Saw Theng - 6880 4754]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Final Rpt due 27/09/2016]		
Driver/Custodian (Insured):	SOON CHIN LING (41 / Female), NRIC: S7442504F, Tel: +6581867933		
Adj Asg. Remarks:	To assign Adrian Ling.		

ASSOCIATED MAIL RECEIVED

[View All](#)[Compose Case Mail](#)

- AXA_SG (16/09/2016): New TP Assignment - C0399851/P1776090

ALL ASSOCIATED TASKS

[View All](#)[Search Tasks](#)[Create New Task](#)[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
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No results.

16/9/2016 @ 2.20pm
Bynn
vehicle in
Adrian

...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	15 Sep 2016		16 Sep 2016 14:18 Edit Adj Rpt	S\$0.00 Edit Estimates	S\$0.00 View Rpt		Pending for Survey Report Cancel Case

Main

Reference

Claim Details

Documents

[Show All](#)

CLAIM SUBFOLDER DETAILS

[\[Created by insurer\]](#)

Insured:	SOON CHIN LING, ID: S7442504F, Tel: +6581867933, Email: soon.cl@gmail.com		
Main Claimant:	TAM CHEE WOO JEREMY, ID: S7021391E		
Vehicle Reg. No.:	SJG1451U	Date of Loss:	14/09/2016 07:00 - :59 [99 Months and 13 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / C0399851	Policy/Cover Note No.:	P1776090 (Comprehensive)
Vehicle Reg. No. (Insured):	SFP212A	Policy No. (Claimant):	2100081998-08000
		Excess:	S\$0.00
Repairer:	N-51 Automotive Pte Ltd (HQ) BLK 2 KAKI BUKIT, #01-17/18 KAKI BUKIT AUTOHUB, 417921 Kaki Bukit - Tel: 68420051		
Handling Insurer:	AXA Insurance Pte Ltd (HQ) - Tel: 6338 7288 ... [Handled by Stacey Ng - 6880 4351]		
Claimant's Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 27/09/2016]		
Driver/Custodian (Insured):	SOON CHIN LING (41 / Female), NRIC: S7442504F, Tel: +6581867933		
Adj Asg. Remarks:	To assign Adrian Ling.		

ASSOCIATED MAIL RECEIVED

[View All](#)[Compose Case Mail](#)

- AXA_SG (12/05/2018): Re: Direct Settlement - Accident Involving SFP212A (OI : AXA - C0399851) and SJG...
- AXA_SG (28/09/2017): Re: Direct Settlement - Accident Involving SFP212A (OI : AXA - C0399851) and SJG...
- AXA_SG (16/09/2016): New TP Assignment - C0399851/P1776090

ALL ASSOCIATED TASKS

[View All](#)[Search Tasks](#)[Create New Task](#)[Complete](#)

Due Date: Priority Type Task Group Subject Handler Assigned By Completed On Created On Done?

No results.

Claim Documents

***SJG1451U (C0399851)**
[SFP212A]

TP

TAM CHEE WOO JEREMY

Sep 14 2016 7:00AM

[SOON CHIN LING]

N-51 Automotive Pte Ltd

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[Upload Audio](#)

[View](#)
[View in Browser](#)

Photos/Images			3 per page	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	15/02/19 09:21	Chassis Number	 Load JPG	☒
2	15/02/19 09:23	General View	 Load JPG	☒
3	15/02/19 09:23	General View	 Load JPG	☒
4	15/02/19 09:23	General View	 Load JPG	☒
5	15/02/19 09:23	General View	 Load JPG	☒
6	15/02/19 09:23	General View	 Load JPG	☒
7	15/02/19 09:23	General View	 Load JPG	☒
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33	15/02/19 09:23	General View	 Load JPG	☒
34	15/02/19 09:23	General View	 Load JPG	☒
35	15/02/19 09:23	General View	 Load JPG	☒

Photos/Images			3 per page ▼	✓
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
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Photos/Images			3 per page ▼	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
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Photos/Images			3 per page ▼	✓
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Documentation			1 per page ▼	✓
No	Finalized On	AXA Insurance Pte Ltd (HQ)	Thumbnail	Print
1	15/09/16 13:44	Email_ABS	Load PDF	
2	15/09/16 13:44	CO_CLAIMAINT_ABS	Load PDF	
3	15/09/16 13:44	SJG1451U TP GIA REPORT_ABS	Load PDF	
4	15/09/16 13:44	SJX2224M GIA REPORT_ABS	Load PDF	
5	15/09/16 13:44	SFP212A INSD GIA REPORT_ABS	Load PDF	
6	15/09/16 13:49	Email to Workshop_ABS	Load PDF	
7	16/09/16 14:16	TP REPLY	Load TIF	
8	16/09/16 14:17	TP REPLY	Load PDF	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	22/09/16 14:35	LETTER TO OI	Load PDF	
2	15/02/19 09:45	LKK INSPECTION PHOTOS	Load PDF	
3	15/02/19 09:45	LKK REINSPECTION PHOTOS	Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST

Reset Save Print

There are no document checklists configured.

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

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VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS3/AXA16017537/AHB3S2
Date: 18/02/2019

REFERENCE

Handling Insurer: AXA Insurance Pte Ltd Policy No: P1776090
Claimant Vehicle No : SJG1451U **Insured Vehicle No :** SFP212A
 Date of Loss: 14/09/2016 Nature of Claim: TP Claim No: C0399851

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SJG1451U**
 Make & Model: NISSAN SYLPHY, 1.5 4AT (A) Engine No: HIDDEN
 Reg. Date: 01/06/2008 (Man. Year: 2008) Chassis No: JN1BAAG11Z0106297
 Colour: Maroon Odometer: 146963 km
 Engine Capacity: 1498 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Good Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 195/65R15 Rear Tyre Size: 195/65R15
 Front Left Side: Pirelli 6 mm Rear Left Side: Pirelli 6 mm
 Front Right Side: Pirelli 6 mm Rear Right Side: Pirelli 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	0.00	0.00	0.00	
Miscellaneous Items	0.00	0.00	0.00	
Labour	0.00	0.00	0.00	
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Nett Amount (S\$)	0.00	0.00	0.00	

INSPECTION

Date of Assignment: 16/09/2016
 Date Inspected: 16/09/2016 Inspected At: N-51 Automotive Pte Ltd (HQ)
 BLK 2 KAKI BUKIT, #01-17/18 KAKI BUKIT AUTOHUB
 Singapore 417921
 Estimated Period of Repair: 14.0 days

Adjuster: ADRIAN LING**Manager:** VIC ALPEH

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

- A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS.
- B) THE REPAIR ESTIMATE WAS NOT PRESENTED AT THE TIME OF INSPECTION.
THE REPAIRER WAS TOLD TO PREPARE THE ESTIMATE.
- C) ENCLOSED PLEASE FIND DAMAGED VEHICLE PHOTOGRAPHS.

THE ESTIMATED REPAIR COST OF THE DAMAGED VEHICLE IS AT MAXIMUM \$10,000.00

REPAIR DETAILS

Reference		
Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 18 Feb 2019)
Parts:	143	NISSAN SYLPHY 1.5 4AT (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SJG1451U)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

There are no new parts selected.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

There are no labour items selected.

Report was unsubmitted during this print-out.

< END OF ESTIMATES >